

**EARNINGS REPORT** 1<sup>st</sup> Quarter 2013

SACI FALABELLA



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#### Notes:

- All dollar figures are calculated based on the observed exchange rate on April 1<sup>st</sup> 2013: 472,0 \$/US\$.
- Symbols for quarters: 1Q, 2Q, 3Q y 4Q, accordingly.
- Other symbols for periods of the year: 1H for the first half of the year and 9M for the first nine months of the year.
- Currency symbols: CLP: Chilean pesos, US\$: U. S. dollars, M: million.



# I. Executive Summary

During the first quarter of 2013, consolidated revenues reached MCLP 1,481,980 (MMUS\$ 3,140), growing by 8.7% year-over-year. This increase primarily results from the 32 new stores opened over the last 12 months, adding approximately 210,000 m<sup>2</sup> of selling area.

As of March 31<sup>th</sup> our consolidated loan portfolio reached a total of MCLP 2.847,175 (MMUS\$ 6,032), increasing 3.0% year-over-year. The increase was mainly due to our banking operations in Chile and Peru, with growth rates of 12.8% and 20.8% respectively.

During this quarter, gross profit augmented by 14.0%, reaching MCLP 507,578 (MMUS\$ 1,075). Meanwhile, as observed during the fourth quarter of 2012, gross margin continued to increase, gaining 160 basis points during the first quarter of 2013. This effect is mainly explained by the improved results of our non-banking business which is a consequence of less sales promotions as well as an enhanced product mix in several of our business units. Due to the lower risk level in our financial businesses during this quarter, margins increased in the banking division, CMR Chile and Argentina.

During this quarter, sales, general and administrative expenses (SG&A) amounted to 358,857 (MMUS\$ 760), implying an increase of 9.8% compared to the same period of 2012. This increase mainly results from rises in salary and higher logistics expenses of our businesses, in particular by Sodimac with a higher proportion of imported products.

As a result, consolidated EBITDA rose to MCLP 187,971 (MMUS\$ 398), showing an increase of 23.5%.

During the first quarter, the consolidated net income grew by 30.1% and amounted to MCLP 93.848 (MMUS\$ 199), partly resulting from the provision of MCLP 20.749, realized during the first quarter of 2012 due to the unlawful appropriation of funds by MisCuentas.com. It is important to highlight that our net income does not include asset revaluation, as we have adopted the historic cost method in 2009.

On March 15<sup>th</sup>, Mall Plaza announced the acquisition of Mall Las Américas, located in Iquique (Chile) which since March 2013 has been managed by Mall Plaza and consolidated in its balance sheet (though it is not consolidated in its income statement).

Furthermore, during the quarter we opened 3 new stores within the region. Tottus opened one in Vitacura (Santiago, Chile), launching its business format Tottus Express. Meanwhile, Sodimac opened a store in Ate (Lima, Peru), and also opened a new store in Castro (Chile). Moreover, we opened 2 standalone stores in Chile and 1 in Peru.



# II. Consolidated Income Statement as of March 31, 2013

Consolidated Income Statement 1Q 2013 (MUS\$)

| Mill. of USD                             | 1Q2012  | % Rev.       | 1Q2013  | % Rev.       | Var. 13/12   |
|------------------------------------------|---------|--------------|---------|--------------|--------------|
| Revenues of Non-Banking Operations       | 2.680   |              | 2.915   |              | 8,8%         |
| Revenues of Banking Operations           | 207     |              | 224     |              | 8,3%         |
| TOTAL REVENUES                           | 2.888   |              | 3.140   |              | <b>8,7</b> % |
| COGS of Non-Banking operations           | (1.841) | -68,7%       | (1.956) | -67,1%       | 6,3%         |
| COST of Banking Operations               | (104)   | -50,2%       | (108)   | -48,4%       | 4,3%         |
| GROSS PROFIT                             | 943     | 32,7%        | 1.075   | 34,2%        | <b>14,0%</b> |
| SG&A Expenses                            | (692)   | -24,0%       | (760)   | -24,2%       | 9,8%         |
| Operational Income                       | 251     | <b>8,7</b> % | 315     | 10,0%        | 25,7%        |
| Depreciation&Amortization                | 72      | 2,5%         | 83      | 2,6%         | 16,0%        |
| EBITDA                                   | 322     | 11,2%        | 398     | 12,7%        | 23,5%        |
| Other Non- Operating Income / (Expenses) | (0)     | 0            | (2)     | 0            | 384,8%       |
| Net Financial Income / (Cost)            | (56)    | 0            | (43)    | 0            | -22,9%       |
| Profit / (loss) in Associates            | 13      | 0            | 11      | 0            | -17,2%       |
| Exchange rate differences                | 1       | 0            | (3)     | 0            | -562,9%      |
| Non- Operating Profit                    | (43)    | -1,5%        | (37)    | -1,2%        | -13,2%       |
| Profit Before Tax Expenses               | 208     | 7,2%         | 278     | <b>8,8</b> % | 33,7%        |
| Income Tax                               | (34)    |              | (57)    |              | 70,2%        |
| Minority Interest                        | (21)    |              | (22)    |              | 1,5%         |
| NET PROFIT / (LOSS)                      | 153     | 5,3%         | 199     | <b>6,3</b> % | <b>30,1%</b> |

### Summary of Consolidated Balance Sheet – March 2013 (MCLP\$)

| MCLP                                            | 31-12-2012 | 31-03-2013 |
|-------------------------------------------------|------------|------------|
| Current Assets - Non Banking Business           | 2.294.087  | 2.236.472  |
| Non Current Assets - Non Banking Business       | 4.044.419  | 4.071.318  |
| Total Assets - Non Banking Business             | 6.338.506  | 6.307.790  |
| Total Assets - Banking Business                 | 2.300.714  | 2.462.311  |
| Total Assets                                    | 8.639.220  | 8.770.101  |
| Current Liabialities - Non Banking Business     | 1.522.730  | 1.310.986  |
| Non Current Liabialities - Non Banking Business | 1.731.739  | 1.817.734  |
| Total Liabialities - Non Banking Business       | 3.254.470  | 3.128.720  |
| Total Liabialities - Banking Business           | 1.910.377  | 2.085.862  |
| Total Liabialities                              | 5.164.847  | 5.214.582  |
| Total Equity                                    | 3.474.373  | 3.555.519  |
| Total Liabilities + Equity                      | 8.639.220  | 8.770.101  |



### **1. Operational Results**

During the first quarter of 2013, revenues from our non-banking business increased by 8.8%, mainly due to the growth in the selling area of our retail businesses, as well as the positive same store sales (SSS) growth experienced by various of our businesses, in particular by Sodimac and Tottus Peru and Tottus Chile with 10.8%, 8.5%, and 7.9% respectively.

Income from our banking operations grew by 8.3% during the first quarter, in line with the growth experienced by our consumer portfolio, especially by Banco Falabella Chile and Peru. It is worth mentioning that the level of growth of the 3 countries continued to show some slowdown compared to the first quarters of 2012, in line with the company's policy of maintaining controlled risk levels.

Consolidated gross margin for the period was 34.2%, 160 basis points higher than the same quarter of 2012, while gross profit increased by 14.0% reaching MCLP 507,758 (MMUS\$ 1,075). Gross margin improvement was mainly driven by our non-banking business in particular by our department stores, home improvement and CMR Chile. Within our banking businesses gross margin improvement was driven by the results of our operations in Colombia.

The SG&A expenses as a percentage of revenues showed a slight increase from 24.0% to 24.2%. On the one hand this is explained by higher logistics expenses, mainly at Sodimac Chile and Falabella Chile and also by increased remunerations expenses, due to rises in salary. On the other hand it is explained by the high number of new stores that are still in the process of "maturing".

As a result the first quarter's consolidated EBITDA amounted to MCLP187,971 (MMUS\$ 398), achieving an increase of 23.5% in the period, while EBITDA margin rose by 150 basis points, reaching 12.7%.

Operating income for the first quarter amounted to MCLP148,721 (MMUS\$ 315), a 25.7% increase when compared to the same period of 2012. Operating margin for the period was 10.0%, 140 basis points higher year-over-year.

## 2. Non Operating Income

The non-operating result for the quarter was a loss of MCLP 17,631 (MUS\$ 37), implying a reduction of loss of 13.2% regarding the same period of 2012. This effect mainly results from lower financial expenses, given lower inflation in Chile affecting our debt in UF,<sup>1</sup> and an increase of financial income, due to higher levels of cash and cash equivalents. Income tax increased by 70.2% year-over-year, due to an increase in the Chilean income tax rate, rising from 18.5% to 20% and due to a lower impact of monetary correction.

As a result, net profit in the period amounted to MCLP 93,848 (MMUS\$ 199), increasing by 30.1% year-overyear.

<sup>&</sup>lt;sup>1</sup> Indicated in the consolidated financial statements, line "Profit (Loss) from inflation-indexed assets and liabilities".



### 3. Consolidated Balance

Non-banking business current assets decreased by MCLP \$57,615 compared to December 2012, especially due to the decreases in cash and cash equivalents, trade and other accounts receivables and inventories. Meanwhile non-banking business non-current assets grew by MCLP \$26,899, explained by higher investment properties and property, plants and equipment (PP&E). This latter effect over compensated the decrease in non-current accounts receivables. Meanwhile, total assets of banking operations increased by MCLP \$161,597, given the rise in transactions with settlement in progress, cash and bank deposits and investment securities available for sale. As a result, total assets increased by MCLP 130,881.

Non-banking business current liabilities decreased by MCLP 211,745, explained by lower other current financial liabilities and trade accounts payable and other accounts payable, while the non-banking operations non-current liabilities saw an increase of MCLP 85,994, mainly due to higher other non-financial current liabilities and deferred tax liabilities. On the other hand, the total liabilities of banking operations grew by MCLP 175,485 compared to December 2012, because of an increase in transactions with settlement in progress as well in deposits and other term deposits. As a result, total liabilities increased by MCLP 49,735.



# III. Main Events during the Period

- During the quarter 3 stores were opened across the region,
  - Tottus opened a new store in Chile n March, in the neighbourhood of Vitacura (Santiago), with a selling area of 1,960m<sup>2</sup>.
  - Sodimac opened a new store in Ate, Peru, in March, with a selling surface of approximately 8,900 m<sup>2</sup>. Moreover, during the same month Sodimac opened a new store in the town Castro, located in the south of Chile, with a selling area of approximately of 9,000 m<sup>2</sup>, after having closed a small expo of Sodimac in this town.
- Furthermore, we opened 3 new standalone stores within the region. In Chile, we opened the first Desigual store of South America, an exclusive brand that was already offered in our departement stores. Additionally there was a new Mossimo store opened in Mall Plaza El Trébol. In Peru we opened a Benetton store in the Boulevard of Jockey Plaza.
- March 26<sup>th</sup> 2013, Banco Falabella Peru issued 2 bonds in the Peruvian market:
  - A bond denominated in Peruvian soles amounting to 75 million soles, with a maturity term of 7 years and an interest rate of 5.22%
  - A bond denominated in US\$ amounting to MMUS\$ 10, a maturity term of 5 years and an interest rate of 4.5%

#### **Recent Events**

- April 30<sup>th</sup> 2013, SACI Falabella launched its first international bond, amounting to a total of approximately MMUS\$ 700, under the SEC regulations 144A. This launch includes two tranches: one in US\$, amounting to MMUS\$ 500, 10 years maturity with an interest rate of 3.86% and the other one in CLP amounting to MCLP 94,589, 10 years maturity with an interest rate of 6.5%. The launch of the tranche in Chilean pesos, was the first issuance of a private Chilean corporation in a local currency abroad.
- We opened three new stores: Falabella Lima Norte in Peru, Falabella Parque Caracolí in Colombia and Tottus in Cañete in Peru.



# **IV.** Retail Indicators

# 1. Retail Business Revenues

### Retail Revenues 1Q 2013<sup>2</sup> (MUS\$)

(Nominal Chilean pesos, translated to USD at the observed exchange rate of April 1<sup>st</sup> 2013)

| RETAIL REVENUES   | 1Q '12 | 1Q '13 | Var. 13/12 | Var. Local<br>Currency <sup>3</sup> |
|-------------------|--------|--------|------------|-------------------------------------|
| CHILE             |        |        |            |                                     |
| Department Stores | 517    | 533    | 3,2%       | 3,2%                                |
| Home Improvement  | 859    | 923    | 7,4%       | 7,4%                                |
| Supermarkets      | 222    | 258    | 16,3%      | 16,3%                               |
| PERU              |        |        |            |                                     |
| Department Stores | 184    | 201    | 9,1%       | 8,6%                                |
| Home Improvement  | 126    | 145    | 14,8%      | 14,4%                               |
| Supermarkets      | 191    | 225    | 17,9%      | 17,5%                               |
| ARGENTINA         |        |        |            |                                     |
| Department Stores | 128    | 128    | 0,4%       | 20,2%                               |
| Home Improvement  | 51     | 62     | 23,5%      | 47,9%                               |
| COLOMBIA          |        |        |            |                                     |
| Department Stores | 110    | 127    | 15,8%      | 20,5%                               |
| Home Improvement  | 319    | 344    | 7,8%       | 11,1%                               |

### Same Store Sales (SSS)<sup>4</sup> Growth

(All growths have been calculated in nominal terms and in local currency of each country)

|                             |       | 20    | 2012  | 2013  |       |       |
|-----------------------------|-------|-------|-------|-------|-------|-------|
| SAME STORE SALES            | 1Q    | 2Q    | 3Q    | 4Q    | 2012  | 1Q    |
| CHILE                       |       |       |       |       |       |       |
| Department Stores Chile     | 9,4%  | 1,6%  | 0,2%  | 2,0%  | 3,0%  | -0,6% |
| Home Improvement Chile      | 10,6% | 11,8% | 10,9% | 5,7%  | 9,6%  | 3,4%  |
| Supermarkets Chile          | 9,5%  | 7,5%  | 9,0%  | 6,4%  | 8,0%  | 8,0%  |
| PERU                        |       |       |       |       |       |       |
| Department Stores Peru      | 12,0% | 5,8%  | 10,8% | 5,6%  | 8,1%  | 1,5%  |
| Home Improvement Peru       | 15,7% | 7,4%  | 14,1% | 17,3% | 13,8% | 10,8% |
| Supermarkets Peru           | 15,0% | 10,9% | 19,6% | 12,8% | 14,4% | 8,5%  |
| ARGENTINA                   |       |       |       |       |       |       |
| Department Stores Argentina | 20,5% | 12,0% | 15,6% | 19,0% | 16,7% | 20,1% |
| Home Improvement Argentina  | 27,4% | 36,0% | 25,7% | 17,9% | 25,9% | 31,1% |
| COLOMBIA                    |       |       |       |       |       |       |
| Department Stores Colombia  | 19,9% | 12,3% | 7,6%  | 0,0%  | 8,1%  | -0,4% |
| Home Improvement Colombia   | 8,8%  | 3,9%  | 1,7%  | -0,9% | 3,1%  | -2,2% |

<sup>2</sup> Excludes revenue from credit business.

<sup>&</sup>lt;sup>3</sup> Sales variation in local currency does not reflect the effects of the exchange rate in the translations of the financial statements.

<sup>&</sup>lt;sup>4</sup> From the first quarter of 2013 on, SSS include revenues generated by our online channel (applying to the businesses where this operation is implemented). Figures of the previous quarters were corrected in order to show this adjustment, and therefore differ from earlier published quarterly reports.



## 2. Number of Stores and Selling Area of Retail Businesses <sup>5</sup>

|                        | March     | n 2012 | March                  | n 2013 |  |
|------------------------|-----------|--------|------------------------|--------|--|
| Sales Area             | Area (m²) | Stores | Area (m <sup>2</sup> ) | Stores |  |
| Chile                  |           |        |                        |        |  |
| Department Stores      | 240.564   | 36     | 257.941                | 38     |  |
| Expos Falabella Retail | 2.201     | 4      | 3.051                  | 4      |  |
| Home Improvement       | 593.862   | 71     | 657.427                | 80     |  |
| Supermarkets           | 136.908   | 37     | 156.865                | 44     |  |
| Peru                   |           |        |                        |        |  |
| Department Stores      | 117.517   | 18     | 128.061                | 19     |  |
| Home Improvement       | 136.922   | 18     | 145.819                | 19     |  |
| Supermarkets           | 129.040   | 30     | 140.345                | 33     |  |
| Argentina              |           |        |                        |        |  |
| Department Stores      | 59.148    | 11     | 59.148                 | 11     |  |
| Home Improvement       | 65.185    | 6      | 74.785                 | 7      |  |
| Colombia               |           |        |                        |        |  |
| Department Stores      | 69.152    | 11     | 91.236                 | 14     |  |
| Home Improvement       | 250.202   | 24     | 295.777                | 29     |  |
| Total Stores           | 1.800.702 | 266    | 2.010.455              | 298    |  |

# 3. Number of Shopping Malls and GLA of Real Estate Operators<sup>6</sup>

|                               | Mare      | ch 2012        | March 2013 |                |  |
|-------------------------------|-----------|----------------|------------|----------------|--|
| GLA                           | Area (m²) | Shopping Malls | Area (m²)  | Shopping Malls |  |
| Mall Plaza - Chile            | 893.000   | 11             | 1.027.000  | 13             |  |
| Soc. Rentas Falabella - Chile | 174.686   | 7              | 174.686    | 7              |  |
| Aventura Plaza - Peru         | 184.000   | 3              | 229.000    | 4              |  |
| Open Plaza - Peru             | 205.604   | 7              | 205.604    | 7              |  |
| Mall Plaza - Colombia         | 0         | 0              | 25.000     | 1              |  |
| Total Real Estate             | 1.457.290 | 28             | 1.661.290  | 32             |  |

Furthermore, the group owns approximately 480,000 m<sup>2</sup> of additional GLA in free standing locations in Falabella, Sodimac and Tottus.

<sup>&</sup>lt;sup>5</sup> Selling area information as of March 2012 may differ from the information revealed in the 1<sup>st</sup> Quarter Earnings Report, given the area recount our subsidiaries do periodically.

<sup>&</sup>lt;sup>6</sup> Sociedad de Rentas includes Power Centers (locations where there are 2 formats of the group as anchors and smaller shops) and Shopping Centers (locations with 3 formats of the group as anchors as well as smaller shops) other than those operated by Mall Plaza.



# 4. Sales per Square Meter of Retail Businesses

Sales per square meter – 1Q 20137 (US\$ / m<sup>2</sup>)

|                   | 1Q '12 | 1Q '13 | Var. 13/12 |
|-------------------|--------|--------|------------|
| CHILE             |        |        |            |
| Department Stores | 2.137  | 2.053  | -3,9%      |
| Home Improvement  | 1.461  | 1.413  | -3,3%      |
| Supermarkets      | 1.623  | 1.658  | 2,2%       |
| PERU              |        |        |            |
| Department Stores | 1.569  | 1.571  | 0,1%       |
| Home Improvement  | 938    | 1.023  | 9,0%       |
| Supermarkets      | 1.572  | 1.661  | 5,7%       |
| ARGENTINA         |        |        |            |
| Department Stores | 2.167  | 2.175  | 0,4%       |
| Home Improvement  | 775    | 835    | 7,6%       |
| COLOMBIA          |        |        |            |
| Department Stores | 1.592  | 1.397  | -12,2%     |
| Home Improvement  | 1.303  | 1.164  | -10,7%     |
| TOTAL             | 1.522  | 1.478  | -2,9%      |

<sup>&</sup>lt;sup>7</sup> Revenues divided by average area of the period. Amounts in dollars in both periods were translated at observed exchange rate of 2013, and therefore, the observed variation corresponds to the variation in Chilean pesos and not in local currency.



# V. Credit Indicators

## 1. Loans Portfolio<sup>8 9</sup>

| CRI                  | DIT INFORMATION              |        | 1Q'12     | 2Q'12     | 3Q'12     | 4Q'12     | 1Q'13     |
|----------------------|------------------------------|--------|-----------|-----------|-----------|-----------|-----------|
|                      | TOTAL LOANS                  | M CLP  | 1.062.622 | 1.047.342 | 998.000   | 1.014.272 | 953.839   |
|                      | PROVISIONS                   | M CLP  | -45.582   | -51.105   | -50.866   | -46.972   | -43.716   |
| CHILE CMR (Card)     | WRITE-OFFS                   | M CLP  | 16.040    | 34.454    | 56.555    | 76.925    | 18.978    |
|                      | OPEN ACCOUNTS (with balance) | #      | 2.075.779 | 2.084.857 | 2.064.315 | 2.090.173 | 2.057.981 |
|                      | DURATION                     | MONTHS | 4,6       | 4,6       | 4,4       | 4,0       | 3,8       |
|                      | AVERAGE LOAN                 | CLP    | 511.626   | 502.357   | 483.453   | 485.257   | 463.483   |
|                      | TOTAL LOANS                  | M SOL  | 1.868     | 2.121     | 2.204     | 2.335     | 2.256     |
|                      | PROVISIONS                   | M SOL  | -138      | -148      | -152      | -165      | -169      |
|                      | WRITE-OFFS                   | M SOL  | 23        | 53        | 80        | 103       | 33        |
| PERU BANK (Card)     | OPEN ACCOUNTS (with balance) | #      | 913.705   | 950.534   | 921.032   | 949.012   | 949.032   |
|                      | CONSUMER FINANCE LOANS       | M SOL  | 1.855     | 2.109     | 2.192     | 2.324     | 2.242     |
|                      | DURATION                     | MONTHS | 9,1       | 9,2       | 9,5       | 9,0       | 9,3       |
|                      | AVERAGE LOAN                 | SOL    | 2.044     | 2.231     | 2.393     | 2.460     | 2.377     |
|                      | TOTAL LOANS                  | М СОР  | 990.669   | 1.056.028 | 1.051.451 | 1.073.011 | 1.013.531 |
|                      | PROVISIONS                   | М СОР  | -62.941   | -76.592   | -78.833   | -80.174   | -77.071   |
|                      | WRITE-OFFS                   | М СОР  | 9.573     | 21.016    | 39.073    | 59.087    | 20.226    |
| COLOMBIA BANK (Card) | OPEN ACCOUNTS (with balance) | #      | 627.528   | 649.497   | 671.201   | 697.003   | 691.111   |
|                      | CONSUMER FINANCE LOANS       | М СОР  | 990.669   | 1.056.028 | 1.051.451 | 1.073.011 | 1.013.531 |
|                      | DURATION                     | MONTHS | 8         | 7         | 7         | 7         | 6,6       |
|                      | AVERAGE LOAN                 | COP    | 1.578.685 | 1.625.917 | 1.566.522 | 1.539.464 | 1.466.524 |
|                      | TOTAL LOANS                  | MARG   | 1.020,1   | 1.053,7   | 1.050,4   | 1.207,9   | 1.275,9   |
|                      | PROVISIONS                   | MARG   | -23,71    | -28,09    | -26,67    | -28,98    | -31,04    |
| CMR ARGENTINA (Card) | WRITE-OFFS                   | MARG   | 5,69      | 12,83     | 25,13     | 34,11     | 10,59     |
|                      | OPEN ACCOUNTS (with balance) | #      | 524.596   | 515.349   | 504.812   | 515.785   | 515.364   |
|                      | DURATION                     | MONTHS | 3         | 3         | 3         | 3         | 3,6       |
| AVERAGE LOAN         |                              | ARG    | 1.945     | 2.045     | 2.081     | 2.342     | 2.476     |
|                      | TOTAL LOANS                  | M CLP  | 976.831   | 1.022.622 | 1.049.888 | 1.078.520 | 1.102.124 |
| CHILE BANK           | PROVISIONS                   | M CLP  | -31.811   | -34.013   | -37.558   | -42.140   | -42.905   |
|                      | WRITE-OFFS                   | M CLP  | 9.984     | 19.938    | 30.260    | 40.671    | 11.455    |

## 2. CMR Card Sales

## % of Total Sales with CMR<sup>10</sup>

|                                        | 1Q 2012 | 1H 2012 | 9M 2012 | 2012  | 1Q 2013 |
|----------------------------------------|---------|---------|---------|-------|---------|
| Department Stores Chile                | 56,6%   | 57,5%   | 57,9%   | 57,5% | 55,8%   |
| Home Improvement Chile                 | 31,0%   | 31,2%   | 31,6%   | 32,1% | 30,6%   |
| Supermarkets Chile                     | 18,8%   | 19,3%   | 19,5%   | 19,7% | 16,8%   |
| Retail Peru (Saga, Sodimac & Tottus)   | 44,8%   | 47,3%   | 47,0%   | 47,4% | 42,7%   |
| Retail Argentina (Falabella & Sodimac) | 38,6%   | 36,8%   | 35,7%   | 35,2% | 36,6%   |
| Retail Colombia (Falabella & Sodimac)  | 25,1%   | 26,1%   | 25,5%   | 26,0% | 23,7%   |

<sup>8</sup> **a**. Loan Portfolio of CMR Chile, considers auto loan balance. New auto loans are now part of Banco Falabella portfolio.

**b.** Provisions of Banco Falabella Chile include additional provisions suggested by SBIF (Superintendent of Banks and Financial Institutions of Chile) presented as liabilities.

<sup>9</sup> From the first quarter of 2013 on, the indicator average duration is replaced by the indicator duration, calculated as monthly measure (Macaulay duration), assuming a revolving expiration of 30 days.

<sup>10</sup> Percentage of Sales using CMR corresponds to sales using CMR compared to total sales of each business.



# VI. Operating Results by Business Unit

## 1. Chile

During the first quarter the operating results of department stores in Chile showed a strong increase of 531.5% year-over-year. This is mainly due to a higher gross margin and revenues during the period, which overcompensated the increase in SG&A expenses. The positive trend of the gross margin, which increased by 380 basis points, reaching 29.2%, was a result of a conservative procurement policy which helped reduce promotional activities in comparison to the first quarter of 2012. Revenue growth was mainly driven by our online channel, where we achieved an increase of more than 30% during the first quarter, and by the revenues, generated by the 2 new stores opened during the last 12 months.

The operating result of the home improvement business unit during the first quarter of 2013, declined by 0.7% year-over-year, primarily due to higher sales, general and administration expenses, which offset increased revenues and gross margin improvement. Higher revenues for the quarter, which grew by 7.4%, were a result of an increased selling area and SSS growth. A higher proportion of retail sales of the total mix as well as a higher proportion of imported products explained the improvement in gross margin of 210 basis points. This increased proportion of imported products in the sales mix, negatively impacted expenses producing increased expenses in logistics, due to increased freight cost and higher warehouses rent expenses. In addition, increased salaries during the period as a result of pay raises introduced during the second half of 2012 also had a negative impact in SG&A.

Regarding Tottus, the trend of the last quarter of 2012 continued and its operating income showed strong growth in the first quarter, as a result of increase in operating income and SG&A expenses growing less than revenues. The 16.3% increase in revenues in the first quarter, resulted from a 14.6% growth in sales area and positive SSS growth. The lower growth of expenses was a result of increased logistics efficiency and a decrease in advertising expenses as a percentage of revenues. As a result, operating margin increased by 120 basis points.

As for CMR Chile, operating income increased by 831.5% compared to the first quarter of 2012. This was primarily due to the provision of MCLP 20.749 realized during the first quarter of 2012 resulting from the unlawful appropriation of funds by MisCuentas.com. Furthermore the comany reached a higher gross margin, due to reduced provision levels (compared to the fourth quarter of 2012), together with lower funding costs and fees. This increase in gross margin compensated lower revenues caused by a lower level of loans over the previous quarters.

Finally, the operating result of Plaza S.A. during the first quarter of 2013 grew by 14.3%, mainly due to higher revenues, which overcompensated the increase of SG&A expenses. Increased revenues resulted on the one hand from an increased gross leasable area, as we added 2 shopping malls in Chile, in addition to the opening of the first shopping mall in Colombia and on the other hand renting rates were updated. With regard to expenses, the new shopping malls which are still "maturing", show higher proportional expenses than "mature" shopping malls, due to the higher growth of SG&A expenses.

### Operating Income 1Q 2013 (MMUS\$)

| MUS\$ & % Revenues      | Departament Stores |        |        | Home Improvement |        |       | Supermarkets |        |       |
|-------------------------|--------------------|--------|--------|------------------|--------|-------|--------------|--------|-------|
|                         | 1Q '12             | 1Q '13 | Var %  | 1Q '12           | 1Q '13 | Var % | 1Q '12       | 1Q '13 | Var % |
| Revenues                | 517,2              | 533,5  | 3,2%   | 859,1            | 922,6  | 7,4%  | 222,2        | 258,5  | 16,3% |
| Gross Margin            | 25,4%              | 29,2%  | 18,7%  | 27,5%            | 29,6%  | 15,5% | 23,9%        | 24,0%  | 17,0% |
| SGA w/o Depreciation    | -23,6%             | -25,2% | 10,1%  | -17,9%           | -20,5% | 23,2% | -21,5%       | -20,4% | 10,4% |
| EBITDA                  | 1,8%               | 4,0%   | 132,4% | 9,6%             | 9,1%   | 1,1%  | 2,4%         | 3,6%   | 75,6% |
| Operating Profit (Loss) | 0,4%               | 2,4%   | 531,5% | 8,1%             | 7,5%   | -0,7% | -0,4%        | 0,8%   | NA    |

| MUS\$ & % Revenues      | Pror   | notora C | MR     | Plaza S.A. |        |       |  |
|-------------------------|--------|----------|--------|------------|--------|-------|--|
| MOSS & % Revenues       | 1Q '12 | 1Q '13   | Var %  | 1Q '12     | 1Q '13 | Var % |  |
| Revenues                | 162,1  | 156,2    | -3,6%  | 77,7       | 92,8   | 19,4% |  |
| Gross Margin            | 37,9%  | 47,3%    | 20,4%  | 83,6%      | 81,1%  | 15,8% |  |
| SGA w/o Depreciation    | -33,9% | -8,9%    | -74,6% | -10,9%     | -11,4% | 25,8% |  |
| EBITDA                  | 4,0%   | 38,4%    | 831,5% | 83,8%      | 80,9%  | 15,3% |  |
| Operating Profit (Loss) | 4,0%   | 38,4%    | 831,5% | 72,8%      | 69,6%  | 14,3% |  |

### 2. International Operations

Operating income obtained by our businesses in Peru grew by 12.7% during this period, compared with the first quarter of 2012. This is mainly explained by the operating income growth of all of our business units and gross margin improvement experienced in our department stores and home improvement businesses. Higher revenues during the period are, in part, result of the larger sales area, which grew by 8.0% and positive SSS growth showed by all businesses in the country, particularly Tottus and Sodimac. Falabella earned a higher gross margin as a result of less promotional sales compared to the the same quarter of 2012.

During the first quarter, Argentina's operating results showed year-over-year increase reverting the operating loss of the first quarter of 2012. Growth showed by the businesses during this period was lower than the ones in previous quarters, due to the devaluation of the local currency against the Chilean peso, the currency in which we consolidate our results. Higher revenues obtained, as a result of SSS as well as a new Sodimac store opened during the third quarter, together with increased gross margin of Falabella and CMR, overcompensated increased expenses of the period, as a consequence of inflationary pressure observed within this country.

Operating results in Colombia showed a decrease of 24.6%, due to increased SG&A expenses, which could not be compensated by the achieved growth in revenues and gross margin. It worth mentioning that revenues growth in the quarter is lower than the growth observed in the last quarters, due to the deceleration in the Colombian economy in the last two quarters. On the other hand, the increased gross margin in Banco Falabella is mainly explained by lower provisions. Finally, due to three new stores that are still maturing explain higher SG&A.



# Operating Income 1Q 2013 (MMUS\$)<sup>11</sup>

| MUS\$ & % Revenues      | Peru   |        |       | Argentina |        |       | Colombia |        |        |
|-------------------------|--------|--------|-------|-----------|--------|-------|----------|--------|--------|
|                         | 1Q '12 | 1Q '13 | Var % | 1Q '12    | 1Q '13 | Var % | 1Q '12   | 1Q '13 | Var %  |
| Revenues                | 566,6  | 640,5  | 13,0% | 201,0     | 215,5  | 7,2%  | 161,4    | 183,0  | 13,4%  |
| Gross Margin            | 28,7%  | 29,7%  | 17,4% | 36,4%     | 37,9%  | 11,7% | 35,1%    | 36,0%  | 16,3%  |
| SGA w/o Depreciation    | -19,1% | -20,4% | 20,4% | -34,9%    | -36,2% | 11,3% | -28,6%   | -30,1% | 19,2%  |
| EBITDA                  | 9,5%   | 9,4%   | 11,2% | 1,5%      | 1,7%   | 21,3% | 6,5%     | 5,9%   | 3,4%   |
| Operating Profit (Loss) | 6,7%   | 6,7%   | 12,7% | -0,3%     | 0,1%   | NA    | 3,6%     | 2,4%   | -24,6% |

<sup>&</sup>lt;sup>11</sup> Operating income includes banking business in Peru and Colombia and credit business in Argentina.



# **VII.** Financial Structure

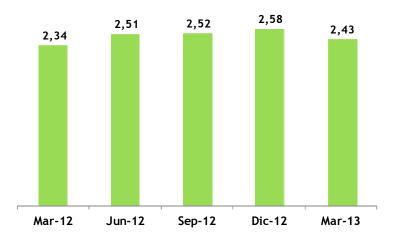
The total liabilities as of March 31<sup>st</sup>, 2013 amounted to MCLP 5.214.582 (MMUS\$11.047). This implies a Leverage<sup>12</sup> of 1.47 times.

The Leverage of Non-Banking businesses<sup>13</sup> amounts to 0.88. Considering the financial debt<sup>14</sup> of the nonbanking businesses, the ratio of Financial Debt / EBITDA amounts to 2.43.



### Leverage Non-Banking Operations

## Net Financial Debt / EBITDA Non-Banking Operations



<sup>&</sup>lt;sup>12</sup> Consolidated Leverage = Total Consolidated Liabilities divided by Total Equity

<sup>&</sup>lt;sup>13</sup> Non-Banking Operations Leverage = Total Non-Banking Operations Liabilities divided by Total Equity.

<sup>&</sup>lt;sup>14</sup> Non-Banking Business Financial Debt= Total Non-Bank Operations Liabilities divided by Total Non-Banking Operations Equity.



# VIII.Financial Statements of S.A.C.I. Falabella according to IFRS

| Income Statement                                                           | Cumulative January -<br>March 2013<br>M\$ | Cumulative January -<br>March 2012<br>M\$ |  |
|----------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------|--|
| Non- Banking Business                                                      |                                           |                                           |  |
| Revenues                                                                   | 1.376.111.575                             | 1.265.233.223                             |  |
| Costs of sales                                                             | (923.192.200)                             | (868.792.088)                             |  |
| Gross Profit                                                               | 452.919.375                               | 396.441.135                               |  |
| Distribution Costs                                                         | (21.815.110)                              | (18.366.029)                              |  |
| Administrative expenses                                                    | (277.428.655)                             | (256.136.928)                             |  |
| Other expenses                                                             | (21.718.305)                              | (19.540.557)                              |  |
| Other profit (losses)                                                      | (933.474)                                 | (192.568)                                 |  |
| Financial income                                                           | 1.734.659                                 | 1.034.058                                 |  |
| Finance costs                                                              | (20.843.206)                              | (20.097.201)                              |  |
| Share of profit (loss) of associates accounted for using the equity method | 4.962.241                                 | 6.002.943                                 |  |
| Foreign currency exchange differences                                      | (1.306.708)                               | 282.309                                   |  |
| Profit (Loss) from inflation-indexed assets and liabilities                | (1.294.072)                               | (7.401.518)                               |  |
| Profit (loss) before taxes                                                 | 114.276.745                               | 82.025.644                                |  |
| Income tax expenses                                                        | (22.246.391)                              | (11.642.944)                              |  |
| Profit (loss) from Non-Banking Business                                    | 92.030.354                                | 70.382.700                                |  |
| Banking Operations                                                         | -                                         |                                           |  |
| Interest revenues                                                          | 84.862.804                                | 78.102.427                                |  |
| Interest expenses                                                          | (26.623.035)                              | (27.144.317)                              |  |
| Net Interest Revenues                                                      | 58.239.769                                | 50.958.110                                |  |
| Fee income                                                                 | 20.407.844                                | 19.027.013                                |  |
| Fee expenses                                                               | (5.356.037)                               | (4.000.652)                               |  |
| Net Fee Revenues                                                           | 15.051.807                                | 15.026.361                                |  |
| Net income of financial operations                                         | 4.611.332                                 | 2.560.277                                 |  |
| Profit (loss) from exchange operations                                     | (285.489)                                 | 903.813                                   |  |
| Other operating income                                                     | 597.713                                   | 637.571                                   |  |
| Provisions for loan losses                                                 | (23.556.834)                              | (21.414.772)                              |  |
| Total Net Operating Income                                                 | 54.658.298                                | 48.671.360                                |  |
| Employee remunerations and expenses                                        | (16.197.635)                              | (14.058.104)                              |  |
| Administrative expenses                                                    | (16.779.678)                              | (14.865.311)                              |  |
| Depreciation and amortization                                              | (3.049.460)                               | (2.375.795)                               |  |
| Other operating expenses                                                   | (1.868.029)                               | (1.420.466)                               |  |
| Total Operating Expenses                                                   | (37.894.802)                              | (32.719.676)                              |  |
| Operating Income                                                           | 16.763.496                                | 15.951.684                                |  |
| Income attributable to investments in companies                            | 49.881                                    | 51.627                                    |  |
| Income before Income taxes                                                 | 16.813.377                                | 16.003.311                                |  |
| Income tax expenses                                                        | (4.816.819)                               | (4.253.674)                               |  |
| Net Income from Banking Operations                                         | 11.996.558                                | 11.749.637                                |  |
| Profit (Loss)                                                              | 104.026.912                               | 82.132.337                                |  |
|                                                                            | 104.020.912                               | 02.132.337                                |  |
| Prfofit (Loss) attributable to:                                            | 93.848.330                                | 70 100 610                                |  |
| Owners of parent company<br>Non-controlling interests                      | 10.178.582                                | 72.108.612<br>10.023.725                  |  |
| Non-componing interests Net Income                                         | 10.170.302                                | 82.132.337                                |  |
|                                                                            | 104.020.312                               | 02.132.337                                |  |
| Earnings per share                                                         |                                           |                                           |  |
| Earnings per share                                                         | 0.0000                                    | 0.0000                                    |  |
| Earnings (loss) per share from continued operations                        | 0,0388                                    | 0,0299                                    |  |
| Earnings (loss) per share                                                  | 0,0388                                    | 0,0299                                    |  |
| Earnings per diluted share                                                 | 0                                         | )                                         |  |
| Earnings (loss) per diluted share from continued operations                | 0,0388                                    | 0,0300                                    |  |
| Earnings (loss) per diluted share                                          | 0,0388                                    | 0,0300                                    |  |



|                                                      | SACI Falabella<br>31-Mar-13<br>M\$ | SACI Falabella<br>31-Dic-12<br>M\$ |
|------------------------------------------------------|------------------------------------|------------------------------------|
| Assets                                               |                                    |                                    |
| Non-Banking Business                                 |                                    |                                    |
| Current Assets                                       |                                    |                                    |
| Cash and cash equivalents                            | 182.394.317                        | 196.947.32                         |
| Other current financial assets                       | 31.140.512                         | 27.114.61                          |
| Other current non financial assets                   | 58.981.466                         | 55.467.15                          |
| Current Trade and other accounts receivable          | 1.144.554.788                      | 1.200.280.7                        |
| Current accounts receivable from related companies   | 5.139.662                          | 1.731.1                            |
| Inventory                                            | 755.340.578                        | 762.392.64                         |
| Tax Assets                                           | 54.058.230                         | 45.250.88                          |
| Non-current assets classified as held for sale       | 4.862.554                          | 13.230.00                          |
| Total Current Assets                                 | 2.236.472.107                      | 2.294.086.62                       |
| Non- Current Assets                                  |                                    |                                    |
| Other non-current financial assets                   | 2.070.841                          | 1.263.82                           |
| Other non- current assets                            | 20.610.746                         | 21.285.67                          |
| Non-current accounts receivables                     | 143.589.987                        | 183.963.53                         |
| Non-current accounts receivable from related parties | 99.190                             | 152.8                              |
| Investments accounted for using the equity method    | 131.421.129                        | 135.636.6                          |
| Intangible assets other than goodwill                | 164.177.506                        | 164.472.92                         |
| Goodwill                                             | 260.273.967                        | 260.273.90                         |
| Property, Plant and Equipment                        | 1.495.144.667                      | 1.483.181.4                        |
| Investment properties                                | 1.805.131.477                      | 1.745.895.8                        |
| Deferred tax assets                                  | 48.798.214                         | 48.292.37                          |
| Total Non-current Assets                             | 4.071.317.724                      | 4.044.419.1                        |
| Total Non-Banking Business Assets                    | 6.307.789.831                      | 6.338.505.8                        |
|                                                      | 0.307.789.831                      | 0.338.303.8                        |
| Assets from Banking Operations                       |                                    | 212 (14 4                          |
| Cash and bank deposits                               | 295.552.965                        | 213.614.40                         |
| Transactions with settlement in progress             | 101.031.597                        | 8.345.7                            |
| Financial assets held for trading                    | 240.929.213                        | 277.278.83                         |
| Financial derivative contracts                       | 1.075.134                          | 1.993.6                            |
| Due form banks                                       | -                                  | 4 74 2 0 24 2                      |
| Loans and accounts receivable from clients           | 1.684.763.464                      | 1.712.831.2                        |
| Investment securities available for sale             | 61.117.553                         | 11.408.39                          |
| Investments in other companies                       | 1.541.692                          | 1.900.8                            |
| Intangibles                                          | 11.610.903                         | 12.028.32                          |
| Property, Plant and Equipment                        | 35.067.062                         | 34.932.23                          |
| Current taxes                                        | 3.322.336                          | 1.747.9                            |
| Deferred taxes                                       | 12.205.442                         | 11.552.46                          |
| Other assets                                         | 14.093.443                         | 13.079.74                          |
| Total Banking Operations Assets                      | 2.462.310.804                      | 2.300.713.8                        |
| Total Assets                                         | 8.770.100.635                      | 8.639.219.6                        |



|                                                         | SACI Falabella<br>31-Mar-13<br>M\$ | SACI Falabella<br>31-Dic-12<br>M\$ |
|---------------------------------------------------------|------------------------------------|------------------------------------|
| Net Equity and Liabilities                              |                                    |                                    |
| Non-Banking Business                                    |                                    |                                    |
| Current Liabilities                                     |                                    |                                    |
| Other current financial liabilities                     | 429.419.262                        | 554.711.14                         |
| Current trade and other accounts payable                | 716.157.343                        | 763.710.34                         |
| Current accounts payable to related companies           | 1.923.453                          | 2.738.13                           |
| Other current provisions                                | 5.646.537                          | 5.335.29                           |
| Current tax liabilities                                 | 11.195.037                         | 15.236.45                          |
| Employee benefits provisions                            | 68.011.442                         | 78.450.10                          |
| Other current non-financial liabilities                 | 78.632.567                         | 102.548.85                         |
| Total Current Liabilities                               | 1.310.985.641                      | 1.522.730.34                       |
| Non-Current Liabilities                                 |                                    |                                    |
| Other non-current financial liabilities                 | 1.530.019.873                      | 1.448.357.17                       |
| Other non-current liabilities                           | 1.284.214                          | 1.291.58                           |
| Other long term provisions                              | 699.003                            | 642.12                             |
| Deferred tax liabilitles                                | 248.795.611                        | 246.097.65                         |
| Non-current employee benefits provisions                | 13.315.073                         | 13.613.41                          |
| Other non-current non-financial liabilities             | 23.481.835                         | 21.737.42                          |
| Total Non-Current Liabilities                           | 1.817.733.879                      | 1.731.739.38                       |
| Total Non-Banking Business Liabilities                  | 3.128.719.520                      | 3.254.469.72                       |
| Liabilities from Banking Operations                     | -                                  |                                    |
| Deposits and others                                     | 123.714.216                        | 123.394.14                         |
| Transactions with settlement in progress                | 110.381.864                        | 5.203.54                           |
| Repurchase agreements and securities lending            | -                                  |                                    |
| Time deposits and other term deposits                   | 1.256.496.097                      | 1.198.011.91                       |
| Financial derivative contracts                          | 1.576.359                          | 2.801.13                           |
| Liabilities with other banks                            | 13.201.249                         | 15.702.16                          |
| Debt instruments issued                                 | 322.459.987                        | 310.170.09                         |
| Other financial liabilities                             | 204.741.688                        | 207.040.53                         |
| Current taxes                                           | 2.977.165                          | 1.991.44                           |
| Deferred tax liabilitles                                | 5.300.277                          | 4.994.05                           |
| Provisions                                              | 4.740.145                          | 4.154.98                           |
| Other liabilities                                       | 40.273.334                         | 36.912.88                          |
| Total Banking Business Liabilities                      | 2.085.862.381                      | 1.910.376.90                       |
| Total Liabilities                                       | 5.214.581.901                      | 5.164.846.62                       |
| Equity                                                  |                                    |                                    |
| Issued capital                                          | 530.068.102                        | 529.966.65                         |
| Retained earnings                                       | 2.493.673.437                      | 2.399.825.10                       |
| Share premium                                           | 60.578.450                         | 59.607.17                          |
| Other reserves                                          | (127.486.056)                      | (104.129.16                        |
| Equity attributable to the owners of the parent conpany | 2.956.833.933                      | 2.885.269.7                        |
| Non-controlling interests                               | 598.684.801                        | 589.103.2                          |
| Total Equity                                            | 3.555.518.734                      | 3.474.373.04                       |
| Total Equity and Liabilities                            | 8.770.100.635                      | 8.639.219.67                       |





# S.A.C.I. Falabella

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