## Falabella Financiero agrees to sell Viajes Falabella to Despegar and signs long-term strategic alliance

- Falabella Financiero to boost the travel offer for its CMR Puntos loyalty program, while enhancing its digital ecosystem and the presence of CMR card in Despegar.com
- Despegar to acquire Viajes Falabella's operation in the region, further strengthening its market position as the leading travel agency in Latin America.

**Santiago, April 15th, 2019.** Falabella Financiero signed a strategic alliance with Despegar.com, Corp. (NYSE: DESP), ("Despegar"), the leading online travel company in Latin America, through which they establish a 10-year commercial agreement in Chile, Colombia, Peru and Argentina that could be extended, and includes the transfer of 100% of Viajes Falabella's operations to Despegar.

The acquisition of Viajes Falabella in Chile, Colombia, Peru and Argentina, together with the license to use the Viajes Falabella brand name has been agreed for a total consideration of US \$27 million.

With operations in Chile, Colombia, Peru and Argentina, during 2018 Viajes Falabella recorded revenues and EBITDA of approximately US\$ 50 million and US\$ 3.5 million, respectively. Likewise, approximately 65% of its income corresponds to tourist packages, reinforcing Despegar's strategy of offering higher value-added products oriented to the travel experience of its customers.

With this agreement, clients of both companies will have access to an enhanced travel and tourism product and service offering, through an omnichannel service model (online, call center and physical stores). In addition, customers will be able to access exclusive discounts, earn double points at CMR Puntos, Falabella's loyalty program, both at Viajes Falabella and Despegar, as well as an expanded product offering for CMR Puntos members at Viajes Falabella.

The CEO of Falabella Financiero, Mr. Juan Manuel Matheu, commented: "This alliance will allow us to integrate a better value proposition into our digital ecosystem, significantly improving the travel offering and the digital experience of our CMR Puntos program, making available to our customers the best tourist product content in the market. In addition, Falabella Financiero will contribute to Despegar our payment processing capabilities, financing and the region's most recognized loyalty program."

At the same time, Mr. Damian Scokin, CEO of Despegar, noted: "We are delighted to have entered into this Agreement with Falabella which will allow us to further strengthen our position as the leading travel company in Latin America. We are acquiring a business with a successful track record and attractive growth opportunities, fully aligned with our business strategy of focusing on higher-margin packages, hotels and other travel products. Moreover, the commercial alliance will also allow us to further enhance our wide array of consumer financing alternatives."

Viajes Falabella will maintain the brand, its network of physical stores and its digital platforms, to enhance the supply of products and services of Despegar.

The transaction is subject to customary closing conditions for transactions of this type, including approval of the relevant antitrust authority.

## About Falabella Financiero

Falabella Financiero is the subsidiary of Falabella, which, through its business units (CMR Falabella, Banco Falabella, Seguros Falabella and Viajes Falabella), makes available to customers a comprehensive offering of financial products and services.

The company has developed an omnichannel service model, adding digital attention processes to its physical channels, which has allowed it to position itself as the leader in financial digitalization in Latin America.

The company operates across five countries: Chile, Peru, Colombia, Argentina and, since 2017, in Mexico, with an emphasis on regional development.

## **About Despegar**

Despegar is the leading online travel company in Latin America. With over two decades of business experience and operating in 20 countries in the region, Despegar accompanies Latin American travelers from the moment they dream of taking a trip until they share their memories of that trip. Thanks to the strong commitment to technological development and customer service, Despegar offers a tailor-made experience to more than 18 million customers.

Despegar's websites and leading mobile apps, offer products from over 300 airlines, more than 520,000 accommodation options, as well as approximately 1,100 car rental agencies and approximately 240 destination services suppliers with more than 8,700 activities throughout Latin America. The Company owns and operates two well-recognized brands, Despegar, its global brand, and Decolar, its Brazilian brand. Despegar is traded on the New York Stock Exchange (NYSE: DESP).