

DJSI 2020:

Falabella is the only Chilean company selected for the Dow Jones Sustainability World Index (DJSI World)

- *Likewise, it continues to be the only Chilean company to be included in four Dow Jones indexes: World, Emerging Markets, MILA and Chile.*
- *The five priorities of work of the company are customer-focused: reduction of the carbon footprint, waste management, responsible supply chain, social investment programs and diversity & inclusion.*

Santiago, November 20th, 2020. Falabella was the only Chilean retail company selected to integrate the Dow Jones Sustainability World Index (DJSI World), which brings together the leading multinational listed companies in terms of sustainability, based on economic, social and environmental standards. Within the retail category, the firm ranked fifth worldwide.

Likewise, Falabella was selected to be part of other indexes, to which it was invited to participate, being the only Chilean company included in four indexes: World, Emerging Markets, MILA Pacific Alliance and Chile.

The Chief Executive Officer of Falabella, Gaston Bottazzini, commented *“being part of the DJSI World for the fifth consecutive year is a recognition to our work and motivates us to continue strengthening the commitment that we have with all our stakeholders. This recognition not only strengthens our positioning as a sustainable company in the market, it also allows us to evaluate world-leading initiatives, helping us to identify the gaps that we need to improve and define transversal guidelines across our business units”*.

The company has developed a sustainable customer-focused strategy, which highlights five priorities that have allowed it to grow responsibly. First, the company is committed to mitigate the impact of its operation on the environment, focused on reducing its carbon footprint and improving on waste and packaging management. Today, a large part of its facilities in the country have energy supply from NCRE (non-conventional renewable energy) sources, several of its business units have LEED certification and are working on circular economy projects focused on reducing the waste disposal on landfills. The company also ensures that the supply chain with which it operates also complies with environmental and social standards.

Additionally, through its social investment programs, focused on education and entrepreneurship, the company supports the development of its communities. Likewise, it has a diversity and inclusion policy across all business units (Falabella Retail, Sodimac, Falabella Financiero, Mall Plaza, Falabella Inmobiliario and Tottus), which creates common standards, structures and processes, which are currently focused on three priorities: gender equity, sexual diversity and effective inclusion of people with disabilities.