

DJSI 2021:

## **Falabella is the only Chilean company to be included in the Dow Jones Sustainability World Index**

**Santiago, November 18, 2021.** Falabella was the only Chilean company selected to join the Dow Jones Sustainability World Index (DJSI World), which unites leading international listed companies by their sustainability performance. The company was ranked fifth worldwide in the retail category and within the top 2%, as it achieved the highest score for social reporting, which evaluates the transparency, quality and scope of this information.

Falabella is the only Chilean company included in four sustainability indexes: World, Emerging Markets, MILA and Chile.

Falabella's CEO, Gaston Bottazzini, said "Joining the DJSI for the sixth consecutive year is the reward for the entire Falabella team's proactive approach to sustainability. This motivates us to continue with our long-term plan, which focuses on reducing and mitigating the environmental impact of our business, while continuing to add social value. It also particularly focuses on education, working with our local communities, and promoting diversity and inclusion within our organization".

The company has progressed its sustainability strategy, whose seven priorities are climate action, waste management and recovery, sustainable procurement, social investment, diversity and inclusion, individual welfare, and corporate governance.

Progress during 2021 was centered on environmental issues, social investment, and diversity and inclusion. Accordingly, Falabella secured a renewable energy supply for most of its businesses in Chile and Peru, by negotiating a long-term energy supply agreement. Furthermore, several of its business units are LEED certified and are developing circular economy and waste recovery projects that reduce the waste sent to landfills.

The LGBT+ and Aliad@s Community was launched across the region and the "Mujeres Conectadas" (Connected Women) network, which are both aligned with our commitment to inclusion and diversity. The former encourages the inclusion of sexual diversity and protects the dignity of employees. The latter aims to increase the participation of women in leadership positions. The company has also encouraged local community development, through its social investment and community engagement programs that focus on education and entrepreneurship,

### **About Falabella**

*Falabella is the leading omni-channel retailer in Latin America, with sales in 7 countries and revenue of US\$ 13,566 million over the last 12 months to September 30, 2021. It operates department stores, home improvement stores and supermarkets at 508 physical stores in the region, and sales on its e-commerce portals were US\$ 3,482 million over the last 12 months to September 30, 2021. It has 46 shopping centers in Chile, Colombia and Peru. Falabella also has a financial services business, with a total gross loan portfolio of US\$ 6,137 million as of September 30, 2021. Falabella serves 30 million customers in the region through its physical-digital ecosystem.*