

Annual Report 2023 Summary



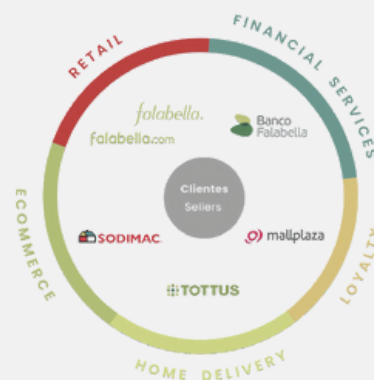
About our business

- 35 mn customers
- 7 countries in Latin America
- US\$ 14.4 Bn in revenue
- US\$ 7.3 Bn loan portfolio
- US\$ 2.8 Bn online GMV
- 577 stores & shopping centers
- 1.6 mn sqm in logistic network

Our purpose

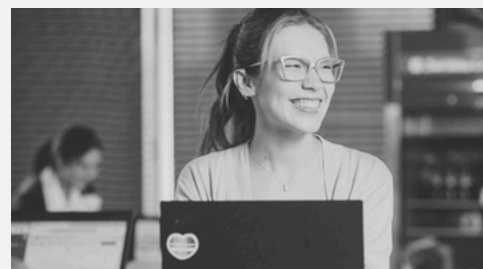
Make life simpler
and more
enjoyable

Our physical-digital ecosystem



Our team

- 93,764 people
- 51.2% women



ESG leadership



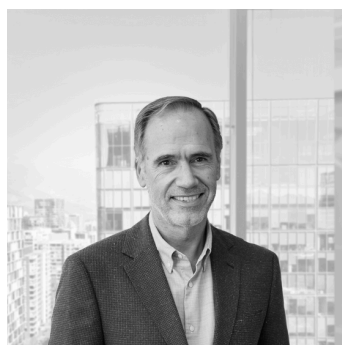
We mitigate our environmental impact

Our commitment is to be Net Zero in our controlled emissions by 2035. During 2023, we made significant progress:

- A 20% reduction in Scope 1 and 2 emissions compared to 2021
- 73% renewable energy in our operation

Positive social impact

- +100,000 students reached through educational activities
- +33,000 individuals benefited from the "Construyendo Sueños de Hogar" program
- +1,700 entrepreneurs in "Plaza Emprende"



Enrique Ostalé
President

"We have a winning model. We know the opportunities are there, and we have all the elements to conquer them"



Alejandro González
CEO

"The key to our leadership in the region lies in the choice that our ecosystem offers to customers"