

FALABELLA

ANNUAL REPORT

2023

Making life simpler
and more enjoyable



Contents

Welcome 03

LETTER FROM THE CHAIRMAN	04
LETTER FROM THE CEO	06

We are Falabella 09

A SIMPLER LIFE	10
OUR IMPACT IN 2023	13
PHYSICAL-DIGITAL ECOSYSTEM	14
COMPANY DESCRIPTION	24

Corporate Governance 31

OUR BOARD OF DIRECTORS	32
DIRECTORS COMMITTEES	38
EXECUTIVE TEAM	40
OWNERSHIP AND ORGANIZATIONAL CONTROL	42
ETHICS AND COMPLIANCE	45
RISK MANAGEMENT	55

Our team 68

TEAM BUILDING	69
OUR TEAM IN FIGURES	70
ENSURING THE BEST DIVERSE TALENT	74
DEVELOPING PEOPLE	77
OUR PEOPLE'S EXPERIENCE OF CULTURE	85
DELIVERING A VALUE PROPOSITION	96

Creating long-term value 102

SCOPE OF DISCLOSURE	103
OUR DUAL MATERIALITY APPROACH	104
THE PROCESS OF DEFINING MATERIAL ISSUES	105
SUSTAINABILITY STRATEGY	107
STAKEHOLDER ENGAGEMENT	109
MILESTONES AND RECOGNITIONS	114
ALLIANCES AND PARTNERSHIPS	117

Value chain 121

FROM THE WORLD TO YOU	122
ETHICS IN OUR SUPPLY CHAIN	123
TOWARDS EFFICIENT LOGISTIC	136
SUPERIOR EXPERIENCE	140
TECHNOLOGY-BASED SCALE	145

Social impact 152

EDUCATION	154
ENTREPRENEURSHIP AND EMPLOYABILITY	157
GENDER INCLUSION AND EQUALITY	159
EMPOWERMENT AND LOCAL DEVELOPMENT	161

Environmental impact 164

CLIMATE ACTION	166
CCIRCULARITY AND WASTE	177

Annexes 181

SUPPLEMENTARY ANNEXES	182
NCG 461 INDEX	229
SASB INDEX	235

Summary Financial Statements 237

Consolidated Financial Statements 247

To learn more about our internal regulations, please visit the corporate website of Falabella S.A.



RUT

90.749.000-9

Address

Avenida Presidente Riesco N°5685,
4th floor, Santiago.

Phone number

+56 (2) 2380-2000

e-mail

inversionistas@falabella.cl

Website

investors.falabella.com

The original text is the spanish version of the Annual Report, therefore, there may be some discrepancies or differences created in the translation. If any questions arise related to the accuracy of the information contained in the translated version, refer to the spanish version of the Annual Report which is the official version.

The Group's financial statements are available on the Financial Market Commission's website (www.cmfchile.cl) and on the company's own website (investors.falabella.com).

IMPORTANT

YOU CAN NAVIGATE THROUGH THE CONTENTS OF THE REPORT BY **CLICKING ON EACH CHAPTER** AND ITS SUB-THEMES.

01 Welcome



FALABELLA
● ● ● ● ●

Enrique Ostalé

Dear Shareholders and Employees:

There is no doubt that we had a very challenging 2023 with strong headwinds. We tackled these challenges head-on and drove changes that underscore our commitment to getting the job done right and successfully overcoming challenges. A history of more than 134 years of being close to our customers, responding to and anticipating their preferences, is Falabella's stamp. The latter, and our committed team of collaborators are our greatest assets, which have always enabled us to respond to challenges.

This year's weak results were partly due to a negative environment in our three main markets, where economic crises and political challenges synchronized. However, despite the context, we know that the right answers and solutions depend on us.

Winning over our customers, day after day, is our primary goal. To achieve this, it is essential to keep them at the center of everything we do - this is our *raison d'être*. This must be the focus of all our strategies, along with the constant strengthening of our competitive advantages to achieve it. This is the philosophy that has driven the management of Falabella this year and throughout its history. Our mandate has been to focus our energies on continuing to surprise our customers.

Our Department Stores, Home Improvement Stores and Supermarkets continued to reinvent themselves, adapting their

A history of more than 134 years of being close to **our customers**, responding and anticipating their preferences, is Falabella's stamp.

value proposition to respond to and to anticipate customer needs in a rapidly changing and increasingly competitive environment. Our shopping centers continued to transform themselves into new urban centers with great success. Finally, our financial business has made remarkable progress through digitalization of its services and products, with a particular focus on people, and is in a leading position in 2023.

Our challenge to become a digital company is more relevant than ever, and we continue to strengthen our ecosystem.



During the year, we refocused our digital strategy to address the specific customer needs of all our businesses, building upon our core competitive strengths. Interaction with our customers through digital technologies, broad and selective product offerings through our specialty formats and of our Marketplace, together with related logistics services, remain essential components that will enable us to continue to engage customers and build a profitable business.

Our ambition is to offer an ‘integrated value proposition with a clear curation in everything we offer! Our platform is where consumers should find the best products, the best solution and the best services.

Today, our digital platform has a common technology for all formats that is scalable and a friendly tool for suppliers or sellers. We have a unified shopping cart, backoffice, payment processor and fraud management. Today, we are also building robust logistics: our Click & Collect is also unified; and we deliver about 60% of our products in less than 48 hours. In all of these areas, however, we still have opportunities to be relevant to our customers and provide them with a better and better service.

Omni-channel is one of the great differentiators and strengths of Falabella, because it allows us to serve our customers in their preferred way: shopping in a store, from the comfort of their home, or any combination of the two, hopefully frictionless. In our ecosystem, digital and in-store channels complement each other to create a comprehensive value proposition. For example, more and more customers are picking up their products in-store every day, with about 20% taking advantage of in-store shopping. And a high percentage of today’s ‘consumer journeys’ start in a digital channel and end in our stores.

As we focus our energies on our core businesses and continue to strengthen our competitive advantages, we are also moving forward to respond with equal urgency to the organizational challenges that managing these businesses poses today.

The world is becoming increasingly complex, and our ecosystem is no stranger to this situation. With greater complexity, our response must necessarily be greater simplicity in order to continue to be effective as an organization. Operating more simply requires us to focus our energies on our core businesses, as well as on the way our team is structured and how our people interact. Therefore, this year we made progress in streamlining the decision processes, fostering collaboration, and aligning empowerment with accountability, through the right incentives. Today, more than ever, our future success depends on our ability to work as one big team. Simplicity must be our great companion.

As for the downgrade in investment grade, Falabella is taking the necessary steps to regain it as soon as possible. We have a solid solvency position that allows us to face our financial commitments with peace of mind. In addition, we have no significant debt maturities next year and maintain a comfortable cash position.

At Falabella, we know that we are protagonists of our future, not victims of circumstances. We cannot control the wind, but we can control the sails and the helm. Forecasts for 2024 predict fewer

headwinds, but no tailwinds. There are many adjustments we must continue to make to keep our ship nimble and responsive to our customers and shareholders.

We have a winning model. We know the opportunities are there. We have all the elements to seize them; most importantly, the thousands of employees who work tirelessly to get the job done. I thank them all; we know this has been a difficult year.

Omni-channel is one of the **great differentiators and strengths of Falabella**, because it allows us to serve our customers **in their preferred way.**

Lastly, thank you to our shareholders for maintaining your confidence in our ability to restore profitability to our investments, which requires being increasingly rigorous regarding where it is convenient for us to invest.

With conviction, collaboration and agility, I am very optimistic in that we will not only get through the bad times, but we will also come out very strengthened.

Alejandro González

The year 2023 presented significant challenges, yet it also provided invaluable learning opportunities. At Falabella, our management was defined by two key fronts. Firstly, the way we navigated the complexities of a challenging economy, fostering enhancements in the way we operate. Secondly, the deepening in the understanding of our customers to accompany them in their projects; a Falabella vocation since always. This commitment was rewarded with 35 million customers who preferred us and more than 385 million visits to our shopping centers.

We faced a challenging macroeconomic environment characterized by high inflation, high-interest rates, falling consumer spending, a depressed construction sector and increased credit risk in the banking sector. In this context, we started the year with results far below our expectations and those of the market, and our credit rating was downgraded. However, thanks to our team's efforts, we strengthened our financial position towards the end of the cycle, ending the year with a solid non-banking cash position, up over US\$500 million, and lower net debt. In December, we achieved a ratio of net financial debt to non-banking EBITDA of 6.5 times, down from a peak of 8.6 times in June 2023.

During the year, we experienced a positive evolution and ended the cycle in a better position than in the previous period. During 2023, we laid the foundations to continue recovering the financial

During the year, we experienced a positive evolution and ended the cycle in a better position than in the previous period. **During 2023 we laid the foundations to continue recovering the financial strength** that characterizes us.

strength that characterizes us. We improved our inventory management, reducing inventory days from 99 in 2022 to 87 at the end of 2023; we made our operations more efficient; and we increased our ability to focus our investments on what has the greatest impact on our customers and the business. Our rigorous financial planning and management have allowed us to present a debt maturity profile with no major maturities in the next two years.



We also effectively executed our efficiency plan, achieving a 5.4% reduction in operating expenses in nominal terms throughout the year. Furthermore, we have initiated an asset monetization plan totaling US\$800-1 billion, which is already in progress. Regarding our investments for 2024, we have announced a selective and targeted plan amounting to US\$508 million, representing a 24% decrease from that of the previous year. This strategic initiative aims to further enhance the omnichannel nature of our value proposition and enable us to consolidate our technological capabilities. We firmly believe that the cornerstone of our regional leadership lies in the diverse choices our ecosystem offers our customers, providing access to premier brands and delivering unparalleled experiences both in the physical and digital worlds.

2023 was also a year of focusing our strategy. We reconsidered how we create value for our customers at different stages of their journey. With this in mind, we integrated our Fpay digital wallet into the Banco Falabella app and transformed our last-mile Fazil into the Tottus app. This allows us to focus resources and energy on our strengths and add more value to serving our customers.

Our business has had important achievements in both the physical and digital worlds. We were able to complete the rollout of falabella.com in the Andean region with its arrival in Colombia, and we strengthened the offer for sellers, reaching more than 20 thousand in 2023. We also brought the IKEA franchise to this market, which will open two more stores in 2024.

Our financial business took a new leadership position: Banco Falabella became the number one bank for personal checking accounts in Chile, and the Falabella card increased its share in Mexico thanks to 315 thousand new credit cards opened during the year (we grew 33% in this market). Purchases using our payment methods in the region grew 5%, reaching more than US\$22 billion.

Our Mallplaza shopping centers continued to recover their traffic levels, growing 6% over 2022. Their transformation proposal towards urban centers, focused on experiences and services, has been highly appreciated. These spaces have also strengthened their key role in Falabella's omnichannel approach: Mallplaza's Click & Collect made more than 540,000 deliveries, representing a growth of 326% compared to 2022.

In stores, we continue to improve the physical experience by offering more services to our customers. At Falabella Retail, we increased our personal shopper service (39% more users compared to 2022), strengthened the presence of Taller F and created a gamer zone. Another customer segment with which we have strengthened our relationship this year, and which we intend to continue strengthening, is the construction professionals. Our Home Improvement offer expanded its circle of professionals, reaching 1.9 million users in the region.

The transversal capabilities of our ecosystem also performed remarkably well. Our centralized logistics unit shipped 35 million parcels and already has nearly a thousand Click & Collect points, an elementary pivot for omnichannel: in 2023, nearly 40% of all products shipped were shipped using this method. The Group's loyalty program reached 18.6 million customers in the region, offering the possibility to redeem points with a fully digital experience.

We firmly believe that the cornerstone of our regional leadership lies in the diverse choices our ecosystem offers our customers, providing them access to premier brands and delivering **unparalleled experiences both in the physical and digital worlds.**

In 2023, we deepened our ESG management with a focus on strategically managing our impacts and creating value for our stakeholders. Early in the year, we announced our plan to achieve net zero direct emissions by 2035, and we are very proud to close the year with a historic 20% reduction in Scope 1 and 2 emissions and an increase to 73% of our electricity supply from renewable sources.

Falabella also continues to work on human rights following the commitments outlined in our Human Rights and Business Policy. In 2023, we continued to implement due diligence processes that consider the entire Group. Another important milestone was the positioning of Falabella as the IPSA company with the best human rights management, achieving first place in the 'Diagnosis on Businesses and Human Rights' in Chile 2023" prepared by the Pontificia Universidad Católica de Chile, in collaboration with the ILO and the World Benchmarking Alliance.

Our progress on ESG issues has been recognized by various evaluations and rating agencies. We are among the top 5 most sustainable companies in the world in the Retailing category of the Dow Jones Sustainability Index (DJSI); we improved our rating from BBB to A in MSCI ESG Ratings; and we are among the top 12 companies in the world in terms of gender equality in the Gender Benchmark 2023 of the World Benchmarking Alliance, the only Chilean company included. We are very pleased with these awards and accept them with the responsibility of continuing to make progress in our management and impact.

Looking ahead, we are optimistic because we have more appropriate managed inventories, improved risk in the early delinquency tranches of our loan portfolio, and a more agile organizational structure. We have a strengthened financial position and an attractive value proposition to accompany and surprise our customers.

We will continue to develop our e-commerce strategy and strengthen the changes that we have announced: the unification of Falabella Retail with falabella.com to give greater strength to the generalist vocation of these formats, while Sodimac and Tottus will deepen their digital offer with a specialized focus. We are committed to differentiating ourselves even more through the quality of our products, both our own and those of sellers of excellence, and through omnichannel.

We will continue to focus on improving the customer experience and increasing profitability.

I would like to thank our teams for their dedication in a year that asked more of us than we expected and that has allowed us to approach 2024 with greater strength. Our culture, the way our teams live the purpose of making life simpler and more enjoyable and project it to our customers, is one of our most important pillars.

The past few years have been turbulent, and we have come through them stronger and more resilient. With our passion for customers, omnichannel approach and ability to transform, I firmly believe Falabella has a promising future and will consolidate its leadership in the region.

The past few years have been turbulent, and we have come through them stronger and more resilient. With our passion for customers, omnichannel approach and ability to transform, **I firmly believe that Falabella has a promising future.**

02 We are Falabella



FALABELLA

A simpler life

We are a leading physical and digital ecosystem in Latin America, with a presence in seven countries: Chile, Peru, Colombia, Brazil, Mexico, Uruguay, and Argentina.

Through our businesses and leading brands, recognized in their segments, we integrate and drive the physical experience with technological innovation to make the lives of our customers simpler and more enjoyable.

Our competitive advantage derives from a broad portfolio of assets and capabilities that enable us to continuously transform ourselves. We operate department stores, home improvement stores, supermarkets, e-commerce, bank branches and regional shopping centers, all under well-known brands such as Falabella, Sodimac, Tottus, Banco Falabella and Mallplaza. We also have purchasing offices in China and digital centers with expert talent in technological development in India, Chile, Mexico, and Argentina.

The store and mall offerings are connected to e-commerce and our brands, allowing us to reach more customers and offer a flexible, easy, and frictionless omnichannel shopping experience. This experience integrates both digital and physical channels through personalized attention, a financial service offering, and a logistics network with home delivery and in-store pickup points.

Our value proposition is customer-centric, so we focus our daily work on getting to know our customers to help them make life simpler and more enjoyable. Through our loyalty program, we reward our most loyal customers and build relationships over time.

We are defined by a purpose

Making life simpler and more enjoyable is the purpose we work with for those who choose us every day. This shared vision is at the heart of our conversations and guides our cultural and digital transformation projects.

We underpin our purpose with four values that we see as common challenges across businesses and countries.

We are one team

Diverse

Embracing different perspectives, identities, cultures, ages, and backgrounds. A diverse team performs better and achieves more.

Trusting

Where everyone has a voice, can express their opinions and concerns, and works horizontally and collaboratively.

Developing

With regular development conversations with the teams, to learn about their interests and explore growth opportunities, seek continuous feedback, celebrate achievements and value milestones.

We are agile

Proactive

We encourage people to question the way they do things, to continually improve and innovate, and always seek to add value for the customer.

Leaders

We empower teams and provide support tailored to their level of maturity in defining focus, prioritization, and execution.

Continually learning

We encourage teams to embrace experimentation and testing, to learn from mistakes, to continuously adapt and evolve, and to swiftly apply insights gained from reflection.

We are passionate about the customer

Empathetic

We lead by example, creating opportunities to connect with the diverse range of customers we serve. Our empathetic approach encourages them to share their challenges and solutions openly.

Understand

We ensure that the customer is at the center of all our decisions. We want our decisions to be based on information, trends, and past experience, to ensure that they are correct.

Simplify

We challenge our teams to consistently consider how we can streamline our processes to enhance the customer experience and make it more enjoyable.

Protecting the future

Integrity and Honesty

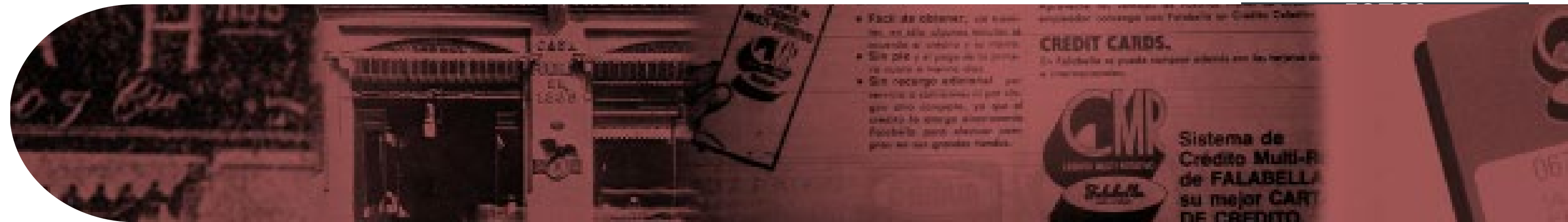
We are consistent in our words and deeds, ensuring that our teams are aligned with the company's strategy, values, purpose, and policies.

Sustainability

We foster a deep respect for individuals, the environment, and society, at all times.

Our vocation is to evolve with our customers

We began as a small, family-owned tailor shop in Santiago, Chile. After 134 years, we are one of the largest companies in Latin America, with a high geographical diversification, a wide coverage of businesses in different industries, and a large number of customers that accompany us throughout the region.



1980

Launch of CMR credit card.

1993 - 1995

Regional expansion begins in Argentina, Peru and Colombia.

1998

Banco Falabella is established.

1889

Salvatore Falabella opens his first great tailoring shop in Santiago, Chile.

1990

Opening of the first Mallplaza shopping center in Chile.

1996

Falabella opens on Santiago Stock Exchange.

1999

Falabella Retail opens up to online business.

2002

Tottus opens in Peru.

2006

Falabella Retail and CMR reach Colombia.

2015

Opening of Sodimac in Brazil and Uruguay.

2018

Banco Falabella and CMR integrate their operations in Chile.

2022

Launch of e-commerce platform in Peru and opening of the first IKEA store in Chile.



2003

Falabella and Sodimac merge.

2007

The financial business reaches Peru through Banco Falabella.

2016

Entry of Sodimac and CMR in Mexico.

2021

Launch of the e-commerce platform in Chile.

2023

Launch of the e-commerce platform and opening of the first IKEA store in Colombia.

Our impact in 2023⁽¹⁾

Customers in the region

35 million

Employees at Falabella

93,764

Revenues (Bn)

US\$ 14,4

Chile	54%
Peru	25%
Colombia	16%
Brazil	2%
Uruguay	<1%
Argentina	<1%
Mexico	2%

Total m² of stores

3,201,025

m² of stores leased — 55%

m² of stores owned by the company — 45%

Total m² of shopping centers.

2,474,730

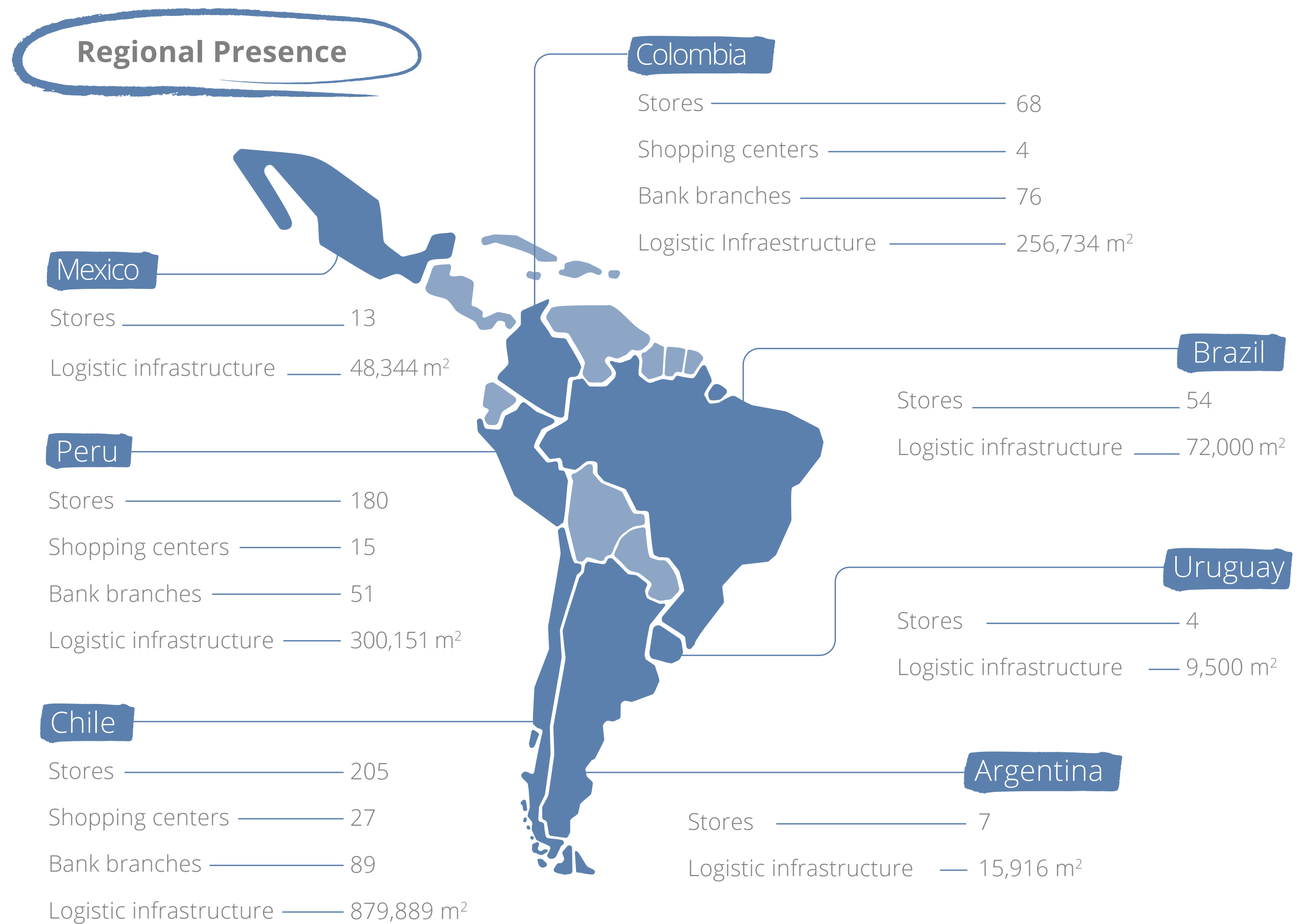
Proprietary shopping centers — 100%

Total m² of logistic infrastructure.

1,582,534

m² of logistic infrastructure are leased — 64%

m² of logistics infrastructure property of the company — 36%



Total

Stores	531
Shopping centers	46
Bank branches	216
Logistic Infrastructure	1,582,534 m ²

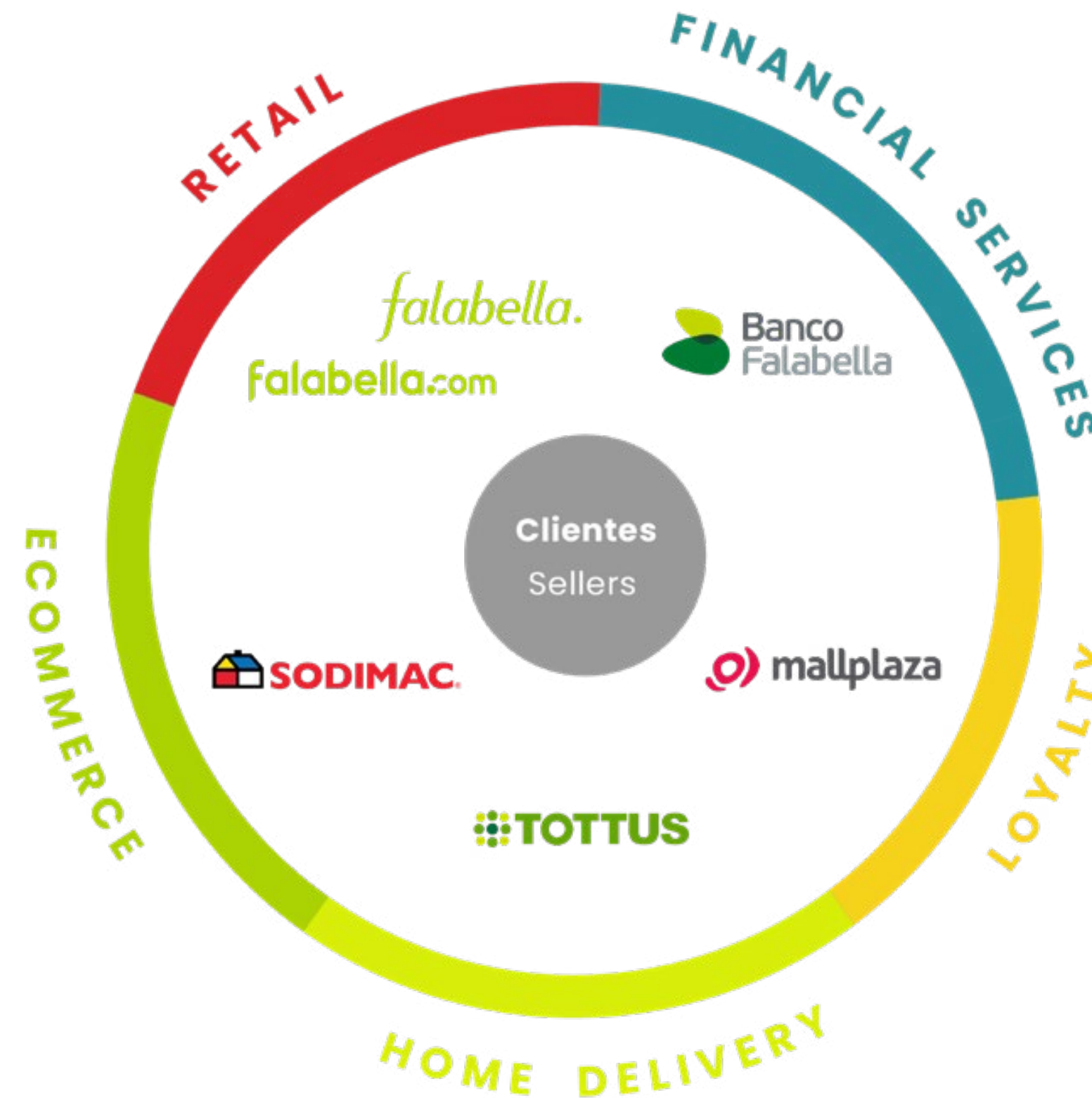
⁽¹⁾ Includes the Home Improvement operations in Colombia and Mexico, and Financial Services Mexico.

Our physical-digital ecosystem

The omnichannel strategy is based on the interconnectedness of our businesses, which complement each other to provide a complete and convenient shopping experience, enabling our customers to shop anytime, anywhere and across multiple channels. This strategy has enabled us to achieve sustainable growth by leveraging our businesses.

We provide flexibility, a diverse range of products, and various shopping options tailored to our customers' needs. They can opt for in-person shopping, where they can enjoy live experiences such as showroom and advice from our personal shoppers. Alternatively, they can choose digital shopping and have their orders delivered to any location in the country. Another option is to collect purchases from a wide network of Click & Collect points across all our group businesses, which also facilitates returns if needed. Ultimately, the choice is in the hands of our customers.

At Falabella, we enhance the physical-digital ecosystem through our businesses, which provide resources and capabilities so that our operation adapts and continues to be competitive in the coming decades.



	Ambition	KPI
RETAIL	Offering the best products, brands and experiences.	US\$ 10 Bn total physical sales 577 stores and shopping centers
E-COMMERCE	To be the favorite e-commerce platform for people and sellers in the region.	US\$ 2,8 Bn GMV 26% 3P sales
HOME DELIVERY	Exceeding expectations delivery to our customers.	35 million of delivered orders 60% shipments in less than 48 h in Chile
FINANCIAL SERVICES	Positioning Banco Falabella as the leading digital bank in the Andean region.	US\$ 7,3 Bn gross loan portfolio US\$ 22 Bn shopping with our payment methods
LOYALTY	Become the program of choice, fanaticizing our customers.	18,6 million active participants 30% of points redeemed digitally

Ecosystem enablers



Sustainability

We strive to have a positive impact on all the people and organizations that interact with our ecosystem and to manage our impact on the environment.

→ [learn more](#)

Technology

We evolve, integrate and unlock the growth potential of the ecosystem's platforms to create a comprehensive and unique value proposition for our customers and sellers.

→ [learn more](#)

Data

We generate a competitive advantage for the ecosystem, based on data analysis as a transversal strategic asset.

→ [learn more](#)

Talent

We undertake, innovate, take risks and generate opportunities to always be at the forefront and work to improve the shopping and financial experience. We also train and learn constantly to evolve along with the needs of the business.

→ [learn more](#)

Culture

We promote collaboration, develop leadership and trust, and foster inclusion, so that our teams feel connected, respected, and valued. We want everyone to be their best self at Falabella.

→ [learn more](#)

Our business: leading the region

We operate leading retail chains in each of our markets and have a real estate business dedicated to building and managing shopping centers. Our growth strategy for retail involves focusing on specific product categories and brands sold in-store and online. We aim to streamline the management of common categories, increase the market share of our private label brands, and enhance procurement efficiency by reducing cycle times and diversifying supply sources.

Furthermore, in the physical realm, we've outlined an expansion strategy with a focus on home improvement and redefining our malls as urban centers—spaces focused on experience and the development of people.

In the digital sphere, our emphasis is on developing an e-commerce strategy and achieving seamless integration between our physical and online stores.

Additionally, we have a financial arm geared towards customer-centric services, enabling us to enhance interactions with our customers, whether they're making purchases within our ecosystem or elsewhere. We provide support and assistance through both digital and physical channels.

It's worth noting that no single customer contributes more than 10% of revenue in any of our segments.

For more information about our stores
→ [Visit Properties and Facilities Annex.](#)

Department Stores

We manage an extensive network of stores across Chile, Peru, and Colombia, offering a diverse array of fashion, technology, and home products that drive significant traffic and set our stores apart.

With over 100 global and local brands, we prioritize high traffic and strive to be leaders in local fashion trends. Additionally, we boast over 19 exclusive brands for added differentiation, along with more than 30 private labels and licenses that have shown consistent growth year over year, contributing to increased profitability in our apparel categories.

Among our private label offerings, Sybilla, Basement, Americanino, and University Club collectively account for over 30% of sales in Chile, catering to a wide range of styles from youthful and formal to casual.

Our stores play a fundamental role in delivering an exceptional shopping experience to our customers. To enhance this experience, we've introduced services such as Personal Shopper, Tailored Tailoring, and Taller F—a space dedicated to customization, repairs, and wardrobe transformations. Moreover, they serve as a cornerstone of our omnichannel approach, facilitating online sales, logistics, and a significant portion of post-purchase transactions.

In line with our sustainability initiatives, we're committed to "Giving fashion a second life". To this end, we're integrating services in our stores that enable customers to repair, reuse, and recycle their clothing.

Our ambition is to be the leading omnichannel retailer in Chile, Peru and Colombia, with an aspirational, convenient and innovative value proposition in fashion and beauty, integrated services and in-store experiences, and a selective offering of home appliances and household goods.

Stores in the region

106

Of these, 4 are express stores
(smaller stores, specialized in clothing)

New stores

+2

In Peru

Market position

Chile ————— **#1**
Peru ————— **#1**
Colombia ————— **#1**

Market presence at year-end 2023

The participation of our Department Stores in the retail industry, according to the categories in which they participate, is as follows:

Falabella Retail	Market share	Source
Chile	25.2%	National Institute of Statistics
Peru	21.4%	PRODUCE Domestic Trade Newsletter: Department Stores, Supermarkets and Specialty Stores
Colombia	8.1%	DANE (National Administrative Department of Statistics)

Home improvement stores

We are the largest home improvement retailer in Latin America, with presence in seven countries: Chile, Peru, Colombia, Mexico, Brazil, Argentina and Uruguay.

Our Sodimac and Imperial brands offer a wide range of products, including construction and hardware materials, furniture, gardening, decoration and more, aimed at residential, professional, and corporate customers, through our physical and digital channels (web and app). Since 2022, we have operated IKEA, with the opening of our first two stores in Chile, expanding our portfolio of home decoration and home maintenance products and reaching a new customer segment.

Despite the challenging year, we consolidated the opening of five stores in the region, two of which are traditional format stores in Chile (Maitencillo) and Peru (Iquitos), two others are compact prototype stores in Mexico (CMX) and northern Colombia (Sincelejo), and the last one is the opening of the first IKEA store in Bogota, Colombia. We also completed two Maestro transformations in Peru (Ventanilla and Chiclayo) in 2023, as part of our plan to unify the value proposition and standards under the Sodimac brand.

One of the highlights of the year was the inauguration of the largest IKEA store in South America and the first in Colombia, with a total area of 25,700 m² on three levels in the Mallplaza NQS shopping center. In 2024, we will work on opening two new stores in Medellín and Cali to further consolidate our presence in the country.

We continued to strengthen our value proposition for professional customers through various initiatives. We extended the prices in the physical and online channels of the "Círculo de Especialistas"

(Sodimac's loyalty program for professional customers, whose objective is to help them develop in the construction industry). This program offers not only excellent discounts, but also advice and training, perfecting the quotation process and improving delivery options. In addition, we have developed initiatives such as "Maestrazo", in which our specialized sales staff centralize all services in one place, providing personalized attention and service.

In the coming years, our regional expansion will focus on opening stores in Mexico and converting the Maestro chain of stores in Peru to the Sodimac brand to strengthen our value proposition, reach more customers and improve margins through a complete and more profitable assortment.

We consolidate our regional presence with a total of 261 Sodimac stores and 3 IKEA stores.

IKEA

+1

First in Colombia

Stores Sodimac

+4

**1 in Chile, 1 Colombia,
1 in Peru, 1 in Mexico**

Market position

Chile _____ **#1**

Peru _____ **#1**

Colombia _____ **#1**

Brasil _____ **#4**

Market presence by year-end 2023

The retail industry share of our Home Improvement stores, according to the categories in which they participate, is:

Sodimac	Market share	Source
Chile	22.1%	National Institute of Statistics, Central Bank of Chile
Peru	11.9%	National Institute of Statistics and Informatics of Peru
Colombia	15.7%	Bank of the Republic - Colombia
Argentina	0.5%	National Institute of Statistics and Census - República Argentina
Uruguay	3.6%	National Institute of Statistics - Uruguay
Brasil	0.6%	Expansión - Datosmacro, Central Bank Do Brazil
Mexico	0.5%	Bank of Mexico

Supermarkets

Tottus operates in Chile and Peru, offering a comprehensive range of products both in-store and online through supermarkets and hypermarkets, including formats like Vecino, Hiperbodega, and Superbodega Precio Uno.

Our objective is to surpass customer expectations by providing competitive prices and an extensive selection of national and international products, along with our high-quality exclusive brands across three primary categories: Food, Non-Food, and Perishables.

We have developed and enhanced digital solutions to better serve our customers, primarily through the Tottus App for Food sales, which enables delivery to customers' homes in less than 90 minutes. Additionally, we offer a web channel for Non-Food sales, including furniture, appliances, audio-video equipment, and technology products.



Stores in the region

161

New stores

+1 in Peru

Market position

Peru _____ **#2**

Chile _____ **#4**

Market presence by year-end 2023

The participation in the supermarket industry is of:

Tottus	Market share	Source
Peru	28.3%	Nielsen
Chile	6.5%	Nielsen y Uptetrade (PERISHABLE)

Real estate

We provide shopping centers across Chile, Peru, and Colombia through Mallplaza, and in Chile and Peru specifically, through Open Plaza.

By leveraging our brands, we are transforming shopping centers into urban hubs —strategically positioned meeting places with diverse attractions. These include entertainment, dining, healthcare, cultural events, automotive services, financial services, and more, all part of our sustainable growth strategy.

Our goal is not only to offer high-performance retail spaces but also to provide an experience beyond shopping, prioritizing people's well-being in everything we do to simplify their lives. Additionally, we operate smaller shopping centers in Chile and Peru, anchored by stores like Falabella, Sodimac, and Tottus, complemented by a mix of retail and entertainment options.

We continuously seek to enhance our urban centers with new attractions to delight and draw in visitors, such as adventure centers, co-working spaces, paddle tennis courts, and sports complexes.

In terms of innovation and omnichannel capabilities, in 2023, Mallplaza developed and solidified a suite of omnichannel solutions tailored to evolving visitor preferences. Known as Full Omnichannel Solutions (FOS), this initiative aims to integrate various online and offline channels, e-commerce, and last-mile delivery for retailers.

These solutions include "Click & Collect" services, "Darkstores" acting as logistics hubs, "Cross-Docking," and "ship from store" options. By embracing these omnichannel solutions, Mallplaza's retail partners can optimize their logistics chain, expedite deliveries, and enhance sales by combining the strengths of physical and digital channels. During the year, the alliance between Falabella's home delivery unit and Mallplaza resulted in 15 Click & Collect locations across the region, with over 500,000 transactions —a 2.7x increase from the previous year.

Mallplaza also introduced digital and frictionless parking in 13 shopping centers in Chile, with over 330,000 customers registered for the digital payment service through Fpay. Since December, following the closure of Fpay, we transitioned to the Banco Falabella app, enabling automatic parking payments for registered vehicles, serving over 165,000 customers and allowing seamless mall visits without queues or paper tickets.

The company holds a portfolio of projects utilizing its own land and/or land under concession. In Chile, it owns land across the Metropolitan, Coquimbo, Valparaíso, O'Higgins, Bío Bío, and Araucanía regions.



GLA in the region

+2,440,000 m²

+1,900,000 of Mallplaza
+540,000 of Open Plaza

Visitors

+385 million

+4% compared to 2022

Market presence by year-end 2023

The real estate market share is:

Mallplaza	Market share	Source
Chile	6.4%	INE
Peru	2.8%	INEI: Trade Activity Index Report
Colombia	0.8%	DANE Report: Monthly Retail Trade Survey

E-commerce

With a presence in Chile, Peru, and Colombia, our e-commerce platform brings together a curated catalogue featuring our brands, exclusive labels, and top-selling items. Leveraging integrated financial services, our loyalty program, and in-house logistics, our platform offers a seamless shopping experience.

In Chile, we've been operating for two years, with distribution centers nationwide. In Peru, we launched our e-commerce platform a year ago and have quickly become the largest player in the market. And in April 2023, we're set to launch e-commerce operations in Colombia.

In Brazil, Mexico, Uruguay, and Argentina, our retail partners operate their own online sales channels, complementing the physical retail experience in each country.

Our specialist sellers enrich our catalog with their unique products, benefiting from our quality traffic and gaining exposure to a large customer base.

We're committed to providing our sellers with a smooth onboarding process, ongoing support, and a range of sales tools including advertising, targeted messaging, and analytics services.

Looking ahead, our e-commerce strategy will continue to evolve. Starting in 2024, the platform will feature specialized offerings alongside our general product range.

On the Falabella website, customers will find a unified selection of products from our companies and sellers across various categories. Additionally, Sodimac and Tottus will offer specialized selections tailored to DIY and supermarket needs, integrating products from sellers that complement these categories

Our value proposition is **unique and differentiated**, allowing customers to find everything they are looking for in one place, providing a unique and frictionless shopping experience.

Traffic

#1

in Chile and Peru

Sellers

+20,000

in the region

GMV

US\$2,8 B



Home Delivery: fast and safe deliveries

Our Home Delivery platform centralizes the transportation of our retailers' and sellers' shipments. It provides home delivery through dedicated order consolidation and sorting facilities that allow us to achieve cost synergies.

In keeping with our mission to make life easier and more enjoyable, we are constantly improving the speed of product delivery for those who use our service. Last year, we integrated our logistics networks from the assets of each of our businesses. Thus, we consolidated last-mile delivery through transfer centers and cross-docks, enabling us to offer combined delivery of products for both retailers and sellers.

In recent years, we have expanded our logistics and delivery capabilities in the region. We are making strong use of the Group's omnichannel strategy, and by 2023 we will deliver around 40% of orders to Click & Collect pick-up points.

E-commerce orders delivered

35 million

Retailers dispatches in less than 48 h

60%
in Chile



「We promote **fast and efficient deliveries**, with a quality and flexible service that adjusts to the needs of our customers.」

Financial Services: we are a digital bank

Through Banco Falabella, which operates in Chile, Peru, and Colombia, we provide a digital financial offering tailored to the personal segment. As the leading issuer of credit cards in Chile and Peru, we hold the top position in the Chilean market for personal current accounts.

Our comprehensive range of products includes credit cards, passive transaction accounts, insurance, consumer loans, and other services. Additionally, we extend our services to Mexico through a partnership with the Soriana supermarket chain, where we offer credit cards and personal loans.

Our suite of products is 100% digital, featuring a mobile-friendly interface designed for ease of use, accelerating our clients' financial growth. Leveraging technological innovation and machine learning, we analyze product usage data to effectively manage credit risk.

In 2023, we achieved the highest number of personal checking accounts in Chile, advancing four positions from 2021. Furthermore, we introduced Apple Pay in Chile and Colombia to enhance our clients' payment experience.

In the financial services sector, we compete with retail banks, commercial credit card operators, digital wallets, insurance brokers, and insurance companies.

In 2023, we revised our strategy for the payments business. To streamline operations and offer a superior financial and payment solution, we decided to discontinue the Fpay digital wallet and integrate its core functionalities into the Bank's app.

Our payments business now focuses entirely on the payment gateway and services for sellers within our marketplace. This solution enables us to engage with customers at the final stage of the purchase process, providing a secure and seamless payment experience. Additionally, it enhances efficiency and autonomy in managing payments for our online channel, eliminating the need for external providers. Furthermore, it includes transaction accounts for our e-commerce sellers and offers them financing options for working capital.

Several years ago, we embarked on a transformation to become a **100% digital** bank in each of the countries in which we operate.

#1

in Chile

in the number of cards with operations in the month^[1]

Active customers

7,4 million

#1

in Peru

in number of cards subject to cardholder billing^[2]

Customers with active apps

6,1 million

#3

in Colombia

in number of cards issued^[3]

Credit card openings

1,2 million

in the region
37% digitally

Market presence by year-end 2023

The participation in the banking industry, in consumer loans, is:

	Market share	Source
Chile	9.0% ^[4]	Commission for Financial Market
Peru	4.0% ^[5]	Superintendency of Banking, Insurance and AFP
Colombia	5.4% ^[6]	Superintendency of Finance

[1] Source CMF

[2] Source SBS

[3] Source Superintendencia Financiera

[4] As of December 2023

[5] As of December 2023

[6] As of December 2023

Loyalty: CMR points

By integrating personal information with user experience data from the ecosystem's platforms, we develop specific strategies to engage customers and increase purchase frequency by personalizing products, experiences, and benefits.

On the customer side, our program allows anyone who purchases products within our ecosystem or at any other retailer with the CMR card to earn points that can be redeemed for benefits across multiple products and experiences.

The positive cross-selling effect benefits the entire ecosystem. That's why we continued to expand our partnerships in key categories in 2023, increasing engagement fourfold from 2018. In addition, we offer flexibility to program members, allowing them to redeem Falabella and Sodimac products on falabella.com, combining points and cash.

Participants

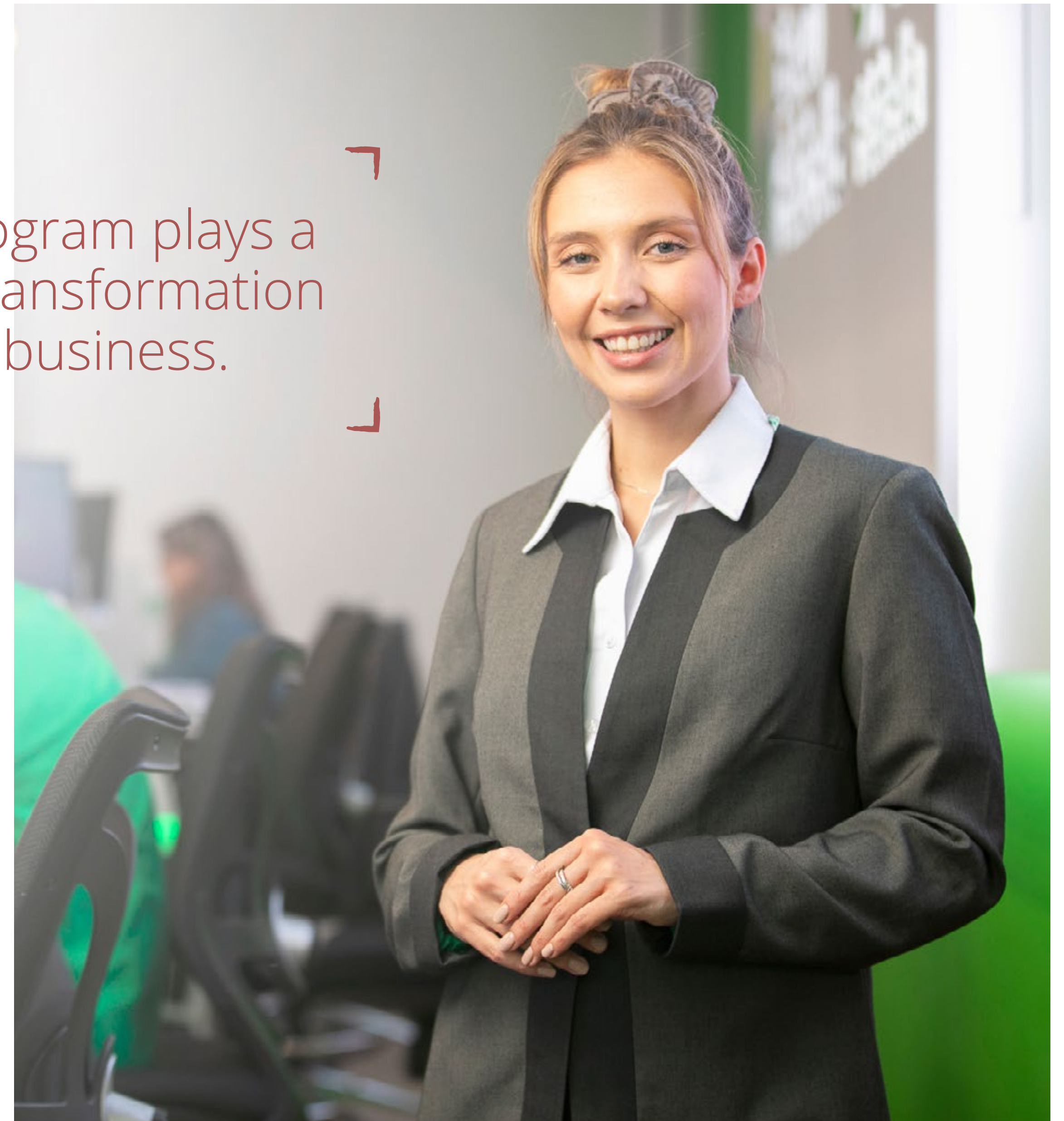
+18,6 million

Preference

- #1** in Chile*
- #2** in Peru*
- #3** in Colombia*

* Source: Internal Studies

Our **Loyalty** program plays a key role in the transformation to a data-driven business.



Company description

Falabella S.A. is a publicly traded company headquartered at Avenida Presidente Riesco 5685, 4th floor, Las Condes, Santiago, Chile. It is registered in the Securities Registry of the Financial Market Commission under No. 582. Originally incorporated as "Sociedad Anónima Comercial Industrial Falabella SACIF" by public deed dated March 19, 1937, before Notary Jorge Gaete Rojas of Santiago, it was authorized and declared legally established by Supreme Decree no. 1,424 of April 14 of the same year. The Articles of Incorporation and Supreme Decree were registered in pages 1,181 and 1,200, under numbers 400 and 401, of the Property Registry of Santiago of 1937. These documents were published in the Official Gazette of April 27, 1937, and in La Nación of Santiago on April 27, 29, and 30, and May 3 of the same year.

Over the years, the By-laws underwent several modifications, including changes to its corporate name. It was first changed to "S.A.C.I. Falabella" by public deed dated December 23, 1970, and subsequently to "Falabella S.A.", its current corporate name, approved at an Extraordinary Shareholders' Meeting on April 23, 2019. The minutes of this meeting were formalized in a public deed on May 2, 2019, before Notary Francisco Leiva Carvajal of Santiago. An extract of the deed was published in the Official Gazette No. 42,346 of May 6, 2019, and registered on page 34,034 No. 17,064 of the Commercial Registry of the Real Estate Registry of Santiago of that year.

The most recent amendment was a capital rights decrease as three years elapsed on August 20, 2021 since the Extraordinary Shareholders' Meeting of Falabella S.A. on August 20, 2018 that approved its last capital increase. This amendment, recorded in the Public Deed dated October 7, 2021, issued by Notary Francisco Leiva Carvajal of Santiago under the repertory number 86.204- 2021, was noted in the margin of page 1,181 No. 400 of the Commercial Registry of the Santiago Real Estate Registry of 1937, dated October 15, 2021. A copy of the background was sent to the National Archives.

Falabella S.A. operates under the provisions of Law 18,045 on Corporations, Law 18,045 on the Securities Market, and regulations set forth by the Financial Market Commission. Its subsidiaries, depending on their activities, are subject to additional regulations, such as the Consumer Protection Law, the General Banking Law, and regulations of the Financial Market Commission. The activities of subsidiaries outside Chile are governed by the regulations of those respective jurisdictions.

The principal foreign regulators overseeing the Company's subsidiaries are as follows: in Argentina, the Secretaría de Comercio Interior; in Brazil, the Sistema Nacional de Defesa do Consumidor; in Colombia, the Superintendencia de Industria y Comercio and the Superintendencia Financiera de Colombia; in Mexico, the Procuraduría Federal del Consumidor and the Comisión Nacional para la Protección y Defensa de los Usuarios de Servicios Financieros; in Peru, the Superintendencia del Mercado de Valores and the Instituto Nacional de Defensa de la Competencia y de la Protección de la Propiedad Intelectual; and in Uruguay, the Unidad de Defensa del Consumidor.



Purpose of the company

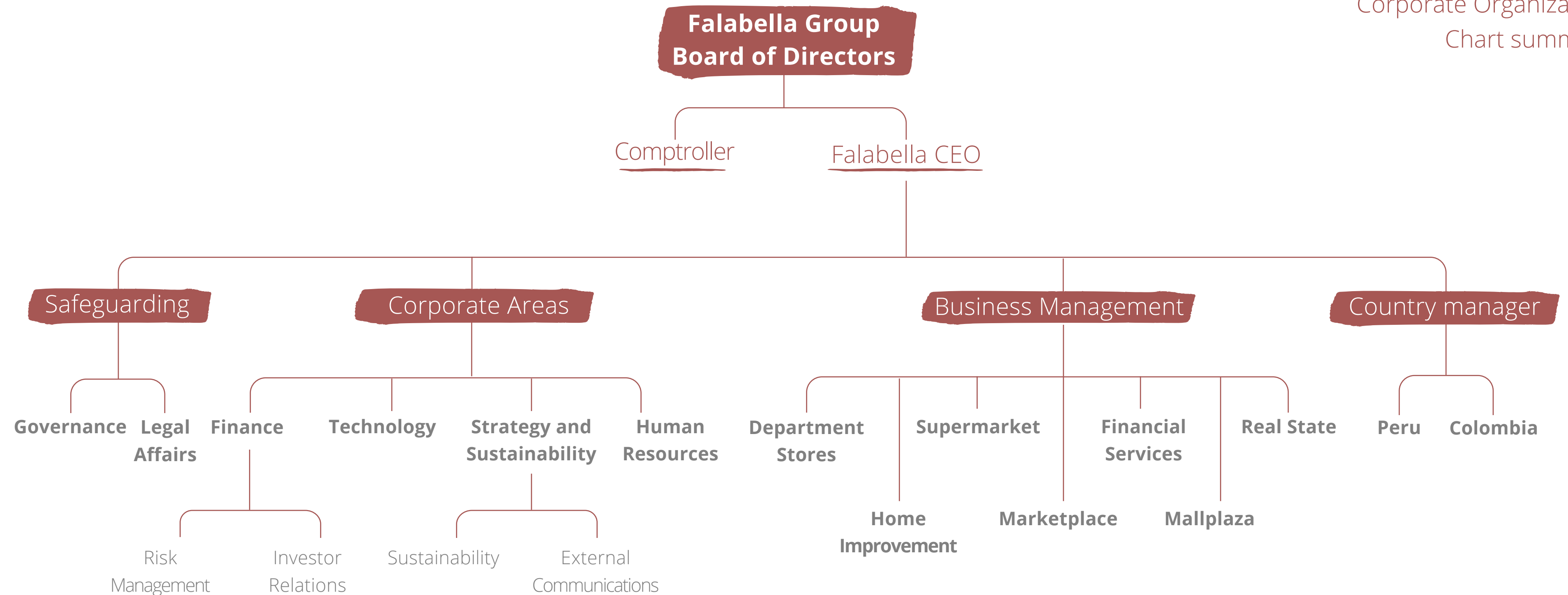
- 1.** Establishing and operating, directly or through third parties, domesticall and internationally, all types of commercial establishments, shops, warehouses and supermarkets intended for the retail sale of all types of products and services, including but not limited to the following Clothing, including raw materials, fabrics, ready-made clothing and garments, ornaments and accessories; all kinds of hardware items or products, household goods or household equipment, electrical or electronic items, such as radios, receivers, televisions, computers, kitchens, washing machines and others of a similar nature, and in general, all kinds of products and services susceptible to retail marketing in department stores, warehouses and supermarkets.
- 2.** The installation and operation, directly or through third parties, in the country or abroad, of workshops or factories for the preparation and production of the articles whose commercialization is concerned.
- 3.** The purchase and sale, import, export and marketing in general of the aforementioned products.
- 4.** The organization, creation, development and management, in the country or abroad, by itself or through the companies to which it belongs or in which it has an interest, of systems for the promotion, granting of credit and financing of retail sales of all articles, goods, products and services whose commercialization is concerned.
- 5.** The execution, directly or through third parties, in the country or abroad, of all types of real estate business.

Insurance

Falabella and its subsidiaries maintain policies with first-class insurance companies in the insurance market that adequately cover the risks of loss, deterioration, partial or total destruction to which its assets and property may be exposed, including buildings, inventories, equipment, vehicles, machinery, storage and transportation of products for sale. These insured risks expressly include fire, strikes, looting, public disorder, and natural catastrophes such as earthquakes and tsunamis. The Construction All Risks policy adequately covers the risks of enabling works, construction, and maintenance, among others.

The Physical Property policy covers the risks of loss of profits in the different locations, through the additional policy of damages due to stoppage. Some policies adequately cover other operational risks, such as civil liability for damages to third parties, cybersecurity and others related to the banking sector.

Corporate Organization
Chart summary



Trademarks

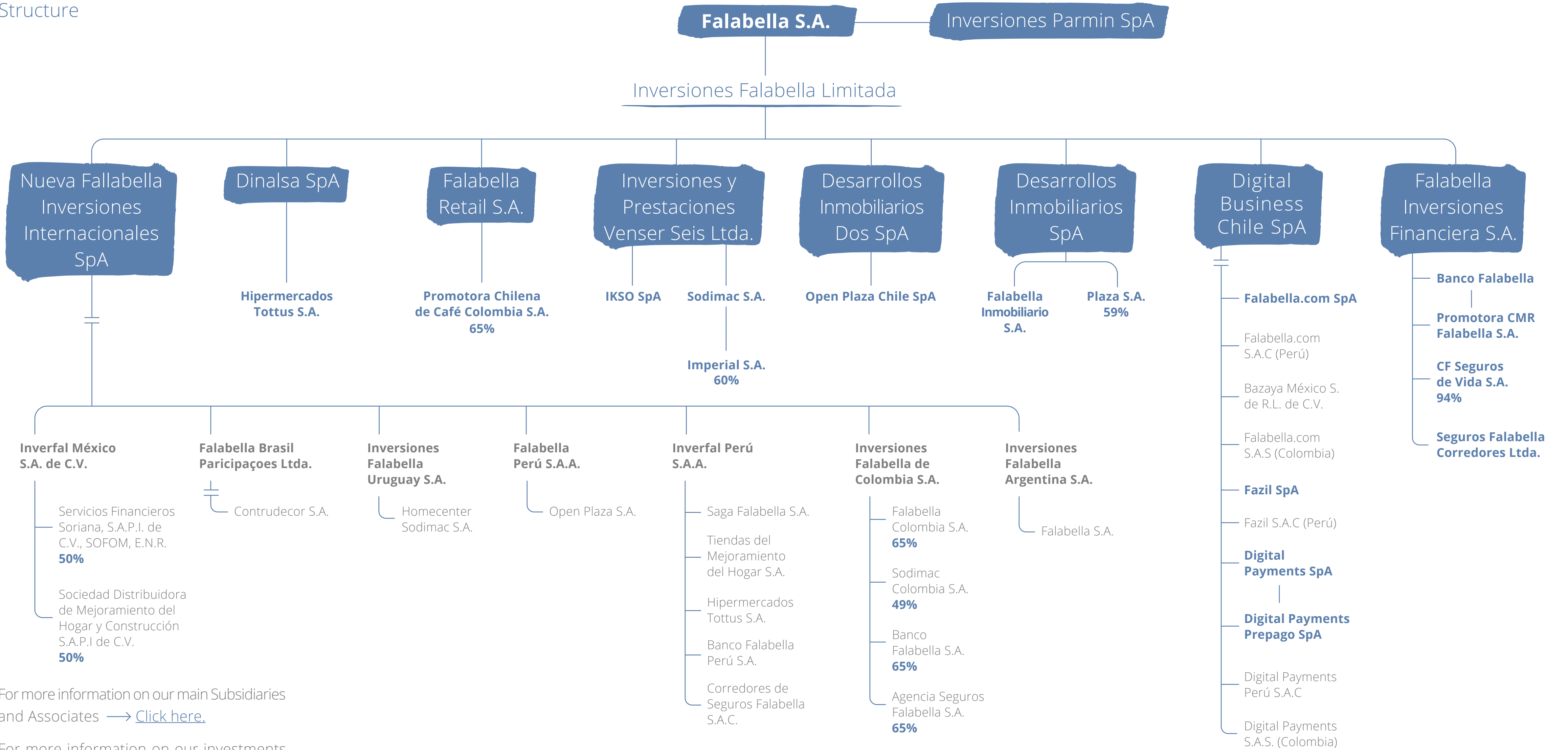
The Company has a large number of product brands that it markets both domestically and abroad. For the protection of these, we have the advice of the Silva Law Firm. In addition, the subsidiary Plaza S.A. is advised by the law firm Porzio Ríos García Abogados.

The main registered and current trademarks of Falabella and its subsidiaries are: Falabella, Sodimac, Homecenter, Homecenter Sodimac, Sodimac Constructor, Imperial, Maestro, Homy, Tottus, Precio Uno, CMR, Banco Falabella, Viajes Falabella, Seguros Falabella, FPay, Mallplaza, Open Plaza, Linio, Fazil, Sybilla, Basement, Blue, Florencia, Harris & Frank, Holley, Mica, Qfeel, Scoop, Stefano Cocci, Textil Viña, Americanino, Newport, Apology, University Club, Coniglio, Denimlab, Yamp, Doo, Eleven, Roberta Allen, Bearcliff, Dröm, Fratta, Click & Collect, Home Collection, Bauker, Kölor Mr. Beef, Recco, Ubermann, Wurden, Ozom, Dear Santa, Klein, Topex, Redline, Autostyle, Halux, Dairu, Fixser, Volker, Klimber, Hölztek, Karson, Ergo, Do It, Humboldt, Petizos y Sensi D'Acqua, Murana y Casa Cantabria, among others.

In 2018, Falabella signed a memorandum of understanding with IKEA for the construction and operation of at least nine IKEA stores in Chile, Colombia and Peru over the next ten years.



Summary Corporate Structure



For more information on our main Subsidiaries and Associates → [Click here.](#)

For more information on our investments in other companies → [Click here.](#)

Organizational Assets

Judgments and assumptions that could be affected by changes in circumstances are used in determining the useful lives and residual values of the components of intangible assets with definite useful lives and property, plant and equipment. Management periodically reviews these assumptions and adjusts them on a prospective basis as changes are identified.

1) **Property, plant and equipment** are stated at cost less accumulated depreciation and accumulated impairment losses, if any, except for land, which is not subject to depreciation.

Depreciation is provided on a straight-line basis over the estimated useful lives of the assets to the extent of their residual values.

Estimated useful lives for each category

Category	Range
General Constructions	50 to 80 years
Exterior works	20 years
Furniture and accessories	4 to 10 years
Fixtures and fittings	10 to 35 years
Machinery and equipment	2 to 20 years
Vehicles	5 to 7 years

For further details, please refer to note 2.10. of Falabella S.A.'s Financial Statements.

2) **Investment Property** is real estate (land and buildings) held by Falabella to obtain economic benefits from rentals or capital appreciation from ownership.

Falabella owns shopping centers in which it has its own stores and stores leased from third parties. In these cases, only the portion leased to third parties is considered investment property, and the Company's own stores are included in property, plant and equipment.

Like property, plant and equipment, investment property is initially recognized at cost. Subsequent to initial recognition, the Company measures its operating investment properties at fair value and they are not subject to depreciation.

For further details, please refer to note 2.11. of Falabella S.A.'s Financial Statements.

3) **Intangible Assets** acquired separately are valued at cost. The cost of intangible assets acquired in a business combination is their fair value at the date of acquisition.

Subsequent to initial recognition, intangible assets with finite useful lives are carried at cost less accumulated amortization and any accumulated impairment losses.

Internally generated intangible assets relate to software developed for use by the Company. Costs associated with the development of software are capitalized if: it is considered possible to complete the development; management has the

intention and ability to use, exploit or sell the intangible asset in question; the expenditure attributable to the asset can be measured; and it has been determined that the intangible asset will generate future economic benefits. Research costs are expensed as incurred.

Estimated useful lives for each category of intangible asset

Category	Range
Trademarks (acquired in business combination)	Indefinite
In-house developed software	3 to 10 years
Patents, trademarks and other rights	5 to 10 years
Computer software	3 to 10 years
Other intangible assets	5 to 10 years

For further details, see Note 2.13. of Falabella S.A.'s Financial Statements.

Investment plan

Driven by our purpose, we will invest **US\$508 million** in our 2024 Annual Plan to simplify and enhance the lives of more people in our markets.

Our plan focuses on developing technology platforms, enhancing logistics capabilities, and opening new stores while renovating existing ones. The company aims to invest with a dual focus: improving the customer experience in our physical-digital ecosystem while maintaining efficiency and profitability.

Of the expected capital expenditure, 53%, or US\$270 million, will be allocated to store openings and remodels.

The Company will allocate \$270 million, or 53%, to store expansion and renovation. Of this amount, US\$113 million will be used for store openings in Chile, Peru, Mexico and Colombia, including two new IKEA stores in the latter country. Of this amount, US\$ 157 million will be used to strengthen the physical-digital offering, including the renovation of stores and shopping centers. With these investments, Falabella aims to:

- Improve the customer experience by optimizing the presentation of categories in stores, simplifying and streamlining the shopping experience.
- Deepen the monetization of the physical channels.
- Strengthen the offer of malls as urban centers, expanding the meters dedicated to services and lifestyle area of Mallplaza Vespuccio (Chile).
- Ensure its commitment to be net zero in Scopes 1 and 2 by 2035.

47% of our investments, or US\$238 million, will be allocated to technology and logistics projects.

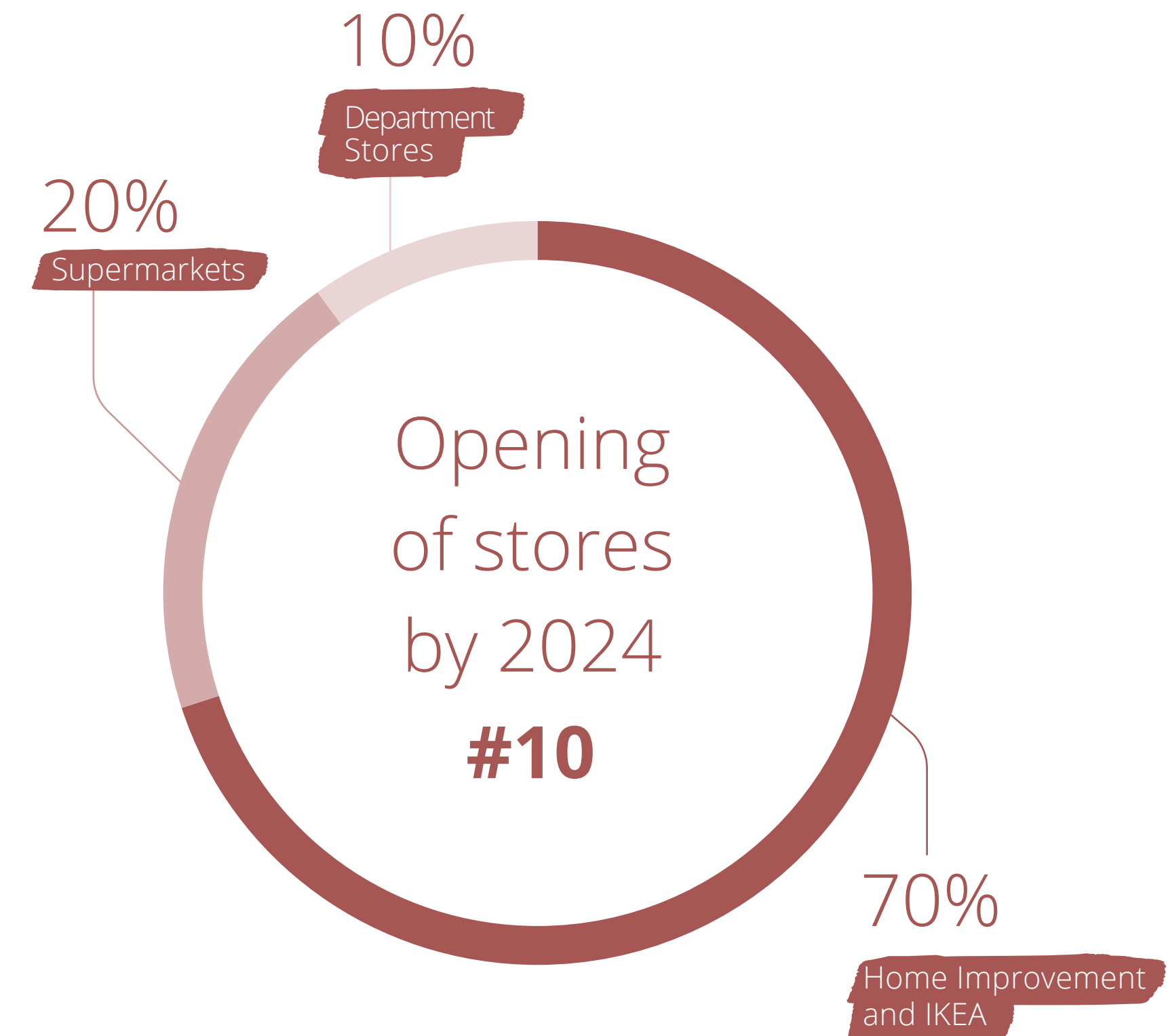
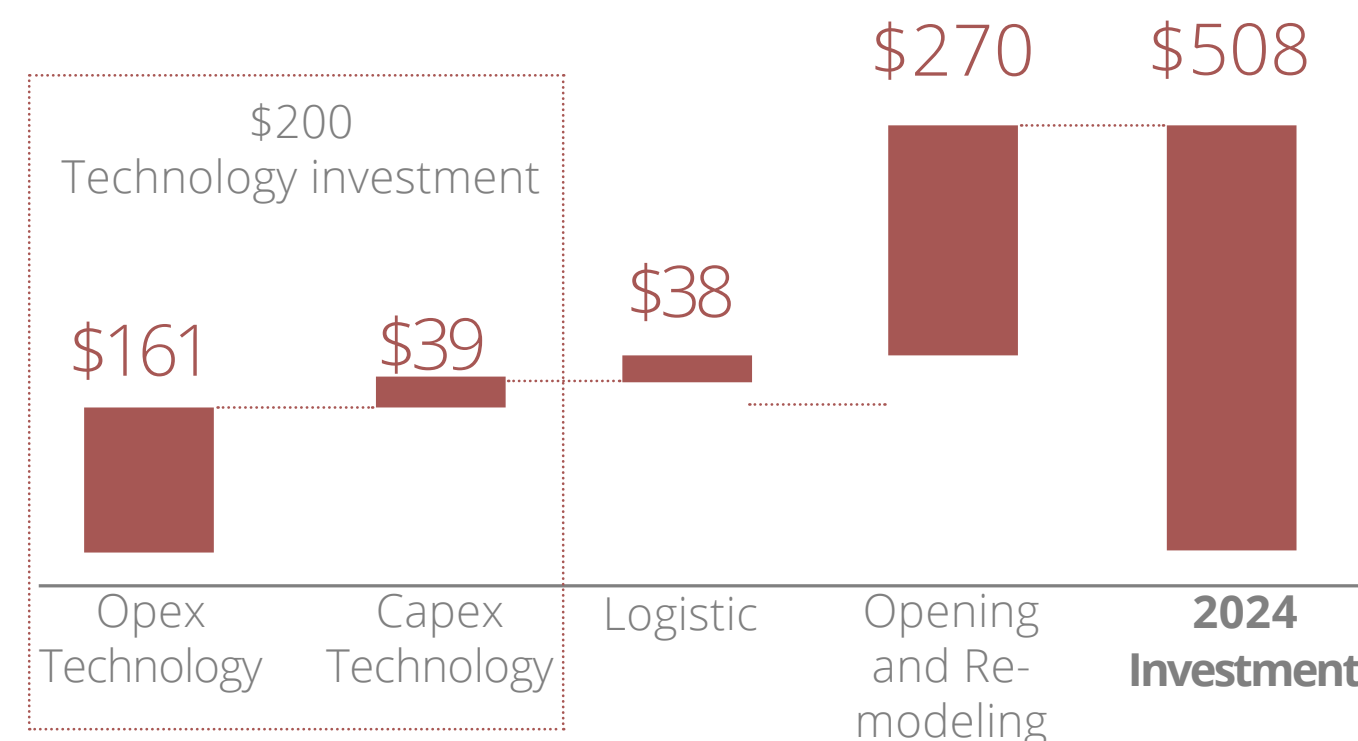
The plan also includes US\$200 million for technology to further strengthen our e-commerce in the Andean region and promote digital banking. It also seeks to install transversal capacities in the business ecosystem:

- Strengthen logistics through technological synergies between different formats and integrate new functionalities for sellers and suppliers.
- Strengthening the loyalty program by improving the digital experience.

In logistics, the investment includes \$38 million focused on optimizing capacity and available space for inventory management, with a focus on Colombia.

We are including opex components in our investment guidance for 2023. The sources of funding for our investment plan are the usual sources for such purposes, such as equity and other liabilities on the company's balance sheet.

Capex Plan (US\$ million)



Note: The investment plan considers 100% of the investments of Falabella and its subsidiaries, including Sodimac Colombia, Sodimac Mexico and Servicios Financieros Mexico, which are not consolidated.

03 Corporate Governance



FALABELLA

Our Board of Directors

The commitment to our purpose resonates throughout every echelon of the organization, beginning with the highest governing body responsible for the decision-making. The Board of Directors of Falabella S.A. is comprised of nine regular directors, each serving a three-year term from the date of their election, with the option of indefinite re-election. At the Ordinary Shareholders' Meeting convened on April 18, 2023, the current directors were elected for a statutory term of three years.

As of December 31, 2023, Falabella's Board of Directors includes the following individuals:

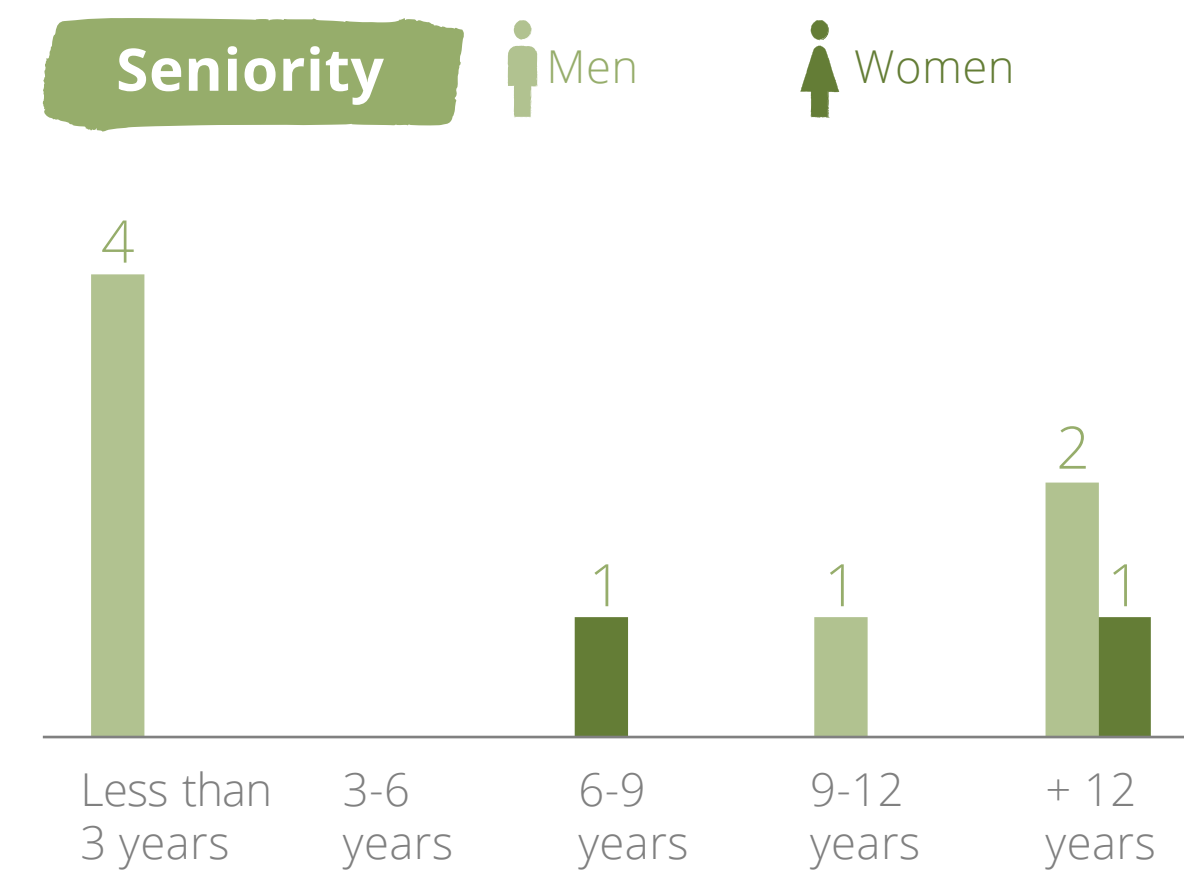
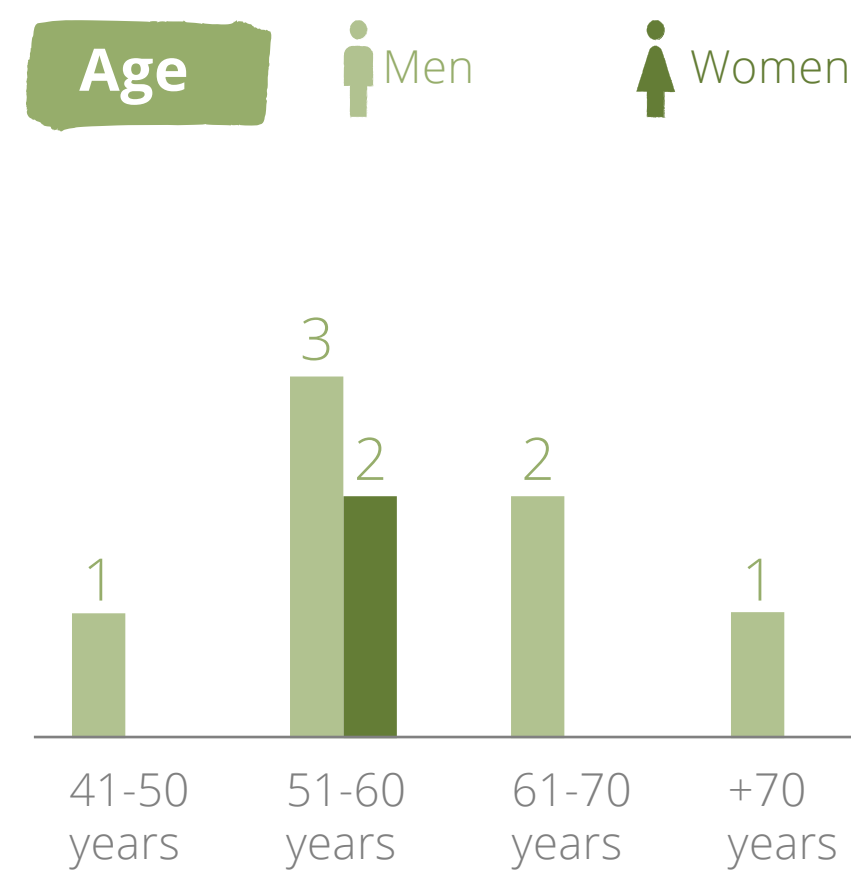
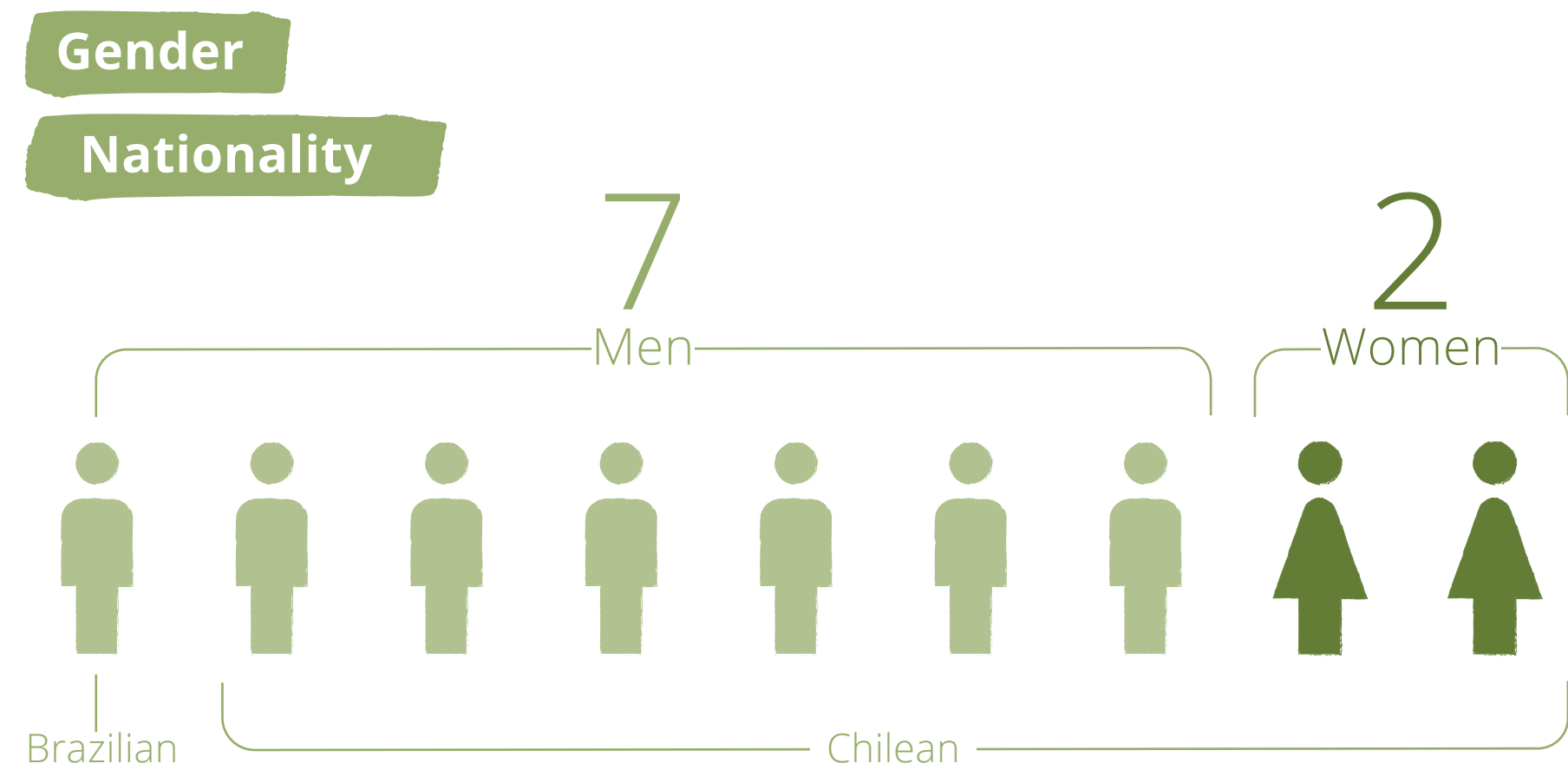


NAME	Andrés Roccatagliata Orsini	Alfredo Moreno Charme	José Luis Del Río Goudie	María Cecilia Karlezi Solari	Enrique Ostalé Cambiaso*	Juan Carlos Cortés Solari*	Paola Cúneo Queirolo	Carlo Solari Donaggio	Germán Quiroga Vilardo
ID NUMBER	8.521.864-6	6.992.929-K	4.773.832-6	7.005.097-8	8.681.278-9	7.017.522-3	8.506.868-7	9.585.749-3	0-E (Foreigner)
POSITION	Director (Independent)	Director	Director	Director	Chairman	Vice-Chairman	Director	Director	Director (Independent)
PROFESSION	Business Administrator	Civil Industrial Engineer	Civil Engineer	Entrepreneur	Business Administrator	Business Administrator	Business Administrator	Civil Engineer	Electronic Engineer
IN POSITION SINCE	2023	2023	2003	2003	2023	2002	2014	2011	2023
2023 ATTENDANCE	15	15	17	18	15	18	18	18	14

* Enrique Ostalé Cambiaso was elected Chairman of the Board of Directors on April 19, 2023. Juan Carlos Cortés Solari has served as Vice Chairman of the Board since 2014, and was re-elected on April 19, 2023.

** The Company does not distinguish between racial and ethnic groups of its directors.

Distribution



No member of the Board of Directors is a person with a disability and there are no alternate directors.

In compliance with the Company's bylaws and the Companies Act, regular meetings of the Board of Directors are convened at least once a month. Since 2015, the Board implemented a mechanism to make available to its members, in an electronic application with remote access, management reports and documentation support regarding each of the subjects discussed in the meetings. The information of these reports and documents, as well as the minutes, are recorded digitally, securely and remotely available to the Board of Directors.

The Board has agreed that the meetings that consider remote participation, may be conducted via conference call or through platforms like Zoom, Teams, Webex, or Skype or a combination of them, so all participants can join using personal computers,

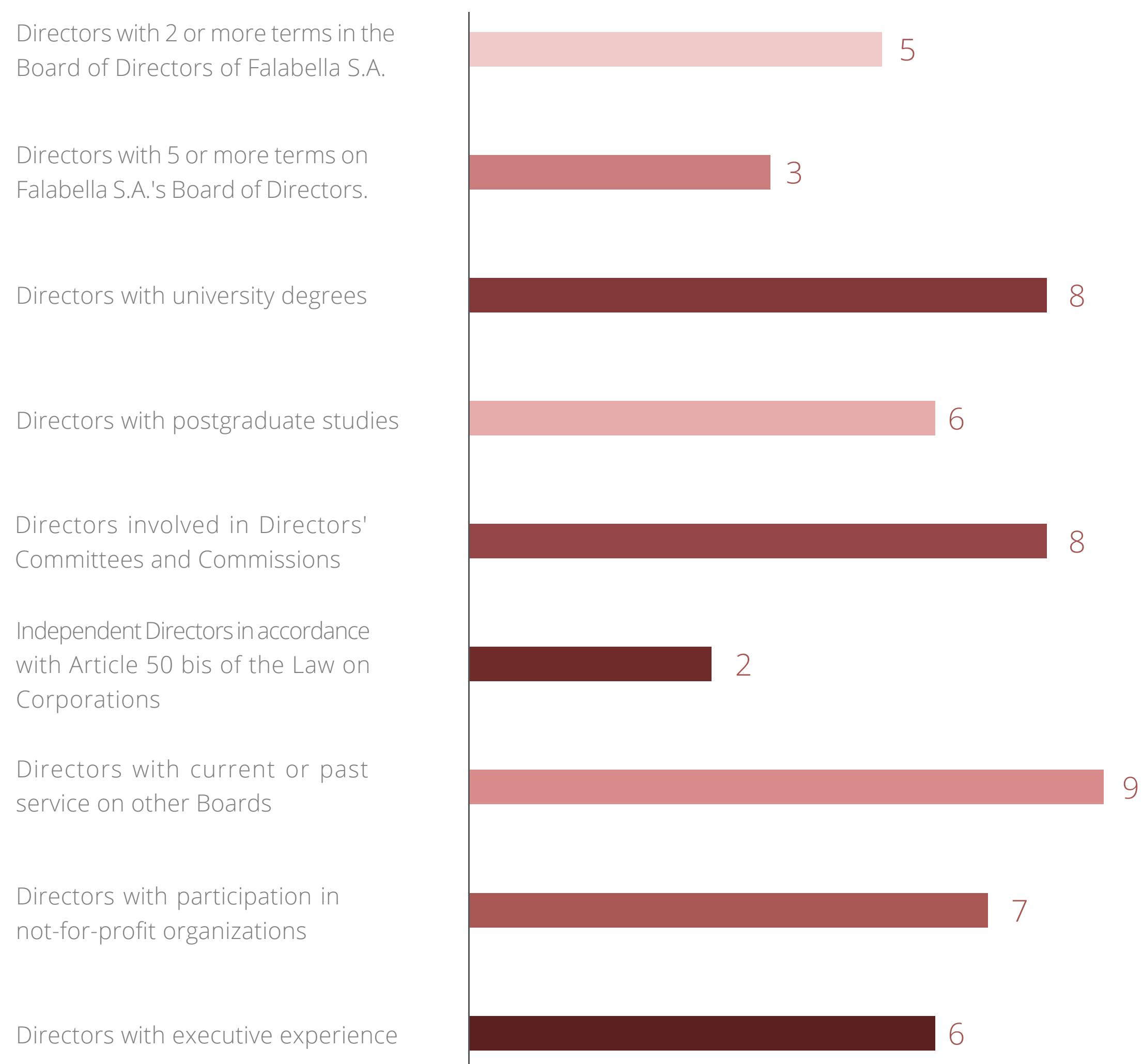
video conferencing hardware, tablets, mobile phones, or other technological devices. In addition, it agreed that when the majority of its members are present at a meeting of the Board of Directors in the same physical place, such meeting shall be deemed to have been held in such place, and that when the majority of its members participate in a meeting of the Board of Directors through technological means, such meeting shall be deemed to have been held in that virtual place formed by the concurrence of the system of multidirectional transmission and reception of sounds, images and information, which allows the interaction of the directors in real time and in a simultaneous manner.

Furthermore, it was resolved that, unless otherwise decided, all meeting minutes and records, as well as members' declarations of responsibility, shall be signed using a simple electronic signature.

These decisions arise from of what is established by the General Rule No. 450 of the Financial Market Commission, which outlines approved technological means for conducting Board meetings.

Additionally, the Board has established protocols for operating during emergencies or crises, detailing notification procedures, meeting arrangements, and necessary actions. For further information on the expertise and experience of our Board members, please visit the corporate website of Falabella S.A.

Matrix of Knowledge, Skills and Experience of the Board of Directors of Falabella S.A.



Payments to the Board of Directors year 2023 (ThCh\$)

■ Current Directors

ID NUMBER	Director	Compensation	Profit share	Total 2023
8.681.278-9	Enrique Ostalé Cambiaso	187,187	0	187,187
7.017.522-3	Juan Carlos Cortés Solari	36,804	31,566	68,370
9.585.749-3	Carlo Solari Donaggio	116,278	63,132	179,410
6.992.929-K	Alfredo Moreno Charme	30,437	0	30,437
4.773.832-6	José Luis del Río Goudie	36,804	31,566	68,370
7.005.097-8	María Cecilia Karlezi Solari	36,804	31,566	68,370
8.506.868-7	Paola Cúneo Queirolo	36,804	31,566	68,370
8.521.864-6	Andrés Roccatagliata Orsini	30,434	0	30,434
0-E (Extranjero)	Germán Quiroga Vilardo	30,437	0	30,437
5.082.229-K	Sergio Cardone Solari	7,805	31,566	39,372
5.718.666-6	Hernán Büchi Buc	0	20,639	20,639
8.717.000-4	Carlos Heller Solari	7,805	31,566	39,372
7.052.413-9	Ricardo Cruzat Ochagavía	7,805	10,840	18,645
5.851.869-7	Felipe del Río Goudie	7,805	31,566	39,372
TOTAL		573,211	315,574	888,785

Except for the Chairman of the Board of Directors, there are no differences in the compensation paid to the individual members of the Board of Directors, as approved by the Annual General Meeting, and therefore there is no gender pay gap.

In the area of corporate governance, the Company follows the OECD and G20 principles as a guiding reference.

As a relevant part of corporate governance, there are risk management and internal audit processes that follow international standards as best practices.

→ [More information on Risk Management](#)

Payments to the Board of Directors year 2022 (ThCh\$)

■ Current Directors

ID NUMBER	Director	Compensation	Profit share	Total 2022
9.585.749-3	Carlo Solari Donaggio	244,406	456,421	700,827
5.082.229-K	Sergio Cardone Solari	21,857	228,211	250,068
5.718.666-6	Hernán Büchi Buc	19,931	228,211	248,142
8.717.000-4	Carlos Heller Solari	21,857	228,211	250,068
7.017.522-3	Juan Carlos Cortés Solari	21,857	228,211	250,068
4.773.832-6	José Luis del Río Goudie	21,857	228,211	250,068
7.005.097-8	María Cecilia Karlezi Solari	21,857	228,211	250,068
8.506.868-7	Paola Cúneo Queirolo	21,857	228,211	250,068
7.052.413-9	Ricardo Cruzat Ochagavía	1,924	0	1,924
5.851.869-7	Felipe del Río Goudie	21,857	228,211	250,068
TOTAL		419,263	2,282,107	2,701,371

General summary of payments to the Board of Directors (ThCh\$) in subsidiaries 2023 and 2022

Directors	2023					2023	2022
	Hipermercados Tottus S.A.	Plaza S.A.	Sodimac S.A.	Falabella Inversiones Financieras S.A.	Falabella Retail S.A.		
Paola Cúneo Queirolo	-	-	6,996	-	-	6,996	21,883
Sergio Cardone Solari	-	103,788	-	21,620	21,801	147,209	139,209
Carlos Heller Solari	-	-	-	-	95,228	95,228	86,591
Juan Carlos Cortés Solari	32,818	-	-	-	-	32,818	61,762
Jose Luis del Río Goudie	-	-	-	-	-	-	5,194
Carlo Solari Donaggio	7,902	51,894	-	21,621	-	81,417	100,292
María Cecilia Karlezi Solari	-	-	23,766	-	-	23,766	21,883
TOTALES	40,720	155,683	30,761	43,241	117,028	387,433	437,004



Nomination and selection

The shareholders gathered at the meeting are responsible for the election of the Board of Directors. Article 50 bis of Law No. 18,046 on Corporations establishes that open corporations must appoint at least one independent director and the Board Committee referred to in that article if they have a share capital equal to or greater than the equivalent of UF 1,500,000, and at least 12.5% of its voting shares are held by shareholders that individually control or own less than 10% of such shares.

Pursuant to Article 50 bis, in order to be elected as independent directors, candidates must be proposed by shareholders representing 1% or more of the Company's shares and, at least 10 days prior to the date set for the shareholders' meeting called to elect the directors, and not less than 2 days prior to such meeting, the candidates must submit to the CEO a sworn statement in which they declare that (i) they accept to be a

candidate for an independent director; (ii) they are not in any of the circumstances referred to in the paragraphs of article 50 bis; (iii) they do not have any relationship with the Company, with the other companies of the group to which it belongs, with its controller or with the main executives of any of them, which could deprive a reasonable person of an appropriate degree of autonomy, impair their ability to work objectively and effectively, create a potential conflict of interest or impair their independence of judgment; and; (iv) they undertake to remain independent for the entire period during which they hold the position of Director. At the Ordinary General Meeting of the Company held on April 18, 2023, the Board of Directors was completely renewed for the statutory period of three years. At this meeting, Mr. Andrés Roccatagliata Orsini and Mr. Germán Quiroga Vilardo were elected as independent directors.

The election of the Company's directors is a private faculty of the shareholders gathered at the General Meeting although, the Company provides the shareholders with information on the candidates presented following the conditions and prior notice required by the applicable regulations.

The Directors Committee is composed of 3 members, the majority of whom must be independent. If there is only one independent director, he shall appoint the other members of the Committee from among the non-independent directors, who shall have full rights as members of the Committee. The Chairman of the Board may not be a member of the Committee or any of its subcommittees unless he is an independent director.

Evaluation and training of the Directors

Each year, we conduct a survey of the members of the Board of Directors regarding corporate governance practices, assisted by an independent external consultant. The purpose of the survey is to assess the effective and efficient performance of each member to identify and implement improvements. With these results, we make a diagnosis of the roles and responsibilities of the directors, the structures and processes for decision-making, and the time spent on the various tasks assigned to directors.

One of the topics considered in the survey relates to the collective knowledge of the organization's highest governance body. The Board of Directors holds at least one workshop per year as an ongoing training mechanism. The first workshop took place in September 2016. From 2017 to 2023, there were two training sessions per year, except for 2019 where there was only one. The two occasions in 2023 when a directors' workshop was held were on June 1 and November 9.

In addition, in 2023 we launched a training platform with digital courses available to all our directors on matters related to crime prevention, free competition and personal data protection. Another instance of training for the Board of Directors is made at the time they assume their position. The induction process includes the description and delivery of relevant documents and background information on the operation of the organization, and accompaniment through a series of descriptive meetings. The objective is to provide the new director with a first-hand understanding of the key aspects of the Company's management, businesses, and risks.

To learn more about the Material Facts for the period, go to **Material Facts Annex** → [See Annex](#)

Corporate affairs

The Board of Directors meets regularly with the Risk, Internal Audit, External Audit and Sustainability departments to make informed decisions on the organization's priority issues.

One meeting per year has been established with the Risk function, as specified in the Integrated Risk Management Policy. In 2023, the meeting was held on May 30, during which the status of risk management at Falabella was presented.

With the Internal Audit Department, the Board of Directors meets at least once a year with the Chief Internal Audit Officer to monitor the execution of the audit plan, to learn about the risk situation from the audit role, and to approve the plan and budget, among other things. For the period 2023, the Chief Internal Audit Officer met twice, in May 2023 and January 2024.

For the external audit, the frequency of meetings is every four months. The annual financial statements were presented in February, the external audit plan in May, and the internal control review Report to Management in December.

The person in charge of sustainability management is the Chief Strategy and Sustainability Officer, who reports directly to the company's CEO and is responsible for integrating environmental, social, and respect to human rights matters into the company's strategic definitions.

The primary role of Corporate Sustainability Department is to design and implement an agenda focused on the highest standards and corporate practices to advance business challenges in the short and long term. The Corporate Sustainability Department meets annually with Falabella's Board of Directors to report on results and obtain approval of the strategic vision, commitments, and investment budget.

In 2023, the meeting was held on November 28 to present the year's results, validate the objectives and budget for the 2024 period, as well as the governance to monitor the main progress and results in the short and medium term.

Each business defines its governance and the various bodies that follow up the sustainability strategy, in line with the company's objectives and considering the challenges related to its materiality.

Although the directors make sporadic visits to the offices and facilities of the subsidiaries in Chile and abroad, coordinated by the Corporate General Management, it is not feasible for the Board of Directors to visit all the offices and facilities of the different business units, due to the number of operations and their geographical extension.

During 2023, the Board of Directors hired Mr. Sergio Cardone Solari as a consultant for a total amount of \$31,378,051. There were no other consultants hired directly by the Board of Directors.

Directors Committee

Falabella has a three-member Board Committee responsible for ensuring knowledge of the matters described in the Act, following the provisions of the Companies Act. In addition, the Board of Directors delegates part of its powers to two Management Committees: The Compensation and Talent Committee and the Strategy Committee.

As of December 20, 2022, and until April 18, 2023, the Board of Directors is composed of Ricardo Cruzat Ochagavía, José Luis del Río Goudie and Sergio Cardone Solari.

At the Ordinary Shareholders' Meeting of the Company held on April 18, 2023 (hereinafter referred to as the "2023 Ordinary Shareholders' Meeting"), the Board of Directors was completely renewed for the statutory term of 3 years. At this meeting, Messrs. Andrés Roccatagliata Orsini and Germán Quiroga Vilardo were elected as independent directors, who became members of the Board of Directors of the Company. At the ordinary meeting of the Board of Directors held on April 19, 2023, the Board of Directors elected Mr. Alfredo Moreno Charme as the third member of the Board of Directors, under the provisions of Article 50 bis of the Corporate Law. As of that date, the Committee was thus composed of the directors indicated above.

At its first meeting after its establishment, held on May 8, 2023, the Directors Committee elected Mr. Andrés Roccatagliata Orsini as its Chairman.

In 2023, the Committee of Directors met on 7 occasions, with the Chairman of said Committee having reported to the Board of Directors after each session.

The expense budget of the Board of Directors and the remuneration of its members for the period between the ordinary shareholders' meeting in 2023 and the ordinary shareholders' meeting to be held in the first four months of 2024 were approved by the shareholders of the Company at the ordinary shareholders' meeting in 2023 as follows:

- An amount equivalent to the sum of the annual remuneration of the members of the Directors Committee has been determined for the operation of the Committee and the hiring of consultants and services in matters within its competence.
- The compensation of each member of the Directors Committee consists of: (i) a fixed fee of the equivalent in pesos to one third of the fixed monthly remuneration established for a director of the Company, for each meeting of the Directors Committee attended by the respective member, and that in the case of the Chairman of the Directors Committee, a fixed monthly remuneration equivalent in pesos to the gross amount of UF 100 shall be added for each month or fraction of a month during the period in which he holds the position, from the date of his election; moreover, ii) that in addition to the fixed remuneration described in the previous point, the members of the Directors Committee shall also receive an annual variable remuneration in pesos equivalent to one third of the annual variable remuneration provided for the directors of the Company, and; iii) that all of the above amounts shall be in addition to those that the members of the Directors Committee are entitled to receive in their capacity as members of the Directors Committee of the Company.

In addition, we have a Policy for the Hiring of Advisors to the Board of Directors, which sets forth the rules governing the hiring of individuals or entities to provide professional services in auditing, tax, financial, accounting, legal or other matters. No expenses were charged to the Committee's budget for advisory services during the year.

Members and attendance at meetings

■ Current Directors

Director	2022 Attendance	2023 Attendance
Andrés Roccatagliata Orsini (President)	0	6
Germán Quiroga Vilardo	0	6
Alfredo Moreno Charme	0	6
Ricardo Cruzat Ochagavía	0	1
Sergio Cardone Solari	6	1
José Luis del Río Goudie	6	1
Hernán Büchi Buc	6	0

There were no comments or proposals from the Company's shareholders according to Article 74, paragraph three of the Companies Act during the 2023 Annual General Meeting. Concerning the proposals of the Directors Committee, these are included in its annual management report, which is reproduced in its entirety in the [Proposals of the Directors Committee Annex](#).

Directors Committee Compensation (ThCh\$)

Director	ID NUMBER	Fixed compensation	Variable compensation	2023 Total
Andrés Roccatagliata Orsini	8.521.864-6	36,258	0	36,258
Germán Quiroga Vilardo	0-E (Foreigners)	7,259	0	7,259
Alfredo Moreno Charme	6.992.929-K	7,259	0	7,259
José Luis del Río Goudie	4.773.832-6	650	10,522	11,172
Ricardo Cruzat Ochagavía	7.052.413-9	23,356	7,227	30,583
Sergio Cardone Solari	5.082.229-K	650	10,522	11,172
Hernán Büchi Buc	5.718.666-6	0	13,760	13,760
Total		75,432	42,030	117,462

Strategy Committee

This committee is responsible for evaluating industry trends and their impact on Falabella, as well as identifying business opportunities, with a focus on the medium and long term, to propose to the Board of Directors. This committee delves into the strategic guidelines of the corporate plan and in the management of the organization's impacts in the economy, the environment, and the people of the business units, proposing adjustments to the plan presented by management.

It is also responsible for deepening the analysis of investments and divestments, making proposals on risk management, and leading the analysis and development of proposals on critical matters at the request of the Board of Directors. The Strategy Committee had one meeting during the year.

Members and attendance at meetings

Director	Attendance 2022	Attendance 2023
José Luis del Río Goudie Chairman	1	1
Enrique Ostalé Cambiaso	0	1
Carlo Solari Donaggio	2	1
Paola Cúneo Queirolo	2	1
Juan Carlos Cortés Solari	2	0
Sergio Cardone Solari	2	1
Felipe del Río Goudie	2	0

■ Current Directors

Remuneration and Talent Committee

This committee is responsible for analyzing compensation policies, evaluations and talent management and, where appropriate, reviewing the nomination of directors of subsidiaries.

It analyzes and proposes compensation policies for the Company's executives based on information interpreted by Mercer, a global consulting firm, which is independent of the Company and experienced in compensation matters in the region. It receives regular updates on key talent management and nomination matters, proposes succession procedures for the CEO and C-level executives, and monitors the performance of key positions. It met three times in 2023.

The Company does not have any special compensation or benefit plans exclusively for its senior executives. Our compensation strategy is based on principles of equality and competitiveness and allocates compensation according to the role of responsibility and performance of each position in the company.

The compensation policy includes fixed and variable compensation. A variable compensation component is the annual performance bonus, which includes several key indicators for each executive. This measurement includes aspects of financial performance, business results and talent management, such as profitability, carbon footprint reduction and diversity, among others.

The shareholders of Falabella S.A. only decide on the compensation of the directors and the members of the Directors Committee at the annual shareholders' meeting. The approval of salary structures and compensation and severance policies for the Chief Executive Officer and other senior executives is the responsibility of the Company's Board of Directors.

Members and attendance at meetings

Director	Attendance 2022	Attendance 2023
Carlo Solari Donaggio (President)	2	3
Enrique Ostalé Cambiaso	0	3
Germán Quiroga Vilaro	0	2
José Luis del Río Goudie	0	1
Juan Carlos Cortés Solari	2	3
Sergio Cardone Solari	2	0
Felipe del Río Goudie	2	0

■ Current Directos

Corporate Executive Team

The executive team leads the different areas of the organization, and participates in a short-term incentive plan, whose model works with a matrix of indicators aligned with three pillars: **(i) financial results; (ii) business unit performance; and (iii) contribution to our strategy.** This model is applied for all short-term, including that of the CEO.

In addition, the executive team has a long-term incentive plan, linked to the parent company's share value. Each eligible executive invests in Falabella stock through a loan provided by the company exclusively for this purpose. The loan must be partially repaid over a 4-year period, during which time executives receive a gross bonus equal to 2/3 of each portion if they repay their portion of the loan on time. For further information on share-based payments, refer to Note 23 d) of the Company's Financial Statements as of December 2023.

Remuneration received by main executives

Year 2022

\$12,439 million

Year 2023

\$10,815 million

Includes fixed and variable remuneration.

Notes

The Country Manager of Peru, Mr. Juan Fernando Correa Malachowski, served until September 30, 2023. As of October 1, 2023, Mr. Alex Zimmermann Franco took over as the new Country Manager of Peru.

The Corporate General Manager of Tottus, Mr. Johann Ramberg Arnillas, held his position until November 30, 2023, and accompanied the transition until December 31, 2023. As of December 1, 2023, Mr. Renato Guersoni Giarola took over as Tottus' new Corporate General Manager.

In September 2023, the Company informed the market that its CEO, Mr. Gaston Bottazzini, resigned from his position with effective January 1, 2024. By agreement of the Board of Directors of the Company Mr. Alejandro González Dale was appointed as interim general manager, effective from January 1, 2024, being ratified in office on April 5, 2024.

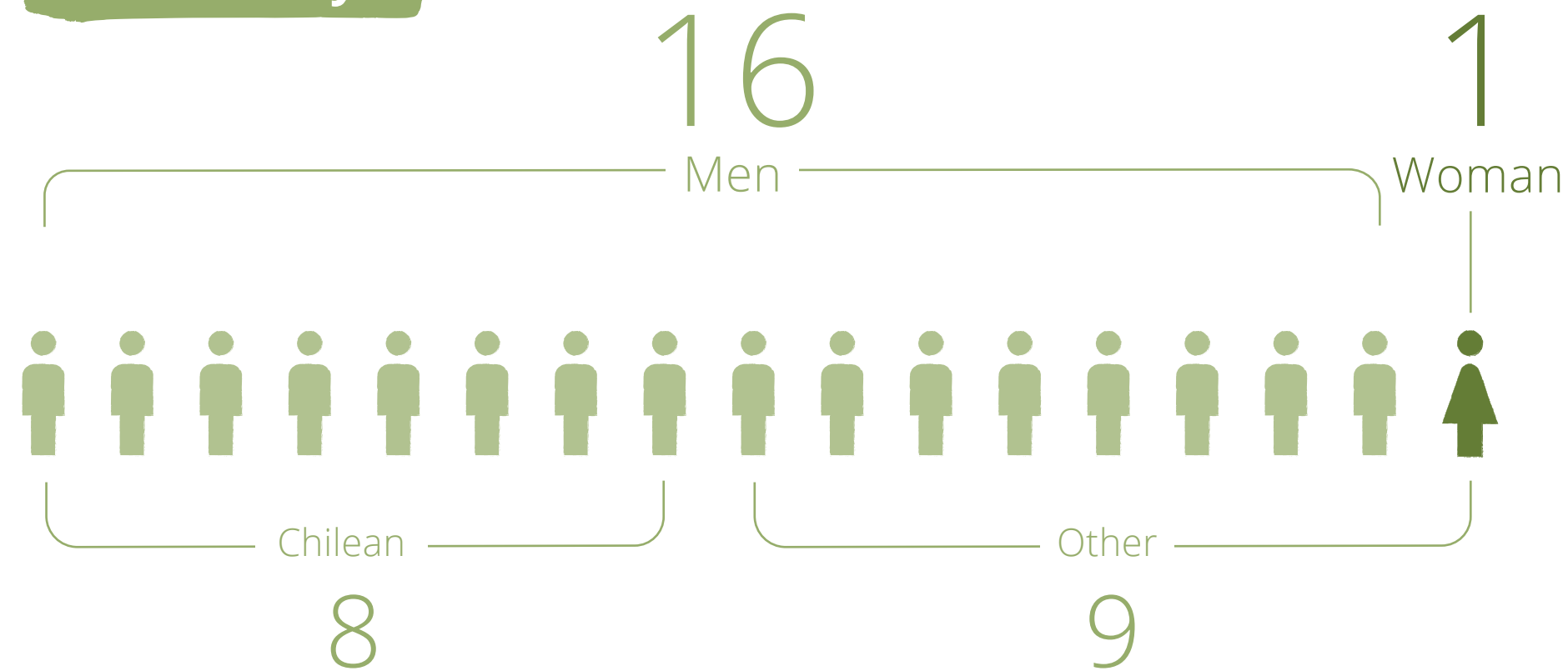
Subsequent to the close of this report, Benoit de Grave assumed as Chief Transformation Officer while Jaime Ramirez assumed as e-commerce, Services & Product Officer.

Name	Gaston Bottazzini	Alejandro González Dale	Gonzalo Smith Ferrer	Jorge Joannon Errázuriz	Andrea González Bayón	Ricardo Ríos Gil	Ashish Grover	Rodrigo Fajardo Zilleruelo	Alex Zimmermann Franco	Benoit de Grave Leicher	Jaime Andrés Ramírez Castro	Francisco Irarrázaval Mena	Alejandro Arze Safian	Juan Manuel Matheu Loitegui	Ricardo Hepp De los Ríos	Fernando de Peña Yver	Renato Guersoni Giarola
ID Number	22.923.569-9	10.054.917-4	9.959.968-5	7.003.348-8	23.663.893-6	28.181.555-5	26.159.098-0	7.649.739-7	0-E (Foreigner)	14.705.241-3	0-E (Foreigner)	12.854.914-5	12.232.048-0	21.658.334-5	7.617.431-8	7.556.207-1	0-E (Foreigner)
Position	Chief Executive Officer	Chief Financial Officer	Chief Legal Affairs and Governance Officer	Chief Internal Audit Officer	Chief Strategy and Sustainability Officer	Chief Human Resources Officer	Chief Information Officer	Country Manager Colombia	Country Manager Perú	Corporate CEO Omnichannel Retail	Corporate CEO Falabella.com	Corporate CEO Department Stores	Corporate CEO Home Improvements	Corporate CEO Falabella Financiero	CEO Falabella Real Estate	CEO Mallplaza	CEO Tottus
Profession	Economist	Business Administrator	Lawyer	Civil Engineer	Business Administrator	Chemical Engineer	Master of Science – Management Specialization	Business Administrator	Industrial Engineer	Business Administrator	Economist	Civil Engineer	Business Administrator	Business Administrator	Business Administrator	Civil Engineer	Civil Engineer
Nomination Date	01-06-2018	06-11-2006	16-12-2015	14-08-2014	01-12-2021	14-12-2022	15-01-2021	09-02-2010	01-10-2023	01-10-2023	17-01-2022	01-04-2021	15-03-2020	01-06-2018	01-04-2009	01-01-1990	01-12-2023

Distribution

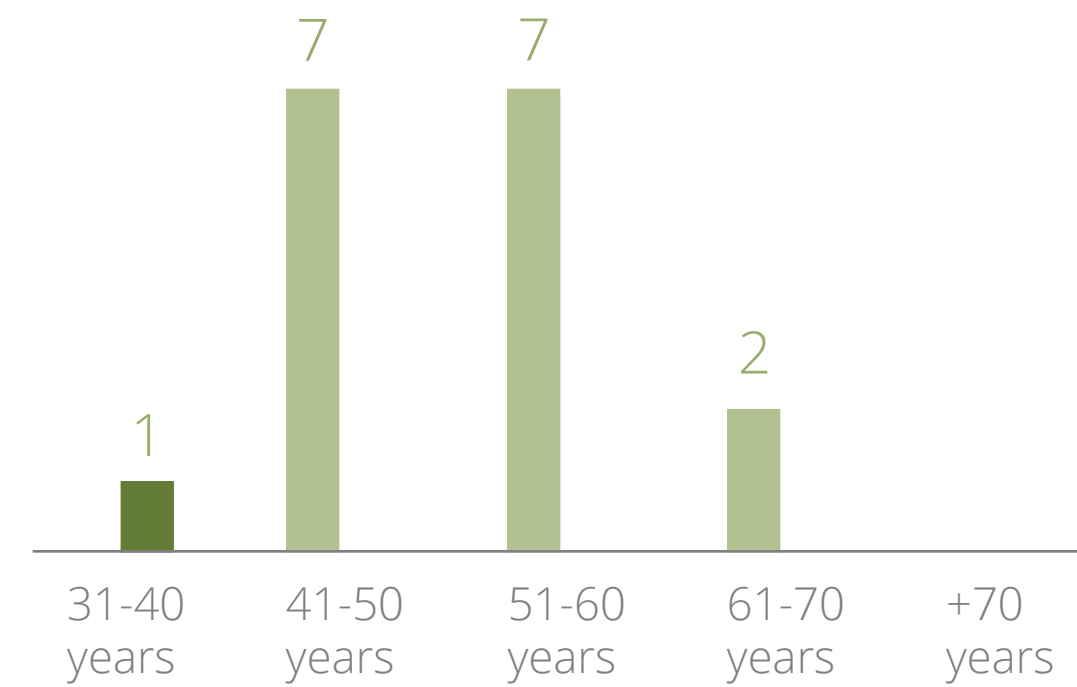
Gender

Nationality



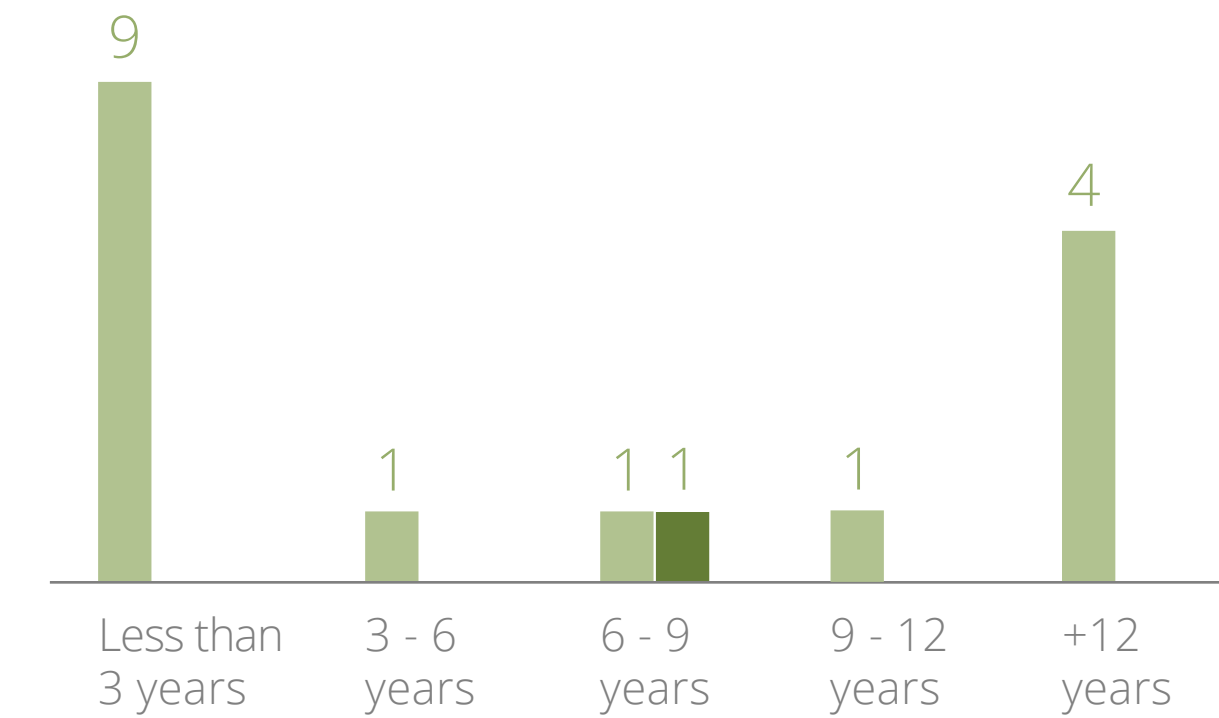
Age

Men Women



Seniority

Men Women



Succession plan

As part of our performance cycle management, Falabella has a succession plan. Its objective is to identify possible successors to the management team and their duration in the event of departure, resignation, or turnover, to ensure operational continuity and minimize the impact.

Succession is defined each year in the Performance Evaluation Process through the succession item. This item is mandatory for each person evaluated, their direct and indirect supervisors, and their management, if applicable.

The completion of this element is the start of the succession process. The individual must select whether the successor is internal or external to the company and the time frame in which he/she would be willing to assume the position. Once the selection of successors is complete, their profiles are entered into the Rankmi platform, where all the performance and professional evaluation data of those who work at Falabella are stored.

The successors are validated and approved by the Talent Committee led by Human Resources, General Management and C-level Departments, a process in which all levels of management participate. If none of the candidates is valid, the committee is responsible for proposing a new one.

Ownership and control of the organization

According to its Articles of Incorporation, Falabella S.A.'s capital consists of 2,508,844,629 shares of a single series, without par value, all of which are fully subscribed and paid.

The shares of Falabella S.A. are listed and traded on the Santiago Stock Exchange and the Chilean Electronic Stock Exchange. The Ordinary Shareholders' Meeting determines the distribution of net income for each year, with at least 30% of such net income required to be distributed in cash to shareholders as dividends, unless otherwise unanimously approved. In case of accumulated losses, the profit for the year is first used to offset such losses.

The 2023 Annual General Meeting approved the Board of Directors' proposal to maintain the dividend policy for the year ending December 31, 2023, which entails distributing annually at least 30% of the distributable net income for each year. No changes are planned in this regard as of December 31, 2023.

The Company is controlled by groups of shareholders.

→ [Annex Controlling Group](#)

As of December 31, 2023, the controlling group owns 68.65% of the shares. These controllers are bound by a joint action agreement, as per the definitive and consolidated version of the Shareholders' Agreement signed on September 24, 2013. This agreement imposes restrictions on freely disposing of shares. Additionally, no shareholders other than the controlling shareholders hold more than 10% and have the authority to appoint at least one member of the Company's management.

During the reporting period, Banco de Chile, representing non-resident third parties, reduced its shareholding from 3.48% to 1.97%. In the Liguria Group, Inversiones Santa Victoria SpA transferred 98,164,291 shares to Inversiones San Lorenzo (which previously held 9,000,000 shares), increasing its shareholding from 0.36% to 4.27%. Similarly, Inversiones Cinque Terre SpA transferred 98,164,290 shares to Inversiones Santa Margarita SpA (which previously held 9,000,000 shares), also increasing its shareholding from 0.36% to 4.27%. No other changes exceeded 1% of the Company's share capital.



1,249
shareholders

2,508,844,629
shares

of a single series, nominative, with no par value, subscribed and paid, into which the capital of Falabella S.A. is divided.

100%
stock market presence
for share

Transactions in stock exchanges

Quarter	Average price (CLP)	Volume (#)	Amounts traded (CLP)
4Q-23	2,015	128,851,749	260,369,100,000
3Q-23	2,144	220,183,060	467,526,800,000
2Q-23	1,822	234,828,984	431,871,800,000
1Q-23	1,835	280,775,719	513,117,900,000

Notes

Volume: Total number of shares traded per day. Then the values for the quarter are added.

Amounts traded: Total amount traded in Chilean pesos. This value represents all the prices traded multiplied by the number of shares related to each price. These amounts are then summed up for the quarter.

Direct and indirect ownership of Directors

As of December 31
2022 2023

Juan Carlos Cortés Solari	As detailed in the ownership and control table of Falabella S.A., Mr. Juan Carlos Cortés Solari participates in the controlling group of the company through Grupo Corso, whose percentage of ownership interest in the company is as follows for each of the dates indicated.	11.56%	11.56%
María Cecilia Karlezi Solari	As detailed in the ownership and control table of Falabella S.A., Mrs. María Cecilia Karlezi Solari participates in the controlling group of the company through Grupo Auguri, whose percentage of ownership interest in the company is as follows for each of the dates indicated.	12.73%	12.73%
Paola Cúneo Queirolo	As detailed in the ownership and control table of Falabella S.A., Mrs. Paola Cuneo Queirolo participates in the controlling group of the company through Grupo Liguria, whose percentage of ownership interest in the company is as follows for each of the dates indicated.	8.5%	8.5%
José Luis Del Río Goudie	As detailed in the ownership and control chart of Falabella S.A., Mr. José Luis del Río Goudie participates in the controlling group of the company through the Grupo Dersa, whose percentage of ownership interest in the company is as follows for each of the dates indicated.	13.98%	14.18%
Carlo Solari Donaggio	As detailed in the ownership and control chart of Falabella S.A., Mr. Carlo Solari Donaggio participates in the controlling group of the company through Grupo San Vitto, whose percentage interest in the ownership of the company is as follows for each of the dates indicated.	10.77%	10.77%

WITH NO DIRECT OR INDIRECT PARTICIPATION in Falabella S.A., on the dates indicated:

Enrique Ostalé Cambiaso, Andrés Roccatagliata Orsini, Germán Quiroga Vilardo, Alfredo Moreno Charme.

Direct and indirect ownership by senior executives

As of December 31
2022 2023

Fernando De Peña Yver	CEO Mallplaza	0%	0%
Alejandro González Dale	Chief Financial Officer	0.0188%	0.0255%
Ricardo Hepp De Los Ríos	CEO Falabella Real Estate	0.0139%	0.0171%
Rodrigo Fajardo Zilleruelo	Country Manager Colombia	0.0104%	0.01326%
Jorge Andrés Joannon Errázuriz	Chief Internal Audit Officer	0%	0%
Gonzalo Smith Ferrer	Chief Legal Affairs and Governance Officer	0.00003%	0.00003%
Gaston Bottazzini Brunelos	Chief Executive Officer	0.0669%	0.0886%
Juan Manuel Matheu Loitegui	Corporate CEO Falabella Financiero	0.0265%	0.03557%
Johann Ramberg Anillas	Corporate CEO Supermarkets	0.0177%	0.01875%
Alejandro Arze Safian	Corporate CEO Home Improvements	0.0238%	0.025224%
Ashish Grover	Chief Information Officer	0.0145%	0.02386%
Francisco Irarrázaval Mena	Corporate CEO Department Stores	0.0194%	0.0268%
Andrea González Bayón	Chief Strategy and Sustainability Officer	0.0046%	0.0074769%
Jaime Andrés Ramírez Castro	CEO Falabella.com	0.01%	0.0196%
Ricardo Gil Ríos	Chief Human Resources Officer	0%	0.0008714%
Benoit De Grave Leicher	Corporate CEO Omnichannel Retail	0.00046%	0.0085%
Alex Zimmermann Franco	Country Manager Peru	0.005%	0.005%
Renato Guersoni Giarola	Corporate CEO Supermarkets	0%	0%

Dividends

Falabella S.A. dividends paid during the calendar years 2020, 2021, 2022 and 2023

(Chilean pesos per share)

Payment date	Dividend type		Dividends paid out of the year's profits			
	Interim	Final	2020	2021	2022	2023
May 13, 2021		Mandatory minimum and additional minimum (over the provisional)	5			
September 29, 2021	30	Temporary		30		
April 28, 2022				65		
October 19, 2022	22				22	
TOTAL	52	70	5	95	22	0

Other securities issued by the entity, other than shares, outstanding at year-end 2023 → [See Annex](#)

At the 2023 Annual Shareholders' Meeting, approval was given to ratify as final the interim dividend already paid in October 2022 and not to make any additional distributions against 2022 earnings.

Communication with shareholders

The Board provided various technological options to shareholders, so they can attend the Meeting remotely and vote electronically.

This, was agreed for the Annual General Shareholders' Meeting held on April 28, 2020, based on recommendations and restrictions on the movement of people to contain COVID-19 infections as of that date, and the provisions of General Rule No. 435 and Circular 1,141, both issued by the Financial Market Commission.

The Company has a website where it makes available the relevant information for shareholders → investors.falabella.com



Ethics and compliance

Falabella is firmly committed to acting ethically and with integrity in the development of its activities, assuming as its own the need to promote a culture of integrity and compliance that guides the conduct of all its employees. We also ensure that our suppliers and business partners adhere to these standards. We seek to ensure that the values of honesty, fairness, respect, and integrity are paramount in all relationships in which we are involved.

Our governance structure includes **ethics and compliance** principles and guidelines that enable us to manage the organization's risks.

Ethics Program

The purpose of the Ethics Program is to define, communicate and guide the expected behavior of those who work in the Group, to have a uniform ethical standard for all business units, to maintain relationships of trust with our stakeholders, to protect the value and reputation of the Company, and to promote behavior based on common principles of integrity.

This program fulfills the duty of diligence of the Board of Directors and management team of each business unit by effectively communicating expected behaviors to the teams through clear and simple means, supported by actions, incentives, and controls.

The tools that are part of the program are the Integrity Code; the Integrity Channel; the General Investigation Policy; the General Investigation Procedure; the Conflict-of-Interest Management Policy; the Gifts Policy; the Invitations Policy;

and the Whistleblower Investigation Protocol.

The Integrity Code defines the principles that should guide the actions of our employees, directors, temporary personnel, and suppliers in their relationship with the Company. It establishes ethical responsibilities: i) to comply with the law and Falabella's internal regulations; ii) to lead with integrity and by example; iii) to maintain a healthy work environment; iv) to ask questions before acting when in doubt about how we should behave; v) to report what is wrong; and vi) to cooperate in ethical

investigations. Each of the business units operates with a unique ethical system and standard, which consists of an established method of management and prevention to ensure ethics, integrity, and transparency in our actions.

A very important part of the Ethics Program and all our compliance programs is the Integrity Channel, which is available in different languages for employees and third parties, such as suppliers, customers and anyone who needs to make an ethical consultation or complaint, or who has doubts or concerns regarding violations or non-compliance with laws or internal regulations. The communication channels for this channel are: i) by e-mail; ii) by telephone; iii) through the link provided on each company's website and intranet; and iv) in person, by going directly to the appropriate Ethics Management Office.

To learn more about our Integrity Code and all its means of contact, visit the corporate website of Falabella S.A.

Our commitments and policies

The Group's commitments and policies embodied in our various compliance programs and their respective regulatory elements generally apply to the entire organization. Exceptionally, some of them may be directed to a particular group of employees where the subject matter or the jurisdiction in which they apply so requires. These commitments also apply to our business partners and suppliers.

— Supplier Relations

Falabella encourages its suppliers to comply with the standards, guidelines and principles established in its policies. This is done mainly through the inclusion of a compliance clause in contracts, in addition to requiring our suppliers to declare conflicts of interest and relationships with people politically exposed. In addition, the above requirements are among those required of our suppliers to be created as such in the company's systems.

Through the compliance clause, the supplier is required to establish sufficient prevention and control mechanisms to comply with applicable laws, with strict compliance with labor, social security, occupational health and safety, tax, environmental, consumer rights, personal data protection, crime prevention laws and, in general, all other regulations applicable to the contract, as well as to its subcontractors, if any.

The signing of this clause ensures that the supplier is aware of our Code of Integrity and takes into account the declaration that those who have commercial relations with Falabella are aware of and carry out their activities following our company's Practical Guide to Compliance for Suppliers.

In addition, during 2023, the system for verifying the background of our new suppliers was modified by contracting a new platform that allows us to continuously monitor them. This verification is one of the requirements for the creation of suppliers in the company's systems.

In addition, for those suppliers who may represent the Company's interests to third parties, we have implemented special training so that they are aware of the controls implemented to mitigate the risk of any crime that may result in criminal liability for the Company.

To learn more about our internal regulations, visit the **corporate website** of Falabella S.A.

— Antitrust Policy and Program

This policy establishes the general principles of independence in business decisions, rejection of exclusion or exploitation of any market participant, and fair competition in the market.

This policy, in turn, is part of the Free Competition Program, which includes various regulatory elements aimed at establishing controls that can mitigate and prevent any conduct that discourages free competition and promote Falabella's commitment to competing freely, fairly and loyally.

— Crime Prevention Model and Crime Prevention and Anti-Bribery Policy

The size, structure, diversity and multiplicity of the markets and countries in which Falabella operates have made it necessary to define appropriate standards of conduct to prevent conduct that could result in criminal liability for the Company.

In this regard, the Crime Prevention Model and the Crime Prevention and Anti-Bribery Policy categorically prohibit the commission of any illegal act within the organization, such as bribery, prevention of money laundering, financing of terrorism, corruption among individuals and incompatible negotiations.

— Personal Data Protection Policy and Program

To proactively comply with personal data protection regulations and to protect the personal data to which it has access, Falabella has adopted a Personal Data Protection Policy and a Personal Data Protection Program that establish the general principles and guidelines to determine, communicate and guide the conduct expected of our employees in this area, and to ensure the existence of a single standard for all of Falabella regarding the protection of personal data.

— Corporate and Human Rights Policy

The company has a Human Rights and Business Policy, approved by the Board of Directors, which reflects its commitment to respect and promote human rights and establishes the principles that will guide its behavior to actively and sustainably maintain a standard of respect for human rights and the impacts generated by the development of its activities.

— Integrity Code

Establishes the principles that should guide the actions of our employees, directors and suppliers in their relationship with the company. Businesses operate with a unique ethical system and standard that consists of an established method of management and prevention that allows us to ensure ethics, integrity and transparency in our actions.

— Diversity and Inclusion Policy

To promote an organizational culture and work environment that is diverse and inclusive, we have established a set of basic principles that apply to everyone in the Group. The general principles include respect for human dignity, inclusion, no arbitrary discrimination and diversity in work teams. Related to this policy is the Procedure for the Inclusion of People with Disabilities or Disability Beneficiaries.

— Gender Equality Policy

Falabella aims to cultivate an organizational culture that fosters gender equality and facilitates the harmonization of work and family life for its employees. The policy outlines principles centered on equal opportunity, no arbitrary discrimination, and achieving a healthy work-life balance.

— Sustainability Policy

Falabella is committed to responsible growth that generates value in and for the community. To this end, we have a Sustainability Policy that incorporates the best practices in our business, taking as reference the guidelines of the most important international organizations in this field.

— Environmental and Climate Change Policy and Environmental Program

The Environmental Policy establishes as general principles: compliance with laws and voluntary environmental commitments; environmental protection; operational eco-efficiency and transparency of environmental performance. The policy also considers the verification of compliance with environmental laws and regulations of third-party companies in the processes of acquisition or merger with Falabella.

In addition, the policy requires each of our companies to implement an Environmental Compliance Program, according to the nature of its activities, and to set objectives with specific goals and measures to reduce its environmental impact, so that its effectiveness can be measured. The program includes awareness and training activities for employees regarding the environmental impact of their work activities, such as training and regular communication. The program also includes monitoring activities, risk assessment, definition of responsibilities, declarations to authorities and procedures for responding to preventive inspections.



With the approval of the Environmental Program, several internal regulations related to environmental issues were also approved, such as the Environmental and Climate Change Policy, the Protocol for Inspection by Environmental Authorities, the Instructions for Obtaining and Managing Environmental Permits, the Protocol for Reporting Information to the Authority, and the Protocol for Compliance with Extended Producer Responsibility.

— **Policy against Sexual and Labor Harassment**

Falabella promotes and demands a work environment in which people are treated with respect and dignity, and in which their physical and psychological integrity is protected from sexual or labor aggression in or in connection with the performance of their work. Therefore, it has a policy that: (i) it establishes the basic principles by which Falabella and all its employees must abide to prevent all forms of sexual or workplace harassment, and (ii) it establishes the guidelines to be followed by employees and each company in the event of the occurrence of these situations.

Commitment incorporation mechanisms

We have compliance programs in place at Falabella that aim to define, communicate, and guide the behavior expected of our teams and suppliers; to establish mechanisms to comply with legal requirements and the commitments made by each company and to manage risks; and to designate a person as Compliance Officer for the implementation and management of each program.

We have compliance programs related to crime prevention, ethics and integrity, free competition, protection of personal data, and protection of consumer rights and the environment.

The senior management of each company is responsible for approving the programs and appointing the Compliance Officer, who reports semi-annually or annually, as appropriate, on the management and activities contained in each program.

The preventive function of the programs is integrated into operations through the various controls identified in the risk matrix. The programs act as mitigators for each of the identified risks, through a specific process and a responsible person. The latter is responsible for implementing the action plans developed to address the risks that require more or better controls.

In addition, the programs include elements to enforce compliance standards for responsible business conduct on work teams, business partners and suppliers, for example through the inclusion of contractual clauses.

Internal Regulation	Approved by	Maximum Authority
Environmental Program	Board of Directors of Falabella S.A.	Yes
Antitrust Program	Board of Directors of Falabella S.A.	Yes
Crime Prevention Model	Board of Directors of Falabella S.A.	Yes
Human Rights and Corporate Policy	Board of Directors of Falabella S.A.	Yes
Ethics Program and Integrity Code	Board of Directors of Falabella S.A.	Yes
Diversity and Inclusion Policy	Corporate General Management of Falabella S.A.	No
Gender Equity Policy	Diversity and Inclusion Committee of Falabella S.A.	No
Sustainability Policy	Board of Directors of Falabella S.A.	Yes
Policy against Sexual and Labor Harassment	Corporate Human Resources Department of Falabella S.A.	No

Conflicts of interest

We have a Conflict-of-Interest Management Policy approved by our Board of Directors, which establishes the principles and criteria for the effective statement of interests and management of conflicts of interest on the part of employees and management.

The Code of Integrity establishes that all economic interests, personal or commercial ties with collaborators, customers, suppliers and/or competitors, as well as external employees and any other activity, association or link with other people that may generate a conflict of interest, must be reported.

Every year, the company's management, senior management, and certain exposed positions are asked to complete their declaration of interest. For this purpose, we have a technological tool that allows access to the declaration form and online response.

The information collected is analyzed by the compliance teams to manage the risks identified.

In addition, the company implemented a system for individuals to declare any conflict of interest at the time it occurs, as well as to declare gifts, invitations, and participation in trade association meetings and meetings with public officials. Access to the declaration forms is through a QR code, link, or desktop icon. In addition, the Company's financial statements include a note detailing transactions with related parties, indicating the nature of the relationship and the amounts involved. These financial statements are prepared and made public (anyone can access them) quarterly on the website of the Financial Market Commission.

During 2023, we implemented a **new way of managing** reported conflict of interest declarations.

Personal Data Protection Compliance Program and Personal Data Protection Policy

To proactively comply with current regulations and protect the personal data to which it has access, Falabella has established a Personal Data Protection Compliance Program based on a risk management approach, which is audited annually. This program establishes the guidelines for defining, communicating, and guiding the behavior expected of our employees in this area, ensuring the existence of a consistent and homogeneous standard for the protection of personal data throughout Falabella.

For its part, the Personal Data Protection Policy establishes the general principles that govern Falabella's actions in this area, including (i) the treatment of personal data fairly and lawfully; (ii) the processing of only data that is adequate, relevant and limited to the achievement of the purposes communicated to its owners; and, (iii) the processing of data for the purposes and by the recipients consented to by the owners, when applicable, and informed in the Privacy Policy published on the website of each of the business units of the Falabella Group.

Crime Prevention and Anti-Bribery Policy and Crime Prevention Model

It has been necessary to define appropriate standards of conduct to prevent conduct that could lead to criminal liability for the Company, given the size, structure, diversity and multiplicity of the markets and countries in which Falabella operates. In this context, the Crime Prevention Model and the the Crime Prevention and Anti-Bribery Policy strictly forbid the commission of any unlawful act within the organization, including bribery, money laundering, financing of terrorism, corruption between individuals, and improper negotiations. Likewise, through these instruments, we develop and implement internal controls that involve different areas of Falabella with the common goal of preventing any illegal act in the company.

To strengthen our culture of integrity at all levels of the company, in 2023 we continued our activities to communicate the risks and controls in place to prevent crime through our internal communication platforms. In addition, we conducted training sessions for our work teams and held an "Anti-Corruption Week", during which we sought to communicate and raise awareness of good business conduct through activities and publications.



To achieve our goal of making life simpler and more enjoyable, we digitized and simplified some of the controls already in place, such as the creation of digital forms through a platform for registering meetings with public officials. In this way, we have simplified the communication of these meetings by employees, as well as the management and reporting of these meetings by the compliance teams.

All those who work in the organization and have been identified as having exposed positions, including those who make up the Executive Team, must attend an annual training on crime prevention, relations with public officials and suppliers, free competition, personal data protection and ethics, called "I Play Fair". This training covers the main risks associated with these issues and the controls in place to mitigate them.

In addition, in 2023 we launched a training platform with digital courses for all our directors on matters related to crime prevention, free competition and personal data protection.

Falabella is committed to preventing and avoiding the occurrence of any of the crimes provided for in Law No. 20,393 on the Criminal Liability of Legal Persons. In this regard, and with the amendment of this law through the publication of the Economic Crimes Law in August 2023, a process is underway to update the risk matrices and Crime Prevention Models of all companies operating in Chile, for which we are carrying out a coordinated work with all areas of business compliance, accompanied by expert advisors in the field.

There were no enforceable sanctions related to Law No. 20,393 during the year 2023.



Antitrust Policy and Program

At Falabella, we believe that free competition contributes to economic development and to the well-being and satisfaction of our customers, as well as increasing efficiency and promoting innovation and diversification in the supply of goods and services.

We are committed competing freely, fairly and loyally and to proactively comply with free competition regulations in all countries in which we operate.

We have an Anti-trust Policy that sets out the general principles that guide our teams' conduct in the market. This policy, in turn, is part of an Antitrust Program that includes various regulatory elements designed to establish controls to mitigate and prevent any conduct that may impede free competition. These elements are Instructions for Negotiating with Suppliers; Instructions for Protecting Commercially Sensitive Information; Instructions for Participating in Trade Associations; and Protocol for Intrusive Measures.

In 2023, we continued to implement this program by implementing automated controls that allow us to mitigate unwanted information flows between our teams and suppliers. We also conducted communication and training activities to communicate the key risks faced by our teams and the controls in place to prevent and mitigate them. We conducted training for exposed positions, webinars available to the entire organization, and specific workshops for different areas of the different business units.

We held an "Antitrust Week" to communicate the main aspects of the antitrust program and to provide training on the application and interpretation of the regulations developed by antitrust authorities around the world concerning markets that are becoming increasingly relevant, such as e-commerce.

Finally, an in-depth course on antitrust issues was held in collaboration with the Pontificia Universidad Católica de Chile. This course was aimed at all compliance teams and some specific positions in companies in Chile and other countries. With this training, we aim to achieve an increasingly deeper knowledge of the different teams, so that the risk assessment and the implementation of controls in each of the companies are increasingly effective and in line with current trends in the field.

During 2023, we did not receive any sanctions in this area.

Commitment to human rights

Following the United Nations Guiding Principles on Business and Human Rights, Falabella promotes and considers respect for human rights in its impacts.

Consequently, in 2021 the Board of Directors approved a Human Rights and Business Policy that, in addition to reflecting Falabella's commitment to respect and promote human rights, establishes mechanisms for the proper identification and assessment of risks in this area, to prevent, mitigate and, where appropriate, remedy impacts on people's fundamental rights.

It also encourages our suppliers to adapt their conduct to our standards, guidelines, and principles and establishes the Falabella Integrity Channel as a communication channel for its stakeholders and any third party to submit complaints and queries.

This policy was updated in 2023 and includes the following general principles that guide Falabella's actions: i) Respect for internationally recognized human rights; ii) Promotion of a diverse, equitable and inclusive organizational culture; iii) No arbitrary discrimination; iv) Respect for labor rights and rejection of forced labor; v) Respect and promotion of the rights of children and adolescents; vi) Recognition of integrity as a central element of the organization; vii) Promotion of transparency in the performance of its activities; viii) Protection and respect for the environment.

Following the Policy, each business unit must conduct a due diligence process to identify and assess human rights risks and impacts and include the identified gaps and action plans for their mitigation and remediation in its risk matrices. During 2022, Falabella initiated a due diligence process for all its business units in Chile and other countries. This effort is in addition to that of Sodimac Chile, Sodimac Colombia and Mallplaza Chile, which initiated their processes between 2018 and 2020.

Our Business and Human Rights Policy aligns with the Children's Rights and Business Principles of the United Nations Children's Fund, the United Nations Global Compact, and Save the Children. It emphasizes the respect and promotion of children's and adolescents' rights, firmly rejecting the use of child labor.

Our aim is to ensure the rights of children and adolescents are upheld, improve their living conditions, and create opportunities for their development through various programs and initiatives ([refer to the Social Impact chapter](#)). Furthermore, we advocate for the respect of human rights and children's rights across our supply chain ([refer to the Value Chain chapter](#)).

The methodology used for the due diligence processes considers the analysis of internal regulations, interviews, focus groups and surveys with employees, suppliers, customers and communities. The aim is to gather and integrate the perceptions of our relevant stakeholders whose fundamental rights could potentially be violated by our activities.

Ongoing due diligence processes have continued throughout the year. These processes review the following risks and human rights issues: i) health and safety of employees, visitors and customers; ii) working conditions, talent attraction, retention and training; iii) freedom of association and collective bargaining; iv) non-discrimination of visitors, customers and employees, as well as diversity and equal opportunities; v) forced labor, human trafficking and child labor in the value chain; vi) environmental impacts that affect human rights and quality of life; vii) privacy of information; and viii) grievance mechanisms.

Falabella promotes and considers, **respect** for human rights in its impacts.

Based on the due diligence processes completed to date, various action plans have been established and implemented to strengthen Falabella's controls over certain identified risks. Some examples of these action plans are i) the inclusion of human rights clauses in contracts with employees and third parties (suppliers, tenants, etc.); ii) awareness, training and communication activities for employees and suppliers; and iii) the strengthening of communication through our Integrity Channel, which receives requests and complaints from all our stakeholders and third parties.

In terms of communication and training activities, Falabella regularly communicates to employees about the Human Rights and Business Policy and the Due Diligence process, in addition to the "Human Rights and Business Week" communication campaign, which will be held annually starting in 2022. In addition, annual training sessions are held for employees in Chile, Peru, Argentina, Uruguay, Colombia, and Mexico to educate them on our standards in this area.

Falabella was positioned as the IPSA company with the best human rights management, after being ranked first in the second 'Diagnosis on Business and Human Rights in Chile', prepared by the Pontificia Universidad Católica de Chile.

In addition, we have an annual supplier workshop that has been held since 2021. In the workshop held in November 2023, we had the participation of more than 390 suppliers from Chile, Peru, Colombia, Argentina, Uruguay, and Mexico. During this event, Falabella's human rights standards were presented, which are included in our Human Rights and Business Policy, in our Practical Compliance Guide for Suppliers and in our Contractual Compliance Clauses.

Falabella's work and progress in human rights in 2023 are in line with the international recognition of indexes such as the Dow Jones Sustainability Index, in which the company achieved the best score in its history. It also improved its MSCI ESG rating

from BBB to A; and in the Corporate Human Rights Benchmark, prepared by the World Benchmarking Alliance, it improved its position by 28 places, ranking 65th overall and 29th in the sector, being the only Chilean company included in the index.

In Chile, Falabella was positioned as the IPSA company with the best human rights management, after being ranked first in the second "Diagnosis on Business and Human Rights in Chile 2023" —prepared by the Corporate Sustainability Program of the Pontificia Universidad Católica de Chile, in collaboration with the ILO and the World Benchmarking Alliance— improving its position by two places over the previous year, with a score of 19.5 out of 24.

Integrity channel

A very important part of the Ethics Program and all our Compliance Programs is the Integrity Channel, available in different languages for employees and third parties, such as suppliers, customers and anyone who needs to make an ethical consultation or complaint or has doubts or concerns related to violations or non-compliance with laws or internal regulations. The communication channels of this channel are: i) by e-mail; ii) by telephone; iii) through the link provided on each company's website and intranet; and iv) in person, by going directly to the appropriate ethics management office.

Our Integrity Channel is unique to all Falabella companies and is confidential, anonymous, and non-retaliatory, i.e., confidentiality is required of all those involved in an internal investigation or inquiry; retaliation against those who use it in good faith will not be tolerated; and inquiries and complaints may be made anonymously.

Once a complaint is received on the Channel, an investigation will be conducted following our General Investigation Policy and Procedures, and the matter will be referred by the Ethics Department to trained investigators who will prepare a report and work with each business to determine the appropriate action. These may range from disciplinary action to dismissal of the employee.

Most importantly, the use of this tool, which the Company makes available to all employees and third parties, does not imply any waiver of the right to file a complaint with the appropriate authorities, nor does it imply any obligation to maintain the confidentiality of the facts reported.

Our Integrity Channel is regularly disseminated through training, posters, emails, and digital and face-to-face campaigns. As part of our commitment to continuous improvement, we receive continuous feedback from employees on this tool through surveys, meetings with employees, trade unions, etc.

Once a year, Ethics Management presents to the Board of Directors an update on the implementation and operation of the Ethics Program, including statistics on the operation of the Integrity Channel. Among other information, the report includes the number of contacts received (both ethical and non-ethical) and their evolution during the year, as well as various indices measuring the scope and effectiveness of the channel's operation.

In 2023, 51 incidents of discrimination were recorded at the Group level, of which 2 were proven and closed, and the corresponding sanctions were applied following internal management processes. In addition, 71 complaints of sexual harassment were reported directly to the Group companies, while 6 were reported to the Labor Directorate or equivalent body. Regarding harassment in the workplace, 190 complaints were filed directly with Group companies, while another 16 complaints were filed with the Labor Directorate or equivalent body. The complaints received were investigated by our internal procedures and a small percentage of them were substantiated.

To access the Integrity Channel and learn how to contact it, visit **the corporate website** of Falabella S.A.



Risk management

Falabella and its subsidiaries operate in an inherently dynamic and variable environment, which exposes them to a wide range of risks that, if they materialize, could affect the fulfillment of their objectives and the sustainability of the business. In this context, risk management is presented as an essential element to effectively safeguard the value generated, enhancing the need to maintain continuous and adaptive management to address the specific particularities and challenges of this constantly changing environment.

The implementation of proactive risk management practices becomes a strategic necessity to identify and evaluate risks in advance to develop effective responses to mitigate their impacts. This is essential to strengthen resilience in the face of various situations, whether internal or external.

Aware of the environment where we live, we acknowledge that risk management is not only a reactive measure but a permanent investment in the protection of the value created. Continuous improvement of our strategies and a proactive approach to risk management are essential to meet day-to-day challenges and to ensure the preservation of value, thus contributing to the sustainable development of our activities.

Our risk management model is documented in the **Integrated Risk Management Policy** and the **Internal Audit Policy**, determining the guidelines for risk prevention and mitigation. Both policies apply to all our businesses, which may issue additional policies and guidelines if they do not contradict or conflict with the policies.

The Integrated Risk Management Policy is based on national and international risk standards, such as ISO 31000 and COSO ERM*. It establishes the fundamental pillars of the risk management model, detailing the general guidelines that guide

Aware of the environment where we live, we acknowledge that risk management is not only a reactive measure but a permanent investment **in the protection of the value created.**

the associated practices and processes. Additionally, it indicates the responsibilities assigned to the main roles involved in this management, defining their specific functions to ensure their active and coordinated participation. This policy establishes how the risk management model is to operate, to ensure coherence and consistency in the application of risk management practices in all areas and levels of the organization. Regarding communications, the policy details the official and effective channels through which relevant information related to risks will be transmitted. It also defines the reporting lines, establishing how and when



risk management reports should be presented to the different levels of the organization, including Senior Management and the Board of Directors.

During 2023, our efforts focused on communicating the Integrated Risk Management Policy to all our businesses, through constant meetings and training to explain its application. Additionally, we focused on the approval of this Policy in the corresponding Boards of Directors.

*Committee of Sponsoring Organizations of the Tradeway Commission – Enterprise Risk Management

Our integrated risk management model

We have generated and adopted a comprehensive approach that allows us to group the main risks from different areas and thus implement measures aimed at identifying, managing and mitigating them, also integrating those associated with the environment, social and governance (ESG). This integration allows us to strengthen our global vision, addressing risks holistically and in line with sustainability principles. Our risk management model seeks not only to **preserve our financial stability but also to contribute positively to the environment around us.**

Our risk management is based on the Institute of Internal Auditors' (IIA) **Three Lines Model**, which establishes key structures to ensure sound risk governance and guides us in effective risk management.

This model is based on a **tone at the top** culture, promoting from the highest levels of leadership, such as the Board of Directors and Senior Management, the tone, vision and expectations in relation to the identification, evaluation and effective management of risks, permeating the entire organization.

Our Model is implemented through:

Governance Structure

The commitment to robust risk management practices is evident in the structure of our Board of Directors. With the ultimate responsibility for risk oversight, the Board approves policies and risk appetite, monitors key risks, establishes structures and processes, and fosters a risk-aware culture. Additionally, the Board delegates certain risk management duties to specialized Committees while maintaining overarching supervision and accountability.

Leadership

Integrated by: i) the first line, which focuses on the delivery of products and services to customers, in charge of the owners of each process; and ii) the second line, which provides assistance, monitoring and advice for risk management. These areas are located in different positions within the organization, to exercise an independent role in risk matters.

Internal Audit

Provides objective assurance, being independent from management, on the adequacy and effectiveness of risk management, by applying audit processes to verify that the control environment is adequate.

「These three lines of defense work together
to **ensure the effectiveness**
」 of our risk management strategy.」

Our structure

As a fundamental part of developing our Integrated Risk Management Model, we defined a structure that was sufficiently independent and, at the same time, integrated into the business to have a substantial understanding of the main challenges we face.

At the **corporate** level, we have a Risk and Internal Control Management function, which is responsible for providing strategic guidance and direction to all business areas. This department acts as a focal point and centralizer of risk management at the organizational level, promoting a coherent vision and action among the different businesses and risks, in line with the company's overall objectives.

Within our **business verticals**, dedicated teams are tasked with the comprehensive management of risks inherent to their respective domains. These specialized units play a crucial role in recognizing, evaluating, quantifying, monitoring, and disseminating risks within their purview. Acting as a conduit between overarching corporate strategies and day-to-day operations, they streamline risk management efforts to align with the unique realities of each business segment.

Finally, we have expert roles for each defined risk category, such as operational and technology risk, information security, financial risk, credit risk, human resources risk, compliance risk, and climate change risk. These specialists provide guidance and support to each business vertical in coordination with the Corporate Risk function. Their main function is to act as a check and balance, providing an independent and critical perspective to strengthen the risk management performed in the businesses.

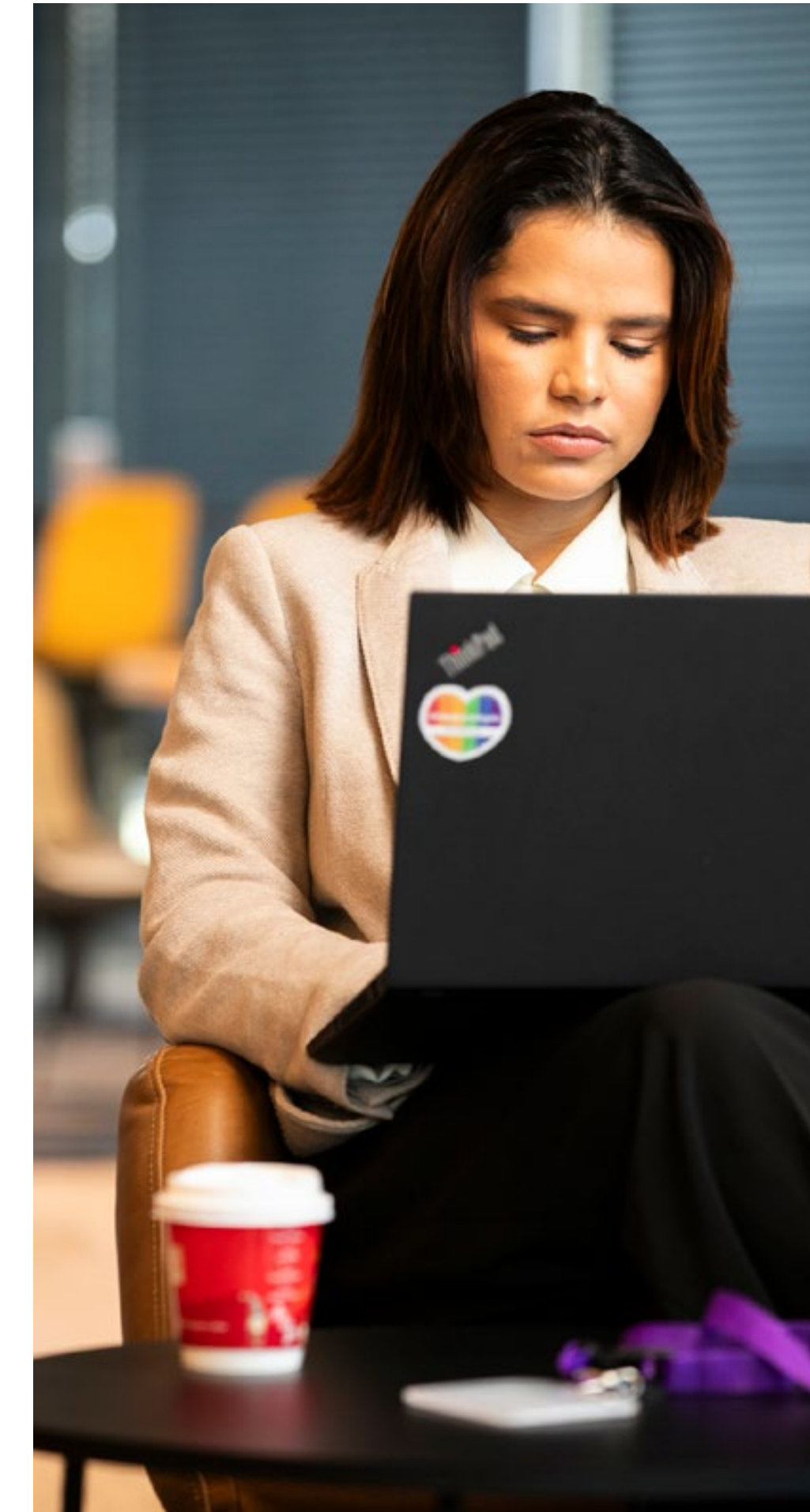
This integrated structure ensures that our risk management activities are rigorous, independent, and aligned with best practices in the Enterprise Risk Management (ERM) discipline. The combination of corporate focus, business area specialization and specialist roles ensure proactive and adaptive risk management based on detailed understanding and continuous assessment.

The structure is organized through a Corporate Risk Committee, which meets quarterly and in which the direct reports of the General Management (functions and businesses) present their risk management. Similarly, business verticals have Risk Committees whose purpose is to analyze the potential risks of their respective

businesses. These committees meet regularly. Their members are the most senior management of each business, including the CEO and, in some cases, the Board of Directors.

In addition, Falabella and its subsidiaries have **internal audit teams** that report directly to the Boards of Directors of each of these companies. These teams carry out internal audits according to plans approved by the Board of Directors of each company. The results of these internal audits are reported to the audited units and the respective Board of Directors and are analyzed by the Audit Committee or the Board of Directors Committee, as appropriate.

To learn more about our organizational structure → [click here](#)



Risk Management Integrated Model



Our process

In 2022, a methodology was generated at the corporate level to identify the main risks of each business, which was comparable and with a common framework. This methodology was generated and worked on in conjunction with the Corporate Sustainability team, to consider all areas of risk, financial and non-financial, that could impact externally and internally.

For further information, please visit the chapter
 → [Creating long term value](#)

In 2023 we continued working on identifying risks, focusing on their evaluation and management.

Part of our progress concentrated on developing our integrated risk management approach, focusing our efforts on the evaluation of each of the risks previously identified by the businesses. This process was carried out by key personnel (direct reports from each Corporate General Manager of the different businesses), which was fundamental to determine an effective prioritization and allow a more accurate management.

As part of this process, we developed risk assessment objective parameters, such as probability and impact. In particular, to assess impact, we considered various criteria, including financial, reputational, legal, people and environmental aspects, among others.

Based on our strategy of prioritizing risks by business, we have made progress in their measurement, management and reporting, incorporating them in the respective corporate risk committees and for each business vertical. For each critical risk, progress was made in identifying strategies, controls and/or measures that will help to effectively reduce its exposure. This approach seeks to mitigate potential adverse consequences and strengthen our ability to adapt and be resilient in the face of emerging challenges.

In 2024, we will continue to work on strengthening our risk management process.



2022

Continuous risk identification process

Identification and validation of top-level risks by business verticals

Risk assessment by key executives

Risk prioritization (inherent)

2023

Risk analysis

During 2023, our focus was to manage the identified risks, assign responsible parties and establish mitigation measures to cover them.

2024

Consolidation

Environmental analysis and background check

Meetings with key executives

Preliminary list of risks and impacts



Double materiality



Identifying impacts

Update of evaluation scales of risks

Impact assessment proposal

Scale generation

Heatmap

Grouping of impacts on material issues

See chapter
↓
[Creating long-term value](#)

Risk owner identification

Associate existing indicators to risks

Risk reporting in Committees

Identification of key controls

Top-level risks

These risks encompass macro-level events, whether internal or external, that have the potential to disrupt business continuity and represent the concern of the Senior Management. These risks are classified across various categories including strategic, operational, technological, financial, information security, compliance, human resources, credit, and climate change risks.

Throughout 2024, our efforts will persist in **fortifying and enriching** the Integrated Risk Management Model, focusing on the pillars of Governance, Processes and Culture.

Emerging risks

We have defined emerging risk as the source of uncertainty that has arisen recently in recent years or has undergone a significant change, and which has the potential to substantially affect the organization's objectives and performance. These types of risks arise from various factors, such as changes in the environment, new market trends, technological advances and socioeconomic variables, among others.

Based on the above, we have identified the following emerging risks:

— Inconsistency between what has been stated and executed in Environmental, Social and Governance (ESG) matters

We identified this risk during the 2022 process, but due to the changing dynamics of the business environment, the responsibility we have regarding these issues has become a crucial aspect for the long-term success of organizations.

On this basis, and as a relevant actor in society, we have the opportunity to differentiate ourselves through our ESG management and communication and to contribute to our environment. However, these commitments potentially expose us to the risk of being inconsistent between what we promise and what we deliver, which could be detrimental to the reputation and credibility of our organization, as our stakeholders and regulatory context increasingly demand responsible business conduct.

During 2023, we made progress in formalizing the mitigation measures identified in 2022 into a systematized and single model for all our operations. model for all our businesses, which allows us to assess the effective alignment between stated goals and their implementation. We established a corporate-level risk

manager, who is in charge of providing guidelines, defining the governance body that must validate and approve the different ESG commitments, and how to monitor them.

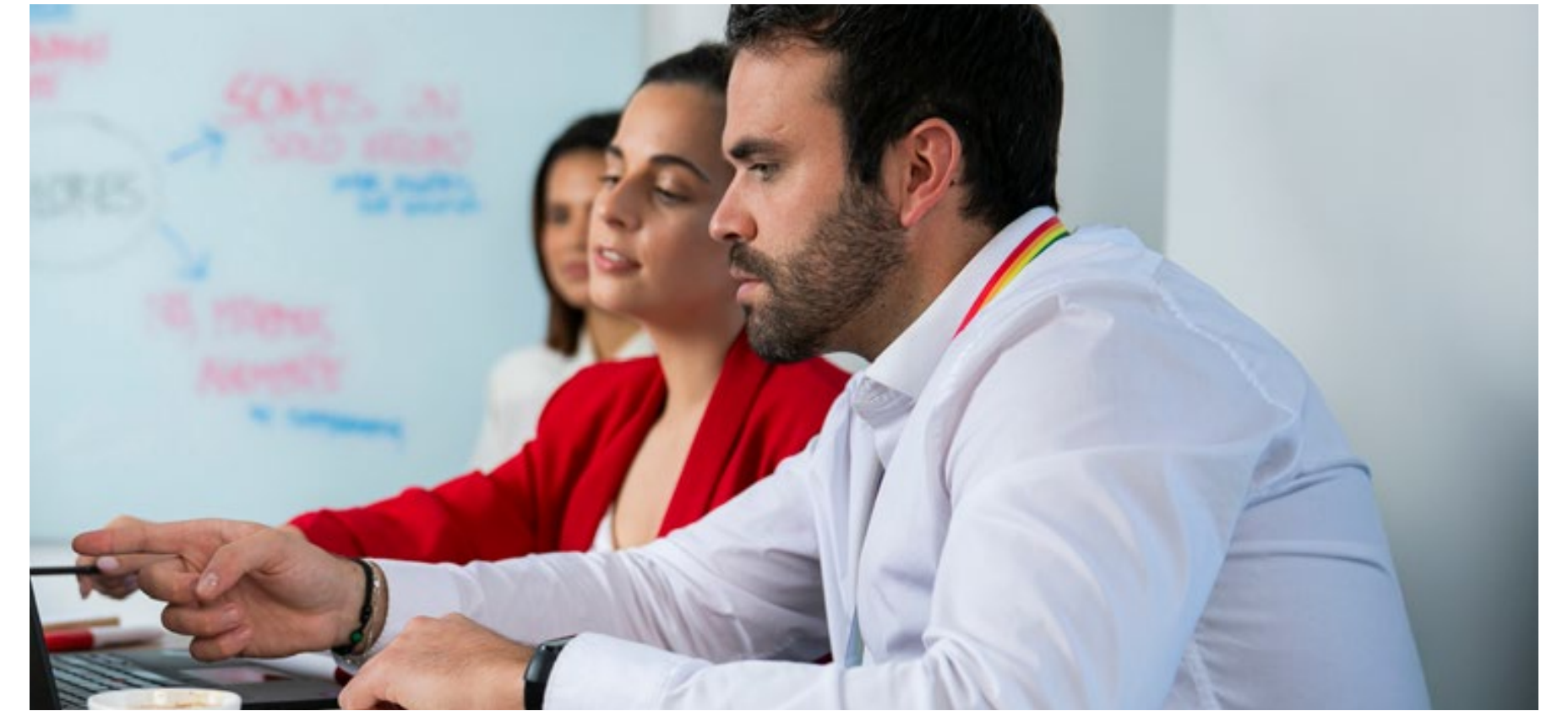
This was a joint effort with the Communications, Sustainability, Compliance and Risk areas.

— Emerging trends in security that impact the integrity of our customers, suppliers and/or employees

Addressing evolving security threats that could affect the well-being of our customers, employees and suppliers at our facilities is a priority. These new trends pose considerable challenges to the security of our operations in the diverse geographic and cultural environments in which we operate, requiring us to adopt new security strategies.

With a permanent commitment to the safety of our stakeholders, we have implemented a "Corporate Safety Table" in which the loss prevention and safety teams of all our businesses and related areas participate, coordinated by the Corporate Safety Management. The purpose of this table is to coordinate the different areas of the organization, gather information for decision making, share best practices, and develop projects with a transversal impact on the businesses that improve security.

In addition to the above, we have included the regulatory focus on the subject, risk analysis and management, proposal of preventive plans and analysis of internal and external indicators, contributing to a continuous process of improvement in the field of physical security, which is applied in all our businesses.



— Cybercrime driven by accelerated technological developments

It is estimated that cyber-attacks will continue to be a critical threat. Indeed, companies around the world are experiencing a technological transformation never seen before. Similarly, trends in cybersecurity and cybercrime are driven by accelerating technological developments, such as artificial intelligence. Therefore, cyber-attacks are expected to become increasingly sophisticated, persistent and targeted.

In light of this, at Falabella we are strengthening our security measures, including early detection, rapid response to incidents, an ongoing education and awareness program for employees, and periodic assessments to adjust control measures to the changing threat environment.

List of risks

Uncertain political and economic scenario

The political and economic scenario in the countries in which we operate exposes us to changes of various kinds, such as changes in government economic policies, inflation rates and the mechanisms used to control them, exchange rate fluctuations, interest rates, changes in tariff policies, unemployment levels and other geopolitical factors.

It is important to recognize that these risk elements affect not only our internal operations but also the financial behavior of our customers and suppliers. Political and economic uncertainty can lead to changes in customer spending patterns, which can affect demand for our products or services, and can also affect our customers' ability to pay, which can create risks associated with debt.

As part of our risk mitigation strategies, we have a number of measures in place to help us continuously monitor the economic, political and social environment in the countries in which we operate, to make timely decisions and to adapt to unforeseen changes.

New regulations or More demanding regulatory changes

We operate in different countries with different legal and regulatory frameworks, which may change in the future and increase the requirements for development, limiting or restricting business models, increasing costs and affecting the profitability and viability of our operations.

We have a dedicated team that regularly monitors and evaluates regulatory and standard updates relevant to our business in the region, which allows us to be prepared in a timely manner. When new regulations and standards are identified, we conduct assessments to understand the potential impact on our operations, processes and culture, and inform the areas exposed to such impact so that they can implement the necessary measures.

Non-compliance with standards and/or regulations

Our operations could be subject to legal, regulatory and reputational consequences in the event of non-compliance with laws and regulations relating to crime prevention, fair competition, the environment, consumer rights and personal data, as well as sanctions as a result of investigations by regulators in the areas in which they have jurisdiction. The outcomes of such contingencies are unpredictable and could have a negative impact on our results and on Falabella's reputation.

In order to manage such contingencies, the Company has compliance programs in the above areas. Each of these programs is designed with regulatory elements that define the behavior expected of our employees and the consequences of non-compliance. In addition, they include communication activities to disseminate behavioral expectations throughout the organization and initiatives to put these programs into practice.

Ethics and compliance → [here](#)

We also manage and periodically report compliance metrics that allow us to evaluate the effectiveness of our programs.

Attracting and Retaining Talent

To exceed our customers' expectations, we must have highly skilled and committed employees in all areas of the organization. Our talent management may be impacted by, among other things, increased competition for digital talent, potential changes in laws affecting wages or working hours, demographic changes, and unexpected fluctuations in the employment rate, which may affect the operation, quality of service, and profitability of the business.

As part of the mitigation measures we have developed in this area, we have training plans that allow us to reconvert profiles according to the needs that arise in attracting talent, in addition to maintaining a compensation plan in line with the current labor market situation. In terms of recruitment, we maintain various sources to cover a wider target audience and thus attract the necessary talent.

Information security risk

Information security risks are potential threats and vulnerabilities that, if they materialize, could compromise the confidentiality, integrity and availability of Falabella's systems and information. These risks include: cyber-attacks, malicious software, phishing, unauthorized access, data breaches and weaknesses in the security of the technological infrastructure, among others, and may have financial, operational, legal and/or reputational consequences.

At Falabella, our commitment to information security is reflected in our control scheme, which is based on the areas established in the NIST* and CSF** frameworks. This includes the identification of assets and risks, the implementation of security measures that address issues such as access management and privacy, the early detection of incidents through monitoring and timely response, and the implementation of effective incident response and recovery plans. These controls not only strengthen our position against external threats, but also provide solid barriers against internal risks, allow us to proactively manage risk mitigation, and dynamically adapt to the changing threats and challenges of the cyber environment.

* National Institute of Security and Technology
** Cybersecurity Framework

Data Security

Digital transformation has led to the development of numerous digital platforms for our clients, which has increased the amount of data we manage and therefore exposed us to greater security and privacy risks.

As part of the information security risk analysis process, we have a taxonomic scheme for personal data that allows us to categorize personal and business data with the ultimate goal of classifying it according to its confidentiality level as Highly Confidential, Sensitive Confidential, Non-Sensitive Confidential, Internal Use, and Public Use. This classification helps us identify risks that may arise during the data lifecycle and implement controls to mitigate threats to data security and privacy. The controls focus on key aspects such as data storage, repositories, data schemas and the transport layer, taking into account the security dimensions of confidentiality, integrity and availability.

There were no data leaks during 2023.

Failures or Outages of Key Systems

All of our businesses use information systems and technologies, either in our facilities or supplied by suppliers, to support different operational processes. A failure or weakness in any critical system could interrupt some of these processes, potentially affecting our operations and, in turn, our customers.

We are committed to ensuring the continuity of our operations and have developed specific strategies to address potential failures in critical systems. This is accomplished through the implementation of mitigation measures that include continuous monitoring of operations, the application of robust security measures, and the implementation of recovery protocols by specialized teams. These measures are designed to ensure a rapid and effective response to any incident, thereby safeguarding operational stability, the efficiency of our operations, and the experience of our customers.

Technological obsolescence

Our systems and the infrastructure that supports their operation are significantly impacted by the constant evolution of technology. As a result, we are immersed in a continuous process of integrating new tools in a timely manner, adapting quickly to technological changes, and focusing on mitigating any negative impact on our customers' experience.

We have adopted strategies that allow us to maintain the stability of the systems that support critical processes, as risk management is a key process in the decision making process for technology investments.

Financial Risks

Our financial condition and results of operations depend on economic conditions that are affected by various external factors. As a result, we are exposed to:

— Exchange rate risk

The Chilean peso and the currencies of the countries in which we operate have experienced significant fluctuations in value in the past and could experience significant fluctuations in the future.

A significant portion of the products we sell are imported and denominated in foreign currencies, primarily the U.S. dollar, which exposes us to foreign exchange risk. In addition, fluctuations in the exchange rates of various currencies against the Chilean peso may affect the value of our net investments abroad.

To mitigate the foreign exchange risk of purchases denominated in U.S. dollars, we have a hedging policy that allows us to mitigate the impact of exchange rate fluctuations. On the other hand, we seek to convert all dollar-denominated debt into the functional currency through derivative transactions. In addition, the majority of our financial debt is denominated in the currencies of the countries in which we operate.

— Inflation risk

The increase in inflation at the global level and in the countries where we operate could affect the profitability of our businesses, especially if we have to operate in a different scenario from the one we are used to.

Most of the financial debt indexed to inflation (debt in Unidades de Fomento) was contracted by the real estate businesses in Chile, which, since they generate income in that unit of adjustment, are naturally hedged against this risk.

The inflationary effect can be passed on to customers to a certain extent, but a loss of profitability could result from a contraction in consumption.

— Interest rate risk

This risk refers to the exposure to losses caused by adverse changes in market interest rates, which could be affected by political and economic events at the global, regional or local level, negatively impacting our costs and expenses.

To mitigate this risk, most of Falabella's financial debt is at fixed rates to avoid exposure to fluctuations in variable interest rates.

— Credit risk

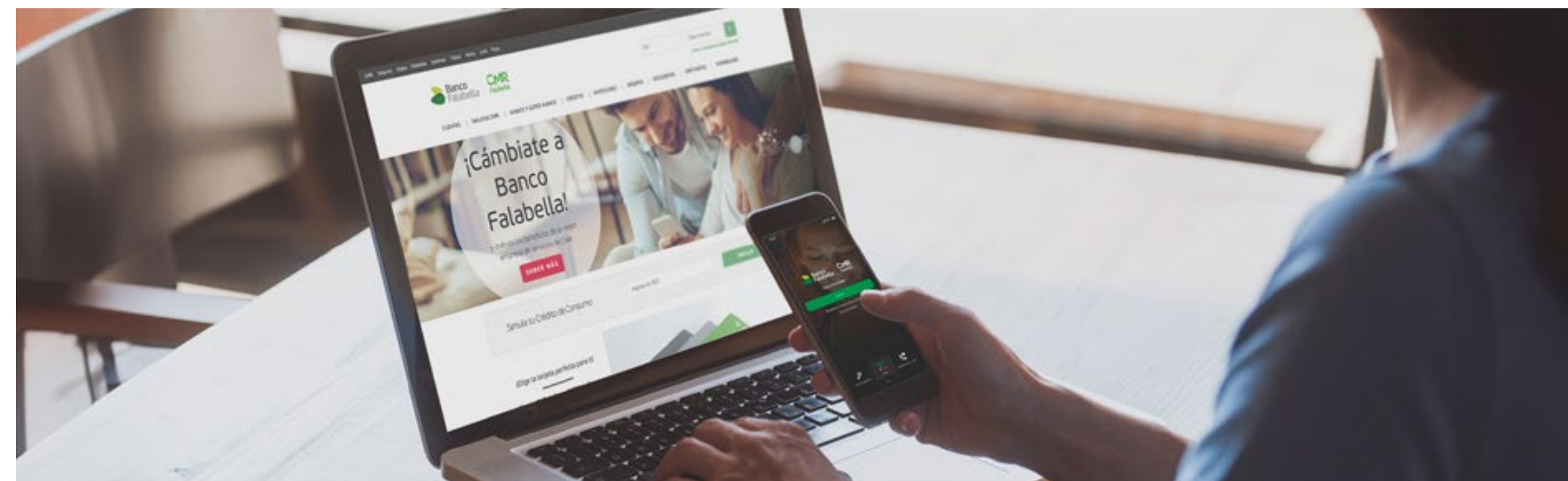
It is the possibility of incurring a loss in the event that the counterparty fails to meet its contractual obligations (default risk).

Our lending activities focus on individuals who obtain credit for the purchase of consumer goods and services, mortgages

for the purchase of residential real estate, and loans for the purchase of vehicles, as well as legal entities that obtain lines of credit for purchases made through the corporate sales divisions of our businesses. In addition, in the real estate business, we lease to tenants who may experience late or delinquent payments.

Delinquency rates can be affected by exogenous variables (macroeconomic, geopolitical, social, among others) that are beyond the strategic decisions and risk management practices of the business. Consequently, there can be no assurance that our delinquency rates will not increase, requiring higher provisions and negatively impacting our results.

To mitigate these effects, we have applied restrictive measures to higher-risk origination and portfolio profiles, as well as strengthened and facilitated renegotiation processes with our customers to relieve their financial burden.



— Liquidity risk

It is the temporary gap between cash flows payable and receivable, which causes a sudden or unexpected shortage of funds in our business, resulting in an increase in the cost of maintaining our operations.

Falabella has many tools to keep liquidity risk under control. These include maintaining sufficient cash and cash equivalents to meet our obligations in the normal course of business. In addition, it has alternatives to bank financing, such as overdrafts and loans, as well as the ability to quickly access debt instruments in the capital markets through registered bond lines and bills of exchange.

The atomization and diversification of the credit portfolio and its control mechanisms help to keep the expected cash flows receivable within reasonable limits.

All this provides Falabella with sufficient alternatives and sources of financing to meet its operational and financial obligations.

Climate change that generates natural disasters that affect operational continuity and/or increase costs in the costs in the value chain

Climate change is a potential risk that exposes us to unfavorable impacts on people, physical assets and economic sectors, resulting from the occurrence of adverse weather conditions, such as high temperatures and extreme precipitation, drought or rising sea levels. In addition, the transition to a low-carbon economy may have consequences for business activities and higher costs in the value chain.

At Falabella we integrate climate change risk management into our Integrated Risk Management Model, aligned with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) and through the use of established governance bodies, reporting lines, processes, roles and methodologies.

In 2023, we made progress in identifying specific physical risks in business units and operating geographies. This will allow us to assess the potential size, scope and severity of such risks, in line with the methodology designed in 2022, and considering the reportability and operationalization of the results in the systems used. In addition, we incorporate the monitoring of existing and emerging regulatory requirements, with a focus on climate change, to the committees developed and in coordination with compliance risk management.

To learn more about our processes and progress in the identification, assessment and management of climate change risks, please review the following chapter → [Environmental Impact](#).

Damage to infrastructure, affecting physical security and operational continuity

In our business operations, we manage various physical facilities, including stores, shopping malls, distribution centers, call centers, and offices. These facilities and assets are exposed to various events that could disrupt their operations, such as fires, floods, civil unrest, theft, and natural disasters. Some of these events and their effects can potentially be controlled. Damage to our facilities could temporarily or permanently disable them, which could result in financial losses, depending on the scope of the event and the coverage of our insurance policies. Harm to people within our facilities, including customers, employees, suppliers, contractors or visitors, could have legal, financial or reputational consequences for the company.

Recognizing the importance of mitigating these risks, we prioritize preventive and reactive maintenance of our facilities and equipment. Additionally, we have established emergency procedures for different scenarios. Our Corporate Security Committee, comprising security representatives from all business units, plays a crucial role in sharing best practices, analyzing incidents, and coordinating security measures across the organization.

Falabella maintains comprehensive insurance coverage to protect against damage, disruptions, and other risks to its assets and properties. These insurance policies are procured from reputable companies in the insurance market, ensuring adequate protection against unforeseen events.



Conflicts with local communities

Understanding and addressing the needs of the communities where we operate is paramount to our business success and reputation. Inadequate engagement with these communities can result in negative outcomes, impacting both people's lives and our company's performance.

During the year 2023, we made progress in identifying and systematizing initiatives aimed at managing this risk. On one hand, the human rights due diligence process, being developed in all business units and countries where we operate, includes consulting communities to identify and assess impacts affecting human rights and quality of life. Additionally, for certain businesses, there are plans for engaging with neighboring communities to our operations, processes of dialogue and/or listening, and available channels for consultations and complaints for all our stakeholders. Finally, various social impact programs are being implemented across different business units, all with the common objective of improving the lives of the people and communities we interact with, promoting the generation of opportunities, reducing inequality, and building more equitable societies. This is achieved through initiatives that foster quality education, entrepreneurship and employability, gender inclusion and equity, and local empowerment and development.

Further information in → [the Social Impact chapter.](#)

Failures in the supply chain and inventories

Effective inventory management is vital for the successful operation of our businesses, balancing stock levels to avoid both shortages and excess inventory. Given the lead times required by our suppliers to fulfill orders, accurate forecasting of future demand, estimation of procurement times, and meticulous inventory planning are essential.

Various factors, such as weather patterns and seasonal fluctuations, influence the operational outcomes of our business units. Customers often make purchases based on seasonal needs, a trend we anticipate will persist. Consequently, inventory levels must be adjusted accordingly to meet heightened demand during peak seasons.

Furthermore, geopolitical, demographic, socioeconomic, and other global, regional, or local events can disrupt product supply and our supply chain, leading to delays in supplier deliveries.

Any unexpected changes in demand, forecasting errors, or supplier delays may necessitate commercial measures to mitigate these situations, potentially impacting on our financial results.

To mitigate this risk, we prioritize implementing an effective and efficient inventory management system, encompassing both general and cyclical inventories for comprehensive monitoring and management. In 2023, we focused on identifying and standardizing controls associated with this risk across our business units, aiming to adopt best practices.

As part of our efforts to improve inventory management, we implemented controls to regulate purchases, strengthened liquidations and promotional strategies, and enhanced relevant decision-making indicators.

Challenges in Workforce Availability

Various unforeseen events, such as political, demographic, socioeconomic upheavals, or unsafe conditions within our facilities, including health crises like pandemics or epidemics, can disrupt our workforce availability. This impacts our operational capacity, service quality, and ultimately the profitability of businesses reliant on sufficient staffing.

To address this risk, we've appointed a corporate-level liaison responsible for overseeing and providing directives on managing and monitoring workforce-related risks. Additionally, in select businesses, we've adopted ISO 45001 as an occupational health and safety management system to mitigate risks. This includes adhering to ministerial protocols for ergonomics, manual handling, psychosocial risks, and more. These measures are complemented by training sessions, safety protocols, emergency preparedness plans, and ongoing inductions.

Further information in → [Our Team](#).

Supplier Compliance and Standards

Our suppliers play a crucial role in our operations. Any breaches of laws, regulations, or ethical standards by our suppliers can tarnish our reputation, hinder our growth, and adversely impact our financial performance.

To manage these risks, we have a supplier validation and creation process that allows us to review their background in various aspects, such as their inclusion on restricted lists, regulatory violations, commission of crimes, and breaches of competition or labor laws.

Product Safety and Integrity

Safeguarding the health and safety of our customers is paramount. Selling products that are substandard or fail to meet safety standards can damage our reputation and expose us to legal and regulatory penalties.

Throughout our value chain, we adhere to rigorous product safety standards and comply with all relevant regulations to ensure the integrity of the products we sell.

Meeting Customer Preferences

Understanding and responding to the preferences and buying habits of our customers is essential for maintaining strong relationships and sustaining business growth. Failure to identify and address these preferences in a timely manner can negatively impact demand, inventory management, market share, and overall business expansion.

To address this risk, we leverage data analysis tools to gain insights into customer behavior and preferences. Additionally, we maintain open channels of communication to receive direct feedback from customers, stay abreast of market trends, engage in market research, and offer loyalty programs to incentivize continued patronage. These initiatives enable us to better understand and cater to the evolving preferences of our customers.





Enhancing Risk Culture through Training

In our Comprehensive Risk Management Model, fostering a robust risk culture stands as a foundational pillar. Training plays a pivotal role in cultivating awareness and sensitizing our organization to the diverse risks we encounter and how we effectively mitigate them.

Throughout the year, we've conducted a range of training sessions and meetings aimed at reinforcing the Comprehensive Risk Management Policy. These sessions emphasize its application across various business sectors and address specific risks, including compliance and information security, through tailored programs and initiatives.

Moreover, we develop customized courses, targeted communications, and instructional videos accessible to all business units, bolstering our risk culture at every level.

Furthermore, we offer multiple avenues for training our directors and senior managers in risk management practices. These channels encompass induction sessions, specialized training programs, and reflective discussions covering key topics pertinent to the spectrum of risks we encounter.

Consistently leveraging these channels enables us to continuously fortify our risk culture throughout the organization.

04 Our Team



FALABELLA

Team building

At Falabella, we're a team of over 90,000 individuals driving a physical-digital ecosystem united by a common purpose: make life simpler and more enjoyable, particularly for our customers and employees.

To tackle the dynamic challenges of today's business landscape, we've crafted a corporate people strategy centered on three core pillars: culture, talent, and organization.

— Our first pillar focuses on fostering a shared **culture** grounded in our core values: We Are One Team, We are nimble, We are passionate about the customer and We protect the future.

These values, coupled with our eight associated competencies, form the bedrock of trust within our community, empowering individuals to voice their opinions and feel valued, safe, and respected. They also enable us to embrace experimentation, learn from mistakes, and adapt swiftly, all while upholding our commitment to society, customers, and the environment.

— With our **talent** pillar, we strive to cultivate a competitive edge across our diverse business verticals by proactively anticipating organizational capability needs. By attracting and developing top talent internally and fostering a culture of internal mobility, we aim to create an environment where individuals can thrive and contribute to our collective success, positioning ourselves as the employer of choice.

— Through our third pillar, we're dedicated to transforming into a more agile, productive, and customer-centric **organization**, characterized by streamlined processes and structures that enhance both employee and customer experiences.

— In 2023, we placed significant emphasis on designing and simplifying team structures at various business levels, driving efficiency and alignment with our company objectives. This organizational streamlining was carried out with a keen focus on our people, accelerating our evolutionary journey. We increased female representation in leadership roles to 39.4%, and 18.9% of total vacancies were filled through

internal mobility. Additionally, we achieved an impressive Employee Net Promoter Score (eNPS) of 49. Furthermore, for every peso invested in human capital (HC ROI)^[1], we generate a return of 6.37 Chilean pesos in revenue.

The expansion of our business and the establishment of numerous offices in various countries are facilitated by our People Management. We firmly believe that each of these milestones has been attainable due to the dedicated individuals comprising our teams in Chile, Peru, Colombia, Mexico, Brazil, Argentina, Uruguay, India, and China.

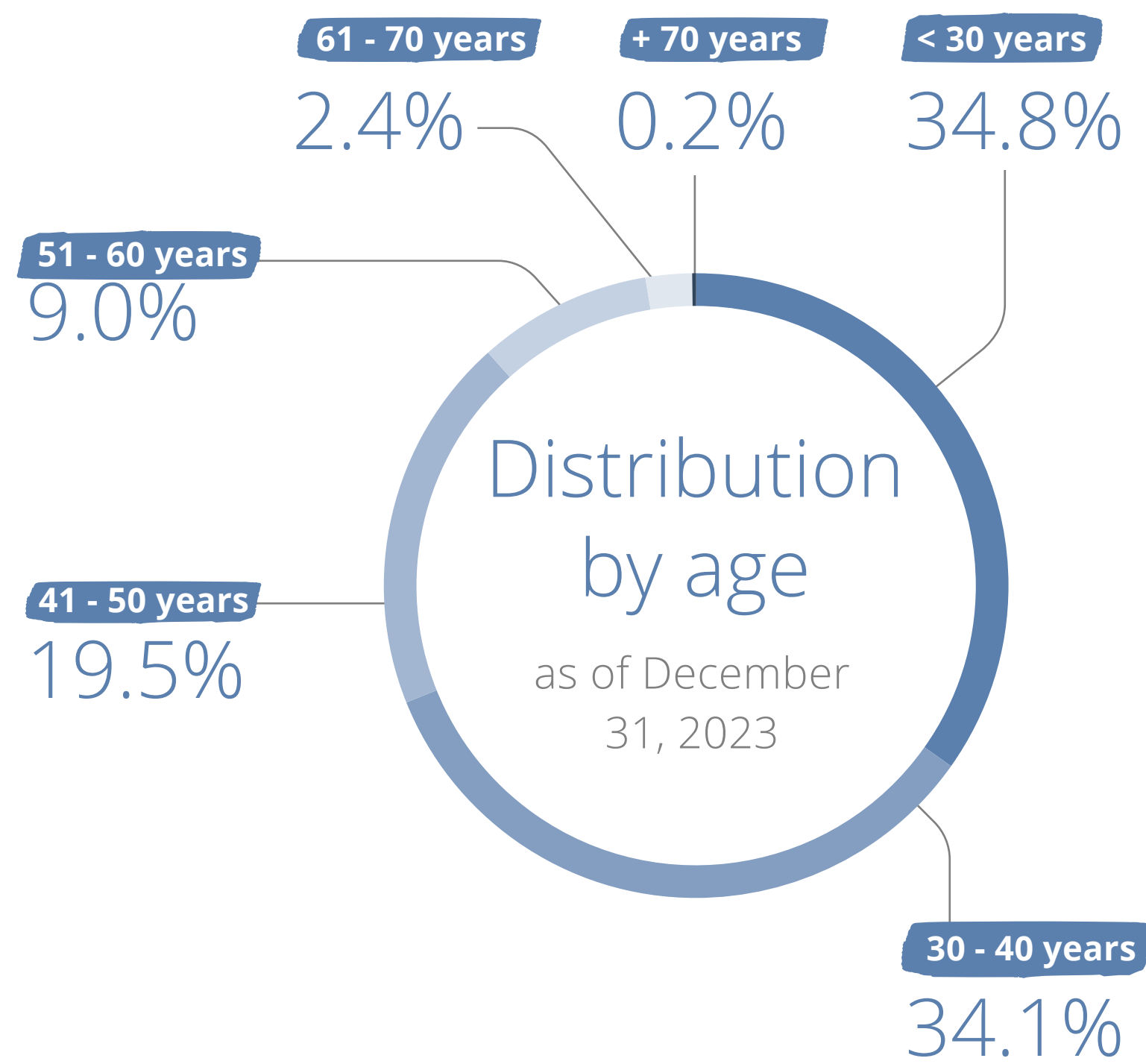
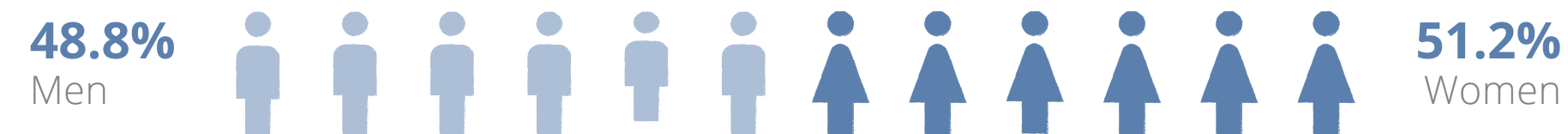
Notes

[1] HC ROI is determined by subtracting total revenues from operating expenses (excluding human resources expenses), and then dividing the result by the operating expenses associated with human resources. —> [You can review the calculation here](#)

Our Team in figures

93,764

People



Distribution by type of contract

Type of contract			Total	% of total of workforce
	Men	Women		
Indefinite	40,340 88.1%	41,694 86.9%	82,034	87.5%
Fixed term	5,431 11.9%	6,299 13.1%	11,730	12.5%
Full time	37,260 81.4%	32,925 68.6%	70,185	74.9%
Part-time	8,511 18.6%	15,068 31.4%	23,579	25.1%

Agreements and workdays			Total	% of total of workforce
	Men	Women		
Established work schedule	38,323 83.73%	4,114 87.75%	80,437	86%
No established working hours	7,448 16.27%	5,879 12.25%	13,327	14%
Adaptability agreements	4,307 9.41%	4,540 9.46%	8,847	9%
Remote working	11,129 24.31%	12,128 25.27%	23,257	25%

* The total number of internal headcounts at the end of December 2023 is reported.
 * The number of part-time workers reported by the businesses is indicated, as well as their percentage concerning the staffing.
 * For people with remote working, we also consider people who in practice perform remote working, but who do not have a signed contract annexe associated with it.

Distribution by position

Position	Men	Women	Total
Senior Management	196	67	263
Management	1,470	1,019	2,489
Supervisor	4,790	4,459	9,249
Operator	3,392	2,304	5,696
Sales Force	25,123	28,856	53,979
Administrative	3,743	4,879	8,622
Assistant	128	102	230
Other professionals	6,929	6,307	13,236
Total	45,771	47,993	93,764

Distribution by business unit

Position	Men	Women
Corporative	2,091	1,147
Department Store	8,553	16,121
Home Improvement	21,213	15,010
Supermarket	8,220	9,039
Marketplace	1,335	1,223
Real Estate	135	100
Mallplaza	317	363
Financial Services	3,907	4,990
Total	45,771	47,993



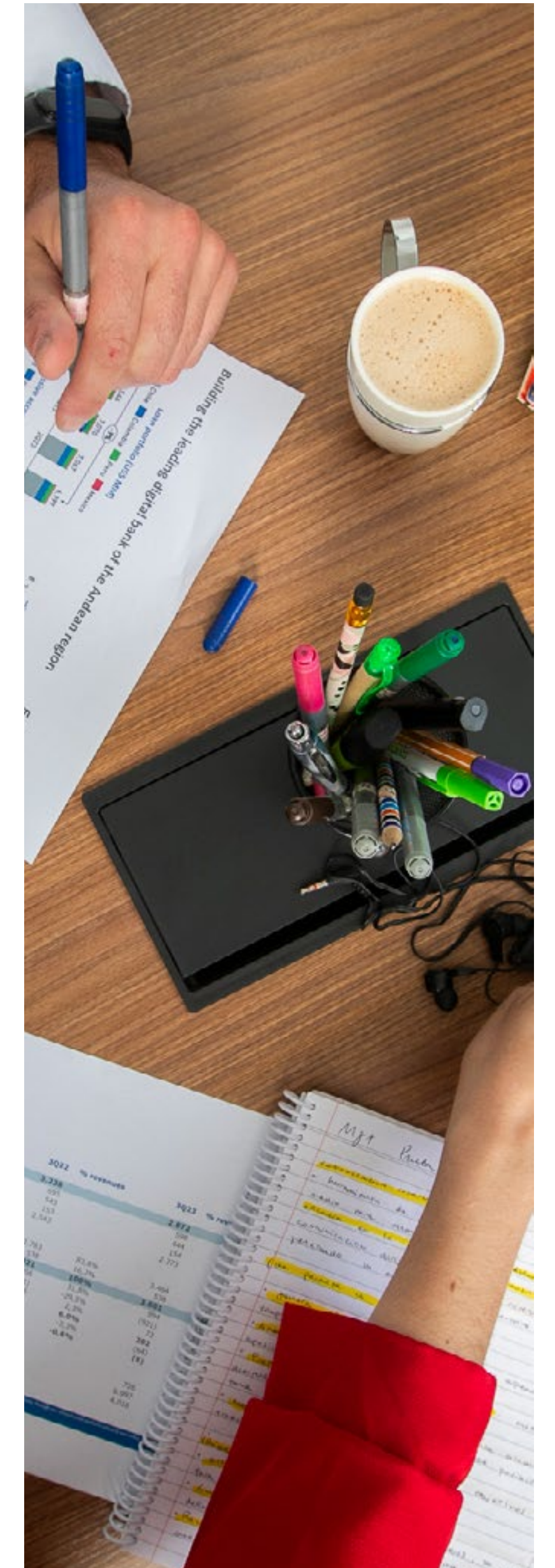
Distribution by nationality

Position	Senior Management		Management		Supervisors		Operator		Sales Force		Administrativo		Assistant		Other professionals	
	W	M	W	M	W	M	W	M	W	M	W	M	W	M	W	H
Argentina	6	29	49	83	85	91	2	3	15	12	202	293	0	0	114	99
Brazil	2	9	24	61	208	269	15	158	851	1,114	36	44	64	88	141	160
Chile	22	77	371	668	2,159	2,260	902	1,232	12,728	8,573	2,046	1,256	17	24	2,826	3,557
Colombia	14	24	179	205	588	561	288	508	4,203	4,760	1,154	595	3	8	1,136	961
Mexico	1	9	46	75	130	203	1	1	214	196	383	719	1	0	154	204
Peru	18	33	306	306	1,065	1,218	997	1,381	9,950	9,835	841	661	14	8	1,318	1,179
Uruguay	1	4	7	4	25	24	2	3	139	148	14	15	0	0	24	27
Other	3	11	37	68	199	164	97	106	756	485	203	160	3	0	594	742
Total	67	196	1,019	1,470	4,459	4,790	2,304	3,392	28,856	25,123	4,879	3,743	102	128	6,307	6,929

The company does not distinguish between its employees' racial and ethnic groups.

Distribution by seniority

Position	Senior Management		Management		Supervisors		Operator		Sales Force		Administrative		Assistant		Other professionals	
	W	M	W	M	W	M	W	M	W	M	W	M	W	M	M	M
Less than 3 years	34	89	429	578	1,293	1,516	1,414	1,765	13,793	11,388	2,771	2,374	58	95	3,898	4,374
3-6 years	12	38	228	353	834	899	503	648	4,692	4,250	785	552	20	14	1,098	1,143
6-9 years	7	15	109	147	654	593	216	399	3,949	3,462	535	325	14	4	500	526
9-12 years	5	14	73	79	542	498	88	236	2,878	2,398	358	231	8	5	292	281
Over12 years	9	40	180	313	1,136	1,284	83	344	3,544	3,625	430	261	2	10	519	605
Total	67	196	1,019	1,470	4,459	4,790	2,304	3,392	28,856	25,123	4,879	3,743	102	128	6,307	6,929





Distribution by age

Position	Senior Management		Management		Supervisors		Opertor		Sales Force		Administrative		Assistant		Other professionals	
	W	M	W	M	W	M	W	M	W	M	W	M	W	M	W	M
Les than 30 years old	0	0	25	21	558	540	1,000	1,385	11,103	10,970	1,542	1,383	18	59	2,067	1,916
30-40 years old	14	36	464	541	1,946	2,080	683	955	8,361	7,294	1,866	1,403	22	18	2,990	3,287
41-50 years old	37	97	406	602	1,419	1,516	383	562	5,502	3,907	1,015	579	35	19	963	1,277
51-60 years old	16	49	112	256	487	546	188	343	3,087	1,994	396	303	22	17	261	382
61-70 years old	0	13	12	48	49	106	48	133	764	829	59	72	5	13	25	66
More than 70 years old	0	1	0	2	0	2	2	14	39	129	1	3	0	2	1	1
Total	67	196	1,019	1,470	4,459	4,790	2,304	3,392	28,856	25,123	4,879	3,743	102	128	6,307	6,929

Attracting the best diverse talent

To fulfill the business strategy of our Ecosystem, each individual at Falabella plays a crucial role, and building an exceptional team begins with attracting and selecting the best talent.

We are committed to ensuring that our teams encompass diversity from all angles: nationality, gender, age, education, culture, and more. We recognize the inherent value of diversity and understand its ability to better serve the needs of our customers. Currently, our workforce comprises individuals from 38 different nationalities, with 1,086 women holding senior management and leadership positions (39.4%). We also have 7,870 employees who have been with us for over 15 years, 2,439 individuals over the age of 60, and 32,587 employees under the age of 30.

At Falabella, we are excited to add new talents to our teams. We proactively design initiatives to identify and overcome any organizational, social, or cultural barriers that may hinder the diversity of skills, backgrounds, experiences, and perspectives within our company. Our robust value proposition and streamlined processes enable us to attract top-tier talent and seamlessly integrate them into our teams.

We are committed to nurturing talent within our Ecosystem and empowering individuals to reach their full potential. Our unique employer brand facilitates labor mobility across different companies within the group, spanning various industries. This not only allows our employees to advance in their careers but also



fosters cross-functional learning and collaboration, enhancing their employability. In 2023, internal hires accounted for 6,407 individuals, representing 18.9% of our total workforce.

Muevete.falabella.com

To facilitate recruitment and internal mobility, we operate a unified employment portal (external/internal) available in Spanish and English. This portal showcases job opportunities across all our businesses and countries of operation. In 2023, approximately 13,000 positions were exclusively advertised on our portal Muevete.falabella.com, concentrating almost 70% of the vacancies in Chile, followed by Peru with 14%, Colombia 9% and the remaining 7% between Mexico, Argentina and India.

This platform offers accessibility to all applicants, regardless of their country of residence or current business affiliation. Throughout 2023, we witnessed nearly 1.3 million unique visits and received close to 300,000 applications for our vacancies via this platform. To enhance the browsing experience and attract specialized talent, we introduced tailored value propositions and

segmented vacancies targeting young professionals and tech experts. This strategic approach resulted in a notable increase in website traffic and application rates, growing by almost 10% per month.

Moreover, our portal seamlessly integrates with our Applicant Tracking System (ATS) platform, ensuring a consistent talent attraction experience across more than 95% of Falabella's businesses. This integration facilitates more efficient recruitment processes and delivers a superior experience for our recruiters, hiring managers, and candidates alike.

As a result, we've been able to offer all candidates transparency in our job offers, simplify internal mobility processes, deliver a streamlined digital experience, and consolidate all job listings in a single platform.

Attracting young professionals

We aim to attract young professionals who are eager to embark on their careers with our company. To achieve this goal, we actively participate in job fairs across the continent, where we showcase our value proposition tailored to this demographic. Additionally, we engage with students at universities through informative lectures, offering insights into Falabella, our business operations, and the industry challenges.

- In 2023 alone, we took part in nearly 30 job fairs across Chile, Peru, Colombia, and Mexico, nearly doubling our presence compared to the previous year. These events enabled us to connect with over 1,000 candidates, whom we invited to participate in selection processes for professional internships or full-time positions.
- In 2023, we received accolades in the First Job ranking, solidifying our reputation as an employer of choice for interns. Tottus Chile ranked 7th, while Falabella Financiero Mexico secured the 6th position. Falabella Inmobiliario Peru claimed the top spot. Moreover, we were honored to rank 4th in the Top of Mind ranking.

Internship day

In early 2023, we proudly hosted over 600 active interns during the months of January and February. This initiative aimed to provide these young professionals with opportunities to network and gain inspiration from the experiences of our talented individuals who started their careers as interns and now hold leadership positions within our organization. Additionally, they had the chance to learn from executives representing various businesses within the Falabella group across the region.

Nerdearla

We actively participated, both in person and online, in this significant regional event catering to individuals venturing into the fields of science and technology. Our involvement included over 60 talks, workshops, and free consultations led by our talented team members. This engagement not only showcases Falabella as a company deeply invested in innovation and technology but also underscores their integral role in shaping our strategic development.

Talent Attraction Teams

Throughout this year, our Talent Attraction Teams have undergone continuous training to ensure alignment, standardization, and reinforcement of our selection policies and procedures. This includes enhancing interview techniques and promoting the recruitment of individuals with disabilities. Our selection processes are grounded in identifying corporate competencies that are inspired by our values. Starting from 2023, these competencies have been standardized across all Talent Attraction Teams in the group's various businesses through the "Falabella Interview Guidelines." This standardization enables us to conduct efficient, agile processes that prioritize the best experience for both candidates and the leaders involved in the recruitment process.

LinkedIn Recruiter Training

We equipped our business leaders and Talent Attraction Teams with advanced skills in utilizing LinkedIn Recruiter to enhance their effectiveness. We reinforced their knowledge of new features, best practices, and workflow optimizations, while also incorporating artificial intelligence capabilities to streamline candidate searches. Furthermore, we provided comprehensive training on this platform through specialized workshops of Hiring Experts, and courses available in our Corporate Academy.

Turnover and hiring rate

Turnover rate ^{[1][2]}

40.6%

Hiring rate ^{[1][3]}

38.7%

21.6%
in
headquarters

44.3%
in branches, stores and
distribution centers

Notes

[1] Includes all types of contracts at Falabella and its business units: fixed-term, permanent, full-time and part-time contracts.

[2] Turnover rate as the total number of employees who left the organization during 2023 voluntarily or due to layoff, retirement or death, out of the total December headcount.

[3] Hiring rate measured as total new hires during 2023, over total December headcount.



Turnover and hiring rate by age

	Less than 30 years old	30-40 years old	41-50 years old	51-60 years old	61-70 years old	Over 70 years old	Grand Total
Hiring rate	76.1%	23.4%	15.9%	11.4%	5.0%	1.0%	38.7%
Turnover	70.9%	29.5%	19.5%	17.9%	16.5%	19.3%	40.6%

Turnover and hiring rate by country

	Argentina	Brazil	Chile	China	Colombia	India	Mexico	Peru	Uruguay	Grand Total
Hiring rate	7.5%	38.1%	36.2%	5.2%	29.5%	27.0%	72.0%	46.3%	5.2%	38.7%
Turnover	16.1%	44.0%	36.9%	4.4%	32.3%	20.5%	68.4%	49.2%	26.1%	40.6%

Turnover by business unit

Branches and stores

Business unit	Voluntary attrition rate	Non voluntary attrition rate
Mallplaza	6.40%	9.88%
Home Improvement	16.10%	8.15%
Financial Services	30.40%	11.57%
Supermarkets	27.39%	6.96%
Department Stores	19.58%	14.46%
Grand Total	20.30%	9.86%

Cultivating Falabella's Talent

After our talents join Falabella, we dedicate ourselves to their continuous professional and personal development. Our goal is to equip them with the tools they need to enhance their skills and provide opportunities for comprehensive growth that acknowledge their achievements, merits, performance, and competencies.

We cultivate a culture steeped in agile methodologies that reshape our structures and work methods, fostering innovation, scalability, and a superior client offering. We recognize that flexibility, speed, and cross-functional collaboration are vital to unlocking the potential of our teams.

To streamline the employee experience, we analyze their behaviors and needs and implement digital resources that facilitate a personalized journey at every stage of their employment cycle, with an agile, digital, and efficient processes.

These initiatives enable us to gather valuable insights from our teams, informing our people management strategies. We're committed to enhancing our capabilities in people analytics, bolstering data reporting, amplifying our team's voices, and fostering a culture of evidence-based people management.

Onboarding

We recognize the pivotal role that the first days in our organization play in shaping the commitment and performance of our employees in their roles. That's why we've developed a series of activities to ensure their seamless integration into the Group, their specific business, and their individual positions. Throughout 2023, we focused on refining our onboarding process to encompass each of these levels of engagement.

At the corporate level, we aim to instill in our new employees an understanding that they are part of a dynamic organization composed of interconnected companies. These companies collaborate to deliver a unified journey for our customers. Acknowledging the geographical dispersion of our workforce, we've pioneered an immersive onboarding experience in the Metaverse, represented by the virtual "Falabella City." This innovative approach allows employees to familiarize themselves with each business while maintaining a sense of belonging to the Group.

Locally and within each business, new hires undergo an induction process that includes online courses and hands-on experience in stores or distribution centers, enabling them to connect with Falabella's DNA. This process familiarizes them with aspects related to their position and responsibilities.

During this induction, we immerse employees in our culture and operational ethos, elucidating the organization's purpose, values, and the strategy of our physical-digital ecosystem. The program also addresses key topics such as legal compliance, cybersecurity, and sustainability. Additionally, new employees receive key policies, including the Integrity Code, the Crime Prevention Model, the Free Competition Policy, and the Personal Data Protection Policy, delivered directly to their email. In some instances, they're assigned mentors to guide them during their initial days and receive specialized training tailored to their roles.

We have evolved organizational structures and work models to create **a company that is agile in the way it operates and makes decisions.**



89,122

employees
trained

95%
of workforce

\$11,121,211,721

total invested in
training in 2023

Equivalent to approximately
**0.1% of the company's
annual revenues.**

Average hours of training

19.6
per employee

19.5 men
19.6 women

Distribution by position

Position	Average Hours	
	W	M
Senior Management	10,3	5,5
Management	9,9	10,6
Supervisors	16,8	16,0
Operator	3,1	6,3
Sales Force	19,0	21,5
Administrative	25,2	16,4
Assistant	5,5	3,1
Other professionals	11,0	11,6

Major development programs

Falabella Academy

With the goal of providing our employees with an engaging, user-friendly, and dependable learning experience while significantly expanding our training opportunities, we have introduced the **Falabella Academy** platform company-wide this year. This platform serves as a comprehensive digital learning hub accessible to all Falabella employees, 24/7, from any device, and offers a range of courses tailored to individual roles, ranging from 300 to 12,000 courses.

In addition, we've forged partnerships with content providers integrated into our platform to provide specialized courses tailored to the needs of various teams, particularly those in digital, technology, and data-related roles.

To streamline navigation, we've implemented Falabella-specific course classifications and a robust search engine, enabling easy access to relevant courses based on individual interests, preferences, and course ratings. Furthermore, we've intensified our efforts in classroom training, both in traditional classroom settings and through on-the-job training formats, resulting in an average investment of 19.6 hours of training per employee.

We accompany our employees daily in fulfilling the necessary and mandatory training requirements for their respective roles, ensuring excellence in customer service and effectiveness in risk management. This is made possible by the simplification in data management and reporting provided by a top-tier platform that consolidates and centralizes all training activities within the group.

Learning Paths

For senior roles, we have developed Learning Paths consisting of a series of courses, content, and assessments designed to facilitate skill acquisition and verify knowledge. These paths cover 17 different topics, including Specialization Techniques, Occupational Health and Safety, and Leadership and Service.

Digital School

The Digital School is a workforce retraining program aimed at driving Falabella's transformation by offering our teams training and development opportunities in digital roles, with versions available in Chile, Peru, and Colombia. The program begins with a digital immersion phase, where participants learn and apply agile methodologies, followed by technical training specializing in Front/BackEnd Development, UX/UI Design, and Data Analytics.

To immerse participants in these digital roles, they undergo a period of professional practice in the technology departments of various businesses. Upon successful completion of the program, participants have the option to transition to a new role aligned with their specialization.

Over 500 individuals have participated in this program across its four iterations. In 2023, 49 employees successfully completed the technical bootcamp phase, with 34 qualifying for internship placements.

Tech Academy Scholarships

Our Academy Scholarships program is a market scholarship initiative designed to train external individuals in the FullStack Developer profile, with the aim of integrating them into Falabella's workforce upon certification.

The program starts with a recruitment process that prioritizes access and attraction of female applicants. In the beginning of 2023, 55 men and 45 women were enrolled in the training phase, covering topics on web development and programming languages. Subsequently, plans include implementing a specialization stage in Cloud, Mobile, and Cybersecurity topics.

Tech Academy Internships

The Tech Academy Internships program targets technology graduates, offering a blend of internal training and professional practice to accelerate their adaptation to Falabella's digital environments. This program has enhanced the profile of new entrants to our digital areas and increased employability for participants.

In 2023, 17 students were part of the program, with three joining Falabella Tecnología Corporativa's Logistics Management as Associate Back End Software Engineers upon completion.

Fostering a Culture of Continuous Learning

In 2023, we prioritized promoting a culture of continuous learning, creating environments and opportunities conducive to talent development within our teams. This encompasses daily learning within workflow and the encouragement of self-managed knowledge and development.

To achieve this, we undertook several actions:

- Launched a communications campaign to promote self-managed learning, featuring 8 videos created in collaboration with individuals from various Falabella businesses.
- Established a Learning Ambassadors program, training 28 leaders to promote the learning culture through communication and promotional activities.
- Introduced a Learning Recognition program, publicly acknowledging employees committed to their training on a monthly basis.

Sponsorship Programs

Since 2009, we've been sponsoring MBA and Masters programs abroad to facilitate the development of high-potential individuals within our teams. Additionally, we offer scholarships for access to MBA or Master's programs, Diplomas, or local professional careers, financing up to 75% of the total fee, with the remaining percentage as an interest-free loan. Participation in the program requires satisfactory performance evaluation, a minimum seniority of 2 years, and approval from direct supervisors and area management.

Ecosystem Leaders Program

This digital learning initiative aims to enhance leadership skills, focusing on strategy, technology, and management. In 2023, the program focused on developing team management skills and driving organizational results based on corporate values. It targets Senior and Middle Management levels across all countries and businesses within the Group.

Ethics and Compliance Training

Annually, individuals in exposed positions receive live training led by the Governance, Ethics, and Compliance Team, covering risks associated with their roles and the controls to mitigate them. Additionally, all employees, regardless of exposure, must complete an annual e-learning course covering key aspects of ethics, free competition, crime prevention, and more.

Academia Falabella regularly publishes material to reinforce integrity and compliance controls, along with communications related to fundamental human rights commitments and due diligence processes.

Assessing and Listening to Our Teams

We evaluate the performance of all individuals working at Falabella to promote their professional development, establish paths for growth through dialogue, enhance leadership, and align with corporate culture, all aimed at continuously improving the performance of those working at Falabella.

We use a common performance evaluation tool to measure competencies, each individual's potential, their progress towards predefined goals, and both quantitative and qualitative objectives of the collaborator. Competencies are based on corporate values for employees across all regional business units. We conduct two processes: an executive evaluation for senior and middle management, and a mass process for other levels of positions. In both processes, each collaborator, according to their role, can undergo a multidimensional evaluation at 360°, 270°, 180°, or 90°, allowing assessment by different individuals within the organization.

The objective is to evaluate 100% of individuals who have been with the company for a minimum of three months. In 2023, a total of 2,924 executive evaluations and 79,455 evaluations in the mass process were conducted, distributed across all the countries where we operate: Chile, Peru, Colombia, Brazil, Mexico, Argentina, Uruguay, China, and India.

Starting in 2023, we simplified the evaluation process by reducing the number of competencies from 13 to 8. Additionally, we differentiated the evaluation forms based on the type of role each individual holds (leaders, central office workforce without direct reports, and operational staff). This adjustment aimed to achieve a more objective and consistent evaluation aligned with the specific responsibilities of each role.

The final stage of the Performance Evaluation is the Feedback phase, which is a crucial part of the process. During this phase, each leader meets with their team members to conduct a performance feedback meeting for the previous year and define development plans for the current year.

We prioritize continuous feedback as part of our organizational culture, and to achieve this, we promote various opportunities throughout the year for these interactions to occur. These feedback sessions occur not only between managers and their direct reports but also across different levels of positions and between various departments and even businesses. We believe that this process of agile conversations allows our collaborators to continuously improve and develop.

Performance feedback associated with evaluation results and mid-year interim feedback —aimed at reviewing progress on development plans and agreed-upon individual goals— alongside fostering career development conversations focused on the future, are mandatory instances that must be recorded in the corresponding system.



New competencies per employee profile

Values	Leaders	No Team in charge Support Offices	No Team in charge Operation
We are one team	Building trust Developing talent	Building trust Developing talent	Building trust Developing talent
We move nimbly	Execute with excellence and agility Foster an entrepreneurial mindset	Execute with excellence and agility Foster an entrepreneurial mindset	Execute with excellence and agility Have an entrepreneurial mindset
We are passionate about our customers	Deciding for the customer Collaborate for the customer	Deciding for the customer Collaborate for the customer	Customer service Collaborate
Protecting the future	Lead by example Have a vision of the future	Lead by example Be aware of your impact	Accountability Awareness of its impact

Culture Survey

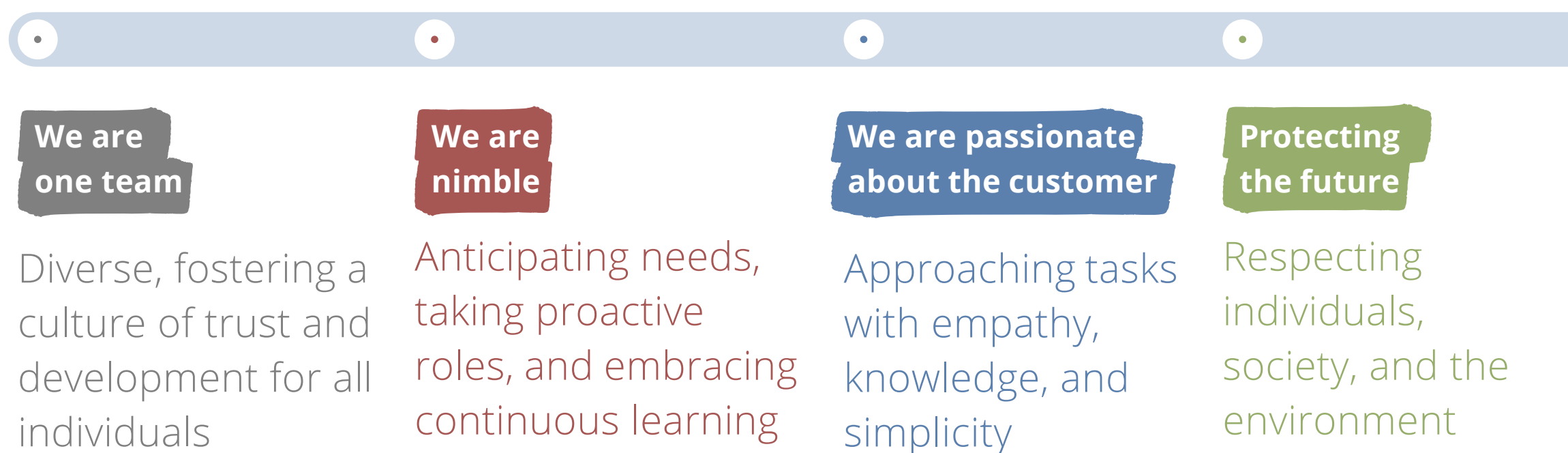
Since 2022, Falabella has implemented a unified strategy for gathering employee feedback, primarily through surveys that encompass various aspects of the employee experience.

Our primary feedback mechanism is the Culture Survey, which is designed to collect employee perceptions on key areas of their experience. The data gathered from this survey guides our people management and climate management strategies for each team.

At the start of the year, based on the insights from the 2022 survey, we held 22 in-person business discussions in Chile, Peru, and Colombia. These discussions involved both office and operational staff and aimed to delve deeper into the survey results.

Predictor variables: shared values

Predictor variables are factors or elements that we have the ability to manage or influence. Directing focus towards these area, we can stimulate or influence the outcome variables accordingly.



Variables result

The result variables are a consequence of the employees' experience. They are not managed directly.

- **eNPS** Likelihood of recommending the company as a place to work.
- **Engagement** Commitment to help the company achieve its goals
- **Identification** Level of identification with the organization
- **Emotions** How do our employees feel?

The Culture Survey was conducted across various businesses within the Falabella Group simultaneously on three occasions: 2022-1S, 2022-2S, and 2023-2S. The participation rates, engagement levels, and eNPS (Employee Net Promoter Score) results are as follows:

	2022-1S ^[1]	2022-2S ^[2]	2023-2S ^[3]
Participation	75%	85%	85%
Engagement	77%	76%	74% Goal 80%
eNPS	46	47	49 Goal 50%

Notes

The Survey considers the measuring of certain key variables:

Purpose

Statement: "My job makes me feel fulfilled." Response alternatives: 5-point Likert scale regarding degree of agreement, strongly disagree - strongly agree.

Emotions

Question: To begin, choose the emotion that best represents how you have felt at work during the last month. Alternate answers: Disappointment / Nervousness / Calmness / Enthusiasm.

[1] The initial application served as a pilot at the end of 2021 for Falabella Corporativo and at the beginning of 2022 for Mallplaza. Subsequently, the remaining businesses within the Group, excluding Sodimac Colombia and Ikea, which did not participate, were assessed in the first half of 2022.

[2] This measurement does not include IKEA.

[3] This measurement does not include IKEA.



Life Cycle Surveys

Alongside the Culture Survey, we're rolling out two Life Cycle surveys at the Group level: the Onboarding Survey and the Exit Survey. These tools aim to collect data to enhance critical moments and processes throughout an employee's journey.

The Onboarding Survey, comprising 31 questions, delves into various aspects such as the recruitment process, induction, tool provision, leader involvement, and overall evaluation of the initial days of employment. It's administered via email after the employee's first month.

The Exit Survey, on the other hand, focuses on gathering insights to help Grupo Falabella's businesses retain talent, improve management practices, and ultimately enhance organizational performance. With 33 questions covering reasons for departure, management practices, professional development, and whether they'd recommend the company to others. This survey is distributed through a QR code provided to all employees of the Group who resign voluntarily.

How our people experience Falabella's culture

All individuals contributing to our companies need to feel a sense of belonging to something greater, and in this regard, our shared purpose, '**make life simpler and more enjoyable**', serves as the core of our Ecosystem. Introduced in 2022, this purpose gained increasing recognition, rising from 22% awareness in May to 67% by October of that year, further climbing to 75% in the 2023 measurement.

Throughout 2023, we implemented tangible initiatives across all our platforms, processes, and interactions with our teams, customers, *sellers*, and communities. We also introduced our Corporate Values, applicable across the entire Group: We are One Team; We Move Agile; We are Passionate about the Customer; and We protect the Future. These values serve as our behavioral compass, guiding how we operate within all of Falabella's business entities.

Crafted collaboratively, these values draw from our collective history and the best practices of each business unit. They compel us to progress together toward a desired culture where we all contribute to one unified Falabella, thereby fortifying our strategy and enhancing the ability of more customers to find joy in their experiences with us.

→ [go to We are Falabella](#)

Role of the leader

We prioritize the development of leaders who embody and uphold our purpose and culture, fostering strong connections with their teams, business units, and the entire Group. To achieve this, we equip our leaders with the Leadership Agenda, a strategic tool that provides guidance for effectively communicating with their teams and promoting a unified narrative.

Ensuring that leadership plans are in alignment with the strategy of our physical-digital Ecosystem is paramount. This involves reinforcing collaboration within teams and across different units, sharing best practices, and fostering synergies to drive collective success.

Recognizing that leadership styles significantly impact Falabella's trajectory, we emphasize the importance of trust, honesty, transparency, and consistency in our leaders' behaviors. They are tasked with nurturing talent within their teams, executing with excellence and agility, leveraging customer-centric data for decision-making, fostering collaboration among teams, and consistently championing our vision for the future.

At Falabella, leadership is not about dictating; it's about inspiring.



At Falabella, we seek a **collaborative leadership** oriented value generation for the customer and the success of the entire Ecosystem.

Driving agility in our ways of working

At Falabella, we're in the midst of a transformation driven by shifts in the market landscape, evolving customer expectations, and emerging competition. This transformation underscores the importance of our Ecosystem, highlighting the imperative for us to operate in a more collaborative and agile manner, with a relentless focus on the customer.

In pursuit of this goal, throughout 2023, we established business platforms designed to deliver a seamless physical-digital experience for our customers. These platforms are led jointly by a Product Leader and a Technology Leader, with teams comprising members from various countries and business units, functioning as a unified team with shared business objectives.

This innovative approach, known as Business Agility, integrates agile methodologies into our operations, facilitating the alignment of strategy and execution, prioritization of initiatives based on their value, accelerated execution timelines, and enhanced flexibility and autonomy for teams.

Furthermore, as part of our transformation efforts, we've been streamlining our organizational structure to drive efficiency, foster growth, and improve business outcomes. All of this has meant simplifying our organizational structure, improving coordination between teams, and gaining synergies to achieve greater flexibility and agility.

Guided by our value of "We protect the future", we've conducted a comprehensive review of our operations and structures to ensure they're adaptable to evolving contexts and conducive to the execution of our long-term strategy. This has involved transitioning certain teams to operate under a new centralized corporate model, simplifying structures and processes, standardizing procedures, and leveraging best practices from our diverse operating countries to optimize time and resource allocation, while also mitigating risks.



Transparent and timely communication

At Falabella, we understand the significance of keeping our employees well-informed about the company's activities, strategies, objectives, and the future direction of our business and teams. Effective communication not only fosters commitment and internal cohesion but also strengthens employee engagement and involvement in the company's continuous growth and development.

In pursuit of these objectives, throughout 2023, we've developed various corporate media and communication channels while reinforcing existing platforms:

— Viva Engage

This interactive platform serves as a hub for two-way communication, providing employees with a space to connect, share ideas, and collaborate on projects, thereby fostering a sense of belonging. With communities organized around interests, job types, businesses, and countries, this social network has engaged over 60,000 employees in the region, enabling real-time information sharing and interaction.

— Round Table

Held quarterly for Senior and Middle Management, these meetings analyze the company's financial results and reinforce key messages related to business strategy, significant projects, and milestones. Cultural aspects are also emphasized, and individual and team achievements are recognized, with over 3,000 participants per event.

— Townhall

These extended business meetings occur quarterly at the local level, focusing on presenting the company's results, projects, strategies, and milestones specific to each business or functional area. In 2023, we increased their frequency and ensured their execution across all businesses and areas, providing support from the corporate level with cross-functional content.

— NewsFalabella

Launched in 2023, this monthly newsletter is distributed to all employees, highlighting key news, strategic directives, joint initiatives, project updates, recognitions, and store/distribution center openings.

— Let's Talk Business

Introduced in 2023, this bi-monthly conversation series aims to deepen employees' understanding of our Ecosystem's businesses and foster closer connections with our leaders. Through interview-style audiovisual segments, General Managers of different businesses share insights into major milestones, challenges, and future projections.

Unique visualizations

+14,000

average

Diversity, equity and inclusion

At Falabella, we champion a culture that fosters a strong sense of belonging, inclusion, and respect for all individuals, irrespective of their gender, sexual orientation, religion, or any other fundamental aspect of their identity. With a rich tapestry of generational diversity spanning 38 nationalities, we view diversity and inclusion as catalysts for unlocking the full potential of each individual while enhancing our organizational culture. Moreover, embracing diversity allows us to better mirror the diverse communities we serve, thereby enriching our value proposition.

To cultivate a culture of respect and dignity across our teams, clients, and stakeholders, we've developed a comprehensive diversity, equity, and inclusion strategy. Through internal networks within our Ecosystem, we conduct awareness initiatives and advocate for accessibility and non-discrimination.

Furthermore, we uphold a Diversity and Inclusion Policy that underscores our commitment to fostering an organizational culture and work environment built on three foundational principles:

Representation of diverse talent



This policy establishes uniform standards and frameworks, with a particular focus on gender equity, sexual diversity, and inclusivity for individuals with disabilities. Each of these areas is championed by sponsors within the executive committee, tasked with raising awareness, demonstrating visible commitment to diversity and inclusion, and serving as advocates for these important issues. Moreover, within our stores, branches, and

Promotion of cultural openness



shopping centers across all business units, we've appointed inclusion trainers. Their role is to collaboratively foster an inclusive culture, promote respect, and celebrate diversity.

Ensuring equal opportunities



Representation of diverse talent



We want to ensure the representativeness of diverse talent and increase female participation beyond the legal requirements in each country.

Gender equity

We are committed to fostering diversity and increasing female participation across all levels of our organization. Our goal is to have 40% of women in Senior and Middle Management positions, and by 2023, we achieved 39.4%, equivalent to 1,086 women. This reflects our dedication to creating inclusive work environments that support the professional growth of women.

An important milestone in this regard was the appointment of Maia Hojman as General Manager of Banco Falabella Chile in 2023, highlighting our progress in promoting gender diversity.

Addressing unconscious biases

We recognize that unconscious biases can impact decision-making and hinder diversity and inclusion. To mitigate these biases, we have implemented various initiatives, including creating an inclusive communication manual, reformulating gender-neutral job descriptions, ensuring at least 40% representation of women in management and executive teams, providing regular training workshops on unconscious biases, and striving for gender-equitable benefits.

Women Connected Network Survey

Our Women Connected Network conducts an annual survey of women in Senior and Middle Management roles to gather insights into their experiences at Falabella and identify areas for improvement in gender equity. This survey engages over 1,000 women leaders across the countries where we operate, helping us tailor solutions to their needs.

Women in STEM

In 2023, Impulsa STEM continued its mission to empower and attract more women to the technology sector through various initiatives:

- Mentoring Program: Participants were provided with an opportunity to gain insights into our transformation challenges, build professional networks, and advance their careers to become future leaders in the industry.
- Next a pool of candidates in STEM areas was compiled and shared with different teams, serving as a valuable talent resource for future digital vacancies.
- Employability Workshop: aims to provide support and guidance to students and graduates in their professional search. Through this initiative, we seek not only to benefit the participants in their professional development, but also to contribute socially as a company by sharing our resources and knowledge in the workplace (40 workshops in Chile, Peru and Colombia, 440 women participants).
- Within the STEM positions in the group we have 38.3% female participation.

Wage gap

We remain committed to addressing the salary gap across all our business units, continuously monitoring this metric throughout the year and taking necessary actions as needed. Our compensation strategy revolves around principles of internal fairness and external competitiveness, with salaries determined by individual contribution and responsibilities, guided by insights from a reputable global consulting firm.

To ensure fairness, we assess the salary gap based on the level of responsibility or internal grade assigned to each position, allowing for equitable salary comparisons across different roles. This approach encompasses all positions regardless of function or geographic location, enabling precise management to mitigate potential gaps. For a detailed breakdown of the gender pay gap as per organizational requirements, → [please refer here](#).

Our impartial salary review process, conducted at least annually, underscores accountability, merit, and principles of internal equity and external competitiveness. Within each level of responsibility, comparable compensation is allocated within the salary band, ensuring competitiveness. We update our salary scales annually and reward outstanding performance with higher increments, striving to maintain parity in comparisons of equivalent positions post the annual review process.

9.96 % wage gap
in senior management levels*

* The wage gap represents the variance between the gross annual salary of women (90.04%) and that of men (100%).

Breakdown by category in ANNEXES.



Sexual Diversity

We recognize the significant value that diverse teams bring to organizations, fostering creativity and enhancing decision-making processes. In our commitment to equal access to employment opportunities, we actively publish our job openings on the Pride Connection Job Portal. This network, of which we've been a part since 2019, aims to cultivate inclusive work environments and facilitate connections for attracting LGBTIQ+ talent among the 80+ Chilean companies involved.

Additionally, Pride Connection provides guidance for developing and implementing initiatives related to diversity and inclusion as part of our sustainability strategy. Annually, we engage in the Equidad CL radiography, an assessment of Chilean companies' efforts toward inclusion.

Reflecting our dedication to diversity and inclusion, we were selected in 2022 to join the Strategic Committee of Pride Connection Chile for a 3-year term. Concurrently, we shared our insights and experiences by serving as a mentor company in its Business Mentoring program.

At Falabella, we cultivate a workplace where individuals can contribute authentically and realize their full potential. Regardless of their relationship status, all employees enjoy equal benefits, including pre and postnatal leave for homoparental adoption, and recognition of civil union agreements.

Our Gender Transition Protocol outlines supportive guidelines for individuals embarking on or continuing their gender transition journey in an environment of respect and empathy. In Chile, our supplementary health insurance covers gender transition-related services, including psychological support, hormone therapy, and surgery.

To foster community and support, we've established the LGBTIQ+ Community and Allies, providing a platform for our team members to connect, share, and advocate for issues important to them. These spaces operate autonomously within each business unit and are present in Chile, Peru, Colombia, Brazil, and Mexico, contributing to the ongoing transformation of Falabella's culture towards greater inclusivity and amplifying diverse voices and experiences aligned with our organizational priorities.

We are committed to fostering inclusive access to employment opportunities, **with over 1,200 individuals** with disabilities actively contributing to our Ecosystem.

People with disabilities

We've taken significant steps to bridge the gap between labor supply and demand for people with disabilities through a series of initiatives. Our journey began in 2021 with a comprehensive labor inclusion diagnosis in collaboration with Fundación Con Trabajo across all our business units in Chile. Through surveys, focus groups, and document collection involving 77 key informants and 333 individuals with disabilities. The results were delivered by business with an analysis based on their realities. In general, aspects related to meaning were observed as strengths of belonging, adaptation to the regulatory framework, values and inclusive leadership, taking into consideration some margin variability of scores between businesses.

Drawing from the results, we crafted a strategic plan implemented in 2022. This plan included the installation of ramps in our stores and branches to facilitate mobility for individuals with disabilities, as well as the introduction of online tickets in the SAP help desk to accommodate those with hearing or speech impairments. Furthermore, we forged a partnership with the RedApis organization to ensure the provision of subtitles and sign language in our videos and internal discussions, fostering inclusive communication practices.

In Chile, we provided training to over 45 individuals to become certified inclusion managers through two course modalities. These initiatives, conducted in synchronous and asynchronous online formats by reputable organizations such as the Ronda & Best Buddies Foundation and the Con Trabajo Foundation, have equipped our team with the necessary skills to champion the inclusion of people with disabilities and foster a culture of accessibility.

In 2023, we conducted a follow-up diagnosis to assess our progress and compliance with the requirements outlined in Law No. 21,275 regarding the responsibilities of labor inclusion managers. Key challenges identified include meeting the inclusion quota for people with disabilities in Chile, Peru, and Uruguay, as well as enhancing inclusive leadership practices. Encouragingly, the employee Net Promoter Score (eNPS) for individuals with disabilities has shown improvement, exceeding the target of 50 points, indicating a positive shift in employee satisfaction and engagement within this group.

Distribution of People with Disabilities by Position and Gender

Position	M	W
Senior Management	1	1
Management	4	2
Supervisors	14	10
Operator	34	5
Sales Force	625	437
Administrative	20	24
Assistant	6	5
Other Professionals	23	13
Total	727	497

Promoting cultural openness



At Falabella, we are dedicated to fostering a culture of openness and respect, ensuring that every individual feels valued for their unique qualities. We recognize that our differences contribute to the richness of our team and are committed to creating inclusive spaces for all. Achieving this requires raising awareness and providing training on various topics relevant to the needs of our diverse workforce and inclusion groups.

As part of our efforts, we included a voluntary question in the Culture Survey in Chile and Peru, with plans to expand to other countries in our Ecosystem. This question allows individuals to self-identify with different groups, including the LGBTIQ+ community, migrants, and people with disabilities. Initial results revealed that 4.3% identified as migrants, 6% as LGBTIQ+, and 2.5% as people with disabilities. This data is invaluable for informing targeted actions aimed at addressing disparities between groups and promoting equitable experiences across our stores, warehouses, and offices.

PILLAR Gender equity

Connected Women's Network

A dynamic community of executive women comprising over 900 participants from Falabella's diverse businesses and countries of operation. Our network aims to foster connections among professionals, facilitating networking opportunities, collaboration, and talent retention. We strive to promote gender equity within the organization, supporting initiatives to attract, showcase, and retain female talent. With a presence in Chile, Peru, Colombia, Mexico, Brazil, Argentina, and Uruguay, our network plays a vital role in shaping a culture of inclusivity and empowerment across the company.

PILLAR Sexual diversity

LGBTIQ+ Community and Allies Network

Established in 2022, this network aims to foster awareness and education on sexual diversity, creating safe and respectful environments where everyone can express themselves without fear of discrimination or prejudice.

With a local presence in Chile for corporate and digital sectors, while other business units have their own Employee Resource Groups (ERGs), best practices are shared across the network. Currently boasting over 700 members, the network is led by two individuals from the LGBTIQ+ community.

Throughout the year, the network organized "The ABC of Sexual Diversity" training sessions, primarily targeting employees from India and Chile but open to voluntary participation from other countries. Additionally, they collaborated on various events, as detailed in the subsequent section.

Gender and Sexual Diversity Training (GDT)

Recognizing the importance of diversity education in combating workplace discrimination, Falabella facilitates reflective spaces and training programs focused on inclusion.

These initiatives delve into topics such as sexual orientation, gender identity, and gender expression, promoting equal rights for the LGBTIQ+ collective through communication materials, newsletters, awareness talks, and testimonial discussions on gender-related issues.

During June, Falabella actively supported campaigns advocating for the rights of the LGBTIQ+ community. Our support seeks to build inclusive work spaces, with respect and acceptance and promotion of rights; reflect and educate about biases and stereotypes linked to the LGBTIQ+ community, and; recognize the achievements obtained from our internal network.

Notably, Peru and Colombia participated in Pride March. Teams from Chile were unable to participate due to national contingencies (heavy rains and flooding). However, we participated in Pride Connection's Pride Week, disseminating awareness-raising talks and generating an internal conversation for leaders on inclusive leadership, aimed at our employees, suppliers and sellers.

The company commemorated Trans Visibility Day, the International Day against Homophobia, Transphobia, and Biphobia, among other significant events, internally highlighting and communicating these occasions. Furthermore, during June, the company showcased the colors of the LGBTIQ+ flag in its brand logos in external communications, reaffirming its commitment to diversity and visibility.

PILLAR

Inclusion of people with disabilities

Accessibility Network

Established in 2022, this network aims to promote awareness and education in diversity and inclusion, advocating for equal opportunities and conditions for all individuals within the Ecosystem.

Through its initiatives, the network strives to enhance physical, technological, and attitudinal accessibility, fostering connections with individuals with disabilities and their caregivers.

With a regional presence in Chile, Peru, Colombia, and Mexico, the network provides information materials tailored to all countries where Falabella operates. Currently, it boasts over 171 members and is led by a team of four individuals.

In 2023, the network collaborated with the Diversity, Equity, and Inclusion department to co-design the Week of People with Disabilities. This initiative included a talk featuring three employees from different businesses and countries within Falabella, sharing their experiences and emphasizing the importance of workplace inclusion. The talk reached audiences across all seven countries where the company operates.

Awareness Initiatives

As part of our journey towards a more inclusive and respectful culture, we recognize the importance of raising awareness about the characteristics, challenges, and aspirations of various inclusion groups. This enables us to appreciate the value these groups bring to our teams and society as a whole. Throughout the year, we conduct a variety of activities aimed at increasing awareness of our inclusion groups.

— Within our training platform, Academia Falabella, we offer seven capsules focusing on diversity and inclusion. These modules cover topics such as sexual diversity, gender equality, disability, intersectionality, and interculturality. Each business tracks the completion of these courses, allowing for analysis at the group level. Additionally, this year, we introduced the Training Course on Inclusion of People with Disabilities, providing insights into different disabilities, their historical and social contexts, and methods for respectfully interacting with individuals with disabilities.

— Falabella Corporativo has partnered with the Inclusive Business Network (ReIN) of the trade association Sociedad de Fomento Fabril (SOFOFA) in Chile. Through this collaboration, we promote training on inclusion issues and participate in mentoring programs, assemblies, and events focused on diversity and inclusion. As a mentor company, we engage in dialogues with experts to further our commitment to fostering inclusive practices.

Pillar	Name / date	Objective
Gender Equity	Women Summit March	Commemoration of Women's Day to highlight the importance of women's development in organizations to achieve gender equity.
Sexual Diversity	Pride week June	Organized by Pride Connection, the objective of the event was to raise awareness on different topics of interest to the LGBTI+ community and organizations, in order to generate safe and respectful spaces.
Gender Equity	Women Connected Summit August	Face-to-face meetings of the Network of Connected Women (Senior and Middle Management) to enhance visibility and networking among them and for the organization.
Inclusion of people with disabilities	Week of people with disabilities September	Raise awareness of the main concepts, attitudes and actions necessary for the inclusion of this group in the labor market. <i>Kick-off</i> training course on inclusion of people with disabilities and training of the Talent Attraction Team in inclusive recruitment.
Inter Cultural	Cultural Diversity Week October	Highlighting the Experience of the Value "We Are One Team". We organized talk sessions with leaders from various countries and distributed an activity kit to operational and support area employees. Additionally, a training session was conducted focusing on the concept of interculturality and its value within organizations.

Ensuring equal opportunities



To nurture our inclusive culture, we continuously evaluate our procedures and guiding principles to ensure the longevity of our positive practices. Additionally, we establish the necessary frameworks and procedures to safeguard the integrity and rights of our diverse inclusion groups.

Incidents of Discrimination

Aligned with our Code of Integrity, which underscores our commitment to eradicating discrimination of any nature, as well as promoting diversity and inclusion, Falabella provides the Integrity Channel for all employees, suppliers, business partners, and other stakeholders to report any instances of discrimination.

In 2023, Falabella faced two legal sanctions for employment discrimination at the regional level, amounting to \$25 million in total.

For further insights into our Code of Integrity click here

→ [More in Corporate Governance](#)

Our policies

In 2023, we introduced the Policy against Sexual and Workplace Harassment, extensively disseminated through our internal platform, Viva Engage, and corporate emails to ensure broad awareness. This policy reinforces Falabella's commitment to fostering a workplace where individuals are treated with respect and dignity, and where their physical and psychological well-being is safeguarded from any form of sexual or workplace aggression. The document outlines: i) overarching principles to be adhered to by Falabella and its employees; ii) prohibited behaviors constituting harassment; iii) preventive measures such as training and awareness campaigns; iv) procedures for addressing incidents of harassment; and v) channels for employees to report complaints or seek guidance (Integrity Channel).

Throughout the year, we conducted training sessions on sexual and workplace harassment through various formats including training modules, face-to-face sessions, and virtual platforms.

At the outset of 2024, we revised our Diversity and Inclusion Policy to incorporate new elements in compliance with regulatory mandates concerning the inclusion of individuals with disabilities, the role of Inclusion Managers (specifically for Chile), and novel concepts aimed at enhancing the representation of our inclusion groups.

These policies work in conjunction with our Gender Equity Policy and the Code of Integrity.

Awards 2023



Certification A - Best Places to work for LGBTIQ+ talent

Pride Connection

Recognition given to Falabella S.A., Falabella Inmobiliario, Falabella Financiero, Mallplaza Falabella Retail, Sodimac y Tottus.



Recognition to Mallplaza Peru
WomenCeo Peru

This non-profit association champions women's leadership within both private and public spheres, striving to foster cultural transformation towards an inclusive, sustainable, and prosperous society. Mallplaza has pledged its support to this cause, earning acknowledgment for its efforts in advancing female leadership development.



#12 place in gender ranking
World Benchmarking Alliance

This ranking evaluates how companies promote gender equality and empowerment feminine throughout the entire value chain. Falabella is the only Chilean company considered in the evaluation, obtaining 12th place among 112 companies analyzed in the clothing and clothing sector food, ranking 8th in the sector global wardrobe.



Campaign Recognition
Arriba Mujeres
Ranking PAR Aequales

Falabella Retail was recognized for its "Arriba Mujeres" campaign in this ranking, which shows the progress made by organizations in their strategies to include, make visible and promote gender equality and diversity within their work teams.



Offering a value proposal to our people

At the heart of our organization lies a commitment to the well-being of our employees. We prioritize the welfare of our teams through a comprehensive value proposition designed to foster a positive work-life balance, drive development and mobility, and facilitate continuous learning; we respect the rights of our employees to associate and engage in collective bargaining; creating of a culture of health and safety throughout the organization.

Value Proposition for Our Teams

We offer Falabella's employees a value proposition that supports their professional development offering a comprehensive value proposition centered around four core pillars: benefits, talent, culture, and flexibility.

In terms of benefits, each Group company has its own proposal, adapted to the needs of the business and the context in which it operates. There are benefits to that can be accessed by all people in the group who have indefinite contract.

Some of the benefits offered by Group companies include:

Birthday leave

Bereavement leave

Parental leave for birth or adoption

Additional leave for marriage or civil union

Company holidays

Dental insurance coverage

Catastrophic health insurance

Partnerships with healthcare providers

Partnership with cancer foundations

On-site vaccination programs

Free influenza vaccinations

Subsidized influenza vaccinations for family members (50%-disc)

Ophthalmologic procedures

Complimentary routine eye exams at no cost

Telemedicine services

Pet insurance options

Mobile phone service discounts

Partnerships with workers' mutual insurance companies

Discounts on various insurance plans (life, auto, home)

Monetary benefits include discounts on certain categories at falabella.com, (in-store) at IKEA, and when purchasing through the Tottus App.

At Falabella, we ensure that employees enjoy several benefits and support initiatives. Employees have access to lower-cost insurance through Seguros Falabella and enjoy preferential rates on consumer loans and free checking and CMR accounts with Banco Falabella.

Additionally, permanent employees receive various monetary benefits like gift cards, annual bonuses, five-year bonuses, vacation bonuses, school bonuses, and event bonuses, among others.

We promote healthy living through gym partnerships, nutrition programs, preventive campaigns, and recreational activities such as trekking and soccer championships.

We prioritize mental health and stress management through various initiatives. Employees have access to psychological care, teleconsultation services through agreements with specialized institutions, and opportunities for active breaks during work hours.

Flexible work arrangements including flexible schedules, reduced hours, part-time options, and telecommuting are also available to accommodate employees' needs.

We recognize the **well-being of our teams** as a fundamental core value essential to business sustainability.

Mothers and fathers at Falabella

We facilitate work-life balance for our employees by implementing measures that support co-responsibility within their families, so that they can balance their professional, personal, family and domestic responsibilities.

To further encourage co-responsibility, we offer a comprehensive benefits package tailored to the needs of new parents, providing extended postnatal leave periods beyond legal requirements in each country. Our benefits package includes a cash allowance to celebrate births and adoptions, payment for nursery services, or a bonus for those who do not utilize the company's on-site nursery benefit. Additionally, we ensure that all employees receive 100% of their regular remuneration during their postnatal leave, regardless of the type of leave they choose. We also facilitate a gradual return to work after parental leave.

We actively promote the dissemination of these benefits and ensure their correct implementation through incentive mechanisms. We particularly focus on encouraging men to utilize parental leave benefits. To achieve this, we offer labor flexibility, gift cards, additional bonuses, and meal allowances as additional incentives.

Some of our noteworthy practices include:

— **Providing fathers with an additional 15 days of leave beyond the legally mandated period** (Falabella Financiero Chile)

Adding a total of 20 days. Additionally, mothers receive additional flexibility and reduced working hours, along with a birth bonus. For mothers with salaries exceeding the taxable ceiling, a medical leave supplement is provided during the pre and postnatal maternity leaves periods.

— **Cash Bonus for Men fom postnatal maternity leave** (Falabella Inmobiliario Chile)

Offering an extra cash bonus to men during the postnatal maternity leave period for utilizing the designated leave days continuously.

— **Allowing fathers 20 working days off from the day of birth or adoption** (Falabella Corporativo, Inmobiliario y falabella.com Chile)

Includingf the 5 days mandated by national legislation. Additionally, a gradual return benefit is available for mothers opting for half-day postnatal maternity leave for two months.

— **Providing mothers with 26 weeks of legal maternity leave per birth** (Falabella Tecnología Chile)

Extended benefit to cases of adoption in accordance with internal policy.

Employee Utilization of Postnatal Benefits Relative to Total Eligible Workers

Country	Men	Women
Argentina	100%	100%
Brazil	100%	100%
Chile	56.4%	99.9%
Colombia	100%	100%
India	100%	100%
Mexico	100%	100%
Peru	100%	100%
Uruguay	100%	100%
Total	94.5%	100%

Average number of days by position

Position	Postnatal Maternity Leave	Postnatal parental care woman	Postnatal parental care man	Postnatal parental	Other postnatal benefits
Senior Management	56	84	-	5	14
Management	81	80	10	9	10
Supervisors	102	80	-	12	13
Operator	97	80	-	13	9
Sales Force	102	82	24	14	8
Administrative	83	70	10	9	23
Assistant	180	-	-	20	-
Other Professionals	82	77	10	8	12
Grand Total	98	79	14	11	13

Postnatal maternity leave

A 12-week leave in Chile, granted to female employees following childbirth, during which they receive a subsidy in place of their regular remuneration. In Peru, this leave lasts for 14 weeks, and in Colombia, it extends to 17 weeks.

Postnatal parental leave

This refers to leave that can be transferred from maternal postnatal leave to the father. In Chile, this transfer can range from 6 to 12 weeks. In Colombia, the last 5 weeks of maternal leave can be transferred to the father..

Postnatal paternal leave

Leave specifically designated for male employees upon the birth of their child. In Chile, this consists of 5 mandatory legal days. In Peru, fathers are entitled to 10 days, and in Colombia, the leave period is 14 days.



Guarantee, incentive and respect for employees' rights

Promoting, encouraging, and ensuring the labor rights of our employees is a fundamental aspect across all our business units. We prioritize open dialogue and transparency in all relationships within our work teams, recognizing and upholding the exercise of both individual and collective labor rights as mandated by local legislation. This includes the rights to freedom of association, collective bargaining, and protection against discrimination, extending to both unionized and non-unionized individuals.

In addition to adhering strictly to local labor regulations, we align with international agreements to ensure the highest standards for our employees' working environment and labor relations. To achieve this, we maintain direct communication channels with labor unions, fostering ongoing dialogue with union leadership through various means such as instant messaging, email, and telephone calls.

For individual rights, we actively promote the use of our Integrity Channel by employees to report any potential violations or abuses during their employment. We also encourage employee participation in joint committees, empowering them to address issues related to hygiene, occupational health and safety, and the prevention of sexual harassment. Furthermore, we integrate information about labor unions into our induction processes to ensure all employees are informed.

For those not involved in collective bargaining or union membership, their working conditions are determined by the base conditions established within each business, supplemented by the opportunity to join collective instruments if represented by a union at their location.

Lastly, through our annual Work Climate Survey, we gather feedback from employees to continually improve their well-being and foster a positive workplace environment for all.

In 2023, Falabella faced 202 enforceable labor sanctions totaling \$1,357 million at the regional level, alongside 208 labor tutelage actions, resulting in 12 convictions.

Falabella's 2023 figures at the regional level

33,726

unionized individuals

in the region

\$4,352

gross hourly wage

average store personnel (\$CLP)

Country	Average wage per hour	Individuals earning minimum wage
Argentina	\$2,788	0%
Chile	\$5,750	0%
Colombia	\$3,594	0%
Mexico	\$3,248	0%
Peru	\$2,774	0%
Uruguay	\$11,009	0%
Brazil	\$3,313	0%

* This table contains information only for those who work in stores. The categorization is done by the individual's place of work.

** The calculation considers the fixed and variable portion of the salary.

Protecting the health and safety of our teams

At Falabella, we prioritize the health and safety of our teams through a comprehensive Occupational Health and Safety Management System. This system covers all employees across the Group, with a particular focus on those engaged in physical tasks such as operations, logistics, sales, and maintenance.

In Chile, our system operates under Law No. 16,744, which outlines regulations concerning occupational accidents and diseases. Additionally, several business units have adopted the ISO 45001 standard to bolster their efforts in health and safety management.

Our approach involves a systematic process for identifying, evaluating, and mitigating occupational risks. This includes utilizing a health and safety risk and hazard matrix for each operation, conducting accident investigations and inspections, identifying processes, reporting accidents, and implementing response protocols. We also provide regular training and ensure the use of safety equipment. To monitor and improve our Occupational Safety and Health (OSH) practices, we conduct monthly internal reviews to assess relevant risk management indicators, evaluate their effectiveness, and identify areas for enhancement.

Based on the identification of the risks of each process, We design a risk matrix, a fundamental tool for evaluate and control occupational health and safety hazards.

Employees are encouraged to report hazards through various channels such as the Integrity Channel, participation in joint committees, or direct communication with their managers.

Individuals who perceive a threat to their workplace integrity have the right to decline work until adequate risk prevention measures are implemented, without facing any negative consequences. Additionally, we ensure easy access to medical services and care through complementary health insurance, partnerships with medical facilities, provisions for examinations, and preventive vaccination programs.

In situations necessitating investigation, a structured procedure is initiated, beginning with obtaining statements from affected individuals, followed by a thorough examination of the workplace and analysis of causative factors. Subsequently, preventive measures are implemented to mitigate the risk of accidents or occupational diseases.

We conduct monthly internal reviews to refine and monitor pertinent indicators and assess the effectiveness of incident management. Additionally, we oversee medical surveillance programs and annually review work plans in collaboration with local health and safety services. These entities are tasked with providing medical, financial, and preventive support to workers, as well as offering guidance to organizations. Based on review outcomes, we assess the feasibility of reinforcing controls and introducing new procedures.

Employees are actively engaged in the development, implementation, and assessment of risks through committees, which consist of an equal number of workers and company representatives and convene at least once monthly. These committees bear the responsibility of ensuring strict adherence to all risk prevention measures, drafting the work program, probing the root causes of occupational accidents, and fostering employee education and training.

We foster a culture of prevention by conducting various courses, workshops, and talks throughout the year to educate our teams and minimize the likelihood of accidents and illnesses.

Key topics covered include occupational health and safety induction, hazard identification workshops, route risk control, emergency and evacuation procedures, fire extinguisher usage and handling, as well as safe handling of sharp tools.

We streamline access to both medical and non-occupational care services by providing complementary health insurance, dental coverage with shared contributions from employees, and partnerships with medical and dental facilities. Emphasizing preventive care, we annually promote campaigns for cancer prevention, including breast, cervical, and prostate cancer awareness initiatives. Furthermore, we encourage influenza vaccination through dedicated campaigns for employees and their families.

In Chile, we've partnered with Mundo Zurich and Programa Me Importas, offering comprehensive benefits that include unlimited telemedicine services spanning general medicine, psychology, nutrition, kinesiology, pediatrics, and more.

All these benefits are outlined in our Benefits Manual and communicated to employees upon joining the company. Additionally, we conduct dissemination campaigns through digital platforms like Viva Engage to ensure widespread awareness.

Health and safety management

Indicator

Workforce

Total accidents	1,981
Accident rate	2.05%
Total fatalities	0
Fatality rate	0%
Total occupational diseases	81
Occupational disease rate	0.08%
Average number of lost days per accident during the year	10.1

For metrics on our contractors → [click here](#)

Note

Considers internal workers, where the number of workers is the average monthly number of workers hired.



05 Creating Long-Term Value



FALABELLA



Scope of disclosure

The environmental, social, and corporate governance (ESG) materiality topics presented here encompass all companies within the Falabella Group. The disclosure may prioritize the most significant units for each material topic, recognizing that each unit faces distinct ESG risks based on its industry and geographical presence. Accordingly, the extent of coverage will be outlined alongside each respective indicator. Below is a list of the Group's subsidiaries and their geographical distribution, arranged by their contribution percentage to Falabella S.A.'s revenues.

Country	Mix by revenue	Mix by nationality
Chile	54%	43%
Peru	25%	32%
Colombia	16%	17%
Mexico	2%	3%
Brazil	2%	4%
Argentina	<1%	1%
Uruguay	<1%	<1%

Business	Mix by revenue	Mix by staff
Department Stores	24%	28%
Home Improvement	38%	41%
Supermarkets	17%	20%
Real Estate	5%	1%
Financial Services	16%	10%

Notes

Mix by country and mix by business at year-end 2023. Segments "Colombia" and "Home Improvement" include Sodimac Colombia and Sodimac Mexico, "Financial Services" includes Financial Services in Mexico; which we do not consolidate. Mix by Revenue does not consider other businesses, eliminations and cancellations. Mix by Nationality does not consider other countries. Mix by Allocation does not consider other businesses or corporate structures.

Our Approach to Double Materiality

Since 2022, we've embraced the dual materiality principle within our Sustainability management and annual Environmental, Social, and Corporate Governance (ESG) performance disclosure, running parallel to our risk assessment. This integration marks a collaborative effort between our Risk and Sustainability teams to establish a methodological approach considering all impacts, risks, and opportunities through both impact materiality and financial lenses. By doing so, we maintain a comprehensive view of our internal and external impacts, stakeholders, and emerging risks and opportunities across our operation and value chain.

In this instance, our public disclosure aims to spotlight how our employees' efforts contribute to sustaining long-term value creation, focusing on those financially material issues we actively manage. Through this communication, we showcase our capacity to uphold high ESG standards, which reinforces our commitment to a responsible management able to sustain value creation and to navigate short-term challenges.



Impact Materiality

These are the areas that delineate our most notable impacts within and beyond our organization, encompassing economic, environmental, and social realms, as well as human rights considerations, as identified by our work teams and affected stakeholders.



Financial Materiality

Environmental, social, and corporate governance (ESG) issues that may impact the company's value beyond what is reflected in the financial statements.



Process to Determine Material Topics

For this evaluation, we utilized the process outlined in the 2021 edition of the universal standard GRI 3-Definition of Material Issues as our reference. From this process, we included aspects deemed significant either due to their identification as cross-cutting risks for our organization or as mandates from the financial market, including Chilean regulations.

Evaluation criteria

Likelihood	Almost inevitable	Likely	Possible	Unlikely
Scale	Critical	High	Moderate	Low
Scope	Global	Regional	Local	Specific
Irremediable character	Irremediable	Almost irremediable	Partially irremediable	Remediable

1 Understand the context

- Reviewing internal documents.
- Analyzing HR due diligence processes.
- Conducting industry analysis and benchmarking.
- Analyzing external media coverage.
- Compiling complaints from the Integrity Channel.
- Conducting stakeholder consultations.

Main results
Preliminary list of actual and potential impacts.

2 Identify Impacts

- Interviews with key executives and analysis of the information obtained.
- Calibration of preliminary lists of risks and impacts.
- **In 2023, revalidation of actual and potential impacts was conducted at each stakeholder level, including each business unit and the corporate level.**

Main results
Calibrated list of impacts.

3 Assess Impacts

- Definition of evaluation criteria.
- Impacts are evaluated using the information collected in stages 1 and 2.

4 Prioritize and group

- Calculation of global weighted score.
- Definition of the relevance threshold.
- Grouping of the most relevant impacts into material impact themes.

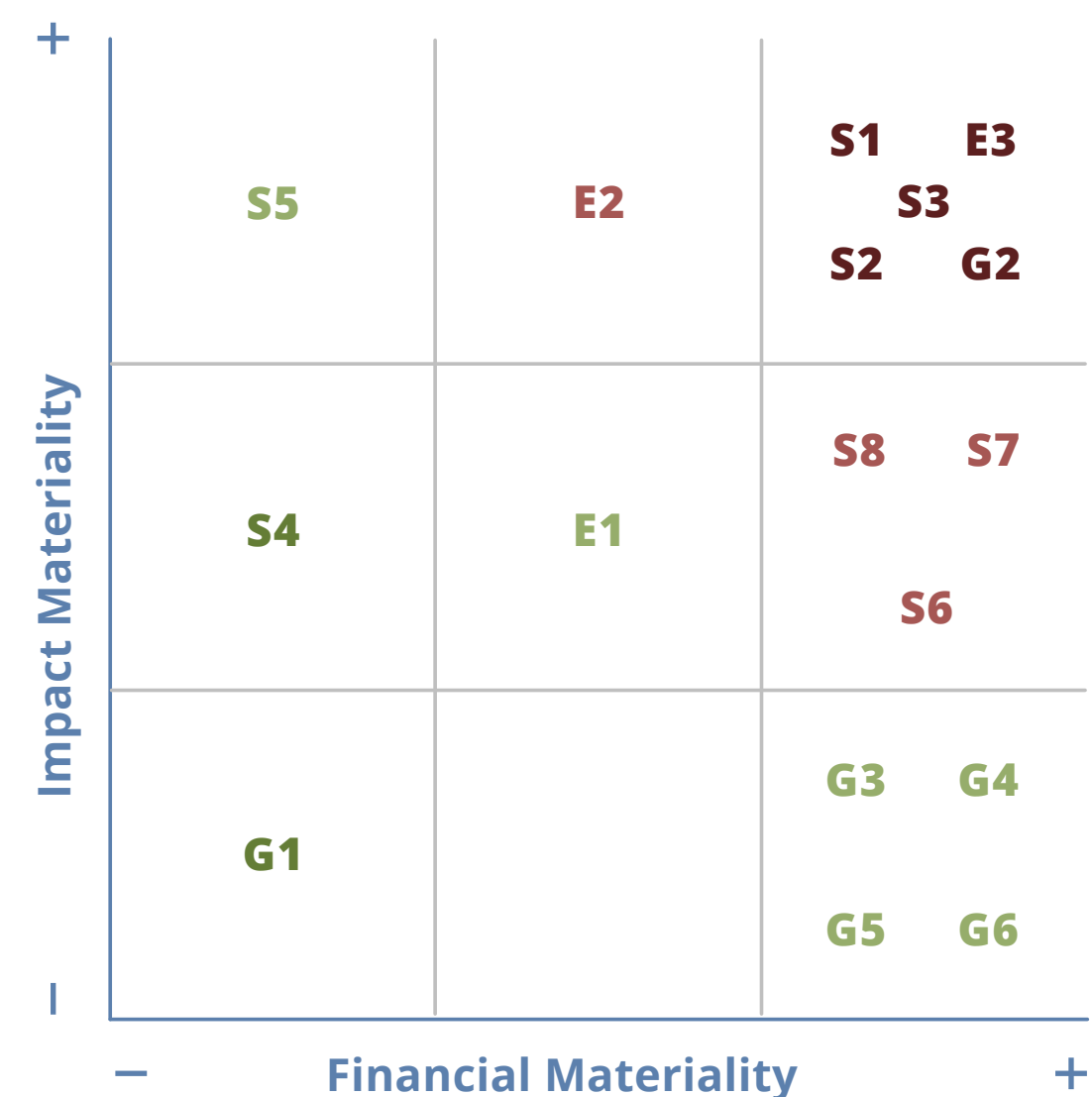
Standards and frameworks for this report



List of material topics

Environmental	ID	Social	ID	Corporate Governance	ID
Sustainable Construction	E1	Health and safety of employees	S1	Stakeholders	G1
Waste	E2	Working conditions and occupational health and safety of outsourced workers	S2	Privacy and Cybersecurity	G2
Climate Change	E3	Access, health and safety of customers	S3	Risk Management	G3
		Financial inclusion	S4	Supply Chain	G4
		Customer and community education	S5	Ethic and Compliance	G5
		Labor practices and employee wellbeing	S6	Corporate Governance	G6
		Diversity, equity, and inclusion	S7		
		Customer experience and satisfaction	S8		

5 Elaboration of a double materiality matrix



To prioritize and map the impact of material issues in the final matrix (vertical axis), scores were assigned to each ESG impact based on the scales presented in point 3 “Impact assessment”.

The overall score for each impact is calculated as a weighted sum of the Scale, Scope, and Irremediability scores,

Horizontal Axis

The financial materiality of the main issues aligns with ODS, SASB, CFC NCG 461, and S&P CSA guidelines.

multiplied by the likelihood of occurrence of the potential impacts.

We utilize scores and criteria similar to those employed for assessing the impact and likelihood of occurrence of risks. Scoring is grounded in objective background information for each criterion at the group level (vertical axis), in accordance with GRI 2021 standards.

Vertical Axis

Overall weighted score in the impact materiality assessment.

6 Approval, management and monitoring

The materiality exercise has been approved by the Corporate Strategy and Sustainability Management and validated by the Board of Directors as an essential component of this report.

Sustainability strategy

At Falabella, our daily mission is driven by our purpose: make life simpler and more enjoyable. This guiding principle shapes our work culture and fuels the sustainable expansion of our company, generating positive impacts on individuals, communities, and the environment.

To foster the creation of shared value, we've crafted a sustainability strategy comprising five key action areas, each with specific impact targets. This strategy encompasses our contributions to the United Nations' eleven Sustainable Development Goals (SDGs) and reflects the objectives aligned with the broader goals of our group.

Since 2022, we adhere to the United Nations Global Compact in Chile, underscoring our dedication to human rights, labor standards, environmental stewardship, and anti-corruption efforts. This aligns with our aspiration to contribute meaningfully to the global objectives outlined in the UN SDGs.

This commitment is embraced not only by our parent company, Falabella S.A., but also by the majority of our subsidiaries, including Sodimac, Falabella Retail, Tottus, Mallplaza, and Banco Falabella Chile, all of whom are active participants in this initiative.

In 2023, we refined our sustainability strategy to expedite progress and focus on high-priority impacts, synergizing with the company's strategic objectives.

Our sustainability strategy, pillars, focus areas, and targets are overseen by the Corporate Strategy and Sustainability Management, monitored by the Executive Team, and annually presented to the Board of Directors for review and approval. Following the review of our 2023 results on November 28, it was decided to transition to semi-annual reporting, commencing in 2024, to ensure more frequent updates and alignment with our strategic vision, commitments, budget, and investments.



Sustainability Strategy Pillars



Goal

Contribute to reducing greenhouse gas emissions and establish operations resilient to climate change risks.

Target

- Decarbonizing controlled sources.
- Implementing renewable energy sources and enhancing energy efficiency.
- Proactively managing climate change-related risks and opportunities.
- Collaborating with suppliers to minimize the environmental footprint associated with product manufacturing and transportation.

Goal

Encourage circularity by maximizing resource utilization and minimizing landfill waste.

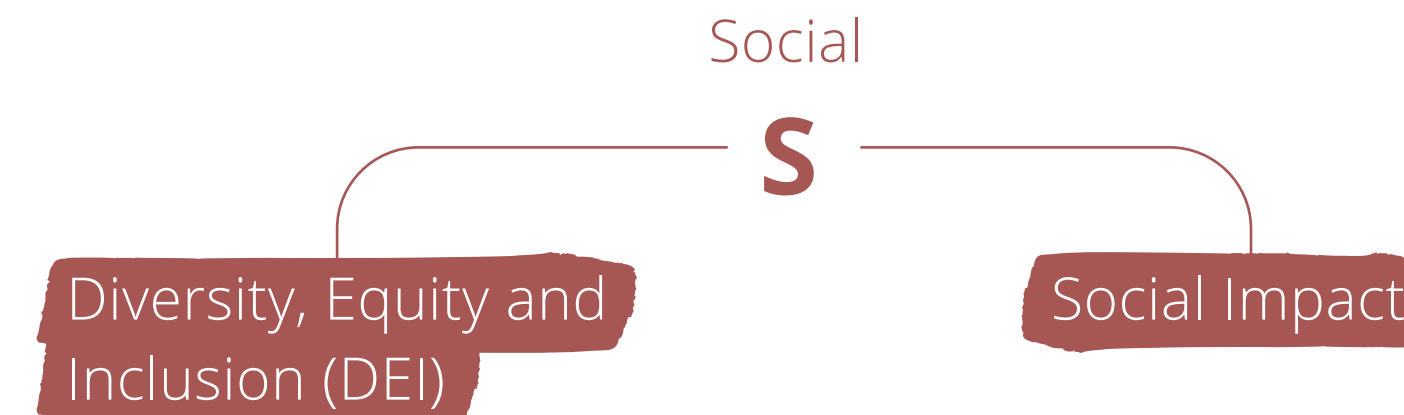
Target

- Minimizing food waste in supermarkets.
- Implementing integrated waste management systems in stores and shopping centers.
- Optimizing and efficiently utilizing packaging materials.

SDG



SDG



Goal

Foster an inclusive work culture and environment that champions diversity, rejects all forms of discrimination, and promotes equal integration and participation for everyone.

Target

- Ensuring representation of female talent in top and middle management roles as well as in technology-related professions.
- Designing inclusive *journey* for our teams.
- Establishing internal networks for development.
- Providing awareness-raising and DEI training for employees.

SDG



Goal

To enhance the lives of individuals and communities we engage with, we strive to create opportunities, diminish inequality, and contribute to the development of a fairer and more equitable society.

Target

- Executing initiatives and programs across four main areas:
 - Education
 - Entrepreneurship and employability
 - Inclusion and gender equity
- We evaluate the social impact of these programs based on scientific evidence and their alignment with the Sustainable Development Goals (SDGs).

SDG



Governance



Goal

To guarantee transparency and integrity in our business conduct, we advocate for the creation of sustainable value for both the company and its stakeholders.

Target

- Corporate Ethics and Compliance Policies and Programs
- Implementation of Due Diligence on Human Rights and Corporate Affairs
- Implementation of Integrated Risk Management Model

SDG



Stakeholder Engagement

We identify our stakeholders from across Falabella's value chain. Through analysis, we assess their involvement and potential impacts of our business model, enabling us to develop tailored management and relationship strategies for each stakeholder group.

In the following table we present our communication channels with each stakeholder group and the identified potential or realized impacts. While these mechanisms aren't bound by a fixed procedural framework, they're designed to meet the unique needs of each stakeholder, considering their relationship with our business units and geographic location. This approach ensures we listen to their concerns and foster best practices for building a relationship of trust and shared value.

Our teams

Engagement mechanisms

- Internal communication channels: Email, slack, teams, Viva Engage. Visits and meetings at premises/facilities.
- Social networking.
- Corporate volunteering.
- Evaluation process, selection and training.
- Annual report and sustainability reports.

- Counselors and Integrity Channel.
- Onboarding process.
- Culture and work environment work climate surveys.
- Joint committees. Townhall, roundtables, offsites, and other forms of meetings.

Real or potential impacts

- Career development.
- Inclusive employment: women, people with disabilities, people of sexual diversity, migrants.
- Work benefits and quality of life.
- Meaningful work.
- Job stability.

- Occupational health and safety.
- Work-life balance and family life.
- Disengagement. Glass ceiling.

Related metrics

- Promotion rate.
- Internal mobility rate.
- Participation rate of under-represented groups in total employment, employment rate of women (senior and middle management), sexual diversity, people with disabilities, migrants.
- NPS climate and engagement survey
- Accident rate, severity rate, mental health absenteeism.
- Turnover rates.

Trade

Engagement mechanisms

- Collective bargaining processes.
- Monthly meetings with union leaders.
- Annual and sustainability reports.
- Working groups.
- Integrity channel.

Real or potential impacts

- Agreements between the business and the union.
- Consideration in decision-making.
- Training of union leaders.
- Projects involving reorganization of the workforce.
- Omission of the employees' opinion in decision-making.
- Lack of representatives in the event of potential violations of labor rights.

Related metrics

- % of collective bargaining negotiations settled without a strike.
- Number of complaints to local regulators.
- Compliance with subscribed agreements 100%

Customers and visitors

Engagement mechanisms

- Social networks.
- Market research.
- Websites and mobile applications.
- Satisfaction survey (NPS).
- Annual and sustainability reports.
- Physical stores.
- Press.
- Integrity channels.
- Advertising.
- Contests and promotional activities.

Real or potential impacts

- Diverse Range of Products and Services.
- Safe and inclusive facilities.
- Product Offerings with Healthy and Sustainable Attributes.
- Secure Platforms and Anti-Scam Education.
- Alignment with Company Purpose.
- Possible over-indebtedness or misuse of financial products.
- Service or product failures.
- Accidents within our facilities.
- Unauthorized disclosure of personal data.
- Discriminatory and/or misleading advertising.

Related metrics

- % products with environmental or social attributes.
- Perception of convenience, transparency, and simplicity.
- Net Promoter Score (NPS), complaint rate.
- Privacy fines, privacy complaints.
- Client accident rate in stores, rate of claims for client health and safety issues, fines for client health and safety issues.
- Rates of prosecution and/or penalties for non-compliance with contracted conditions by customers.

Financial Institutions

Engagement mechanisms

- Financing contracts.
- Annual report.
- Face-to-face and virtual meetings.
- Investors Web.
- Direct communication.
- Publication of financial results.

Real or potential impacts

- Profitability of the operation.
- Liquidity.
- Capital consumption.
- Decarbonization of financial portfolio.

Related metrics

- Timely payment of maturities.
- Compliance with covenants.

Civil society and foundations

Engagement mechanisms

- Memberships.
- Committees.
- Thematic meetings.
- Participation in collaborative work instances.
- Donations.
- Corporate volunteering.
- Annual report and sustainability reports.
- Digital channels.
- Alliances and joint activities

Real or potential impacts

- Strengthening of social organizations.
- Synergies in joint projects.
- Achievement of institutional goals.
- Implementation of social impact and/or environmental initiatives.

Related metrics

- Percentage of NGOs supported, amounts invested, number of projects financed.
- Perception of contribution to society.
- Scope: number of beneficiaries of the programs.
- Evaluation of social impact initiatives.

Shareholders and investors

Engagement mechanisms

- Board of Directors.
- Shareholder’s Meeting.
- Annual Report.
- Face-to-face and virtual meetings.
- Investors Web.
- Corporate Communications.
- Publication of financial results.

Real or potential impacts

- Profitability of the operation.
- Confidence in the information disclosed.
- Reputation of the reputation.
- Governance (ESG) long-term.

Related metrics

- Share price.
- Dividends paid.
- ESG risk ratings.

Communities

Engagement mechanisms

- Field relationships.
- Instances of listening and dialogue.
- Institutional websites.
- Dialogue forums.
- Annual reports and sustainability reports.
- Corporate volunteering.
- Collaborative work meetings.
- Press and newsletter.
- Integrity channel

Real or potential impacts

- Economic development of the communities.
- Infrastructure investment.
- Opportunities for SMEs.
- Employment and entrepreneurship opportunities.
- Development of urban spaces.
- Safe and inclusive and inclusive spaces.
- Financial inclusion.
- Promotion of quality education.
- Noise nuisance from operations.
- Traffic and infrastructure problems in the streets surrounding stores or warehouses.

Related metrics

- Number of interventions.
- Perception of the contribution of social initiatives and programs.
- Scope: number of beneficiaries of social programs.
- Amount of social investment.
- Evaluation of social impact initiatives.
- Measurements of noise nuisance.

Suppliers and contractors

Engagement mechanisms

- Onboarding
- Annual Supplier Training.
- Commercial meetings.
- Hotlines, telephone and e-mail.
- Surveys.
- Process audits.
- Product fair
- Stakeholders feedback process
- Annual report and sustainability reports.
- Request for proposals.
- Policy communication.
- Courses and trainings.
- Contracts and purchase orders.

Real or potential impacts

- Local development: purchasing practices focused on the domestic market and timely payment times.
- Labor conditions of contractor workers.
- Training and development.
- High standards of compliance.
- Profitable contracts.
- Technological development (new business scales, organizational improvements, or in traceability). traceability).
- Timely payment.
- Economic profit or loss.

Related metrics

- Local development.
- % national purchases.
- % suppliers paid by time periods.
- % suppliers audited.
- % suppliers with improvement plans.
- % suppliers disengaged due to audits.
- Accident rate indicators of contractors.

	Engagement mechanisms	Real or potential impacts	Related metrics		
Government and regulatory authorities	<ul style="list-style-type: none"> —Trades. —Digital channels. —Meetings with government entities. —Audits. 	<ul style="list-style-type: none"> —Press releases. —Participatory consultations. —Annual report. 	<ul style="list-style-type: none"> —Collaboration in public policy (financial education, Clean Production Agreement in textile recycling and packaging). —Payment of taxes, contributions and fees. 	<ul style="list-style-type: none"> —N/A. 	
Commercial partners and associated businesses	<ul style="list-style-type: none"> —Business Partners Portal. —Contracts. —Direct contact commercial executive. 	<ul style="list-style-type: none"> —Support channel. —Seller Academy. —Social networks. —Annual reports and sustainability reports. 	<ul style="list-style-type: none"> —Growth opportunities. —Clarity and transparency of information. 	<ul style="list-style-type: none"> —Commercial conditions. —Innovation. —Visibility of your products. 	<ul style="list-style-type: none"> —N/A.
Trade Associations	<ul style="list-style-type: none"> —Work groups. —Collaboration meetings. —Trade union meetings. 	<ul style="list-style-type: none"> —Corporate events. —Annual report and sustainability reports. —Feedback through corporate reputation measurements. 	<ul style="list-style-type: none"> —Strengthening of the sector's reputation. —Management of common interests. 	<ul style="list-style-type: none"> —Achievement of sector goals. —Synergies and networking. 	<ul style="list-style-type: none"> —N/A.

Milestones and awards

Our commitment to sustainability has earned us a spot in various Dow Jones Sustainability Indices since 2016. In 2023, we achieved a record-breaking score that ranked us in the top 5 of the global Retailing category, among over 500 participants. Additionally, we were one of only two Chilean companies included in the World Index, alongside being recognized in the Mercado Integrado de América Latina (MILA) and Chile.

Furthermore, we advanced from the BBB to the A category in the MSCI index, maintained our position in the FTSE4Good index, and secured 4th place in the inaugural IPSA Corporate Sustainability ranking by Adolfo Ibáñez University.

Main awards



Falabella S.A. was acknowledged as one of the **top 12 companies worldwide** and the sole Chilean company in the Gender Benchmark 2023. This ranking, created by the World Benchmarking Alliance, assesses how companies advocate for gender equality and the empowerment of women across their value chain.



In 2023, **Falabella was awarded an A rating** for its sustainability management in ESG aspects for the first time. This achievement places the company at the top among national retailers and distinguishes it as one of only six Chilean companies rated above BBB.



Falabella S.A. secured **fourth place in the inaugural IPSA Companies Sustainability Ranking**, conducted by Universidad Adolfo Ibáñez and Brinca Consulting. This achievement underscores the company's advancement across various ESG criteria, including transparency, and the availability and comprehensiveness of information.



Additionally, Falabella S.A. achieved its highest score to date in the Dow Jones Sustainability Index, placing it among the **top 5 global companies in the Retailing category**. It was also one of two Chilean companies featured in the World, Chile, and Mercado Integrado de América Latina (MILA) indexes.





Falabella S.A. secured **first place in the second “Diagnosis on Business and Human Rights in Chile 2023,”** conducted by the Corporate Sustainability Program of Pontificia Universidad Católica de Chile, in collaboration with the ILO and the World Benchmarking Alliance. This achievement positions it as the IPSA company with the most effective human rights management.



At the VIII “Night for Equality,” organized by Fundación Iguales & Pride Connection Chile, Falabella S.A. was awarded in the **“Best National Company”** category for its commitment to fostering inclusive work environments for LGBTI+ talent.



Additionally, Falabella Retail, Sodimac, and Mallplaza were recognized among **the 100 most responsible companies in Chile**, each leading in their respective categories: Retail, Home Improvement, and Real Estate-Retail.



In the Cadem Chile **Citizen Brands** rankings, Falabella Retail, Sodimac, and Mallplaza were leaders in the Retail, Home Improvement, and Shopping Centers and Malls categories, respectively.



Merco Talento Peru acknowledged Falabella Retail and Sodimac among the **top 10 companies excelling in talent attraction.**



Sodimac Chile and Falabella Retail Chile were celebrated among the **top 10 brands by Better Brands, in the realm of sustainability impact within the retail sector.**



Falabella Retail Chile’s **‘Arriba Mujeres’** communication campaign received recognition in the PAR Ranking for its commitment to gender equity.



Falabella Financiero was honored with the financial education seal for its Edducity-Haciendo Escuela program by Colombia’s Superintendencia Financiera.



Several companies within the group received accolades as part of the **Ministry of the Environment’s Huella Chile program.** Specifically, Sodimac Chile was distinguished with the Excellence seal along with the Greenhouse Gas (GHG) Quantification and Reduction seals. Falabella Retail was awarded the Quantification and Reduction seals, whereas Banco Falabella and Tottus were honored with the Quantification seal.

In the Carbon Footprint Peru initiative, efforts in ecosystem management were acknowledged: Sodimac earned its third star for measuring and reducing its operational footprint, while Falabella Retail and Falabella.com each achieved their second star for measuring and verifying their emissions.

At the Effie Peru Awards, Falabella.com was celebrated with both a gold and a bronze Effie in the E-Commerce category. Falabella Retail received a gold in the Social Good Positive Change category, and Tottus was honored with a bronze in the Engaged Communities category.

Sodimac Colombia was certified as a carbon-neutral company in scopes 1 and 2 by ICONTEC.

Main Milestones



Sodimac Chile was awarded the **international FSC** (Forest Stewardship Council) certification, acknowledging the responsible management of its private-label wood products.



Sodimac Colombia reaffirmed its commitment to inclusivity by recertifying the **'Empresa Incluyente'** seal from the ANDI Foundation, a nod to its reinforced strategy for supporting people in vulnerable conditions.



Mallplaza set a precedent in Chile by being the first company to secure the **ISO 45.001 certification for its occupational health and safety management system**, with validity extending until 2026.



Falabella S.A., via Falabella Retail and falabella.com, joined the **Clean Production Agreement (APL) on e-commerce packaging**, an initiative of the Santiago Chamber of Commerce and the Agency for Sustainability and Climate Change under the Ministry of the Environment (MMA). This public-private partnership aims to diminish the environmental footprint of packaging materials in Chile's online shopping sector.



Falabella Retail Chile adhered to the **Clean Production Agreement (APL) in the textile sector** to contribute to the proper management of this waste.



For the fifth consecutive year, Falabella Retail Colombia received **carbon neutrality certification** from ICONTEC for reducing its environmental impact and offsetting remaining emissions.



Tottus Chile achieved 100% fulfillment of the objectives and targets set in the **Ecolabel Clean Production Agreement**, spearheaded by SOFOFA and certified by the Sustainability and Climate Change Agency.

Alliances and partnerships

At Falabella, we engage with various national and international associations and organizations to cultivate strategic alliances aligned with our shared interests and goals, enhancing our sustainability initiatives.

We strategically contribute to chambers of commerce and financial organizations to champion free competition, business expansion, and sustainable development within our industry. Our efforts aim to bolster economic growth in the countries where we operate by fostering collaboration and trust. By maintaining open lines of communication with both large and small enterprises, we aspire to advance collective and complementary development, setting higher and improved standards for responsible growth across the region.

Our involvement with financial organizations is designed to encourage self-regulation and the adoption of better business practices nationally. Moreover, it aims to drive continuous improvement for consumer inclusion and protection, ensuring the highest service quality standards and enhancing customer understanding of our products.

Contributions to shopping center chambers and associations reflect a strategic choice to align with and share best practices for the benefit of these entities, addressing issues impacting the sector. In line with our internal regulations and policies, we abstain from making contributions to political campaigns or lobbying organizations.

We forge strategic alliances to bolster our sustainability efforts.

Establishing alliances

We engage in collaborative endeavors, exchanging knowledge and best practices related to climate change. This aligns with our commitment to achieve net-zero emissions by 2035 for Scopes 1 and 2. The alignment of these engagement activities with our climate and sustainability strategy, along with other priorities, is continuously monitored by the sustainability teams across our business units.



Main partnerships

Acción Empresas

Non-profit organization that seeks to improve the lives of people and the planet through corporate sustainability in Chile. Climate change is one of its priorities, focusing on the contribution that companies can make in terms of mitigation and adaptation, promoting actions that support the low-carbon transition.

Business

Financial
Falabella Retail
Sodimac
Mallplaza

Pride Connection

Network, in Chile, that seeks to promote inclusive work spaces for sexual diversity and generate links to attract LGBTI+ talent in the different organizations that comprise it.

Business

Financial
Falabella Retail
Tottus
Sodimac
Mallplaza
Falabella S.A.

Global Compact

United Nations initiative to promote the adherence of the private sector in Chile to the Sustainable Development Goals (SDGs) through ten principles focused on human rights, labor relations, environment and anti-corruption, including SDG 13 on Climate action.

Business

Financial
Tottus
Sodimac
Falabella Retail
Falabella S.A.
falabella.com
Mallplaza

Association of Banks and Financial Institutions of Chile (ABIF)

The trade association that brings together all private financial and banking institutions, to improve the action of banking in Chile as a financial intermediary and represent them before the public authorities.

Business

Financial

Santiago Chamber of Commerce (CCS)

Non-profit trade association that brings together more than 2,500 companies from various economic sectors of the country, with the purpose of promoting the development of an entrepreneurial Chile.

Business

Financial
Tottus
Sodimac
Falabella Retail
Real Estate
falabella.com
Mallplaza
Falabella S.A.

Chilean Safety Association (ACHS)

A non-profit private law corporation with more than 2.6 million members. Its role is to develop risk prevention programs and provide health coverage and compensation for occupational accidents, commuting accidents and occupational diseases.

Business

Tottus
Falabella Retail
Sodimac
Real Estate

National Chamber of Commerce (CNC)

National Chamber of Commerce (CNC) is a federation dedicated to representing commerce, services, and tourism sectors in Chile. Its primary objective is to foster collaboration and participation between the public and private sectors to achieve the optimal development of the country.

Business

Falabella S.A.

Chilean Supermarkets Association

Non-profit organization open to all supermarkets in the country. Its objective is to manage initiatives, on its own or in collaboration with other entities or the public sector, to promote the development of the industry and contribute with initiatives that enhance its contribution to the quality of life of people and the sustainable development of the country.

Business

Tottus

National Association of Advertisers (ANDA)

The trade association that represents the interests of advertisers in Colombia publicly represents the interests of its members and proposes standards of good practice.

Business

Falabella Retail
Sodimac

Mutual de Seguridad

Founded in 1966, Mutual de Seguridad was born from the initiative of the directors of the Chilean Chamber of Construction, to reduce accidents at work and provide medical attention to workers who have suffered accidents at work.

Business

Mallplaza

Financial

Association of Shopping and Entertainment Centers of Peru

Established in June 2001, consists of the primary shopping malls across the country. Its objective is to promote the development of the industry by representing, promoting, and defending the interests of its members before both public and private organizations.

Business

Real Estate

Mallplaza

Chile Green Building Council

Chilean non-profit organization and member of the World Green Building Council. Promotes technological innovation, capacity building and the generation of public policies to promote the efficient use of resources and improve the quality of life, health and well-being of people and their communities, within the framework of the SDGs and commitments to mitigate and adapt to climate change.

Business

Falabella Retail

Sodimac

Chilean Chamber of Construction

Trade association whose main objective is to promote the development and promotion of construction as a fundamental lever for the development of the country.

Business

Sodimac

Real Estate

National Federation of Colombian Merchants (Fenalco)

Colombian trade association that gathers and represents the main companies in the country.

Business

Falabella Retail

Business Leaders Center for Climate Action

An organization that develops policies to combat the effects of climate change and maintain a business-friendly environment.

Business

Sodimac

Forest Stewardship Council (FSC)

Chilean non-profit NGO whose mission is to promote environmentally appropriate, socially beneficial and economically viable management of the world's forests.

Business

Falabella Retail

European DIY Retail Association & the Global Home Improvement Network (EDRA/GHIN)

EDRA/GHIN is the union of two major trade associations of home improvement companies from around the world. Its objectives are to promote equitable regulation of home improvement companies, as well as to advance social and environmental sustainability goals.

Business

Sodimac

Fundación Chile

Public-private organization whose purpose is to drive Chile's transformation towards sustainable development. It promotes high-impact collaborative solutions for the country, addressing local challenges of global scope.

Business

Sodimac

Chilean Chamber of Shopping Centers

Independent, non-profit trade association, which brings together the main players in the industry in Chile.

Business

Real Estate

Mallplaza



Association of Shopping Malls of Colombia (Acecolombia)

Works for the integration of shopping centers in Colombia in search of their development and institutional strengthening, through joint activities, strategic alliances and continuous improvement programs.

Business

Mallplaza

International Council of Shopping Centers (ICSC)

It promotes and elevates markets and spaces where people shop, dine, work, play and gather as fundamental and vital parts of communities and economies.

Business

Real Estate

Mallplaza

North American Chilean Chamber of Commerce (AMCHAM)

Promotes the development of business ecosystems between Chile and the United States, encouraging trade, investment, the transfer of innovative best practices and the articulation of public-private collaboration spaces to achieve sustainable, inclusive and comprehensive economic growth for the country.

Business

Falabella S.A.

Sodimac

Construction Institute

An entity that articulates public and private efforts to collaborate in the sustainable development, quality and productivity of construction, promoting and proposing policies, standards, technical documents and best practices, through innovative management and continuous improvement.

Business

Real Estate

National Society of Industries

Trade association of the Peruvian industry, which brings together producers and businesses of the national territory, promoting the competitiveness and growth of Peruvian industry.

Business

Tottus

ICARE

It is a private, non-profit corporation, independent of trade union and political interests, founded in 1953 by businessmen and professionals linked to various sectors of economic activity in Chile, with the purpose of promoting business excellence in the country.

Business

Falabella S.A.

Financial

Mallplaza

Chilean Association of Venture Capital (ACVC)

Fostering innovation and entrepreneurship from its financing. They represent the actors of financing for high-impact ventures in Chile and the region.

Business

Falabella S.A.

06 Value chain



FALABELLA



From the world to your doorstep

Making life simpler and more enjoyable entails fostering a global and responsible supply chain to reach more people with our solutions. It's about ensuring the efficient supply of goods, adhering to ethical and quality standards. It's about forging human connections, enhanced by technology. It's about contributing to the growth of our community by empowering local businesses with sales tools and digital support.

Falabella's value chain is anchored in three key pillars:

Our global supply chain
through which we supply ourselves with the goods we sell in our stores.

The technology-driven
operations and logistics
enable us to deliver faster and enhance the value proposition for users of our physical-digital ecosystem.

Customers and sellers
of our businesses units, with whom we establish reliable and secure connections.

Ethics in our supply chain

Suppliers and organizations aspiring to collaborate with Falabella must adhere to our Supplier Validation and Creation Policy and undergo the Background Check Procedure. This frame of internal policies serve as a comprehensive guide for all Group companies, on the supplier onboarding process.

We maintain a Policy for the Procurement and Contracting of Goods and Services for Internal Use, which establishes principles and rules governing procurement and contracting activities. This ensures quality processes at competitive prices, conducted within a framework of legality, transparency and objectivity, facilitating efficient decision-making and effective risk management. Additionally, we have developed a Procedure for Procurement and Contracting of IT Goods and Services for Internal Use, complementing the Policy by defining internal rules applicable to IT-related purchases and contracts.

Before engaging in business with Falabella, suppliers are required to sign a declaration of compliance, a declaration of conflict of interest and links with Politically Exposed Persons (PEP), and, if applicable, a register of final beneficiaries. Through these documents, suppliers acknowledge and commit to upholding the integrity and compliance standards of our Ecosystem.

As part of our Supplier Validation and Creation Policy, a background check is conducted to approve the inclusion of a new supplier. This process involves specialized search engines that cover various regulatory and negative press aspects.

Currently, this check covers aspects such as involvement in activities and situations contrary to Falabella's internal regulations and declared values and principles, inclusion on national and international lists of prohibited people, regulatory non-compliance, commission of crimes by individuals or entities, and violation of antitrust regulations. Additionally, aspects related to labor practices are reviewed, such as overdue labor and social security debts or non-payment of taxes or health contributions to employees.

The background check utilizes publicly available databases to deliver results. Suppliers identified with discrepancies or non-compliance are reviewed by our responsible teams for evaluation and may be requested to rectify and/or be excluded from the process if necessary.

Conducting good business means establishing **ethical and responsible relationships** with our suppliers.



To elevate our compliance benchmarks, we're launching a new search engine on our corporate supplier validation platform in early 2024. This upgrade will expand our background checks to include additional criteria regarding ESG.

Across the board, in the nations where we operate, there isn't a single supplier or company that individually accounts for 10% or more of our total procurement within the timeframe considered.

Our payment practices to suppliers are governed by local laws. In Chile, the norm is to adhere to a 30-day payment law, although certain terms ratified by the Chilean Ministry of

Economy, Development and Tourism allow for extensions (246 for payments between 31 and 60 days, and 68 for payments exceeding 60 days). Peru adopts a tailored payment approach for SMEs. In Colombia, by virtue of the Ley de Plazos Justos, the longest payment duration to an SME supplier is capped at 45 days. Brazil mandates a minimum payment deadline of 30 days for all goods and services suppliers. Argentina and Uruguay see varied terms from immediate to up to 120 days. Mexico adheres to the general policy of 30-day payments. Our payment policies do not differentiate between critical and non-critical suppliers.



Settled Invoice	Range from reception	Domestic supplier	Foreign supplier	Total suppliers
Number of invoices	Up to 30 days	5,753,112	107,193	5,860,305
	31 to 60 days	1,298,152	39,214	1,337,366
	61 or more days	714,299	11,030	725,329
Total amount (CLP MM)	Up to 30 days	7,356,100	871,032	8,227,132
	31 to 60 days	2,233,788	518,021	2,751,809
	61 or more days	979,770	227,780	1,207,550
Delinquency interest (CLP MM)	Up to 30 days	0	0	0
	31 to 60 days	0	0	0
	61 or more days	0	0	0
Number of suppliers	Up to 30 days	61,674	6,610	68,284
	31 to 60 days	14,718	2,154	16,872
	61 or more days	6,667	1,325	7,992

Accountability in outsourcing services

To ensure effective management of outsourced services, Falabella has implemented various coordination mechanisms with its suppliers, grounded in the principles of mutual cooperation, rigorous adherence to legal responsibilities, and steadfast commitment to our core values.

Legal Requirements for Outsourcing companies

In Chile, service outsourcing is regulated under two frameworks with extensive legal norms: the subcontracting (or outsourcing) regime and the transitory services supply. This outsourcing is initiated through either a civil or commercial contract for services with contractors or subcontractors, or through a labor provision contract with a temporary services company. Under these arrangements, in both cases, whether in its quality of main or user company, Falabella may face various liabilities, which can be direct, joint, or subsidiary.

To mitigate potential risks from contractors or temporary service providers, Falabella has implemented multiple procedures to ensure compliance with legal standards, including:

- Constant monitoring of health and safety compliance for outsourced workers.
- Oversight to ensure that contractors and temporary service providers uphold workers' rights. In the subcontracting regime, through the exercise of their rights to information, withholding, and payment, requiring regular reports from contractors on their compliance with labor and social security obligations, and, in cases of non-compliance, withholding payments and directly compensating employees as necessary.

Ongoing compliance verification procedures

In addition to consistently exercising the legal rights to information, withholding, and payment, Falabella has set forth a series of guidelines to attain the highest standards of labor compliance. This ensures the well-being of our workers and maintains the stability of our operations.

Our businesses have advanced in integrating various strategic tools in their relationships with suppliers, including:

Requiring declarations of conflicts of interest, including disclosures about relationships with politically exposed persons or related parties.

Conducting thorough reviews of suppliers' administrative, judicial, and bankruptcy records.

Issuing liquid guarantees for contractual compliance, calibrated to the annual cost of the contract.

Setting annual proportional invoicing limits for each supplier.

Enforcing regulations on penalties for non-compliance, which may include fines, surcharges, and/or contract termination.

Mandating periodic submissions of tax and social security compliance reports from suppliers.

A Responsible Ecosystem with its Suppliers

In addition to measures implemented to ensure compliance and ethical conduct among our suppliers, Falabella deploys strategies at each business unit level to integrate sustainable practices throughout our value chain.

Falabella S.A. and its subsidiaries develop policies and strategies aimed at equitable and sustainable management of their supply chains. Our objective is to create shared value and mitigate financial and sustainability-related (ESG) risks. This takes into account the unique challenges and needs specific to each business's geographic location and the local community dynamics. Subsequent pages provide examples of how various subsidiaries integrate ESG factors into their supply chain management initiatives.

Regarding supplier vetting, each Group company employs pre-screening processes tailored to their specific business contexts and demands. Considerations include the value of purchases, their impact on operations, and their substitutability. Additionally, the specific risks assessed vary by business and are influenced by geographic factors, ensuring that local and sector-specific issues—such as those in the energy or forestry sectors—are appropriately addressed. Assessments also consider critical risks associated with specific raw materials.

At the corporate level, significant suppliers are identified as those among the top 10 in terms of spending, deemed critical based on the volume they supply and their substitutability.

At the business unit level, additional criteria are used to categorize suppliers according to compliance standards such as the Supplier Ethical Data Exchange (SEDEX):

- Sodimac identifies critical suppliers based on factors like company assets, manufacturing risks associated with their products, or risks linked to the SEDEX country, and world-class supplier exclusion.
- All of Falabella Retail's own-brand suppliers are deemed critical due to potential reputational risks.
- Mallplaza categorizes as critical those suppliers indispensable for providing basic services in operations and for ongoing main construction projects.



Total suppliers

	Tottus	Sodimac	Falabella Retail
Total number of Tier 1 suppliers (direct)	4,504	8,438	8,252
Total number of significant Tier 1 suppliers (direct)	By commercial criteria	324	3,205
	By ESG criteria	22	1,396
% of total spend with significant Tier 1 suppliers (direct)	N/A	N/A	95%

Value chain

ESG risk assessments

We conduct risk assessments and screenings on our suppliers through document reviews, including evidence-based verifications, and on-site inspections. These evaluations prompt specific responses, such as the development of corrective action plans.

Our suppliers provide critical products and services. Non-compliance with legal or internal requirements, minimum standards, or the adoption of unethical, unsafe, or environmentally harmful practices can adversely affect our operations, restrict our growth, and damage our reputation. Audits focus on a broad spectrum of issues, but the most frequent risks identified in Latin America and Asia pertain to health and safety, wages, benefits, and working hours. Suppliers found to have critical non-compliances are discontinued; for minor non-compliances, suppliers must present and implement an action plan, which we closely monitor to ensure improvements.



The outcomes of these evaluations lead to definitive measures, such as the **development of action plans.**

Mallplaza

At Mallplaza, we assess all suppliers involved in our Request for Proposal Process to pinpoint potential risks. This evaluation considers various factors, including environmental management certifications, policies (e.g., waste, materials use, ethics, gender diversity, disability, and supplier relations), and programs (benefits and training), alongside financial indicators such as balance sheets and income statements. Other considerations include compliance with occupational health and safety standards and risk management. The sustainability evaluation score impacts the supplier's bid by 3% at the award decision stage. This comprehensive assessment establishes each supplier's baseline risk profile, ensuring transparency and optimal performance while maintaining our standards for integrity and corporate responsibility.

These evaluations are valid for one year, after which suppliers must be reevaluated to participate in future Request for Proposal Processes. Suppliers that fail to resolve any non-compliance issues in their evaluations may not proceed until these issues are addressed. Given that our processes are regional, the criteria used in these evaluations are tailored to the local regulations and conditions of each country we operate in, including Chile, Peru, and Colombia.

Falabella Retail

We employ a systematic approach to monitor social compliance within our supply chain. Under our Supplier Agreement, which is a binding contract between Falabella and our suppliers, there are stringent auditing requirements that align with local laws and established auditing protocols like SMETA, BSCI (Business Social Compliance Initiative), and WRAP (Worldwide Responsible Accredited Production). Factories failing to meet our standards within a set timeframe are removed from our network.

Our audit process is continuous and not merely a single event. We review and evaluate audit reports, assigning different validity periods based on the identified risk levels, with a maximum period of two years. Regular audits are crucial to mitigate potential social compliance risks in our supply chain.

Falabella Retail has a permanent annual objective to audit 95% of all private label suppliers.

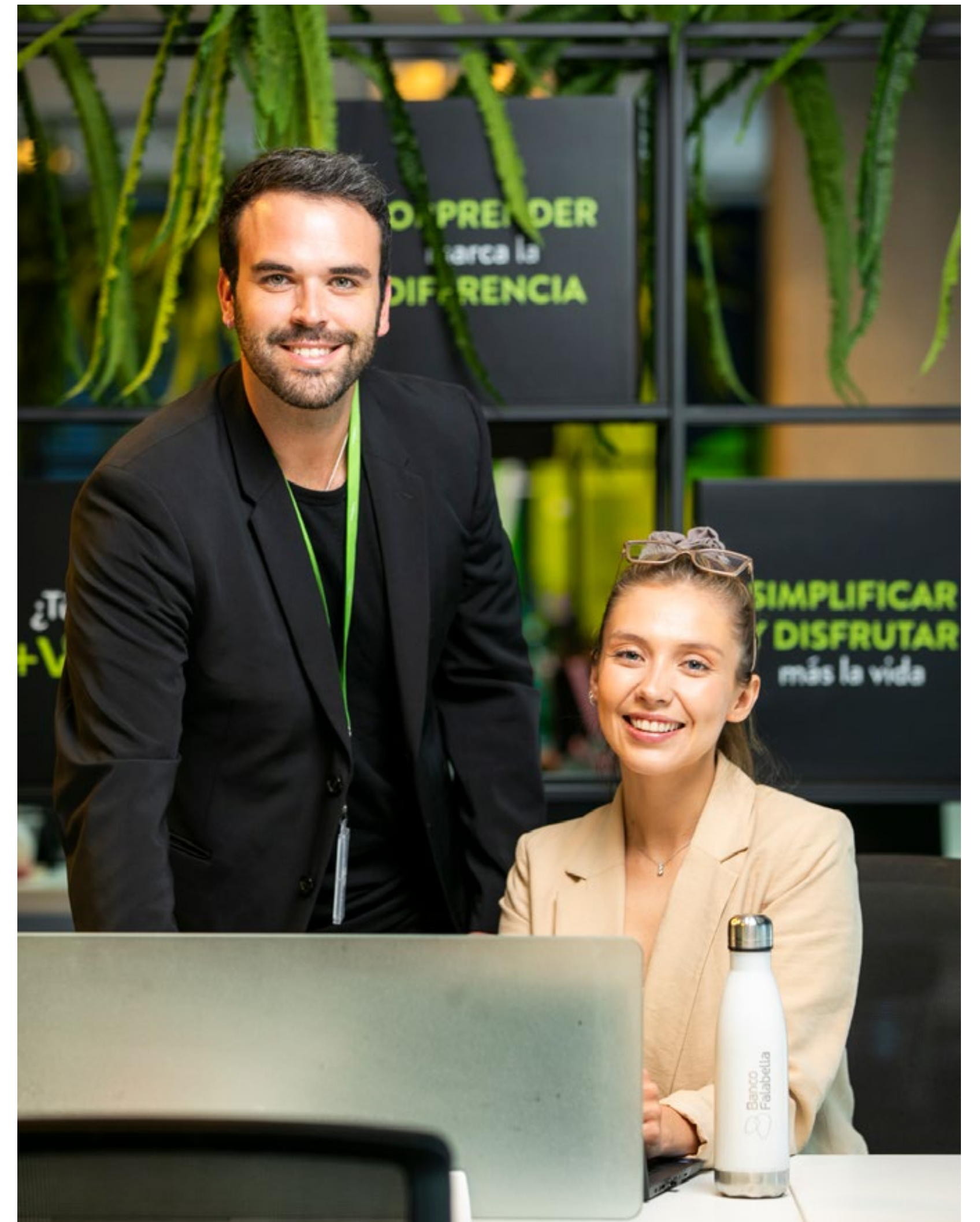
Our supplier evaluation and development process is transparent, and we adhere to ethic and responsible sourcing practices. We adhere to ethical and responsible sourcing practices, extending this commitment throughout our supply chain. Social compliance auditing is a critical prerequisite for maintaining a long-term partnership with our suppliers, recognized by our merchandising departments that actively engage with our suppliers.

Upon initiation, suppliers sign the Supplier Agreement, pledging to conduct social audits or provide audit reports that comply with recognized standards such as SMETA, BSCI, EICC (Electronic Industry Citizenship Coalition, Code of Conduct), ICTI (International Council of Toy Industries), WRAP, WCA (Workplace Condition Assessment), and others. Suppliers must upload the latest audit reports from their factories into our system, which we evaluate in collaboration with the auditing firm SGS, applying the criteria from the SMETA Non-Compliance Guide.

Findings from the audits are categorized as Immediate Action (IA), High Risk (HR), Medium Risk (MR), and Low Risk (LR), based on the SMETA Non-Compliance Guide. Each risk level influences the final audit outcome differently, but any findings of child or forced labor necessitate IA, demanding immediate remediation and a follow-up onsite audit within three months.

Significant fire safety issues are classified as HR, valid for six months. Suppliers can address high-risk findings through a Desk Review, potentially extending the validity of the original report, as these findings can often be verified remotely. For MR and LR factories, we set validity periods of one and two years respectively, with potential spot checks. Factories demonstrating exceptional compliance (ACC) comply fully with all local laws and international codes.

We currently accept audits conducted by external firms like ITS, SGS, and TÜV. SGS, our partner, assists in auditing new factories and monitoring audit follow-ups, including our Desk Review program. Additionally, as a purchasing member of SEDEX, we stay informed about the latest industry trends in social compliance and authenticate reports.





Sodimac

Since 2015, Sodimac has partnered with the international platform SEDEX to rigorously and objectively evaluate the ethical and socially responsible practices of our supply chain. This includes aspects such as occupational risk prevention, environmental management, and business ethics. This partnership allows us to support our suppliers by highlighting their strengths and identifying opportunities for improvement in sustainability.

In 2023, these evaluations were performed by an independent, accredited auditing entity using the SMETA (SEDEX Members Ethical Trade Audit) methodology.

Today
Sodimac has

256

suppliers

in development
programs

falabella.com

When a potential seller applies to register, the application is reviewed by our team. This team ensures the seller is a legally established business and verifies that none of its participants are involved in criminal activities. We also assess the seller's financial stability to ensure it aligns with our risk tolerance before authorizing the creation of their account. If a seller cannot provide all required documentation during the registration process, we implement an action plan that involves four stages of follow-up. These stages include providing a checklist of required documents, sending text messages, making phone calls, and resending requests for pending information, concluding with the commercial finalization.

Tottus

At Tottus, we manage supply chain risks from various angles to ensure product traceability from origin to the end customer. We conduct audits based on recognized standards like HACCP (Hazard Analysis and Critical Control Points), Global GAP (Good Agricultural Practices), and IFS (International Featured Standard) FOOD. These audits help ensure the appropriate use of agrochemicals, proper management of liquid and solid industrial waste, product safety, and quality.

Additionally, in 2023, the first SMETA audits were conducted, with suppliers prioritized based on geographical risks and industrial sector, as identified in SEDEX risk maps. Following these audits, suppliers are categorized by risk level determined by the criticality of the findings, and revalidation of SMETA reports is conducted.

Responsible Sourcing

At Falabella, we are committed to integrating sustainability into our product development. This means purchasing ethically, utilizing sustainable raw materials, and nurturing our business relationships. We continually innovate to design and procure products that minimize negative impacts and maximize positive ones. We focus our business decisions on collaborating with organizations and suppliers that help us generate positive impacts on a larger scale and ensure long-term progress.

We leverage our scale through our own brands, offering an exclusive portfolio that combines the latest trends with competitive prices. By doing so, not only do we add value for visitors to our physical and digital stores, but we also extend our environmental and social commitments throughout our supply chain.

Our relationships are founded on ethical standards and integrity, which is why compliance with labor laws and respect for human rights are fundamental principles for our collaborations.

Falabella's dedication to human rights is outlined in our Human Rights and Business Policy, which encourages our suppliers to align their practices with the principles specified in the policy. These principles include respecting labor rights, rejecting forced and child labor, combating human trafficking, and promoting the rights of children and adolescents.

We aim to build long-term relationships with our suppliers, support their growth, safeguard their working capital, and encourage their commitment to sustainable production. At the start of our commercial relationships, we provide suppliers with a Practical Compliance Guide that outlines our corporate integrity standards and the behavioral expectations we have regarding integrity, environmental practices, crime prevention, free competition, and human rights.

In 2023, Falabella Retail, Tottus, and Sodimac conducted regional audits and monitoring of their suppliers in partnership with the SEDEX (Supplier Ethical Data Exchange) organization, utilizing the SMETA Social Audit Protocol. This process ensures the evaluation of good practices among our own-brand suppliers for their responsible and comprehensive development. Suppliers are assessed through document reviews, evidence verification, and on-site visits, leading to specific actions such as the creation of action plans.

In 2023, our retail business conducted 4,040 supplier evaluations, 3,380 of which included sustainability considerations. These evaluations covered 58% of our domestic suppliers and more than 99% of our international suppliers.

2,207

suppliers assessed

on social issues



We aim to establish long-term relationships with our suppliers, foster their growth, nurture their working capital, and encourage their commitment to sustainable production.

Suppliers assessment

	Falabella Retail			Sodimac			Tottus			Consolidated		
	National	Foreigners	Total	National	Foreigners	Total	National	Foreigners	Total	National	Foreigners	Total
Total assessments to suppliers	754	962	1,716	66	1,330	1,396	658	181	839	1,567	2,473	4,040
Total sustainability assessments	754	962	1,716	66	1,330	1,396	89	179	268	909	2,471	3,380
% of suppliers assessed on ESG issues	100%	100%	100%	100%	100%	100%	11.9%	49.7%	24.2%	58.0%	99.9%	83.7%
% of significant suppliers assessed		95%			100%			9%			99%	
Goal of Sustainability Assessments 2023			1,716			2,017						

Note

The figures provided here pertain exclusively to the consumer discretionary, supermarkets, and home improvement sectors.

Supplier development programs

We provide information and training to suppliers on Falabella’s ESG program, outlining the process and requirements.

falabella.com

Through the Sellers Academy & Communications, we offer live training sessions weekly, covering topics crucial to sellers operations. Additionally, sellers can access video tutorials on YouTube created by our Sellers Academy and step-by-step manuals in our help center. We keep sellers up-to-date with new developments, guidelines, and opportunities through regular emails and messages within the Falabella Seller Center.

We also maintain a dedicated website specifically for our sellers.

→ [Falabella Sellers](#)

Mallplaza

At Mallplaza, we continuously train our suppliers on occupational health and safety, environmental standards, and regulations. This ensures they are well-informed and current with the standards that guide our corporate actions.

Comprehensive technical support program for capacity building and enhancing supplier ESG performance.

Sodimac Colombia

Engages in monthly communications with suppliers, disseminating best practices for sustainability within the supply chain.

We support suppliers in implementing corrective and improvement actions.

Initial evaluation

Sodimac

As part of the SEDEX supplier evaluation program, we conducted training on the initial self-evaluation process with suppliers from Chile and Colombia. This training covered topics including international labor standards, ethics, and environmental concerns. Additionally, we have initiated several projects aimed at developing our supply chain, including:

- Sodimac Colombia SME Mentoring Program.
- Packaging Guide presentation in Chile.

Audits

Sodimac

A total of 190 suppliers from Chile, China, Argentina, Peru, and Colombia underwent initial training on the auditing process. Additionally, 80 suppliers participated in evaluations as part of our supplier evaluation program with SEDEX.

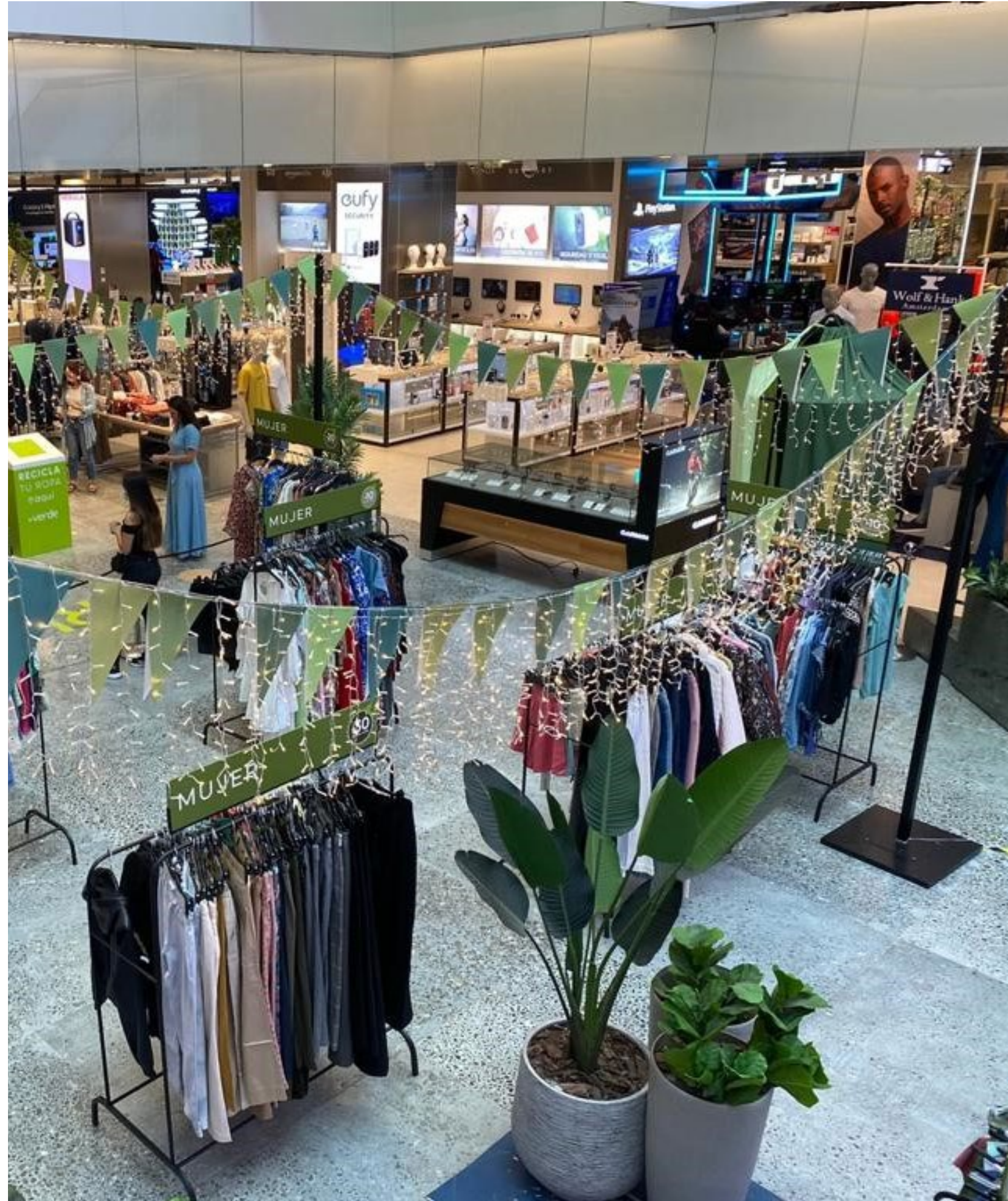
falabella.com

Our team supports vendors with the goal of fostering their business growth. We also offer a physical space known as the Support Café, where experts on various topics provide face-to-face support to vendors. These sessions include free talks on subjects of interest to salespeople and are part of a comprehensive technical Support program aimed at

Support programs for suppliers

	Retail	Sodimac	Tottus	Consolidated	Sellers falabella.com
Number of suppliers assessed as having significant actual or potential negative impacts.	36	536	22	594	38
% of suppliers with actual or potential significant negative impacts that have an agreed corrective action/improvement plan.	100%	100%	0%	99.9%	>80 ^[1]
Number of suppliers assessed with actual or potential significant negative impacts whose contracts/business relationships have been terminated.	0	0	0	0	89
Total number of suppliers supported in the implementation of a corrective action plan.	36	256	0	292	451
% of significant suppliers involved in capacity building programs.	0%	100%	0%	23%	32.4%

[1] For foreigners, it is 80%, while for nationals it is 100%. This excludes sellers blocked for fraud or intellectual property infringement.



Sellers development– falabella.com

Beyond ensuring product quality on our platforms, we actively engage with our sellers through the Sellers Academy—a dynamic program designed to foster business growth by providing communications, educational content, training sessions, special events, tools, and much more.

Over 4,000 sellers have participated in compliance training via newsletters, webinars, YouTube content, our help center, and various manuals and guides.

Sustainability Project for sellers

This emerging project aims to enhance the visibility of sellers' sustainable attributes to consumers, encourage certification pursuits, and help sellers leverage their investment and commitment to sustainability.

Campaigns for SMEs

Tailored campaigns and commercial events are designed to amplify the growth and visibility of SME products across various categories.

Seller Day

This annual event is tailored specifically for falabella.com sellers, aiming to deepen their understanding of our marketplace, services, and benefits, while also acknowledging outstanding contributions by some sellers to their business growth and personal achievements.

Alliances with Public and Private Institutions

At falabella.com, we recognize that collaboration is crucial for business growth and success. Consequently, we've introduced the "f.partners" program, which uniquely positions the services of various companies within our seller community to foster their development.

Products with sustainable attributes

At Falabella, across our retail, supermarket, and home improvement stores, we have implemented initiatives aimed at minimizing the environmental and social impacts associated with the use, manufacture, and disposal of the products we sell. We collaborate with our suppliers and local authorities to offer a range of products that are certified or assessed by third parties to ensure they have minimal negative impacts on society, animals, or the environment. We prioritize sourcing products that are eco-efficient, use less water or energy, prevent animal suffering, support their local communities, or are produced sustainably. Additionally, we emphasize the use of recyclable, recycled, or renewable materials in our products.

2023 sales

\$581,186 million

(US\$663 million)
in products with sustainable attributes

+Green

To systematize and enhance the traceability of sustainable attributes in the raw materials of our +Verde collection in department stores, we've implemented business rules that establish minimum standards for materiality and ensure the support of transparent and reliable certifications. These rules require that our fashion, footwear, and accessories contain at least 50% sustainable materials, with a 25% minimum for the "Denim" category, and 100% sustainable wood in furniture items.

Units sold

+13 million

Sales

\$139,280 million

(US\$159 million)

19% of the total number of categories where the program participates Falabella Retail Chile



We focus on three critical aspects:

Materials

We prioritize raw materials such as recycled materials, organically grown crops, animal products from sources adhering to the five freedoms of animal welfare, or sustainably managed forests, specifically for our own brands.

Control

Each material must be certified by a recognized certifying body, enhancing our ability to trace the environmental attributes throughout the raw material supply chain.

Labeling

Our product labels are made from raw materials certified by the Forest Stewardship Council (FSC), ensuring sustainability from start to finish.

ECO Products

Sodimac’s product range, known for its positive environmental and social attributes, includes toiletries, organization items, and furniture crafted from plastic waste collected at our clean points. This initiative marks the first circular economy venture by a retailer in South America, in partnership with TriCiclos and Comberplast.

ECO products must meet specific standards and requirements to be included in our assortment as detailed by our Quality Control team and outlined in our Sustainable Product System Guide^[1] This guide dictates that eligible products must have one or more of the following: third-party certifications, a third-party validated carbon footprint, or an Environmental Impact Declaration published under a current program.

The criteria considered are as follows:

Circularity and Recycling

Products made with over 50% recycled materials, that are biodegradable within six months, compostable, reusable, or can be reassembled.

Sustainable Production

We emphasize the efficient use of resources to minimize environmental impact during production. Products that provide a publicly measured or third-party verified carbon footprint are also included under this criterion.

Efficient Consumption

Products designed to use energy or water more efficiently.

Healthy Home

Products contributing to a healthier indoor environment by being free from harmful chemicals.

Inclusive commerce

Products and practices that support social causes and demonstrate ethical behavior.

Sustainable products on sale

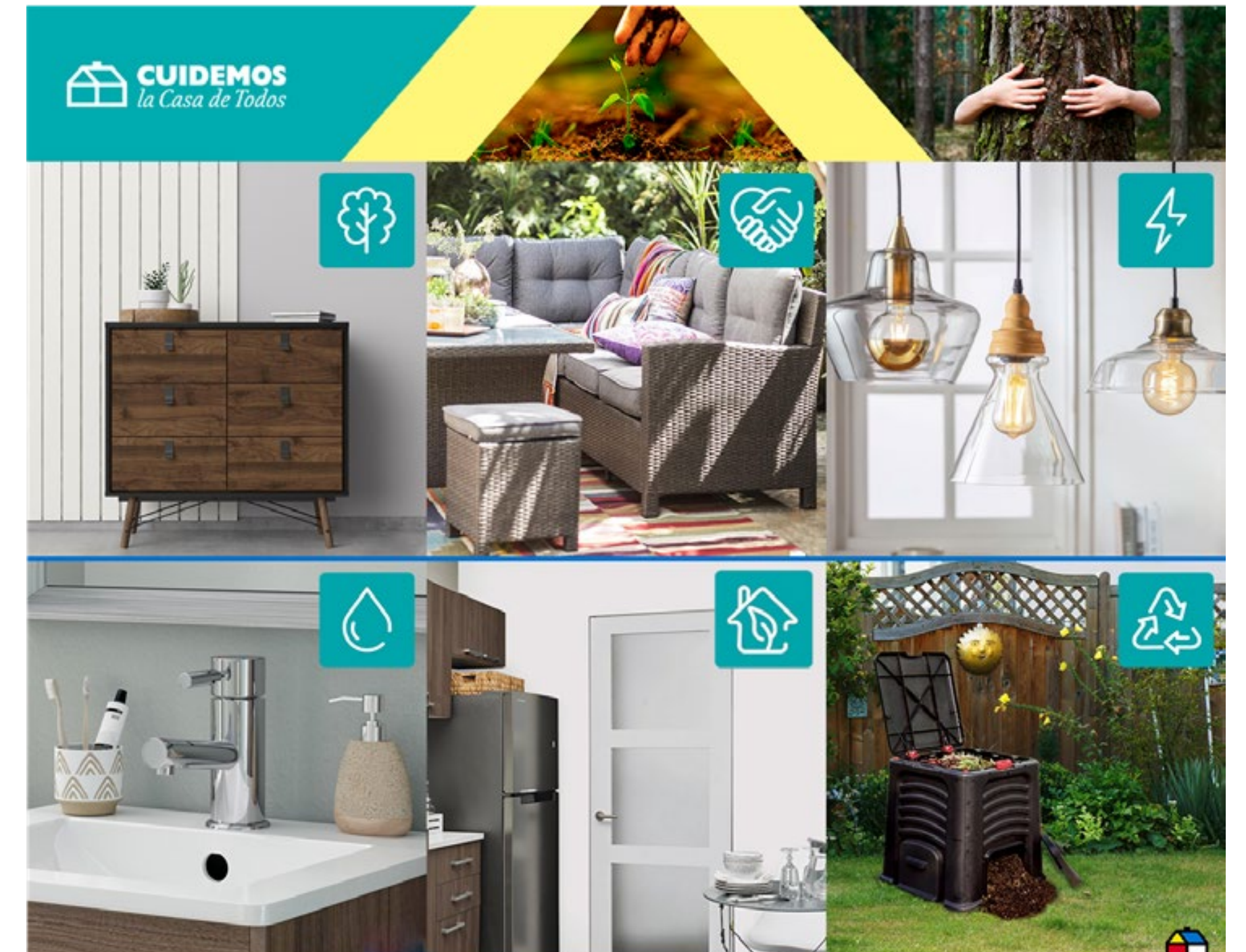
+13,700

Sales

\$423,647 million

(US\$483 million)

8.7% of total sales of Sodimac Chile



[1] Product System Guide 2023 August (contentstack.io)

Towards efficient logistics

Our Corporate Home Delivery business unit centralizes the transportation for all company deliveries. It facilitates home delivery through specialized facilities dedicated to the consolidation and sorting of orders, enabling significant cost synergies.

To make life simpler and more enjoyable, we've crafted a strategic framework with three primary goals. Firstly, focusing on service, we aim to consistently meet our customers' delivery expectations. Secondly, in terms of speed, we are committed to developing a logistics network that ensures delivery to most of our customers within 24 hours. Thirdly, pertaining to efficiency, we strive to enhance the scalability of our logistics network by capitalizing on both internal and third-party delivery synergies.

We offer a versatile solution for our network users, structured around three logistics models that increase our operational speed and efficiency:

1 Fulfilled by Falabella

We handle storage and management of sellers' merchandise in our dedicated Home Delivery distribution centers, ensuring seamless delivery through our network.

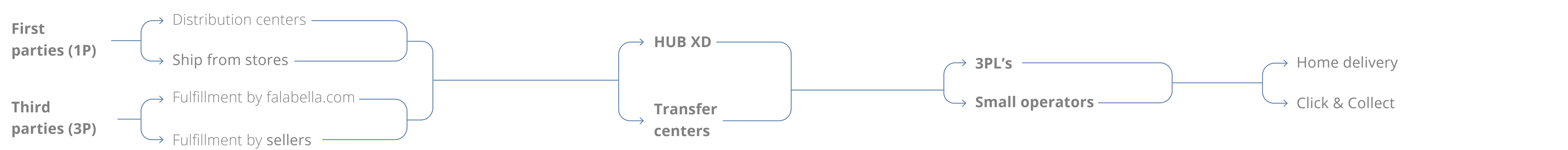
2 Fulfilled by seller

Sellers maintain their own warehousing and utilize our network for home delivery.

3 Delivered by seller

Sellers are fully responsible for the logistics and delivery of their products.

We promote rapid, efficient deliveries with a high-quality, flexible service tailored to meet our customers' needs.





A more efficient logistics network

In 2023, we managed to integrate the logistics assets of our businesses, consolidate last-mile delivery through transfer centers and cross-docks, and facilitate combined product deliveries from both our retailers and marketplace sellers.

In our commitment to expedite shipping, we successfully delivered over 60% of our retailers' shipments within the region in under 48 hours during 2023. This achievement stems from advancements across our logistics chain and the concerted efforts of our business units. Additionally, deliveries for our marketplace sellers under 48 hours improved by 3 percentage points.

35 million

e-commerce orders delivered

in the region in 2023

60%

of deliveries in less than 48 hours

of our retailers in the region in 2023

Fulfillment

We have further refined our warehousing services for marketplace sellers. In 2023, we saw a 30% increase in the volume of packages dispatched from our distribution centers for sellers across the region. This surge, along with enhancements in receiving and picking processes, allowed cost efficiencies of 51% in Peru and 10% in Chile.

Transfer Centers and Cross-dock Hubs

To reduce delivery times in cities beyond the capitals, we expanded our network of Transfer Centers (TCs). In Chile, we added two TCs (Los Angeles and Arica) and increased the capacity of some existing ones, adding over 11,000 m². In Peru, we introduced two new TCs (Cañete and Cajamarca), contributing an additional 1,000 m².

2023 also marked significant growth in our cross-dock hub operations. In Chile, an increased package flow through the hub led to heightened efficiencies and a 50% cut in unit costs. Meanwhile, in Peru, we doubled the daily reception capacity with a 10,000 m² expansion of the cross-dock hub.

These strategic moves significantly optimized our logistics network, enabling us to reduce our logistics footprint by over 330,000 m² compared to the previous year, equating to a 17% reduction.

Click & Collect

In 2023, Click & Collect (C&C) deliveries expanded to represent approximately 40% of all deliveries in the region. This growth was facilitated by leveraging a network of around 1,000 points, encompassing the Group's stores, third-party locations, standalone points, and logistics operators across Chile, Peru, and Colombia.

Falabella Retail

Falabella Retail Chile launched a new 26,000 m² distribution center for big-ticket items in 2023, further integrating our omnichannel logistics across three operations, specialized by product type. This includes the implementation of an autostore —a highly efficient, automatic warehousing system for e-commerce. Additionally, 20,000 m² previously used for reverse logistics were returned, deriving this process to each of the corresponding distribution centers.

Falabella Peru centralized its operations within two warehouses: one for big-ticket items, shared with other companies of the Group, and a fully automated one for mini-ticket items, enhancing productivity and delivery speeds.

Meanwhile, in Colombia, preparations are underway to centralize operations in a new distribution center starting the first quarter of 2024.

Tottus

July 2023 saw the opening of Peru's first self-supporting warehouse by Tottus, which freed up approximately 25,000 m² of leased space, reduced logistics costs, and increased capacity for peak season operations, without additional costs, while aligning with the sustainability initiatives defined for the project.

The Tottus App in Chile and Peru

- Seeking to improve the purchasing experience of our customers and make our operation more efficient, the on demand delivery app "Fazil" was relaunched under the name "Tottus app" to be 100% focused on deliveries of the supermarkets of the Group.
- Successful deployment of our express order management system (called FEMS - Fazil Express Management System).

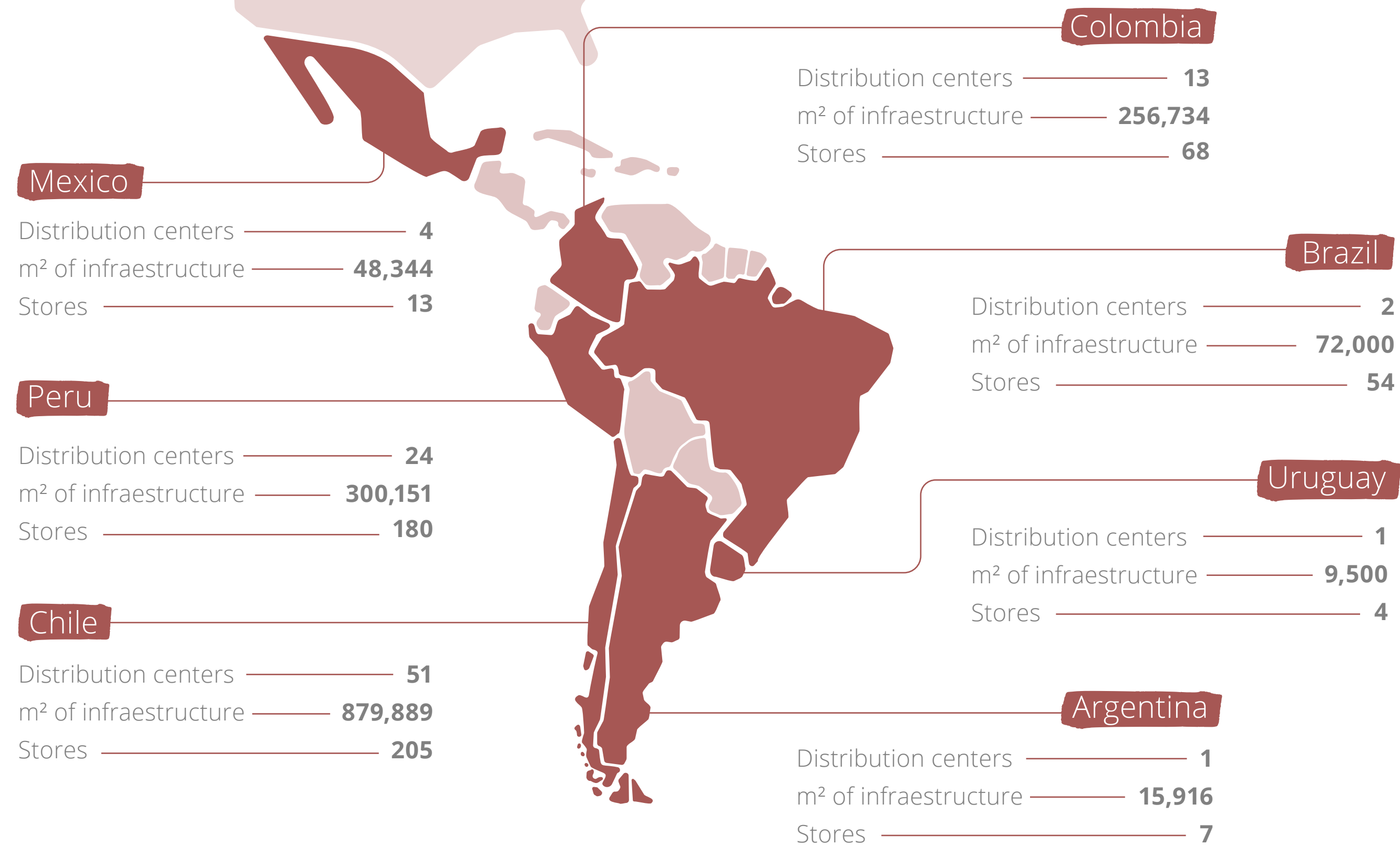
Sodimac

This year, our regional logistics team enhanced home delivery services, improving delivery speed (under 48 hours) by over 3 percentage points and service levels by nearly 2 points. We continue improving in-store availability and efficiency in our logistics expenses.

In Chile, automation at the Lo Espejo Distribution Center now allows 90% of pallet movements to be robot-assisted. In Colombia, we expanded the Funza Distribution Center to boost automation and storage capacity. Brazil welcomed the new Cumbica Distribution Center, enhancing our logistical processes and capacity. In Peru, all customer-facing metrics improved, even achieving historical OTIF (On time in full) and speed of delivery.

Argentina and Uruguay introduced a new routing and tracking system for optimized delivery route planning and monitoring. Lastly, in Mexico, we revamped the entire import movement process to streamline operations and save time.

A growing network



Note

Includes total footage of distribution centers, transfer centers and other logistics assets.

1,582,534 m²

dedicated to logistics

Last mile

~1,500

home delivery trucks per day

35 million

deliveries in the región

40%

Click & Collect



Use of our delivery service

60%

home deliveries

Superior experience

We craft a superior, secure, and reliable experience for everyone who engages with our solutions, viewing each interaction as a critical opportunity to deliver exceptional value and expand our business footprint.

Our ecosystem of physical-digital solutions offers an integrated customer journey, where each person transitions from the virtual to the physical world and fulfills all their needs within our platform of six business units. We leverage technology and data to continuously enhance this experience, prioritizing informed decision-making.

We measure our customers' experience using the Net Promoter Score (NPS) methodology. This is an internationally recognized measurement tool based on responses to a key question, using a scale from 0 to 10: "How likely are you to recommend our brand to a friend or colleague?" The results enable us to manage the customer experience in an informed manner, complemented by other metrics and information collected at various touchpoints along the customer journey.

NPS by Company (%)

	2023	2023 Goals
CHILE		
Retail	56	48
Sodimac	48	44
Imperial	59	58
Real Estate	77	75
Mallplaza	66	60
Tottus	65	65
F.com	54	59
PERU		
Retail	51	43
Real Estate	63	63
Mallplaza	78	77
Sodimac	61	55
Tottus*	68	68
F.com	54	53

*For Tottus, the score considers exclusively the physical channel.

	2023	2023 Goals
COLOMBIA		
Retail	61	52
Mallplaza	83	79
Sodimac	68	69
F.com	64	62
BRAZIL		
Sodimac	64	63
ARGENTINA		
Sodimac	49	47
URUGUAY		
Sodimac	51	49
MEXICO		
Sodimac	63	67
FINANCIAL SERVICES NPS		
Banco Falabella y CMR Chile	51	57
Banco Falabella Peru	63	64
Banco Falabella Colombia	54	61

Brand management and sustainability

In addition to using Net Promoter Score (NPS) for assessing the satisfaction with our products and services, our business units take a comprehensive approach by conducting brand perception surveys. These surveys help us understand the image and key attributes associated with each brand. Notably, several subsidiaries place a significant focus on sustainability, evaluating it directly or through related attributes such as environmental impact, community engagement, and resource efficiency, including energy and water conservation and climate change initiatives.

Beyond sustainability, each subsidiary tailors its brand assessment to reflect the nuances of its specific market, services, products, and customer base. This may involve internal metrics or data from third-party sources. Subsidiaries like Tottus, Falabella Retail, and Sodimac leverage these insights to analyze how brand perception impacts financial performance, alongside other factors such as store location, NPS, new product introductions, and marketing campaigns. This strategic analysis allows us to identify key drivers and prioritize efforts to enhance brand value and market position.

My customer

Driven by our commitment to customer satisfaction, we have implemented the Client Rights Protection Program, branded as “My Client”. This initiative underscores our dedication to safeguarding and advocating for consumer rights, aligning with our mission to simplify and enhance life.

The program sets out clear expectations for our team’s behavior in protecting client rights through various tools and guidelines. Key components of the My Client program include the Customer Rights Protection Policy, which outlines the fundamental principles our employees must follow. They include the Customer Rights Protection Policy, which contains the associated principles, and the Policy and Procedure for Preparing Advertising and Promotional Material, which guides how the Marketing, Commercial and Legal Departments should prepare advertising and promotional campaigns. The Sensitive Claims Procedure is another crucial element, detailing the process for addressing particular types of customer complaints.

Recent regulatory changes have necessitated the development of internal policies to better manage our interactions with customers. Notable initiatives include the Influencers Guide, which governs our engagements with native advertising influencers, and the Protocol of Attention for Customers with Intestinal Diseases, ensuring respectful treatment. We have also adapted our standard contracts to support visually impaired customers by incorporating QR codes

that enable audio access to document contents. Moreover, our advancements in accommodating customers with Autism Spectrum Disorder demonstrate our commitment to inclusivity, ensuring our services are accessible to all individuals, in accordance with our Customer Rights Protection Policy.

In 2023, the Falabella Group was subject to 208 enforceable sanctions concerning consumer rights, amounting to \$509 million in penalties.

No customer concentrates individually, at least 10% of the income from each of our segments.



Customer health and safety

Another dimension of customer protection is their health and safety, both inside and outside our facilities. At Falabella, we take measures to ensure that both visitors to our premises and consumers in their homes can enjoy our products and services safely and without harm to their personal well-being.

Since 2020, our Corporate Security Management (GSC) has been instrumental in safeguarding visitors from potential environmental threats. The GSC collaborates closely with Security and Environmental Analysis, Corporate Physical Security sub-managers, and the security desks across each country and business unit. This team is dedicated to assessing physical security risks at Group facilities, such as potential criminal activities, trends in public disorder, and formulating comprehensive policies, protocols, and procedures to prevent and mitigate these risks.

Moreover, we have strengthened our commitment to anti-discrimination by partnering with Pride Connection to introduce a corporate-level guide for inclusive treatment. This initiative is designed to educate and guide both our internal and external teams on respecting and embracing diversity among our customers and visitors. Additionally, our individual business units have developed their own tailored manuals and protocols to ensure inclusive and non-discriminatory treatment throughout their operations and services.

Quality and safety of products

At Falabella, we prioritize the health and safety of our customers. To uphold this commitment, we continuously monitor the condition of our products and maintain meticulous traceability throughout our value chain. This proactive approach allows us to swiftly react to supplier notifications and detect any product issues before they reach our customers.

When a product fails to meet our high standards or comply with local regulations, we immediately halt its sale and remove it from our stores and distribution centers. We also comply with regulatory directives and ensure the responsible disposal of recalled products.

Products withdrawn from stores and distribution centers during 2023*.

	Total number of products recalled	Number of product lines recalled	Costs of Product Recalls (Millions of \$CLP)
Sodimac	801	1	54
Tottus	324,350	127	382
Falabella Retail	0	0	0
Total	325,151	128	436

* Figures correspond to private label products that were removed from the shelves and distribution centers before they were sold.

Chemical product management

At each of Falabella's business units, we are fully cognizant of the risks associated with chemicals in our products, particularly those that could impact the health, safety, or well-being of our customers, employees, or third parties.

We adhere to stringent guidelines for managing hazardous chemicals, whether these chemicals are used internally or are offered for sale. Upon identifying a product containing hazardous chemicals, we classify it according to Chilean Standard No. 382:2013. Subsequently, we implement all necessary protocols for its preparation, dispatch, transportation, and reception, ensuring all our warehouses and retail points are equipped for safe storage and display.

Our teams undergo rigorous training on the properties, hazards, and proper handling of these substances. This education extends to the appropriate use of personal protective equipment and adherence to safety procedures concerning the dispatch and management of hazardous materials.

Furthermore, we consistently conduct periodic reviews of the risks associated with the handling of chemical substances in our controlled products.



Safeguarded finances

We develop tools that educate our customers about the advantages and innovations of our products. Our protocol for the sale of consumer loans standardizes our sales approach, ensuring that every customer receives comprehensive advice. This protocol emphasizes the importance of transparent communication, detailing the benefits, convenience, and key features of our products, thereby enhancing customer understanding and satisfaction.

We safeguard our customers' financial well-being

Banco Falabella employs a sophisticated risk strategy that incorporates rules and models devised through machine learning methodologies. This approach enables us to identify customer segments that are financially vulnerable and may have limited payment capacities. By doing so, we proactively protect these customers from overextending their financial commitments, thereby ensuring their expenditures do not surpass their present and projected financial capabilities.





Value proposition for sellers

By 2026, we are committed to ensuring that 40% of the products sold through our online channel are sourced from our sellers. To reach this ambitious goal, we have crafted a strategic approach aimed at recruiting key customers, including SMEs and startups. This strategy involves enhancing our platform integration, streamlining the onboarding process, and fostering partnerships with pivotal ecosystem players. Our 90-day performance improvement plan is designed to expedite the time to the first sale.

Our challenge to 2026

40%

of online GMV

to come from
our sellers (3P)

Those who choose falabella.com as a sales tool will also have access to logistical services and stores; mass campaigns in media and marketing services; and technology for their businesses, such as the Falabella Seller Center. This internal, self-managed platform allows sellers to: create their products, manage their inventory, handle sales and shipments, review their billing, and analyze key performance metrics for their businesses.

To help sellers accelerate payments and improve liquidity, Banco Falabella offers financing to companies that sell their products on the Group's e-commerce platforms. The goal is to provide working capital and increase their sales on the Company's platforms.

Scale based in Technology

We are harnessing technology to scale our integrated physical-digital ecosystem, propelling the evolution of our business through the creation of interconnected platforms. These platforms are not only designed to enhance customer experiences but also to facilitate the exploration of new business models and opportunities.

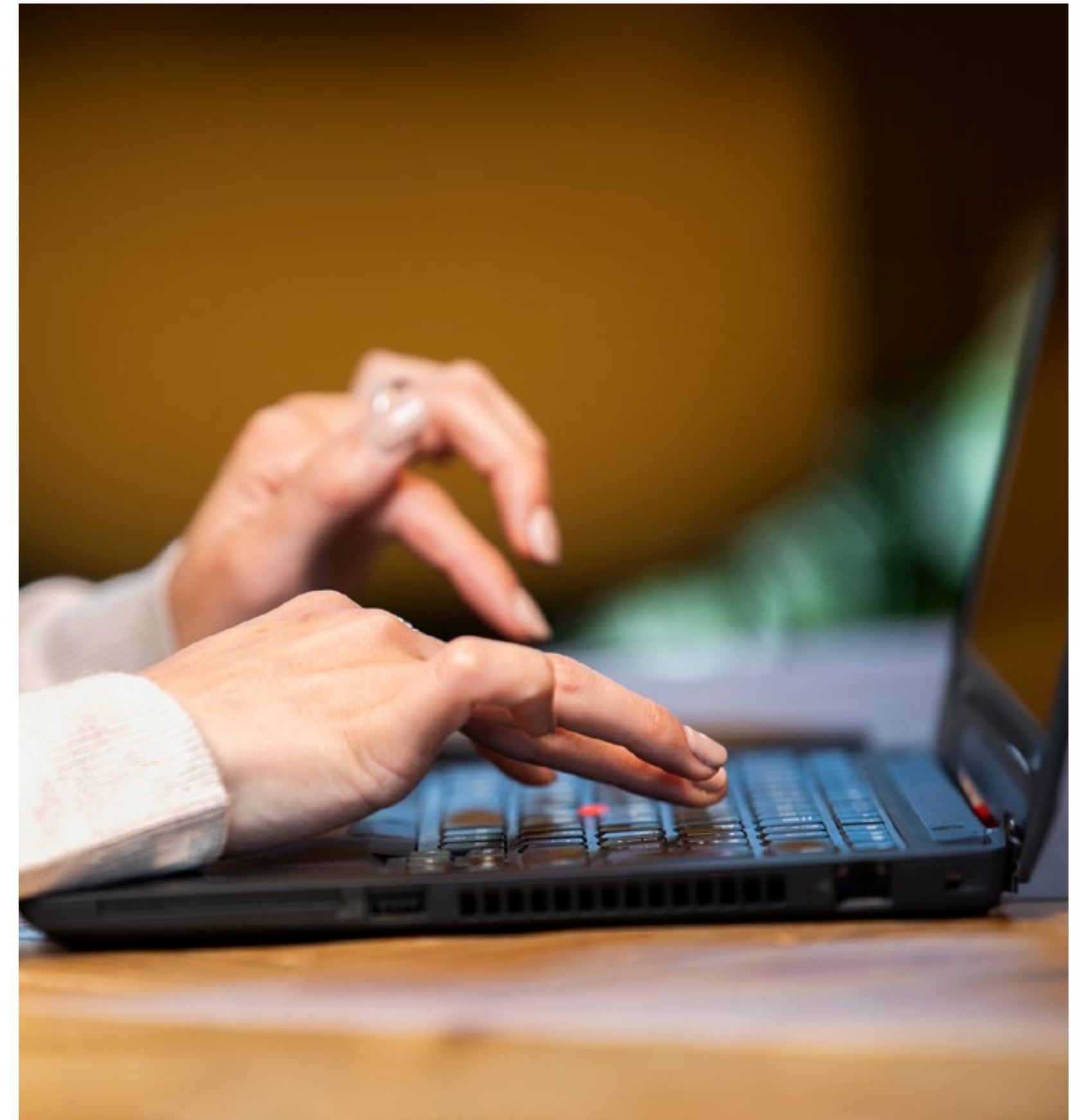
Our strategy emphasizes building capabilities using reusable components with a clear product vision. This approach accelerates the development of functionalities across various domains —not just for customers and sellers but also for our support areas such as finance, administration, and human resources. As part of this strategy, our Data & Analytics capabilities are continuously advancing, integrating seamlessly into our platforms to augment their intelligence and focus on creating tangible value.

We harness technological potential to create a **seamless physical-digital experience.**

We architect our e-commerce, payments, digital banking, loyalty, and home delivery solutions around simple, robust principles utilizing microservices. This architecture prioritizes connectivity through APIs, enabling us to move quickly, maintain flexibility, iterate on new developments in real-time, and swiftly adapt to the changing needs of our stakeholders.

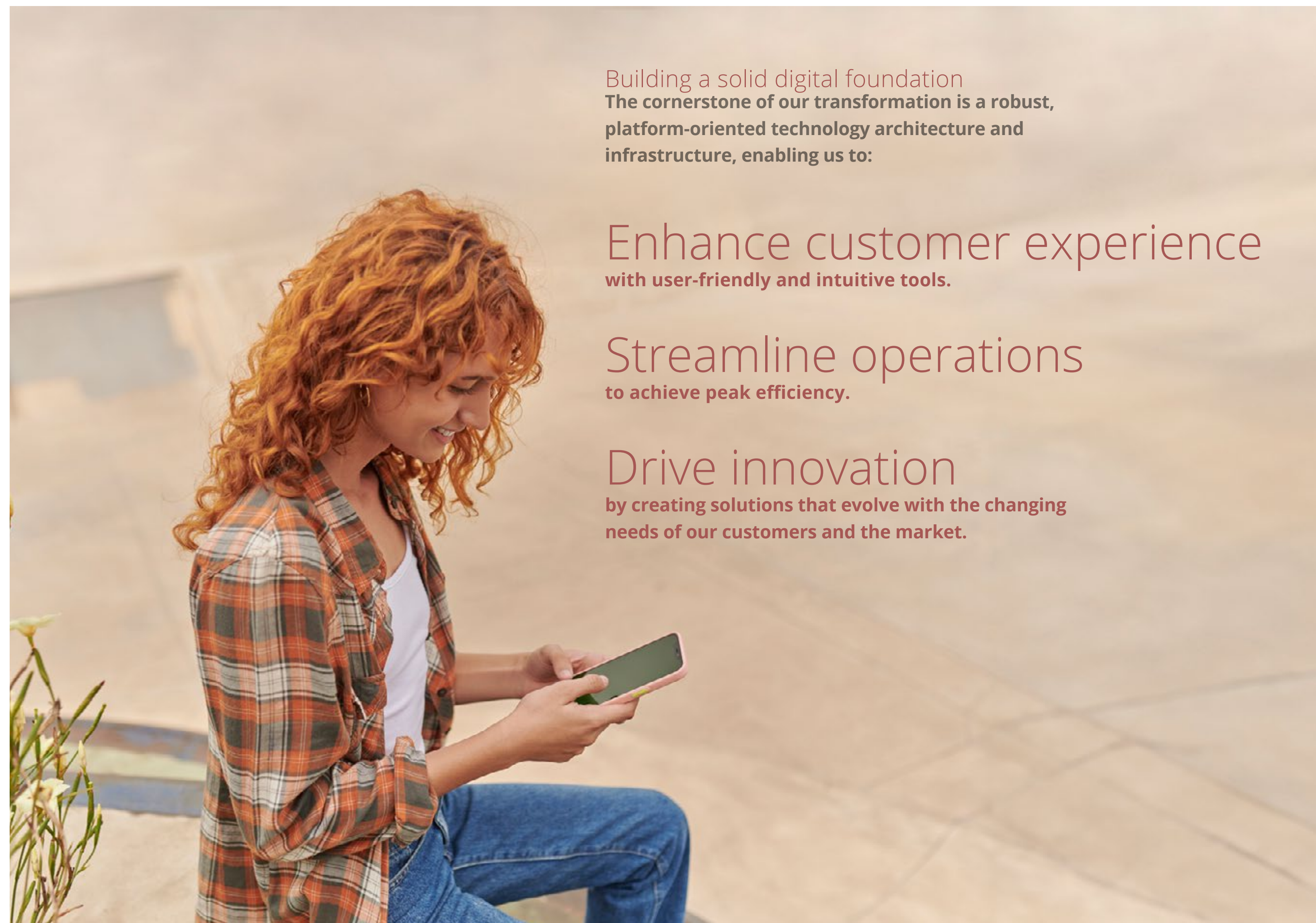
Our commitment to agile product development is underscored by our focus on automation and embedding stringent security and quality controls within the process. Data are pivotal in this framework, serving as crucial assets. We invest in creating Data

Lakes —vast repositories that amalgamate diverse data sources. These repositories allow us to store information at any scale and perform various types of analysis, enhancing our platforms' intelligence and autonomy.



Our Technological Journey 2023: A Horizon of Change

At Falabella, we adeptly navigate the evolving landscape of digital transformation. We're constantly reimagining our platforms, products, and services to enhance value for our customers, shareholders, and the broader community.



Building a solid digital foundation
The cornerstone of our transformation is a robust, platform-oriented technology architecture and infrastructure, enabling us to:

Enhance customer experience
with user-friendly and intuitive tools.

Streamline operations
to achieve peak efficiency.

Drive innovation
by creating solutions that evolve with the changing needs of our customers and the market.

Falabella: Crafting seamless physical-digital experiences, boosted by technology

We are reshaping the customer experience by seamlessly integrating the physical and digital realms. Our strategic focus on advanced technology not only enhances customer engagement but also drives our growth, ensuring every interaction is personalized, straightforward, relevant, and expedient.

To realize this vision, we have revitalized our technology platforms with key innovations:

Cloud-Native Infrastructure

Our modern, cloud-native infrastructure ensures seamless scalability and adaptability. By adopting continuous integration and development practices, we foster ongoing innovation. Additionally, automated monitoring and remediation systems sustain a resilient infrastructure, prepared to meet dynamic market demands.

Agile Architecture

By implementing a microservices architecture, we have decomposed our applications into smaller, independent units. This enables rapid, scalable, and isolated development processes, resulting in a responsive and robust infrastructure adept at accommodating the ever-changing digital landscape.

Intelligent Platforms and Products

We harness artificial intelligence to transform vast data into actionable insights. Features like personalized product recommendations, virtual assistants, and round-the-clock chatbot services elevate the user experience, offering expert-level knowledge through automated systems.

Data Orchestration

Data stands at the forefront of our strategy, fueling informed decision-making throughout the organization. Falabella has established a comprehensive data platform that consolidates diverse data sources into a unified, user-friendly interface. This platform empowers our business leaders to harness data-driven insights, enhancing decision-making processes that optimize operations, refine customer interactions, and fulfill strategic goals.

To tackle the ambitious goals we have set, our strategy rests on three foundational pillars:

Global and robust Technology Team

Our technology experts create and deliver cutting-edge digital products and services.

Agile Organization

We structure our technology teams into agile portfolios that align closely with our overall business strategy. This agile methodology prioritizes delivering substantial value to our customers and sellers, while also providing the agility needed to swiftly respond to market dynamics.

Strong IT Governance

While we empower our teams to innovate, we also maintain the stability and security of our entire ecosystem. We have strong regulatory bodies that ensure coordination and supervision.

The outcome?
Falabella emerges as a trusted destination for our customers, cultivating loyalty and driving sustainable growth.



Driving Technological Advancement: Innovating Our Products

In the current digital era, consumers anticipate a fluid integration between their physical and digital interactions. Falabella meets these expectations through its advanced digital platforms and products:

- We successfully launched falabella.com across the Andean region, extending our reach to Colombia.
- We enhanced our sellers' experience by incorporating campaign creation and payment processes into our platform, which streamlines their operations and saves significant time and effort.
- We transitioned our core banking and fraud detection systems to the cloud, significantly enhancing efficiency and security. This migration has resulted in faster processing times, minimized obsolescence, and improved customer protection.
- The technological rollout of IKEA in Colombia was executed swiftly and effectively, supported by our sophisticated platforms and robust infrastructure.
- We have further developed our in-store payment solutions, including self-service checkouts that now accept cards from any issuer.
- In Peru, Tottus implemented an automated pallet system that revolutionized its warehousing operations, doubling storage capacity and markedly reducing delivery times. This initiative introduced the country's first automated warehouse system.
- The Falabella Business Center has advanced B2B interactions by equipping our suppliers with self-service tools, which enhances collaboration and simplifies processes.
- In logistics, we advanced our capabilities for the newly introduced businesses in Colombia (falabella.com and IKEA), replacing outdated systems with modern, cloud-native solutions. This upgrade enables us to maintain an efficient and agile operational framework.

Data-Driven Business Intelligence

At Falabella, we continually integrate and refresh data concerning our customers and sellers to deepen our understanding of their needs across various channels, thereby enhancing our regional product and service offerings.

We handle this data with the utmost ethical standards, ensuring security and respecting privacy. Our approach includes the use of cutting-edge analytical techniques, positioning us at the forefront of generating actionable insights. Recently, we have embraced generative artificial intelligence as part of our sophisticated analytical toolkit.

To effectively execute our data strategy, we have upgraded our platforms to become more efficient and robust, leveraging the full capabilities provided by cloud tools in collaboration with our ecosystem partners. This enhancement allows us to scale and industrialize our initiatives, as well as experiment with new analytical methods, ensuring that innovation remains a core element of our Data & Analytics team's value creation.

The development, evolution, and maintenance of our products and services depend critically on a highly skilled team. This period has seen us focus on recruiting and nurturing team members with strong technical skills who are capable of leveraging our data assets efficiently and effectively. These team members possess a profound business acumen, enabling them to identify and capitalize on opportunities that amplify our value proposition.

We create strategic opportunities across the ecosystem by leveraging data analysis as a cross-functional **asset.**

Our Data & Analytics strategy rests on **four foundational pillars:**

High-Impact Teams

We foster the development of diverse teams that blend various profiles to strike a balance between creating robust data platforms and their effective utilization, with a keen focus on client and business needs.

Data Ecosystem

We are dedicated to developing data products and technological tools that enable effective data usage aligned with the Group's goals and strategies.

Focus on Customer Value

We emphasize innovation and the adoption of advanced data analytics techniques, including artificial intelligence, machine learning, and enhanced visualization, to deliver superior experiences to our clients.

Accelerating Data-Driven Decision-Making

We leverage data from our developed platforms to expedite the deployment of strategic, customer-centric initiatives, significantly shortening their time to market.

These four pillars form the foundation for achieving our future goals in a robust and secure manner, equipping our teams with strong capabilities that simplify and enhance the lives of our customers and employees.



Main Achievements 2023

Throughout 2023, we have significantly enhanced our data platforms, increasing their efficiency and effectiveness. This improvement has led to the creation of integrated corporate platforms across various domains including Customer, Marketing, Finance, Human Resources, and Logistics. These platforms now feature enriched data functionality while requiring lower operational costs and maintenance.

We successfully integrated the Customer Data Platform within our broader customer infrastructure, thereby strengthening the trust our customers place in us regarding the use of their personal data. This integration has established the platform as the definitive source of truth for all other data users within the organization.

In logistics, we have made strategic advancements by leveraging data products that enhance the entire data ecosystem. These products focus on optimizing operations, boosting efficiency, and improving the overall customer experience.

Digital Development Initiatives

Digital Alliances and Innovation

It aims to act as a bridge between Falabella and the external ecosystem of entrepreneurship and innovation.

Falabella Link

Falabella Link serves as a critical connection point with the entrepreneurial community. Through pilot testing, we engage with startups to explore and integrate new technologies, thus enhancing our operational capabilities. This initiative promotes a robust culture of innovation within Falabella. Since its launch, Falabella Link has evaluated over 1,000 startups, conducting more than 25 proofs of concept across various sectors including marketplace, e-commerce, fintech, storetech, and logistics.

Falabella Ventures

As a minority venture investment program, its goal is to develop capabilities that augment our core businesses and secure a competitive edge by integrating new technologies and business models. We focus on startups specializing in fintech, logistics, marketplace, e-commerce, and storetech, operating in Chile, Colombia, Mexico, Peru, Argentina, and Brazil, among others.

Responsible Digital Experience

The speed of digital transformation enabled the development of our digital platforms available to customers. This fact led to an increase in the volume of data we manage, with exposure to risks associated with the processing of personal data.

Protecting personal data is part of our commitment to respecting individuals' fundamental rights. At Falabella, we take responsibility for proactively complying with personal data protection regulations and responsibly managing the personal data accessed directly or indirectly through our platforms.

We identify personal data as essential assets and assess them based on the dimensions of confidentiality, integrity, and availability. At Falabella, we classify personal data according to different levels of confidentiality, enabling us to categorize personal and business-related data. This classification includes highly confidential, sensitive confidential, non-sensitive confidential, internal use, and public use data.

Based on this classification, we identify risks present in the data lifecycle and implement controls to mitigate threats detected within the data perimeter related to storage systems, repositories, data schemas, and/or the transport layer.

At a corporate level, we define general guidelines, principles, and minimum activities that every company must observe and comply with regarding the protection of personal data. This ensures that all individuals, whether customers, employees, or supplier organizations, have their personal data processed in accordance with legal regulations and Falabella's standards.

In November 2021, the Personal Data Protection Compliance Program was approved. This initiative establishes guidelines to determine, communicate, and guide expected behaviors of teams, as well as to ensure the existence of a unified standard for personal data protection across all companies within the Group.

To comply with these guidelines, the Personal Data Protection Compliance Management is currently working on implementing this program across all Falabella businesses.

We know that a good digital experience must prioritize **the care of data** of those who rely on our solutions.

Stability and cybersecurity

In 2023, Falabella focused on strengthening the security, resilience, and scalability of our infrastructure and networks. Recognizing the trust our customers place in us with their personal, financial, and transactional data, we treated this responsibility with the utmost seriousness.

We adhered to the highest standards of cybersecurity and data protection by implementing the latest technologies and best practices. Committed to advancing our technology infrastructure, we ensured it could handle the increasing volume and complexity of our digital operations. Our approach included regular monitoring and testing of our systems, along with comprehensive contingency plans to address potential disruptions or incidents effectively.

At Falabella, we believe that innovation is built on a foundation of trust. This belief drove us to enhance our security measures continually and to fortify our infrastructure. We invested in cutting-edge encryption, multi-factor authentication, and industry-leading fraud prevention systems.

07 Social Impact

NO AQUELLO

QUÉ DI

FALABELLA

Social Impact

Throughout our history, Falabella has been dedicated to enhancing the lives of the individuals and communities we engage with. Our goal is to foster opportunities that contribute to **decreasing inequality and building more equitable societies**. This commitment is integral to all our business units across the various markets in which we operate. It is realized through four primary areas of social impact:



Key developments in 2023

128

women

improve employability in the **Fuertes y Fantásticas** program

+1,700

entrepreneurs

in commercial connections at **Plaza Emprende**

+5,700

Sellers

participated in **Sellers Academy**

Partnership

with **Public Policy Center**

of **Pontificia Universidad Católica** for **Financial Education**

+33,000

people benefited

by the **Construyendo Sueños de Hogar** program

In 2023, we continued to assess the impact of our principal social initiatives, concentrating on analyzing scientific evidence and their alignment with the relevant Sustainable Development Goals.

Education

We recognize that investing in the development and enhancement of education is an investment in the future of individuals and society. We champion a variety of educational support initiatives, focusing on promoting healthy habits and financial literacy. These programs are implemented in collaboration with specialized civil society organizations and government authorities to amplify and extend their impact.

Haciendo Escuela

For over 54 years, the Haciendo Escuela program has stood as a testament to Falabella Retail's dedication to the communities where we operate. This program has solidified its approach around four key pillars:

Academic Counseling

Programs designed to enhance reading and writing skills among students from Pre-Kindergarten to 3rd grade, alongside supporting school administration efforts.

Broadening Horizons

We offer scholarships and extracurricular activities to help students expand their perspectives and spark interest in topics beyond their everyday experiences, aiming to strengthen their future prospects.

Infrastructure and Digital Accessibility

We focus on upgrading school infrastructure and facilities, and on enhancing access to technological devices and connectivity.

Community Engagement

The "Murals for Chile" initiative aims to enhance the connection between art and the school community, striving to enrich schools with a lasting cultural legacy.

For more details, visit the program's website.

→ [Haciendo Escuela](#)



2023 Outcomes

Chile

Teacher counseling was provided to strengthen reading and writing skills for **4,051 students** from Pre-Kindergarten to 3rd grade.

Two new higher education scholarships were awarded, bringing the total to **14 students** who received full financing for their university studies in 2023.

Over **18,000 students** participated in a range of activities including sports days, soccer workshops, and hip-hop workshops.

Colombia

We supported **18 public educational institutions** in preparing students for the ICFES test, which is essential for access to higher education.

Peru

More than **13,000 students** across 26 schools nationwide participated in a variety of developmental activities, including enhancing communication skills, engaging in artistic and cultural initiatives, and implementing digital classrooms, among others. Concurrently, **420 teachers** were involved in various aspects of the program.

Crecer Sano with Tottus

Crecer Sano is a program from Tottus supermarkets dedicated to promoting education on healthy eating, physical activity, and healthy habits starting in childhood throughout Chile.

The program collaborates with children, their families, and the school community. With the expertise of nutritionists and educators, it offers workshops, organizes activities, and operates a digital platform focused on fostering knowledge about healthy lifestyles.

2023 Outcomes

29

schools

in Chile 🇨🇱



Partnership with Christel House India 🇮🇳

For the third consecutive year, Falabella India has collaborated with Christel House Foundation to transform the lives of children living below the poverty line in Bangalore through quality education. From pre-kindergarten to college entrance, the program provides a comprehensive development package that includes study materials, regular medical care,

transportation, nutritious meals, counseling, career planning, family support, and assistance with college and career readiness. In 2023, the program also included workshops and activities for students of various educational levels, designed to motivate and empower them to complete their education.

For more details, visit the program's website → [Christel House](#)

Financial Education

Eddu is the regional program of Falabella Financiero, dedicated to promoting financial education since childhood through a variety of initiatives.

Play Online at Eddu City

Available throughout the year, this virtual city platform offers an engaging way to learn about making better financial decisions through interactive play.

Visit [→ Eddu City](#)

New Pangea

This initiative involves students and teachers in various missions that teach financial and economic management, resource allocation, and community coexistence. **In 2023, it reached 1,700 students and 145 teachers from 30 schools across 8 departments.**

Learn with Eddu

Targeted at schools participating in the Haciendo Escuela Program, this initiative uses a physical board game to teach financial concepts. This year, it impacted 1,600 seventh-grade students from 24 schools in the Metropolitan Region.

Captains of the Future

Designed to align with the sixth-grade curriculum, this program provides financial education to students and their teachers. In its recent iteration, it reached **1,000 students and their educators.**

Edducity Tournament

A virtual championship that challenges students to compete in managing personal finances responsibly, fostering skills in financial stewardship.



In 2023, **over 3,000 students aged 10 to 12 from Chile, Peru, and Colombia** took part in the Edducity Tournament.

Centro UC Políticas Públicas

In 2023, an alliance was formed with the Public Policy Center of Pontificia Universidad Católica de Chile to enhance the financial education of women and schoolchildren. This collaboration focuses on the discussion of ideas and the exchange of experiences to deepen learning.

Entrepreneurship and Employability

We are committed to enhancing employability and fostering entrepreneurship by providing training, commercial spaces, and networking opportunities that support the growth of individuals and their businesses.



Sellers Academy

Falabella.com offers a platform designed to equip sellers or digital entrepreneurs with training, tools, benefits, and a network to boost their sales and enhance the sustainability of their businesses.

+5,700

sellers

attended training, webinars and events.



Plaza Emprende

Plaza Emprende, the flagship program of Mallplaza, aims to promote the development and growth of entrepreneurs by offering training and marketing spaces, as well as fostering networking opportunities among participants.

In 2023, we continued to focus on improving the quality and sustainability of these ventures, aiming for scalability and long-term viability.

For more details, visit the program's website.

—> [Plaza Emprende](#)

2023 Outcomes

1,718

entrepreneurs

in commercial connections

2,834

trained entrepreneurs

140

virtual training hours





Open Emerge

An Open Plaza initiative that offers the entrepreneurial community spaces, training, sales points, and exposure for local talent.

 Chile y Peru

1,097

entrepreneurs

participated at Open Emerge in 2023



Círculo de Especialistas Sodimac (CES)

Active in Chile, Peru, Colombia, and Brazil, this Sodimac program aims to equip master specialists and contractors with tools to enhance their work and business management. It includes regional fairs, workshops, factory visits, both online and on-site specializations, and offers scholarships for further training at higher education institutions.

 Chile

100,000

new partners

reaching +897.000

+120,000

individuals trained

through the CES and the Gran Feria de Capacitación

240

training activities

as part of Círculo de Especialistas

For more details, visit the program's website.

→ [Círculo de Especialistas](#)

 Brasil

In Brazil, the Construction Professionals Fair was hosted for the second consecutive year at Sodimac Homecenter Guarulhos.

2,500

registrations

23

workshops

presential and online

Inclusion and Gender Equity

Through various initiatives, we aim to empower women by providing tools to support their professional, educational, and personal development, thereby helping to close the gender equity gap.

Fuertes y Fantásticas

In Falabella Retail in Chile and Colombia, we launched the social project “Fuertes y Fantásticas” (Strong and Fantastic), dedicated to supporting women seeking to enter the labor market, achieve economic independence, and transform their life trajectories. This initiative focuses on women in vulnerable situations who are nearing a job interview. It includes image consulting provided by Falabella Retail volunteers, as well as offerings of clothing, footwear, and human resources coaching to help them approach these opportunities with confidence and empowerment.

For more details, visit the program’s website. —> [Fuertes y Fantásticas](#)



2023 Outcomes



112

women participants

in Chile, along with Fundación Emplea and Fundación Banco de Ropa

50%

employability

achieved by program participants



224

consultancy

by 120 collaborators

16

consultancies

to women in Colombia, achieving an employability rate similar to that of Chile.

Financial Inclusion

In Colombia, we also introduced the Emprendedoras Gennials initiative, which supported 100 Colombian women in expanding their economic activities. This support included mentoring by Falabella Financiero volunteers, access to a structured learning path on an educational platform, and opportunities to participate in fairs, providing a platform to promote and sell their products.





Impulsa STEM

This initiative is designed to connect girls, adolescents, and women with the world of science and technology, enhancing their knowledge and interest while empowering them to pursue careers in the STEM^[1] fields, thereby helping to close the gender gap in these areas. Developed by Falabella.com in collaboration with various public and private institutions, its key achievements in 2023 included:

Summer Scholarships at Universidad de Chile



To spark interest, dismantle gender stereotypes, and provide a tangible experience, we awarded 100 scholarships to elementary and high school students from across Chile for courses in science, mathematics, and technology at Universidad de Chile.

Future Career Talks for Girls



In partnership with Universidad de Piura, **over 500 girls** on the cusp of choosing their careers participated in both virtual and in-person sessions. These talks featured leading professionals from STEM fields who shared their personal and career experiences, inspiring the next generation.

International Mathematics Olympics Support



In collaboration with Universidad Antonio Nariño, we supported four Colombian students' participation in the Mathematical Olympics in Slovenia, where they achieved three medals, celebrating their remarkable talent and hard work.



[1] "STEM: Science, Technology, Engineering and Mathematics"

Local Empowerment and Development

Our operations span across multiple sites in seven Latin American countries, along with expansions into China and India. As a result, we are committed to creating positive impacts within our environments by contributing to the empowerment, well-being, and local development of the communities where we operate. This commitment involves fostering effective coordination among various local stakeholders.



Construyendo Sueños de Hogar y Mi Hábitat

Sodimac Chile's "Construyendo Sueños de Hogar" stands as a significant social impact and corporate volunteering initiative, consistently active for over 15 years. This program focuses on repairing, remodeling, or enhancing the facilities of social organizations in highly vulnerable communities. Sodimac contributes materials, logistics, and the dedicated efforts of over 4,000 volunteers from our teams and the local communities to bolster this collaborative initiative.

In partnership with Fundación Junto al Barrio, Imperial successfully launched the third iteration of 'Juntos Construyamos tu Idea'. This initiative provided competitive funding to nine social organizations, enabling them to procure products and materials necessary for infrastructure enhancements.

In Colombia, Sodimac's "Mi Hábitat" program plays a crucial role in supporting highly vulnerable communities by enhancing and beautifying their living spaces. In 2023, the program extended its reach to Carolina del Príncipe in Antioquia, where the dedicated efforts of over 60 volunteers positively impacted 600 individuals. Additionally, the launch of the "Juntos por tu Hogar" initiative marked a significant milestone. This new program mobilizes various stakeholders to improve the living conditions of employees residing in informally constructed homes, benefiting 300 families this year.



2023 Outcomes Construyendo Sueños de Hogar

33,000
people benefited

81
community projects

+4,000
volunteers



On an internal level, the "Nuestra Casa Contigo" program has significantly improved the living conditions for 54 employees and their families across Chile, encompassing 73 different projects.

2023 Outcomes

Nuestra Casa Contigo

Mi Hábitat

54
homes improved

73
projects

600
people benefited

60
volunteers

For more details, visit the program's website.

→ [Construyendo Sueños de Hogar](#)



Plaza Comunidad

Mallplaza’s initiative is designed to enhance business operations and strengthen connections with local communities through participatory methodologies, data analytics, and service delivery. This strategic approach helps deepen our understanding and engagement with visitors, local residents, and government authorities.

Since its inception in 2021, the Mallplaza Academy has been instrumental in bolstering social organizations by training community leaders. By 2023, the Academy transformed into a social project accelerator, providing competitive funding to social leaders and neighborhood councils. This initiative focuses on practical projects that enhance living standards and promote environmental conservation.

Additionally, our commitment to environmental stewardship is demonstrated through the continued development of urban forests planted with native species. This initiative aims to expand green spaces within our communities.



Falabella Food Forest

The initiative, launched in India in collaboration with the NavSahyog Foundation, aims to foster prosperity in villages on the outskirts of urban areas by developing food forests. These forests, planted on impoverished agricultural land, help to rejuvenate the ecosystem. In October 2023, the project saw the addition of over 200 fruit and medicinal plants, contributing to a larger one-hectare development that includes over 600 plants and trees.

This project significantly benefits the environment and local communities by enhancing water conservation, enriching the soil with a fertile top layer, absorbing carbon dioxide, and improving the livelihoods of the underprivileged populations living in rural areas around Bangalore.

200

plants

fruit and medicinal plants planted in 2023

For more details, visit the program’s website

—> [NavSahyog Foundation](#)



Food recovery

Food donations serve as a key pillar in our commitment to local welfare and sustainable development, while also enabling us to minimize waste in our supermarket operations. We have implemented effective strategies for the redistribution of excess food, significantly reducing losses. Through strategic partnerships with organizations such as Red de Alimentos de Chile, Fundación Don Bosco, and Banco de Alimentos in Peru.

For more details, visit the program's website → [click here](#)

547 tons

of food

donated in 2023 to
768 social organizers



Emergency Support Initiatives

In 2023, Chile faced two significant natural disasters: devastating fires in the summer and severe floods in the winter. During these critical times, our group was proactive in supporting the most impacted communities, coordinating relief efforts with local municipalities and partnering with 'Movidios x Chile'.

Fire Response Efforts

We distributed 2,000 kits containing food, hygiene products, debris removal tools, bedding, construction materials, and other essentials specifically requested by the affected communities.

Flood Response Efforts

In response to the flooding, we provided **3,500 humanitarian aid kits**, which included hygiene products, debris removal tools, sanitation supplies, and special protective items, to the communities of Coltauco, Rengo, Linares, Licantén, and Pudahuel.

In Peru, Sodimac proactively addressed the challenges posed by the El Niño phenomenon, focusing efforts internally, as well as on customer and community engagement. The company launched the 'Brigada Construye Bien' initiative in collaboration with NGOs and various public and private sector organizations. This initiative is dedicated to training and providing information on measures for risk reduction, preparedness, response, and rehabilitation in response to emergencies.

In Brazil, Sodimac leveraged its network of eleven stores along the coastal region, transforming them into collection points for food donations. This effort was aimed at supporting families who were rendered homeless by the severe rains that impacted the northern part of São Paulo.

08 Environmental Impact

FALABELLA
...

FALABELLA

Environmental impact

Sustainability and environmental responsibility are central to our operations. In this report, we outline the significant environmental challenges we face, detail our progress in minimizing negative impacts, and highlight our efforts to positively influence the environment across our operations and value chain. At Falabella, we recognize that environmental consciousness not only fosters innovation and enhances operational efficiency but also plays a critical role in shaping customer preferences, fostering loyalty, and enhancing overall value.

In today's globally connected landscape, we examine the initiatives and strategies our organization and value chain have implemented to embed responsible environmental practices into our ecosystem, aligning with our core value: We Care for the Future.

Our Commitments

Reduce **65% emissions** in Scopes 1 and 2 by 2030, compared to 2021

Reach **0 net emissions** in Scopes 1 and 2 to 2035 (Net Zero)*

Provisioning our **electricity supply** in a **65% from renewable sources as of 2030**

Reduce a **20% food waste** in our supermarkets **by 2025**, compared to 2021

Key Progress in 2023

We have reduced a **20% emissions** in Scopes 1 and 2 compared to 2021

We are supplying our **electricity** from renewable sources in **73% from renewable sources**

We have reduced **7% food waste** in our supermarkets, compared to 2021

+ Clasificación B Carbon Disclosure Project (CDP)

in international climate change assessment
 → **+6 positions compared to 2022**

It involves reducing Scope 1 and 2 greenhouse gas emissions to 90% and offsetting the remainder with sequestration credits.

Strategic Pillars for Environmental Impact



* Task Force on Climate-related Financial Disclosures

Climate action

The Sixth Assessment Report of the Intergovernmental Panel on Climate Change (IPCC) predicts a critical 1.5°C rise in global average temperature by 2040, signaling irreversible impacts on ecosystems. In response to the outcomes of COP28, which emphasized transitioning from fossil fuels and establishing adaptation targets, Falabella acknowledges the critical need for collective efforts to mitigate climate change. We aim to both contribute to emissions reduction and enhance our operations' resilience against climate-related risks. This commitment is supported by a governance structure and strategy centered on decarbonization and adaptation to the physical and transition risks of a low-carbon economy.



Learn more about
our net zero 2035 commitment

Governance

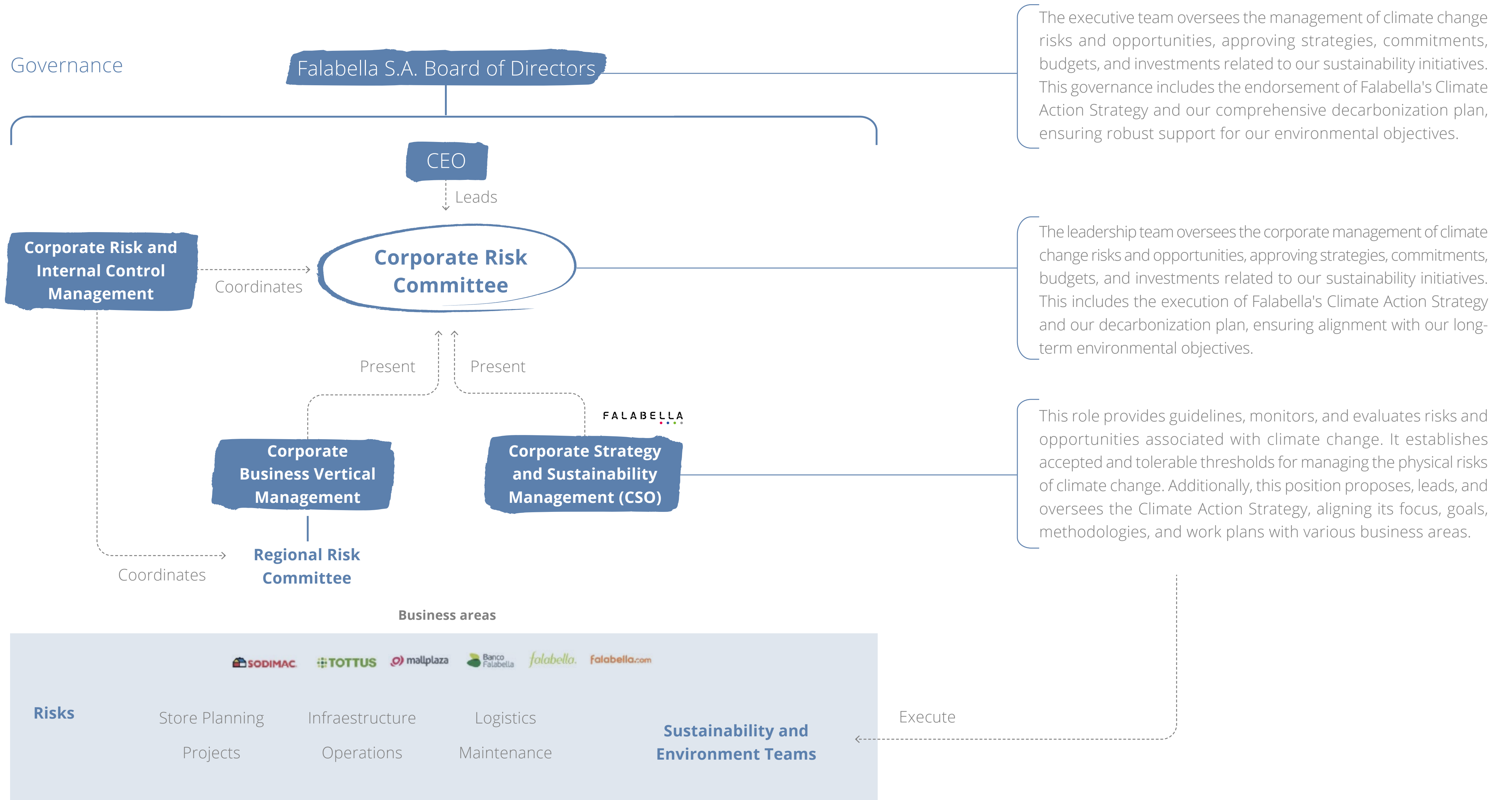
At Falabella S.A., our Board of Directors plays a pivotal role in overseeing the implementation of our corporate sustainability strategy. They approve annual budgets for decarbonization projects and ensure management remains responsive to necessary updates or changes. Given the strategic importance of climate action, starting in 2024, updates on our climate strategy will be presented to the Board semi-annually, rather than annually.

Operationalization of our climate strategy falls under the Corporate Manager of Strategy and Sustainability, who works in tandem with business unit Corporate Managers. This collaborative approach ensures climate objectives are woven into the strategic and financial planning of our business units and aligns incentives for key roles responsible for executing sustainability initiatives, including climate change mitigation.

To incentivize robust management of our climate initiatives, we include related performance indicators in the annual objective matrices for relevant roles. Notably, achieving annual carbon footprint reduction targets in Scopes 1 and 2 forms a part of the monetary incentives for our Corporate Strategy and Sustainability Manager (CSO). Similar incentives extend to other executives and managers, such as those at Mallplaza, where the General Manager, Strategy Manager, and Operations Manager have sustainability management goals, including carbon footprint reduction, integrated into their performance incentives.



The role of Climate Change Risk Specialist within the Corporate Strategy and Sustainability Management is crucial. This specialist is tasked with reporting on carbon footprint performance, monitoring climate change risks, and managing decarbonization plans. These reports are reviewed semi-annually with the CEO and executive team, and quarterly by the Company's Corporate Risk Committee. Furthermore, each business vertical regularly assesses its progress and management through its dedicated committees.



Environmental Policy and Climate Change

Falabella has implemented an Environmental and Climate Change Policy aimed at managing the environmental impacts of our operations, mitigating their adverse effects, and fostering sustainable development. This corporate-wide policy, approved by the Board of Directors, outlines the following general principles:

- 1 **Compliance with legislation and voluntarily acquired environmental commitments**
- 2 **Environmental protection**
- 3 **Operational eco-efficiency**
- 4 **Transparency in environmental performance reporting**

We also evaluate the environmental legal and regulatory compliance of third-party companies during acquisitions or mergers with Falabella.

Furthermore, our policy mandates that each entity within our portfolio develops an Environmental Compliance Program tailored to its operations. This program will outline specific objectives, actions, and goals aimed at minimizing environmental impacts and will include mechanisms to assess its effectiveness periodically.

The Environmental Program aims to steer the environmental interactions of our work teams and suppliers; it sets out mechanisms to adhere to legal stipulations, assess and control risks associated with the environment, designate accountability for these responsibilities, and monitor the Group's environmental commitments.

This program encompasses educational and training initiatives targeted at employees to heighten awareness about the environmental impacts of their work. These initiatives include training sessions, webinars, and regular updates via our internal communication channels. By 2023, the program had engaged over 200 employees in roles identified as environmentally sensitive across various group companies.

Furthermore, Sodimac in Colombia and Mallplaza in Chile maintain active ISO 14001 certifications for their environmental management systems across all facilities.

To uphold the principles and actions outlined in our policy and program, each company actively encourages its suppliers and business partners, through contractual obligations and training, to adopt practices that prevent violations of environmental regulations. They are urged to fulfill their responsibilities to a high standard and to strive for a reduction in their environmental impact throughout the duration of the business relationship and over the life cycle of the products supplied.

To know more about our Environmental and Climate Change Policy, visit the **corporate website** of Falabella S.A.

Compliance milestones in 2023

In 2023, Falabella and its various subsidiaries in Chile, including Sodimac, Tottus, Falabella Retail, Juan Valdez, IKEA, and Imperial, have proactively enrolled in two **Large Collective Management Systems** (GRANSIC) to fulfill obligations under the Extended Producer Responsibility Law (Ley REP). These obligations pertain to the collection and recovery of designated priority products.

Sodimac, along with the other entities, joined the "ReSimple" packaging GRANSIC, which commenced operations in September 2023. Additionally, Sodimac has participated in the GRANSIC for end-of-life tires, "Neuvol," which was authorized in October 2023. Beyond these commitments, our companies are actively involved in initiatives designed to meet forthcoming collection and recovery targets for other priority products such as used lubricating oils, batteries, and electrical and electronic equipment, expected to be implemented in the near future.

In terms of regulatory compliance, 2023 saw **no enforceable sanctions** against our companies from the Public Registry of Sanctions by the Superintendency of the Environment. Tottus Chile successfully implemented an environmental compliance program, and Mallplaza Perú was assessed a fine of CLP \$6,219,883.

Strategy

We are committed to the decarbonization of our operations.

In 2023, we established our first climate target, endorsed by the Board of Directors, to achieve net-zero emissions by 2035 for Scope 1 and 2 emissions, as defined by the international Greenhouse Gas Protocol (GHG) calculation standards. Additionally, we have set an intermediate target to reduce these emissions by 65% by 2030, using 2021 as the baseline year. This commitment applies an operational control approach across our subsidiaries, which include department stores, home improvement stores, supermarkets, shopping centers, logistics centers, bank branches, and offices in Chile, Peru, and Colombia, covering 95% of our revenue in 2023.

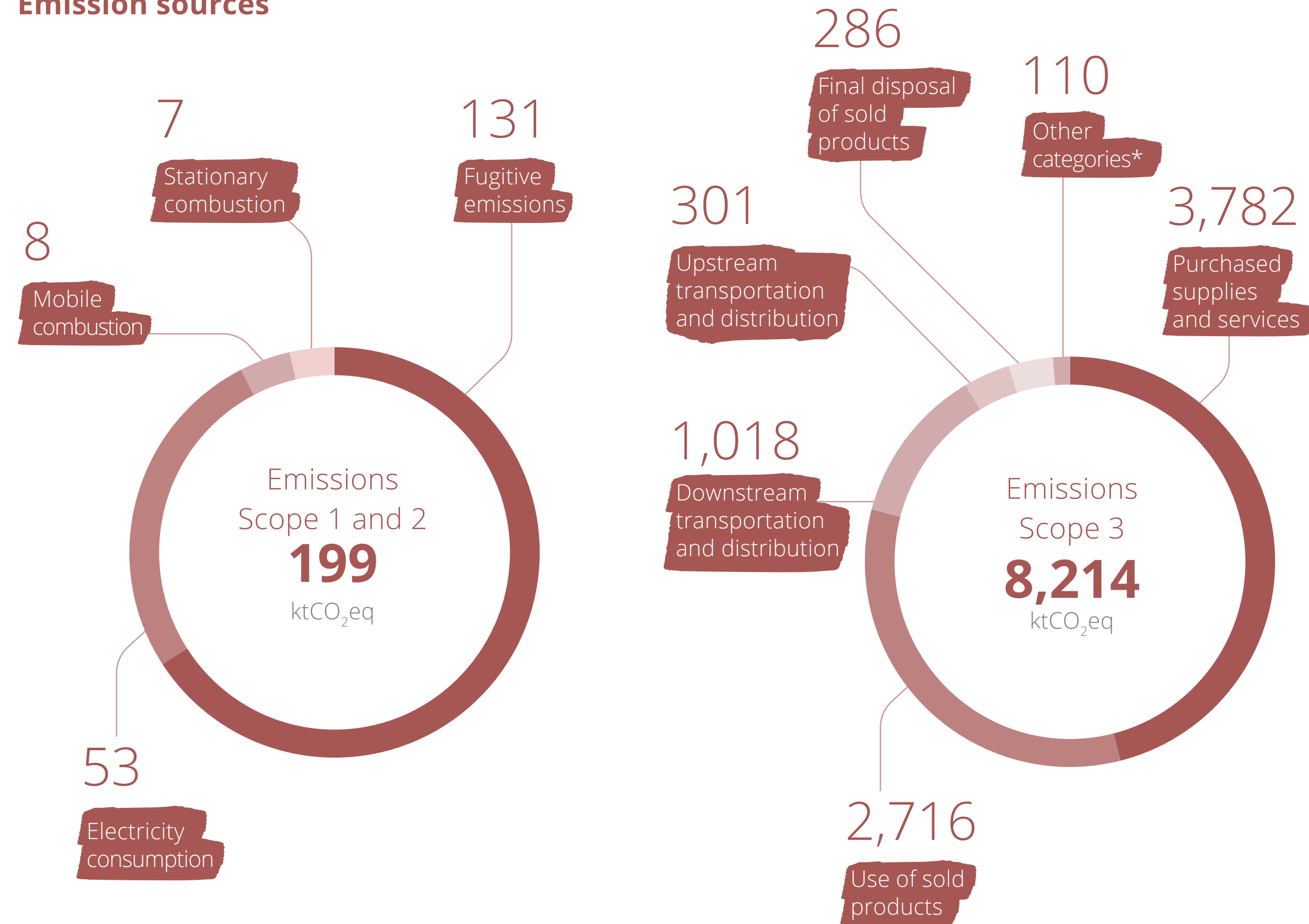
Our short-term and long-term objectives are in alignment with the criteria of the Science Based Targets initiative for Scope 1 and 2 emissions, and are designed to meet the decarbonization levels necessary to maintain the global temperature rise below 1.5°C.

Our decarbonization strategy is informed by a comprehensive analysis of our operational footprint, required mitigation measures, and external factors and risks that affect our greenhouse gas emissions within these scopes. With this initiative, we aim to mitigate the environmental impact of our industry in the region, primarily focusing on emissions reduction under direct company control. Concurrently, we are progressing towards establishing specific reduction targets for Scope 3 emissions, where the majority of our environmental impact lies.

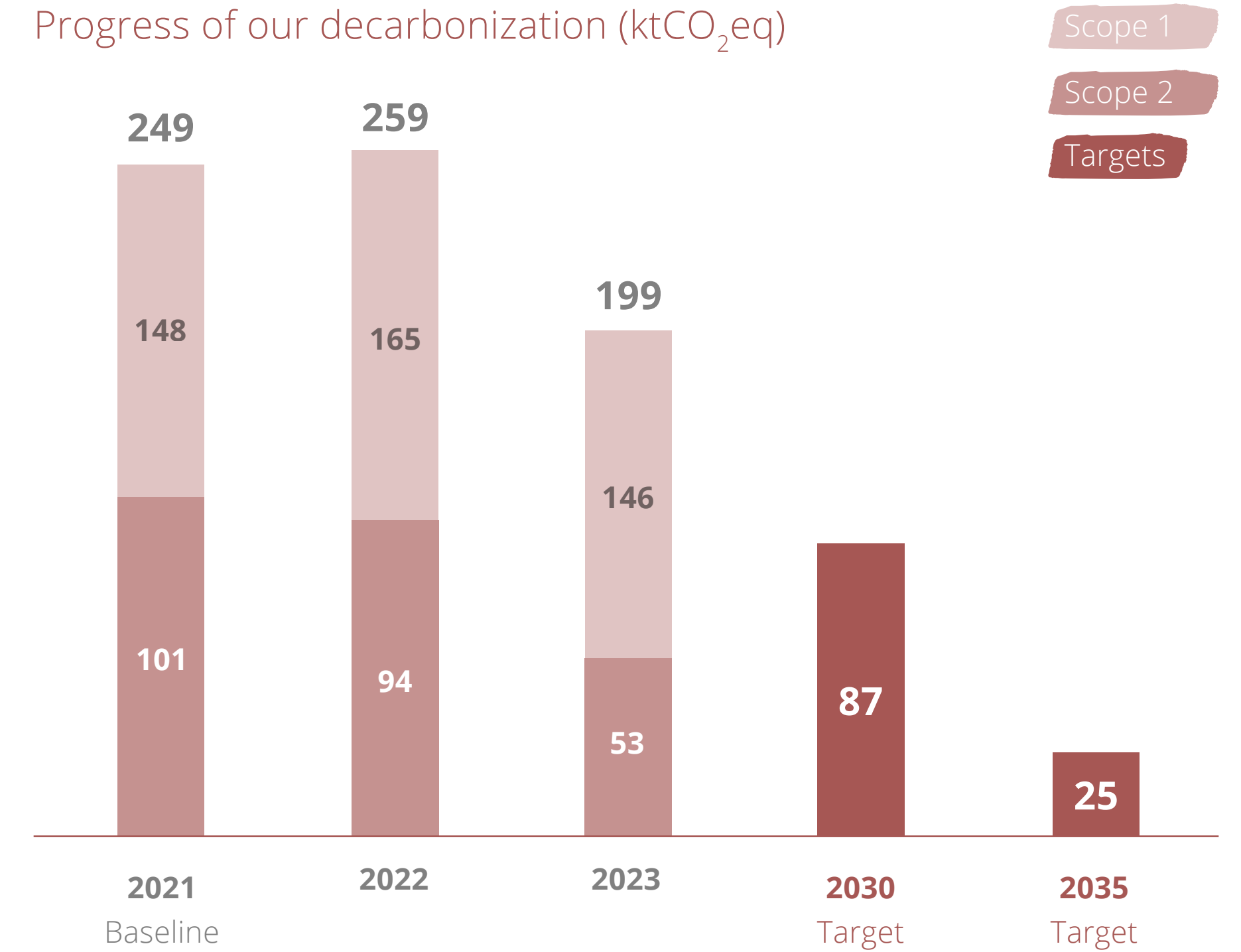


2023 Carbon Footprint

Emission sources



Progress of our decarbonization (ktCO₂eq)



* Other categories: Transportation of employees, waste generated in the operation, other energy not included in Scope 1 and 2, business travel and leased assets " Aguas Abajo". [Downstream]

Adoption of renewable energies

Our operations increasingly rely on renewable energy, presenting a significant opportunity to reduce our carbon footprint and support the decarbonization of the energy matrix in the countries where we operate. To this end, we actively pursue power purchase agreements with providers that supply certified and traceable renewable electricity to our facilities. We currently have renewable energy supply agreements with Enel in Chile and Statkraft in Peru, covering a total of 265 facilities. These agreements have enabled us to elevate the share of our electricity derived from renewable sources to 73% as of 2023.

Facilities under renewable energy supply contract

 **Chile**

129
stores

4
logistic centers

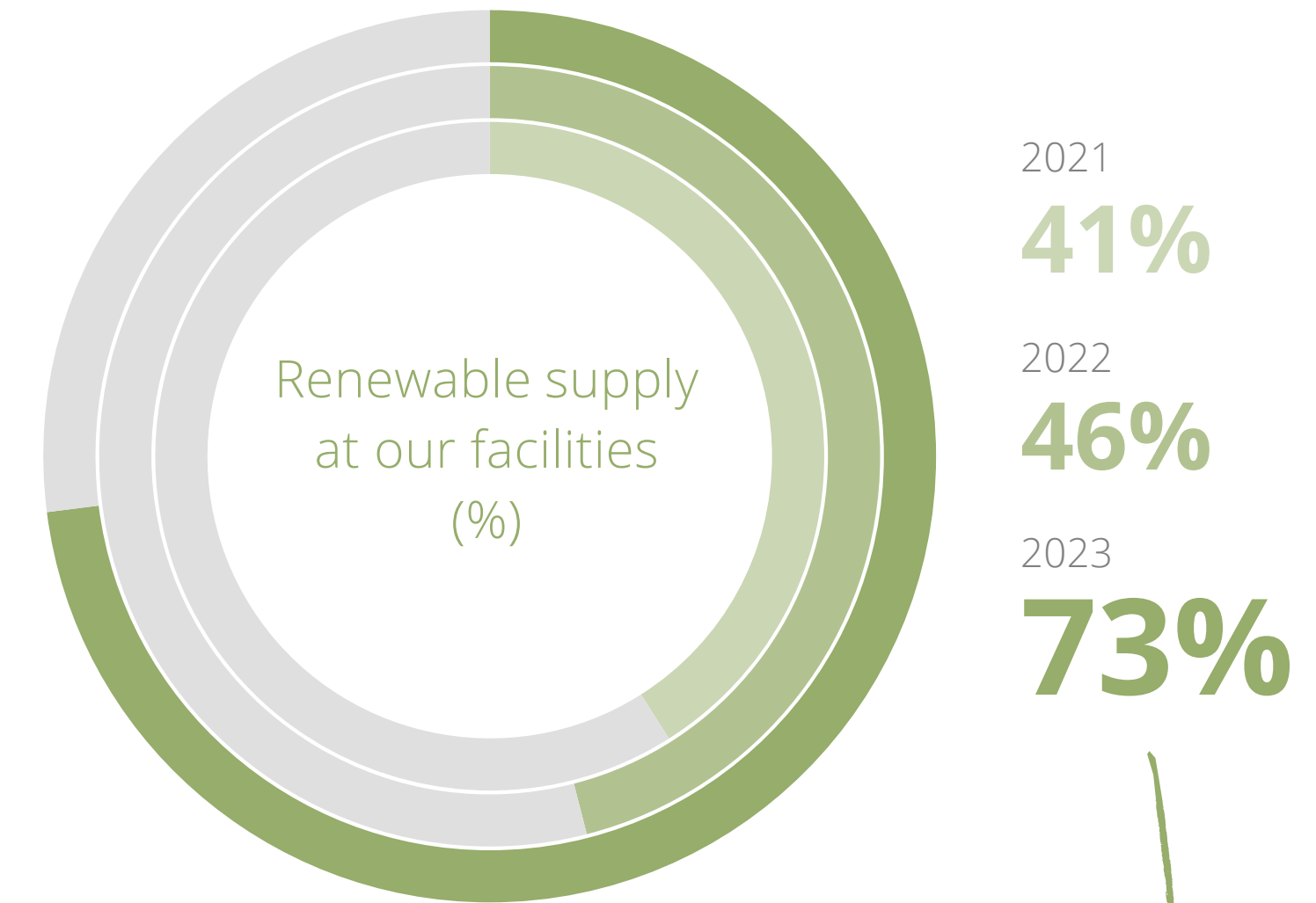
27
shopping centers

 **Peru**

88
stores

3
logistic centers

14
shopping centers



Group energy consumption by type in 2023

570 GWh
renewable energies

64 GWh
fossil fuels

207 GWh
conventional electricity (grid)

Achieving our goal of 65% by 2030.

Energy efficiency

Within the framework of the new energy efficiency regulations in Chile, prior to the publication of this report, Falabella has adopted a Corporate Energy Policy. This policy is designed to set foundational principles that govern the behaviors of our ecosystem and employees, fostering an energy-efficient culture aimed at progressively reducing both direct emissions from fossil fuel use and indirect emissions from electricity consumption.

In alignment with this policy, Falabella Retail, Sodimac, and Tottus in Chile have developed and implemented energy management systems that meet these regulatory standards. Mallplaza has also achieved ISO 50001 certification for energy management across all its shopping centers in Chile. These systems are structured to provide a consistent framework for setting and reviewing energy objectives and targets, ensuring the availability of resources to meet these targets, continual enhancement of energy performance and management systems, and supporting the design and procurement of energy-efficient products and services.

At Falabella, we leverage technology to optimize energy use and reduce electricity consumption, maintaining comfort for both

customers and staff within our premises. Our strategy includes the use of centralized control systems, as well as efficient climate control and lighting solutions to enhance energy efficiency. Our design and construction practices for new stores and shopping centers integrate energy-saving measures such as LED lighting, natural lighting utilization, and the selection of building materials that improve thermal efficiency, thus minimizing our energy needs.

In 2023, we upgraded over 36,937 square meters of retail space to LED lighting, significantly reducing our energy consumption.

Our Energy Policy outlines the principles that guide the behavior of our ecosystem and our team members to **promote a culture of energy efficiency.**



Sustainable construction

Our infrastructure and project teams are dedicated to actualizing the group's real estate projects, aligning growth and development with the goal of minimizing environmental impact. Our sustainable construction strategy is centered on creating healthy, safe, and comfortable spaces, founded on the following pillars:

- Use low-carbon building materials and promote recycling of waste in the construction process.
- Employ design techniques to enhance the thermal and lighting performance of buildings, reducing their energy requirements.
- Incorporate highly energy-efficient equipment for major uses, such as heating, ventilation, air conditioning, and lighting.
- Install efficient plumbing fixtures and systems that promote responsible use of the valuable water resource.
- Create spaces and provide equipment suitable for the segregation and transport of waste.
- Ensure adequate ventilation, natural lighting, and safety to enhance the well-being of individuals.

LEED Certification



At Falabella, we apply architectural and engineering standards to enhance our environmental performance through the LEED® (Leadership in Energy & Environmental Design) certification system. This system assesses, rates, and verifies sustainability aspects in various facilities, allowing us to operate with improved habitability and indoor comfort conditions. Additionally, it fosters operational efficiencies in water and energy consumption, as well as reducing construction waste generation.

In 2023, we achieved LEED Silver certification for the expansion of the Falabella San Bernardo Distribution Center and Certified level for Mallplaza Comas in Peru.

LEED-certified surface

15%

certified square meters

 Chile

342,135 m²

certified

 Peru

287,282 m²

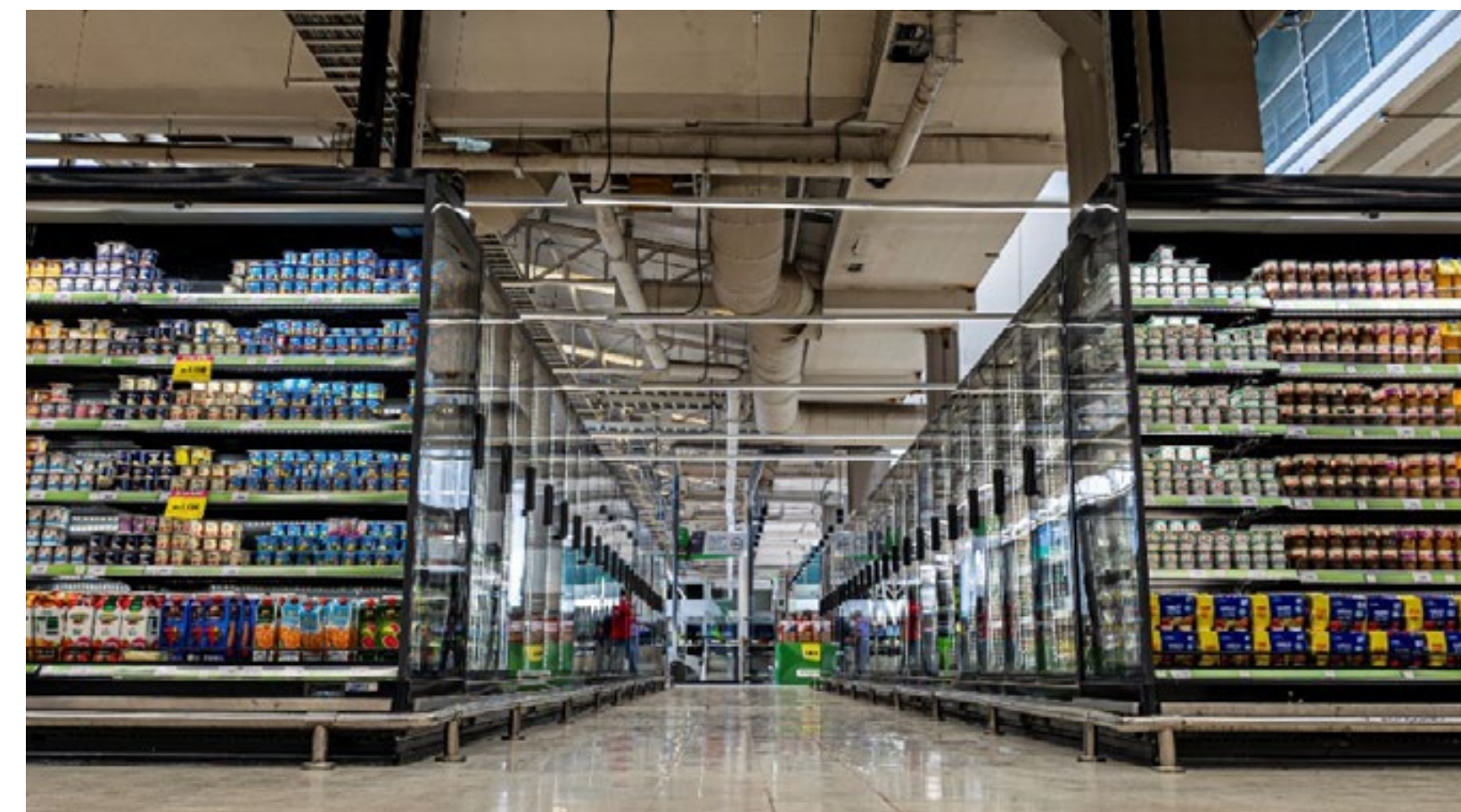
certified

 Colombia

241,526 m²

certified

Considering all of our own stores, shopping centers and distribution centers.



Adoption of low-impact cooling technologies

One of our key decarbonization efforts is upgrading our supermarkets with refrigeration systems that not only offer lower global warming potential but also bring reduced maintenance costs and enhanced energy efficiency. The adoption of these advanced technologies at Tottus has been pivotal in mitigating our Scope 1 emissions, where fugitive emissions comprise over 90% of this category in our baseline.

In 2023, we successfully replaced refrigeration systems in six supermarkets across Chile and Peru. These investments are supported by a strategic coordination between our environmental impact hub and maintenance teams, ensuring prompt responses to any refrigerant leaks in stores still using high-impact gases.

Adaptation

We recognize that climate change presents both risks and opportunities that can significantly impact our assets and value chain. To address this, we have advanced in integrating the recommendations of the **Task Force on Climate-related Financial Disclosures (TCFD)** and adopted the S2 standard of the **International Financial Reporting Standards (IFRS)**.

Climate risks are categorized into two primary types:

Physical Risks

These encompass the potential for losses due to extreme weather events (acute physical risks) or from gradual shifts in climate patterns (chronic physical risks).

Transition Risks

These involve risks associated with shifting to a low-carbon economy and can include regulatory, legal, technological, reputational, and market risks.

Our progress

In the initial phase of our strategy, in 2022, we conducted a qualitative analysis of short (0-1 years), medium (1-3 years), and long-term (3-20 years) physical and transition risks for six strategic assets, each representing a different business unit. We then carried out a quantitative analysis of these risks to assess the potential financial impact of temperature increases under the RCP* 8.5 scenario, as well as under five potential scenarios provided by the **International Energy Agency (IEA)** and Chile's Long-Term Energy Planning (PELP). This initial exercise enabled us to advance in the design and implementation of the climate change risk methodology for Falabella during 2023, under the umbrella of our Comprehensive Risk Management Policy.

To learn more about our risk management processes, including those related to climate change, please refer to the chapter → [Corporate Governance](#).

Climate change risk identification

In 2023, we hosted multidisciplinary workshops across each business vertical in Chile, Peru, and Colombia to pinpoint specific physical risks and establish controls against climate hazards such as high temperatures and extreme precipitation. These sessions focused on assessing the impact on key assets, chosen based on their critical importance to the business value chain, their history of exposure to climate hazards, and their transactional significance relative to other assets.

To effectively assess and prioritize risks throughout the entire value chain, our analysis encompassed key business areas: supply chain (upstream), direct operations, and target markets (downstream), covering aspects such as sourcing, production, logistics, sales, and customer engagement. We compiled these findings into a comprehensive inventory of 14 specific physical risks, supplemented by principal transition risks.

* Representative Concentration Pathway



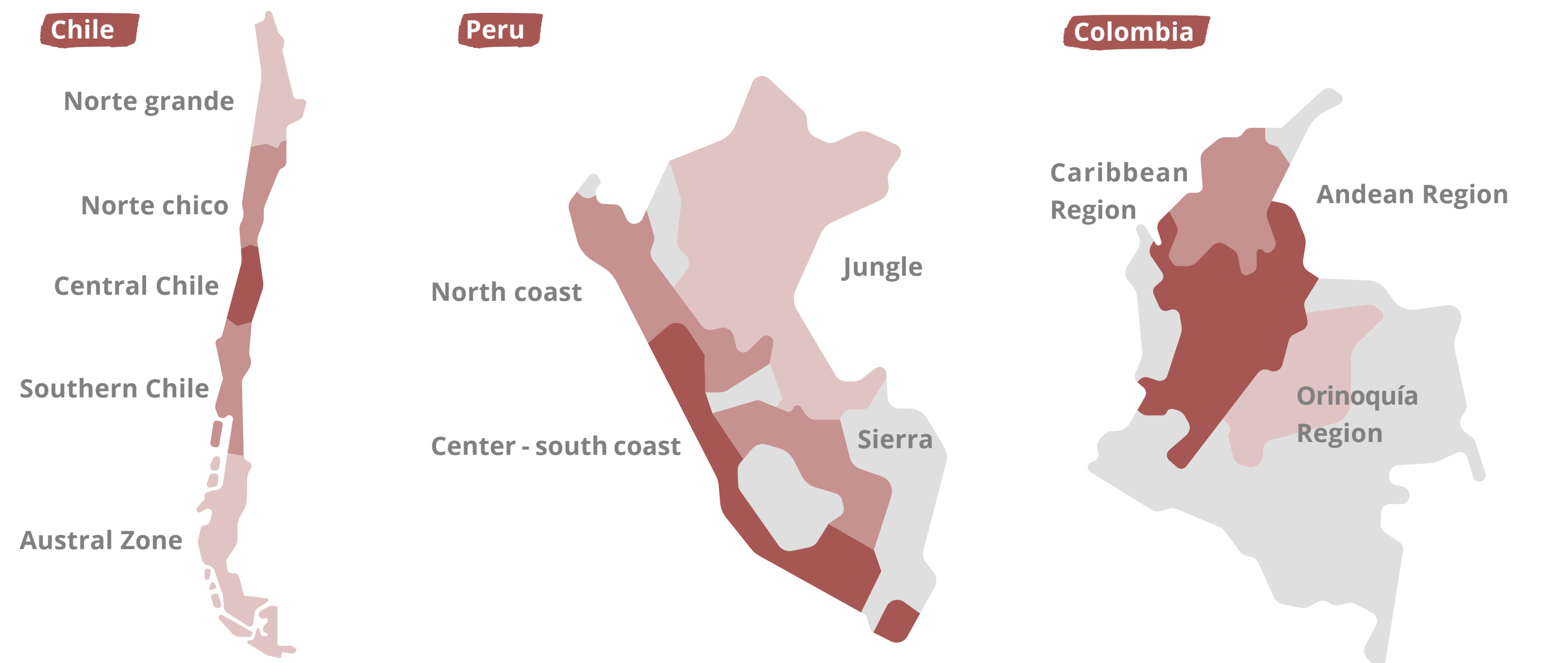
Risk category	Specific risks	Time horizon
Acute Physical	Unavailability of personnel due to disruption of routes or transportation systems	Short term
	Unavailability of critical suppliers due to disruption of routes or transportation systems	
	Unavailability of facilities due to leaks and/or saturation of sewers	
	Loss of assets due to leaks and/or saturation of sewers	
	Unavailability of facilities due to a basic power outage	
	Fires	
	Unavailability of systems due to telecommunications outages or IT equipment failures	
	Impossibility of product shipments due to interruption of routes or transportation systems	
	Reduced customer/visitor flow due to disruption of routes or transportation systems	
Chronic Physical	Reduction in customers' ability to pay due to weather emergency expenses	Short term
	Staff and customer dissatisfaction due to thermal environment	
	Increased costs due to energy use in air conditioning / refrigeration	
Reputational	Unavailability of the facilities due to the proliferation of pests and vectors	Mid term
	Unavailability and/or deterioration in product quality	
Regulatory and legal	Inconsistency between what has been declared and what has been executed, due to noncompliance with the established commitments or for making inaccurate or misleading statements	Short term
	Inadequate response to current and changing customer preferences	
Technological	Increased costs related to infrastructure development and deployment under new regulations	Mid term
	Extension of taxation to direct greenhouse gas emissions within our value chain.	
	Implementation of new regulatory requirements in operation	
Market	Obsolescence of emission-intensive equipment	long term
	Changes in demand and loss of revenue due to changes in customer behavior	
	Increased supply chain costs due to raw material and production price variability	Long term

Analysis of the geographic distribution of our assets

We conducted an analysis of the geographic distribution of our assets across Chile, Peru, and Colombia to identify which regions are most exposed and to anticipate potential impacts from physical climate risks. This involved zoning various regions where our assets are located.

Percentage of installations by geographic area in each country

- HIGH **over 20%**
- MEDIUM **10- 20%**
- LOW **less than 10%**



This zoning facilitates a more granular evaluation of climate hazards and their geographic distribution relative to our asset locations. Utilizing climate data in this manner enables more sophisticated scenario analysis, enhancing our ability to accurately reflect the real-world situations at our various facilities and project their potential future states over the short, medium, and long term

The subsequent phase of our strategy involves **quantifying the potential impacts** of identified risks across varying timeframes, integrating these assessments with relevant climate scenario projections.

In 2024, our focus will shift towards prioritizing specific risks, geographic areas, and climate zones. We aim to systematically characterize the effectiveness of existing controls by utilizing a standardized methodology that complements our integrated risk management framework. Additionally, we will calculate and assess both inherent and residual risk levels to effectively monitor and adjust our risk management strategies based on their performance.

This approach will enable us to **develop targeted action plans** for each identified risk across various business sectors, tailored according to the insights gained from ongoing monitoring results.

Circularity and waste

Implementing business models that incorporate circular economy principles into the waste generated during operations and post-consumer phases presents a global challenge. At Falabella, we initiate concrete actions aligned with these challenges and our core value of "Caring for the Future". Our efforts in circular economy and integrated waste management are designed to enhance our systemic approach to managing the diverse waste streams produced across the Falabella Group. Our goal is to optimize resource utilization and minimize the volume of waste destined for landfill.



Operational waste

Operational waste, generated from the routine activities of our facilities including stores, logistics centers, shopping malls, offices, and bank branches, is an area of active improvement. We focus on enhancing the management of non-hazardous waste by promoting its reuse and recycling. This is facilitated through collaborations with waste managers and partnerships with organizations that implement the principles of the circular economy innovatively.

For hazardous waste management, our facilities maintain dedicated storage areas, and we enforce rigorous follow-up procedures and audits to ensure compliance with prevailing regulations. We are dedicated to continuously seeking sustainable alternatives, promoting best practices in waste management, and adhering to the regulatory frameworks in the countries and regions where we operate.

Non-hazardous operational waste management by 2023

Including cardboard, paper, wood, plastic, glass and organics.



Commitment to reducing food waste

At Falabella, we recognize the critical role that reducing food loss and waste plays in enhancing our resource efficiency, lowering our environmental footprint, and addressing the global challenges of food security as outlined by the United Nations within the Sustainable Development Goals (SDGs). We are committed to achieving a 20% reduction in food waste across our Tottus, Hiperbodega, and Superbodega supermarket formats by 2025, using 2021 as our baseline.

Our strategy to minimize food losses and waste involves a comprehensive plan that targets interventions across the entire value chain. Central to this strategy is the enhancement of data capture accuracy and coverage. We meticulously track the weight of waste that is repurposed through donation, recycling, or composting. This rigorous data management allows us to refine our processes in collaboration with our organic waste management partners and beneficiary organizations.

Total food loss and waste per year



Further, we are advancing our perishable goods sourcing accuracy through the deployment of analytics and artificial intelligence. These technologies refine our forecasts of customer demand and other supply chain variables, reducing food loss due to spoilage and boosting overall operational efficiency.

10% (audited)
Of food reduction

were used for alternative purposes, through donations, recycling and composting of organics during 2023.

1,262 t (audited)
of food

that did not end up in landfills



Donations

Food donations represent a cornerstone of our strategy to combat food waste while simultaneously fostering local empowerment and development. Through strategic redistribution initiatives, we have significantly reduced losses and made meaningful contributions to our communities. Our partnerships with organizations like the Don Bosco Foundation, the Food Bank of Peru, and the Food Network in Chile have been instrumental in this endeavor, allowing us to channel surplus food to those in need and make a positive impact on food security and social welfare.

162 t
of donated food

in Chile during 2023

385 t
donated food

in Peru during 2023

768
benefited organizations

Circular economy strategies

Innovating to advance the circular economy forms a core strategy in reducing our reliance on virgin raw materials and minimizing waste from our operations. All our circularity initiatives are community-focused, aiming to enhance material recovery and prevent their disposal in landfills and dumpsites.

- 

Reduce

It is the set of actions or measures aimed at reducing the generation of waste, so this action is reflected in the change in consumption habits, as well as in the design or modifications in the production processes of goods and services.
- 

Reuse

It is the action by which products or components of discarded products are reused, without involving a production process.
- 

Recycle

The use of waste as an input or raw material in a production process, including co-processing, composting, but excluding energy recovery.
- 

Redesign

Refers to the use of alternative materials and innovative technologies for a packaging design that is easy to recycle or has a longer shelf life.

Feria Trueque | Falabella Retail

Feria Trueque is an initiative born out of the +Verde strategy, designed to promote responsible fashion consumption and support the circular economy through the exchange and reuse of clothing. This fair is a component of the "Dale una Segunda Vida a la Moda" (Give Fashion a Second Life) initiative. Participants are encouraged to bring clothes that are unused, clean, and in good condition. Each item is assigned a score based on its material quality, ranging from ten to thirty points, facilitating an equitable exchange among attendees.



 Chile	 Peru	 Colombia
+46,000 garments	+12,700 garments	+5,500 garments
+8.300 attendants	+2,800 attendants	+1,300 attendants

Mulch Floor Covering | Sodimac Chile

In alliance with Armony, at Sodimac we transform the wood from pallets, which comes from our pallets, from our operation's waste, into mulch and compost, which we then sell in our stores, thus avoiding disposal and transforming it into new products.

+ 1,900 t of recycled wood	+ 2,100 t of recycled wood
in 2022	in 2023

Farinaceous products valorization | Tottus Chile


At Tottus Chile, we have established a program for the valorization of farinaceous waste, involving the collection of organic residues such as cereals, flours, and their derivatives from our stores. These materials are then delivered to Ecofeed, a company that repurposes them as raw materials for animal feed, thereby fostering the circularity of these wastes.

+250 t
of valorized farinaceous
in 2023



 Digital traceability of waste management | Mallplaza y Sodimac Chile

At Mallplaza and Sodimac, we recognize that effective waste management hinges on traceability. Collaborating with Recylink, we have achieved comprehensive digital traceability of waste across our store and shopping center operations. Utilizing this platform enables us to monitor various waste streams, enhance resource management internally, and collaborate more effectively with waste management vendors. This cloud-based tool provides real-time tracking, recovery rates, and certification of waste treatment, thereby supporting strategic planning and decision-making with dependable and transparent data.


100%
of our 73 stores
with the implemented system

22,157 t
of waste
reported by the platform


100%
of our 17 shopping centers
with the implemented system

20,861 t
of waste
reported by the platform

↓ Plaza 0 | Mallplaza Chile

At Mallplaza Egaña, we have introduced the Plaza 0 program, an innovative food court operation model designed to minimize waste generation. This initiative includes the use of reusable dishes, glasses, and cutlery, which are returned to our commercial partners after use. Additionally, we have implemented a rigorous waste segregation process in the food court area. The segregated waste is then processed in our onsite organic waste digester, further reducing our environmental footprint.

+960,000
single-use plastic units

avoided to date, equivalent to
more than 13 tons



Packaging Initiatives

In our broader corporate strategy, we emphasize the circularity of packaging materials by advocating for size reduction and the use of recyclable or recycled content.

At Falabella Retail, we are committed to a regional packaging strategy focused on reducing, reusing, and recycling packaging materials. In 2023, we have pursued two major research and development initiatives concerning materiality and packaging efficiency. We have created a regional manual of good environmental practices accessible to all employees and introduced a die-cutting machine in our logistics operations, which enables us to repurpose used cardboard boxes into filler material for our packaging.

Since 2019, Tottus Chile has been advancing a project aimed at enhancing the recyclability of packaging for our own-brand products. This initiative includes setting a baseline for the recyclability of these packages, developing a substitution strategy for more recyclable materials, and providing technical tools to facilitate the identification and effective recycling of our own-brand packaging.

In January 2024, Falabella Retail and Falabella.com entered into a **Clean Production Agreement (CPA)** with the Santiago Chamber of Commerce and the Sustainability and Climate Change Agency of the Chilean Ministry of the Environment. This national-scale public-private partnership, set for a two-year duration, seeks to identify opportunities to reduce the environmental footprint of packaging throughout the lifecycle of online commerce and to execute collaborative actions that enhance circularity.

We believe that such collaborative efforts not only fuel innovation but also lead to significant environmental and operational efficiencies that can be replicated across other markets where our group operates, thereby enhancing our value proposition to our customers.

09 Annexes



FALABELLA
● ● ● ●

Properties and Facilities

Home Improvement and IKEA

The company has 261 Home Improvement stores in Chile, Peru, Colombia, Mexico, Brazil, Argentina and Uruguay and 3 IKEA stores in Chile and Colombia, with a total sales area of 2,014,786 m². 54% of m² are leased to third parties (external to the Falabella Group).

Country	N°	Stores	Address	Location
Chile	1	Imperial Santa Rosa	Av. Santa Rosa N° 7850, La Granja, Santiago	Santiago
Chile	2	Co Viña del Mar	Calle Limache N° 3119, Viña del Mar	Viña del Mar
Chile	3	Co Cantagallo	Av. Las Condes N° 12422, Lo Barnechea, Santiago	Santiago
Chile	4	Co Valparaíso	Yungay N° 2516, Valparaíso	Valparaíso
Chile	5	HC Las Condes	Av. Las Condes N° 11049, Las Condes, Santiago	Santiago
Chile	6	Co Antofagasta	Av. Antonio Rendic N° 6852, Antofagasta	Antofagasta
Chile	7	HC Viña del Mar	Av. 15 Norte N° 961, Viña del Mar	Viña del Mar
Chile	8	HC Rancagua	Av. Albert Einstein N° 297, Rancagua	Rancagua
Chile	9	HC Puente Alto	Av. Concha y Toro N° 1315, Puente Alto, Santiago	Santiago
Chile	10	HC El Trébol	Autopista Concep-Talcahuano 9200, Talcahuano	Talcahuano
Chile	11	HC La Serena	Av. Fco. de Aguirre N° 02, La Serena	La Serena
Chile	12	Imperial Mapocho	Calle Mapocho N° 5906, Quinta Normal, Santiago	Santiago
Chile	13	HC Parque Arauco	Av. Pdte. Kennedy N° 5601, Las Condes, Santiago	Santiago
Chile	14	Imperial Maipú	Calle Alberto Llona N° 1153, Maipú, Santiago	Santiago
Chile	15	Imperial Vespucio	Av. Américo Vespucio N° 1030, Peñalolén, Santiago	Santiago
Chile	16	HC San Miguel	Gn. Avda. José Miguel Carrera N° 5508, San Miguel, Santiago	Santiago
Chile	17	HC La Reina	Av. Jorge Alessandri N° 1347, La Reina, Santiago	Santiago
Chile	18	HC Ñuble	Av. Vicuña Mackenna N° 1700, Ñuñoa, Santiago	Santiago
Chile	19	HC Valdivia	Av. Picarte N° 3349, Valdivia	Valdivia
Chile	20	HC Nueva La Florida	Av. José Pedro Alessandri N° 6402, Peñalolén, Santiago	Santiago
Chile	21	Imperial Valparaíso	Av. Independencia N° 3033, Valparaíso	Valparaíso
Chile	22	HC SS Temuco	Caupolicán N° 0457, Temuco	Temuco
Chile	23	HC Huechuraba	Av. Américo Vespucio N° 1737, Huechuraba, Santiago	Santiago
Chile	24	HC Villarrica	Saturnino Epulef N° 1580, Villarrica	Villarrica
Chile	25	HC Osorno	Av. René Soriano N° 2619, Osorno	Osorno
Chile	26	HC Angol	Av. Bernardo O'Higgins N° 1744, Angol	Angol
Chile	27	HC Chillán	Av. Ecuador N° 599, Chillán	Chillan
Chile	28	HC Curicó	Av. Carlos Condell N° 1192, Curicó	Curicó
Chile	29	HC Coquimbo	Ruta 5 Norte N° 849, Coquimbo	Coquimbo
Chile	30	HC Plaza Oeste	Av. Américo Vespucio N° 1501, Cerrillos, Santiago	Santiago
Chile	31	HC La Calera	Prolongación J.J. Pérez N° 12010, La Calera	La Calera

Country	Nº	Stores	Address	Location
Chile	32	HC Puerto Montt	Av. Presidente Ibañez N° 650, Puerto Montt	Puerto Montt
Chile	33	HC Plaza Vespucio	Av. Américo Vespucio N° 7310, La Florida, Santiago	Santiago
Chile	34	HC San Felipe	Tocornal N° 2810, San Felipe	San Felipe
Chile	35	HC Arica	Av. Santa María N° 2985, Arica	Arica
Chile	36	Imperial Concepción	Tucapel N° 1259, Concepción	Concepción
Chile	37	HC Iquique	Héroes de la Concepción N° 2311, Iquique	Iquique
Chile	38	HC Antofagasta	Balmaceda N° 2355, Antofagasta	Antofagasta
Chile	39	HC Plaza Concepción	Av. Pdte. Jorge Alessandri N° 3177, Concepción	Concepción
Chile	40	HC Punta Arenas	Avda. Pdte. Eduardo Frei M. N° 01400, Punta Arenas	Punta Arenas
Chile	41	HC Linares	Av. León Bustos N° 0376, Linares	Linares
Chile	42	Imperial Huechuraba	Av. A. Vespucio N° 1399, esquina Pedro Fontova, Huechuraba, Santiago	Santiago
Chile	43	HC Talca	Av. Circunvalación, 2 Norte N° 3344, Talca	Talca
Chile	44	HC Copiapó	Panamericana Sur N° 140, Copiapó	Copiapó
Chile	45	HC Estación Central	San Francisco de Borja N° 402, Estación Central, Santiago	Santiago
Chile	46	HC Los Ángeles	Av. Alemania N° 850, Los Ángeles	Los Ángeles
Chile	47	HC El Bosque	Av. José Miguel Carrera N° 10375, El Bosque, Santiago	Santiago
Chile	48	HC Calama	Av. Balmaceda N° 3398, Calama	Calama
Chile	49	HC San Bernardo	Av. Jorge Alessandri Rodríguez N° 20040, San Bernardo, Santiago	Santiago
Chile	50	Imperial Temuco	Av. Caupolicán N° 1151, Temuco	Temuco
Chile	51	HC Coyhaique	Av. Ogana N° 869, Coyhaique	Coyhaique
Chile	52	HC Quilpué	Av. Freire N° 1351, Quilpué	Quilpué
Chile	53	Co Rancagua	Av. Koke N° 011, Rancagua	Rancagua
Chile	54	Imperial Rancagua	Calle La Cruz N° 01000, Rancagua	Rancagua
Chile	55	HC Reñaca Santa Julia	Alessandri N° 5, Viña del Mar	Viña del Mar
Chile	56	HC Quinta Vergara	Av. Valparaíso N° 1070, Viña del Mar	Viña del Mar
Chile	57	HC Quilicura	Av. Manuel A. Matta N° 581, Quilicura, Santiago	Santiago
Chile	58	HC Plaza Tobalaba	Av. Camilo Henríquez N° 3692, Puente Alto, Santiago	Santiago
Chile	59	HC Ribera Norte	Av. Los Carrera Poniente N° 301, Concepción	Concepción
Chile	60	Imperial Reñaca	Camino Internacional N° 1025 (rotonda Santa Julia), Viña del Mar	Viña del Mar
Chile	61	Imperial Talca	Av. San Miguel N° 2687, esquina 23 Oriente (ex San Pablo), Talca	Talca
Chile	62	HC Talca Colín	Av. Colín N° 0635, Talca	Talca

Country	Nº	Stores	Address	Location
Chile	63	HC San Fernando	Av. Libertador B. O'Higgins N° 0450, Ruta I-50, San Fernando	San Fernando
Chile	64	HC Alto Hospicio	Av. Los Aromos N° 2780, Alto Hospicio	Alto Hospicio
Chile	65	HC Castro	Ruta 5 Norte N° 2456, sector Ten Ten, Castro, Chiloé	Castro
Chile	66	HC Santa Cruz	Rafael Casanova N° 412, Santa Cruz	Santa Cruz
Chile	67	HC Ovalle	Prolongación Benavente N° 1075, Ovalle	Ovalle
Chile	68	HC Quillota	Ramón Freire N° 1551, Quillota	Quillota
Chile	69	Imperial Puerto Montt	Pilpilco 200, Parque Industrial, camino a Pargua, Pueto Montt	Puerto Montt
Chile	70	HC Coronel	Av. Carlos Pratts N° 0901, Coronel	Coronel
Chile	71	HC Copiapó Cordillera	Av. Los Carrera N° 4723, Copiapó	Copiapó
Chile	72	HC Los Dominicos	Av. Padre Hurtado 875, Las Condes, Santiago	Las Condes
Chile	73	HC Talagante	Av. Libertador Bernardo O'Higgins N° 2337, Talagante	Talagante
Chile	74	HC Melipilla	Av. Vicuña Mackenna N° 1415, Melipilla	Melipilla
Chile	75	Imperial La Serena	AV Balmaceda 3070, La Serena	La Serena
Chile	76	HC Ñuñoa	Av. Américo Vespucio N° 925, Ñuñoa	Santiago
Chile	77	HC San Antonio	21 de Mayo N° 950, San Antonio	San Antonio
Chile	78	HC La Serena - Balmaceda	Av. Balmaceda N° 2885, La Serena	La Serena
Chile	79	HC Independencia	Av. Independencia N° 565, Independencia.	Independencia
Chile	80	HC Maipú	Av. Pajaritos 4444, Maipú - Santiago	Maipú
Chile	81	HC Quilin	Altos del Parque Sur N° 5800, Peñalolen, Santiago	Santiago
Chile	82	HC Antofagasta La Portada	Av. Pedro Aguirre Cerda N° 10578, Antofagasta	Antofagasta
Chile	83	HE Chicureo	Av. Chicureo N° 99, Colina	Vallenar
Chile	84	HC Vallenar	Avenida Huasco N° 175, Vallenar	Vallenar
Chile	85	HC Temuco Los Pablos	Av. Las Encinas N° 02470, Temuco	Temuco
Chile	86	HC Maitencillo	Centro Comercial Marbella, Eje Vía F-124 (Camino Aguas Blancas) con Ruta F-30	Valparaíso
Colombia	1	HC Calle 80	Avda Cra 68 No 80-77	Bogotá
Colombia	2	HC Sur	Av 68 # 37 - 37 Sur	Bogotá
Colombia	3	HC Norte	Autopista Norte # 175 - 50	Bogotá
Colombia	4	HC Medellín Industriales	Av. Los Industriales 14 - 135	Medellín
Colombia	5	HC Cali Sur	Cra 100 No 16-251	Cali
Colombia	6	HC Barranquilla	Cra 53 No 99 - 160	Barranquilla
Colombia	7	HC Pereira	Av Sur # 45 - 06	Eje Cafetero

Country	Nº	Stores	Address	Location
Colombia	8	HC El Dorado	Calle 50 # 82-55	Bogotá
Colombia	9	HC Medellín San Juan	Calle 44 San Juan # 65- 100	Medellín
Colombia	10	HC Cali Norte	Avda 6ª A Norte No. 35-00	Cali
Colombia	11	HC Suba	Av carrera 104 # 148 - 07 CC. Plaza Imperial L-152	Bogotá
Colombia	12	HC Soacha	Carrera 7 # 32 - 35 CC. Mercurio L- 108	Bogotá
Colombia	13	HC Ibagué	Cra 5 No.83-100	Ibagué y Alrededores
Colombia	14	HC Cartagena	Av El Lago - Carrera 29B Pie de La Popa C.C. Caribe	Cartagena
Colombia	15	HC Bello	Diag 51 # 34 -16 C.C Puerta del Norte	Medellín
Colombia	16	HC Molinos Medellín	Clle 30ª N° 82ª – 26 CC. Los Molinos	Medellín
Colombia	17	HC Cúcuta	Av. Diag. Santander N° 11-200	Santanderes
Colombia	18	HC Villavicencio	Cra 48 No 1-180	Villavicencio y Alrededores
Colombia	19	HC Bucaramanga	Cra 21 No. 45 - 02	Santanderes
Colombia	20	HC Calima	Cll 22 No 27-49	Bogotá
Colombia	21	HC Montería	CarrerA 68 # 06- 50	Costa
Colombia	22	HC Neiva	Calle 50 # 16 - 02	Ibagué y Alrededores
Colombia	23	HC Manizales	Cll 70 # 18-165	Eje Cafetero
Colombia	24	HC Cedritos	Calle152 No.9-08	Bogotá
Colombia	25	HC Envigado	Cra 49 Av Regional No 32 B sur 24	Medellín
Colombia	26	HC Valledupar	Transversal 19 # 3 - 150	Costa
Colombia	27	HC Santa Marta	Carrera 35 No. 29ª - 355	Costa
Colombia	28	HC Palmira	Calle 42 # 39 Esquina	Cali
Colombia	29	HC Barranquilla Prado Centro	Cra 46 No 48-50	Barranquilla
Colombia	30	HC Armenia	Av Centenario # 3-180	Eje Cafetero
Colombia	31	HC Rionegro	Calle 43 No. 54 – 139 CC San Nicolás	Medellín
Colombia	32	HC Cajicá	Km. 27 Vía Bogotá - Cajicá	Bogotá
Colombia	33	HC Tintal	Calle 10 n 86-50	Bogotá
Colombia	34	HC Girardot	Av Kennedy con Calle 35	Ibagué y Alrededores
Colombia	35	HC Yopal	Calle 24 No 35-39	Villavicencio y Alrededores
Colombia	36	HC Cartagena San Fernando	Calle 31 N. 82 - 112	Cartagena
Colombia	37	HC Tuluá	Carrera 40 No 37 229 Centro Comercial Tuluá al lado del almacén La 14 Barrio El Retiro.	Cali
Colombia	38	HC Barranquilla 3	Cra 10 N27b - 211 diagonal al C.C. Panorama	Barranquilla

Country	N°	Stores	Address	Location
Colombia	39	HC Tunja	Avenida Universitaria # 50 - 21	Tunja
Colombia	40	HC Mosquera Funza	Av troncal occidente # 1 59 este etapa 8 Parque industrial el portal	Mosquera
Colombia	41	Compacto Sincelejo	Parque Comercial Guacarí, Cl 28 #25B - 365, Sincelejo, Sucre	Sincelejo
Perú	1	San Miguel	Av. De La Marina 2355, San Miguel	Lima
Perú	2	Megaplaza	Av. Industrial 3515 - 3517, Local A-8, CC Mega Plaza	Lima
Perú	3	Atocongo	Av. Circunvalación 1801-1803-1805	Lima
Perú	4	Javier Prado	Av. Javier Prado Este N° 1057 - A	Lima
Perú	5	Chiclayo	Av. Víctor Raúl Haya de la Torre N° S/N Urb. San Eduardo.	Chiclayo
Perú	6	Trujillo Open Plaza	Av. América Norte 1245, Ancla 2, Urb. Los Jardines, Open Plaza.	Trujillo
Perú	7	Lima Centro	Av. Tacna 640	Lima
Perú	8	Canta Callao	Av. Japon (Ex. Bertello) / Calle Las Begonias S/N , CC Canta Callao Open Plaza - Callao	Lima
Perú	9	Trujillo Mall	Av. Mansiche S/N Trujillo - C.C. Mall Aventura Plaza	Trujillo
Perú	10	Bellavista	Av. Oscar R. Benavides 3866, Local TH - 1, Mall plaza - Bellavista	Lima
Perú	11	Ica Minka	Av. San Martín 727, Interior 101, C.C. Plaza del Sol	Ica
Perú	12	Angamos	Av. Nueva Tomás Marsano 961 Esq. C/ Angamos N° 1803 - ANCLA 01	Lima
Perú	13	Piura	Av. A.A. Caceres N°147-CC Open Plaza - Urb Miraflores - Castilla	Piura
Perú	14	Arequipa	Av. Porongoche N° 500, Mall Aventura, del distrito de Paucarpata	Arequipa
Perú	15	Jockey Plaza	Av. Prado, Javier Este N° 4010 TDA TD-3 Urb. Fundo Monterrico Chico, Santiago de Surco, Lima	Lima
Perú	16	Chimbote	Victor Haya de la Torre N° 4694, Interior A04, Mz B, Lote 1-A 1-A2, Parque Gran Chavin	Chimbote
Perú	17	Santa Anita (Ate)	Av. Los Frutales 202, sotano, 1er Piso, Mezanine y Azotea Urb. Fundo Monterrico Grande Oeste	Lima
Perú	18	Cañete	Av. Mariscal Benavides S/N (Cuadra 10) San Vicente de Cañete	San Vicente de Cañete
Perú	19	Huacho	Av. 9 de Octubre Con 28 de Julio, Huacho	Huacho
Perú	20	San Juan Lurigancho	Av. Lomas, Las N° 601-649 Mz. L, Lt 11 - Urb Zarate Industrial	Lima
Perú	21	Pucallpa	Av. Centenario N°2086 Ancla 3 Distrito de Yarinococha	Pucallpa
Perú	22	Sullana	Carretera Sullana a Paita N° 101- Sub Lote A - Sullana	Sullana
Perú	23	Villa El Salvador	Parque Ind. Parc. II, Manzana C Lote 1 y 7	Lima
Perú	24	Cajamarca OP	Av. Andres Zevallos Cuadra 26 / Urb. Horacio Zevallos Gomez	Cajamarca
Perú	25	Cerro Colorado	Av. Aviación cuadra 1 s/n - Cerro Colorado	Arequipa
Perú	26	Chiclayo 2	Av. Jose María Escriva de Balaguer N° 1415 - Carretera a Lambayeque	Chiclayo
Perú	27	Huancayo	Av. Ferrocarril No° 146 -150	Huancayo
Perú	28	Puruchuco	Local 0-5, 0-6, 0-11, 0-12 Boulevard Asia, Panamericana Sur Km 97.5 - ASIA- CAÑETE.	Lima

Country	N°	Stores	Address	Location
Perú	29	Comas	Av. Los Ángeles N° 668 Dpto: (TH1) Mz: A-1 Lt: 1 URB. Alamedas del Retablo Comas	Lima
Perú	30	Iquitos	Av José Abelardo Quiñones 1050, Urbanización San Juan Bautista	Iquitos
Perú	31	Chacarilla	Av Caminos del Inca N° 100 Mz. A Lt 12345 Urb. Tambo de Monterrico	Lima
Perú	32	Surquillo	Av. Angamos Este 1353 - 1355 Esq. Con Av. República de Panamá	Lima
Perú	33	Pueblo Libre	Av. Universitaria Sur N° 2271, Pueblo Libre	Lima
Perú	34	Chorrillos	Av. Paseo de la República, PRLG N° S/N departamento LM - 04, Plaza Lima Sur.	Lima
Perú	35	Ate	Av. La Molina 378, Fundo Iquisidor y Pulido, Ate	Lima
Perú	36	Arequipa	Av. Los Incas N° 400 - A. Ref. Sector Lambramani, Arequipa	Arequipa
Perú	37	Naranjal	Av. Alfredo Mendiola 5118 - 5150, Lot. Industrial Infantas, II Etapa, Los Olivos	Lima
Perú	38	Callao	Av. Argentina 2842 - 2868	Lima
Perú	39	Colonial	Av. Colonial 751	Lima
Perú	40	Piura	Av. Sanchez Cerro N° 3254 - Zona Industrial III Etapa- Ventiseis de Octubre - Piura	Piura
Perú	41	Independencia	Av. Alfredo Mendiola N° 1400 Sector 6 C.C. Plaza Lima Norte	Lima
Perú	42	Chiclayo	Calle Hermanos Galindo S/N - Cuadra 3 - Urb. Patazca. Chiclayo	Chiclayo
Perú	43	Trujillo	Av. America del Sur N° 1451 - 1459, CA José Galvez N° 955 Urbanización Barrio Chicago	Trujillo
Perú	44	Huancayo	Av. Huancavelica 221 - 225 El Tambo	Huancayo
Perú	45	Ica	Av. Los Maestros N° 206 - 208	Ica
Perú	46	Cusco	Prolongación Av. Cultura Lote 1,2,9 Versalles	Cusco
Perú	47	San Luis	Av. Nicolás Ayllón N° 1680 Urb. El Pino Distrito San Luis	Lima
Perú	48	Tacna	Cercado - Prolongación 2 de mayo, Parcela N°3.	Tacna
Perú	49	Cajamarca	Jr. San Luis S/N, Sector 09, Pueblo Libre, Cajamarca	Cajamarca
Perú	50	Sullana	Prolongación Av. Sánchez Cerro N° 3264, MZ V, Lote 07, Zona Industrial III - 26 de Octubre - Piura	Sullana
Perú	51	Comas	Av. Chacra Cerro ZON C Lt- 121 Ex. Fundo Chacra Cerro (Sótano, 1er al 3er Piso y azotea).	Lima
Perú	52	Puente Piedra	Calle 07 Mz J LT 01 Urbanización Las Vegas	Lima
Perú	53	Huacho	Prolongación Av. Cultura Lote 1,2,9 URB Versalles	Huacho
Perú	54	Chincha	Av. San Idelfonso S/N CP. Cinco Esquinas - Acequia Grande	Chincha
Perú	55	Ventanilla	Calle Alonso de Molina LT. 5,6,7,8,9 SUBLOTE 14C URB Zona Industrial, Distrito Ventanilla- CALLAO	Lima
Perú	56	Barrios Altos	Jr. Luis Sotomayor Pimentel 252, Cercado	Lima
Argentina	1	HC San Martín	Av.San Martín 421,esquina Gral.Paz, Partido de San Martín	Buenos Aires
Argentina	2	HC San Justo	Avenida Don Bosco 2680, Partido de La Matanza	Buenos Aires
Argentina	3	HC Vicente Lopez	Av. Libertador 77, Vicente López	Provincia Buenos Aires

Country	Nº	Stores	Address	Location
Argentina	4	HC Tortugas	Av. Olivos 4051, Partido de Malvinas Argentina, Tortuguitas	Provincia Buenos Aires
Argentina	5	HC Córdoba	Av. Colón 4880, Barrio Villa Urquiza	Córdoba
Argentina	6	HC La Plata	Camino General Belgrano s/n entre 514 y 517	La Plata
Argentina	7	HC Adrogué	Boulevard Shopping - Av. Hipólito Yrigoyen 13298 , Adrogué	Provincia Buenos Aires
Brasil	1	Anchieta	Rua Góis Raposo, 400. Anchieta - SP	São Paulo
Brasil	2	Guarulhos	Rua Bartolomeu de Gusmão, 316. J. Santa Francisca Guarulhos - SP, Brasil.	Guarulhos
Brasil	3	Osasco	Av. Franz Voegeli, 751 - Continental, Osasco - SP 06010-190, Brasil	Osasco
Brasil	4	Ribeirao Preto	Av. Fábio Barreto 263, Vila Tibério, Ribeirão Preto - SP	Ribeirão Preto
Brasil	5	São José dos Campos	Av. Dep. Benedito Matarazzo, 5301 - São José dos Campos - SP	São José dos Campos
Brasil	6	Tamboré	Alameda Araguaia, 1801 Tamboré - SP	Barueri
Brasil	7	Aricanduva	Av. Aricanduva, 5555 - Jardim - Aricanduva, São Paulo - SP, CEP 03930-110.	São Paulo
Brasil	8	Arujá	Av. João Manoel, 1150 - Centro Residencial- Arujá - SP - CEP: 07400-000.	Arujá
Brasil	9	Atibaia	Av. Dr. Joviano Alvim, 1190 - Vila Nova Aclimação, Atibaia - SP, CEP 12942-653.	Atibaia
Brasil	10	Bertioga	Av. Marginal, 10.001 - Jd Albatroz, Bertioga - SP, CEP 11250-003.	Bertioga
Brasil	11	Campinas DP	Rod. Dom Pedro I, km 127/128, Box25, Parque Imperador, Campinas	Campinas
Brasil	12	Caraguatatuba	Av. Rio-Branco, 450 - Indaiá, Caraguatatuba - SP, CEP 11665-600.	Caraguatatuba
Brasil	13	Diadema	Av. Piraporinha, 50 - Fábio Esquivel, Diadema - SP - CEP 09950-000	Diadema
Brasil	14	Enseada	Av. Dom Pedro I, 2520 - Jardim Belmar, Guarujá - SP, CEP 11440-002.	Guarujá
Brasil	15	Fernão Días	Rod. Fernão Dias, km 87, s/n - Parque Edu Chaves, São Paulo - SP, CEP 02283-000.	São Paulo
Brasil	16	Guaianases	Estrada Itaquera Guaianases, 2000 (No D'avó) - Jardim Helena, São Paulo - SP, CEP 08420-000.	São Paulo
Brasil	17	Guarapiranga	Av. Guarapiranga, 881, Loja 1, Vila Socorro, São Paulo - SP	São Paulo
Brasil	18	Guaratinguetá	Av. Juscelino Kubitscheck de Oliveira, 870 - Campo do Galvão, Guaratinguetá - SP, CEP 12500-290.	Guaratingueta
Brasil	19	Guarujá Balsa	Av. Adhemar de Barros, 1531 (Balsa) - Jardim Helena Maria, Guarujá - SP, CEP 11430-003.	Guarujá
Brasil	20	Indaiatuba	Av. Presidente Kennedy, 330 - Cidade Nova I, Indaiatuba - SP, CEP 13334-170.	Indaiatuba
Brasil	21	Ipiranga	R. dos Patriotas, 1211, Ipiranga	São Paulo
Brasil	22	Itanhaém	R. João Pedro Orsi, 117/120 - Cidade Anchieta, Itanhaém - SP CEP 11740-000.	Itanhaém
Brasil	23	Itu	Av. Nove de Julho, 897 - Vila Padre Bento, Itu - SP, CEP 13313-100.	Itu
Brasil	24	Jacareí	Praça Charles Gates, 90 - Jardim das Industrias, Jacareí - SP, CEP 12306-090.	Jacareí
Brasil	25	Jundiaí	Av. Antônio Frederico Ozanan, 6080 (Ao lado do Maxi Shopping) - Horto Florestal, Jundiaí - SP, CEP 13214-205.	Judiaí
Brasil	26	Limeira	R. Miguel Guidotti, 2155, Parque Egisto Ragazzo, Limeira - SP	Limeira
Brasil	27	M. Tietê	Av. Thomas Edison, 1324 - Barra Funda, São Paulo - SP, CEP 01140-001	São Paulo

Country	Nº	Stores	Address	Location
Brasil	28	M. Tito	Avenida Marechal Tito, 5768 (no Roldão) - Itaim Paulista, São Paulo - SP, CEP 08115-000.	São Paulo
Brasil	29	Mauá	Av. Antônia Rosa Fioravante - Centro (Mauá Plaza Shopping), Mauá - SP - CEP 09390-015.	São Paulo
Brasil	30	Mogi	Rua Professor Ismael Alves dos Santos, 455 - Vila Mogilar - Mogi das Cruzes - SP - CEP 08773-550.	Mauá
Brasil	31	Mogi Guaçu	Av. Mogi Mirim, 252 (Ao lado do Big Bom) - Areião, Mogi Guaçu - SP, CEP 13844-110.	Mogi das Cruzes
Brasil	32	Mongaguá	Av. Antônio Martins de Araújo, 100 - Centro, Mongaguá - SP, CEP 11730-000.	Mogi Guaçu
Brasil	33	Peruíbe	Av. Padre Anchieta, 4741 - Três Marias, Peruíbe - SP, CEP 11750-000.	Mongagua
Brasil	34	Pirituba	Av. Raimundo Pereira de Magalhães 11.980, Jardim Pirituba	Peruíbe
Brasil	35	Poá	Rod. Henrique Eroles, 141 - Vila Ercilia, Poá - SP, CEP 08557-700.	São Paulo
Brasil	36	Radial Leste	Av. Alcântara Machado, 1993 - Brás, São Paulo - SP, CEP 03101-003	Poá
Brasil	37	São José dos Campos	Av. Engenheiro Francisco José Longo, 1595, Loja 1, Jardim São Dimas, São José dos Campos - SP	São Paulo
Brasil	38	Santa Bárbara	R. do Ósmio, 915 - Jardim Mollon, Santa Bárbara D'Oeste - SP, CEP 13456-625.	São José dos Campos
Brasil	39	Santo André	Av. Antônio Cardoso, 536 - Bangú (No Sam's Club), Santo André - SP, CEP 09280-570.	Santa Barbara d'Oeste
Brasil	40	Santos	Shopping Praiamar - R. Alexandre Martins, 80 - 301 - Aparecida, Santos - SP, CEP 11025-200.	Santo André
Brasil	41	São Carlos	Av. Getúlio Vargas, 157 - Vila Lutfalla, São Carlos - SP, CEP 13570-672.	Santos
Brasil	42	São Miguel	Av. São Miguel, 8201 - São Miguel Paulista, São Paulo - SP, CEP 08070-001.	São Carlos
Brasil	43	São Vicente	Av. Prefeito José Monteiro, 1045 - Jardim Independencia, São Vicente - SP, CEP 11380-001.	São Paulo
Brasil	44	Sorocaba	Av. Professora Izoraida Marques Peres, 401, Lj B, Parque Campolim	São Vicente
Brasil	45	Sto. Amaro	Av. João Dias, 1713 - Santo Amaro, São Paulo - SP, CEP 04723-002	Sorocaba
Brasil	46	Sumaré	Av. José Mancine, 350 - Jardim Sao Carlos, Sumaré - SP, CEP 13170-040.	São Paulo
Brasil	47	Suzano	Av. Ver. João Batista Fitipaldi, 380 (No Atacadão) - Vila Maluf, Suzano - SP, CEP 08685-000.	Sumaré
Brasil	48	T. Vilela	Av. Sen. Teotônio Vilela, 8030 (Atacadão) - Jardim São Rafael, São Paulo - SP, CEP 04864-002.	Suzano
Brasil	49	Taubaté	Av. Charles Schnneider, 850 - Parque Sr. do Bonfim, Taubaté - SP, CEP 12040-000.	São Paulo
Brasil	50	Tremembé	Av. Cel. Sezefredo Fagundes, 1855 - Tremembé, São Paulo - SP, CEP 02306-000.	Taubaté
Brasil	51	São Bernardo	Av. Senador Vergueiro, nº 2000 Jr. Três Marias, São Bernardo do Campo - SP, CEP 09750-900.	São Paulo
Brasil	52	Embu	Rua Vereador Jorge Souza, 935 - Pq Francisco Rizzo - Embu das Artes	São Paulo
Brasil	53	HC Praia Grande	Av. Presidente Kennedy, 3113, Aviação - Praia Grande - SP	Embu das Artes
Brasil	54	HC Campinas Abolição	Av. Engenheiro Augusto Figueiredo, 151 - Pte. Preta, Campinas - SP	São Paulo
Uruguay	1	HC Giannattasio	Avda. Giannattasio KM 16, Barra de Carrasco	Canelones
Uruguay	2	HC Sayago	Ariel Camino 4620, Montevideo	Montevideo
Uruguay	3	HC Maldonado	Ruta 39, esq. Av. Luis de Herrera	Maldonado
Uruguay	4	Av. Italia	Avenida Italia 4250, esquina Colombres. Montevideo	Montevideo

Country	Nº	Stores	Address	Location
México	1	HC Izcalli	Avenida Jorge Jimenez Cantú, Manzana C 248, Centro Urbano, 54750	Cuautitlán Izcalli
México	2	HC Arboledas	Vía Dr. Gustavo Baz 4001, Centro Industrial Tlalnepantla, 54030	Tlalnepantla de Baz
México	3	HC Jacarandas	Blvd. Paseo Cuauhnáhuac 101, Ricardo Flores Magon, 62370	Cuernavaca, Mor.
México	4	HC Veracruz Boca del Rio	Bv. Adolfo Ruíz Cortines S/N, Fraccionamiento, Sutsem, 94294	Veracruz, Ver.
México	5	HC San Mateo	Av. Vía Adolfo López Mateos S/N, Sta Cruz Acatlan, 53150	Naucalpan de Juárez
México	6	HC El Paseo San Luis Potosi	Av. Dr. Salvador Nava Martinez 435, San Patricio	San Luis Potosi
México	7	Cerro Gordo	Blvd. Campestre 2106, Valle del Campestre, 37150	León, Guanajuato
México	8	HC Sendero	Av. Sendero Divisorio 801, Privadas de Anáhuac, 66050	Monterrey, Nuevo León
México	9	Santa Catarina	Blvd. Gustavo Díaz Ordaz 108 La Fama antes, Los Treviño, 66150	Monterrey, Nuevo León
México	10	Hc Plaza Central	Canal Río Churubusco #1635, Área Federal Central de Abastos, Iztapalapa, 0904	Ciudad de México
México	11	Hc Saltillo Echeverria	Luis Echeverría 6301, Nuevo Centro Metropolitano. C.P. 25022, Saltillo, Coah.	Saltillo
México	12	Hc Gran Sur	Centro Comercial Gran Sur, Periferico Sur 5550, Pedregal de Carrasco, Coyoacán, 04700 Ciudad de México, CDMX	Ciudad de México
México	13	Hc Interlomas	Centro Comercial Interlomas, San Fernando La Herradura, 52786, Huixquilucan México	San Fernando La Herradura

IKEA stores

Country	Nº	Stores	Address	Location
Chile	1	Open Kennedy	Avenida Presidente Kennedy 5601, Las Condes	Santiago
Chile	2	Mallplaza Oeste	Avenida Américo Vespucio 1501, Cerrillos	Santiago
Colombia	1	Mallplaza NQS	Avenida Carrera 30 #19, Los Mártires	Bogotá

Properties and Facilities

Department Stores

The company has 106 Department Stores in Chile, Peru and Colombia, with a total sales area of 689,148 m². 54% of the m² are leased to third parties (external to the Falabella Group).

Country	Nº	Stores	Address	Location
Chile	1	Ahumada	Ahumada 25, 165, 167, 366, Santiago	Santiago
Chile	2	Concepción	Barros Arana Nº 802	Concepción
Chile	3	Parque Arauco	Av. Presidente Kennedy Nº 5413, Las Condes	Santiago
Chile	4	Temuco	Arturo Prat Nº 570	Temuco
Chile	5	Viña del Mar	Sucre Nº 250	Viña del Mar
Chile	6	Plaza Vespucio	Av. Vicuña Mackenna Nº 7110, Santiago	Santiago
Chile	7	Lyon	Avenida Providencia Nº 2188, Providencia	Santiago
Chile	8	Rancagua	Sargento Cuevas Nº 405	Rancagua
Chile	9	Plaza Calama	Av. Balmaceda Nº 3242, local 268	Calama
Chile	10	Alto Las Condes	Av. Kennedy Nº 9001, Local 1001, Las Condes	Santiago
Chile	11	Plaza Oeste	Av. Américo Vespucio Nº 1501, Maipú	Santiago
Chile	12	Plaza El Trebol	Av. José Alessandri Nº 3177 Acceso Carriel Sur	Concepción
Chile	13	Osorno	Eleuterio Ramírez Nº 840	Osorno
Chile	14	Chillán	El Roble Nº 770, Local A	Chillán
Chile	15	Talca	1 Norte Nº 1485	Talca
Chile	16	Plaza Tobalaba	Av. Camilo Henríquez Nº 3296, Puente Alto	Santiago
Chile	17	Plaza La Serena	Alberto Solari Nº 1400, Mall Plaza La Serena	La Serena
Chile	18	Valparaíso	Independencia Nº 1806	Valparaíso
Chile	19	Curicó	Peña Nº 615	Curicó
Chile	20	Iquique	Héroes de la Concepción Nº 2555	Iquique
Chile	21	Puerto Montt	Av. Juan Soler Manfredini Nº 101	Puerto Montt
Chile	22	Quilpué	Diego Portales Nº 822	Quilpué
Chile	23	Plaza Los Ángeles	Valdivia Nº 472	Los Ángeles
Chile	24	Plaza Norte	Av. Americo Vespucio Nº 1737, Santiago	Santiago
Chile	25	Pucón	O´Higgins 112, LOCAL 9/10/11	Pucón
Chile	26	Puente	Puente Nº 530, Santiago	Santiago
Chile	27	Portal La Dehesa	La Dehesa Nº 1445 local 1 , Lo Barnechea	Santiago
Chile	28	Plaza Antofagasta	Balmaceda Nº 2355, Mall Plaza	Antofagasta
Chile	29	La Calera	Prolongación J.J. Perez Nº 12010	La Calera
Chile	30	Valdivia	Arauco Nº 561	Valdivia
Chile	31	Melipilla	Vargas Nº 457, Melipilla	Melipilla

Country	N°	Stores	Address	Location
Chile	32	Punta Arenas	Avenida Frei N° 01110	Punta Arenas
Chile	33	San Felipe	Av. Bernardo O'Higgins N° 1150	San Felipe
Chile	34	Costanera Center	Avenida Andrés Bello N° 2461, Providencia	Santiago
Chile	35	Arauco Maipú	Av. Américo Vesputio N° 399, Local 500, Maipú	Santiago
Chile	36	Ovalle	Prolongación Benavente N° 1075	Ovalle
Chile	37	Plaza Egaña	Larrain N° 5862, La Reina	Santiago
Chile	38	San Fernando	Chillán 744, San Fernando	San Fernando
Chile	39	Plaza Copiapó	Maipú N° 110	Copiapó
Chile	40	Castro	San Martin N° 457	Castro
Chile	41	Los Domínicos	Av. Padre Hurtado Sur N° 875, Las Condes	Santiago
Chile	42	Arica	Av. Diego Portales 640	Arica
Chile	43	Independencia	Av. Independencia 565	Santiago
Chile	44	Express Puente Alto	Concha Y Toro N°1477	Santiago
Chile	45	Bodega Expo Grecia	Avenida Tobalaba N° 11201, comuna de Peñalolén	Santiago
Perú	1	San Isidro	Av. Paseo de la República N° 3220, San Isidro	Lima
Perú	2	San Miguel	Av. La Marina N° 2100 (Plaza San Miguel), San Miguel	Lima
Perú	3	Jockey Plaza	Av. Javier Prado Este N° 4200 (Jockey Plaza), Santiago de Surco	Lima
Perú	4	Lima Centro	Jr. de la Unión N° 517, Lima Cercado	Lima
Perú	5	Piura	Esquina Jr. Arequipa 802 y Jr. Huancavelica 551, Piura Cercado	Piura
Perú	6	Arequipa	Av. Ejército N° 793, Cayma	Arequipa
Perú	7	Miraflores	Av. Arequipa N° 5280, Miraflores	Lima
Perú	8	Chiclayo Mall	Calle Miguel de Cervantes N° 300 (Real Plaza), P.J. Diego Ferré	Chiclayo
Perú	9	MegaPlaza	Av. Industrial N° 3515 (MegaPlaza), Independencia	Lima
Perú	10	Cajamarca	Jr. Sor Manuela Gil N° 151 Urb, San Carlos	Cajamarca
Perú	11	Trujillo CC	Av. Mansiche s/n (Mall Aventura Plaza), Caserío El Cortijo	Trujillo
Perú	12	Bellavista	Av. Óscar R. Benavides N° 3866 (Mall Aventura Plaza), Bellavista	Lima
Perú	13	Atocongo	Av. Circunvalación (Atocongo Open Plaza), San Juan de Miraflores	Lima
Perú	14	Angamos	Av. Angamos Este N° 1803 (Angamos Open Plaza), Surquillo	Lima
Perú	15	Piura Mall Open Plaza	Av. Andres Avelino Caceres N° 147 (Piura Open Plaza), Castilla	Piura
Perú	16	Arequipa Porongoche	Av. Porongoche N° 502 (Mall Aventura Plaza), Paucarpata	Arequipa
Perú	17	Chimbote	Avenida Victor Raúl Haya de la Torre N° 4694, Nuevo Chimbote	Chimbote

Country	Nº	Stores	Address	Location
Perú	18	Santa Anita	Av. Carretera central N° 111 (Tienda TD-1) Santa Anita - Lima	Lima
Perú	19	Lima Norte	Av. Alfredo Mendiola N° 1400, Ancla 6 (C.C. Plaza Norte) - Independencia	Lima
Perú	20	Cañete MegaPlaza Expo	Av. Mariscal Benavides N° 1000 – San Vicente de Cañete – Cañete	Lima
Perú	21	Ica Mall	Calle Lima N° 433, Ica Cercado	Ica
Perú	22	Pucallpa OP	Av. Centenario N° 2086 – Ancla 2 - Yarinacocha	Pucallpa
Perú	23	Iquitos Expo	Jr. Prospero N° 560 – Maynas	Iquitos
Perú	24	Salaverry	Av. General Felipe Salaverry N° 2370 – Jesus Maria	Lima
Perú	25	Huánuco	Jr. Dos De Mayo N° 125	Huánuco
Perú	26	Centro Cívico	Av. Garcilaso de la Vega N° 1337	Lima
Perú	27	Mall del Sur	Av. Los Lirios 301 - Urb. Entel - San Juan de Miraflores	Lima
Perú	28	Huancayo	Av. Ferrocarril 146 - Huancayo	Huancayo
Perú	29	Puruchuco	Av. Nicolás Ayllón 4770, Ate Vitarte	Lima
Perú	30	Comas	Av. Los Angeles 602, Comas	Lima
Perú	31	Cusco	Av. Collasuyo 2964, Cusco	Cusco
Perú	32	Express Huaraz	Jr. Julián de Morales 713, Huaraz, Huaraz	Huaraz
Perú	33	Express Tacna	Av. San Martin 331, Tacna, Tacna	Tacna
Perú	34	La Merced	Jr. de la Unión 630, Lima Cercado	Lima
Perú	35	Iquitos Map	Av. Capitan Jose Abelardo Quiñones 1050, Iquitos 16006	Iquitos
Colombia	1	Santafe	Calle 185 N° 45 - 03, Centro Comercial Santafé	Bogotá
Colombia	2	Suba	Avenida Carrera 104 N° 148 - 07, Centro Comercial Plaza Imperial	Bogotá
Colombia	3	San Diego	Carrera 43 N° 36 - 04, Centro Comercial Sandiego	Medellín
Colombia	4	Hayuelos	Callen 20 N° 82 - 52, Centro Comercial Hayuelos	Bogotá
Colombia	5	Unicentro Bogotá	Avenida 15 N° 123 - 30, Centro Comercial Unicentro	Bogotá
Colombia	6	Galerías	Calle 53 N° 25 - 35, Centro Comercial Galerías	Bogotá
Colombia	7	Centro Mayor	Autopista Sur Carrera 27 N° 38 A Sur, Centro Comercial Centro Mayor	Bogotá
Colombia	8	Santafe Medellin	Carrera 43a N° 7 Sur - 170, Centro Comercial Santafé Medellín	Medellín
Colombia	9	Pereira	Av. Circunvalar N° 5 - 20, Local 214, Parque Arboleda Centro Comercial	Pereira
Colombia	10	Alegra	Cl. 30 #4B-120, Piso 1, Parque Alegra Centro Comercial	Barranquilla
Colombia	11	Titan	Carrera 72 N° 80-94 Local 130-350, Centro comercial Titán Plaza	Bogotá
Colombia	12	El Castillo	Carrera 13 N° 31-45 Chambacu local 125, Centro Comercial Mall Plaza	Cartagena
Colombia	13	Floridablanca	Carrera 23 N° 29-145 Local 101, Centro Comercial Parque Caracoli	Bucaramanga

Country	N°	Stores	Address	Location
Colombia	14	Ibague	Calle 57 N° 60K - 8E Avenida Guabinal, Centro Comercial Acqua	Ibague
Colombia	15	WTC Cali	Avenida 6ª norte entre calles 35an y 36an, World Trade Center	Cali
Colombia	16	Cacique	Transversal Oriental 93 # 34 - 99, Centro Comercial Cacique	Bucaramanga
Colombia	17	Chía	Km 2.5 vía Chía-Cajicá Centro Comercial Fontaner	Chía
Colombia	18	Jardin Plaza	Carrera 98 N° 16 - 20 local 229, Centro Comercial Jardín Plaza	Cali
Colombia	19	Primavera	Calle 15 N°42 - 01 Loc 101 - 201 -301, Centro Comercial Primavera	Villavicencio
Colombia	20	Plaza Central	Avenida Calle 13, entre las Carrera. 62 #11-2 y la Carrera 65 #11-48 Centro Comercial Plaza Central	Bogotá
Colombia	21	Diverplaza	Dirección Trasversal 99 # 70 A - 89, Centro Comercial Diverplaza	Bogotá
Colombia	22	La Felicidad	Avenida Boyacá con Calle 13, Centro Comercial MultiPlaza	Bogotá
Colombia	23	La Carola	Carrera 11 No. 56a - 16 ; (Avenida Kevin Angel), Centro Comercial La Carola	Manizales
Colombia	24	CC Buenavista	Carrera 55 No. 98ª-15, Centro Comercial Buenavista 3	Barranquilla
Colombia	25	CC Arkadia (La Mota)	Carrera 70 1-30, Centro Comercial Arkadia	Medellín
Colombia	26	Colina	Carrera 58 D N° 146 - 51 Local L 100, Centro Comercial Parque La Colina	Bogotá

Properties and Facilities

Supermarkets

The company has 161 Supermarkets in Chile and Peru, with a total sales area of 497,091 m2. 63% of the m2 are rented to third parties (external to the Falabella Group).

Country	N°	Stores	Address	Location
Chile	1	El Monte	Los Libertadores N° 316, El Monte	Santiago
Chile	2	Talagante Plaza	Eyzaguirre N° 715, Talagante	Santiago
Chile	3	SB Plaza	O'Higgins N° 550, San Bernardo	Santiago
Chile	4	Buin	San Martin N° 174, Buin	Santiago
Chile	5	SB Estación	Arturo Prat N° 117, San Bernardo	Santiago
Chile	6	Peñaflor	Alcalde Luis Araya Cereceda N° 4237, Peñaflor	Santiago
Chile	7	Rengo	Condell N° 100	Rengo
Chile	8	Melipilla	Avda. Serrano N° 395, Melipilla	Santiago
Chile	9	San Antonio	Avda. Barros Luco N° 1399	San Antonio
Chile	10	Talagante Cordillera	Caletera Los Aromos N° 0441, Talagante	Santiago
Chile	11	Puente Alto	Avda. Concha Y Toro N° 1477, Puente Alto	Santiago
Chile	12	Nataniel	Nataniel Cox N° 620, Santiago	Santiago
Chile	13	La Calera	Prolongacion Perez N° 12010	La Calera
Chile	14	Antofagasta Mall	Balmaceda N° 2355	Antofagasta
Chile	15	La Florida	Avda. Americo Vespucio N° 7310, La Florida	Santiago
Chile	16	Antofagasta Centro	Condell N° 2639-2645	Antofagasta
Chile	17	Colina	Avda. Concepcion N° 47, Colina	Santiago
Chile	18	Alameda	Av. Libertador Bernardo O'Higgins N° 3470, Estación Central	Santiago
Chile	19	El Bosque	Gran Avenida, José Miguel Carrera N° 10375, El Bosque	Santiago
Chile	20	San Fernando	Av. Carampangue N° 681	San Fernando
Chile	21	Padre Hurtado	Camino San Alberto Hurtado N° 2436, Padre Hurtado	Santiago
Chile	22	San Felipe	Av. Libertador Bernardo O'Higgins N° 1150	San Felipe
Chile	23	Talca	Calle 4 Norte N° 1530	Talca
Chile	24	Catedral	Catedral N° 1850, Santiago	Santiago
Chile	25	Machalí	Avda. San Juan N° 133, Machalí	Machalí
Chile	26	Santa Julia	Avda. Alessandri N° 4025	Viña del Mar
Chile	27	Calama Centro	Centro Avda. Granaderos N° 3651	Calama
Chile	28	Huechuraba	Santa Marta de Huechuraba N° 7300, Huechuraba	Santiago
Chile	29	Bío Bío	Avda. Los Carrera Poniente N° 301, Concepción	Biobío
Chile	30	Chillán	Ecuador N° 599	Chillán
Chile	31	Rancagua Centro	Cuevas N° 405	Rancagua

Country	Nº	Stores	Address	Location
Chile	32	Vicuña Mackenna	Av. Vicuña Mackenna N° 665, Santiago	Santiago
Chile	33	Mall Plaza Tobalaba	Avda. Camilo Henríquez N° 3692, Local H100 Puente Alto	Santiago
Chile	34	Los Ángeles	Mendoza N° 535	Los Ángeles
Chile	35	Vitacura	Avda. Vitacura N° 9019, Vitacura	Santiago
Chile	36	El Trébol	Av. Jorge Alessandri N° 3177	Talcahuano
Chile	37	Plaza Egaña	Av. Larrain N° 5862, Local H100, La Reina	Santiago
Chile	38	Ovalle	Prolongación Calle Benavente N° 1075, Local 200	Ovalle
Chile	39	Quilpué	Av. Freire N° 120	Quilpué
Chile	40	Concón	Av. Manantiales N° 955	Concón
Chile	41	Walker Martínez	Walker Martínez N° 3600, La Florida	Santiago
Chile	42	Mall Plaza Copiapó	Maipú N°109, Lote B	Copiapó
Chile	43	Reñaca	Av. Vicuña Mackenna 1050, local N°1; Reñaca Bajo	Viña del Mar
Chile	44	Chamisero	Av. Chamisero, Lote A8, Local N° 1, Colina	Santiago
Chile	45	Vivaceta	Av. Fermin Vivaceta N° 1018-1030, Independencia	Santiago
Chile	46	Maitencillo	Via F-30 e, Esquina Calle San Isidro, Local N°1, Maitencillo, Puchuncavi	Maitencillo
Chile	47	Talca Colín	Av. Colín N° 0665	Talca
Chile	48	Recoleta	Av. Recoleta N°888	Santiago
Chile	49	Quillota Las Palmas	Av. Condell 1687 - local A3, Quillota	Quillota
Chile	50	Ciudad Empresarial	Av. Del Parque 4722, Local 22, Huechuraba	Santiago
Chile	51	Coquimbo	Av. Alessandri 1117, Coquimbo	Coquimbo
Chile	52	Quilicura	Av Libertador Bernardo Ohiggins 800, Local 1	Santiago
Chile	53	Vitacura Alderete	Av. Vitacura 6980, Vitacura	Santiago
Chile	54	La Cisterna	Gran Avenida 8988, Local 1, La Cisterna	Santiago
Chile	55	Los Dominicos	Av. Padre Hurtado 875, Las Condes	Santiago
Chile	56	Los Andes Chacabuco	Av. Santa Teresa 680	Los Andes
Chile	57	Piedra Roja	Av. Chicureo S/N, Lote 14 A-4, Colina	Santiago
Chile	58	Balmaceda	Balmaceda 2.885, Sector La Pampa, La Serena	La Serena
Chile	59	Los Ángeles Alemania	Av. Alemania 831 Local N°1, Los Ángeles.	Los Ángeles
Chile	60	Factoria Italia	Av. Francisco Bilbao N° 461	Santiago
Chile	61	Curicó Norte	Calle Carmen 1220	Curicó
Chile	62	Vallenar	Av. Brasil 941	Vallenar

Country	N°	Stores	Address	Location
Chile	63	Curauma	Av. Cardenal Samore 2290, Placilla de Peñuelas.	Valparaíso
Chile	64	Quilín	Av. Altos Del Parque Sur 5800	Santiago
Chile	65	MP La Serena	Av. Alberto Solari 1400	La Serena
Chile	66	Plaza Oeste II	Av. Americo Vesputio 1501	Santiago
Chile	67	Antofagasta Norte	Av. Pedro Aguirre Cerda 10578	Antofagasta
Chile	68	San Vicente	Av. Diego Portales 081	San Vicente de T.T
Chile	69	Pajaritos	Av. Los Pajaritos 2356	Santiago
Chile	70	Copiapó Los Carrera	Av. Los Carrera N°4723	Copiapó
Chile	71	Kennedy II	Av. Pdte. Kennedy 5601	Santiago
Chile	72	Francia	Av. Francia 748	Valparaíso
Perú	1	Megaplaza	Alfredo Mendiola N° 3698, Centro Comercial Mega Plaza, Independencia	Lima
Perú	2	Las Begonias	Av.Las Begonias N° 785, - Urb. Jardín, San Isidro	Lima
Perú	3	La Marina	Av. La Marina N° 2355 Urb Maranga - 1era Etapa Ancla 2 - San Miguel	Lima
Perú	4	Atocongo	Av. Circunvalacion N° 1803 Tienda Ancla N°2 San Juan de Miraflores	Lima
Perú	5	Huaylas	Av Defensores del Morro N° 1350, Chorrillos	Lima
Perú	6	Trujillo 1	Av. Mansiche S/N - Caserío Cortijo	Trujillo
Perú	7	Chiclayo 1	Victor Raul Haya de la Torre 150 - 250 - Urb. San Eduardo - Tienda Ancla 1	Chiclayo
Perú	8	Quilca	Av. Lima N° 4208, Urb. Bocanegra, Provincia Constitucional del Callao	Lima
Perú	9	Saenz Peña	Calle Castilla N° 496, Provincia Constitucional del Callao	Lima
Perú	10	Canta Callao	Carretera Canta Callao N° 378 , Calle Castilla 496, Provincia Constitucional del Callao	Lima
Perú	11	Lima Centro	Av. Tacna N° 665 - Cercado de Lima	Lima
Perú	12	El Agustino	Av. Ancash N° 2479, El Agustino	Lima
Perú	13	Puente Piedra	Av. Puente Piedra Sur N° 322 - Alt. Km 30 Panamericana Norte - Puente Piedra	Lima
Perú	14	Trujillo 2	Av. America Norte N° 1245 Urb. Los Jardines Open Plaza Trujillo	Trujillo
Perú	15	Bellavista	Av. Oscar R.Benavides N° 3866 (SM 1) Bellavista - Callao	Lima
Perú	16	Ica	Av. San Martin N° 763	Ica
Perú	17	Pachacútec	Av. Prolong. Pachacutec N° 6321, Tablada de Lurin Zona 4 Villa Maria del Triunfo	Lima
Perú	18	Zorritos	Av. Colonial N° 1291, 1293 - Jr. Zorritos N° 1504, 1548, 1552	Lima
Perú	19	La Fontana	Av. La Fontana N° 790, Urb. La Rivera de Monterrico II Etapa La Molina	Lima
Perú	20	Angamos	Av. Angamos Este N° 1803 - Esq Tomas Marsano y Angamos Este - Surquillo	Lima
Perú	21	Tusilagos	Av. Los Tusilagos Oeste N° 281 Urb. Los Jardines de San Juan Sector 3 San Juan de Lurigancho	Lima

Country	Nº	Stores	Address	Location
Perú	22	Piura	Av. Andrés Avelino Cáceres N° 147 Sector 1B Tda Ancla 2 - Urb. Miraflores - Castilla	Piura
Perú	23	Arequipa Cayma	Av. Ejercito N° 793, Arequipa Cayma	Arequipa
Perú	24	Arequipa Porongoche	Av. Porongoche N° 500, Distrito de Paucarpata	Arequipa
Perú	25	Próceres	Av. Los Próceres N° 1030, Santiago de Surco	Lima
Perú	26	Jockey Plaza	Av. Javier Prado Este N° 4010, Urb. Fundo Monterrico Chico, Santiago de Surco	Lima
Perú	27	Chiclayo Belaúnde y Lora	Av. Fernando Belaunde Terry N° 685 - Urb La Primavera	Chiclayo
Perú	28	Campoy	Av. Prolongación Malecón Checa, con A.D.V Villa Mercedes, con calle 5 Manzana L Sub lote 1-1A*	Lima
Perú	29	Chincha	Esquina Av. Massaro con esquina Mariscal Castilla - Chincha Alta - Chincha - Ica*	Ica
Perú	30	Chimbote	Av. Panamericana Norte 505 MZ. B Lote. 1A-1-A2 Chimbote - Santa - Ancash	Chimbote
Perú	31	Santa Anita	Z.I. A - B Carretera Central N° 135, Santa Anita	Lima
Perú	32	Los Olivos	Av. Alfredo Mendiola N° 5810, Los Olivos	Lima
Perú	33	Chiclayo San José	Av. Luis Gonzales N° 881	Chiclayo
Perú	34	Cañete	Av. Mariscal Benavides N° 1000 - San Vicente de Cañete - Cañete - Lima	Cañete
Perú	35	Av. Central	Av. Canta Callao N° 3005 - S.M.P. (Mz. G lote 3 - Urb. Huertos del Naranjal)	Lima
Perú	36	Chiclayo Leguía	Av. Augusto B Leguía 110	Chiclayo
Perú	37	Pacasmayo	Av. Gonzalo Ugaz Salcedo N° 23	Pacasmayo
Perú	38	Arequipa Parra	Av. Parra N° 218 - 218A - 220	Arequipa
Perú	39	Sullana	Av. Panamericana N° 445 esq. Ca. Santo Toribio N° 160	Sullana
Perú	40	Pucallpa	Av. Centenario N° 2086, Yarinacocha - Coronel Portillo	Pucallpa
Perú	41	San Luis	Av San Luis Av. San Luis Mz. A Lote 1 Urb. San Borja Centro (Ficha registral)	Lima
Perú	42	Miraflores	Av. 28 de Julio N° 1045, Miraflores (Centro comercial Paso 28 de Julio)	Lima
Perú	43	HB Puente Piedra	Av. Leoncio Prado N° 1916 - Puente Piedra - Lima	Lima
Perú	44	Chepén	Carretera Panamericana N° 715 - 721	Chepén
Perú	45	Huánuco	Jr. 2 de Mayo N° 125 - Huánuco	Lima
Perú	46	HB Huaycán	Av. Los Incas N° 205 Mz. A Lt. 7 Ex. Av. Circunvalacion - Ate	Huaycan
Perú	47	Cajamarca	Jr. Cinco Esquinas S/N C/Av. Via De Evitamiento	Cajamarca
Perú	48	San Hilarion	Av San Hilarion Este N° 150-180 Urb. San Hilarion SJ Lurigancho (temporal)	Lima
Perú	49	Molicentro	Av. 7 N° 510 - El Suace - Rinconada - La Molina	Lima
Perú	50	Huacho	Avenida Moore, N° 213-215, Huacho, Provincia de Huaura, Departamento de Lima	Lima
Perú	51	Huaral	Av. Chancay km. 8. 5 Huaral	Lima
Perú	52	HB Guardia Civil	Av. Guardia Civil Mza M Lote 13 – La Campiña - Chorrillos	Lima

Country	Nº	Stores	Address	Location
Perú	53	Lima Sur	Av. Los Lirios Nro. 301 Urb. Entel Peru - San Juan de Miraflores	Lima
Perú	54	HB Chincha	Cal. Leopoldo Carrillo Nro. 0 – Chincha Alta – Ica	Chincha
Perú	55	Hbp1 Pisco	Calle Comercio 700 - Pisco	Ica
Perú	56	Hbp1 Barrios Altos	Jr. Huánuco 925, Cercado	Lima
Perú	57	HT Piura Norte	Av. Sanchez Cerro N° 3264 – Interior 101, distrito de 26 de Octubre, Piura	Piura
Perú	58	Tottus Huancayo	Av. Ferrocarril esquina con Prolongación San Carlos S/N Sector 14	Huancayo
Perú	59	Villa el Salvador	Mza. D Lote. 3 - Zona Agropecuaria (Frente Mercado Unicachi) Villa El Salvador, Lima	Lima
Perú	60	Tottus Cusco	Av. De la Cultura 2219, Cusco	Cusco
Perú	61	HB Chulucanas	Av. Ramón Castilla N°1480 Chulucanas Morropón - Piura	Piura
Perú	62	Hbp1 Ica Panamericana	Av. Fernando Leon de Vivero 611 Urb. San Joaquín	Ica
Perú	63	Tottus Dominicos	Av. Tomas Valle 3305 Urb. Jorge Chavez, Callao	Lima
Perú	64	Tottus Comandante Espinar	Av. Comandante Espinar 719 - Miraflores	Lima
Perú	65	HB Sullana	AH Santa Teresita Cal. Jorge Chavez 131	Piura
Perú	66	HB Trujillo Piérola	Av. Nicolás de Piérola N° 1971, Urb. La Esperancita - Trujillo	Trujillo
Perú	67	HB Ica Tinguiña	Av. Rio de Janeiro 361, Distrito de La Tingúña - Ica	Ica
Perú	68	HB Huacho	Av. Chancay 1248	Lima
Perú	69	HB Nicolás Dueñas	Av. Nicolás Dueñas 475, Cercado de Lima	Lima
Perú	70	HB Moyobamba	Jr. Manuel del Águila 837, Moyobamba	Moyobamba
Perú	71	HB Ferreñafe	Esquina Av. Augusto B. Leguía con Av. Tacna - Ferreñafe, Lambayeque	Ferreñafe
Perú	72	HB Trujillo Union	Urb. El Sol del Chacarero / Prolongación Unión 2325 - Trujillo	Trujillo
Perú	73	HB Piura Grau	Av. Grau 4816, Piura	Piura
Perú	74	HB IQ La Marina	Av. La Marina 405	Iquitos
Perú	75	HB Maestro Pucallpa	Av. Salvador Allende S/N	Pucallpa
Perú	76	Puruchuco	Av. Prolongación Javier Prado 8680, Ate	Lima
Perú	77	HB Tarapoto	Jr. Jimenez Pimentel 1043, Tarapoto	Tarapoto
Perú	78	HB IQ Alf Ugarte	Av. Alfonso Ugarte 1393 (ex Av. Ejército)	Iquitos
Perú	79	Plaza Comas	Av. Los Angeles 602 Urb. Alamedas del Retablo, Comas	Lima
Perú	80	HB Panamericana Urbana	Av. Leoncio Prado # 916,, Zapallal, Puente Piedra	Lima
Perú	81	HB La Merced	Av. Perú 438, Chanchamayo, Junín	Junín
Perú	82	Bodega Ate Kampu	Parcelación Fundo La Estrella Lote 86 A,B, D y E lote 2 sector 3, Ate	Lima
Perú	83	Bodega Lurin	Fnd San Vicente N/S UC 10579 sublote 17, Lurin	Lima

Country	Nº	Stores	Address	Location
Perú	84	Bodega V Pachacutec	Nuevo Pachacutec Mz. 6H, Ventanilla, Callao	Lima
Perú	85	Bodega VMT Mariategui	Prolongación Av Jose Carlos Mariategui 2524, Villa Maria del Triunfo	Lima
Perú	86	Bodega SMP Tantamayo	Av. Tantamayo Mz. A Lt. 8, San Martin de Porres	Lima
Perú	87	Bodega Lima Cercado	Av. Nicolas Ayllon 549 y Av. José de la Riva Agüero 037, Cercado de Lima	Lima
Perú	88	Bodega SJL Próceres	Av. Próceres de la Independencia 5570, San Juan de Lurigancho	Lima
Perú	89	Iquito Mall	Av. Capitan Jose Abelardo Quiñones 1060	Iquitos

Properties and Facilities

Shopping Centers

The company has 46 Shopping Centers in Chile, Peru and Colombia, with a total leasable area of 2,474,730 m².

Open Plaza

Country	N°	Name	Address	Location	GLA
Chile	1	Open Santa Julia	Av. Alessandri 4025, Santa Julia	Viña del Mar	17.689
Chile	2	Open San Felipe	Av. Bernardo O'Higgins 1150	San Felipe	9.221
Chile	3	Open Puente Alto	Av. Concha y Toro 1477	Puente Alto	13.131
Chile	4	Open Chillán	Av. Ecuador 599, Campaña del 79-92	Chillán	17.606
Chile	5	Open Kennedy	Av. Presidente Kennedy 5.601, Rosario Norte 969	Las Condes	57.866
Chile	6	Open Tobalaba	Av. Tobalaba 11201	Peñalolén	8.695
Chile	7	Open Rancagua	Cuevas 405, Estado 275	Rancagua	24.500
Chile	8	Open Ovalle	Prolongación Benavente N° 910 y 1075, El Romeral LT 1b-4 y 1	Ovalle	37.127
Chile	9	Open La Calera	Prolongación J.J. Pérez 12.010, Av. La Feria 122	Calera	32.086
Chile	10	Open Talca	Cuatro Norte 1530	Talca	6.249
Perú	1	Canta Callao	Av. Japon (Ex Bertello) / Av. Canta Callao. - Callao	Lima	14.822
Perú	2	Chiclayo	Av. Raúl Haya de la Torre 150, urb. San Eduardo - Chiclayo	Lambayeque	18.903
Perú	3	La Marina	Av. La Marina 2355 - San Miguel	Lima	30.850
Perú	4	Piura	Av. Andres Avelino Cáceres N° 147, Urbanizacion Miraflores - Castilla	Piura	42.161
Perú	5	Atocongo	Av. Circunvalación 1801 - San Juan de Miraflores	Lima	38.770
Perú	6	Angamos	Av. Angamos Este N° 1803 Esquina Av Nueva Tomás Marsano 951 - Surquillo	Lima	55.470
Perú	7	Cajamarca	Av. Vía de Evitamiento (Andres Zevallos) S/N Cuadra 26. Urb. Horacio Zevallos Gomes - Cajamarca	Cajamarca	20.760
Perú	8	Huancayo	Av. Ferrocarril N° 146 - 150 - Huancayo	Junin	43.728
Perú	9	Huanuco	Jirón 2 de Mayo N° 175 - Huánuco	Huánuco	13.579
Perú	10	Pucallpa	Av. Centenario 2086, Ciudad de Pucallpa - Callería	Ucayali	27.901
Perú	11	Trujillo	Av. América Norte, 1245, urb. Los Jardines - Trujillo	La Libertad	16.876

Mallplaza

Country	N°	Name	Address	Location	GLA
Chile	1	Alameda	Av Alameda Libertador Bernardo O'Higgins 3470, Estación Central, Región Metropolitana	Santiago	61.108
Chile	2	Vespucio	Av Vicuña Mackenna 7110, La Florida, Región Metropolitana	Santiago	169.255
Chile	3	Oeste	Av Americo Vespucio 1501, Cerrillos, Región Metropolitana	Santiago	182.365
Chile	4	Norte	Av Americo Vespucio 1737, Huechuraba, Región Metropolitana	Santiago	138.946
Chile	5	Trébol	Av Jorge Alessandri 3177, Talcahuano, Región Bío Bío	Concepción	118.795
Chile	6	Los Angeles	Calle Valdivia 440, Los Ángeles, Región Bío Bío	Los Angeles	38.950
Chile	7	Tobalaba	Av Camilo Henríquez 3692, Puente Alto, Región Metropolitana	Santiago	78.647
Chile	8	La Serena	Av Alberto Solari 1400, La Serena, Región Coquimbo	La Serena	64.639
Chile	9	Antofagasta	Av Balmaceda 2355, Interior Puerto, Región Antofagasta	Antofagasta	80.853
Chile	10	Sur	Av Jorge Alessandri 20040, San Bernardo, Región Metropolitana	Santiago	77.264
Chile	11	Bío Bío	Av. los Carrera Poniente 301, Concepción, Región Bío Bío	Concepción	45.965
Chile	12	Egaña	Av. Larraín 5862, La Reina, Región Metropolitana	Santiago	94.809
Chile	13	Copiapó	Maipú 109, Copiapó, Región Atacama	Copiapó	46.257
Chile	14	Arica	Av. Diego Portales 640, Arica, Región Arica y Parinacota	Arica	33.158
Chile	15	Los Dominicos	Av. Padre Hurtado Sur 875, Las Condes, Región Metropolitana	Santiago	95.258
Chile	16	Calama	Av. Balmaceda 3242, Calama, Región Antofagasta	Calama	77.674
Chile	17	Iquique	Av. Héroes de la Concepción 2555, Iquique, Región Tarapacá	Iquique	25.086
Perú	18	Bellavista	Av. Óscar R. Benavides 3866, Bellavista 07011, Callao	Callao	90.916
Perú	19	Trujillo	Av. América Oeste s/n, Trujillo 13011, Perú	Trujillo	82.957
Perú	20	Arequipa	Av. Ejército 793, Cayma 04014, Perú	Arequipa	43.051
Perú	21	Comas	Av. Los Angeles 602 Urb, Comas 15314, Perú	Lima	79.974
Colombia	22	Cartagena	Av. Pedro De Heredia #Carrera 13, Cartagena, Bolívar	Cartagena	27.766
Colombia	23	Manizales	Carrera 14, Av. Kevin Ángel # 55D - 251, Manizales, Caldas	Manizales	39.227
Colombia	24	Barranquilla	Cra. 55 #99 - 51, Riomar, Barranquilla, Atlántico	Barranquilla	57.612
Colombia	25	NQS	Av Carrera 30 # 19, Los Mártires, Bogotá, Cundinamarca	Bogotá	76.209

Properties and Facilities

Bank branches

The company has 216 bank branches in Chile, Peru and Colombia, of which 41% are leased to third parties (external to the Falabella Group).

Country	N°	Branch	Address	Location
Chile	1	Ahumada Sq	Ahumada 96, Santiago	Santiago
Chile	2	3Alameda Centro	Av. Libertador Bernardo O´ Higgins 881, Santiago	Santiago
Chile	3	Angol	Lautaro 447, Angol	Angol
Chile	4	Arauco Maipu	Av. Americo Vespuccio 399, Maipú	Maipú
Chile	5	Buin	San Martin 174, Buin	Buin
Chile	6	Calama	Latorre 1852, Calama	Calama
Chile	7	Calama Mall	Avda. Balmaceda 3242, Calama	Calama
Chile	8	Cantagallo	Avenida Las Condes 12265, Las Condes	Las Condes
Chile	9	Chillan Tienda	5 de Abril 599, Chillan	Chillan
Chile	10	Colina	Av. Concepción 47, Colina	Colina
Chile	11	Concepcion Cn	Colo Colo 408, Concepción	Concepción
Chile	12	Copiapo	Colipi 484, Copiapó	Copiapó
Chile	13	Copiapo Mall	Maipú 110 BE 105, Copiapó	Copiapó
Chile	14	Coquimbo	Calle Borgoño 409, Coquimbo	Coquimbo
Chile	15	Coronel	Carlos Pratt Gonzalez 901, Coronel	Coronel
Chile	16	Coyhaique	Arturo Prat 331, Coyhaique	Coyhaique
Chile	17	Curico Cn	Peña 680, Curicó	Curicó
Chile	18	El Trebol	Av. Jorge Alessandri Rodríguez 3177, Concepción	Concepción
Chile	19	Gran Avenida / El Bosque	Av. Jose Miguel Carrera 10375, El Bosque	El Bosque
Chile	20	Intermodal	Americo Vespuccio 033, La Cisterna	La Cisterna
Chile	21	Iquique Mall	Av. Héroes de la Concepción 2555, Iquique	Iquique
Chile	22	Irarrazaval	Irarrazaval 2779, Ñuñoa	Ñuñoa
Chile	23	La Calera	Prolongación J J Perez 12010, La Calera	La Calera
Chile	24	La Serena Centro	O'Higgins 451, La Serena	La Serena
Chile	25	Linares	Independencia 477, Linares	Linares
Chile	26	Los Andes	O´ Higgins 384, Los Andes	Los Andes
Chile	27	Los Angeles	Colo Colo 411, Los Angeles	Los Angeles
Chile	28	Maipu	Avda. 5 de Abril 78, Maipú	Maipú
Chile	29	Mall Plaza Egaña	Av. Larrain 5862, La Reina	La Reina
Chile	30	Osorno	Eleuterio Ramirez 850, Osorno	Osorno
Chile	31	Ovalle	Prologación Benavente 1075, Ovalle	Ovalle

Country	Nº	Branch	Address	Location
Chile	32	Plaza Oeste Cn	Avda. Americo Vesputio 1501, Cerrillos	Cerrillos
Chile	33	Plaza Sur	Av. Jorge Alessandri 20040, San Bernardo	San Bernardo
Chile	34	Plaza Vesputio Cn	Avenida Vicuña Mackenna 7110, La Florida	La Florida
Chile	35	Puente Alto	Balmaceda 190, Puente Alto	Puente Alto
Chile	36	Puerto Montt Cn	Antonio Varas 561, Puerto Montt	Puerto Montt
Chile	37	Puerto Montt Tienda	Illapel 10, Puerto Montt	Puerto Montt
Chile	38	Punta Arenas	Plaza Muñoz Gamero 765, Punta Arenas	Punta Arenas
Chile	39	Quillota	Maipú 342, Quillota	Quillota
Chile	40	Rancagua Plazamerica	Av. Nueva Alberto Einstein 287, Rancagua	Rancagua
Chile	41	Rancagua Tienda	Cuevas 405, Rancagua	Rancagua
Chile	42	Rengo	Mamuel Rodriguez 24, Rengo	Rengo
Chile	43	San Antonio	Calle Centenario 118, San Antonio	San Antonio
Chile	44	San Bernardo II	Eyzaguirre 531, San Bernardo	San Bernardo
Chile	45	San Fernando	Avda. Manuel Rodriguez 830, San Fernando	San Fernando
Chile	46	Talagante	Avda. Bernardo O'Higgins 1132, Talagante	Talagante
Chile	47	Temuco Cn	Prat 658, Temuco	Temuco
Chile	48	Tobalaba	Avda. Camilo Henriquez 3296, Puente Alto	Puente Alto
Chile	49	Villa Alemana	Valparaiso 545, Villa Alemana	Villa Alemana
Chile	50	Villarrica	Av. Pedro de Valdivia 745, Villarrica	Villarrica
Chile	51	Viña Del Mar Cn	Calle Quinta 196, Viña del Mar	Viña del Mar
Chile	52	Ahumada 112	Ahumada 112, Santiago	Santiago
Chile	53	Alto Las Condes	Avda. Presidente Kennedy 9001, Las Condes	Las Condes
Chile	54	Antofagasta Mall	Balmaceda 2355, Antofagasta	Antofagasta
Chile	55	Castro	Serrano 574, Castro	Castro
Chile	56	La Serena Mall (Integrado)	Alberto Solari 1400, La Serena	La Serena
Chile	57	Los Dominicos	Padre Hurtado 875, Las Condes	Las Condes
Chile	58	Lyon	Nueva de Lyon 064, Providencia	Providencia
Chile	59	Mall Independencia	Av. Independencia 565, Santiago	Santiago
Chile	60	Mall Plaza Arica (Integrado)	Av. Diego Portales 640, Arica	Arica
Chile	61	Melipilla	Avda. Serrano 349, Melipilla	Melipilla
Chile	62	Parque Arauco	Avda. Presidente Kennedy 5413, Las Condes	Las Condes

Country	N°	Branch	Address	Location
Chile	63	Plaza Norte	Avda. Americo Vespucio 1737, Huechuraba	Huechuraba
Chile	64	Puente (Integrado)	Puente Nro. 551, Santiago	Santiago
Chile	65	Quilpue Tienda Integrado	Diego Portales 822, Quilpué	Quilpué
Chile	66	San Felipe Mall (Integrado)	Av. Libertador Bernardo O'Higgins 1150, San Felipe	San Felipe
Chile	67	Talca Cn	Uno Norte 1425, Talca	Talca
Chile	68	Valdivia Mall (Integrado)	Arauco 561, Valdivia	Valdivia
Chile	69	Valparaiso Tienda	Independencia 1840, Valparaiso	Valparaiso
Chile	70	Tienda Calama	Balmaceda N°3242 L.120 220, Calama	Calama
Chile	71	Tienda Chillan	Isabel Riquelme 709 Local 200, Chillan	Chillan
Chile	72	Tienda Concepcion	Barros Arana 802, Concepción	Concepción
Chile	73	Tienda Copiapo 2 Mall	Maipu 0110, Copiapo	Copiapó
Chile	74	Tienda Costanera Center	Av. Andres Bello 2433, Providencia	Providencia
Chile	75	Tienda El Trebol	J. Alessandri 3177, Talcahuano	Concepción
Chile	76	Tienda La Dehesa	Av. La Dehesa 1445, Lo Barnechea	La Dehesa
Chile	77	Tienda Los Angeles	Valdivia 472, Los Angeles	Los Angeles
Chile	78	Tienda Mall Arauco Maipú	Av. Americo Vespucio 399, Maipú	Maipú
Chile	79	Tienda Osorno	Eleuterio Ramirez 840, Osorno	Osorno
Chile	80	Tienda Plaza Egaña	Av. Larrain 5862, La Reina	La Reina
Chile	81	Tienda Plaza Oeste	Av. Americo Vespucio 1501, Cerrillos	Cerrillos
Chile	82	Tienda Plaza Vespucio	Av. Vicuña Mackenna 7110, La Florida	La Florida
Chile	83	Tienda Puerto Montt	J. Soler Manfredini 101 Puerto Montt	Puerto Montt
Chile	84	Tienda Punta Arenas	Av. Eduardo Frei Montalva 01110, Punta Arenas	Punta Arenas
Chile	85	Tienda Rancagua	Sargento Cuevas 405, Rancagua	Rancagua
Chile	86	Tienda Temuco	Prat 570, Temuco	Temuco
Chile	87	Tienda Tobalaba	Av.Camilo Henriquez 3296, Puente Alto	Puente Alto
Chile	88	Tienda Viña	Sucre 250, Viña del Mar	Viña del Mar
Chile	89	Tienda Ovalle	Prolongación Benavente 1075, Ovalle	Ovalle
Perú	1	AQP Cayma CF SF	Av. Ejecito en el Distrito de Cayma LF-02 Y LF-03	AREQUIPA
Perú	2	AQP La Merced CF	Calle La Merced NRO.127-129-131- Arequipa	AREQUIPA
Perú	3	AQP Porongoche CF	Interiro CC Mall Aventura LocalNRO.LF-1 - Paucarpata	AREQUIPA
Perú	4	ATE RP Puruchuco CF	Av. Nicolás Ayllon NRO.4770 - Ate Vitarte	LIMA

Country	Nº	Branch	Address	Location
Perú	5	CAJ El Quinde CF SF	Av. Rafael Hoyos Rubio - JR Sor Manuela Gil NRO 151 - Distrito y Provincia de Cajamarca - Local 302 - 304 - 306	CAJAMARCA
Perú	6	CAL Bellavista CF	Av. Oscar Rivera Benavides NRO 3866 URB El Aguila - Bellavista - Callao Local Comercial LFC-1008 1er Nivel	LIMA
Perú	7	CAL Canta Callao CF	Av. Canta Callao NRO 378 y Prolongación Alejandro Bertelli NRO 1685 - Callao Local 05	LIMA
Perú	8	CER Centro Civico CF SF	Av. Inca Garcilazo de la Vega NRO 1337 INT 2148	LIMA
Perú	9	CHE Chepén CF TT	Chepén - Carretera Panamericana 715 (715-721) - Chepén - La Libertad	LA LIBERTAD
Perú	10	CHI Open Plaza CF	San Eduardo Víctor Raul Haya de la Torre 250 Centro Comercial Open Plaza Chiclayo Local 21	CHICLAYO
Perú	11	CHM Chimbote CF TT	Av. Víctor Raul Haya de la Torre MZ B LOTE 1-A, 1 A-2, Local B-6 URB Parque Gran Chimú - Chimbote	CHIMBOTE
Perú	12	CHO Huaylas CF TT	Av. Defensores del Morro 1350 - 1420 SUB LOTES 3-5-7-9	LIMA
Perú	13	CÑT Megaplaza CF	Av. Mariscal Benavides CDRA 10 TD B-04 - Cañete Megaplaza	CAÑETE
Perú	14	COM Mall Plaza Comas CF	Av. Los Angeles NRO 602 DPTO Local B-1000 (Parcela B) MZ A1 LT 01 - URB Alamedas del Retablo - Comas	LIMA
Perú	15	CUS RP Cusco CF SF	AV COLLASUYO NRO 2964 INT CC REAL PLAZA	CUSCO
Perú	16	HCH Huacho CF SD	MZ 3 DE LA AV 9 DE OCTUBRE Y AV 28 DE JULIO LC-01	HUACHO
Perú	17	HRL Huaral CF TT	LOTE B SEÑOR DE LOS MILAGROS - AV CHANCAY S/N - HUARAL	LIMA
Perú	18	HUA OP Huanuco CF TT	JR DOS DE MAYO 125 B-01	HUANUCO
Perú	19	HYO OP Huancayo CF	AV FERROCARRIL NRO 146-150 ESQ CON PROLONGACION SAN CARLOS NRO 136 LOCAL B-06	HUANCAYO
Perú	20	ICA Chincha CF TT	AV LUIS MASSARO Y AV MARISCAL CASTILLA - CHINCHA ALTA	CHINCHA
Perú	21	ICA Quinde CF	AV LOS MAESTROS NRO 206 SUB LOTE E.U.O. A-6 - A-7 FUNDO SAN JOSE - ICA	ICA
Perú	22	IND MEGAPLAZA CF SF	AV INDUSTRIAL NRO 3515 -3517 - URBANIZACION HABILITACIÓN INDUSTRIAL (PANAMERICANA NORTE MZF SUB LOTE B - INDEPENDENCIA)	LIMA
Perú	23	IND MEGAPLAZA CF TT	AV ALFREDO MENDIOLA 3698 - INDEPENDENCIA	LIMA
Perú	24	IND PLAZA LIMA NORTE CF	AV ALFREDO MENDIOLA 1400 - INDEPENDENCIA LOCAL S174 - S176 - S178 - S180	LIMA
Perú	25	IQU IQUITOS CF	JR PROSPERO NRO 566 - IQUITOS	IQUITOS
Perú	26	JM RP SALAVERRY CF SF	AV GENERAL FELIPE SALAVERRY NRO 2370 ESQ CON AV PUNTA DEL ESTE NRO 2403 - 2490 TD 3	LIMA
Perú	27	LMO MOLICENTRO TT	AV 7 ESQUINA CON CALLE EL SAUCE MANZANA D LOTE 5 Y 6 URB EL SAUCE DE LA RINCONADA - LA MOLINA	LIMA
Perú	28	MIR COMANDANTE ESPINAR CF	AV COMANDANTE ESPINAR NRO 645 - MIRAFLORES	LIMA
Perú	29	MIR PARDO CF SF	AV AREQUIPA 5280 - MIRAFLORES	LIMA
Perú	30	PAC PACASMAYO CF TT	AV GONZALO UGAS SALCEDO NRO 23 - SECTOR DE SAN ANDRES – PACASMAYO	LA LIBERTAD
Perú	31	PIU IRAZOLA CF	AV A CACERES 147 URB MIRAFLORES - CENTRO COMERCIAL OPEN PLAZA INTERIOR LC-42	PIURA
Perú	32	PIU SAGA FALABELLA CF	ESQ JIRON AREQUIPA NRO 802 Y HUANCVELICA NRO 551	PIURA
Perú	33	PIU SANCHEZ CERRO CF TT	PROLONGACION AV SANCHEZ CERRO MZ V ZONA INDUSTRIAL III - 26 DE OCTUBRE	PIURA
Perú	34	PP PUENTE PIEDRA CF TT	AV PUENTE PIEDRA SUR NRO 322 - PUENTE PIEDRA	LIMA
Perú	35	PUC OP PUCALLPA CF	AV CENTENARIO NRO 2086 DISTRITO DE YARINACOCOA - CORONEL PORTILLO LOCAL B-4	PUCALLPA

Country	Nº	Branch	Address	Location
Perú	36	RIM LA POLVORA CF TT	JR ANCASH 2479 - EL AGUSTINO	LIMA
Perú	37	SA SANTA ANITA CF	INTERIRO CC MALL AVENTURA LOCAL LFC-1008	LIMA
Perú	38	SDS JOCKEY PLAZA CF SF	AV JAVIER PRADO ESTE 4200 - JOCKEY PLAZA	LIMA
Perú	39	SI LAS BEGONIAS CF SF	AV PASEO DE LA REPUBLICA 3220 - SAN ISIDRO	LIMA
Perú	40	SJL SAN HILARION CF TT	AV SAN HILARION ESTE NRO 150-180 URB SAN HILARION - SAN JUAN DE LURIGANCHO	LIMA
Perú	41	SJM ATOCONGO CF	OPEN PLAZA ATOCONGO LOCAL 35-36 - SAN JUAN DE MIRAFLORES	LIMA
Perú	42	SJM MALL DEL SUR CF	AV PEDRO MIOTTA 1010 SUB LOTE 1 LOCAL CFS-0022 Y CFS-0026	LIMA
Perú	43	SM LA MARINA CF	AV LA MARINA NRO 2355 - SAN MIGUEL	LIMA
Perú	44	SM SAN MIGUEL CF SF	AV LA MARINA NRO 2000 - TD B324-325-326	LIMA
Perú	45	SRQ PRIMAVERA CF	AV ANGAMOS ESTE NRO 1805 - SURQUILLO	LIMA
Perú	46	SUL SULLANA CF TT	AV PANAMERICANA NRO 461 Y CALLE SANTO TORIBIO URB SANTA ROSA - SULLANA	PIURA
Perú	47	TAC TACNA CF M	PARCELA 3 PROLONGACIÓN 2 DE MAYO	TACNA
Perú	48	TRU AVENTURA MALL CF	AMERICA OESTE NRO 750 URB EL INGENIO - TRUJILLO	TRUJILLO
Perú	49	TRU LOS JARDINES CF TT	AV AMERICA NORTE NRO 1245 - URB JARDINES LC-21	TRUJILLO
Perú	50	VMT PACHACUTEC CF	AV PACHACUTEC 6321 - VILLA MARIA DEL TRIUNFO	LIMA
Perú	51	Oficina Principal	Av. Carpaccion 250 - San Borja	LIMA
Colombia	1	FB CENTRO MAYOR	AV. NQS CON CLL 38A SUR	BOGOTA
Colombia	2	HC ARMENIA	CRA. 6 NO. 3 - 180 AV. CENTENARIO ARMENIA	ARMENIA
Colombia	3	FB GALERÍAS	TRANSVERSAL 99 NO. 70A 89 LOCALES 255 - 256	BOGOTA
Colombia	4	FB HAYUELOS	CLL 53 NO 25 - 30	BOGOTA
Colombia	5	FB MULTIPLAZA	CLL 19A # 72-57 LOCAL C-124	BOGOTA
Colombia	6	FB DIVER PLAZA	CARRERA 58 NO. 145 - 51	BOGOTA
Colombia	7	FB TITAN	AV. CRA. 72 NO 80-94 LOCAL 85	BOGOTA
Colombia	8	HC CALLE 80	CLL 80 AV. 68 NO 80-77	BOGOTA
Colombia	9	HC EL DORADO	AV. EL DORADO # 89 -15	BOGOTA
Colombia	10	FB PLAZA CENTRAL	CARRERA 65 NO. 11 50 LOCAL 3-108	BOGOTA
Colombia	11	HC SUR	AV. 68 NO. 37 - 37 SUR	BOGOTA
Colombia	12	HC TINTAL	CLL 10B NO. 86 - 56	BOGOTA
Colombia	13	HC MALL PLAZA NQS	CENTRO COMERCIAL CALIMA CLL 19 # 28-80	BOGOTA
Colombia	14	HC GIRARDOT	AVENIDA PORTACHELO LOTE 1 Y 2	GIRARDOT
Colombia	15	HC MOSQUERA	EL PORTAL CENTRO LOGÍSTICO Y EMPRESARIAL. AV. TRONCAL DE OCCIDENTE NO.1-59 ESTE	MOSQUERA

Country	Nº	Branch	Address	Location
Colombia	16	HC SOACHA	CRA 7 NO. 32 - 35 LOCAL 177	SOACHA
Colombia	17	MK VILLA DEL RIO	CRA. 63 # 57G - 47 SUR	BOGOTA
Colombia	18	HC IBAGUE	CRA. 5 NO. 83-100 EL JARDÍN.	IBAGUE
Colombia	19	FB BUENAVISTA	TIENDA FALABELLA CENTRO COMERCIAL BUENAVISTA 3 - CARRERA 55 # 99-51	BARRANQUILLA
Colombia	20	HC BARRANQUILLA CENTRO	CLL 48 CON CARRERA 46	BARRANQUILLA
Colombia	21	HC BARRANQUILLA NORTE	CRA. 53 NO. 99 - 160	BARRANQUILLA
Colombia	22	HC BARRANQUILLA SUR CALLE 30	CLL 30 NO. 4B - 400 LOCAL 2	BARRANQUILLA
Colombia	23	FB COLINA	CARRERA 58 NO. 145 - 51	BOGOTA
Colombia	24	HC CARTAGENA	AV. EL LAGO CON CLL 29 B	CARTAGENA
Colombia	25	HC SAN FERNANDO	CLL 31 NO. 82 - 112	CARTAGENA
Colombia	26	FB UNICENTRO BOGOTA	AV. 15 NO 124 - 30 LOCAL 1-10	BOGOTA
Colombia	27	HC VALLEDUPAR	TRANSVERSAL 19 NO. 30- 150	VALLEDUPAR
Colombia	28	HC MONTERIA	AV. CIRCUNVALAR CON CLL 67 ESQUINA	MONTERIA
Colombia	29	OFICINA CALLE 122	AV. 19 NO. 120-71	BOGOTA
Colombia	30	FB SANTA FE	AUTOPISTA NORTE CLL 185 NO. 45 - 03	BOGOTA
Colombia	31	HC CEDRITOS	AV. CRA. 9 NO 152A -23	BOGOTA
Colombia	32	HC NORTE	AUTOPISTA NORTE NO 175-50	BOGOTA
Colombia	33	FB CACIQUE	TRANSVERSAL 93 NO. 34 - 99 TEJAR	BUCARAMANGA
Colombia	34	HC BUCARAMANGA	CRA.21 NO 45 - 02 BARRIO LA CONCORDIA	BUCARAMANGA
Colombia	35	HC BELLO	DIAGONAL 51 NO. 34-16 LOCAL NO. 0-101 BELLO	BELLO
Colombia	36	HC ENVIGADO	AVENIDA REGIONAL CRA. 49 N° 32B SUR - 24	ENVIGADO
Colombia	37	FB ARKADIA	TIENDA FALABELLA CENTRO COMERCIAL ARKADIA - CARRERA 80 # 1-09	MEDELLIN
Colombia	38	FB SAN DIEGO	CRA. 43 N° 36-04	MEDELLIN
Colombia	39	FB SANTA FE MEDELLIN	CRA. 43A NO 7 SUR - 170	MEDELLIN
Colombia	40	HC MEDELLIN INDUSTRIALES	AV. LOS INDUSTRIALES NO. 14-135	MEDELLIN
Colombia	41	HC MEDELLIN SAN JUAN	CLL 44 NO 65-100	MEDELLIN
Colombia	42	HC MOLINOS	CLL 32 CON CRA. 82 C ESQUINA L-1131	MEDELLIN
Colombia	43	FB CALI WTC	CLL 35A N Y 36 A N CON AVENIDA 6 A N	CALI
Colombia	44	FB JARDIN PLAZA	CARRERA 98 # 16-200	CALI
Colombia	45	HC CALI NORTE	AV. 6 A NORTE NO 35-00 SANTA MÓNICA RESIDENCIAL.	CALI
Colombia	46	HC VILLAVICENCIO	CRA. 40 NO. 1 -100 FRENTE AL PARQUE DE LOS FUNDADORES	VILLAVICENCIO

Country	Nº	Branch	Address	Location
Colombia	47	FB EL CASTILLO	CRA 13 NO. 31 -45	CARTAGENA
Colombia	48	HC CÚCUTA	DIAGONAL SANTANDER CON CLL 13 Y 14	CUCUTA
Colombia	49	MK CARTAGENA	CRA. 59 B # 30 D – 21	CARTAGENA
Colombia	50	FB FONTANAR	KM 2.5 VIA CHIA - CAJICA COSTADO ORIENTAL LOCAL 3 - 23	CHÍA
Colombia	51	BANCO FALABELLA COTA	CARRERA 5 #7-80 LOCAL 101 CENTRO COMERCIAL TERRACOTA	COTA
Colombia	52	MK CÚCUTA	CENTRO CIA. BOLÍVAR – BLOQUE D	CUCUTA
Colombia	53	HC TUNJA	AV. UNIVERSITARIA NO. 52-51 LOTE A	TUNJA
Colombia	54	MK DOS QUEBRADAS	CLL. 15 # 10-172 LA POPA	DOS QUEBRADAS
Colombia	55	FB CARACOLI	DIAGONAL 31#30-121	FLORIDABLANCA
Colombia	56	HC MANIZALES	CLL 70 NO. 18-165 BARRIO BAJA SUIZA	MANIZALES
Colombia	57	HC YOPAL	CLL 24 NO. 34 - 59	YOPAL
Colombia	58	FB IBAGUE	CLL 57 NO. 60K 8E AV. GUABINAL	IBAGUE
Colombia	59	FB SUBA	AV. CRA. 104 NO. 148 - 07	BOGOTA
Colombia	60	FB MANIZALES	CARRERA 14 (AV. KEVIN ÁNGEL MEJÍA) #55D – 107 LOCAL A 2169(A)	MANIZALES
Colombia	61	HC SUBA	AV. CRA. 104 NO. 148-07	BOGOTA
Colombia	62	MK SAN JUAN	CLL. 44 # 66-50	MEDELLIN
Colombia	63	HC CHIA	KM 27 VÍA CHÍA - CAJICÁ	CAJICÁ
Colombia	64	MK MONTERIA	CRA. 14 # 48 A - 48	MONTERIA
Colombia	65	HC NEIVA	CLL 50 NO. 16 -02 BARRIO ALAMOS NORTE	NEIVA
Colombia	66	HC PALMIRA	CLL 42 N° 35 - 188	PALMIRA
Colombia	67	FB PEREIRA	AV. CIRCUNVALAR NO. 520. LOCAL 428.	PEREIRA
Colombia	68	HC RIONEGRO	CLL 43 # 54 -139	RIONEGRO
Colombia	69	HC PEREIRA	AV. SUR NO. 45-06	PEREIRA
Colombia	70	HC SANTA MARTA	CRA 35 # 29A- 355 MAMATOCO	SANTA MARTA
Colombia	71	MK SANTA MARTA	CRA 15 AV. FERROCARRIL # 29-364	SANTA MARTA
Colombia	72	MK TUNJA	CRA. 1 ESTE # 35-105	TUNJA
Colombia	73	HC CALI SUR	AV. SIMON BOLIVAR CRA. 100 NO. 16 - 251	CALI
Colombia	74	FB PRIMAVERA	CLL 15 LOTE 1 SANTA LIBRADA LOCALES 148 Y 149	VILLAVICENCIO
Colombia	75	HC TULUA	CARRERA 40 # 37 - 229	TULUA
Colombia	76	MK VILLAVICENCIO	CRA. 22 # 7-37 VÍA PUERTO LOPEZ	VILLAVICENCIO

Equity-accounted subsidiaries

To see the details of our equity method investments, please refer to **Note 2.5 in our Consolidated Financial Statements.**

Information on Subsidiaries and Associates

Direct Subsidiaries

INVERSIONES PARMIN SpA

Inversiones Parmin SpA is a joint-stock company incorporated under Chilean law, with a subscribed and paid-in capital of \$232,400,047 Chilean pesos. Falabella S.A. holds 100% of the issued shares, with no ownership changes occurring in 2023.

Management

Is overseen by Falabella S.A.

Class A Representatives

- Mr. Enrique Ostalé Cambiaso
- Mr. Juan Carlos Cortés Solari
- Mr. Gaston Bottazzini
- Mr. Alejandro González Dale
- Mr. Gonzalo Smith Ferrer

Company description

The company is engaged in the investment, under any title, in all types of tangible and intangible assets, roots or furniture. This includes investments in securities, bonds, debentures, promissory notes, and other financial or commercial instruments. It is also involved in the exploitation and management of these assets. The company participates in various kinds of business entities, whether civil or commercial, including partnerships, limited partnerships (acting as either a limited or managing partner), joint stock companies, and limited liability companies, irrespective of their specific objectives.

	2022 M\$	2023 M\$
Total Assets	696,237	653,931
Total Liabilities	2	1
Total Equity	696,235	653,930
Net Income for the Year	(18,555)	(76,609)
Change in Stockholders' Equity	(371,643)	(42,305)
Net Increase (Decrease) in Cash and Cash Equivalents	0	0

INVERSIONES FALABELLA LIMITADA

Inversiones Falabella Limitada is a limited liability company established under Chilean law, with a subscribed and paid-in capital totaling \$3,372,540,694,921. Falabella S.A. holds approximately 99.995% of the equity, with the remainder held by Inversiones Parmin SpA. In 2023, the company increased its capital to the noted amount through public deeds dated May 12, August 4, November 10, and December 29, without significant changes in ownership percentages.

Company description

Inversiones Falabella Limitada is engaged in investing in a diverse portfolio of financial instruments including shares, bonds, debentures, and rights in various companies, as well as other marketable securities. The company actively manages these assets and invests in real estate for development and leasing purposes, aiming to generate revenue. To achieve its goals, the company has the flexibility to perform all necessary operations, enter into contracts, and undertake actions deemed appropriate by its management.

Management

Is overseen by Falabella S.A.

Class A Representatives

- Mr. Enrique Ostalé Cambiaso
- Mr. Juan Carlos Cortés Solari
- Mr. Gaston Bottazzini
- Mr. Alejandro González Dale
- Mr. Gonzalo Smith Ferrer

	2022 M\$	2023 M\$
Total Assets	23,036,201,950	23,269,857,266
Total Liabilities	15,309,560,894	14,833,418,223
Total Equity	7,726,641,056	8,436,439,043
Net Income for the Year	315,346,175	240,107,924
Change in Stockholders' Equity	454,123,644	709,797,987
Net Increase (Decrease) in Cash and Cash Equivalents	(194,258,168)	128,785,374

Direct Associates

SODIMAC COLOMBIA S.A.

Sodimac Colombia S.A. is a corporation established under Colombian law, boasting a subscribed and paid-in capital of \$29,975,000,000 Colombian pesos. Falabella S.A. holds an indirect 49% stake in the company, with no changes in ownership occurring in 2023.

Company description (summarized)

Sodimac Colombia S.A. is involved in a wide array of activities including the purchase, sale, distribution, manufacturing, production, import, export, transportation and commercialization of products, suitable for human use or consumption or for animal consumption.. This includes all types of fish, pets, and other animals, as well as goods and machinery. The company specializes in products and services for constructing, decorating, remodeling, improving, furnishing, and equipping homes. Additionally, it deals in the commercialization of agricultural inputs, seeds for planting, surveillance, and private security equipment, along with various services that complement the aforementioned activities.

Board and Management:

Principal/Regular Directors

- Mr. Roberto Junguito Pombo
- Mr. Álvaro Andrés Echavarría Olano
- Mr. Daniel Echavarría
- Mr. Rodrigo Agustín Fajardo Zilleruelo
- Mr. Rodrigo Sabugal Armijo

Alternate Directors

- Mrs. Emilia Restrepo Gómez
- Mr. Juan Pablo Bueno Carrasco
- Mr. Fabio de Petris Duarte
- Mr. Alejandro Arze Safian

Chief Executive Officer

- Mr. Miguel Pardo Brigard

	2022 M\$	2023 M\$
Total Assets	669,746,214	984,719,446
Total Liabilities	429,673,273	618,165,344
Total Equity	240,072,941	366,554,102
Net Income for the Year	63,798,427	61,084,547
Change in Stockholders' Equity	2,978,310	126,481,161
Falabella S.A.'s percentage of ownership	49%	49%
Percentage of the company's assets	1.06%	1.06%

SOCIEDAD DISTRIBUIDORA DE MEJORAMIENTO DEL HOGAR Y CONSTRUCCIÓN S.A.P.I. DE C.V.:

Sociedad Distribuidora de Mejoramiento del Hogar y Construcción S.A.P.I. de C.V. is a variable capital corporation established under Mexican law, with a subscribed and paid-in capital of \$6,416,356,663 Mexican pesos. In 2023, the company increased its capital through a single issuance, as documented in unanimous shareholder resolutions on March 21, 2023. Falabella S.A. indirectly owns 50% of the company's issued shares.

Company description (summarized)

The company is engaged in the initiation, organization, acquisition, integration, disposal, or management of commercial enterprises, civil or commercial corporations, trusts, or any other form of entity, regardless of its legal status, under any applicable jurisdictional law. It aims to develop and construct retail outlets that offer a broad spectrum of goods and services, either directly or indirectly, using various business entities or vehicles established or participated in by the company. This includes constructing or improving facilities to support sales in diverse areas such as hardware, tools, lumber, electrical supplies, lighting, plumbing, doors, windows, furniture, kitchenware, paint, coatings, as well as bathroom and kitchen fixtures, flooring, and gardening products.

Board and Management:

Principal/Regular Directors

- Mr. Ricardo Martín Bringas
- Mr. Alberto Martín Soberón
- Mr. Rodrigo Jesús Benet Cordova
- Mr. Enrique Ostalé Cambiaso
- Mr. Gaston Bottazzini
- Sr. Alejandro Arze Safian

Alternate Directors

- Mr. Francisco Martín Bringas
- Mr. Jesús Lorente López
- Mr. Gerardo Díaz Canales
- Sra. Andrea González Bayón
- Mr. Fabio de Petris Duarte
- Mr. Francisco Errázuriz López

Chief Executive Officer

- Mr. Eduardo de Vries de los Santos

	2022 M\$	2023 M\$
Total Assets	327,317,833	405,382,382
Total Liabilities	166,314,612	205,218,592
Total Equity	161,003,221	200,163,790
Net income for the year	(21,514,283)	(19,559,282)
Change in Shareholders' Equity	30,819,078	39,160,569
Falabella S.A.'s percentage of ownership	50.0%	50.0%
Percentage of the company's assets	0.71%	0.71%

SERVICIOS FINANCIEROS SORIANA S.A.P.I DE C.V., SOFOM, E.N.R.

Servicios Financieros Soriana S.A.P.I. de C.V., Sofom, E.N.R., is a variable capital corporation and an unregulated multiple-purpose financial entity, incorporated under Mexican law. It has a subscribed and paid-in capital of \$2,962,194,302 Mexican pesos. In 2023, the company bolstered its capital through a single increase, documented in unanimous shareholder resolutions on February 28, 2023. Falabella S.A. holds an indirect 50% stake in the issued shares.

Company description (summarized)

The company specializes in offering a comprehensive range of financial products, including the issuance of loans and credits of varying nature. These financial services are provided with or without collateral, and with or without interest, structured for repayment either in a lump sum or through installments. This includes the issuance of credit cards under established current account credit agreement

Board Members and Administration:

Principal/Regular Directors

- Mr. Ricardo Martín Bringas
- Mr. Alberto Martín Soberón
- Mr. Rodrigo Jesús Benet Cordova
- Mr. Enrique Ostalé Cambiaso
- Mr. Gaston Bottazzini
- Sr. Juan Manuel Matheu

Alternate Directors

- Mr. Francisco Martín Bringas
- Mr. Jesús Lorente López
- Mr. Gerardo Díaz Canales
- Mr. Jaime Ramírez Castro
- Mr. Leonardo Di Nucci
- Sra. Andrea González Bayón

Chief Executive Officer

- Leonardo Dante Iacomoni

	2022 M\$	2023 M\$
Total Assets	176,644,840	268,950,871
Total Liabilities	107,557,250	165,585,561
Total Equity	69,087,590	103,365,310
Net Income for the Year	(8,960,388)	(3,681,307)
Change in Stockholders' Equity	12,462,628	34,277,720
Falabella S.A.'s percentage of ownership	50%	50%
Percentage of the company's assets	0.31%	0.31%

Falabella S.A. Material Facts Summary for the Period

Material Fact N°1 - January 11, 2023

On this date, the Company made the placement of dematerialized and bearer bonds in the local market, Series AK, charged to the Line of Bonds to 30 years, registered in the Securities Registry of the CMF under number 1.134, dated December 21st, 2022. The placement of the Series AK bonds was made for a total amount of UF 5,000,000 (five million Unidades de Fomento), with a maturity date of January 5th, 2033, at a placement rate of UF plus 3.14%.

The funds of the placement of Serie AK bonds will be used entirely to refinance liabilities short- and long-term liabilities of the Company and/or its affiliates, whether they are expressed in national or foreign currency.

Banchile Corredores de Bolsa S.A. and Itaú Asesorías Financieras Ltda. acted as placement agents.

Material Fact N°2 - March 28, 2023

During the ordinary Board meeting held on March 28, 2023, the Board of Directors of the Company (hereinafter, the "Board of Directors") convened the shareholders of the Company to an ordinary meeting as described below.

I. NOTICE OF 2023 ANNUAL GENERAL MEETING OF SHAREHOLDERS

The Board of Directors called the shareholders of the Corporation to an Annual General Meeting (hereinafter, the "Annual General Meeting"), to be held on Tuesday, April 18, 2023, beginning at 3:00 p.m., in the Alamo AB Room of the Courtyard by Marriot Hotel, located at Av. Kennedy N° 5,601, 7th floor, Las Condes, Santiago.

Pursuant to the provisions of General Rule No. 435 of the CMF, which has authorized the use of technological means that allow the participation and voting in meetings of open corporations by shareholders who are not physically present at the place where the meeting is held, the Corporation will make available to its shareholders the aforementioned technological means so that shareholders may also participate in the Annual General Meeting and vote remotely.

With respect to the voting system applicable at the Annual General Meeting, the matters submitted for decision at the Annual General Meeting shall be voted individually through the electronic voting system, as provided for in Section I Letter B of General Rule No. 273 of the CMF. Each shareholder attending the Annual General Meeting in person may access the electronic voting system provided by DCV Registros S.A., a subsidiary of Depósito Central de Valores S.A. (hereinafter, "DCV"), through his own electronic device with internet access that meets the technical requirements to participate remotely in the Annual General Meeting or, if he does not have one at the venue of the Annual General Meeting, with the electronic device that the Corporation will provide for voting purposes at the same place of the Annual General Meeting. Both the voting of the shareholders who attend the Annual General Meeting in person and those who participate remotely will be carried out within the same electronic voting system, ensuring the accuracy, completeness and simultaneity of the voting of all those attending the Annual General Meeting (regardless of whether it is in person through the electronic devices or remotely), for which the shareholders must register in advance according to the instructions that will be published as of April 3, 2023, on the Corporation's website <https://investors.falabella.com>, which registration may be made until 2:00 p.m. on April 17, 2023.

II. MATTERS OF THE ANNUAL GENERAL MEETING

The Annual General Meeting shall be responsible for all matters that according to the law are within its competence.

The matters on the order of business for the Annual General Meeting are as follows:

1. Annual Report 2022: Annual General Meeting's decision on the Corporation's Annual Report for the year ended December 31, 2022 (hereinafter, respectively, the "Annual Report" and "FY 2022").
2. Balance Sheet 2022: Annual General Meeting's decision on the audited consolidated balance sheet of the Corporation for FY 2022 (the "Balance Sheet").
3. Income Statement 2022: Annual General Meeting's decision on the audited consolidated statement of income of the Corporation for FY 2022.
4. Report of External Auditors: Annual General Meeting's decision on the report of the external auditors of the Corporation for FY 2022.
5. Distribution of distributable net income for FY 2022 Earnings (hereinafter, the "2022 Earnings").
6. Destination of Undistributed 2022 Earnings: Resolution of the Annual General Meeting on the use to be made of the portion of 2022 Earnings not distributed to the Corporation's shareholders.
7. Dividend Policy for FY 2023: Annual General Meeting's decision on the Corporation's dividend policy for the year ending December 31, 2023 (hereinafter, "FY 2023").
8. Election of members of the Board of Directors: That the Annual General Meeting proceed to the total renewal of the Board of Directors, for the 3-year term indicated in the bylaws.
9. Directors' compensation: Determination by the Annual General Meeting of the amount of the compensation of the members of the Board of Directors for the time elapsing between the Annual General Meeting and the annual general meeting to be held in the first four months of 2024 (the "2023/2024 Period") pursuant to Law No. 18,046 on Corporations (the "LSA").
10. Appointment of External Auditors for FY 2023: Election of the external auditors of the Corporation for FY 2023 by the Annual General Meeting.

11. Designation of Risk Rating Agencies for the 2023/2024 Period: Election by the Annual General Meeting of the risk rating agencies for the securities issued by the Corporation for the 2023/2024 Period.

12. Accounting on Related-Party Transactions: Receipt by the Annual General Meeting of the Board of Directors' account of related party transactions entered into during FY 2022, regulated by Title XVI of the LSA.

13. Account of the Directors' Committee: Reception by the Annual General Meeting of the account of the management of the Directors' Committee of the Corporation established in compliance with, and in accordance with, Article 50 bis of the LSA (hereinafter, the "Directors' Committee"), during FY 2022.

14. Compensation of the Members of the Directors' Committee: Determination by the Annual General Meeting of the compensation to be received by the directors of the Corporation who are members of the Directors' Committee, in accordance with the law and in addition to those per diems that correspond to them as members of the Board of Directors, for the 2023/2024 Period.

15. Expense Budget of the Directors' Committees: Determination by the Annual General Meeting of the budget of the Directors' Committee, for the 2023/2024 period, for the operating expenses of said Committee and the retaining of advisory and services in matters within its competence.

16. Newspaper for Corporate Publications: Determination by the Annual General Meeting of the newspaper in which the publications of the Corporation mandated by law during the 2023/2024 Period will be made.

III. PROPOSALS TO THE ANNUAL GENERAL MEETING OF SHAREHOLDERS

All proposals that the Board of Directors will bring before the Annual General Meeting with respect to the matters indicated above, as well as the documents explaining, substantiating and detailing the matters to be submitted for the knowledge and approval of the Annual General Meeting, and the explanation of the voting system to be used at the Annual General Meeting, will be available to the shareholders as of April 3, 2023 on the Corporation's website <https://investors.falabella.com>.

Likewise, as of that date, the Corporation's shareholders will be able to obtain a copy of the aforementioned documents at the Company's registered office, located at Av. Presidente Riesco 5685, 4th floor, Las Condes, Santiago.

IV. PARTICIPATION IN THE ANNUAL GENERAL MEETING

Shareholders who are registered in the Corporation's shareholder register up to midnight of the fifth business day prior to the Annual General Meeting, i.e., up to midnight of April 12, 2023, shall be entitled to participate in the Annual General Meeting. The qualification of proxies, if applicable, will take place on the day of the Annual General Meeting at the time the meeting begins.

Shareholders entitled to attend the Annual General Meeting must register in advance in accordance with the instructions that will be published on the Corporation's website <https://investors.falabella.com> as of April 3, 2023. This registration may be made until 2:00 p.m. on April 17, 2023. The shareholders thus registered will receive by e-mail, at the address provided at the time of registration, the link and password that will enable them to participate in the Annual General Meeting and to vote electronically at the meeting. On the day of the Annual General Meeting, the shareholders must access the web platform that will be made available for this purpose with the access code that will be given to them, in order to attend the Annual General Meeting and vote electronically. The electronic registration and voting service used is provided by DCV Registros S.A., a subsidiary of Depósito Central de Valores S.A.

V. NOTICE OF ANNUAL GENERAL MEETING

The first notice of the meeting will be published in the electronic newspaper <http://www.latercera.com> on April 3, 2023.

VI. PUBLICATION OF THE BALANCE SHEET, FINANCIAL STATEMENTS, AND ANNUAL REPORT

In accordance with the provisions of Article 75 of the LSA and Circular No. 444 of the CMF, the Annual Report and Balance Sheet will be made available to the shareholders as of April 3, 2023 through publication on the Corporation's website <https://investors.falabella.com>.

Material Fact N°3 - April 18, 2023

At the Company's Ordinary Shareholders' Meeting held today, the following resolutions were adopted regarding the agenda items:

1. Approval of the Company's Annual Report, Balance Sheet, Consolidated Statement of Income, and the Audited External Auditors' Report for the fiscal year ended December 31, 2022 ("Fiscal Year 2022");
2. Ratification of the interim dividend of Ps. 22 per share paid on October 19, 2022, against the earnings of Fiscal Year 2022, with no additional distributions to be made from these results;
3. Approval of the dividend policy for the fiscal year ending December 31, 2023 ("Fiscal Year 2023"), which includes the distribution of at least 30% of the distributable net income for the year;
4. Appointment of Deloitte Auditores y Consultores Limitada as the Company's external auditors for Fiscal Year 2023; and
5. Election of the following individuals as directors of the Company for a statutory term of three years, from this meeting until the ordinary shareholders' meeting to be held within the first four months of 2026:

- Mrs. María Cecilia Karlezi Solari;
- Mrs. Paola Cúneo Queirolo;
- Mr. Carlo Solari Donaggio;
- Mr. Juan Carlos Cortés Solari;
- Mr. Enrique Ostalé Cambiaso;
- Mr. Alfredo Moreno Charme;
- Mr. José Luis del Río Goudie;
- Mr. Germán Quiroga Vilardo, as an independent director; and,
- Mr. Andrés Roccatagliata Orsini, as an independent director.

Material Fact N°4 – April 19, 2023

On this date at the meeting of the Board of Directors of the Company, the following resolutions were adopted regarding the specified matters:

1. Mr. Enrique Ostalé Cambiaso was elected as the Chairman of the Board of Directors and, consequently, of the Company.
2. Mr. Juan Carlos Cortés Solari was elected as the Vice-Chairman of the Board of Directors and, by extension, of the Company.
3. Mr. Alfredo Moreno Charme was elected as the third member of the Company's Directors' Committee, joining Mr. Germán Quiroga Vilardo and Mr. Andrés Roccatagliata Orsini, who are serving as independent directors.

Material Fact N°5 – August 29, 2023

The board of directors of the Company, in an ordinary session held on this date, has decided to change the accounting policy for the valuation of its investment properties from 2023, inclusive.

Previously, up to December 31, 2022, the Company valued its investment properties using the cost model. Starting in 2023, the Company will adopt the fair value model, as allowed under IAS 40 "Investment Properties". This policy shift is based on the belief that the fair value model more accurately reflects the equity and economic value of the Company's real estate holdings and enhances the comparability of its financial statements with those of other entities in the sector that also hold investment properties.

This change in accounting policy resulted in an initial increase in equity attributable to the owners of the controlling company by Th\$ 449,200,001 at the start of 2023. Additionally, it contributed to an increase in the results attributable to the owners of the controlling company of Th\$ 92,913,217 for the six-month period ending June 30, 2023.

Material Fact N°6 – September 5, 2023

That on this date, Mr. Gaston Bottazzini, CEO of the Company, and the latter, have agreed the resignation of the former to his position, with effect as of January 1st, 2024. Falabella thanks Mr. Bottazzini for his work and commitment during the more than 15 years in which he has worked in different businesses and executive positions, and for the period in which he shall remain in his position until his resignation becomes effective, in order to provide properly to his replacement.

Material Fact N°7 – November 20, 2023

On this date, Falabella and its subsidiary Plaza S.A. (hereafter, "Plaza"), have signed a memorandum of understanding (hereafter, the "MoU"), the objective of which is that both parties may carry out the necessary analysis, and negotiate in good faith, a framework agreement (hereafter, the "Framework Agreement") that shall regulate the terms and conditions and structure of a potential transaction consisting in the integration into Plaza of real estate assets located in Peru (hereafter, the "Assets"), owned by Falabella Perú S.A.A. (hereafter, "Falabella Perú") and its subsidiaries, that the parties may agree to include in the potential consolidation in Plaza (which in any case would include at least mall type shopping centers and Power Centers).

Falabella Peru is also subsidiary of the Company, and the subsidiaries of the latter include, in turn, the Peruvian companies Mall Plaza Perú S.A. and Open Plaza S.A. The form of financing the operation shall be negotiated by the parties and agreed in the Framework Agreement. The execution of the MoU was authorized by the Board of Directors of the Company at its extraordinary meeting held on November 16th, 2023, and contemplates a process of analysis, negotiation and valuation that may amount up to 120 days.

The financial effects of the operation for the Company may not be determined until its amount and financing structure are known.

Material Fact N°8 – December 19, 2023

1. Through a material event communication dated September 5, 2023, the Company informed the market and the CMF of the agreement reached between the former and its CEO, Mr. Gaston Bottazzini, whereby he resigned from his position with effects as of January 1, 2024.
2. By resolution of the board of directors of the Company (hereinafter, the "Board") adopted at its meeting held on this same date, Mr. Alejandro González Dale was appointed as the interim CEO of the Company, with effects as of January 1, 2024. Mr. González is currently the Chief Financial Officer of the Company, a position he will continue to hold jointly with that of interim CEO.
3. Also, by resolution of the Board on this date, and in accordance with article 89 of the Regulations of Law No. 18.046 on Public Limited Companies, Mr. Gonzalo Smith Ferrer, Manager of Legal Affairs and Governance of the Company, was appointed to act in the absence of the CEO, validly representing the Company in all notifications served upon him.

12 largest shareholders in 2023

Name or Company Name	Chilean ID number	Shares	% Ownership
Lucec Tres Spa	99.556.440-8	267,803,642	10.67%
Inversiones San Vitto Ltda	77.945.970-5	243,698,146	9.71%
Bethia S.A.	78.591.370-1	174,117,126	6.94%
Inversiones Don Alberto Cuatro Spa	99.552.470-8	151,079,494	6.02%
Dersa Sa	95.999.000-K	136,444,501	5.44%
Banco De Chile por cuenta de State Street	97.004.000-5	108,078,690	4.31%
Inversiones San Lorenzo Spa	77.486.835-6	107,164,291	4.27%
Inversiones Santa Margarita Spa	77.486.834-8	107,164,290	4.27%
Banco Santander Chile	97.036.000-K	65,285,445	2.60%
Mapcor Cuatro Alfa Spa	77.112.738-K	63,247,346	2.52%
Banco Santander por cuenta de inv extranjeros	97.036.000-K	50,923,768	2.03%
Banco De Chile por cuenta de terceros no residentes	97.004.000-5	49,460,126	1.97%

Controlling Group

The Company is controlled by the groups of shareholders detailed below. As of December 31, 2023, the controlling group owns 68.65% of the shares into which the share capital is divided. The aforementioned controllers have a joint action agreement in accordance with the definitive and consolidated text of the shareholders' Agreement that was signed on September 24, 2013. Said agreement contains limitations on freely disposing of shares.

GRUPO AUGURI	Chilean ID number	N° of shares	% Ownership
María Cecilia Karlezi Solari	7.005.097-8	14,000,000	0.56%
Inversiones Auguri SpA	78.907.330-9	37,533,331	1.50%
The company is controlled by the following individuals:			
María Cecilia Karlezi Solari	7.005.097-8		
Sebastián Arispe Karlezi	15.636.728-1		
Lucec Tres SpA	99.556.440-8	267,803,642	10.67%
The company is controlled by the following individuals:			
María Cecilia Karlezi Solari	7.005.097-8		
Sebastián Arispe Karlezi	15.636.728-1		

GRUPO BETHIA	Chilean ID number	N° of shares	% Ownership
Bethia S.A.	78.591.370-1	210,573,096	8.39%
The company is controlled by the following individuals:			
Liliana Solari Falabella	4.284.210-9		
Carlos Alberto Heller Solari	8.717.000-4		
Andrea Heller Solari	8.717.078-0		
Pedro Heller Ancarola	17.082.751-1		
Alberto Heller Ancarola	18.637.628-5		
Paola Barrera Heller	15.960.799-2		
Felipe Rossi Heller	18.637.490-8		
Inbet S.A.	85.487.000-9	2,678,697	0.11%
The company is controlled by the following individuals:			
Liliana Solari Falabella	4.284.210-9		
Carlos Alberto Heller Solari	8.717.000-4		
Andrea Heller Solari	8.717.078-0		
Pedro Heller Ancarola	17.082.751-1		
Alberto Heller Ancarola	18.637.628-5		
Paola Barrera Heller	15.960.799-2		
Felipe Rossi Heller	18.637.490-8		

GRUPO CORSO	Chilean ID number	N° of shares	% Ownership
Juan Carlos Cortés Solari	7.017.522-3	2,081,442	0.08%
María Francisca Cortés Solari	7.017.523-1	2,082,186	0.08%
Inversiones Mapter Dos Limitada	76.839.460-1	8,329,213	0.34%
The company is controlled by the following individuals:			
Teresa Matilde Solari Falabella	4.661.725-8		
Juan Carlos Cortés Solari	7.017.522-3		
María Francisca Cortés Solari	7.017.523-1		
Inversiones Quitafal Limitada	76.038.402-K	18,300,200	0.73%
The company is controlled by the following individuals:			
Teresa Matilde Solari Falabella	4.661.725-8		
Juan Carlos Cortés Solari	7.017.522-3		
María Francisca Cortés Solari	7.017.523-1		
Inversiones Don Alberto Cuatro SpA	99.552.470-8	151,079,494	6.02%
The company is controlled by the following individuals:			
Teresa Matilde Solari Falabella	4.661.725-8		
Juan Carlos Cortés Solari	7.017.522-3		
María Francisca Cortés Solari	7.017.523-1		
Mapcor Cuatro SpA	99.556.480-7	45,000,000	1.79%
The company is controlled by the following individuals:			
Teresa Matilde Solari Falabella	4.661.725-8		
Juan Carlos Cortés Solari	7.017.522-3		
María Francisca Cortés Solari	7.017.523-1		
Mapcor Cuatro Alfa SpA	77.112.738-K	63,247,346	2.52%
The company is controlled by the following individuals:			
Teresa Matilde Solari Falabella	4.661.725-8		
Juan Carlos Cortés Solari	7.017.522-3		
María Francisca Cortés Solari	7.017.523-1		

GRUPO SAN VITTO	Chilean ID number	N° of shares	% Ownership
Inversiones San Vitto Limitada	77.945.970-5	243,698,146	9.71%
The company is controlled by the following individuals:			
Piero Solari Donaggio	9.585.725-6		
Sandro Solari Donaggio	9.585.729-9		
Carlo Solari Donaggio	9.585.749-3		
Asesorías e Inversiones Brunello Limitada	78.907.380-5	8,542,268	0.34%
The company is controlled by the following individuals:			
Piero Solari Donaggio	9.585.725-6		
Sandro Solari Donaggio	9.585.729-9		
Carlo Solari Donaggio	9.585.749-3		
Inversiones Brunello Dos Limitada	76.265.839-9	310,000	0.01%
The company is controlled by the following individuals:			
Piero Solari Donaggio	9.585.725-6		
Sandro Solari Donaggio	9.585.729-9		
Carlo Solari Donaggio	9.585.749-3		
Asesorías e Inversiones Barolo Limitada	78.907.350-3	8,852,288	0.35%
The company is controlled by the following individuals:			
Piero Solari Donaggio	9.585.725-6		
Sandro Solari Donaggio	9.585.729-9		
Carlo Solari Donaggio	9.585.749-3		
Asesorías e Inversiones Sangiovese Limitada	78.907.390-2	8,852,248	0.35%
The company is controlled by the following individuals:			
Piero Solari Donaggio	9.585.725-6		
Sandro Solari Donaggio	9.585.729-9		
Carlo Solari Donaggio	9.585.749-3		
Sandro Solari Donaggio	9.585.729-9	360,000	0.01%

GRUPO LIGURIA	Chilean ID number	N° of shares	% Ownership
Inversiones San Lorenzo SpA	77.486.835-6	107,164,291	4.27%

The company is controlled by the following individuals:

Juan Cúneo Solari	3.066.418-3
Paola Cúneo Queirolo	8.506.868-7
Giorgianna Cúneo Queirolo	9.667.948-3

Inversiones Santa Margarita SpA	77.486.834-8	107,164,290	4.27%
--	---------------------	--------------------	--------------

The company is controlled by the following individuals:

Juan Cúneo Solari	3.066.418-3
Paola Cúneo Queirolo	8.506.868-7
Giorgianna Cúneo Queirolo	9.667.948-3

GRUPO AMALFI	Chilean ID number	N° of shares	% Ownership
Importadora y Comercializadora Amalfi SpA	87.743.700-0	47,842,102	1.91%

The company is controlled by the following individuals:

Sergio Cardone Solari	5.082.229-K
Inés Fantuzzi	6.066.811-6
Macarena Cardone	10.091.903-6
Matías Cardone	10.091.901-K
Valentina Cardone	15.642.572-9
Josefina Cardone	17.406.681-7
Francisco de Pablo	12.265.592-K
Cristián de Pablo	12.585.617-9
Nicolás de Pablo	13.550.768-7

Inversiones Vietri S.A.	76.182.636-0	10,899,037	0.43%
--------------------------------	---------------------	-------------------	--------------

The company is controlled by the following individuals:

Sergio Cardone Solari	5.082.229-K
Inés Fantuzzi	6.066.811-6
Macarena Cardone	10.091.903-6
Matías Cardone	10.091.901-K
Valentina Cardone	15.642.572-9
Josefina Cardone	17.406.681-7
Francisco de Pablo	12.265.592-K
Cristián de Pablo	12.585.617-9
Nicolás de Pablo	13.550.768-7

GRUPO DERSA	Chilean ID number	N° of shares	% Ownership
Dersa S.A.	95.999.000-K	136,444,501	5.44%

The company is controlled by the following individuals:

José Luis del Río Goudie	4.773.832-6
Bárbara del Río Goudie	4.778.798-K
Juan Pablo del Río Goudie	5.898.685-2
Felipe del Río Goudie	5.851.869-7
Ignacio del Río Goudie	6.921.717-6
Sebastián del Río Goudie	6.921.716-8
Carolina del Río Goudie	6.888.500-0

DT Carrera SpA	76.338.127-7	30,877,447	1.23%
-----------------------	---------------------	-------------------	--------------

The company is controlled by the following individuals:

Felipe del Río Goudie	5.851.869-7
Mariana de Jesús Arteaga Vial	6.695.852-3
Luis Felipe del Río Arteaga	13.234.925-8
Andrés Antonio del Río Arteaga	14.118.360-5
Martín del Río Arteaga	15.642.668-7
Javier del Río Arteaga	16.605.546-6
José Pablo del Río Arteaga	17.703.172-0
Mariana Teresita Carmen del Río Arteaga	18.641.820-4

Quilicura S.A.	76.338.077-7	6,087,494	0.24%
-----------------------	---------------------	------------------	--------------

The company is controlled by the following individuals:

José Luis del Río Goudie	4.773.832-6
Bárbara del Río Goudie	4.778.798-K
Juan Pablo del Río Goudie	5.898.685-2
Felipe del Río Goudie	5.851.869-7
Ignacio del Río Goudie	6.921.717-6
Sebastián del Río Goudie	6.921.716-8
Carolina del Río Goudie	6.888.500-0

GRUPO DERSA	Chilean ID number	N° of shares	% Ownership
El Roquerio S.A.	76.338.125-0	22,415,828	0.89%
The company is controlled by the following individuals:			
José Luis del Río Goudie	4.773.832-6		
Bárbara del Río Goudie	4.778.798-K		
Juan Pablo del Río Goudie	5.898.685-2		
Felipe del Río Goudie	5.851.869-7		
Ignacio del Río Goudie	6.921.717-6		
Sebastián del Río Goudie	6.921.716-8		
Carolina del Río Goudie	6.888.500-0		
DT D y D SpA	76.338.126-9	34,105,996	1.36%
The company is controlled by the following individuals:			
Juan Pablo del Río Goudie	5.898.685-2		
Patricia Edwards Braun	5.711.271-9		
Elisa del Río Edwards	12.628.617-1		
Diego del Río Edwards	13.234.004-8		
Ana del Río Edwards	13.435.488-7		
Pedro del Río Edwards	15.382.612-9		
Sara del Río Edwards	15.641.769-6		
Paula del Río Edwards	16.371.405-1		
BFD S.A.	76.338.129-3	22,415,828	0.89%
The company is controlled by the following individuals:			
José Luis del Río Goudie	4.773.832-6		
Bárbara del Río Goudie	4.778.798-K		
Juan Pablo del Río Goudie	5.898.685-2		
Felipe del Río Goudie	5.851.869-7		
Ignacio del Río Goudie	6.921.717-6		
Sebastián del Río Goudie	6.921.716-8		
Carolina del Río Goudie	6.888.500-0		

GRUPO DERSA	Chilean ID number	N° of shares	% Ownership
DT Peñuelas SpA	76.338.129-3	33,784,036	1.35%
The company is controlled by the following individuals:			
Carolina del Río Goudie	6.888.500-0		
Victor Pucci Labatut	6.474.224-8		
Victor Pucci del Río	15.643.671-2		
Pablo Pucci del Río	15.637.474-1		
Rodrigo Pucci del Río	16.371.133-8		
Felipe Pucci del Río	18.392.648-9		
Inversiones Torca Limitada	79.875.040-2	723,797	0.03%
The company is controlled by the following individuals:			
Ignacio del Río Goudie	6.921.717-6		
Inversiones Vitacura S.A.	88.494.700-6	5,376,695	0.21%
The company is controlled by the following individuals:			
José Luis del Río Goudie	4.773.832-6		
Bárbara del Río Goudie	4.778.798-K		
Juan Pablo del Río Goudie	5.898.685-2		
Felipe del Río Goudie	5.851.869-7		
Ignacio del Río Goudie	6.921.717-6		
Sebastián del Río Goudie	6.921.716-8		
Carolina del Río Goudie	6.888.500-0		

GRUPO DERSA	Chilean ID Number	N° Shares	% Ownership
Inversiones Austral Limitada	94.309.000-9	14,255,119	0.57%
This company is controlled by the following individuals:			
José Luis del Río Goudie	4.773.832-6		
Bárbara del Río Goudie	4.778.798-K		
Juan Pablo del Río Goudie	5.898.685-2		
Felipe del Río Goudie	5.851.869-7		
Ignacio del Río Goudie	6.921.717-6		
Sebastián del Río Goudie	6.921.716-8		
Carolina del Río Goudie	6.888.500-0		
Inpesca S,A,	79.933.960-9	49,343,681	1.97%
This company is controlled by the following individuals:			
José Luis del Río Goudie	4.773.832-6		
Bárbara del Río Goudie	4.778.798-K		
Juan Pablo del Río Goudie	5.898.685-2		
Felipe del Río Goudie	5.851.869-7		
Ignacio del Río Goudie	6.921.717-6		
Sebastián del Río Goudie	6.921.716-8		
Carolina del Río Goudie	6.888.500-0		
TOTAL OWNERSHIP		1,722,223,739	68.65%

Falabella S.A. Directors' Committee Annual Report

Falabella S.A. Directors' Committee.

Annual Management Report 2023

In Santiago, Chile, on March 3, 2024, the Directors' Committee of Falabella S.A. (hereafter referred to as the "Committee," the "Company," its board of directors as the "Board," and each member thereof as a "Director") issues this annual management report. This report is prepared in compliance with paragraph 5 of clause eight of Article 50 bis of the Corporations Law No. 18,046 (hereafter, the "LSA").

FIRST

Composition of the Directors' Committee

From December 20, 2022, until April 18, 2023, the Committee consisted of Ricardo Cruzat Ochagavía, José Luis del Río Goudie, and Sergio Cardone Solari.

During the Company's ordinary shareholders' meeting on April 18, 2023, the Board of Directors underwent a complete renewal for a statutory period of three years. At this meeting, Mr. Andrés Roccatagliata Orsini and Mr. Germán Quiroga Vilardo were elected as independent directors and subsequently became members of the Company's Directors' Committee. Following this, during the ordinary meeting of the Board on April 19, 2023, in line with Article 50 bis of the LSA, the Board appointed Mr. Alfredo Moreno Charme as the third member of the Directors' Committee. From that date, the Committee was composed of the aforementioned directors.

The Committee convened its inaugural meeting after its establishment on May 8, 2023, during which Mr. Andrés Roccatagliata Orsini was elected as its Chairman.

SECOND

Committee Expenses

The expense budget for the Committee and the compensation for each of its members for the period from the ordinary shareholders' meeting on April 18, 2023 (referred to as the "2023 Ordinary Meeting"), to the upcoming meeting

scheduled for April 23, 2024 (the "2023/2024 Period"), were established by the Company's shareholders at the 2023 Ordinary Meeting:

1. The budget for the operation of the Committee, including the procurement of advisory services and expertise within its scope of responsibility, was set to match the total annual compensation of the members of the Directors' Committee; and,
2. The compensation of each member of the Directors Committee consists of: (i) a fixed fee of the equivalent in pesos to one third of the fixed monthly remuneration established for a director of the Company, for each meeting of the Directors Committee attended by the respective member, and that in the case of the Chairman of the Directors Committee, a fixed monthly remuneration equivalent in pesos to the gross amount of UF 100 shall be added for each month or fraction of a month during the period in which he holds the position, from the date of his election; moreover, ii) that in addition to the fixed remuneration described in the previous point, the members of the Directors Committee shall also receive an annual variable remuneration in pesos equivalent to one third of the annual variable remuneration provided for the directors of the Company, and; iii) that all of the above amounts shall be in addition to those that the members of the Directors Committee are entitled to receive in their capacity as members of the Directors Committee of the Company.

During the fiscal year 2023, the Committee's budget reported no expenditures related to advisory services.

THIRD Activities of the Committee During 2023.

Meetings

Throughout 2023, the Committee convened on seven occasions: February 28, May 8, August 28, September 15, November 13, November 16, and December 11.

Matters Addressed

The Committee engaged with various responsibilities designated under Article 50 bis of the LSA and assigned by the Board of Directors. Notable activities included:

1. The Committee reviewed the balance sheet, quarterly and annual financial statements, and associated reports from company executives and external auditors. It provided its assessment on these documents before they were presented to the Board of Directors and, if applicable, to the shareholders for approval.
2. Recommendations were made to the Board of Directors regarding the change of external auditors for the fiscal year 2023, proposing the appointment of Deloitte Auditores y Consultores Limitada, followed by EY Servicios Profesionales de Auditoría y Asesorías SpA. These recommendations were later ratified at the 2023 Ordinary Shareholders' Meeting.
3. Detailed examination was given to the information related to the transactions under Title XVI of the Corporations Law, specifically concerning the project to consolidate a portfolio of real estate assets in Peru into Plaza S.A. After thorough review in its November meetings, the Committee recommended Board approval for the execution of the memorandum of understanding, outlining the terms and rationale in the meeting minutes. The Board subsequently approved this transaction.
4. The Committee informed the Board of the need to hire external auditors for non-audit services as detailed in the Corporations Law.
5. Progress on the audit plan and processes for the Company and its subsidiaries was monitored, along with the review of the internal control reports submitted by the external auditors.
6. The Committee reviewed reports from the Internal Audit Management and approved the internal audit plan for 2024.
7. Proposals for changes to certain accounting policies were reviewed, notably the approach to investment properties. The Committee recommended transitioning to the fair value method.
8. The Committee considered service proposals from external auditors for reviewing inventory processes at Falabella Retail, Tottus, and Sodimac for 2020 and 2021. It suggested expanding the review to include Banco Falabella Chile and recommended Deloitte for this extended task.
9. The recertification of the Company's crime prevention model by BH Compliance was noted, and future presentations are to include updates on the subsidiary companies as well.
10. On directive from the Board, the Committee i) the inventory levels of the businesses of the Falabella Retail, Sodimac and Tottus subsidiaries, for the years 2020 and 2021; and, ii) the application of the credit policies of Banco Falabella Chile and its subsidiaries for the years indicated and 2022 and 2023; which was carried out by Deloitte, as service not consisting of an audit authorized by the Board of Directors.

FOURTH Main Recommendations of the Committee to the Shareholders.

The Committee undertook a thorough review of service proposals from external audit firms for the fiscal year 2023. In its September 23, 2022 meeting, a decision was made to recommend a selection to the Board for further presentation at the 2023 Annual Meeting. The recommendation included a prioritized list of two firms for the role of external auditors: 1) Deloitte, as the first choice; and 2) EY, as the second choice.

The Committee's preference for Deloitte was based on several key factors detailed in their proposal:

1. The quality of the professional team in charge of the audit of the Company;
2. The Company's past work experience with Deloitte in the services it has provided;
3. Deloitte's international presence in the countries where the Company and its subsidiaries operate;
4. The financial proposal received from Deloitte for the audit services; and,
5. Encourage, as a good corporate governance practice, that external auditors change in prudent periods of time that make compatible and guarantee both the good service of the external auditors like its independence.

Other financial liabilities current and non-current

For detailed information about Other Financial Liabilities, please refer to Note 20 to our Consolidated Financial Statements.

HC ROI

Thou CLP	2023
Revenues	11,245,359,531
Operating Expenses (OPEX)	3,315,767,720
Personnel Remuneration and Expenses (ER OPEX)	1,560,693,274
Depreciation and Amortization (D&A)	457,595,011
Return on Human Capital Investment (ROI HC ROI)	6,37

Salary gap by position

Methodology NCG 461: (Women's salary / Men's salary)

Category	Mean	Median (50th percentile)
Senior Management	61%	63%
Management	91%	93%
Supervisors	96%	92%
Operator	87%	96%
Sales Force	105%	109%
Assistant	91%	100%
Administrative	94%	90%
Other professionals	79%	71%

*Expressed as: Data women / Data men

Wage Gap Internal Methodology

Category	Gap
Senior Management	9.96%
Management	3.27%
Supervisors	4.38%
Operator	7.87%
Sales Force	-1.02%
Assistant	7.26%
Administrative	-0.18%
Other professionals	6.88%

Wage gap consolidated

Falabella S.A. internal methodology: difference between averages and medians: [1 - (Female salary / Male salary)].

Wage gap between men and women in %, according to:	Data
Average bonuses paid	12.05%
Average salaries paid	1.75%
Median bonuses paid	12.45%
Median salaries paid	7.09%

Methodology NCG 461: relative value of averages and medians: (Women's salary / Men's salary)

Wage gap between men and women in %, according to:	Data
Average bonuses paid	56.90%
Average salaries paid	78.87%
Median bonuses paid	89.95%
Median salaries paid	93.84%

Female participation:

Women in Middle and Senior Management Positions in Revenue-Generating Roles

	Global	Chile	Peru	Colombia	Brazil	Mexico	Argentina	Uruguay	China
Frequency	621	236	206	119	13	30	10	2	5
Percentage	1.75%	37.1%	48.5%	44.1%	24.1%	38.5%	34.5%	28.6%	71.4%

* Excludes operational or administrative areas, such as human resources or legal affairs.

Additional Occupational Health and Safety

Employees	2023
Total Lost Time Injuries	1,981
LTIFR (1,000,000)/Total Hours Worked (N°)	9
Total Fatalities	0
Fatality Rate	0

External Workers	2023
Total Lost Time Injuries	469
LTIFR (1,000,000)/Total Hours Worked (N°)	16
Total Fatalities	0
Fatality Rate	0

* The reported figures for contractors cover 84.6% of Falabella S.A.'s operations, calculated as a percentage of revenues.

Water consumption

Description	Unit	2021	2022	2023
Total Water Withdrawn by Source	Megaliters	5,693	6,139	6,347
Through Third Parties (Network)	Megaliters	5,523	5,960	6,168
Surface and Groundwater Sources (rivers, canals, and wells)	Megaliters	5,432	5,875	6,083
Marine Sources	Megaliters	91	85	86
Extraction from Subterranean Sources (Wells)	Megaliters	170	179	179
Total Water Withdrawn by Type of Water	Megaliters	5,693	6,139	6,347
Saltwater	Megaliters	91	85	86
Freshwater	Megaliters	5,602	6,053	6,261
Metering Coverage	%	96%	97%	95%

Notes:

1. The measurement of coverage is expressed as a percentage, specifically representing the proportion of total revenues from quantified business units compared to the total consolidated revenues of Falabella S.A. Notably, the Home Improvement formats in Colombia and Mexico, as well as Financial Services in Mexico, are not included in this consolidation.
2. For months and facilities lacking specific information, consumption is estimated using a range of factors including expenses, surface area, and global data benchmarks. For instance, Sodimac Chile's water consumption figures for 2023 were estimated based on the 2021 data and the active surface area for 2023.
3. Total water withdrawal data is made available for analysis by source, though specifics regarding the extraction zone and type of water are not provided. This omission is due to the high degree of uncertainty in the quality of water consumption records, which necessitates reliance on estimates derived from expenditure, surface area, and global data comparisons.

Corporate Carbon Footprint

Description	Unit	2021	2022	2023
Scopes				
Scope 1	tCO ₂ e	148,378	164,969	145,950
Scope 2 (Location-based)	tCO ₂ e	192,721	181,454	165,080
Scope 2 (Market-based)	tCO ₂ e	101,493	94,103	53,219
Scope 1 + 2 (Market-based)	tCO₂e	249,871	259,072	199,169
Emissions intensity Scope 1 and 2 (tCO₂e per MM USD of revenues)	tCO₂e/MM USD	23	22	19
3.1 Inputs and Goods Purchased	tCO ₂ e	5,033,192	4,188,925	3,782,345
3.3 Non-A1 and A2 Energy-Related Activities	tCO ₂ e	2,233	2,380	2,644
3.4 Upstream Transportation and Distribution	tCO ₂ e	541,799	474,246	300,681
3.5 Waste Generated in Operations	tCO ₂ e	40,405	40,728	39,386
3.6 Business Travel	tCO ₂ e	2,334	5,832	8,422
3.7 Employee Transportation	tCO ₂ e	53,089	56,145	53,078
3.9 Downstream Transportation and Distribution	tCO ₂ e	988,665	1,104,404	1,018,323
3.11 Final Disposal of Products Sold	tCO ₂ e	4,143,476	2,907,128	2,715,934
3.12 Disposición final de productos vendidos	tCO ₂ e	443,779	370,854	286,441
3.13 Downstream Leased Assets (Market-based)	tCO ₂ e	6,080	8,411	6,435
Scope 3 (Market-based)	tCO₂e	11,255,053	9,159,052	8,213,690
Total (market-based)	tCO₂e	11,504,924	9,418,124	8,412,859
Measurement coverage	%	96%	97%	95%

Notes:

- 1. Calculation Methodology:** The reporting follows the "Corporate Accounting and Reporting Standard" set by the Greenhouse Gas Protocol (GHG Protocol). Emissions are quantified in tons of carbon dioxide equivalent (tCO₂e), covering seven greenhouse gases including CO₂, CH₄, N₂O, HFCs, PFCs, SF₆, and NF₃.
- 2. Emission Calculations:** Greenhouse gas (GHG) emissions data are derived by multiplying activity data by documented emission factors in line with GHG Protocol guidelines.
- 3. Global Warming Potentials:** The Global Warming Potentials utilized are from the IPCC Sixth Assessment Report (AR6), published in 2021.
- 4. Emission Factors:** Emission factors are sourced from traceable and recognized databases, updated annually where possible, and categorized into three main groups:
 - Energy: Derived from official sources within each country, including electricity and fuels.
 - Materials, Transport, Other: Based on factors published by DEFRA (Department for Environment, Food & Rural Affairs) or Ecoinvent 3.9.1.
 - Manufacture of Marketed Products: Calculated using a spend-based method with factors from DEFRA.
- 5. Scope 2 is reported by location method and market method.** The locational method reflects the average emissions of the grid from which the electricity is purchased (using an average emission factor); the market method reflects the emissions of the electricity that the organization has contractually chosen to purchase and where it has the certified attribute of the source of origin (using the emission factor of the specific generator providing the electricity). This year the residual emission factor published by the Chilean Ministry of Energy was included, which was applied retroactively also on the 2021 and 2022 data.
- 6. Customer Transfer Impact:** Evaluates the environmental impact of transferring customers to Falabella Group companies, using surveys to gather data on transportation means and travel distances.

- 7. Data Verification:** The 2023 data and the restatement of the 2021 baseline were independently verified in accordance with the GHG Protocol corporate standard and the GRI 305 standard.
- 8. Energy Consumption Reporting:** Mallplaza and Falabella Inmobiliario report their energy consumption for common areas and parking under Scope 2, and tenant consumption under Scope 3.
- 9. SA recalculation has been made for the years 2021-2022, in accordance with the GHG Protocol criteria.** The main adjustments are as follows:
 - i. Operational Adjustment:** Adjusted the methodology for estimating refrigerant gas leakage in department stores, home improvement stores, and supermarkets in Peru using actual refrigerant gas replenishment data.
 - ii. Emission Factor and Global Warming Potential Updates:** Shifted from AR5 to AR6 for Global Warming Potentials and updated the emission factors.
 - iii. Impact:** The recalculation resulted in a 12% increase in baseline emissions for Scope 1 and 2 (market-based) for the year 2021.
- 10. Carbon Intensity Calculation:** Based on absolute Scope 1 and 2 emissions normalized by the group's consolidated revenues for the reporting calendar year.
- 11. Measurement Coverage:** Expressed as a percentage of total revenues from the quantified business units relative to Falabella S.A.'s total consolidated revenues. Excludes Home Improvement formats in Colombia and Mexico, and Financial Services in Mexico.

Energy consumption of own operations

Description	Unit	2021	2022	2023	Unit	2023	Percentage
Total consumption	MWH	761,734	844,724	841,050	Terajoules (TJ)	3,028	100%
Total non-renewable energy	MWH	486,856	487,964	271,147	Terajoules (TJ)	976	32%
Fossil Fuels	MWH	62,728	70,467	63,732	Terajoules (TJ)	229	8%
Electricity from the grid	MWH	424,128	417,497	207,415	Terajoules (TJ)	747	25%
Steam/heating/cooling and other energy	MWH	-	-	-	Terajoules (TJ)	-	0%
Total renewable energy	MWH	274,877	356,760	569,903	Terajoules (TJ)	2,051	68%
Fully renewable electricity (photovoltaic panels)	MWH	17,809	18,866	15,974	Terajoules (TJ)	58	2%
100% renewable electricity (contractual)	MWH	274,788	337,788	553,755	Terajoules (TJ)	1,993	66%
Biofuels	MWH	89	106	174	Terajoules (TJ)	1	0%
Non-renewable energy	%	64%	58%	32%			
Renewable energy	%	36%	42%	68%			
Measurement coverage	%	96%	97%	95%			

Notes:

- Information is sourced from billing and internal records. We have conducted a retroactive review of electricity consumption and its renewable attribute documentation for 2021 and 2022. As a result, the reported figures have been restated compared to previous disclosures.
- Consumption data for months where billing is incomplete, such as December of the current year which has not yet been billed, are estimated.
- Our renewable energy usage includes energy from certified sources obtained through power purchase agreements (PPAs) and those with issued certificates (I-REC). Additionally, electricity generated from our own photovoltaic plants is included.
- The conversion factors used are sourced from the Chilean Ministry of Energy and are based on the Lower Calorific Power.
- Coverage is calculated as a percentage of total revenues from the quantified business units relative to Falabella S.A.'s total consolidated revenues. Notably, Home Improvement formats in Colombia and Mexico, and Financial Services in Mexico are not included in this consolidation.
- Energy consumption external to the organization is not covered in this disclosure. However, electricity consumption related to significant activities in the value chain is incorporated into the Scope 3 carbon footprint measurement.
- In the report, renewable energy supply is detailed as a percentage of total electricity consumption. This includes 100% renewable electricity sources (counter-current, I-RECs, on-site photovoltaic panels), which accounts for 73% of the total electricity mix.

(*). In compliance with SASB standards (CG-MR-130a.1), the report includes indicators on total energy consumed, the percentage of grid electricity, and the percentage of renewable energy used.

Waste

Description	Unit	2021	2022	2023
Hazardous waste				
Disposal in landfills	Tons	1,519	1,254	1,173
Recovery	Tons	59	252	78
Total hazardous waste generation	Tons	1,578	1,505	1,251
Non-hazardous waste				
Reuse	Tons	-	-	-
Recycle	Tons	41,401	37,497	52,770
Composted	Tons	271	742	903
Total non-hazardous waste recovered	Tons	41,672	38,238	53,673
Disposal in landfills	Tons	84,456	85,297	73,361
Other disposal methods	Tons	0	0	0
Total non-hazardous waste	Tons	126,128	123,535	127,035
% recovery of non-hazardous waste	%	33%	31%	42%
Measurement coverage	%	96%	97%	95%

Notes:

- Recovery Percentage: This corresponds to the sum of the tons of waste reused, recycled, or composted, relative to the total non-hazardous waste generated.
- The data primarily comes from information provided by the organization's waste managers, which is reported to the official systems of each country. In some branches where managers are not directly contracted, estimates are made based on the volume generated.
- There is no current breakdown by composition of the total amount of waste either destined for or diverted from disposal. The company will be defining guidelines and categories in 2024 to characterize the waste similar to household waste generated at the facilities and to establish a baseline for operational waste.
- The appropriateness of incineration with energy recovery as a recovery method has been reconsidered and is now recorded as final disposal.
- This is expressed as a percentage of the total revenues from the quantified business units over the total consolidated revenues of Falabella S.A. Home Improvement formats in Colombia and Mexico, and Financial Services in Mexico, do not consolidate.
- The final disposal of hazardous waste is carried out according to current regulations in the operations of Falabella and its subsidiaries included in this report. The recovery of hazardous waste includes the recycling of oils and batteries, which are managed in accordance with current regulations.

Food loss and waste

Description	Unit	2021	2022	2023
Food Loss	Tons	12,603	13,815	12,324
Food used for purposes other than disposal	Tons	708	1,567	1,262
Food Waste	Tons	11,895	12,248	11,062
Annual sales of food categories	USD MM	1,439	1,587	1,585
Measurement coverage	%	99%	100%	98%

Department	Unit	2021	2022	2023	Percentage (%)		
Groceries	Tons	2,376	2,961	2,460	20%	20%	Non-perishable
Beverages							
Butchery	Tons	1,285	1,478	1,423	12%		
Fishmongery							
Fruits and Vegetables	Tons	5,043	4,963	4,638	38%		
Deli	Tons	1,578	1,821	1,454	12%	80%	Perishable
Dairy							
Frozen Foods							
Bakery							
Pastry	Tons	1,515	1,544	1,472	12%		
Prepared Dishes	Tons	807	1,049	876	7%		
	Tons	12,604	13,815	12,324			100%

Notes:

- Measurement coverage is expressed as a percentage, reflecting the dollar value of food loss that has been quantified with its weight attribute for the indicator (weighable loss) against the total dollar value of food loss. The baseline values for 2021 and 2022 have been recalculated, achieving measurement coverage of 99% and 100%, respectively, for these years.
- The calculation considers only the Fast-Moving Consumer Goods (FMCG) and Perishables categories.

Taxes by Country of Operation

Country – Tax Jurisdiction	Total Revenues	Profit (Loss) Before Taxes	Tax paid	Tax Assessed (Current Year)	Number of Workers
ar: Argentina	99,517,760	6,544,582	457,183	616,977	900
br: Brazil	256,156,275	-9,676,513	326,397	420,066	3,217
cl: Chile	7,861,901,815	190,810,686	88,649,225	122,059,732	42,817
cn: China	9,671,734	509,206	183,836	109,298	152
hk: Hong Kong	-	-9,117	38,702	-	-
co: Colombia	951,165,265	-41,653,796	14,900,409	4,698,507	6,705
in: India	19,619,064	2,493,871	594,744	261,681	419
pe: Peru	3,314,233,115	73,247,516	41,628,591	27,775,534	28,628
uy: Uruguay	68,500,655	2,114,742	180,567	188,370	422
mx: Mexico	43,969,293	-23,362,871	97,883	-	153
us: United States	19,787	-820,657	1,352	-	1
gb: Great Britain	-	-5,168,922	-	33,269	-
de: Germany	9,067	3,935,128	16,436	15,613	-
Total	12,624,763,830	198,963,855	147,075,324	156,179,048	83,414

Notes:

- All reported amounts are in thousands of Chilean Pesos (CLP). For entities that do not use CLP in their accounting, the exchange rate as of December 31, 2023, is applied, except in the "Tax Paid" column. For this specific column, refer to the definition provided below.
- The figures in the above table are derived solely from entities within the Falabella Group that are consolidated for the purposes of the 2023 Consolidated Financial Statements of Falabella S.A. As a result, the personnel figures may differ from those reported in other sections of the 2023 Annual Report.
- Total Revenues:** Represents the aggregate of revenues from both related and unrelated parties, as recorded by each company within the reporting country.
- Profit (Loss) Before Tax:** Represents the aggregate profit or loss before tax as determined by each company within the reporting country.

- Tax Assessed:** This represents the income tax calculated on the taxable income of each company within the reporting country for the fiscal year 2023.
- Tax Paid:** As of the date of publishing this report, this column includes the taxes paid for the fiscal year 2022, which were due in the tax year 2023. This is consistent with the information presented in the 1937 Affidavit for Tax Year 2023 submitted to the Internal Revenue Service on behalf of Falabella S.A.
- Number of Workers:** Represents the total count of employees reported by each entity within the reporting country.

Non-financial audit letter



Independent Assurance Report

We have been engaged by Falabella S.A. (hereinafter the "Company"), to report and provide a limited assurance conclusion as to whether the assessment of the ESG Contents in Falabella S.A.'s 2023 Annual Report is in compliance with the preparation of the GRI Sustainability Reporting Standard and/or the Standard selected, in all material respects, under ISAE 3000 (hereinafter the "Report") for the year ended December 31, 2023.

The ESG Contents of the 2023 Annual Report covered by this limited assurance engagement are the following:

Indicators assured	Standard assured
302-1 Energy consumption within the organization	GRI
303-3 Water withdrawal	GRI
305-1 Direct (Scope 1) GHG emissions	GRI
305-2 Energy indirect (Scope 2) GHG emissions	GRI
305-3 Other indirect (Scope 3) GHG emissions	GRI
306-5 Waste directed to disposal	GRI
306-4 Waste diverted from disposal	GRI
403-9 Work-related injuries	GRI
403-10 Work-related ill health	GRI
CG-MR-130a.1 Energy management in retail & distribution	SASB
5.4.2 Basic salary and remuneration of women to men ratio	NC461
WRI Food product waste	WRI

Responsibilities of the Company

The Company confirms that the Sustainability Management is the party responsible for the ESG Contents in the 2023 Annual Report and the information in such Contents.

Our engagement has been conducted on the basis that the Company recognizes and understands that the Area Management is responsible for:

- (a) The presentation of the ESG Indicators in the 2023 Annual Report included in the engagement, complies with the Global Reporting Initiative (GRI) Sustainability Reporting Standard and/or the standard selected.
- (b) The preparation and fair presentation of the assertion that states that the ESG Contents in the Annual Report included in the engagement comply with the GRI Sustainability Reporting Standard and/or the standard selected.

© KPMG Auditores Consultores Limitada, a Chilean limited liability company (sociedad de responsabilidad limitada) and a member firm of the KPMG global organization of independent members firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved.

Santiago
Av. Presidente Riesco 5685,
piso 15, Las Condes



Falabella S.A.
Assurance of 2023 Integrated Annual Report in accordance with ISAE 3000.
Santiago, April 2, 2024
Page 2

- (c) The design, implementation and maintenance of the internal control that the General Management and the Area Management determine is necessary to allow compliance with the GRI standard and/or the standard selected and that it is free from non-compliance, whether due to fraud or error.
- (d) Prevention and detection of fraud and for identifying and ensuring that the Company complies with laws and regulations applicable to its activities;
- (e) The process to assure that the Sustainability Management, personnel involved with the preparation and presentation of the information of the Assurance Engagement are properly trained, systems are properly updated and that any changes to relevant Assurance Engagement information include all significant business units.
- (f) This responsibility also includes informing us of any changes in the Company's operations from January 1, 2023 through the date of issuance of our conclusion.

Responsibility of the Assurance Practitioner

Our responsibility is to issue an independent limited assurance report as to whether the ESG Contents in the Annual Report included in the Assurance Engagement comply with the Global Reporting Initiative (GRI) Sustainability Reporting Standard and/or the standard selected, in all material respects, under ISAE 3000.

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is based on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional conduct and implemented quality control procedures that are applicable to the individual engagement in accordance with the requirements of the International Standard on Quality Control 1 Quality Control for Companies that Perform Audits and Reviews of Historical Financial Information, and Other Assurance and Related Services Engagements ("ISQM 1") and plan and perform our work to obtain an independent limited assurance conclusion. Based on the foregoing, we confirm that we have performed this engagement for Falabella S.A. independently and free of conflicts of interest.

The scope of an independent limited assurance engagement is substantially lower than that of a reasonable assurance engagement, and accordingly, the assurance provided is also lower.

The procedures we performed are based on our professional judgment and included inquiries, process observation, documentation analysis, analytical procedures and sample review tests described below:

- We interviewed key personnel of the Falabella S.A.'s Sustainability Management, in order to assess the process for preparing and defining the contents and the information systems used for the Assurance Engagement.
- We verified the data included in the Assurance Engagement from the supporting documentation provided by Management. However, our procedures did not include testing the data on which the estimates are based or separately developing our own estimates against which to evaluate Falabella S.A.'s estimates.

© KPMG Auditores Consultores Limitada, a Chilean limited liability company (sociedad de responsabilidad limitada) and a member firm of the KPMG global organization of independent members firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved.



- We analyzed the processes of gathering and internal control for the quantitative data reflected in the Assurance Engagement.
- We verified the reliability of the information using analytical procedures and review tests based on sampling and review of calculations through recalculations.
- We reviewed the wording and the composition of the Annual Report containing the Assurance Engagement.

The procedures performed on a limited assurance engagement vary in nature and timing, and are less extensive than those performed for a reasonable assurance engagement. Consequently, the level of safety obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

Purpose of our report

In accordance with the terms of our engagement, this assurance report has been prepared for Falabella S.A. for the purpose of assisting Corporate Strategy and Sustainability Management in determining whether the ESG Indicators in the 2023 Annual Report included in the Assurance Engagement and, subject to limited assurance, are prepared and presented in accordance with the Global Reporting Initiative (GRI) for Sustainability Reporting Standard and/or the standard selected, in all material respects, under ISAE 3000.

Restrictions on use of the report

Falabella S.A. confirms that the users of its 2023 Annual Report and our assurance reports regarding the ESG Indicators in the 2023 Annual Report are the Company's Management, Board of Directors, employees and suppliers, the local communities of the locations where the Company performs its activities, the investors and regulators of Falabella S.A., and the guild organizations to which the Company is affiliated, as support for their decision-making processes.

Any third party other than the Users indicated in the preceding paragraph, who obtains access to our Report or a copy thereof and determines to rely on it, or any part thereof, does so at its own risk. To the fullest extent permitted by law, we do not accept or assume responsibility or liability to parties other than "Users" for our work, for this limited assurance report, or for the conclusions we have reached.

This report is provided to Falabella S.A. on the basis that it may not be copied or referred to, in whole or in part, without our prior written consent. Furthermore, this report may only be disclosed, in its entirety and not in part, for the internal purposes of Falabella S.A. and to third parties in order to show that the contents reported have been verified by an independent third party.



Our conclusions

Our conclusion has been established based on and subject to the matters described in this Report.

We believe that the evidence we have obtained is sufficient and appropriate to support the conclusion expressed below.

Based on the procedures performed and evidence obtained, described above, nothing has come to our attention that would indicate to us that the ESG Contents in the 2023 Annual Report listed included in the Assurance Engagement, for the year ended December 31, 2023, are not prepared and presented fairly, in all material respects, in accordance with the Global Reporting Initiative (GRI) Sustainability Reporting Standard and/or the standard selected, under ISAE 3000, including the reliability of the data, the adequacy of the information presented and the absence of significant deviations and omissions.

The translation of the practitioner's report is provided as a free translation from the Spanish language original, which is the official and binding version. Such translation has been made solely for the convenience of non-Spanish readers.

Very truly yours,

KPMG Ltda.

Signed in the Spanish version

Karin Eggers G.
 Head ESG Services, KPMG Chile
 Co-Lead ESG, South American Cluster

Declaration of Responsibility



DECLARACIÓN DE RESPONSABILIDAD

De conformidad con lo establecido en el numeral 10 del literal C del párrafo I de la Sección II de la Norma de Carácter General n.º 30 de la Comisión para el Mercado Financiero de la República de Chile (en adelante, la "CMF"); y, teniendo en cuenta la información que les fuera proporcionada por la administración de Falabella S.A. (en adelante, "Falabella"), sociedad anónima abierta constituida y vigente de conformidad con las leyes de la República de Chile, con rol único tributario n.º 90.749.000-9 e inscrita en el Registro de Valores de la CMF bajo el n.º 582; por medio de la presente declaración los Directores de Falabella firmantes de la misma y su Gerente General, quien también la suscribe, se hacen responsables, bajo juramento, de la veracidad de la información incorporada en la Memoria Anual 2023 de Falabella.


Enrique Ostale Cambiaso (5 abr., 2024 15:26 EDT)

Enrique Ostale Cambiaso
RUT 8.681.278-9
Presidente


Juan Carlos Cortés (5 abr., 2024 15:32 EDT)

Juan Carlos Cortés Solari
RUT 7.017.522-3
Director


cecilia Karlezi (5 abr., 2024 15:26 EDT)

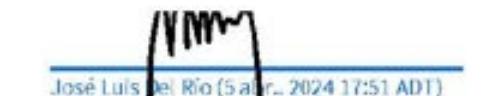
Maria Cecilia Karlezi Solari
RUT 7.005.097-8
Directora

[No Asistió]

Paola Cúneo Queirolo
RUT 8.506.868-7
Directora


Carlo Solari Donaggio (5 abr., 2024 16:59 ADT)

Carlo Solari Donaggio
RUT 9.585.749-3
Director


José Luis del Río (5 abr., 2024 17:51 ADT)

José Luis del Río Goudie
RUT 4.773.832-6
Director


Alfredo Moreno Charme (5 abr., 2024 18:19 ADT)

Alfredo Moreno Charme
RUT 6.992.929-k
Director


Andres Roccatagliata Orsini (5 abr., 2024 16:59 ADT)

Andres Roccatagliata Orsini
RUT 8.521.864-6
Director


German Quiroga Vilardo (5 abr., 2024 16:36 ADT)

German Quiroga Vilardo
(E-0)
Director


Alejandro González Dale (5 abr., 2024 16:24 ADT)

Alejandro González Dale
RUT 10.054.917-4
Gerente General

NCG 461 Index

FALABELLA

[WELCOME](#)

[WE ARE FALABELLA](#)

[CORPORATE GOVERNANCE](#)

[OUR TEAM](#)

[CREATING LONG-TERM VALUE](#)

[VALUE CHAIN](#)

[SOCIAL IMPACT](#)

[ENVIRONMENTAL IMPACT](#)

[ANNEXES](#)

[FINANCIAL STATEMENTS](#)

Section	Indicator	Sub-indicator	Reference	Number	Point	Page #
Organizational profile	Mission, vision, purpose and values	-	2.1.	-	-	10, 52
Organizational profile	Historical information	-	2.2.	-	-	11 a12
Organizational profile	Ownership	Company Controller	2.3.1.	-	-	42
Organizational profile	Ownership	Significant changes in ownership or control	2.3.2.	-	-	42
Organizational profile	Ownership	Description of majority shareholders	2.3.3.	-	-	42
Organizational profile	Ownership	Shares, their features and rights	2.3.4.	i.	-	42
Organizational profile	Ownership	Shares, their features and rights	2.3.4.	ii.	-	42
Organizational profile	Ownership	Shares, their features and rights	2.3.4.	iii.	a)	44
Organizational profile	Ownership	Shares, their features and rights	2.3.4.	iii.	b)	42
Organizational profile	Ownership	Shares, their features and rights	2.3.4.	iii.	c)	42
Organizational profile	Ownership	Other securities	2.3.5.	-	-	44
Corporate governance	Governance framework	-	3.1.	i.	-	37
Corporate governance	Governance framework	-	3.1.	ii.	-	37
Corporate governance	Governance framework	-	3.1.	iii.	-	45 a 54
Corporate governance	Governance framework	-	3.1.	iv.	-	109 a 113
Corporate governance	Governance framework	-	3.1.	v.	-	150
Corporate governance	Governance framework	-	3.1.	vi.	-	77 a 94
Corporate governance	Governance framework	-	3.1.	vii.	-	26, 36, 74 a 94
Corporate governance	Board of Directors	-	3.2.	i.	-	32
Corporate governance	Board of Directors	-	3.2.	ii.	-	34
Corporate governance	Board of Directors	-	3.2.	iii.	-	38
Corporate governance	Board of Directors	-	3.2.	iv.	-	34
Corporate governance	Board of Directors	-	3.2.	v.	-	36 a 37
Corporate governance	Board of Directors	-	3.2.	vi.	-	37
Corporate governance	Board of Directors	-	3.2.	vii.	-	37
Corporate governance	Board of Directors	-	3.2.	viii.	-	37
Corporate governance	Board of Directors	-	3.2.	ix.	a)	37
Corporate governance	Board of Directors	-	3.2.	ix.	b)	36
Corporate governance	Board of Directors	-	3.2.	ix.	c)	37
Corporate governance	Board of Directors	-	3.2.	x.	-	33

Section	Indicator	Sub-indicator	Reference	Number	Point	Page #
Corporate governance	Board of Directors	-	3.2.	xi.	-	33
Corporate governance	Board of Directors	-	3.2.	xii.	a)	33
Corporate governance	Board of Directors	-	3.2.	xii.	b)	33
Corporate governance	Board of Directors	-	3.2.	xii.	c)	54
Corporate governance	Board of Directors	-	3.2.	xii.	d)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	a)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	b)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	c)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	d)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	e)	33
Corporate governance	Board of Directors	-	3.2.	xiii.	f)	34
Corporate governance	Board Committees	-	3.3.	i.	-	38 a 39
Corporate governance	Board Committees	-	3.3.	ii.	-	38 a 39
Corporate governance	Board Committees	-	3.3.	iii.	-	38
Corporate governance	Board Committees	-	3.3.	iv.	-	38
Corporate governance	Board Committees	-	3.3.	v.	-	38
Corporate governance	Board Committees	-	3.3.	vi.	-	37
Corporate governance	Board Committees	-	3.3.	vii.	-	38
Corporate governance	Senior executives	-	3.4.	i.	-	40
Corporate governance	Senior executives	-	3.4.	ii.	-	40
Corporate governance	Senior executives	-	3.4.	iii.	-	40
Corporate governance	Senior executives	-	3.4.	iv.	-	43
Corporate governance	Compliance with national or international codes	-	3.5.	-	-	34
Corporate governance	Risk management	-	3.6.	i.	-	55 a 59
Corporate governance	Risk management	-	3.6.	ii.	a)	60 a 66
Corporate governance	Risk management	-	3.6.	ii.	b)	58 a 59
Corporate governance	Risk management	-	3.6.	ii.	c)	58 a 59
Corporate governance	Risk management	-	3.6.	ii.	d)	58 a 59
Corporate governance	Risk management	-	3.6.	ii.	e)	58 a 59
Corporate governance	Risk management	-	3.6.	iii.	-	58 a 59

Section	Indicator	Sub-indicator	Reference	Number	Point	Page #
Corporate governance	Risk management	-	3.6.	iv.	-	56 a 58
Corporate governance	Risk management	-	3.6.	v.	-	56 a 58
Corporate governance	Risk management	-	3.6.	vi.	-	56 a 58
Corporate governance	Risk management	-	3.6.	vii.	-	45
Corporate governance	Risk management	-	3.6.	viii.	-	67
Corporate governance	Risk management	-	3.6.	ix.	-	54
Corporate governance	Risk management	-	3.6.	x.	-	41
Corporate governance	Risk management	-	3.6.	xi.	-	39
Corporate governance	Risk management	-	3.6.	xii.	-	39
Corporate governance	Risk management	-	3.6.	xiii.	-	50
Corporate governance	Relationship with stakeholders and the general public	-	3.7.	i.	-	109 a 113
Corporate governance	Relationship with stakeholders and the general public	-	3.7.	ii.	-	109 a 113
Corporate governance	Relationship with stakeholders and the general public	-	3.7.	iii.	-	36
Corporate governance	Relationship with stakeholders and the general public	-	3.7.	iv.	-	44
Strategy	Time horizons	-	4.1.	-	-	29
Strategy	Strategic objectives	-	4.2.	-	-	14 a 23, 107 a 108
Strategy	Investment plans	-	4.3.	-	-	30
People	Workforce	Number of people by gender	5.1.1.	-	-	70
People	Workforce	Number of people by nationality	5.1.2.	-	-	71
People	Workforce	Number of people by age range	5.1.3.	-	-	73
People	Workforce	Length of service	5.1.4.	-	-	72
People	Workforce	Number of people with disabilities	5.1.5.	-	-	91
People	Employment status	-	5.2.	-	-	70
People	Workplace flexibility	-	5.3.	-	-	70
People	Salary equity, by gender	Equity policy	5.4.1.	-	-	88 a 94
People	Salary equity, by gender	Salary gap	5.4.2.	-	-	90
People	Workplace and sexual harassment	-	5.5.	-	-	54, 94
People	Occupational safety	-	5.6.	-	-	100 a 101
People	Postnatal leave	-	5.7.	-	-	97 A 98
People	Training and benefits	-	5.8.	i.	-	77 A 78

Section	Indicator	Sub-indicator	Reference	Number	Point	Page #
People	Training and benefits	-	5.8.	ii.	-	78
People	Training and benefits	-	5.8.	iii.	-	78
People	Training and benefits	-	5.8.	iv.	-	79 A 80
People	Training and benefits	-	5.8.	v.	-	96
People	Subcontractor policy	-	5.9.	-	-	125
Business model	Industrial sector	-	6.1.	i.	-	25
Business model	Industrial sector	-	6.1.	ii.	-	16 A 23
Business model	Industrial sector	-	6.1.	iii.	-	24
Business model	Industrial sector	-	6.1.	iv.	-	24
Business model	Industrial sector	-	6.1.	v.	-	109 a 113
Business model	Industrial sector	-	6.1.	vi.	-	117 a 120
Business model	Business Committee	-	6.2.	i.	-	16 a 23
Business model	Business Committee	-	6.2.	ii.	-	16 a 23
Business model	Business Committee	-	6.2.	iii.	-	124
Business model	Business Committee	-	6.2.	iv.	-	16
Business model	Business Committee	-	6.2.	v.	-	27
Business model	Business Committee	-	6.2.	vi.	-	27
Business model	Business Committee	-	6.2.	vii.	-	27
Business model	Business Committee	-	6.2.	viii.	-	61 a 66
Business model	Stakeholders	-	6.3.	-	-	109 a 113
Business model	Properties and facilities	-	6.4.	i.	-	16
Business model	Properties and facilities	-	6.4.	ii.	-	N.A.
Business model	Properties and facilities	-	6.4.	iii.	-	13
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	i.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	ii.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	iii.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	iv.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	v.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	vi.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	vii.	-	28

Section	Indicator	Sub-indicator	Reference	Number	Point	Page #
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	viii.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	ix.	-	28
Business model	Subsidiaries, associates and investments in other companies	Subsidiaries and associates	6.5.1.	x.	-	28
Business model	Subsidiaries, associates and investments in other companies	Investments in other companies	6.5.2.	i.	-	28
Business model	Subsidiaries, associates and investments in other companies	Investments in other companies	6.5.2.	ii.	-	28
Business model	Subsidiaries, associates and investments in other companies	Investments in other companies	6.5.2.	iii.	-	28
Business model	Subsidiaries, associates and investments in other companies	Investments in other companies	6.5.2.	iv.	-	28
Supplier management	Supplier payments	-	7.1.	-	-	124
Supplier management	Supplier payments	-	7.1.	i.	-	124
Supplier management	Supplier payments	-	7.1.	ii.	-	124
Supplier management	Supplier payments	-	7.1.	iii.	-	124
Supplier management	Supplier payments	-	7.1.	iv.	-	124
Supplier management	Supplier payments	-	7.1.	v.	-	124
Supplier management	Supplier assessment	-	7.2.	-	-	123 a 131
Indicators	Legal and regulatory compliance	In relation to customers	8.1.1.	-	-	141
Indicators	Legal and regulatory compliance	In relation to employees	8.1.2.	-	-	99 a 101
Indicators	Legal and regulatory compliance	Environmental	8.1.3.	-	-	165 a 180
Indicators	Legal and regulatory compliance	Free competition	8.1.4.	-	-	51
Indicators	Legal and regulatory compliance	Others	8.1.5.	-	-	50
Indicators	Sustainability indicators by industry	-	8.2.	-	-	234
Significant events	-	-	9.	-	-	37
Comments from shareholders and the Directors' Committee	-	-	10.	-	-	38
Financial reports	-	-	11.	-	-	2

SASB Index

FALABELLA

[WELCOME](#)

[WE ARE FALABELLA](#)

[CORPORATE GOVERNANCE](#)

[OUR TEAM](#)

[CREATING LONG-TERM VALUE](#)

[VALUE CHAIN](#)

[SOCIAL IMPACT](#)

[ENVIRONMENTAL IMPACT](#)

[ANNEXES](#)

[FINANCIAL STATEMENTS](#)

Matter	Accounting/activity parameter	Category	Unit of measurement	Code	Page #
Energy management in retailing and distribution	1) Total energy consumed, (2) percentage of electricity from the grid, (3) percentage of renewables	Quantitative	Gigajoules (GJ), percentage (%)	CG-MR-130a.1	224
Data security	Description of the approach to identify and address data security risks	Debate and analysis	n/a	CG-MR-230a.1	62
Data security	1) Number of data breaches, (2) percentage involving personally identifiable information, (3) number of affected customers	Quantitative	Number, percentage (%)	CG-MR-230a.2	62, 151
Internships	1) Average hourly wage and 2) percentage of store employees earning minimum wage, by region	Quantitative	Communication currency, percentage (%)	CG-MR-310a.1	99
Internships	(1) voluntary and (2) involuntary turnover rate of store employees	Quantitative	Speed	CG-MR-310a.2	76
Internships	Total monetary losses from legal proceedings related to non-compliance with labor law.	Quantitative	Communication currency	CG-MR-310a.3	99
Diversity and inclusion in the workforce	Percentage representation of gender and racial/ethnic groups in (1) management and (2) all other employees	Quantitative	Percentage (%)	CG-MR-330a.1	32 a 33, 70 a 73
Diversity and inclusion in the workforce	Total monetary losses from legal proceedings related to employment discrimination.	Quantitative	Communication currency	CG-MR-330a.2	94
Product procurement, packaging and marketing	Revenue from products certified by third parties as complying with environmental or social sustainability standards	Quantitative	Communication currency	CG-MR-410a.1	134 a 135
Product procurement, packaging and marketing	Analysis of processes to assess and manage risks and hazards associated with chemicals in products.	Debate and analysis	n/a	CG-MR-410a.2	142
Product procurement, packaging and marketing	Analysis of strategies to reduce the environmental impact of packaging	Debate and analysis	n/a	CG-MR-410a.3	180
Activity parameters	Number of: (1) retail locations and (2) distribution centers	Quantitative	Number	CG-MR-000.A	13, 139
Activity parameters	Total surface area of: (1) retail space and (2) distribution centers	Quantitative	Square meters (m2)	CG-MR-000.B	13, 139

Summary Financial Statements

FALABELLA

WELCOME

WE ARE FALABELLA

CORPORATE GOVERNANCE

OUR TEAM

CREATING LONG-TERM VALUE

VALUE CHAIN

SOCIAL IMPACT

ENVIRONMENTAL IMPACT

ANNEXES

FINANCIAL STATEMENTS

Assets

Reformulated (Note 3)

	N°	Dec-31-23	Dec-31-22	Jan-1-22
Assets				
Non-banking businesses	Note	ThCh\$	ThCh\$	ThCh\$
Current Assets				
Cash and cash equivalents	4	1,077,819,144	624,072,761	533,265,538
Other financial assets	5	38,397,594	112,429,863	45,368,100
Other non-financial assets	6	152,690,755	162,270,012	123,118,533
Trade and other accounts receivable	7	453,631,138	420,633,119	392,422,932
Accounts receivable from related parties	8	31,277,386	27,478,557	19,394,535
Inventory	9	1,538,539,323	1,951,392,228	1,867,793,791
Tax assets	10	103,707,214	110,618,323	52,894,382
Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners		3,396,062,554	3,408,894,863	3,034,257,811
Non-current assets or disposal groups classified as held for sale or as held for distribution to owners	2,16	78,601,331	39,185,168	38,129,032
Non-current assets or disposal groups classified as held for sale or as held for distribution to owners		78,601,331	39,185,168	38,129,032
Total Current Assets		3,474,663,885	3,448,080,031	3,072,386,843

Reformulated (Note 3)

	N°	Dec-31-23	Dec-31-22	Jan-1-22
Non-current assets				
Other financial assets	5	344,097,809	293,815,287	507,250,640
Other non-financial assets	6	54,881,331	58,937,158	79,200,811
Accounts receivable from clients	7	26,749,492	14,308,768	11,810,824
Accounts receivable to related parties	8	32,078,766	33,394,991	30,315,227
Investments accounted for using the equity method	12	370,041,985	271,551,154	246,099,787
Intangible assets other than goodwill	13	281,914,926	323,599,592	331,012,433
Goodwill	14	660,123,340	642,706,575	626,955,302
Property, plant and equipment	15	3,855,247,147	3,728,570,708	3,542,541,095
Investment properties	16	4,650,455,620	4,284,075,118	4,059,301,738
Non-current tax assets	10	-	4,950,220	13,289,193
Deferred tax assets	11	605,177,869	440,401,657	256,055,222
Total non-current assets		10,880,768,285	10,096,311,228	9,703,832,272
Total assets - non-banking business		14,355,432,170	13,544,391,259	12,776,219,115

	N°	Reformulated (Note 3)		
		Dec-31-23	Dec-31-22	Jan-1-22
Banking services assets				
Cash and bank deposits	4	695,635,844	638,895,096	562,625,424
Transactions with settlement in progress	4	41,148,514	87,632,430	59,886,059
Financial assets to trade at fair value through profit or loss	18	171,402,004	50,611,083	99,356,256
Rights for resale agreements and securities loans		10,843,808	-	15,171,250
Debt financial instruments	18	132,959,167	78,560,261	-
Financial derivative contracts	17	696,710,038	841,612,040	692,381,202
Due from banks		2,100,357	3,073,944	-
Loans and accounts receivable from customers - Commercial	7	75,664,738	76,429,716	73,287,020
Loans and accounts receivable from customers - Housing	7	618,657,583	612,284,624	568,571,242
Loans and accounts receivable from customers - Consumption	7	4,998,092,528	5,420,108,944	4,704,969,068
Financial assets at fair value through other comprehensive income	18	1,499,981,937	1,376,300,826	2,018,807,924
Investments in companies	12	4,683,545	4,553,335	3,810,616
Intangibles	13	67,288,067	72,072,114	78,416,922
Property, plant and equipment	15	56,097,087	55,077,930	57,637,796
Current taxes	10	54,191,448	105,016,422	21,297,373
Deferred taxes	11	123,467,611	89,857,624	75,691,795
Other assets	19	235,028,037	316,333,514	252,740,585
Non-current assets and disposal group for sale		-	-	61,484
Total bank services assets		9,483,952,313	9,828,419,903	9,284,712,016
Total Assets		23,839,384,483	23,372,811,162	22,060,931,131

Liabilities and Net Equity

	N°	Reformulated (Note 3)		
		Dec-31-23	Dec-31-22	Jan-1-22
Net Equity and Liabilities				
Non-banking Business	Note	ThCh\$	ThCh\$	ThCh\$
Current Liabilities				
Other financial liabilities	20	345,809,883	975,421,824	508,082,080
Leasing liabilities, current	21	112,307,196	103,280,339	96,132,009
Trade and other accounts payable	22	1,268,072,192	1,051,701,469	1,296,379,060
Accounts payable to related parties	8	19,264,085	22,310,981	33,530,717
Other current provisions	23	21,486,978	27,514,370	27,769,367
Current tax liabilities	10	42,362,195	36,232,907	90,466,042
Employee benefits provisions	24	211,617,154	222,839,062	207,125,196
Other non-financial liabilities	25	216,316,664	219,776,798	188,173,945
Total Current Liabilities		2,237,236,347	2,659,077,750	2,447,658,416
Non-current Liabilities				
Other financial liabilities	20	4,272,529,220	3,670,888,702	3,143,925,925
Leasing liabilities, non-current	21	1,093,269,288	1,076,202,280	978,459,876
Trade and other accounts payable, non-current	22	1,216,263	1,202,938	1,098,361
Accounts Payable to Related Entities, non-current	8	15,295,000	-	-
Other long-term provisions	23	7,453,515	9,798,971	9,394,347
Deferred tax liabilities	11	855,071,117	809,557,825	780,409,052
Employee benefits provision	24	53,649,589	61,554,789	47,702,105
Other non-financial liabilities	25	52,930,081	48,347,136	48,385,267
Total Non-current Liabilities		6,351,414,073	5,677,552,641	5,009,374,933
Total Non-banking Business Liabilities		8,588,650,420	8,336,630,391	7,457,033,349

El N° Nota hace referencia a los Estados Financieros de la entidad, presentes en la parte final de este reporte.

	N°	Reformulated (Note 3)		
		Dec-31-23	Dec-31-22	Jan-1-22
Banking Services Liabilities (Presentation)				
Deposits and other demand liabilities	26	1,689,715,034	1,683,229,584	2,311,017,791
Transactions with settlement in progress	4	212,046,888	176,534,453	448,849,277
Retro-purchase agreements and securities loans		5,498,092	-	-
Time deposits and other term deposits	26	3,968,018,273	3,675,595,995	2,422,073,787
Financial derivative contracts	17	708,013,190	884,639,429	779,430,144
Due to banks	27	316,015,560	627,607,003	781,593,376
Debt instruments issued	28	348,360,092	265,362,881	183,629,545
Regulatory capital financial instruments issued	28	24,154,651	27,684,058	28,378,307
Other financial obligations	28	49,086,814	57,840,000	65,170,753
Leasing liabilities	21	26,571,465	24,882,984	26,397,415
Deferred taxes		-	-	19,975,132
Provisions	23	13,942,479	18,081,015	53,761,481
Other liabilities	29	432,800,281	487,036,930	377,389,356
Total Banking Services Liabilities		7,794,222,819	7,928,494,332	7,497,666,364
Total Liabilities		16,382,873,239	16,265,124,723	14,954,699,713
Net Equity				
Issued capital	37	919,419,389	919,419,389	919,419,389
Retained earnings		5,451,407,553	5,349,387,522	5,277,343,537
Share premium	37	93,482,329	93,482,329	93,482,329
Own shares in portfolio		-	-27,738,111	-27,738,111
Other reserves	37	-163,126,687	-376,398,857	-246,427,061
Equity attributable to owners of the parent		6,301,182,584	5,958,152,272	6,016,080,083
Non-controlling interests		1,155,328,660	1,149,534,167	1,090,151,335
Total Equity		7,456,511,244	7,107,686,439	7,106,231,418
Total Equity and Liabilities		23,839,384,483	23,372,811,162	22,060,931,131

The Note number refers to the Financial Statements of the entity, present in the final part of this report.

Statement of Income

	N° Note	Reformulated (Note 3)	
		Jan-1-23 Dec-31-23 ThCh\$	Jan-1-22 Dec-31-22 ThCh\$
Statement of Income			
Non-banking Business			
Revenue from continuing operations	30	9,355,114,657	10,464,385,294
Cost of sales	31	-6,423,567,144	-7,214,182,776
Gross Profit		2,931,547,513	3,250,202,518
Distribution costs		-186,697,560	-230,005,275
Administrative expenses	32	-2,357,878,581	-2,442,315,801
Other expenses, by function		-125,990,851	-221,020,662
Other gains (losses)	34	226,571,067	147,526,966
Financial income		46,977,320	61,815,590
Financial expenses	33	-350,424,957	-309,849,692
Equity interest in profits (losses) of associates accounted for using the equity method	12	19,044,549	16,815,716
Foreign currency translation		38,739,340	-7,706,670
Income from indexation units	33	-66,019,020	-153,721,901
Profit (Loss), before Taxes		175,868,820	111,740,789
Income tax expense	11	-27,913,013	20,698,736
Profit (Loss) from Non-banking Business		147,955,807	132,439,525
Banking Services (Presentation)			
Interest revenue	30	1,478,556,460	1,379,660,738
Interest expenses	31	-448,056,203	-308,953,578
Net Income from Interest		1,030,500,257	1,070,707,160

Reformulated (Note 3)

	N° Note	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-22 Dec-31-22 ThCh\$
Indexation revenue	30	41,291,160	103,654,169
Indexation expenses	31	-27,366,890	-72,212,987
Net Income from Indexation		13,924,270	31,441,182
Fee revenue	30	348,379,315	320,766,143
Fee expenses	31	-102,362,057	-132,047,614
Net Fee Income		246,017,258	188,718,529
Net income from financial operations		41,804,830	30,629,556
Net exchange gains (losses)		-1,097,673	-22,050,715
Other operating income		22,017,939	17,219,311
Provision for loan losses	31	-685,758,079	-563,865,750
Total Operating Income, net		667,408,802	752,799,273
Employee remunerations and expenses	32	-152,907,769	-143,950,622
Administrative expenses	32	-405,226,486	-387,437,700
Depreciation and amortization	32	-40,364,506	-42,622,992
Other operating expenses	32	-46,701,967	-37,351,344
Total Operating Expenses		-645,200,728	-611,362,658
Operating Income		22,208,074	141,436,615
Income from equity method investments in companies	12	886,961	1,085,254
Income before Income Taxes		23,095,035	142,521,869
Income tax expense	11	17,533,669	-1,479,651
Profit (loss) from Banking Business		40,628,704	141,042,218
Profit (Loss)		188,584,511	273,481,743

Reformulated (Note 3)

	N° Note	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-22 Dec-31-22 ThCh\$
Profit (loss), Attributable to:			
Owners of the parent	35	60,640,788	169,419,696
Non-controlling interests		127,943,723	104,062,047
Profit (Loss)		188,584,511	273,481,743
Earnings (loss) per share			
Basic earnings (loss) per share			
Basic earnings (loss) per share from continuing operations	35	0,024	0,068
Basic Earnings (Loss) per Share		0,024	0,068
Diluted Earnings (Loss) per Share			
Diluted earnings (loss) per share from continuing operations	35	0,024	0,068
Diluted Earnings (Loss) per Share		0,024	0,068

The Note number refers to the Financial Statements of the entity, present in the final part of this report.

Statement of Comprehensive Income

Reformulated (Note 3)

	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-22 Dec-31-22 ThCh\$
Statement of Comprehensive Income		
Net income for the period	188,584,511	273,481,743
Components of other comprehensive income that will not be reclassified to income for the year, before tax		
Actuarial losses for defined benefit plans, before tax	4,575,489	-13,317,496
Other comprehensive income that will not be reclassified to income for the year	4,575,489	-13,317,496
Components of other comprehensive income that will be reclassified to income for the year, before tax		
Foreign currency conversion		
Gain on foreign currency conversion, before tax	303,972,819	-3,411,776
Other comprehensive income, before tax, from foreign currency conversion	303,972,819	-3,411,776
Income (losses) from re-measurement of financial assets held for sale, before tax	21,619,586	2,956,130
Other comprehensive income, before tax, on financial assets held for sale	21,619,586	2,956,130
Cash flow hedges		
Gain (loss) from cash flow hedges, before tax	-26,686,790	-204,203,723
Other comprehensive income from cash flow hedges, before tax	-26,686,790	-204,203,723
Other components of other comprehensive income that will be reclassified to income for the year, before tax	298,905,615	-204,659,369
Income taxes related to components of other comprehensive income		
Income tax related to defined benefits plans in other comprehensive income	-1,235,382	3,595,722
Total income tax related to components of other comprehensive income that will not be reclassified to income for the year	-1,235,382	3,595,722

	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-22 Dec-31-22 ThCh\$
Income taxes related to components of other comprehensive income		
Income tax related to financial assets held for sale in other comprehensive income	-5,181,993	2,320,966
Income tax relating to cash flow hedges in other comprehensive income	7,360,244	55,134,571
Total income tax related to components of other comprehensive income	2,178,251	57,455,537
Total other comprehensive income (loss)	304,423,973	-156,925,606
Total comprehensive income	493,008,484	116,556,137
Comprehensive income attributable to		
Comprehensive income attributable to owners of the parent company	311,355,755	43,077,480
Comprehensive income (loss) attributable to non-controlling interests	181,652,729	73,478,657
Total comprehensive income	493,008,484	116,556,137

The Note number refers to the Financial Statements of the entity, present in the final part of this report.

Statement of Changes in Equity

a) For the year ended December 31, 2023, the Statement of Changes in Shareholders' Equity is as follows:

	Share capital (see Note 37)	Share premium	Treasury shares (Note 24.d)	Foreign currency conversion reserves	Cash flow hedge reserves	Actuarial gains or losses on defined benefit plans reserves	Gains or losses on re-measuring financial assets held for sale reserves	Other miscellaneous reserves	Other reserves	Retained earnings (losses)	Equity attributable to owners of the parent company	Non-controlling interests	Total shareholder's equity
Opening balance as of 01/01/2023 - Reformulated (Note 3)		93,482,329	-27,738,111										
Increase due to application of new accounting standards (Note 2.28 b)		-	-	-	-	-	-	-	-	41,379,243	41,379,243	2,067,642	43,446,885
Modified opening balance		93,482,329	-27,738,111	-93,972,992	-84,867,633	-30,857,262	-16,713,068	-149,987,902	-376,398,857	5,390,766,765	5,999,531,515	1,151,601,809	7,151,133,324
Comprehensive income													
Net income for the period	-	-	-	-	-	-	-	-	-	60,640,788	60,640,788	127,943,723	188,584,511
Other comprehensive income	-	-	-	251,729,861	-19,177,291	3,340,107	14,822,290	-	250,714,967	-	250,714,967	53,709,006	304,423,973
Total comprehensive income	-	-	-	251,729,861	-19,177,291	3,340,107	14,822,290	-	250,714,967	60,640,788	311,355,755	181,652,729	493,008,484
Equity issued		-	-	-	-	-	-	-	-	-	-	1,753,502	1,753,502
Dividends		-	-	-	-	-	-	-	-	-	-	-31,938,369	-31,938,369
Increase (decrease) due to transfers and other changes		-	-	-	-	-	-	-18,285,145	-18,285,145	-	-18,285,145	-147,741,011	-166,026,156
Increase (decrease) for transactions with treasury shares		-	27,738,111	-	-	-	-	-19,157,652	-19,157,652	-	8,580,459	-	8,580,459
Total changes in equity	-	-	27,738,111	251,729,861	-19,177,291	3,340,107	14,822,290	-37,442,797	213,272,170	60,640,788	301,651,069	3,726,851	305,377,920
Closing balance as of 12/31/2023	919,419,389	93,482,329	-	157,756,869	-104,044,924	-27,517,155	-1,890,778	-187,430,699	-163,126,687	5,451,407,553	6,301,182,584	1,155,328,660	7,456,511,244

b) For the year ended December 31, 2022, the Statement of Changes in Shareholders' Equity is as follows:

	Share capital (see Note 37)	Share premium	Treasury shares (Note 24.d)	Foreign currency conversion reserves	Cash flow hedge reserves	Actuarial gains or losses on defined benefit plans reserves	Gains or losses on re-measuring financial assets held for sale reserves	Other miscellaneous reserves	Other reserves	Retained earnings (losses)	Equity attributable to owners of the parent company	Non-controlling interests	Total shareholder's equity
Opening balance as of 01/01/2023 - Reformulated (Note 3)	919,419,389	93,482,329	-27,738,111	-119,738,475	64,557,133	-21,135,488	-23,751,909	-146,358,322	-246,427,061	5,277,343,537	6,016,080,083	1,090,151,335	7,106,231,418
Comprehensive income													
Net income for the period	-	-	-	-	-	-	-	-	-	169,419,696	169,419,696	104,062,047	273,481,743
Other comprehensive income	-	-	-	25,765,483	-149,424,766	-9,721,774	7,038,841	-	-126,342,216	-	-126,342,216	-30,583,390	-156,925,606
Total comprehensive income	-	-	-	25,765,483	-149,424,766	-9,721,774	7,038,841	-	-126,342,216	169,419,696	43,077,480	73,478,657	116,556,137
Equity issued	-	-	-	-	-	-	-	-	-	-	-	21,887,950	21,887,950
Dividends	-	-	-	-	-	-	-	-	-	-97,375,711	-97,375,711	-32,092,631	-129,468,342
Increase (decrease) due to transfers and other changes	-	-	-	-	-	-	-	-3,629,580	-3,629,580	-	-3,629,580	-3,891,144	-7,520,724
Total changes in equity	-	-	-	25,765,483	-149,424,766	-9,721,774	7,038,841	-3,629,580	-129,971,796	72,043,985	-57,927,811	59,382,832	1,455,021
Closing balance as of 12/31/2022 - Reformulated (Note 3)	919,419,389	93,482,329	-27,738,111	-93,972,992	-84,867,633	-30,857,262	-16,713,068	-149,987,902	-376,398,857	5,349,387,522	5,958,152,272	1,149,534,167	7,107,686,439

Cash Flow Statement - Direct Method

Cash Flow Statement - Direct Method	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-23 Dec-31-23 ThCh\$
Statement of cash flows		
Cash flows provided by (used in) operating activities		
Non-banking Business (Presentation)		
Classes of proceeds from operating activities		
Proceeds from sale of goods and providing services	11,116,779,950	12,525,578,888
Classes of payments		
Payment to suppliers for supplying goods and services	-8,393,656,292	-10,461,121,093
Payments to and on account of employees	-1,377,732,444	-1,415,411,741
Income taxes refunded (paid)	-81,077,619	-166,498,406
Other cash inflows (outflows)	-271,075,497	-243,013,041
Subtotal net cash flows provided by Non-banking Business operating activities	993,238,098	239,534,607
Banking Services (Presentation)		
Consolidated net income (loss) for the period	40,628,704	141,042,218
Charges (credits) to income that do not involve cash movements:		
Depreciation and amortization	40,364,506	42,622,992
Credit risk provision	782,023,651	682,405,841
Net profit from equity method investments	-886,961	-1,085,254
Other charges that do not involve significant cash flow movements	-17,533,669	1,479,651
Net change in interest, indexations and fees accrued on assets and liabilities	-4,464,843	-2,810,334
Changes in assets and liabilities affecting operating cash flow:		
Decrease (Increase) of repurchase agreements and securities lending transactions	-10,843,808	15,171,250

	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-23 Dec-31-23 ThCh\$
Net increase in due to banks	973,587	-
Increase in loans and accounts receivable from clients	-356,649,182	-1,274,707,651
Net (increase) decrease in instruments held for trading	-86,469,316	4,723,620
Increase in deposits and other demand obligations	6,485,450	-627,788,207
Increase in deposits and other time deposits	287,921,087	1,086,638,398
Decrease in obligations with banks	-48,503,854	-11,273,440
Other use of cash	69,955,464	-128,890,654
Subtotal net cash flows provided by Banking Services operating activities	703,000,816	-72,471,570
Net cash flows provided by operating activities	1,696,238,914	167,063,037
Cash flows provided by (used in) investing activities		
Non-banking Business (Presentation)		
Contributions made to related companies	-20,889,750	-31,060,010
Loans to related parties	9,166,527	-22,383,522
Proceeds from disposal of property, plant and equipment	3,272,398	4,239,900
Additions to property, plant and equipment	-254,519,015	-291,618,003
Purchases of intangible assets	-15,477,153	-48,207,753
Amounts from sales of intangible assets	3,976,938	22,609,156
Additions to other long-term assets	-125,747,491	-123,402,499
Dividends received	8,696,086	11,350,722
Interest received	43,560,044	32,170,116
Other cash inflows (outflows)	5,387,416	6,125,542
Subtotal net cash flows used in investing activities in the Non-banking Business	-342,574,000	-440,176,351

	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-23 Dec-31-23 ThCh\$
Banking Services (Presentation)		
Net decrease in investment securities available for sale	43,155,054	-31,657,490
Purchase of fixed assets	-17,918,148	-17,133,417
Dividends received	999,892	550,442
Other sources of cash	11,617	3,396
Subtotal net cash flows used in Banking Services investing activities	26,248,415	-48,237,069
Net cash flows used in investing activities	-316,325,585	-488,413,420
Cash flows provided by (used in) financing activities Non-Banking Services (Presentation)		
Amounts from the issuance of shares	1,753,502	21,887,950
Payments for selling the entity's shares	8,580,459	-
Purchase non-controlling interests	-164,498,129	-
Proceeds from long-term loans	565,734,737	1,223,655,251
Proceeds from short-term loans	925,769,220	2,684,822,881
Total proceeds from loans	1,491,503,957	3,908,478,132
Payment of loans	-1,676,566,340	-3,242,059,701
Dividends paid	-9,032,554	-255,958,310
Interest paid	-238,051,590	-194,267,098
Other cash outflows	-797,452	-227,090
Subtotal net cash flows provided by (used in) Non-banking Business financing activities	-587,108,147	237,853,883

	Jan-1-23 Dec-31-23 ThCh\$	Jan-1-23 Dec-31-23 ThCh\$
Banking Services (Presentation)		
Retrieval of letters of credit	-4,529,784	-2,700,608
Bond Issuance and other liabilities (payment)	75,174,158	61,120,603
Payment of loans and other liabilities	-294,249,733	-167,120,133
Other cash outflows	-3,053,492	529,201
Subtotal net cash flows provided by (used in) Banking Services financing activities	-226,658,851	-108,170,937
Net cash flows (used in) provided by financing activities	-813,766,998	129,682,946
Net increase in cash and cash equivalents, before the effect of changes in the exchange rate	566,146,331	-191,667,437
Effects of changes in the exchange rate on cash and cash equivalents		
Effects of changes in the exchange rate on cash and cash equivalents	13,156,879	-20,634,568
Net increase in cash and cash equivalents	579,303,210	-212,302,005
Cash and cash equivalents at beginning of period	1,850,724,043	2,063,026,048
Cash and cash equivalents at end of period	2,430,027,253	1,850,724,043

The Note number refers to the Financial Statements of the entity, present in the final part of this report.

To review the Earnings Results Analysis of the period, go to the corporate website of Falabella S.A.

10 Consolidated Financial Statements

FALABELLA

Consolidated Financial Statements

FALABELLA S.A. AND SUBSIDIARIES

As of December 31, 2023.

INDEPENDENT AUDITORS' REPORT

To the Shareholders and Directors of
Falabella S.A.

Opinion

We have audited the consolidated financial statements of Falabella S.A. and Subsidiaries, which comprise the consolidated statements of financial position as of December 31, 2023, and the related consolidated statements of comprehensive income, changes in shareholders' equity, and cash flows for the year then ended, and the related notes to the consolidated financial statements.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of Falabella S.A. and Subsidiaries as of December 31, 2023, and the results of their operations and their cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB").

Basis for Opinion

We conducted our audit in accordance with auditing standards generally accepted in Chile. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of Falabella S.A. and Subsidiaries and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Emphasis of a matter – Change in accounting policy

As discussed in Note 3 to the consolidated financial statements, Falabella and Subsidiaries, implemented the change in the accounting policy for measuring their investment properties. Falabella and Subsidiaries have decided to adopt the fair value model as permitted by IAS 40 "Investment Properties" beginning on January 1, 2023, and recognizing its effects retrospectively. Our opinion is not modified with respect to this matter.

Emphasis of a matter - Adoption of the Amendments to IAS 12 "Deferred Taxes related to Assets and Liabilities arising from a Single Transaction"

As discussed in Note 2.28b to the consolidated financial statements, Falabella S.A. and Subsidiaries have adopted the amendments to IAS 12. The effects of this adoption are detailed in the note. Our opinion is not modified with respect to this matter.

Other matters

The consolidated statement of financial position of Falabella S.A. and Subsidiaries as of December 31, 2022, and the corresponding consolidated statements of comprehensive income, changes in equity and cash flows for the year then ended, before implementing on a retrospective basis the adjustments for the change in accounting policy in investment properties indicated in Note 3, were audited by other auditors whose report dated, February 28, 2023, expressed an unmodified opinion on those audited consolidated financial statements.

The opening consolidated financial statements as of January 1, 2022, and closing balances as of December 31, 2022, which are presented for comparative purposes only, include adjustments for the change in accounting policy in investment properties as discussed in Note 3. Our audit of the consolidated financial statements consolidated as of December 31, 2023, included the audit of the referred adjustments on the opening and closing balances of 2022, with the extent that we considered necessary in the circumstances.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards (“IFRS”) as issue by the International Accounting Standards Board (“IASB”). These responsibilities include the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to assess whether there are conditions or events that, considered in the aggregate, give raise to substantial doubt about Falabella S.A. and Subsidiaries’ ability to continue as a going concern for at least, but not limited to, twelve months from the end of the reporting period.

Auditor’s Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with auditing standards generally accepted in Chile will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than the risk of not detecting a a material misstatement from error, as fraud may involve collusion, forgery, intentional omissions, concealment, misrepresentations, or management override of controls. Misstatements are considered material if, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with auditing standards generally accepted in Chile, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Falabella S.A. and Subsidiaries' internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the appropriateness of the overall presentation of the financial statements.
- Conclude whether, in our opinion, there are conditions or events that, considered in the aggregate, raise substantial doubt about Falabella S.A. and subsidiaries' ability to continue as a going concern for at least, but not limited to, twelve months after from the end of the reporting period.

We are required to communicate to those charged with governance, among other matters, the planned scope and timing of the audit, and the significant audit findings, including any significant deficiency and material weaknesses in internal control that we identified during the audit.

The accompanying financial statement have been translated into English solely for the convenience of readers outside Chile.

Deloitte.

February 27, 2024
Santiago, Chile

DocuSigned by:



4A1A3834C94A452...

Alberto Kulenkampff G.
RUT: 8.499.162-7
Socio

Consolidated Statements of Financial Position

Consolidated Statements of Financial Position.....	1
Consolidated Statements of Comprehensive Income by Function	3
Consolidated Statements of Changes in Equity.....	5
Consolidated Statements of Cash Flow.....	6
Note 1 - Company Information.....	8
Note 2 - Summary of Significant Accounting Policies	9
Note 3 – Accounting Changes	36
Note 4 - Cash and Cash Equivalents.....	40
Note 5 - Other Current and Non-Current Financial Assets	42
Note 6 - Other Current and Non-Current Non-Financial Assets.....	42
Note 7 - Trade and Other Receivables	43
Note 8 - Related Company Receivables and Payables	46
Note 9 - Inventories.....	50
Note 10 - Current and Non-Current Tax Assets and Liabilities	50
Note 11 - Current and Deferred Income Tax	51
Note 12 - Investments in Associates.....	54
Note 13 - Intangible Assets other than Goodwill	57
Note 14 - Goodwill	61
Note 15 - Property, Plant and Equipment	64
Note 16 – Investment Property	69
Note 17 – Financial Derivatives from Banking Business.....	73
Note 18 – Financial Assets from Banking Business.....	73
Note 19 - Other Banking Business Assets.....	74
Note 20 - Other Current and Non-Current Financial Liabilities	75
Note 21 - Current and Non-Current Leasing Liabilities	83
Note 22 - Current and Non-Current Trade and Other Payables	86
Note 23 - Current and Non-Current Provisions.....	88
Note 24 - Current and Non-Current Employee Benefits Provisions.....	90
Note 25 - Other Current and Non-Current Non-Financial Liabilities.....	95
Note 26 - Savings accounts and other term deposits - Banking Business.....	95
Note 27 - Bank Obligations - Banking Business	96
Note 28 – Debt Instruments Issued and Other Financial Obligations – Banking Business.....	98
Note 29 - Other Liabilities - Banking Business.....	100
Note 30 - Revenue.....	100
Note 31 - Cost of Continuing Operations	101
Note 32 - Administrative Expenses	102
Note 33 - Financial and Indexation Costs	102
Note 34 - Other Income (Losses).....	103
Note 35 - Earnings per Share	103
Note 36 - Financial Instruments and Risk Management	103
Note 37 – Shareholders’ Equity	117
Note 38 - Financial Information by Segment.....	120
Note 38 - Financial Information by Segment (continued).....	121
Note 39 - Contingencies, Lawsuits and Other Legal Issues	127
Note 40 - Guarantees with Third Parties.....	128
Note 41 - Environment.....	129
Note 42 - Main Financial Covenants	134
Note 43 - Subsequent Events.....	141

Consolidated Statements of Financial Position

As of December 31, 2023, and 2022 and January 1, 2022.

(Translation of consolidated financial statements originally issued in Spanish)

	N° Note	Dec-31-23 ThCh\$	Restated (Note 3)	
			Dec-31-22 ThCh\$	Jan-1-22 ThCh\$
Assets				
Non-Banking Businesses (Presentation)				
Current assets				
Cash and cash equivalents	4	1,077,819,144	624,072,761	533,265,538
Other current financial assets	5	38,397,594	112,429,863	45,368,100
Other current non-financial assets	6	152,690,755	162,270,012	123,118,533
Trade and other receivables	7	453,631,138	420,633,119	392,422,932
Related party receivables, current	8	31,277,386	27,478,557	19,394,535
Inventories	9	1,538,539,323	1,951,392,228	1,867,793,791
Current tax assets	10	103,707,214	110,618,323	52,894,382
Total current assets other than assets or disposal groups classified as held for sale or as held for distribution to owners		3,396,062,554	3,408,894,863	3,034,257,811
Non-current assets or disposal groups classified as held-for-sale or as held-for-distribution to the owners	2.16	78,601,331	39,185,168	38,129,032
Non-current assets or disposal groups classified as held-for-sale or as held-for-distribution to the owners		78,601,331	39,185,168	38,129,032
Total current assets		3,474,663,885	3,448,080,031	3,072,386,843
Non-current assets				
Other non-current financial assets	5	344,097,809	293,815,287	507,250,640
Other non-current non-financial assets	6	54,881,331	58,937,158	79,200,811
Non-current trade and other receivables	7	26,749,492	14,308,768	11,810,824
Related party receivables, non-current	8	32,078,766	33,394,991	30,315,227
Investments accounted for using equity method	12	370,041,985	271,551,154	246,099,787
Intangible assets other than goodwill	13	281,914,926	323,599,592	331,012,433
Goodwill	14	660,123,340	642,706,575	626,955,302
Property, plant, and equipment	15	3,855,247,147	3,728,570,708	3,542,541,095
Investment property	16	4,650,455,620	4,284,075,118	4,059,301,738
Current tax assets, non-current	10	-	4,950,220	13,289,193
Deferred tax assets	11	605,177,869	440,401,657	256,055,222
Total non-current assets		10,880,768,285	10,096,311,228	9,703,832,272
Total assets - non-banking businesses		14,355,432,170	13,544,391,259	12,776,219,115
Assets Banking Businesses (Presentation)				
Cash and bank deposits	4	695,635,844	638,895,096	562,625,424
Transactions pending settlement	4	41,148,514	87,632,430	59,886,059
Financial assets for trading at fair value through profit or loss	18	171,402,004	50,611,083	99,356,256
Rights for resale agreements and securities loans		10,843,808	-	15,171,250
Debt financial instruments	18	132,959,167	78,560,261	-
Financial derivative contracts	17	696,710,038	841,612,040	692,381,202
Due from banks		2,100,357	3,073,944	-
Loans and accounts receivable from customers - Commercial	7	75,664,738	76,429,716	73,287,020
Loans and accounts receivable from customers - Mortgage	7	618,657,583	612,284,624	568,571,242
Loans and accounts receivable from customers - Consumer	7	4,998,092,528	5,420,108,944	4,704,969,068
Financial assets at fair value through other comprehensive income	18	1,499,981,937	1,376,300,826	2,018,807,924
Investments in companies	12	4,683,545	4,553,335	3,810,616
Intangible assets	13	67,288,067	72,072,114	78,416,922
Property, plant and equipment	15	56,097,087	55,077,930	57,637,796
Current tax assets	10	54,191,448	105,016,422	21,297,373
Deferred tax assets	11	123,467,611	89,857,624	75,691,795
Other assets	19	235,028,037	316,333,514	252,740,585
Non-current assets and disposal group held for sale		-	-	61,484
Total assets - banking businesses		9,483,952,313	9,828,419,903	9,284,712,016
Total assets		23,839,384,483	23,372,811,162	22,060,931,131

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements,

Consolidated Statements of Financial Position

As of December 31, 2023, and 2022 and January 1, 2022,
(Translation of consolidated financial statements originally issued in Spanish)

	N° Note	Dec-31-23 ThCh\$	Restated balances (Note 3)	
			Dec-31-22 ThCh\$	Jan-1-22 ThCh\$
Liabilities and Shareholders' Equity				
Non-Banking Businesses (Presentation)				
Current liabilities				
Other current financial liabilities	20	345,809,883	975,421,824	508,082,080
Current lease liabilities	21	112,307,196	103,280,339	96,132,009
Trade and other current payables	22	1,268,072,192	1,051,701,469	1,296,379,060
Related party payables, current	8	19,264,085	22,310,981	33,530,717
Other current provisions	23	21,486,978	27,514,370	27,769,367
Current tax liabilities	10	42,362,195	36,232,907	90,466,042
Current provisions for employee benefits	24	211,617,154	222,839,062	207,125,196
Other current non-financial liabilities	25	216,316,664	219,776,798	188,173,945
Total current liabilities		2,237,236,347	2,659,077,750	2,447,658,416
Non-current liabilities				
Other non-current financial liabilities	20	4,272,529,220	3,670,888,702	3,143,925,925
Non-current lease liabilities	21	1,093,269,288	1,076,202,280	978,459,876
Non-current trade and other payables	22	1,216,263	1,202,938	1,098,361
Related party payables, non-current	8	15,295,000	-	-
Other non-current provisions	23	7,453,515	9,798,971	9,394,347
Deferred tax liabilities	11	855,071,117	809,557,825	780,409,052
Non-current provisions for employee benefits	24	53,649,589	61,554,789	47,702,105
Other non-current non-financial liabilities	25	52,930,081	48,347,136	48,385,267
Total non-current liabilities		6,351,414,073	5,677,552,641	5,009,374,933
Total liabilities - non-banking businesses		8,588,650,420	8,336,630,391	7,457,033,349
Banking Businesses Liabilities (Presentation)				
Deposits and other demand liabilities	26	1,689,715,034	1,683,229,584	2,311,017,791
Transactions pending settlement,	4	212,046,888	176,534,453	448,849,277
Repurchase agreements and securities loans		5,498,092	-	-
Savings accounts and other term deposits	26	3,968,018,273	3,675,595,995	2,422,073,787
Financial derivative contracts	17	708,013,190	884,639,429	779,430,144
Obligations to banks	27	316,015,560	627,607,003	781,593,376
Debt instruments issued	28	348,360,092	265,362,881	183,629,545
Regulatory capital financial instruments issued	28	24,154,651	27,684,058	28,378,307
Other financial liabilities	28	49,086,814	57,840,000	65,170,753
Lease liabilities	21	26,571,465	24,882,984	26,397,415
Current tax liabilities		-	-	19,975,132
Provisions	23	13,942,479	18,081,015	53,761,481
Other liabilities	29	432,800,281	487,036,930	377,389,356
Total liabilities - banking businesses		7,794,222,819	7,928,494,332	7,497,666,364
Total liabilities		16,382,873,239	16,265,124,723	14,954,699,713
Equity				
Issued capital	37	919,419,389	919,419,389	919,419,389
Retained earnings		5,451,407,553	5,349,387,522	5,277,343,537
Share premium	37	93,482,329	93,482,329	93,482,329
Treasury shares		-	(27,738,111)	(27,738,111)
Other reserves	37	(163,126,687)	(376,398,857)	(246,427,061)
Equity attributable to owners of the parent company		6,301,182,584	5,958,152,272	6,016,080,083
Non-controlling interests		1,155,328,660	1,149,534,167	1,090,151,335
Total equity		7,456,511,244	7,107,686,439	7,106,231,418
Total equity and liabilities		23,839,384,483	23,372,811,162	22,060,931,131

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements,

Consolidated Statements of Comprehensive Income by Function

For the years ended December 31, 2023 and 2022,
(Translation of consolidated financial statements originally issued in Spanish)

	N° Note	Jan 01-23 Dec-31-23 ThCh\$	Restated (Note 3)	
			Jan 01-22 Dec-31-22 ThCh\$	
Statement of Net Income				
Non-Banking Businesses (Presentation)				
Revenue	30	9,355,114,657	10,464,385,294	
Cost of sales	31	(6,423,567,144)	(7,214,182,776)	
Gross margin		2,931,547,513	3,250,202,518	
Distribution costs		(186,697,560)	(230,005,275)	
Administrative expenses	32	(2,357,878,581)	(2,442,315,801)	
Other expenses, by function		(125,990,851)	(221,020,662)	
Other gains (losses)	34	226,571,067	147,526,966	
Finance income		46,977,320	61,815,590	
Finance costs	33	(350,424,957)	(309,849,692)	
Share of profits of associates and joint ventures accounted for using equity method	12	19,044,549	16,815,716	
Exchange differences		38,739,340	(7,706,670)	
Gains (losses) on indexed assets and liabilities	33	(66,019,020)	(153,721,901)	
Net income (loss) before tax		175,868,820	111,740,789	
Income tax expense	11	(27,913,013)	20,698,736	
Net income (loss) from non-banking businesses		147,955,807	132,439,525	
Banking Businesses (Presentation)				
Interest income	30	1,478,556,460	1,379,660,738	
Interest expense	31	(448,056,203)	(308,953,578)	
Net interest income		1,030,500,257	1,070,707,160	
Indexation income	30	41,291,160	103,654,169	
Indexation expense	31	(27,366,890)	(72,212,987)	
Net indexation income		13,924,270	31,441,182	
Commission income	30	348,379,315	320,766,143	
Commission expenses	31	(102,362,057)	(132,047,614)	
Net commission income		246,017,258	188,718,529	
Net income (loss) on financial transactions		41,804,830	30,629,556	
Net income (loss) on currency exchange		(1,097,673)	(22,050,715)	
Other operating income		22,017,939	17,219,311	
Credit risk allowances	31	(685,758,079)	(563,865,750)	
Total net operating income		667,408,802	752,799,273	
Staff remuneration and expenses	32	(152,907,769)	(143,950,622)	
Administrative expenses	32	(405,226,486)	(387,437,700)	
Depreciation and amortization	32	(40,364,506)	(42,622,992)	
Other operating expenses	32	(46,701,967)	(37,351,344)	
Total operating expenses		(645,200,728)	(611,362,658)	
Net operating income		22,208,074	141,436,615	
Income from investments in companies	12	886,961	1,085,254	
Net income before taxes		23,095,035	142,521,869	
Income tax expense	11	(17,533,669)	(1,479,651)	
Net income from banking businesses		40,628,704	141,042,218	
Net income for the year		188,584,511	273,481,743	
Net income attributable to				
Net income attributable to owners of the parent company	35	60,640,788	169,419,696	
Net income attributable to non-controlling interests		127,943,723	104,062,047	
Net income for the year		188,584,511	273,481,743	
Earnings per Share				
Basic earnings per share				
Basic earnings per share from continuing operations	35	0,024	0,068	
Basic earnings per share		0,024	0,068	
Diluted earnings per share				
Diluted earnings per share from continuing operations	35	0,024	0,068	
Diluted earnings per share		0,024	0,068	

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements,

Consolidated Statements of Comprehensive Income by Function

For the years ended December 31, 2023 and 2022.

(Translation of consolidated financial statements originally issued in Spanish)

	Jan 01-23	Restated (Note 3)
	Dec-31-23	Jan 01-22
	ThCh\$	Dec-31-22
		ThCh\$
Statement of Comprehensive Income		
Net income for the year	188,584,511	273,481,743
Components of other comprehensive income that will not be reclassified to income for the year, before tax		
Actuarial gain (losses) on defined benefit plans, before tax	4,575,489	(13,317,496)
Other comprehensive income that will not be reclassified to income for the year	4,575,489	(13,317,496)
Components of other comprehensive income that will be reclassified to income for the year, before tax		
Exchange differences on translation		
Gains (losses) on exchange differences on translation, before tax	303,972,819	(3,411,776)
Other comprehensive income from exchange differences on translation, before tax	303,972,819	(3,411,776)
Gains (losses) on financial assets held for sale, before tax	21,619,586	2,956,130
Other comprehensive income on financial assets held for sale, before tax	21,619,586	2,956,130
Cash flow hedges		
Gains (losses) on cash flow hedges, before tax	(26,686,790)	(204,203,723)
Other comprehensive income on cash flow hedges, before tax	(26,686,790)	(204,203,723)
Other components of other comprehensive income that will be reclassified to income for the year, before tax	298,905,615	(204,659,369)
Income tax related to components of other comprehensive income		
Income tax relating to defined benefits plans of other comprehensive income	(1,235,382)	3,595,722
Total income tax related to components of other comprehensive income that will not be reclassified to income for the year	(1,235,382)	3,595,722
Income tax related to components of other comprehensive income		
Income tax relating to financial assets held for sale of other comprehensive income	(5,181,993)	2,320,966
Income tax relating to cash flow hedges of other comprehensive income	7,360,244	55,134,571
Total income tax related to components of other comprehensive income	2,178,251	57,455,537
Total other comprehensive income (losses)	304,423,973	(156,925,606)
Total comprehensive income (losses)	493,008,484	116,556,137
Comprehensive income (losses) attributable to		
Comprehensive income (losses) attributable to owners of the parent company	311,355,755	43,077,480
Comprehensive income (losses) attributable to non-controlling interests	181,652,729	73,478,657
Total comprehensive income (losses)	493,008,484	116,556,137

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements.

Statements of Changes in Equity

a) Statement of Changes in Equity for the year ended December 31, 2023, is as follows:
(Translation of consolidated financial statements originally issued in Spanish)

	Issued capital (Note 37)	Share premium	Treasury shares (Note 24.d)	Reserve of Exchange Differences on Translation	Reserve of Cash flow hedges	Reserve of actuarial gains or losses on defined benefit plans	Reserve of gains or losses on financial assets held for sale	Other miscellaneous reserves	Other reserves	Retained earnings (losses)	Equity attributable to owners of the parent company	Non- controlling interests	Total shareholder's equity
Opening balance as of 01/01/2023– Restated balances (Note 3)	919,419,389	93,482,329	(27,738,111)	(93,972,992)	(84,867,633)	(30,857,262)	(16,713,068)	(149,987,902)	(376,398,857)	5,349,387,522	5,958,152,272	1,149,534,167	7,107,686,439
Increase due to application of new accounting standards (Note 2.28 b)	-	-	-	-	-	-	-	-	-	41,379,243	41,379,243	2,067,642	43,446,885
Changes in equity	919,419,389	93,482,329	(27,738,111)	(93,972,992)	(84,867,633)	(30,857,262)	(16,713,068)	(149,987,902)	(376,398,857)	5,390,766,765	5,999,531,515	1,151,601,809	7,151,133,324
Comprehensive income													
Net income for the year	-	-	-	-	-	-	-	-	-	60,640,788	60,640,788	127,943,723	188,584,511
Other comprehensive income	-	-	-	251,729,861	(19,177,291)	3,340,107	14,822,290	-	250,714,967	-	250,714,967	53,709,006	304,423,973
Total comprehensive income	-	-	-	251,729,861	(19,177,291)	3,340,107	14,822,290	-	250,714,967	60,640,788	311,355,755	181,652,729	493,008,484
Shares issued	-	-	-	-	-	-	-	-	-	-	-	1,753,502	1,753,502
Dividends	-	-	-	-	-	-	-	-	-	-	-	(31,938,369)	(31,938,369)
Increase (decrease) due to transfers and other changes	-	-	-	-	-	-	-	(18,285,145)	(18,285,145)	-	(18,285,145)	(147,741,011)	(166,026,156)
Increase (decrease) per Class of Transactions share in portfolio per share	-	-	27,738,111	-	-	-	-	(19,157,652)	(19,157,652)	-	8,580,459	-	8,580,459
Total changes in equity	-	-	27,738,111	251,729,861	(19,177,291)	3,340,107	14,822,290	(37,442,797)	213,272,170	60,640,788	301,651,069	3,726,851	305,377,920
Closing balance as of 12/31/2023	919,419,389	93,482,329	-	157,756,869	(104,044,924)	(27,517,155)	(1,890,778)	(187,430,699)	(163,126,687)	5,451,407,553	6,301,182,584	1,155,328,660	7,456,511,244

b) Statement of Changes in Equity for the year ended December 31, 2022, is as follows:

	Issued capital (Note 37)	Share premium	Treasury shares (,Note 24.d)	Foreign currency conversion reserves	Cash flow hedge reserves	Actuarial gains or losses on defined benefit plans reserves	Gains or losses on financial assets held for sale reserves	Other miscellaneous reserves	Other reserves	Retained earnings (losses)	Equity attributable to owners of the parent company	Non- controlling interests	Total shareholder's equity
Opening balance as of 01/01/2022 Restated balances (Note 3)	919,419,389	93,482,329	(27,738,111)	(119,738,475)	64,557,133	(21,135,488)	(23,751,909)	(146,358,322)	(246,427,061)	5,277,343,537	6,016,080,083	1,090,151,335	7,106,231,418
Comprehensive income													
Net income for the year	-	-	-	-	-	-	-	-	-	169,419,696	169,419,696	104,062,047	273,481,743
Other comprehensive income	-	-	-	25,765,483	(149,424,766)	(9,721,774)	7,038,841	-	(126,342,216)	-	(126,342,216)	(30,583,390)	(156,925,606)
Total comprehensive income	-	-	-	25,765,483	(149,424,766)	(9,721,774)	7,038,841	-	(126,342,216)	169,419,696	43,077,480	73,478,657	116,556,137
Shares issued	-	-	-	-	-	-	-	-	-	-	-	21,887,950	21,887,950
Dividends	-	-	-	-	-	-	-	-	-	(97,375,711)	(97,375,711)	(32,092,631)	(129,468,342)
Increase (decrease) due to transfers and other changes	-	-	-	-	-	-	-	(3,629,580)	(3,629,580)	-	(3,629,580)	(3,891,144)	(7,520,724)
Total changes in equity	-	-	-	25,765,483	(149,424,766)	(9,721,774)	7,038,841	(3,629,580)	(129,971,796)	72,043,985	(57,927,811)	59,382,832	1,455,021
Closing balance as of 12/31/2022	919,419,389	93,482,329	(27,738,111)	(93,972,992)	(84,867,633)	(30,857,262)	(16,713,068)	(149,987,902)	(376,398,857)	5,349,387,522	5,958,152,272	1,149,534,167	7,107,686,439

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements.

Consolidated Statement of Cash Flow

For the years ended December 31, 2023 and 2022,

(Translation of consolidated financial statements originally issued in Spanish)

Cash Flow Statement - Direct Method	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Cash flow statements		
Cash flows from (used in) operating activities		
Non-Banking Businesses (Presentation)		
Classes of cash receipts from operating activities		
Receipts from sales of goods and services	11,116,779,950	12,525,578,888
Classes of cash payments		
Payments to suppliers for goods and services	(8,393,656,292)	(10,461,121,093)
Payments to and on behalf of employees	(1,377,732,444)	(1,415,411,741)
Income taxes paid	(81,077,619)	(166,498,406)
Other outflows of cash	(271,075,497)	(243,013,041)
Subtotal net cash flows from operating activities from Non-Banking Businesses	993,238,098	239,534,607
Banking Businesses (Presentation)		
Consolidated net income for the year	40,628,704	141,042,218
Charges (credits) not affecting cash flows:		
Depreciation and amortization	40,364,506	42,622,992
Credit risk allowances	782,023,651	682,405,841
Net income from investments in companies with significant influence	(886,961)	(1,085,254)
Other (credits) charges not affecting cash flows	(17,533,669)	1,479,651
Net changes in accrued interest, indexation and commission on assets and liabilities	(4,464,843)	(2,810,334)
Changes in assets and liabilities that affect operating cash flows:		
Increase (decrease) from repurchase agreements and securities loans	(10,843,808)	15,171,250
Net increase from due from banks	973,587	-
Increase (decrease) in customer loans and receivables	(356,649,182)	(1,274,707,651)
Net (increase) decrease in instruments held for trading	(86,469,316)	4,723,620
Increase (decrease) in deposits and other demand obligations	6,485,450	(627,788,207)
Increase (decrease) in savings accounts and other term deposits	287,921,087	1,086,638,398
Decrease in obligations to banks	(48,503,854)	(11,273,440)
Other inflows (outflows) of cash	69,955,464	(128,890,654)
Subtotal net cash flows from operating activities from Banking Businesses	703,000,816	(72,471,570)
Net cash flows from operating activities	1,696,238,914	167,063,037
Cash flows from (used in) investing activities		
Non-Banking Businesses (Presentation)		
Contributions to associates	(20,889,750)	(31,060,010)
Loans to related parties	9,166,527	(22,383,522)
Proceeds from sales of property, plant and equipment	3,272,398	4,239,900
Purchases of property, plant and equipment	(254,519,015)	(291,618,003)
Purchases of intangible assets	(15,477,153)	(48,207,753)
Proceeds from other long-term assets	3,976,938	22,609,156
Purchases of other long-term assets	(125,747,491)	(123,402,499)
Dividends received	8,696,086	11,350,722
Interest received	43,560,044	32,170,116
Other inflows (outflows) of cash	5,387,416	6,125,542
Subtotal net cash flows used in investing activities for Non-Banking Businesses	(342,574,000)	(440,176,351)
Banking Businesses (Presentation)		
Net decrease (increase) in financial assets at fair value through other comprehensive income	43,155,054	(31,657,490)
Purchases of property, plant and equipment	(17,918,148)	(17,133,417)
Dividends received	999,892	550,442
Other payments	11,617	3,396
Subtotal net cash flows from (used in) investing activities for Banking Businesses	26,248,415	(48,237,069)
Net cash flows used in investing activities	(316,325,585)	(488,413,420)

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements,

Consolidated Statement of Cash Flow

For the years ended December 31, 2023 and 2022

(Translation of consolidated financial statements originally issued in Spanish)

Cash Flow Statement - Direct Method	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Cash flows from (used in) financing activities		
Non-Banking Businesses (Presentation)		
Proceeds from issuing shares	1,753,502	21,887,950
Proceeds from selling the Company's own shares	8,580,459	-
Purchase of non-controlling interests	(164,498,129)	-
Proceeds from long-term borrowings	565,734,737	1,223,655,251
Proceeds from short-term borrowings	925,769,220	2,684,822,881
Total proceeds from borrowings	1,491,503,957	3,908,478,132
Repayment of borrowings	(1,676,566,340)	(3,242,059,701)
Dividends paid	(9,032,554)	(255,958,310)
Interest paid	(238,051,590)	(194,267,098)
Other (outflows) of cash	(797,452)	(227,090)
Subtotal net cash flows from (used in) financing activities for Non-Banking Businesses	(587,108,147)	237,853,883
Banking Businesses (Presentation)		
Letters of credit redeemed	(4,529,784)	(2,700,608)
Issuance of bonds	75,174,158	61,120,603
Repayment of borrowings and other liabilities	(294,249,733)	(167,120,133)
Other (outflows) inflows of cash	(3,053,492)	529,201
Subtotal net cash flows from (used in) financing activities for Banking Businesses	(226,658,851)	(108,170,937)
Net cash flows from (used in) financing activities	(813,766,998)	129,682,946
Net increase (decrease) in cash and cash equivalents before effect of exchange rate changes	566,146,331	(191,667,437)
Effect of exchange rate changes on cash and cash equivalents		
Effect of exchange rate changes on cash and cash equivalents	13,156,879	(20,634,568)
Net increase (decrease) in cash and cash equivalents	579,303,210	(212,302,005)
Cash and cash equivalents at beginning of the year	1,850,724,043	2,063,026,048
Cash and cash equivalents at end of the year	2,430,027,253	1,850,724,043

The accompanying notes 1 to 43 form an integral part of these consolidated financial statements.

Note 1 - Company Information

Falabella S.A. (hereinafter the “Parent Company”) is a publicly traded company established in Santiago, Chile on March 19, 1937 in accordance with Law No, 18,046. Its incorporation was legally authorized by Supreme Decree No, 1,424 of April 14, 1937. The Company is registered in the Securities Registry under No, 582 and is subject to the supervision of the Chilean Financial Market Commission (“CMF”). Its main offices and legal domicile are located at Presidente Riesco 5685, office 401, Santiago, Chile.

The subsidiaries registered with the CMF are as follows:

SUBSIDIARY	Chilean ID Number	Registration number
Sodimac S.A.	96.792.430-K	850
Plaza S.A.	76.017.019-4	1028
Banco Falabella S.A.	96.509.660-4	051

Falabella S.A. and its subsidiaries (hereinafter the “Company” or “Falabella”) operates in Chile, Argentina, Perú, Colombia, Uruguay, México, and Brazil.

The Company’s business is selling a wide range of products, including the retail sale of clothing, accessories, home products, electronics, beauty products and others. A significant portion of sales in this segment occurs during the second half of each year. In addition, it sells retail and wholesale construction and home improvement products, including building materials, hardware, tools, kitchen accessories, bathroom, gardening and decorative products, as well as food products in Supermarkets. It also operates in the real estate segment through constructions, administration, management, operations, lease and sublease of stores and malls, and is renowned for providing a comprehensive supply of goods and services in world class malls, working with the main commercial operators in the countries where it operates, It also participates in other businesses such as financial services (CMR, insurance brokers and banking) and textile manufacturing (Mavesa) that support its core business.

Falabella had the following number of employees as of December 31, 2023 and 2022:

Country	Dec-31-23	Dec-31-22
Chile	42,817	47,500
Perú	28,628	30,784
Colombia	6,705	7,194
Argentina	900	1,023
Brazil	3,217	3,414
Uruguay	422	513
India	419	458
China	152	156
México	153	236
USA	1	-
TOTAL	83,414	91,278
Senior Executives	2,515	2,976

Note 2 - Summary of Significant Accounting Policies

2.1. Basis of Preparation of the Consolidated Financial Statements

The consolidated financial statements of Falabella S.A. and subsidiaries include the consolidated statements of financial position as of December 31, 2023, December 31, 2022 and January 1, 2022, the consolidated statements of comprehensive income by function, statements of changes in equity and consolidated statements of cash flows for the years ended December 31, 2023 and 2022 and their related notes which have been prepared and presented in accordance with International Financial Reporting Standards ("IFRS"), including additional information requirements from the Chilean Financial Market Commission ("CMF") which does not contradict IFRS.

The consolidated financial statements have been prepared on the basis of historical cost, except for certain financial instruments and investment properties, which are measured at fair value.

The preparation of the consolidated financial statements in accordance with IFRS requires the use of estimates and key assumptions that could affect the reported amounts of certain assets and liabilities, as well as certain income and expenses. It also requires that Management exercises judgment in applying the Company's accounting policies. In Subsection 2.27 it is disclosed the areas with a greater degree of judgment or complexity, and the areas where the assumptions and estimates are significant for the consolidated financial statements.

The Company uses a mixed presentation criterion, separating the balances of banking companies (Banking Businesses) from the remaining consolidated companies (Non-Banking Businesses). Falabella's banking companies that were separated were: Banco Falabella Chile, Banco Falabella Perú and Banco Falabella Colombia.

The consolidated financial statements of Falabella S.A. for year 2022 were approved by its Board at a meeting held on February 28, 2023 and were subsequently submitted to the Annual General Shareholders' Meeting held on April 18, 2023, where they were finally approved.

For the convenience of the reader, these financial statements and their accompanying notes have been translated from Spanish into English.

2.2. New standards, interpretations and amendments adopted by Falabella

The accounting policies adopted in preparing the consolidated financial statements are consistent with those applied in preparing Falabella's consolidated financial statements for the year ended December 31, 2022, except for the application of IFRS 17 and the amendment of IAS 12, which were adopted by Falabella beginning on January 1, 2023 (See Note 2.28.b). Certain items from the previous year's financial statements have been reclassified for the purpose of ensuring comparability with the current year's presentation.

2.3. Presentation and Functional Currency

The consolidated financial statements are presented in Chilean pesos, which is the functional currency of the Parent Company and Falabella's presentation currency, Chilean pesos are rounded to the nearest thousand pesos.

Each entity of Falabella has determined its own functional currency in accordance with the requirements of IAS 21 "The Effects of Changes in Foreign Exchange Rates". The items included in the financial statements of each company are measured using that functional currency, and are then translated to Falabella's presentation currency, in accordance with IAS 21.

Note 2 - Summary of Significant Accounting Policies (continued)

2.4. Period covered by the Consolidated Financial Statements

The consolidated financial statements comprise the statements of financial position as of December 31, 2023, December 31, 2022 and January 1, 2022, the statements of comprehensive income by function, the statements of cash flows, and the statements of changes in equity for the years ended December 31, 2023 and 2022.

2.5. Basis for Consolidation of the Financial Statements

The consolidated financial statements comprise the financial statements of the Parent Company and its subsidiaries, including all of its assets, liabilities, income, expenses and cash flows after performing the adjustments and eliminations related to transactions between the companies that form part of the consolidation.

Subsidiaries are all companies over which Falabella has control, in accordance with IFRS 10. In order to comply with the definition of control in IFRS 10, three criteria must be met, which include: (a) an investor must have power over the relevant activities of the investee, (b) an investor must be exposed, or have the rights to variable returns resulting from its involvement in the investee, and (c) an investor must have the ability to use its power over the investee to affect the amount of the investor's returns.

The non-controlling interest represents the portion of net assets and net income or losses that are not owned by Falabella, which is presented separately in the statement of comprehensive income and in equity in the consolidated statement of financial position.

The Company has not consolidated the financial statements of R-SC Internet Services C.A. (Linio Venezuela). Although it controls this company, the conditions established by IFRS 10 to consolidate have not been met, because the current economic situation and measures in Venezuela have caused significant difficulties to receive the cash flows generated there. Additionally, the identifiable net assets of this subsidiary were valued at a fair value of zero as of the business combination date, given this situation.

The acquisition of subsidiaries is recognized in accordance with IFRS 3 "Business Combinations", using the acquisition method. This method requires the recognition of identifiable assets (including intangible assets not previously recognized and goodwill) and liabilities of the acquired business at fair value on the date of acquisition. The non-controlling interest is the minority shareholder's share of the fair values of recognized assets and liabilities.

The excess of the acquisition cost over the fair value of the Company's share in the net identifiable assets acquired is recognized as goodwill. If the acquisition cost is lower than the fair value of the net assets of the acquired subsidiary, the difference is recognized directly in the statement of income.

The financial statements of subsidiaries have been prepared on the same date as the Parent Company and uniform accounting policies have been applied, considering the specific nature of each business.

Note 2 - Summary of Significant Accounting Policies (continued)

2.5. Basis for Consolidation of the Financial Statements (continued)

Subsidiaries included in the consolidation are detailed as follows:

CHILEAN ID NUMBER	SUBSIDIARY	OWNERSHIP INTEREST				COUNTRY	FUNCTIONAL CURRENCY
		12-31-23 DIRECT %	12-31-23 INDIRECT %	12-31-23 TOTAL %	12-31-22 TOTAL %		
76.020.391-2	Inversiones Falabella Limitada	99.995	0.005	100	100	CHILE	CLP
76.020.385-8	Inversiones Parmin SpA.	100	-	100	100	CHILE	CLP
79.990.670-8	Administradora Plaza Vespucio S.A.	-	-	-	59.272	CHILE	CLP
76.644.120-3	Aporta Soluciones para la Administración de Recursos Humanos SpA.	-	100	100	100	CHILE	CLP
76.046.439-2	Apyser SpA.	-	100	100	100	CHILE	CLP
76.683.615-1	Asesorías y Evaluación de Créditos Ltda.	-	100	100	100	CHILE	CLP
76.044.159-7	Autoplaza SpA.	-	59.278	59.278	59.278	CHILE	CLP
76.011.659-9	Banco Falabella Corredores de Seguros Limitada.	-	100	100	100	CHILE	CLP
96.509.660-4	Banco Falabella	-	100	100	100	CHILE	CLP
76.153.976-0	Capyser SpA.	-	100	100	100	CHILE	CLP
76.477.116-8	C.F. Seguros de Vida S.A.	-	94.206	94.206	94.206	CHILE	CLP
76.046.445-7	Confeciones Industriales SpA.	-	100	100	100	CHILE	CLP
77.104.802-1	Desarrollos Inmobiliarios Dos SpA.	-	100	100	100	CHILE	CLP
77.303.603-9	Desarrollos Inmobiliarios Nuble SpA	-	100	100	100	CHILE	CLP
76.883.720-1	Desarrollos e Inversiones Internacionales SpA.	-	59.278	59.278	59.278	CHILE	CLP
99.593.960-6	Desarrollos Inmobiliarios SpA.	-	100	100	100	CHILE	CLP
99.564.380-4	Desarrollos Urbanos SpA.	-	-	-	45.94	CHILE	CLP
77.583.275-4	Digital Business Chile SpA.	-	100	100	100	CHILE	CLP
76.788.282-3	Digital Payments SpA.	-	100	100	100	CHILE	CLP
77.312.496-5	Digital Payments Prepago S.A.	-	100	100	100	CHILE	CLP
76.039.672-9	Dinalsa SpA.	-	100	100	100	CHILE	CLP
76.212.492-0	Falabella.com SpA.	-	100	100	100	CHILE	CLP
99.556.170-0	Falabella Inmobiliario S.A.	-	100	100	100	CHILE	CLP
76.046.433-3	Falabella Inversiones Financieras S.A.	-	100	100	100	CHILE	CLP
77.261.280-K	Falabella Retail S.A.	-	100	100	100	CHILE	CLP
76.587.847-0	Falabella Servicios Profesionales de TI SpA.	-	100	100	100	CHILE	CLP
77.612.410-9	Falabella Tecnologia Corporativa SpA.	-	100	100	100	CHILE	CLP
77.275.077-3	Falabella Trading SpA.	-	100	100	100	CHILE	CLP
77.414.389-0	Fazil SpA	-	100	100	100	CHILE	CLP
76.142.721-0	Gift Corp SpA.	-	100	100	100	CHILE	CLP
78.627.210-6	Hipermercados Tottus S.A.	-	100	100	100	CHILE	CLP
76.993.859-1	IKSO SpA.	-	100	100	100	CHILE	CLP
76.821.330-5	Imperial S.A.	-	60	60	60	CHILE	CLP
77.107.881-8	Inmobiliaria Rentas Dos SpA.	-	100	100	100	CHILE	CLP
96.951.230-0	Inmobiliaria Mall Calama SpA.	-	-	-	59.278	CHILE	CLP
96.824.450-7	Inmobiliaria Mall Las Américas S.A.	-	45.143	45.143	45.143	CHILE	CLP
76.007.317-2	Invercol SpA.	-	100	100	100	CHILE	CLP
76.282.188-5	Inverfal Brasil SpA.	-	100	100	100	CHILE	CLP
76.803.189-4	Inverfal India SpA.	-	100	100	100	CHILE	CLP
76.159.684-5	Inverfal Uruguay SpA.	-	100	100	100	CHILE	CLP
76.149.308-6	Inversiones Brasil SpA.	-	100	100	100	CHILE	CLP
76.319.068-4	Inversiones India SpA.	-	100	100	100	CHILE	CLP
76.141.045-8	Inversiones Inverfal Colombia SpA.	-	100	100	100	CHILE	CLP
96.647.930-2	Inversiones Inverfal Perú SpA.	-	100	100	100	CHILE	CLP
76.335.739-2	Inversiones México SpA.	-	100	100	100	CHILE	CLP
76.899.941-4	Inversiones Mktp SpA.	-	100	100	100	CHILE	CLP
76.159.664-0	Inversiones Uruguay SpA.	-	100	100	100	CHILE	CLP
76.042.509-5	Inversiones y Prestaciones Venser Seis Ltda.	-	100	100	100	CHILE	CLP
76.167.965-1	Logística Internacional Ltda.	-	100	100	100	CHILE	CLP
96.573.100-8	Manufacturas de Vestuario Mavesa Ltda.	-	100	100	100	CHILE	CLP
76.042.371-8	Nueva Falabella Inversiones Internacionales SpA.	-	100	100	100	CHILE	CLP
76.308.853-7	Nueva Inverfal Argentina SpA.	-	100	100	100	CHILE	CLP

Note 2 - Summary of Significant Accounting Policies (continued)

2.5. Basis for Consolidation of the Financial Statements (continued)

Subsidiaries included in the consolidation are detailed as follows (continued):

CHILEAN ID NUMBER	SUBSIDIARY	OWNERSHIP INTEREST				COUNTRY	FUNCTIONAL CURRENCY
		12-31-22 DIRECT %	12-31-22 INDIRECT %	12-31-22 TOTAL %	12-31-21 TOTAL %		
76.582.813-9	Nueva Inverfal México SpA.	-	100	100	100	CHILE	CLP
76.023.147-9	Nueva Inverfin SpA.	-	100	100	100	CHILE	CLP
76.882.330-8	Nuevos Desarrollos S.A.	-	59.278	59.278	45.94	CHILE	CLP
77.110.043-0	Open Plaza Chile SpA.	-	100	100	100	CHILE	CLP
99.555.550-6	Plaza Antofagasta S.A.	-	59.278	59.278	59.278	CHILE	CLP
76.882.090-2	Plaza Cordillera SpA.	-	45.94	45.94	45.94	CHILE	CLP
96.653.660-8	Plaza del Trébol SpA.	-	59.278	59.278	59.278	CHILE	CLP
96.795.700-3	Plaza La Serena SpA.	-	59.278	59.278	59.278	CHILE	CLP
96.653.650-0	Plaza Oeste SpA.	-	59.278	59.278	59.278	CHILE	CLP
76.017.019-4	Plaza S.A.	-	59.278	59.278	59.278	CHILE	CLP
96.791.560-2	Plaza Tobalaba SpA.	-	-	-	59.278	CHILE	CLP
76.677.940-9	Plaza Valparaiso S.A.	-	45.94	45.94	45.94	CHILE	CLP
96.538.230-5	Plaza Vespucio SpA.	-	59.278	59.278	59.278	CHILE	CLP
76.027.825-4	Promociones y Publicidad Ltda.	-	100	100	100	CHILE	CLP
76.000.935-0	Promotora Chilena de Café Colombia S.A.	-	65	65	65	CHILE	CLP
90.743.000-6	Promotora CMR Falabella S.A.	-	99.998	99.998	99.998	CHILE	CLP
76.434.317-4	Promotora CMR Inversiones S.A.	-	-	-	99.996	CHILE	CLP
76.201.304-5	Rentas Hoteleras SpA.	-	100	100	100	CHILE	CLP
77.099.010-6	Seguros Falabella Corredores Ltda.	-	100	100	100	CHILE	CLP
77.235.510-6	Servicios de Evaluaciones y Cobranzas Sevalco Ltda.	-	100	100	100	CHILE	CLP
76.427.811-9	Servicios de Infraestructura Falabella SpA.	-	100	100	100	CHILE	CLP
79.598.260-4	Servicios e Inversiones Falabella Ltda.	-	100	100	100	CHILE	CLP
96.847.200-3	Servicios e Inversiones Falabella Ltda.	-	-	-	100	CHILE	CLP
77.070.342-5	Servicios Falabella SpA.	-	100	100	100	CHILE	CLP
76.222.370-8	Servicios Generales Bascuñán Ltda.	-	100	100	100	CHILE	CLP
76.662.120-1	Servicios Generales Cerro Colorado Limitada.	-	88	88	88	CHILE	CLP
76.034.238-6	Servicios Mall Plaza SpA	-	59,278	59,278	59,278	CHILE	CLP
78.566.830-8	Soc. de Cobranzas Legales Lexicom Ltda.	-	100	100	100	CHILE	CLP
96.792.430-K	Sodimac S.A.	-	100	100	100	CHILE	CLP
99.556.180-8	Sodimac Tres S.A.	-	100	100	100	CHILE	CLP
76.512.060-8	Soluciones Crediticias CMR Falabella Ltda.	-	100	100	100	CHILE	CLP
76.054.151-6	Traineemac S.A.	-	100	100	100	CHILE	CLP
78.745.900-5	Trasciende Gestión Integral de Capacitación SpA.	-	100	100	100	CHILE	CLP
O-E	Linio Asia Limited (Hong Kong)	-	100	100	100	CHINA	USD
O-E	Linio Consulting (Shenzhen) Co., Ltda.	-	100	100	100	CHINA	CNY
O-E	Shearvan Commercial (Shanghai) Co., Ltda.	-	100	100	100	CHINA	CNY
O-E	ABC de Servicios S.A.S.	-	65	65	65	COLOMBIA	COP
O-E	Agencia de Seguros Falabella Ltda.	-	65,35	65,35	65,35	COLOMBIA	COP
O-E	Banco Falabella S.A.	-	65	65	65	COLOMBIA	COP
O-E	Digital Payments S.A.S.	-	100	100	100	COLOMBIA	COP
O-E	Falabella Colombia S.A.	-	65	65	65	COLOMBIA	COP
O-E	Falabella Servicios S.A.S.	-	100	100	100	COLOMBIA	COP
O-E	Falabella.com S.A.S.	-	100	100	100	COLOMBIA	COP
O-E	Fondo de Capital Privado Mall Plaza De Colombia	-	59,278	59,278	59,278	COLOMBIA	COP

Note 2 - Summary of Significant Accounting Policies (continued)

2.5. Basis for Consolidation of the Financial Statements (continued)

Subsidiaries included in the consolidation are detailed as follows (continued):

CHILEAN ID NUMBER	SUBSIDIARY	OWNERSHIP INTEREST				COUNTRY	FUNCTIONAL CURRENCY
		12-31-22 DIRECT %	12-31-22 INDIRECT %	12-31-22 TOTAL %	12-31-21 TOTAL %		
O-E	IKSO S.A.S.	-	51	51	51	COLOMBIA	COP
O-E	Inversiones Falabella de Colombia S.A.	-	100	100	100	COLOMBIA	COP
O-E	Mall Plaza Servicios S.A.S.	-	59.278	59.278	59.278	COLOMBIA	COP
O-E	Patrimonio Autónomo Centro Comercial Barranquilla	-	38.531	38.531	38.531	COLOMBIA	COP
O-E	Patrimonio Autónomo Centro Comercial Cartagena	-	59.278	59.278	59.278	COLOMBIA	COP
O-E	Patrimonio Autónomo Centro Comercial Manizales Dos	-	47.422	47.422	47.422	COLOMBIA	COP
O-E	Patrimonio Autónomo Mall Plaza Cali	-	59.278	59.278	59.278	COLOMBIA	COP
O-E	Patrimonio Autónomo Mall Plaza Calima Holding	-	59.278	59.278	59.278	COLOMBIA	COP
O-E	Falabella Servicios S.A.S.	-	100	100	100	COLOMBIA	COP
O-E	Jade 1364 Gmbh & Co. 14. Verwaltungs Kg	-	100	100	100	ALEMANIA	EUR
O-E	Jade 1364 Gmbh & Co. Dritte Verwaltungs Kg	-	100	100	100	ALEMANIA	EUR
O-E	Jade 1364 Gmbh & Co. Fünfte Verwaltungs Kg	-	100	100	100	ALEMANIA	EUR
O-E	Jade 1364 Gmbh & Co. Siebte Verwaltungs Kg	-	100	100	100	ALEMANIA	EUR
O-E	Jade 1364. Gmbh	-	100	100	100	ALEMANIA	EUR
O-E	New Tin Linio I Gmbh	-	100	100	100	ALEMANIA	EUR
O-E	Tin Jade Gmbh	-	100	100	100	ALEMANIA	EUR
O-E	Centro Logístico Aplicado S.A.	-	100	100	100	ARGENTINA	ARS
O-E	DP Factory S.A.	-	100	100	100	ARGENTINA	ARS
O-E	Falabella S.A.	-	100	100	100	ARGENTINA	ARS
O-E	Inversiones Falabella Argentina S.A.	-	100	100	100	ARGENTINA	ARS
O-E	Linio Argentina S.R.L.	-	100	100	100	ARGENTINA	ARS
O-E	Productora de Seguros Falabella S.A.	-	100	100	100	ARGENTINA	ARS
O-E	Construdecor Properties Ltda.	-	100	100	100	BRASIL	BRL
O-E	Construdecor S.A.	-	100	100	100	BRASIL	BRL
O-E	Construdecor Servicios Ltda.	-	100	100	100	BRASIL	BRL
O-E	Falabella Brasil Ltda.	-	100	100	100	BRASIL	BRL
O-E	Lille Investimentos Inmobiliario Ltda.	-	100	100	100	BRASIL	BRL
O-E	Sodimac Brasil Ltda.	-	100	100	100	BRASIL	BRL
O-E	Tenerife Emprendimientos e Participacoes Ltda.	-	100	100	100	BRASIL	BRL
O-E	Falabella Corporate Services India Private Limited	-	100	100	100	INDIA	INR
O-E	Shearvan Purchasing India Privated Limited	-	100	100	100	INDIA	INR
O-E	Inverfal Mexico S.A. de C.V.	-	100	100	100	MÉXICO	MXN
O-E	Bazaya Mexico S.A. de R.L. De C.V.	-	100	100	100	MÉXICO	MXN
O-E	Banco Falabella Perú S.A.	-	99.759	99.759	99.759	PERÚ	PEN
O-E	Compañía San Juan S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Contac Center Falabella S.A.C.	-	99.759	99.759	99.759	PERÚ	PEN
O-E	Corredora de Seguros Falabella S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Digital Payment Perú S.A.C	-	100	100	100	PERÚ	PEN
O-E	Falabella Corporativo Perú S.A.C	-	99.759	99.759	99.759	PERÚ	PEN
O-E	Falabella Perú S.A.A.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Falabella Servicios Generales S.A.C.	-	99.759	99.759	99.759	PERÚ	PEN

Note 2 - Summary of Significant Accounting Policies (continued)

2.5. Basis for Consolidation of the Financial Statements (continued)

Subsidiaries included in the consolidation are detailed as follows (continued):

CHILEAN ID NUMBER	SUBSIDIARY	OWNERSHIP INTEREST				COUNTRY	FUNCTIONAL CURRENCY
		12-31-23 DIRECT %	12-31-23 INDIRECT %	12-31-23 TOTAL %	12-31-22 TOTAL %		
O-E	Falabella Tecnología Perú S.A.C.	-	99.759	99.759	99.759	PERÚ	PEN
O-E	Falabella.com S.A.C.	-	100	100	100	PERÚ	PEN
O-E	Fazil Perú SAC	-	100	100	100	PERÚ	PEN
O-E	Gemma Negocios S.A.C.	-	60.386	60.386	60.386	PERÚ	PEN
O-E	Gestiones Integrales de Servicios S.A.C.	-	99.15	99.15	99.15	PERÚ	PEN
O-E	Hipermercados Tottus Iquitos S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Hipermercados Tottus Oriente S.A.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Hipermercados Tottus S.A.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	IKSO S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Industrias Delta S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inmobiliaria Domel S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inmobiliaria Kainos S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inmobiliaria ISIC S.A.	-	98.39	98.39	98.39	PERÚ	PEN
O-E	Inverfal Perú S.A.A.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inversiones Corporativas Beta S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inversiones Corporativas Gamma S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Inversiones Falabella S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Logística y Distribución S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Mall Plaza Inmobiliaria S.A.	-	86.266	86.266	86.266	PERÚ	PEN
O-E	Mall Plaza Perú S.A.	-	86.265	86.265	86.265	PERÚ	PEN
O-E	Open Plaza S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Open Plaza Corporativo Perú S.A.C	-	99.758	99.758	99.758	PERÚ	PEN
O-E	SAGA Falabella Oriente S.A.C.	-	97.799	97.799	97.799	PERÚ	PEN
O-E	SAGA Falabella S.A.	-	97.799	97.799	97.799	PERÚ	PEN
O-E	Salón Motor Plaza S.A.	-	59.278	59.278	59.278	PERÚ	PEN
O-E	Sodimac Perú Oriente S.A.C.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Tiendas del Mejoramiento del Hogar S.A.	-	99.758	99.758	99.758	PERÚ	PEN
O-E	Falabella Sucursal Uruguay S.A.	-	-	-	100	URUGUAY	CLP
O-E	Homecenter Sodimac S.A.	-	100	100	100	URUGUAY	UYU
O-E	Inversiones Falabella Uruguay S.A.	-	100	100	100	URUGUAY	UYU
O-E	Inversora Falken S.A.	-	100	100	100	URUGUAY	CLP
O-E	Josmir S.A.	-	100	100	100	URUGUAY	UYU
O-E	Tever Corporation S.A.	-	100	100	100	URUGUAY	CLP
O-E	Falabella Delivery Ltd.	-	100	100	100	REINO UNIDO	CLP
O-E	Falabella Development Ltd.	-	100	100	100	REINO UNIDO	USD
O-E	Falabella Digital Business Ltd.	-	100	100	100	REINO UNIDO	CLP
O-E	Falabella Digital Ltd.	-	100	100	100	REINO UNIDO	CLP
O-E	Falabella Marketplace Ltd.	-	100	100	100	REINO UNIDO	CLP
O-E	Falabella Pay Ltd.	-	100	100	100	REINO UNIDO	CLP
O-E	Falabella USA. Inc.	-	100	100	100	ESTADOS UNIDOS	USD

The consolidation includes subsidiaries of subsidiaries controlled by Falabella, even when the total direct and indirect participation represents less than a 50% of voting rights.

Note 2 - Summary of Significant Accounting Policies (continued)

2.6. Translation of Foreign Subsidiaries

Assets and liabilities of foreign subsidiaries with functional currency other than the Chilean peso are translated into Falabella S.A.'s presentation currency (the Chilean peso) at the exchange rate on the date of the statement of financial position, and its statement of net income is translated at the average exchange rates for each month, in accordance with IAS 21. Foreign exchange differences arising on translation are recognized in "Other Reserves" as a separate component of equity. At the disposal of a foreign company, the accumulated deferred amount recognized in equity specifically relating to this foreign operation shall be recognized in the income statement.

Any goodwill arising on the acquisition of a foreign operation and any adjustments to fair value of the book values of assets and liabilities that arise on the acquisition are treated as assets and liabilities of the foreign operation in the functional currency of this company and are translated to Chilean pesos at the closing exchange rate.

Argentina's economy has been regarded as hyperinflationary with effect from July 1, 2018, according to the criteria established in IAS 29 "Financial Reporting in Hyperinflationary Economies". This treatment was based on qualitative and quantitative criteria, with the most significant being cumulative inflation rate exceeding 100% over the past three years.

Non-monetary items were restated from their original values and subsequently translated from the Argentine peso to Chilean Pesos at the exchange rate as of the reporting date, in accordance with IAS 21 for hyperinflationary economies. Previously, the statement of income for Argentine subsidiaries was translated at the average exchange rate for each month, as occurs for the conversion of the statement of income for the remaining subsidiaries operating in other countries whose economies are not regarded as hyperinflationary.

The functional and presentation currency of Falabella S.A. is not the currency of a hyperinflationary economy, according to the guidelines established by IAS 29. Therefore, comparative periods do not need to be restated in Falabella's consolidated financial statements.

2.7. Foreign Currency Translation

Foreign currency is a currency other than the functional currency of a company. Transactions in foreign currencies are initially recognized at the exchange rate of the company's functional currency as of the transaction date. Monetary assets and liabilities denominated in foreign currency are translated at the exchange rate of the functional currency as of their settlement date or closing date of the statement of financial position. All translation differences are included in net income or losses, except for differences on liabilities in foreign currencies that provide hedges for net investments in foreign companies, and/or assets and liabilities in foreign currencies that are an integral part of the investment in foreign subsidiaries. These are recognized directly in equity, in the "Other Reserves" account, until disposal of the net investment, at which time they are recognized as net income or losses.

The foreign currency exchange rates and the Unidad de Fomento (Chilean monetary unit indexed to the rate of inflation) rate to the Chilean peso as of December 31, 2023 and 2022, are the following:

	Dec-31-23	Dec-31-22
US dollar (USD)	877.12	855.86
Peruvian new sol (PEN)	236.97	224.38
Argentine peso (ARS)	1.09	4.83
Uruguayan peso (UYU)	22.60	21.55
Euro (EUR)	970.05	915.95
Colombian peso (COP)	0.23	0.18
Brazilian real (BRL)	180.80	161.96
Indian rupee (INR)	10.54	10.35
Chinese yuan (CNY)	123.15	123.69
Unidad de Fomento (UF)	36,789.36	35,110.98
Mexican peso (MXN)	51.85	43.90

Note 2 - Summary of Significant Accounting Policies (continued)

2.8. Financial Information by Operating Segment

Segment information is presented in accordance with IFRS 8 “Operating Segments,” in a manner that is consistent with the internal reports that are regularly reviewed by Falabella’s Management for use in decision-making regarding the allocation of resources and evaluating the performance of each operating segment. Income attributed to geographical regions is based on the location of the respective businesses. Note 38 discloses the reporting requirements for IFRS 8 and Information on Assets, Liabilities and Income by Segments.

2.9. Investments in Associates

Associates are all companies over which the Company exercises significant influence but not control, which is generally accompanied by a share of between 20% and 50% of the voting rights, as stated in IAS 28 “Investment in Associates.” Investments in associates are accounted for using the equity method and are initially recognized at cost. Investments in associates are presented in the statement of financial position together with goodwill identified in the acquisition of the associate, net of any accumulated impairment loss.

Under the equity method, the investment in an associate is recognized in the statement of financial position at cost plus the Company’s share in the increase or decrease in the equity of the associate. The statement of income reflects the Company’s interest in the income of the associate. When there has been a change recognized directly in the associate’s equity, the Company recognizes its interest in that change and discloses it in the statement of changes in equity. The accounting policies of associates conform to those used by the Company.

Note 2 - Summary of Significant Accounting Policies (continued)

2.10. Property, Plant and Equipment

Property, plant and equipment items are recognized at cost and are presented net of accumulated depreciation and impairment losses as applicable, except for land which is not subject to depreciation.

Cost includes the purchase price and all costs directly attributable to bringing the asset to the location and conditions necessary for it to be capable of operating in the manner intended by management, as well as the initial estimate of the costs of dismantling, withdrawal or partial or total removal of the asset, as well as restoring the site on which is located, when the Company is obligated to do so. For construction in progress, the cost includes expenses of directly related employees and others of an operating nature attributable to the construction, as well as finance expenses related to external financing accrued during the construction period. The interest rate used to capitalize finance expenses corresponds to specific asset financing or, when not available, the Company's average financing rate.

Costs of expansion, modernization or improvements that represent an increase in productivity, capacity or efficiency, and therefore an extension of the useful lives of the assets, are capitalized as an increase in the cost of the corresponding assets. Regular maintenance, conservation and repair expenses are expensed in the year in which they are incurred. A property, plant and equipment item is derecognized at the time of its disposal or when no future financial benefits are expected from its use or disposal. Any gain or loss that arising from derecognizing an asset (calculated as the difference between the asset's net disposal value and net carrying amount), is taken to the statement of net income in the year it is derecognized.

Depreciation begins when the assets are available for use, i.e., when they are in the location and condition necessary to operate in the manner intended by management. Depreciation is calculated using the straight-line method over the estimated economic useful lives of assets, up to their residual value amount. The estimated economic useful lives by category are detailed as follows:

Category	Range
General constructions	50 to 80 years
Exterior works	20 years
Furniture and accessories	4 to 10 years
Fixtures and fittings	10 to 35 years
Machinery and equipment	2 to 20 years
Vehicles	5 to 7 years

Assets located on leased properties, structural work and facilities are depreciated over the term of the lease or their estimated useful financial lives for the corresponding category, including contract renewals, whichever is earlier.

This item includes "Right-of-use assets" arising from the application of IFRS 16, which are depreciated over the term of the respective lease agreements.

Probable residual values of assets, their useful lives and depreciation methods are reviewed at the end of each reporting date and adjusted, if applicable, prospectively as a change in accounting estimate.

Note 2 - Summary of Significant Accounting Policies (continued)

2.11. Investment Property

Investment property is property (land and buildings) held by Falabella to earn rentals or for capital appreciation.

Falabella owns shopping centers in which it has stores of its own and stores leased to third parties. In these cases, only the portion leased to third parties is considered investment property, while own stores are recognized as property, plant and equipment.

Investment property is initially recognized at cost, in the same way as property, plant and equipment, as described in section 2.10. Subsequent to initial recognition, the Company measures investment property at fair value in accordance with the methodology disclosed in Note 16 and it is not subject to depreciation.

Investment property under construction is measured at cost until to the time it is place into operation. Once investment properties begins operating are measured at fair value.

Changes in the fair value of investment property (gains or losses) are recognized in the statement of income as "Other gains (losses)".

In addition, "Rights-of-use assets" arising from the application of IFRS 16 are also included in this item.

2.12. Goodwill

At the date of transition to IFRS, the Company chose not to revisit its business combinations prior to this date, in accordance with IFRS 1.

Subsequently, goodwill represents the excess of the sum of the consideration transferred for the acquisition of an investment in a subsidiary or associate, over the fair value of the net identifiable assets at the date of acquisition.

After initial recognition, goodwill is measured at cost less any accumulated impairment loss, as appropriate.

Goodwill related to the acquisition of subsidiaries is subject to annual impairment testing. For the purpose of impairment testing, goodwill is allocated to cash generating units (or groups of cash generating units, or "CGUs") that are expected to benefit from the synergies of a business combination.

Goodwill related to acquisition of interests in associates is presented together with the respective investment under "Investments Accounted for Using the Equity Method" in the statement of financial position and is subject to impairment testing together with the value of the investment in the Associate if there are any indicators of a potential loss of value.

The Company tests goodwill impairment every year in accordance with IFRS and no impairment was identified.

Note 2 - Summary of Significant Accounting Policies (continued)

2.13. Intangible assets

Intangible assets acquired separately are measured at acquisition cost. The cost of intangible assets acquired in a business combination is their fair value as of the date of acquisition. After the initial recognition of intangible assets with defined useful lives, they are recorded at cost less any accumulated amortization and any accumulated impairment loss, as appropriate. Intangible assets generated internally are software programs developed for the Company's use. Costs associated with software development are capitalized when the completion of their development is considered possible, Management has the intention and the capacity to use or sell the intangible asset, disbursements attributable to the asset can be valued and it has been determined that the intangible asset will generate future financial benefits. Research costs are directly incorporated into income.

Useful lives of intangible assets are evaluated as finite or indefinite. Intangible assets with finite lives are amortized linearly during their estimated useful financial lives, and they are evaluated whenever there is an indication of impairment. The amortization term and method for intangible assets with finite lives are reviewed at each reporting date. Changes resulting from these evaluations are treated prospectively as changes in the accounting estimates.

Intangible assets with indefinite useful lives are not amortized and their impairment is evaluated annually. The useful life of an intangible asset with indefinite useful life is reviewed annually. Currently, since the commercial trademarks have no expiration date and there is intention to use them in an indefinite manner, the Company has determined to allocate an indefinite useful life to specific trademarks acquired in business combinations. If applicable, the change in evaluation of useful lives from indefinite to definite is made on a prospective basis.

The Company tests impairment of intangibles with indefinite useful lives annually as required by IFRS and has not identified any impairment whatsoever.

The estimated useful lives for each category of intangible asset are detailed as follows:

Category	Range
Commercial trademarks acquired in business combinations	Indefinite
Internally developed software	3 to 10 years
Patents, registered trademarks and other rights	5 to 10 years
Computer programs	3 to 10 years
Other intangible assets	5 to 10 years

2.14 Impairment of Non-Current Assets

The Company evaluates whether there are any indications that an asset might be impaired as of each reporting date. If such indications are detected, or impairment is identified as a result of annual impairment testing for goodwill and intangible assets with indefinite useful lives, the Company estimates the recoverable amount of the asset. When the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is reduced to its recoverable amount. Recoverable amount is the higher of fair value less costs of disposal and value in use.

Note 2 - Summary of Significant Accounting Policies (continued)

2.15. Inventories

Inventory is measured at the lower of cost and net realizable value. Cost includes the purchase price plus additional costs necessary to bring each product to its current location and condition, net of trade discounts and other discounts. The net realizable value is the estimated selling price during the ordinary course of business, less estimated costs required to complete the sale. The net realizable value is also measured in terms of obsolescence based on the particular characteristics of each inventory item. Cost is calculated using the weighted average method.

2.16. Assets held for sale and discontinued operations

Non-current assets whose value is to be recovered through a sale transaction rather than through continuing use are classified as held-for-sale and discontinued operations. This condition is considered to be met only when the sale is highly probable and the asset is available for sale in its present condition.

These assets are measured at the lower of their carrying amount and their fair value less costs to sell.

2.17. Financial Instruments

Falabella recognizes financial assets and liabilities when it assumes the obligations or acquires the contractual rights to them.

2.17.1. Financial Assets

2.17.1.1. Recognition, Measurement and Derecognition of Financial Assets

Financial assets within the scope of IFRS 9 are classified at initial recognition as financial assets at fair value through profit and loss, financial assets at amortized cost, or financial assets at fair value through other comprehensive income. Where allowed and appropriate, this designation is re-evaluated at the end each reporting period.

When financial instruments are initially recognized, they are measured at fair value, and the costs or gains directly attributable to the transaction are recognized in the income statement. Financial assets are subsequently measured at their fair value, except for loans and receivables, and investments classified as held to maturity, which are measured at amortized cost using the effective rate method.

The adjustment of assets measured at fair value is recognized in the income statement, except for investments held for sale whose adjustment to fair value is recognized as a separate component of equity, net of applicable deferred tax.

Financial assets are derecognized when the rights to receive cash flows from them have expired or have been transferred, and Falabella has substantially transferred all risks and benefits arising from their ownership.

Note 2 - Summary of Significant Accounting Policies (continued)

2.17. Financial Instruments (continued)

2.17.1. Financial Assets

2.17.1.2. Cash and Cash Equivalents

Cash and cash equivalents comprise cash, bank balances, short-term deposits with original maturity of three months or less, and other money-market securities easily convertible to cash, which are subject to insignificant risk of changes in value.

In the statement of cash flows the cash-generating activities are classified as follows:

- Operating activities: The main source of revenue and expenses of businesses in subsidiaries, as well as activities that cannot be classified as investing or financing.
- Investing activities: Those activities involving the acquisition, sale or disposal by other means of non-current assets and other investments not included in cash and cash equivalents.
- Financing activities: Those activities that result in changes in the size and composition of net equity and financial liabilities.

2.17.1.3 Impairment of Financial Assets

The Company assesses whether a financial asset or group of financial assets is impaired as of each reporting date.

The main financial assets subject to impairment due to contractual non-compliance of the counterparty are assets recognized at amortized cost (loans and receivables).

IFRS 9 requires that expected credit losses on loans and receivables are recognized either on a twelve-month basis or over their entire remaining life.

For “Loans and accounts receivable from customers” for the Banking Businesses, Falabella applies a three-phase approach to measure expected losses.

This approach monitors receivables and classifies their trends according to the following categories, which are based on any changes to the credit risk since the financial asset was initially recognized.

- Allowance category 1:

This category contains those financial assets whose credit risk has not significantly increased since initial recognition, and do not exhibit any objective evidence of impairment. This category recognizes the portion of any expected credit loss caused by potential default events within twelve months of the reporting date.

- Allowance category 2:

This category contains those financial assets whose credit risk has significantly increased since initial recognition, although they do not exhibit any objective evidence of impairment. This category recognizes the portion of any expected credit loss caused by potential default events throughout the life of the financial instrument.

In determining whether there is a significant increase in credit risk, quantitative and qualitative metrics are considered. As for the quantitative metric, we analyze whether there is an increase in the probability of default at twelve months of the operation, since its initial recognition. In terms of the qualitative metric, it is considered whether it has arrears in payments (arrears) from the thirty to the eighty-nine day.

Note 2 - Summary of Significant Accounting Policies (continued)

2.17. Financial Instruments (continued)

2.17.1. Financial Assets (continued)

2.17.1.3 Impairment of Financial Assets (continued)

- Allowance category 3:

This category defines an impaired financial asset as one that meets one or more objective impairment events that have a detrimental impact on expected future cash flows from that asset. This category defines arrears of over ninety days as objective impairment evidence, among others. This category recognizes the portion of any expected credit loss caused by potential default events throughout the remaining life of the financial instrument.

The estimate of expected credit losses consists of calculating the probability of default (PD), the exposure at the time of default (EAD), and a loss factor at the time of default (LGD). For its calculation, it is considered internal information of each of our banks, with at least five years of history.

PD is the probability that a financial asset will reach the default status within a given time horizon. The calculation methodology corresponds to a non-parametric technique, which includes a prospective look in two respects. On the one hand, by grouping financial assets by risk level using a statistical probability of default model for each customer, and on the other hand, using a forward-looking model that delivers future portfolio estimates considering the economic environment, using variables such as gross domestic product, consumer price index and unemployment rate. From the calculation, marginal default probabilities are obtained for each month from the time of measurement and for the entire residual term of the financial asset. Then, if the financial asset is in "Category 1", the twelve-month probabilities apply, and if it is in "Category 2", the probabilities apply for the remaining life of the credit.

The LGD corresponds to the non-recovery percentage of account balances in default, the calculation methodology uses internal information from each of our banks with at least five years of recovery history. The rate of recovery is calculated as the proportion of the net recovered flows of recovery costs and discounted at the original effective interest rate of the financial asset, relative to account balance of the financial assets in default.

Finally, the EAD is the amount exposed to default. For products with a contingent balance, a credit conversion factor (CCF) is applied that estimates the amount the customer's balance will increase to at the time of default.

The loss is measured as the difference between the carrying amount of the asset and the present value of its estimated future cash flows, discounted at the financial asset's original effective interest rate, which is the effective interest rate used at initial recognition. The carrying amount of the asset is reduced using an allowance account.

Note 2 - Summary of Significant Accounting Policies (continued)

2.17. Financial Instruments (continued)

2.17.1. Financial Assets (continued)

2.17.1.3 Impairment of Financial Assets (continued)

For non-bank receivables, Falabella records the loss allowance under the simplified approach established in IFRS 9. For this purpose, an allowance matrix has been established based on the historical experience of credit losses, adjusted for specific prospective factors for the receivables and the economic environment in which Falabella's companies operate.

Loans and receivables are written-off when, based on all available information, it is concluded that no cash flows will be obtained from the related loan, and provided that all instances of collection have been exhausted. That is, when a receivable is written-off, it is considered uncollectible. In addition, the collection of written-off receivables is based on different collection actions by specialized companies, which use means such as phone calls, letters, field collectors and legal processes, among others.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be objectively related to an event occurring after the recognition of the impairment, the impairment loss previously recognized is reversed. Any subsequent reversal of an impairment loss is recognized in profit or loss to the extent that the carrying amount of the asset does not exceed its amortized cost at the date of the reversal.

The methodology for calculating the allowances for impairment has not changed significantly during the reporting period.

2.17.2. Financial Liabilities

2.17.2.1. Recognition, Measurement and Withdrawal of Financial Liabilities

All obligations to the public and to financial institutions are initially recognized at fair value, less any costs incurred in the transaction. After initial recognition, obligations and loans that accrue interest are subsequently measured at amortized cost, recognizing in the income statement any higher or lower value on the term of the respective debt using the effective interest rate method, unless they are designated as hedged items in a fair value hedge.

Financial liabilities are derecognized when the obligations specified in such contracts are discharged, cancelled or expired.

2.17.3 Financial Derivatives and Hedge Instruments

The Company uses derivative financial instruments such as currency forward contracts and swaps to hedge its risks associated with fluctuations in interest rates and exchange rates. Those derivative financial instruments are initially recognized at fair value on the date on which the derivative contract is signed and are subsequently measured at fair value in an ongoing manner. Any gain or loss during the year arising from changes in the fair value of derivatives that do not qualify for hedge accounting is recorded directly in the statement of income.

2.17.4 Offsetting of Financial Instruments

Financial assets and liabilities are offset, and the net amount is reported in the consolidated statement of financial position if, and only if, there is a legal right to receive or pay the net value and the Company intends to settle them on a net basis or to recover the assets and settle the liabilities in a simultaneous manner as of the reporting date.

Note 2 - Summary of Significant Accounting Policies (continued)

2.18. Leases

IFRS 16 introduces a single lease accounting model and requires a lessee to recognize the assets and liabilities of all leases with a term of over 12 months. A lessee is required to recognize a 'right-of-use asset' representing its right of use the underlying leased asset and a 'lease liability' representing its lease payment obligations.

A lease is a contract or part of a contract that conveys the right to use an asset for a period of time in exchange for consideration, where substantially all the risks incidental to ownership of the underlying asset may or may not be transferred.

Right of use assets are presented within the item "Property, plant and equipment" or in the item "Investment property" and liabilities are presented in "Lease liabilities" in the statement of financial position.

Lease payments that are contingent in nature are recognized as an expense for the period in which payment is probable.

The Company has undertaken certain sales transactions with leaseback agreements, which are classified as leases. Gains or losses from the initial sale of such assets are deferred over the term of the lease.

2.19. Provisions

Provisions are recognized when the Company has a present obligation (legal or constructive) as a result of a past event, it is likely that a payment will be required to settle the obligation, and the amount can be reliably estimated.

Provisions are discounted to their present value if it is estimated that the discount effect is significant.

Provisions for expected losses on the unused portion of credit lines are presented under this heading, as required by IFRS 9.

2.20. Assets and liabilities for technical reserves and claims payable

"The subsidiary C.F. Seguros de Vida S.A. has recognized a liability for unexpired risk reserve and an asset for the ceded portion of that liability. In addition, it has recognized a liability for incurred claims, claims provided and claims payables..

Assets and liabilities are disclosed in "Other non-financial assets" and "Other non-financial liabilities" in the statement of financial position.

Note 2 - Summary of Significant Accounting Policies (continued)

2.21. Minimum Dividend

According to Article 79 of Law 18,046, publicly traded corporations in Chile must distribute at least 30% of their net income for each year to their shareholders. By virtue of the Company's legal obligation, a liability has been recorded which also includes the portion of the minimum dividend of subsidiaries that are publicly traded corporations, in which there is a non-controlling interest. This liability is recorded in "Trade and Other Payables, Current" as of December of each year, and the movement for the year is recorded in the Statement of Changes in Equity in the "Increase (decrease) due to transfers and other changes" line.

2.22. Defined Employee Benefits Plans

The Company provides certain short-term benefits to its employees in addition to remuneration, such as bonuses, vacations and holiday bonuses. In addition, the Company provides specific defined benefits plans to some of its employees. The cost of providing benefits under defined benefits plans is determined separately for each plan, in accordance with IAS 19 "Employee Benefits." Employee benefit liabilities represent the present value of obligations under the plans, which are discounted using the interest rates of government bonds denominated in the currency in which the benefits will be paid with similar terms to the duration of the respective obligations.

Actuarial gains or losses that are related to adjustments for experience and changes in variables are recognized as "Other Comprehensive Income" and form part of "Other Reserves" under equity.

2.23. Revenue recognition

Revenue is recognized as the consideration received or receivable to which the Company has the right in exchange for transferring goods or services to a customer. The Company has analyzed all relevant facts and circumstances in applying each step of the model established by IFRS 15 to contracts with its customers: identify the contract, identify its performance obligations, identify the transaction price, allocate the price, and recognize the revenue.

Revenue is measured at the fair value of the consideration received, excluding discounts, deductions and other sales taxes. The following specific recognition criteria must also be fulfilled before recognizing revenue:

- Sale of goods

Revenue from the sale of goods is recognized when the significant risks and benefits of ownership of the goods have been transferred to the purchaser, which generally occurs when the goods are physically delivered.

- Services provided (includes commissions from bank services)

Revenue is recognized according to the degree of completion. When the results of contracts cannot be reliably measured, revenue is recognized only to the extent that expenses incurred are recoverable.

Note 2 - Summary of Significant Accounting Policies (continued)

2.23. Revenue recognition, continued

- Interest income

Interest income related to the Financial Retail business is recognized to the extent that interest is accrued using the effective interest rate method. The Company stops recognizing interest income when it considers that its recoverability is improbable, which generally occurs when it is 90 days overdue.

- Lease revenue

Lease income is recognized on an accrual basis, except for minimum income arising from the leasing of investment properties, which is recognized using the straight-line method over the term of the lease.

- Sales on behalf of third parties

When the Company acts as a representative, agent or broker in the sale of goods or services produced by other agents, revenue is recorded on a net basis. Therefore, only the commission or share received is recorded as revenue. The status of agent is established by considering whether the product is explicitly sold in the name of the supplier, and whether it assumes any product risks and responsibility for the product and its sales price.

2.24. Cost of sales

Cost of sales includes the acquisition cost of the products sold and other costs incurred to bring inventory to the locations and the conditions necessary for its sale. These costs mainly include acquisition costs net of discounts, non-recoverable import expenses and duties, insurance and transporting products to distribution centers.

The cost of sales also includes maintenance expenses for Falabella's investment properties.

Costs at banking subsidiaries include interest and indexation expenses, commission expenses and credit risk allowances, which are presented on separate lines in the banking business section of the statement of comprehensive income.

2.25. Income Tax

2.25.1. Income Tax

Tax assets and liabilities are the amounts expected to be recovered from or paid to the tax authorities of each country. Tax rates and tax laws used to compute the amount are those enacted as of the date of the statement of financial position. Income tax related to items recognized directly in equity is recognized in equity and not in the statement of income.

Note 2 - Summary of Significant Accounting Policies (continued)

2.25. Income Tax, continued

2.25.2. Deferred Tax

Deferred tax is calculated on the temporary differences as of each reporting date between the tax value of assets and liabilities and their carrying amounts for financial reporting purposes. Deferred tax assets are recognized for all deductible temporary differences including tax losses, provided that sufficient taxable profits are expected in the future to absorb these deductible temporary differences, unused tax credits and tax losses.

The carrying amount of deferred tax assets is reviewed as of the reporting date and reduced to the extent that it is no longer probable that there will be sufficient taxable profits to absorb all or part of the deferred tax asset. Deferred taxes related to items recorded directly in equity, are recognized in equity and not in the statement of income.

Deferred tax assets and deferred tax liabilities are presented net in the statement of financial position if there is a legally enforceable right to offset tax assets against tax liabilities and the deferred tax is related to the same company and the same tax authority.

2.26. Deferred Income

The Company recognizes deferred income on various transactions for which it receives cash, but for which the conditions for revenue recognition described in subsection 2,23 above have not been fulfilled, such as prepayments for services being provided, sales of products for which delivery has not occurred, gift cards, and cash initially received for lease agreements on Falabella's investment properties. In addition, the portion of the sale associated with the subsequent delivery of products in customer loyalty programs is recognized as deferred revenue.

Deferred revenue from customer loyalty programs is recognized at the market value of the benefits provided to customers, adjusted by their historical maturity experience. Deferred revenue is presented under "Other Non-Financial Liabilities" in the statement of financial position.

2.27. Estimates, Judgments and Key Assumptions

Key assumptions with respect to the future and other key sources of uncertainty in estimates as of the reporting date, which have a significant risk of causing a material adjustment to the book values of assets and liabilities are presented below:

- Fair value of investment properties

In determining the fair value of investment properties, it requires judgments and assumptions that might be affected if the circumstances change. Note 16 describes the methodology to determine the fair value and the main inputs and indicators used.

- Useful lives and residual values of Intangible Assets, Property and Plant and Equipment

The useful lives and residual values of the components of intangible assets with finite useful lives, Property, Plant and Equipment, involve judgment and assumptions that might be affected should circumstances change, Management regularly reviews these assumptions and adjusts them on a prospective basis if a change is identified.

Note 2 - Summary of Significant Accounting Policies (continued)

2.27. Estimates, Judgment and Key Assumptions (continued)

- Impairment of Goodwill and Intangible Assets with Indefinite Useful Lives

The Company conducts impairment testing on goodwill and intangible assets with indefinite useful lives on an annual basis. These tests require an estimate of the “value in use” of the cash generating units to which goodwill and intangible assets with indefinite useful lives are associated. “Value in use” requires Management to estimate the future expected cash flows of the cash generating unit (or group of CGUs) and choose an appropriate discount rate to calculate the present value of these cash flows.

- Deferred Tax Assets

Deferred tax assets are recognized for all temporary deductible differences between the financial and tax base of assets and liabilities, and for unused tax losses, to the extent that there will be probable taxable profits against which the losses can be used, and whether there are sufficient taxable temporary differences to absorb them, Management use significant judgment to measure deferred tax assets based on the probable timing of projected taxable profits.

- Employee Benefits

The cost of employee benefits that qualify as defined benefit plans in accordance with IAS 19 “Employee Benefits” is calculated using actuarial valuations. The actuarial valuation involves assumptions regarding discount rates, future salary increases, employee turnover rates and mortality rates, among other things. Due to the long-term nature of these plans, those estimates are subject to a significant amount of uncertainty.

- Fair Value of Assets and Liabilities

In certain cases, IFRS require that assets and liabilities be recorded at fair value. Fair value is defined as the price at which an asset would be sold, or the price paid to transfer a liability, in an orderly transaction between market participants at the date of measurement (exit price). When measuring the fair value, the Company considers the characteristics of the asset or liability in the same way that market participants would take those characteristics into account when determining the price of said asset or liability on the measurement date. The basis for measurement of assets and liabilities at their fair value is their current prices in active markets. In their absence, the Company estimates those values based on the best information available, including the use of models or other valuation techniques.

Note 2 - Summary of Significant Accounting Policies (continued)

2.27. Estimates, Judgment and Key Assumptions (continued)

- Fair Value of Assets and Liabilities (continued)

The assets and liabilities that are measured at fair value in the statement of financial position are financial instruments and investment properties. The notes to the financial statements disclose the fair value of financial liabilities (Note 36). Fair value is determined by applying the following hierarchies:

- **Level 1:** Quoted price (unadjusted) in an active market for identical assets and liabilities.
- **Level 2:** Inputs other than quoted prices that are included within Level 1, that are observable for assets and liabilities, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- **Level 3:** Inputs for assets or liabilities which are not based on observable market information (unobservable inputs).

- Allowance for loan losses

The Company recognizes allowances for loan losses based on the requirements of IFRS 9 (2.17.1.3).

- Obsolete Inventory

The Company recognizes provisions for obsolete inventory based on the specific characteristics of each inventory item, and its use. This provision is reviewed at each reporting date.

- Customer Loyalty Programs

The Company has loyalty programs for the use of its credit card, through which “points” are given which can be exchanged for products within a fixed period. Points granted in sales transactions are recognized as a separate component of the sale, equivalent to the recognition of the sale of products pending delivery, in accordance with IFRS 15. The market value of the points granted is recognized as deferred revenue, adjusted by the estimated rate of benefits lapsing as they expire. The estimated rate of benefits lapsing is determined using historical data of expired unused points.

Although these estimates have been performed using the best information available on the date these consolidated financial statements were issued, it is possible that events that might take place in the future could force them to be modified (upward or downward) in future periods, which would be carried out prospectively, recognizing the effects of changes in estimate in the corresponding future consolidated financial statements.

Note 2 - Summary of Significant Accounting Policies (continued)

2.28. New accounting pronouncements (IFRS and Interpretations by the IFRS Interpretations Committee)

The improvements and amendments to IFRS, as well as those interpretations that are most significant to the Company and that have been published in the period are listed below. As of the date of these financial statements, these standards are not yet effective, and the Company has not early adopted them:

a) Improvements and Amendments:

	Improvements and Amendments	Effective date
IFRS 10 and IAS 28	Consolidated Financial Statements – Sales or contributions of assets between an investor and its associate/joint venture	To be determined
IAS 1	Classification of liabilities as current or non-current	January 1, 2024
IFRS 16	Lease liability in a sale and leaseback	January 1, 2024

IFRS 10 “Consolidated Financial Statements” and IAS 28 “Investments in Associates and Joint Ventures”

The amendments to IFRS 10 "Consolidated Financial Statements" and IAS 28 "Investments in Associates and Joint Ventures (2011)" address an acknowledged inconsistency between the requirements in IFRS 10 and those in IAS 28 (2011), in dealing with the sale or contribution of assets between an investor and its associate or joint venture.

The amendments, issued in September 2014, state that when the transaction involves a business (whether housed in a subsidiary or not), a full gain or loss should be recognized. A partial gain or loss is recognized when the transaction involves assets that do not constitute a business, even if the assets are in a subsidiary. The date of mandatory application of these amendments is yet to be determined due to the fact that the IASB is awaiting the results of its research project on accounting. These amendments are to be applied retrospectively and early adoption is permitted and must be disclosed.

The Company is currently assessing the potential impact of this standard.

IAS 1 “Classification of liabilities as current or non-current”

In 2020 and 2022, the IASB issued amendments to IAS1 to specify the requirements for the classification of liabilities as current or non-current. The amendments clarify the following:

1. What is meant by a right to defer settlement.
2. That a right to defer must exist at the end of the reporting period.
3. That classification is unaffected by the likelihood that an entity will exercise its deferral right.
4. That only if an embedded derivative in a convertible liability is itself an equity instrument would the terms of a liability not impact its classification.

The amendments are effective for periods beginning on or after January 1, 2024 and must be applied prospectively. Early adoption is permitted and must be disclosed. However, an entity that early adopt the 2020 amendments is also required to apply the 2022 amendments, and vice versa.

This amendment will not have a significant impact on the financial statements.

Note 2 - Summary of Significant Accounting Policies (continued)

2.28. New accounting pronouncements (IFRS and Interpretations by the IFRS Interpretations Committee), continued

a) Improvements and Amendments, continued

IFRS 16 “Lease Liability in a Sale and Leaseback”.

The amendments clarify how the seller-lessee measures the lease liability in a sale and leaseback transaction that complies with the requirements of IFRS 15 to be recognized as a sale.

The amendments require that the seller-lessee determines 'lease payments' or 'revised lease payments' in a way that it would not recognize any amount of the gain or loss that relates to the right of use retained by the seller-lessee after the commencement date. The modifications do not affect the gain or loss recognized by the seller-lessee in connection with the partial or total termination of a lease agreement.

This amendment will not have a significant impact on the financial statements.

b) New standards and improvements adopted by Falabella:

IFRSs that become effective as of the date of these financial statements, their nature and impacts are as follows:

	New standards and improvements	Effective date
IFRS 17	Insurance Contracts	January 1, 2023
IAS 12	Deferred Tax related to Assets and Liabilities arising from a Single Transaction	January 1, 2023
IAS 12	International Tax Reform—Pillar Two Model Rules	January 1, 2023
IAS 1	Disclosure of Accounting Policies	January 1, 2023
IAS 8	Definition of Accounting Estimates	January 1, 2023

Nota 2 –Summary of Significant Accounting Policies, continued

2.28. New accounting pronouncements (IFRS and Interpretations by the IFRS Interpretations Committee), continued

IFRS 17 “Insurance Contracts”

In May 2017, the IASB issued IFRS 17 Insurance Contracts, a new accounting standard specific for insurance contracts that addresses their recognition, measurement, presentation and disclosure. Once effective, it will replace IFRS 4 Insurance Contracts issued in 2005. The new standard applies to all types of insurance contracts, irrespective of the type of entity issuing them.

The IASB issued a draft of the IFRS17 standard with proposed amendments. There were 12 specific amendments related to eight areas, which include deferring the date of application of IFRS17 for two years. In March 2020, the IASB decided to defer the application date of IFRS 17 for January 1, 2023.

Falabella adopted the new standard on the required effective date and has chosen to present comparative information as permitted by IFRS17, recording the effects of the application of this standard in the opening balance of "Retained earnings (Accumulated losses)" in equity.

The effect of the initial adoption of IFRS 17 is as follows:

Initial adoption of IFRS 17	January 1, 2023 ThCh\$
Technical reserves for assets	(880,696)
Technical reserves for liabilities	(8,861,213)
Tax effect	2,576,288
Total equity	(7,165,621)
Non-controlling interest	(415,204)
Equity attributable to owners of the parent	(6,750,417)

Note 2 – Summary of Significant Accounting Principles (cont.)

2.28. New accounting pronouncements (IFRS and interpretations of the IFRS Interpretations Committee) (continued)

b) New accounting pronouncements (cont.):

NIC 12 “Deferred Tax Related to Assets and Liabilities Arising from a Single Transaction”

In May 2021, the IASB issued modifications to IAS 12 to reduce the scope of the initial recognition exception according to IAS 12, such that it no longer applies to transactions that lead to equal taxable and deductible temporary differences.

The modifications clarify that when the payments that settle a liability are deductible for tax purposes, it is a matter of judgment (having considered the applicable tax legislation) if these deductions are attributable for tax purposes to the liabilities recognized in the financial statements (and interest expenses) or to the related asset component (and interest expenses). This judgment is important to determine if there are temporary differences in the initial recognition of assets and liabilities.

Likewise, according to the modifications issued, the exception to initial recognition does not apply to transactions that, on initial recognition, give rise to equal taxable and deductible temporary differences. It only applies if the recognition of a lease asset and lease liability (or decommissioning liability and decommissioning component asset) leads to taxable and deductible temporary differences that are not equal. However, it is possible that the resulting deferred tax assets and liabilities are not equal (for example, if the company cannot benefit from tax deductions or is subject to different tax rates on taxable and deductible temporary differences). In these cases, an entity would need to record the difference between the deferred tax asset and liability in income.

Falabella adopted the amendment to the standard on the required effective date and has elected not to restate comparative information as permitted by IAS 12, recording the effects of the application of this standard in the opening balance of "Retained Earnings ("Accumulated losses")" in equity.

The application of the approach described is summarized below:

Initial application of amendment to IAS 12	January 1, 2023 ThCh\$
Deferred tax assets	332,688,612
Deferred tax liabilities	(285,662,191)
Effect on associates	3,586,085
Total equity	50,612,506
Non-controlling interests	2,482,846
Equity attributable to owners of the parent	48,129,660

Note 2 - Summary of Significant Accounting Policies, continued

2.28. New accounting pronouncements (IFRS and Interpretations by the IFRS Interpretations Committee), continued

b) New standards and improvements adopted by Falabella, continued

IAS 12 “International Tax Reform—Pillar Two Model Rules”

In March 2022, the Organization for Economic Co-operation and Development (OECD) published technical guidance on its overall minimum tax of 15% agreed as "Pillar Two" of a project to address the tax challenges arising from the digitalization of the economy. This guidance elaborates on the application and operation of the Global Anti-Base Erosion Rules ("GloBE") agreed and published in December 2021 that establish a coordinated system to ensure that multinational enterprises (MEs) with revenues in excess of €750 million pay taxes of at least 15% on income generated in each of the jurisdictions in which they operate. For Pillar Two to become effective, countries that have accepted the framework must enact laws aligned with the GloBE rules. Due to the nature of the rules, once one of the jurisdictions in which a multinational enterprise operates enacts tax laws in accordance with the Pillar Two framework, the multinational enterprise and all of its underlying entities will be subject to Pillar Two.

On May 23, 2023, the IASB issued amendments to IAS 12, Income Taxes as a result of Pillar Two. The Amendments: introduce mandatory temporary exception to the accounting for deferred taxes arising from the jurisdictional implementation of the Pillar Two model rules; and (b) require an entity to disclose it has applied the temporary exception. These amendments are effective immediately upon issuance. In addition, they are effective for annual periods beginning on or after January 1, 2023, in periods in which Pillar Two legislation is enacted or substantively enacted, but not yet effective, an entity is required to disclose known or reasonably estimable information that would help users of the financial statements better understand an entity's exposure to Pillar Two income taxes.

This amendment did not have a significant impact on these financial statements.

IAS 1 “Disclosure of Accounting Policies”

The amendments change the requirements in IAS 1 with respect to disclosure of accounting policies. The amendments replace all instances of the term "significant accounting policies" with "material accounting policy information". Accounting policy information is material if, when considered together with other information included in an entity's financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements.

The supporting paragraphs in IAS 1 have also been amended to clarify that information in an accounting policy that relates to immaterial transactions, other immaterial events or conditions need not be disclosed. Accounting policy information may be material because of its nature, even if the related amounts are immaterial. However, not all information in an accounting policy relating to material transactions, other events or conditions is by itself material.

This amendment did not have a significant impact on these financial statements.

Note 2 - Summary of Significant Accounting Policies, continued

2.28. New accounting pronouncements (IFRS and Interpretations by the IFRS Interpretations Committee), continued

b) New standards and improvements adopted by Falabella, continued

IAS 8 “Definition of Accounting Estimates”

The amendments replaced the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are “monetary amounts in financial statements that are subject to measurement uncertainty”.

The definition of a change in an accounting estimate was eliminated. However, the IASB maintained the concept of changes in accounting estimates in the standard with the following clarifications:

- A change in accounting estimate that results from new information or new developments is not the correction of an error.
- The effects of a change in an input or a measurement technique used to develop an accounting estimate are changes in accounting estimates if they do not result from the correction of prior period errors

This amendment did not have a significant impact on these financial statements.

Note 3 – Accounting Changes

Starting in 2023, the Company has decided to change the accounting policy for the measurement of its investment property. Until December 31, 2022, the Company accounted for its investment property under the cost model; however, during 2023, the Company has decided to adopt the fair value model as permitted by IAS 40 "Investment Property". The change in the accounting policy is made because the Company believes that applying the fair value model to its investment property better reflects the economic and equity value of its real estate businesses, and also allows improving the comparability of the financial statements with those of other companies in the market that manage investment property.

The Company has applied this accounting change retroactively, as required by IAS 8, restating each affected item in the financial statements.

The items affected are shown in the table below:

Consolidated Statement of Financial Position as of January 1, 2022:

	Jan 1, 2022 Prior to change in accounting policy ThCh\$	Reclassifications ThCh \$	Adjustments ThCh \$	Jan 1,2022 As Restated ThCh \$
Assets				
Non-banking businesses				
Total current assets	3,072,386,843	-	-	3,072,386,843
Non-current assets				
Property, plant and equipment	3,562,938,875	(20,397,780)	-	3,542,541,095
Investment property	3,406,025,227	20,397,780	632,878,731	4,059,301,738
Deferred tax assets	260,646,688	-	(4,591,466)	256,055,222
Other non-current assets	1,845,934,217	-	-	1,845,934,217
Total non-current assets	9,075,545,007	-	628,287,265	9,703,832,272
Total non-banking businesses assets	12,147,931,850	-	628,287,265	12,776,219,115
Total banking businesses assets	9,284,712,016	-	-	9,284,712,016
Total assets	21,432,643,866	-	628,287,265	22,060,931,131
Liabilities and equity				
Non-banking businesses				
Total current liabilities	2,447,658,416	-	-	2,447,658,416
Non-current liabilities				
Deferred tax liabilities	613,288,475	-	167,120,577	780,409,052
Other non-current liabilities	4,228,965,881	-	-	4,228,965,881
Total non-current liabilities	4,842,254,356	-	167,120,577	5,009,374,933
Total non-banking businesses liabilities	7,289,912,772	-	167,120,577	7,457,033,349
Total banking businesses liabilities	7,497,666,364	-	-	7,497,666,364
Total liabilities	14,787,579,136	-	167,120,577	14,954,699,713
Equity				
Share capital	919,419,389	-	-	919,419,389
Retained earnings	4,912,670,411	-	364,673,126	5,277,343,537
Share premium	93,482,329	-	-	93,482,329
Treasury shares	(27,738,111)	-	-	(27,738,111)
Other reserves	(246,427,061)	-	-	(246,427,061)
Equity attributable to owners of the parent	5,651,406,957	-	364,673,126	6,016,080,083
Non-controlling interests	993,657,773	-	96,493,562	1,090,151,335
Total equity	6,645,064,730	-	461,166,688	7,106,231,418
Total liabilities and equity	21,432,643,866	-	628,287,265	22,060,931,131

Note 3 – Accounting Changes, continued

Consolidated Statement of Financial Position as of December 31, 2022:

	Dec 31, 2022 Prior to change in accounting policy ThCh\$	Reclassifications ThCh \$	Adjustments ThCh \$	Dec 31,2022 As Restated ThCh \$
Assets				
Non-banking businesses				
Current assets				
Non-current assets or disposal groups classified as held-for-sale or held-for-distribution to owners	35,289,822	-	3,895,346	39,185,168
Other current assets	3,408,894,863	-	-	3,408,894,863
Total current assets	3,444,184,685	-	3,895,346	3,448,080,031
Non-current assets				
Property, plant and equipment	3,729,568,422	(997,714)	-	3,728,570,708
Investment property	3,445,552,110	997,714	837,525,294	4,284,075,118
Deferred tax assets	454,233,280	-	(13,831,623)	440,401,657
Other non-current assets	1,643,263,745	-	-	1,643,263,745
Total non-current assets	9,272,617,557	-	823,693,671	10,096,311,228
Total non-banking businesses assets	12,716,802,242	-	827,589,017	13,544,391,259
Total banking businesses assets	9,828,419,903	-	-	9,828,419,903
Total assets	22,545,222,145	-	827,589,017	23,372,811,162
Liabilities and equity				
Non-banking businesses				
Current liabilities				
Total current liabilities	2,659,077,750	-	-	2,659,077,750
Non-current liabilities				
Deferred tax liabilities	588,553,590	-	221,004,235	809,557,825
Other non-current liabilities	4,867,994,816	-	-	4,867,994,816
Total non-current liabilities	5,456,548,406	-	221,004,235	5,677,552,641
Total non-banking businesses liabilities	8,115,626,156	-	221,004,235	8,336,630,391
Total banking businesses liabilities	7,928,494,332	-	-	7,928,494,332
Total liabilities	16,044,120,488	-	221,004,235	16,265,124,723
Equity				
Share capital	919,419,389	-	-	919,419,389
Retained earnings	4,905,483,423	-	443,904,099	5,349,387,522
Share premium	93,482,329	-	-	93,482,329
Treasury shares	(27,738,111)	-	-	(27,738,111)
Other reserves	(381,694,759)	-	5,295,902	(376,398,857)
Equity attributable to owners of the parent	5,508,952,271	-	449,200,001	5,958,152,272
Non-controlling interests	992,149,386	-	157,384,781	1,149,534,167
Total equity	6,501,101,657	-	606,584,782	7,107,686,439
Total liabilities and equity	22,545,222,145	-	827,589,017	23,372,811,162

Note 3 – Accounting Changes, continued

Consolidated statement of comprehensive income by function for the year ended December 31, 2022:

	Dec 31, 2022			Dec 31, 2022
	Prior to change in accounting policy	Reclassifications	Adjustments	As Restated
	ThCh\$	ThCh \$	ThCh \$	ThCh \$
Statement of profit or loss				
Non-banking business				
Revenue	10,460,666,398	3,718,896	-	10,464,385,294
Cost of sales	(7,264,723,293)	(13,014,314)	63,554,831	(7,214,182,776)
Gross profit	3,195,943,105	(9,295,418)	63,554,831	3,250,202,518
Distribution costs	(230,005,275)	-	-	(230,005,275)
Administrative expenses	(2,441,176,010)	(1,139,791)	-	(2,442,315,801)
Other expenses by function	(230,886,699)	9,866,037	-	(221,020,662)
Other gains	9,378,916	569,172	(1)137,578,878	147,526,966
Finance income	61,815,590	-	-	61,815,590
Finance costs	(309,849,692)	-	-	(309,849,692)
Share in the profits (losses) of equity-accounted associates and joint ventures	16,815,716	-	-	16,815,716
Foreign currency translation loss	(7,706,670)	-	-	(7,706,670)
Loss from indexed units of account	(153,721,901)	-	-	(153,721,901)
(Loss) Gain before taxes	(89,392,920)	-	201,133,709	111,740,789
Income tax benefit (expense)	80,781,840	-	(60,083,104)	20,698,736
Non-banking businesses (loss) profit	(8,611,080)	-	141,050,605	132,439,525
Banking businesses	-	-	-	-
Banking businesses profit	141,042,218	-	-	141,042,218
Profit	132,431,138	-	141,050,605	273,481,743
Profit attributable to				
Profit attributable to owners of the parent	90,188,723	-	79,230,973	169,419,696
Profit attributable to non-controlling interests	42,242,415	-	61,819,632	104,062,047
Profit for the year	132,431,138	-	141,050,605	273,481,743

(1) Includes a gain of ThCh\$123,923,744 from the revaluation of investment property (Note 34) and ThCh\$13,655,134 from the reversal of impairment losses on investment property.

Note 3 – Accounting Changes, continued

Consolidated statement of comprehensive income by function for the year ended December 31, 2022:

	Dec 31, 2022 Prior to change in accounting policy ThCh\$	Adjustments ThCh\$	Dec 31, 2022 As Restated ThCh \$
Statement of comprehensive income			
Profit for the year	132,431,138	141,050,606	273,481,744
Components of other comprehensive income that will not be reclassified to profit for the year before taxes			
Actuarial losses from defined benefit plans, before taxes	(13,317,496)	-	(13,317,496)
Other comprehensive income that will not be reclassified to profit for the year	(13,317,496)	-	(13,317,496)
Components of other comprehensive income that will be reclassified to profit for the year, before taxes			
Foreign currency translation gain (loss)			
Foreign currency translation gain, before taxes	(7,779,265)	4,367,488	(3,411,777)
Other comprehensive income, before taxes, foreign currency translation gain (loss)	(7,779,265)	4,367,488	(3,411,777)
Losses on remeasurement of available-for-sale financial assets, before taxes	2,956,130	-	2,956,130
Other comprehensive income, before taxes, available-for-sale financial assets	2,956,130	-	2,956,130
Cash flow hedges			
Losses on cash flow hedges, before taxes	(204,203,723)	-	(204,203,723)
Other comprehensive income, before taxes, cash flow hedges	(204,203,723)	-	(204,203,723)
Other components of other comprehensive income that will be reclassified to profit for the year, before taxes	(209,026,858)	4,367,488	(204,659,370)
Income taxes related to components of other comprehensive income			
Income taxes related to defined benefit plans in other comprehensive income	3,595,722	-	3,595,722
Amount of income taxes related to components of other comprehensive income that will not be reclassified to profit for the year	3,595,722	-	3,595,722
Income taxes related to components of other comprehensive income			
Income tax related to available-for-sale financial assets in other comprehensive income	2,320,966	-	2,320,966
Income tax related to cash flow hedges in other comprehensive income	55,134,571	-	55,134,571
Amount of income taxes related to components of other comprehensive income	57,455,537	-	57,455,537
Total other comprehensive income	(161,293,095)	4,367,488	(156,925,607)
Total comprehensive income	(28,861,957)	145,418,094	116,556,137
Comprehensive income attributable to			
Comprehensive income attributable to owners of the parent	(41,449,395)	84,526,875	43,077,480
Comprehensive income attributable to non-controlling interests	12,587,438	60,891,219	73,478,657
Total comprehensive income	(28,861,957)	145,418,094	116,556,137

Note 4 - Cash and Cash Equivalents

Consolidated cash and cash equivalents are detailed as follows:

	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Total Consolidated Cash and Cash Equivalents	2,430,027,253	1,850,724,043
Cash and cash equivalents - Non-Banking Business	1,077,819,144	624,072,761
Cash and cash equivalents - Banking Business	1,352,208,109	1,226,651,282

a) Information on Cash and Cash Equivalents - Non-Banking Business:

Cash and cash equivalents	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Cash on hand	59,760,399	49,071,572
Bank balances	175,453,920	208,634,726
Term deposits	513,168,429	352,434,770
Repurchase agreements	8,758,885	4,365,342
Mutual funds	320,677,511	9,566,351
Total	1,077,819,144	624,072,761

Information on Cash and Cash Equivalents by Currency - Non-Banking Business:

Currency	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Chilean peso	695,380,684	350,676,782
US dollars	23,233,833	37,491,934
Euros	90,990	1,408,627
Argentine peso	8,403,269	8,174,303
Peruvian new sol	252,219,872	120,513,312
Colombian peso	66,994,523	79,372,602
Chinese Yuan	3,228,634	3,783,293
Indian rupee	9,684,846	4,834,372
Uruguayan peso	5,980,396	8,951,573
Mexican peso	2,532,962	2,432,881
Brazilian real	10,069,135	6,433,082
Total	1,077,819,144	624,072,761

b) Information on Cash and Cash Equivalents - Banking Business:

Cash and cash equivalents	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Cash on hand	156,404,982	131,967,912
Bank balances	503,179,035	342,552,667
Term deposits	36,051,827	164,374,517
Cash and bank deposits	695,635,844	638,895,096
Highly liquid financial instruments ⁽¹⁾	827,470,639	676,658,209
Transactions with settlement in process, net (b,1)	(170,898,374)	(88,902,023)
Total	1,352,208,109	1,226,651,282

⁽¹⁾ Corresponds primarily to deposits and funds managed by third parties whose maturity is less than 90 days. As of December 31, 2023 and 2022, there are included ThCh\$ 827,470,639 and ThCh\$ 676,658,209, respectively, corresponding to financial assets at fair value through other comprehensive income, whose maturities do not exceed three months from the date of acquisition.

Note 4 - Cash and Cash Equivalents (continued))

b) Cash and Cash Equivalents - Banking Business (continued)

Information on Cash and Cash Equivalents by Currency - Banking Business:

Currency	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Chilean peso	1,085,475,486	934,841,196
US dollars	105,492,428	197,190,080
Peruvian new sol	34,125,605	48,143,029
Colombian peso	127,114,590	46,476,977
Total	1,352,208,109	1,226,651,282

b.1) Transactions pending settlement, net:

Transactions pending settlement correspond to transactions in which only the settlement is pending, which normally takes place within 12 or 24 business hours. At the end of each year, these transactions are presented as follows:

Transactions pending settlement	Dec 31, 2023 ThCh\$	Dec 31, 2022 ThCh\$
Documents held by other banks (swap)	5,540,117	3,672,795
Transfer of funds pending receipt	35,608,397	83,959,635
Subtotal assets	41,148,514	87,632,430
Transfer of funds pending delivery	(212,046,888)	(176,534,453)
Subtotal liabilities	(212,046,888)	(176,534,453)
Transactions pending settlement , net	(170,898,374)	(88,902,023)

Note 5 - Other Current and Non-Current Financial Assets

This category includes the following current financial assets for the Non-Banking Business.

Other Financial Assets	Current		Non-Current	
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Held for Trading				
Derivative instruments (non-hedging)	284,526	8,117,445	881,653	-
Funds with restriction	2,619,287	1,656,699	-	-
Term deposits	7,891,101	13,105,241	-	-
Investments in bonds	10,540,944	15,129,842	18,311,429	14,749,755
Other assets	-	152,029	14,956,949	9,439,388
Subtotal of fair value through profit and loss	21,335,858	38,161,256	34,150,031	24,189,143
Fair value through equity				
Hedging assets	17,061,736	74,268,607	309,947,778	269,626,144
Sub-total of fair value through Equity	17,061,736	74,268,607	309,947,778	269,626,144
Total Other Financial Assets	38,397,594	112,429,863	344,097,809	293,815,287

The Company takes positions in derivative financial instruments with counterparts that have a minimal risk rating and are subject to a prior credit analysis. Those analyses are required by the Company's internal procedures.

These instruments are swap contracts and currency, rate or inflation forward contracts. The Company uses valuation models to determine the fair value of these derivatives. The valuation methods are price models that use present value calculations. These models require financial market data, which is obtained from information platforms with public and private access. The information required mainly includes spot and forward exchange rates and interest rate curves.

Note 6 - Other Current and Non-Current Non-Financial Assets

This category includes the following non-financial assets for the Non-Banking Business.

Other Current Non-Financial Assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Advertising contracts	991,907	485,344
Prepaid rent	5,355,920	5,273,565
VAT receivable	98,656,759	104,125,026
Software maintenance contracts	16,374,254	16,812,291
Insurance policies	5,710,117	12,263,913
Bank guarantees	1,989,621	1,800,440
Share of reinsurance in technical reserves	4,434,875	4,893,404
Early settlement bonus	1,817,973	3,076,400
Recoverable taxes	3,293,025	8,587,639
Advances	13,817,648	1,435,477
Other	248,656	3,516,513
Total Other Current Non-Financial Assets	152,690,755	162,270,012

Other Non-Current Non-Financial Assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Guarantees	2,739,978	2,990,185
Early settlement bonus	1,335,408	2,041,631
Prepaid rent	19,811,538	18,070,436
Recoverable taxes	22,623,010	18,642,282
Other rights receivable	1,408,591	686,029
Prepaid expenses	3,017,213	1,972,207
Advances	373,437	9,415,254
Share of reinsurance in technical reserves	3,572,156	5,119,134
Total Other Non-Current Non-Financial Assets	54,881,331	58,937,158

Nota 7 - Trade and Other Receivables

The Company's net trade receivables are detailed as follows:

	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
a) Non-Banking Business		
Trade and other receivables, current	453,631,138	420,633,119
Trade and other receivables, non-current	26,749,492	14,308,768
b) Banking Business		
Customer loans and receivables	5,692,414,849	6,108,823,284
Total	6,172,795,479	6,543,765,171

a) Current and Non-Current Trade and Other Receivables for the Non-Banking Business are detailed as follows:

	Current		Non-Current	
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Trade receivables	264,783,140	253,365,414	-	180,798
Allowance for doubtful receivables	(17,943,109)	(15,967,094)	-	-
Sub-total trade receivables, net	246,840,031	237,398,320	-	180,798
Notes receivable	140,668,131	115,924,627	24,074,063	11,403,370
Allowance for doubtful receivables	(6,888,971)	(4,531,360)	(28,530)	(39,721)
Sub-total notes receivable, net	133,779,160	111,393,267	24,045,533	11,363,649
Sundry debtors ⁽¹⁾	75,070,535	77,260,996	2,703,959	2,764,321
Allowance for doubtful receivables	(2,058,588)	(5,419,464)	-	-
Sub-total miscellaneous receivables, net	73,011,947	71,841,532	2,703,959	2,764,321
Total trade and other receivables	453,631,138	420,633,119	26,749,492	14,308,768

⁽¹⁾ As of December 31, 2023 and 2022, it includes ThCh\$29,386,169 and ThCh\$20,698,084, respectively, for advances granted for the exercise of a purchase option in a project of a Mallplaza's subsidiary. On June 29, 2022, Mallplaza exercised its option of withdrawal to participate in the project as established in the contract and is entitled to reimbursement of the advances granted (See Note 39.a.3).

Trade and Other Receivables from Non-Banking Businesses consist mainly of lease receivables from the real estate business, trade receivables from sales to companies, primarily arising from the home improvement business, and receivables from credit card operators in the department store, home improvement and supermarket businesses.

Trade and Other Receivables from Non-Banking Businesses are written off when, based on all available information, the Company concludes that no cash flow will be recovered from the receivables recorded, after having exhausted all instances of collection without positive results. Write-offs of Non-Banking Businesses are not significant.

b) Loans and receivables for Banking Business customers are detailed as follows:

	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Customer loans and receivables	6,171,844,886	6,623,413,908
Allowance for doubtful receivables	(479,430,037)	(514,590,624)
Net customer loans and receivables	5,692,414,849	6,108,823,284

The main guarantees in the Banking Business are mortgages, CORFO for university student loans, state-guaranteed university student loans (CRUGE), and automotive collateral.

Note 7 - Trade and Other Receivables (continued)

c) Loans and receivables and the corresponding allowances by category, within customer loans and receivables for the Banking Business are detailed as follows:

	Assets before allowances		Allowances		Net Total	
	Dec-31-23	Dec-31-22	Dec-31-23	Dec-31-22	Dec-31-22	Dec-31-22
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Loans and receivable from customers – Commercial	77,884,929	77,557,126	(2,220,191)	(1,127,410)	75,664,738	76,429,716
Loans and receivable from customers – Mortgage	631,434,107	625,036,381	(12,776,524)	(12,751,757)	618,657,583	612,284,624
<i>Consumer Loans</i>	1,829,770,650	2,109,257,775	(187,380,053)	(182,936,256)	1,642,390,597	1,926,321,519
<i>Credit Card Debtors</i>	3,632,755,200	3,811,562,626	(277,053,269)	(317,775,201)	3,355,701,931	3,493,787,425
Loans and receivable from customers - Consumer	5,462,525,850	5,920,820,401	(464,433,322)	(500,711,457)	4,998,092,528	5,420,108,944
Total customer loans and receivables	6,171,844,886	6,623,413,908	(479,430,037)	(514,590,624)	5,692,414,849	6,108,823,284

d) Maturity analysis

The maturity analysis at each period-end of current and non-current trade and other receivables before allowances for the Non-Banking Business is detailed as follows:

	Total ThCh\$	Not yet due ThCh\$	Overdue				
			<30 days ThCh\$	30-60 days ThCh\$	60-90 days ThCh\$	90-120 days ThCh\$	>120 days ThCh\$
			Dec-31-23	507,299,828	360,800,404	68,313,444	14,078,874
Dec-31-22	460,899,526	332,315,912	58,273,759	13,815,122	6,985,940	26,960,484	22,548,309

The maturity analysis at each period-end of customer loans and receivables before allowances for the Banking Business is detailed as follows:

	Total ThCh\$	Not yet due ThCh\$	Overdue				
			<30 days ThCh\$	30-60 days ThCh\$	60-90 days ThCh\$	90-120 days ThCh\$	>120 days ThCh\$
			Dec-31-23	6,171,844,886	5,388,135,535	301,436,726	118,327,317
Dec-31-22	6,623,413,908	5,815,323,317	308,621,584	138,009,146	112,035,914	92,624,497	156,799,450

Falabella uses models (for example Behavior Score) to classify the risk of each customer. Several scoring groups are used depending on the action plan for the portfolio, Furthermore, there are ongoing reviews of the entire customer portfolio with respect to external behavior (returned checks and delinquency).

Note 7 - Trade and Other Receivables (continued)

e) Changes in impairment allowances

The following table shows the evolution of the impairment allowances for the Non-Banking Business portfolio:

Changes in impairment allowances - Trade and other receivables	Separate Impairment		Total
	Current ThCh\$	Non-current ThCh\$	ThCh\$
Balance as of January 1, 2023	25,917,918	39,721	25,957,639
Expense for the year	13,027,015	4,623	13,031,638
Amount used (less)	(5,113,878)	(15,814)	(5,129,692)
Reversal of unused amounts	(7,983,509)	-	(7,983,509)
Translation adjustment	1,043,122	-	1,043,122
Balance as of December 31, 2023	26,890,668	28,530	26,919,198
Balance as of January 1, 2022	23,849,190	896,754	24,745,944
Expense for the year	14,334,849	336,184	14,671,033
Amount used (less)	(7,547,392)	(865,872)	(8,413,264)
Reversal of unused amounts	(4,931,846)	(327,345)	(5,259,191)
Translation adjustment	213,117	-	213,117
Balance as of December 31, 2022	25,917,918	39,721	25,957,639

The following table shows the evolution of the impairment allowances for the Banking Business portfolio:

Changes in impairment allowances - Customer loans and receivables	Group Impairment ThCh\$
Balance as of January 1, 2023	514,590,624
Expense for the year	1,088,855,522
Amount used (less)	(852,339,064)
Reversal of unused amounts	(306,831,872)
Translation adjustment	35,154,827
Balance as of December 31, 2023	479,430,037
Balance as of January 1, 2022	280,109,527
Expense for the year	833,645,627
Amount used (less)	(436,225,641)
Reversal of unused amounts	(151,239,786)
Translation adjustment	(11,699,103)
Balance as of December 31, 2022	514,590,624

The Company is not exposed to risks associated with credit concentrations. This is due to fragmentation of Falabella's customer portfolio as of December 31, 2023 and 2022.

Note 8 - Related Company Receivables and Payables

a) Current receivables

Chilean ID Number	Company	Country	Relationship	Current		Currency
				Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	
0-E	Loans to executives (See Note 24.d)	Chile and others	Senior executives	23,915,497	16,470,799	CLP
0-E	Sodimac Colombia S.A.	Colombia	Associate	4,695,453	8,278,000	COP
0-E	Comercializadora SDMHC S.A. de C.V.	Mexico	Associate	805,676	1,250,334	CLP
82995700-0	Dercocenter SpA	Chile	Related Director	770,562	26,567	CLP
96550660-8	Constructora Santa María S.A.	Chile	Related Director	237,624	217,306	CLP
0-E	Otras sociedades	Chile	Related Director	219,274	224,052	CLP
94141000-6	Derco SpA	Chile	Related Director	180,451	827	CLP
99597600-5	Inmobiliaria Cervantes S.A.	Chile	Associate	135,500	134,210	CLP
0-E	Promotora de Café Colombia S.A.	Colombia	Subsidiary minority shareholder	106,207	20,575	CLP
76074938-9	Deportes Sparta SpA	Chile	Related Director	50,762	185,656	CLP
96837630-6	BNP Paribas Cardif Seguros de Vida S.A.	Chile	Subsidiary minority shareholder	47,964	533,910	CLP
94340000-8	Derco Chile Repuestos SpA	Chile	Related Director	39,121	33,225	CLP
79757460-0	Agrícola Ancali Limitada	Chile	Related Director	35,072	34,705	CLP
96545450-0	Dercomaq SpA	Chile	Related Director	21,918	29,668	CLP
78057000-8	Sotraser S.A.	Chile	Related Director	6,100	10,473	CLP
76320186-4	Tecno Fast S.A.	Chile	Related Director	5,589	11,462	CLP
0-E	Servicios Financieros Soriana S.A.P.I de C.V.	Mexico	Associate	4,616	16,788	CLP
TOTAL				31,277,386	27,478,557	

b) Receivables, non-current

Chilean ID Number	Company	Country	Relationship	Non-current		Currency
				Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	
Foreign	Loans to executives (See Note 24.d)	Chile and others	Senior executives	32,078,766	33,394,991	CLP
TOTAL				32,078,766	33,394,991	

As of December 31, 2023 and 2022, the Company has evaluated the recoverability of receivables from related companies, As a result, it believes that these receivables will be fully recovered, and therefore no allowance for doubtful receivables has been recorded,

Note 8 - Related Company Receivables and Payables (continued)

c) Current payables

Chilean ID Number	Company	Country	Relationship	Current		Currency
				Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	
0-E	Organización Corona S.A.	Colombia	Subsidiary minority shareholder	3,817,514	8,617,283	COP
92176000-0	Aceros Aza S.A.	Chile	Related Director	3,379,276	2,481,465	CLP
0-E	Sodimac Colombia S.A.	Colombia	Associate	3,340,808	2,653,166	COP
0-E	Borchester Holdings Limited	Colombia	Subsidiary minority shareholder	2,520,873	1,864,251	COP
94340000-8	Derco Chile Repuestos SpA	Chile	Related Director	1,561,138	1,001,387	CLP
76185964-1	Megamedia S.A.	Chile	Related Director	799,603	964,723	CLP
77004250-K	Aceros Cox Comercial S.A.	Chile	Related Director	638,196	1,076,840	CLP
96545450-0	Dercomaq SpA	Chile	Related Director	610,524	1,133,006	CLP
76074938-9	Deportes Sparta SpA	Chile	Related Director	564,112	330,214	CLP
96837630-6	BNP Paribas Cardif Seguros de Vida S.A.	Chile	Subsidiary minority shareholder	350,590	238,325	CLP
78170790-2	Armacero Matco S.A.	Chile	Related Director	259,327	477,537	CLP
0-E	Comercializadora SDMHC S.A. de C.V.	México	Associate	232,928	177,807	CLP
0-E	Compañía Colombiana de Cerámica S.A.	Colombia	Subsidiary minority shareholder	209,487	37,465	COP
77693700-2	Inversiones e Inmobiliaria Monte de Asis Limitada	Chile	Related Director	191,489	221,927	CLP
94141000-6	Derco SpA	Chile	Related Director	165,544	127,547	CLP
95946000-0	Sociedad Inmobiliaria San Bernardo Limitada	Chile	Related Director	163,298	156,367	CLP
0-E	Otras sociedades	Chile	Related Director	140,387	254,576	CLP
0-E	Locería de Colombia S.A.S.	Colombia	Associate shareholder	117,940	60,954	COP
78794060-9	Megamedia Radio S.A.	Chile	Related Director	103,542	38,390	CLP
77693970-6	Inversiones e Inmobiliaria San Francisco de el Monte Limitada	Chile	Related Director	97,509	98,776	CLP
79952350-7	Red Televisiva Megavisión S.A.	Chile	Related Director	-	125,294	CLP
0-E	Promotora de Café Colombia S.A.	Colombia	Subsidiary minority shareholder	-	109,315	CLP
0-E	Servicios Financieros Soriana S.A.P.I de C.V.	México	Associate	-	61,646	CLP
78034110-6	Voxline Serigrafía Limitada	Chile	Related Director	-	2,720	CLP
TOTAL				19,264,085	22,310,981	

d) Accounts payable, non-current

Chilean ID Number	Company	Country	Relationship	Non-current		Currency
				Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	
0-E	Organización Corona S.A.	Colombia	Subsidiary minority shareholder	15,295,000	-	COP
TOTAL				15,295,000	-	

Note 8 - Related Company Receivables and Payables (continued)

d) The effects on the statement of net income of the main transactions with unconsolidated related companies for the years ended December 31, 2023 and 2022, are detailed as follows:

Chilean ID Number	Company	Relationship	Country	Transaction	Dec-31-23		Dec-31-22	
					Amount ThCh\$	Effect on income ThCh\$	Amount ThCh\$	Effect on income ThCh\$
						(Charge)/Credit		(Charge)/Credit
92176000-0	Aceros Aza S.A.	Related Director	Chile	Purchase of Products	2,428,241	-	33,187,874	-
92176000-0	Aceros Aza S.A.	Related Director	Chile	Other costs of sale	2,912,337	2,447,342	3,376,165	2,837,113
92176000-0	Aceros Aza S.A.	Related Director	Chile	Product Sales	80,596	67,728	139,701	117,396
77004250-K	Aceros Cox Comercial S.A.	Related Director	Chile	Purchase of Products	3,787,849	-	4,240,015	-
78187230-K	Agrícola Casa del Bosque Limitada	Related Director	Chile	Purchase of Products	84	-	105,401	-
99594430-8	Alto S.A.	Related Director	Chile	Legal Services	770,231	(644,953)	606,939	(606,879)
96815800-7	Apóstoles S.A.	Related Director	Chile	Purchase of Products	29,134	-	419,432	-
78170790-2	Armadero Matco S.A.	Related Director	Chile	Purchase of Products	3,189,947	-	4,779,326	-
76242341-3	Autokas S.A.	Related Director	Chile	Purchase of Products	294,767	-	24,697	-
96837630-6	BNP Paribas Cardif Seguros de Vida S.A.	Subsidiary minority shareholder	Chile	Commissions Received	4,314,224	4,287,744	4,916,921	4,879,315
93930000-7	Clínica Las Condes S.A.	Related Director	Chile	Product Sales	55,110	66,659	44,728	37,587
0-E	Comercializadora SDMHC S.A. de C.V.	Associate	México	Product Sales	1,038,644	1,038,644	594,483	594,483
0-E	Comercializadora SDMHC S.A. de C.V.	Associate	México	IT Services	1,647,909	1,647,909	2,038,196	2,038,196
0-E	Compañía Colombiana de Cerámica S.A	Related Director	Colombia	Purchase of Products	72,510	-	136,981	-
96550660-8	Constructora Santa María S.A.	Related Director	Chile	Product Sales	808,110	679,084	1,077,637	905,577
76072469-6	Cruzados S.A.D.P.	Related Director	Chile	Publications, Advertising and Promotion	262,150	(220,294)	310,036	(260,535)
76074938-9	Deportes Sparta SpA	Related Director	Chile	Lease Income	2,899,706	2,508,570	2,801,435	2,426,204
94340000-8	Derco Chile Repuestos SpA	Related Director	Chile	Purchase of Products	386,994	-	7,936,812	-
94340000-8	Derco Chile Repuestos SpA	Related Director	Chile	Freight, Dispatches and Deliveries	421,464	354,171	316,774	266,196
94340000-8	Derco Chile Repuestos SpA	Related Director	Chile	Product Sales	169,559	169,044	237,942	232,662
94141000-6	Derco SpA	Related Director	Chile	Lease Income	679,137	570,758	678,047	573,362
94141000-6	Derco SpA	Related Director	Chile	Product Sales	1,220,256	1,025,425	991,939	833,561
82995700-0	Dercocenter SpA	Related Director	Chile	Lease Income	3,390,207	2,859,876	3,030,092	2,550,423
96545450-0	Dercomaqa SpA	Related Director	Chile	Rent and Common Expenses	5,278,453	(4,435,675)	5,112,448	(4,296,175)
96545450-0	Dercomaqa SpA	Related Director	Chile	Product Sales	143,384	(120,491)	215,776	(181,324)
96545450-0	Dercomaqa SpA	Related Director	Chile	Machinery/equipment maintenance	114,224	114,024	252,353	248,361
0-E	Executives	Senior executives	Chile	Earned interests	1,782,192	1,627,716	1,280,421	1,280,421
77693700-2	Inversiones e Inmobiliaria Monte de Asis SpA.	Related Director	Chile	Rent and Common Expenses	2,190,716	(2,190,716)	2,235,143	(2,194,209)
77693970-6	Inversiones e Inmobiliaria San Francisco de el Monte Limitada	Related Director	Chile	Rent and Common Expenses	1,159,857	(1,143,793)	1,113,172	(1,095,415)
78391700-9	Inversiones e Inmobiliaria Santa Clara II Limitada	Related Director	Chile	Rent and Common Expenses	4,869,633	(4,283,617)	4,455,103	(3,981,237)
76185964-1	Megamedia S.A.	Related Director	Chile	Publications, Advertising and Promotion	6,694,788	(5,835,945)	6,976,482	(6,002,147)
78794060-9	Megamedia Radio S.A.	Related Director	Chile	Publications, Advertising and Promotion	1,400,269	(1,400,269)	201,390	(184,985)
0-E	Organización Corona S.A.	Subsidiary minority shareholder	Colombia	Interest loan	452,206	(452,206)	-	-
90970000-0	Salomon Sack S.A.	Related Director	Chile	Purchase of Products	235,359	-	248,673	-

Note 8 - Related Company Receivables and Payables (continued)

e) The effects on the statement of net income of the main transactions with non-consolidated related companies for the years ended December 31, 2023 and 2022, are detailed as follows, continued:

Chilean ID Number	Company	Relationship	Country	Transaction	Dec-31-23		Dec-31-22	
					Amount ThCh\$	Effect on income ThCh\$	Amount ThCh\$	Effect on income ThCh\$
						(Charge)/Credit		(Charge)/Credit
0-E	Servicios Financieros Soriana S.A.P.I de C.V.	Associate	México	Computer and Other Services	3,853,131	3,853,131	3,467,149	3,467,149
76547410-8	Sociedad de Créditos Automotrices S.A.	Related Director	Chile	Commission	6,594,162	(5,541,312)	8,230,473	(6,916,364)
77072500-3	Sociedad de Rentas Comerciales S.A.	Related Director	Chile	Rent and common expenses	848,370	(755,607)	777,966	(692,478)
95946000-0	Sociedad Inmobiliaria San Bernardo Limitada	Related Director	Chile	Rent and common expenses	2,010,743	(1,927,971)	1,856,913	(1,778,369)
0-E	Sodimac Colombia S.A.	Associate	Colombia	Product sales	2,613,805	(2,613,805)	2,569,505	(2,569,505)
0-E	Sodimac Colombia S.A.	Associate	Colombia	Others	1,589,323	1,335,587	1,516,473	1,274,347
0-E	Sodimac Colombia S.A.	Associate	Colombia	Lease income	3,352,789	320,201	3,991,978	(3,991,978)
0-E	Sodimac Colombia S.A.	Associate	Colombia	IT services	900,046	426,868	3,020,698	(1,476,363)
0-E	Sodimac Colombia S.A.	Associate	Colombia	Rent and common expenses	1,468,004	1,468,004	1,976,589	1,976,589
0-E	Sodimac Colombia S.A.	Associate	Colombia	Publications and advertising	10,200,925	10,200,925	10,598,892	10,598,892
78057000-8	Sotraser S.A.	Related Director	Chile	Freight, dispatch and delivery	7,000	(7,000)	708,805	(595,635)
76320186-4	Tecno Fast S.A.	Director Relacionado	Chile	Product Sales	107,671	90,480	32,429	27,251

Note 8 - Related Company Receivables and Payables (continued)

f) Key management employees

Key employees are defined as those persons who have authority and responsibility to directly or indirectly plan, direct and control the Company's business, including any Board member (whether or not an executive) or the equivalent governing body, The Company has determined that key management employees are the Directors and senior executives on Falabella S.A.'s private payroll. Key management remuneration by category is detailed as follows.

	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Management remuneration	30,229,239	24,447,197
Directors' remuneration	648,641	478,981

Note 9 - Inventories

Inventories are detailed as follows:

Description	Dec-31-23 ThCh\$	Dec-31-23 ThCh\$
Raw materials	2,117,242	2,518,651
Products for sale	1,397,383,114	1,703,065,186
Products in process	4,957,623	1,320,485
Materials and packaging	5,790,063	5,447,765
Goods in transit	128,291,281	239,040,141
Total Inventories	1,538,539,323	1,951,392,228

During the year ended December 31 2023, the Company recognized ThCh\$ 6,167,475,790 from inventory to cost of sales (ThCh\$ 6,966,141,699 for the year ended December 31, 2022).

Furthermore, provisions for shortages, realization, and obsolescence of ThCh\$ 19,341,480 were recognized in cost of sales as of December 31, 2023 (ThCh\$ 5,502,718 as of December 31, 2022).

The term "shortage" refers to the provision for inventory shortages and differences; "realization" refers to the provision for bringing the cost of inventory to its net realizable value; and "obsolescence" refers to the provision for inventory deterioration.

The Company has no inventory pledged as guarantee to be disclosed as of December 31, 2023 and 2022.

Note 10 - Current and Non-Current Tax Assets and Liabilities

Current tax assets, Non-Banking Business

Current tax assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Monthly tax installments (income tax net balance)	39,941,623	37,522,857
Employee training tax credit	5,739,947	5,699,584
Credit for absorbed profits	13,650,583	38,700,368
Recoverable income taxes	32,715,270	22,038,942
Other recoverable taxes	11,659,791	6,656,572
Total	103,707,214	110,618,323

Note 10 - Current and Non-Current Tax Assets and Liabilities (continued)

Non-current tax assets, Non-Banking Business

Non-current tax assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Recoverable income taxes ⁽¹⁾	-	4,950,220
Total	-	4,950,220

(1) It mainly includes benefits in accordance with Law 19,420 on incentives to develop the Arica and Parinacota provinces.

Current tax assets - Banking Business

Current tax assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Monthly tax installments (income tax net balance)	39,746,052	102,885,633
Credit for absorbed profits	12,790,007	2,123,333
Recoverable income taxes	1,655,389	7,456
Total	54,191,448	105,016,422

Current tax liabilities - Non-Banking Business

Current tax liabilities	Dec-31-22 ThCh\$	Dec-31-21 ThCh\$
Current income tax provision net of monthly tax installments	37,418,331	32,862,504
Provision for 40% tax on disallowable expenditure	39,853	143,253
Monthly tax installments payable	4,538,544	3,092,880
Other taxes payable	365,467	134,270
Total	42,362,195	36,232,907

Note 11 - Current and Deferred Income Tax

a) Income tax expense/income as of December 31, 2023 and 2022 for the Non-Banking Business and Banking Business are detailed as follows:

Non-Banking Business

Income tax	Jan 01-23 Dec-31-23 ThCh\$	Jan 01-22 Dec-31-22 ThCh\$
Current tax expense (income tax provision)	98,142,124	127,573,984
Tax expense adjustment (previous year)	2,166,753	(244,212)
Tax credit on tax losses	(13,650,583)	(38,700,368)
Total net current tax expense	86,658,294	88,629,404
Deferred tax credit from temporary differences	65,556,893	3,650,453
Tax credit on tax losses	(124,302,174)	(113,109,556)
Deferred income from income tax related to changes in the tax rate or new rates	-	130,963
Total net deferred tax credit	(58,745,281)	(109,328,140)
Total	27,913,013	(20,698,736)

Note 11 - Current and Deferred Income Tax (continued)

a) Income tax expense/income as of December 31, 2023 and 2022 for the Non-Banking Business and Banking Business are detailed as follows: (continued)

Banking Business

Income tax	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Current tax expense (income tax provision)	27,294,170	14,946,857
Tax expense adjustment (previous year)	(779,396)	282,363
Tax Benefit for tax losses	(12,790,007)	(2,123,333)
Total net current tax expense	13,724,767	13,105,887
Deferred tax credit from temporary differences	13,833,969	(12,165,548)
Tax credit on tax losses	(45,092,405)	695,146
Deferred income tax relating to changes in tax rates or new tax rates	-	(155,834)
Total net deferred tax (credit) expense	(31,258,436)	(11,626,236)
Total	(17,533,669)	1,479,651

According to IAS 12 (Income Taxes) deferred tax assets and liabilities must be measured using the tax rates that the Company expects will apply during the year in which the asset is collected, or the liability paid, based on the rates (and tax laws) that have been enacted or substantively enacted at the end of the year.

b) A reconciliation of the income tax expense at the statutory rate compared to the effective rate as of December 31, 2023 and 2022, was as follows:

Non-Banking Business

Income before tax using the Chilean legal tax rate Legal taxation in Chile	Jan 01-23		Jan 01-22	
	Dec-31-23		Dec-31-22	
	ThCh\$	%	ThCh\$	%
Income before tax using the Chilean legal tax rate	47,484,581	27.00	30,170,013	27.00
Effect of tax rates in other jurisdictions (effect of domestic rate vs Chilean rate)	(6,141,947)	(3.49)	3,926,614	3.51
Effect on rates of non-taxable income	5,142,028	2.92	4,540,243	4.06
Effect on rates of disallowable expenditure	3,506,347	1.99	4,136,145	3.70
Effect of using tax losses	(13,650,583)	(7.76)	(38,700,368)	(34.63)
Effect of tax (over)/under-provided in prior years	2,166,753	1.23	(244,212)	(0.22)
Net tax inflation adjustments	(35,800,946)	(20.36)	(64,820,295)	(58.01)
Other increase (decrease)	25,206,780	14.34	40,293,124	36.07
Total adjustments to legal tax rate	(19,571,568)	(11.13)	(50,868,749)	(45.52)
Income tax expense (credit) for the year	27,913,013	15.87	(20,698,736)	(18.52)
Effective tax rate		15.87		(18.52)

Banking Business

Income before tax using the Chilean legal tax rate Legal taxation in Chile	Jan 01-23		Jan 01-22	
	Dec-31-23		Dec-31-22	
	ThCh\$	%	ThCh\$	%
Income before tax using the Chilean legal tax rate	6,235,659	27.00	38,480,904	27.00
Effect of tax rates in other jurisdictions (effect of local rate vs Chilean rate)	(10,913,384)	(47.25)	1,218,589	0.86
Effect on rates of non-taxable income	239,479	1.04	(293,019)	(0.21)
Effect on rates of disallowable expenditure	2,950,941	12.78	1,468,572	1.03
Effect of changes in rates in other jurisdictions	(12,790,007)	(55.38)	(2,123,333)	(1.49)
Net tax inflation adjustments	(779,396)	(3.37)	282,363	0.20
Other increase (decrease)	(15,063,570)	(65.22)	(38,390,405)	(26.94)
Income before tax using the Chilean legal tax rate	12,586,609	54.48	835,980	0.59
Total adjustments to legal tax rate	(23,769,328)	(102.92)	(37,001,253)	(25.96)
Income tax expense (credit) for the year	(17,533,669)	(75.92)	1,479,651	1.04
Effective tax rate		(75.92)		1.04

Note 11 - Current and Deferred Income Tax (continued)

c) Deferred tax balances by category are detailed as follows:

Non-Banking Business

Statement of Financial Position	Dec-31-23		Dec-31-22	
	Deferred Asset ThCh\$	Deferred Liability ThCh\$	Deferred Asset ThCh\$	Deferred Liability ThCh\$
Intangible asset valuation difference	-	33,279,514	-	28,741,524
Property, plant and equipment valuation difference	-	1,044,579,251	-	736,759,973
Inventory valuation difference	14,338,092	-	14,948,570	-
Capitalized prepaid expenses	-	1,551,378	-	750,009
Employee severance indemnities	9,489,980	-	12,117,237	-
Deferred revenue	14,491,995	-	27,900,045	-
Tax losses carry forward	400,122,136	-	266,092,083	-
Allowances for doubtful receivables	7,679,240	-	7,862,085	-
Obsolescence provision	14,052,607	-	10,139,435	-
Disposal provision	7,061,398	-	7,828,907	-
Vacation provision	15,140,488	-	17,852,231	-
Other provisions	58,656,816	-	49,822,866	-
Derivative instruments	2,624,409	-	283,077	-
Lease liabilities (See note 2.28.b)	300,079,114	-	-	-
Others	-	14,219,380	-	17,751,198
Total	843,736,275	1,093,629,523	414,846,536	784,002,704
Net balance		249,893,248		369,156,168

Banking Business

Statement of Financial Position	Dec-31-23		Dec-31-22	
	Deferred Asset ThCh\$	Deferred Liability ThCh\$	Deferred Asset ThCh\$	Deferred Liability ThCh\$
Intangible asset valuation difference	-	4,003,595	-	3,620,125
Property, plant and equipment valuation difference	-	9,720,370	-	4,302,170
Capitalized prepaid costs	-	3,935,362	-	5,857,598
Deferred revenue	12,072,947	-	15,464,606	-
Tax losses carry forward	56,495,345	-	9,814,624	-
Allowances for doubtful receivables	74,828,272	-	96,392,122	-
Vacation provision	1,352,553	-	1,349,321	-
Other provisions	-	20,198,421	-	26,714,471
Lease liabilities (See note 2.28.b)	8,488,613	-	-	-
Others	8,087,629	-	7,331,315	-
Total	161,325,359	37,857,748	130,351,988	40,494,364
Net balance	123,467,611		89,857,624	

d) Reconciliation between the statement of financial position and the deferred tax tables

Non-Banking Business

Net balance according to the above tables	Dec-31-23	Dec-31-22
Deferred tax assets	605,177,869	440,401,657
Deferred tax liabilities	855,071,117	809,557,825
Total	249,893,248	369,156,168

Banking Business

Net balance according to the above tables	Dec-31-23	Dec-31-22
Deferred tax assets	123,467,611	89,857,624
Total	123,467,611	89,857,624

Note 12 - Investments in Associates

a) Investments in associates - Non-Banking Business

Information regarding the Company's direct and indirect investments in associates in the Non-Banking Business as of December 31, 2023 and 2022, are detailed as follows:

As of December 31, 2023

Company	Country	Functional currency	Percentage of ownership %	Beginning balance as of January 1, 2022	Additions / Contributions	Profit share	Dividends	Translation adjustments and other reserves	Balance as of December 31, 2023
				ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Sodimac Colombia S.A.	Colombia	COL	49,00%	121,118,697	-	29,931,428	(7,759,822)	40,771,650	184,061,953
Sociedad Distribuidora de Mejoramiento del Hogar y Construcción S.A.P.I. de C.V.	México	MXN	50,00%	80,501,611	9,252,500	(9,779,641)	-	20,107,425	100,081,895
Inmobiliaria Cervantes S.A.	Chile	CLP	33,70%	283,159	-	20,808	(23,344)	(288)	280,335
Servicios Financieros Soriana S.A.P.I de C.V.	México	MXN	50,00%	42,327,566	11,637,250	(1,840,654)	-	8,751,853	60,876,015
Sodimeg Jacaranda S.A. de C.V. ⁽¹⁾	México	MXN	50,00%	7,458,965	-	282,808	-	1,008,164	8,749,937
Sodimeg San Mateo S.A. de C.V. ⁽¹⁾	México	MXN	30,47%	10,225,950	91,974	169,007	-	(2,835,494)	7,651,437
Sodimeg SLP S.A. de C.V. ⁽¹⁾	México	MXN	10,68%	3,531,038	31,034	115,855	-	(2,213,443)	1,464,484
Inmobiliaria Sodimeg S.A de C.V	México	MXN	30,61%	6,104,168	-	144,938	-	626,823	6,875,929
Total				271,551,154	21,012,758	19,044,549	(7,783,166)	66,216,690	370,041,985

As of December 31, 2022

Company	Country	Functional currency	Percentage of ownership %	Beginning balance as of January 1, 2022	Additions / Contributions	Profit share	Dividends	Translation adjustments and other reserves	Balance as of December 31, 2022
				ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Sodimac Colombia S.A.	Colombia	COL	49,00%	120,239,817	-	31,261,229	(10,794,397)	(19,587,952)	121,118,697
Sociedad Distribuidora de Mejoramiento del Hogar y Construcción S.A.P.I. de C.V.	México	MXN	50,00%	65,092,072	22,459,260	(10,757,142)	-	3,707,421	80,501,611
Inmobiliaria Cervantes S.A.	Chile	CLP	33,70%	281,533	-	23,261	(21,104)	(531)	283,159
Servicios Financieros Soriana S.A.P.I de C.V.	México	MXN	50,00%	35,605,110	8,600,750	(4,480,194)	-	2,601,900	42,327,566
Sodimeg Jacaranda S.A. de C.V.	México	MXN	47,69%	6,758,925	-	253,992	-	446,048	7,458,965
Sodimeg San Mateo. S.A. de C.V.	México	MXN	49,00%	9,384,703	-	211,267	-	629,980	10,225,950
Sodimeg SLP S.A. de C.V.	México	MXN	49,00%	3,187,219	-	127,079	-	216,740	3,531,038
Inmobiliaria Sodimeg S.A de C.V.	México	MXN	30,61%	5,550,408	-	176,224	-	377,536	6,104,168
Total				246,099,787	31,060,010	16,815,716	(10,815,501)	(11,608,858)	271,551,154

There are no significant restrictions on the distribution of dividends and debt settlement by Associates arising from regulatory or any other matters related to debt covenants.

Note 12 - Investments in Associates (continued)

b) Investments in Associates - Banking Business

Information regarding the Company's direct and indirect investments in Associates in the Banking Business as of December 31, 2023 and 2022, are detailed as follows:

As of December 31, 2023

Company	Country	Functional currency	Percentage of ownership %	Beginning balance as of January 1, 2023 ThCh\$	Additions / Contributions ThCh\$	Profit Share ThCh\$	Dividends ThCh\$	Translation adjustment and other reserves ThCh\$	Balance as of December 31, 2023 ThCh\$
Servicios Bancarios Compartidos S.A.	Perú	PEN	23.13%	4,553,335	-	886,961	(939,403)	182,652	4,683,545
Total				4,553,335	-	886,961	(939,403)	182,652	4,683,545

As of December 31, 2022

Company	Country	Functional currency	Percentage of ownership %	Beginning balance as of January 1, 2022 ThCh\$	Additions / Contributions ThCh\$	Profit Share ThCh\$	Dividends ThCh\$	Translation adjustment and other reserves ThCh\$	Balance as of December 31, 2022 ThCh\$
Servicios Bancarios Compartidos S.A.	Perú	PEN	23.13%	3,810,616	-	1,085,254	(520,197)	177,662	4,553,335
Total				3,810,616	-	1,085,254	(520,197)	177,662	4,553,335

Note 12 - Investments in Associates (continued)

c) Summarized information on associates:

Summarized financial information on Associates as of December 31, 2023 and 2022, are detailed as follows:

Information as of December 31, 2023							
Associate	Total Assets	Total Assets	Total Liabilities	Total Liabilities	Goodwill	Revenue	Net Income
	Current	Non-Current	Current	Non-Current			
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	for the year ThCh\$
Sodimac Colombia S.A.	380,109,419	604,610,027	206,019,540	412,145,804	4,450,443	1,123,841,530	61,084,547
Sociedad Distribuidora de Mejoramiento del Hogar y Construcción S.A.P.I. de C.V.	94,861,318	310,521,064	103,331,819	101,886,773	-	176,940,483	(19,559,282)
Servicios Bancarios Compartidos S.A.	4,099,965	17,658,350	3,645,130	1,057,795	654,181	14,997,025	3,834,181
Inmobiliaria Cervantes S.A.	9,050	521,702	137,524	-	147,817	84,057	61,746
Servicios Financieros Soriana S.A.P.I de C.V.	213,810,052	55,140,819	165,488,524	97,037	9,193,360	94,716,416	(3,681,307)
Sodimeg Jacaranda S.A. de C.V.	2,883,606	16,752,777	198,012	1,938,496	-	530,422	588,051
Sodimeg San Mateo S.A. de C.V.	1,116,794	26,602,194	102,872	-	-	371,828	378,689
Sodimeg SLP S.A. de C.V.	947,040	13,675,050	157,925	-	-	356,389	272,927
Inmobiliaria Sodimeg S.A. DE C.V.	3,250,393	19,917,133	1,047	701,263	-	466,793	473,544
Total	701,087,637	1,065,399,116	479,082,393	517,827,168	14,445,801	1,412,304,943	43,453,096

Information as of December 31, 2022							
Associate	Total Assets	Total Assets	Total Liabilities	Total Liabilities	Goodwill	Revenue	Net Income
	Current	Non-Current	Current	Non-Current			
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	for the year ThCh\$
Sodimac Colombia S.A.	266,890,204	402,856,010	146,640,531	283,032,742	3,482,956	1,233,005,686	63,798,427
Sociedad Distribuidora de Mejoramiento del Hogar y Construcción S.A.P.I. de C.V.	99,857,757	227,460,076	52,912,521	113,402,091	-	140,218,145	(21,514,283)
Servicios Bancarios Compartidos S.A.	4,674,881	15,060,597	2,370,073	359,785	619,425	14,508,241	4,691,973
Inmobiliaria Cervantes S.A.	26,923	512,262	137,578	-	147,817	77,025	69,024
Servicios Financieros Soriana S.A.P.I de C.V.	133,464,615	43,180,225	107,557,250	-	7,783,770	53,456,279	(8,960,388)
Sodimeg Jacaranda S.A. de C.V.	2,383,773	14,393,644	119,821	1,015,761	-	469,006	532,632
Sodimeg San Mateo S.A. de C.V.	583,820	23,209,075	2,923,609	-	-	334,867	431,158
Sodimeg SLP S.A. de C.V.	457,555	12,006,438	5,257,794	-	-	323,710	259,343
Inmobiliaria Sodimeg S.A. DE C.V.	2,113,592	17,830,994	887	-	-	444,725	575,705
Total	510,453,120	756,509,321	317,920,064	397,810,379	12,033,968	1,442,837,684	39,883,591

Note 13 - Intangible Assets other than Goodwill

a) Intangible assets in the Non-Banking Business are detailed as follows:

Net Intangible Assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Intangible assets with finite useful lives, net	155,874,329	198,930,283
Intangible assets with indefinite useful lives	126,040,597	124,669,309
Total Net Intangible Assets	281,914,926	323,599,592

a,1) Intangible assets in the Non-Banking Business are detailed as follows:

Intangible Assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Internally developed software	316,815,620	316,860,400
Licenses and software programs	212,820,369	195,042,527
Patents, registered trademarks, and other rights	32,477,840	31,414,592
Other identifiable intangible assets	23,219,638	20,927,166
Trademarks with indefinite useful lives	126,040,597	124,669,309
Subtotal	711,374,064	688,913,994
Less: Accumulated amortization and impairment	(429,459,138)	(365,314,402)
Net Total	281,914,926	323,599,592

a,2) Intangible assets with indefinite useful lives in the Non-Banking Business are detailed as follows:

Individually Significant Identifiable Intangible Assets	Remaining amortization period	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Trademark Sodimac	Indefinite	110,641,102	110,641,102
Trademark Imperial	Indefinite	2,239,800	2,239,800
Trademark Dicico	Indefinite	13,159,695	11,788,407
Total		126,040,597	124,669,309

Note 13 - Intangible Assets other than Goodwill (continued)

a) Intangible assets in the Non-Banking Business are detailed as follows: (continued)

a,3) Movements of Intangible Assets other than Goodwill in the Non-Banking Business for the year ended December 31, 2023 are detailed as follows:

Gross Balance	Internally developed software	Licenses and software programs	Patents, registered trademarks, and other rights	Other identifiable intangible assets	Trademarks with indefinite useful lives	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	316,860,400	195,042,527	31,414,592	20,927,166	124,669,309	688,913,994
Internally developed additions	7,664,471	-	-	-	-	7,664,471
Purchased additions	-	7,501,524	-	1,237,731	-	8,739,255
Withdrawals	(5,124)	(789,690)	-	-	-	(794,814)
Reclassification of concept and capitalization	(2,324,195)	1,931,331	-	392,864	-	-
Transfer from or to another account	(6,312,029)	4,535,768	-	(299,085)	-	(2,075,346)
Restatement and translation adjustment (Note 2,6)	932,097	4,598,909	1,063,248	960,962	1,371,288	8,926,504
Balance as of December 31, 2023	316,815,620	212,820,369	32,477,840	23,219,638	126,040,597	711,374,064

Amortization and impairment	Internally developed software	Licenses and software programs	Patents, registered trademarks, and other rights	Other identifiable intangible assets	Trademarks with indefinite useful lives	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	200,695,035	129,476,522	22,995,740	12,147,105	-	365,314,402
Amortization for the year	42,663,977	12,578,044	2,907,601	1,074,738	-	59,224,360
Withdrawals	-	(775,958)	-	-	-	(775,958)
Transfer from or to another account	-	47,514	-	-	-	47,514
Restatement and translation adjustment (Note 2,6)	712,732	3,386,668	983,372	566,048	-	5,648,820
Balance as of December 31, 2023	244,071,744	144,712,790	26,886,713	13,787,891	-	429,459,138

Net carrying amount as of January 1, 2023	116,165,365	65,566,005	8,418,852	8,780,061	124,669,309	323,599,592
Net carrying amount as of December 31, 2023	72,743,876	68,107,579	5,591,127	9,431,747	126,040,597	281,914,926

Note 13 - Intangible Assets other than Goodwill (continued)

a) Intangible assets in the Non-Banking Business are detailed as follows: (continued)

a,4) Movements in Intangible Assets other than Goodwill in the Non-Banking Business for the year ended December 31, 2022 are detailed as follows:

Gross Balance	Internally developed software	Licenses and software programs	Patents, registered trademarks and other rights	Other identifiable intangible assets	Trademarks with indefinite useful lives	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	294,222,851	172,879,735	30,313,312	20,296,646	123,921,082	641,633,626
Internally developed additions	33,718,452	-	-	-	-	33,718,452
Purchased additions	-	13,488,116	-	1,617,802	-	15,105,918
Withdrawals	(2,733,984)	(1,559,752)	-	(6,278)	-	(4,300,014)
Reclassification of concept and capitalization	(3,686,396)	4,831,115	-	(1,144,719)	-	-
Transfer from or to another account	(5,155,381)	4,064,294	-	(574,550)	-	(1,665,637)
Restatement and translation adjustment (Note 2,6)	494,858	1,339,019	1,101,280	738,265	748,227	4,421,649
Balance as of December 31, 2022	316,860,400	195,042,527	31,414,592	20,927,166	124,669,309	688,913,994

Depreciation	Internally developed software	Licenses and software programs	Patents, registered trademarks and other rights	Other identifiable intangible assets	Trademarks with indefinite useful lives	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	160,642,146	119,833,398	19,241,890	10,903,759	-	310,621,193
Amortization for the year	42,206,987	9,473,525	2,956,219	954,774	-	55,591,505
Withdrawals	(2,507,371)	(1,346,837)	-	-	-	(3,854,208)
Restatement and translation adjustment (Note 2,6)	353,273	1,516,436	797,631	288,572	-	2,955,912
Balance as of December 31, 2021	200,695,035	129,476,522	22,995,740	12,147,105	-	365,314,402

Net carrying amount as of January 1, 2021	133,580,705	53,046,337	11,071,422	9,392,887	123,921,082	331,012,433
Net carrying amount as of December 31, 2021	116,165,365	65,566,005	8,418,852	8,780,061	124,669,309	323,599,592

c) Intangible assets – Banking Business:

b,1) Intangible Assets in the Banking Business are detailed as follows:

Intangible assets	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Internally developed software	141,185,763	132,711,966
Licenses and software programs	75,685,675	59,792,731
Subtotal	216,871,438	192,504,697
Accumulated amortization (less)	(149,583,371)	(120,432,583)
Net Total	67,288,067	72,072,114

Note 13 – Intangible Assets other than Goodwill (continued)

d) Intangible assets – Banking Business: (continued)

b,2) Movements in Intangible Assets in the Banking Business as of December 31, 2023, are detailed as follows:

Gross Balance	Internally developed software ThCh\$	Licenses and software programs ThCh\$	Total ThCh\$
Balance as of January 1, 2023	132,711,966	59,792,731	192,504,697
Internally developed additions	7,626,036	-	7,626,036
Purchased additions	-	3,972,053	3,972,053
Withdrawals	(2,633,208)	(338,976)	(2,972,184)
Translation adjustment (Note 2.6)	3,480,969	12,259,867	15,740,836
Balance as of December 31, 2023	141,185,763	75,685,675	216,871,438

Depreciation	Internally developed software ThCh\$	Licenses and software programs ThCh\$	Total ThCh\$
Balance as of January 1, 2023	80,685,677	39,746,906	120,432,583
Amortization for the year	14,443,321	7,910,363	22,353,684
Withdrawals	(2,375,445)	(290,616)	(2,666,061)
Translation adjustment (Note 2.6)	2,288,125	7,175,040	9,463,165
Balance as of December 31, 2023	95,041,678	54,541,693	149,583,371

Net carrying amount as of January 1, 2023	52,026,289	20,045,825	72,072,114
Net carrying amount as of December 31, 2023	46,144,085	21,143,982	67,288,067

b,3) Movements in Intangible Assets in the Banking Business for the year ended December 31, 2022, are detailed as follows:

Gross Balance	Internally developed software ThCh\$	Licenses and software programs ThCh\$	Total ThCh\$
Balance as of January 1, 2022	121,515,733	57,911,379	179,427,112
Internally developed additions	9,876,452	-	9,876,452
Purchased additions	-	9,411,227	9,411,227
Withdrawals	(2,125,529)	(1,050,158)	(3,175,687)
Translation adjustment (Note 2.6)	3,445,310	(6,479,717)	(3,034,407)
Balance as of December 31, 2022	132,711,966	59,792,731	192,504,697

Depreciation	Internally developed software ThCh\$	Licenses and software programs ThCh\$	Total ThCh\$
Balance as of January 1, 2022	65,677,064	35,333,126	101,010,190
Amortization for the year	15,836,343	8,466,084	24,302,427
Withdrawals	(2,088,262)	(658,149)	(2,746,411)
Translation adjustment (Note 2.6)	1,260,532	(3,394,155)	(2,133,623)
Balance as of December 31, 2022	80,685,677	39,746,906	120,432,583

Net carrying amount as of January 1, 2022	55,838,669	22,578,253	78,416,922
Net carrying amount as of December 31, 2022	52,026,289	20,045,825	72,072,114

Note 13 - Intangible Assets other than Goodwill (continued)

c) Other information regarding intangible assets:

- c,1) As of December 31, 2023, there are no identifiable intangible assets in use that are fully amortized.
- c,2) Amortization of intangible assets is presented in the statement of net income by function under Administrative Expenses and amounts to ThCh\$ 81,578,044 and ThCh\$ 79,893,932 as of December 31, 2023 and 2022, respectively, as disclosed e in Note 32.
- c,3) The Company performed annual impairment tests on intangible assets with indefinite useful lives, which did not result in adjustments to the values recognized by the Company.

Note 14 - Goodwill

Goodwill in the Non-Banking Business is detailed as follows:

Goodwill	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Sodimac S.A.	205,688,300	205,688,300
Imperial S.A.	13,836,495	13,836,495
Hipermercados Tottus S.A.	14,575,143	14,575,143
Inverfal S.A.	5,354,756	5,354,756
Plaza Oeste S.A.	10,770,845	10,770,845
Plaza del Trébol S.A.	3,946,308	3,946,308
Plaza Tobalaba S.A.	1,558,544	1,558,544
Plaza La Serena S.A.	418,818	418,818
Mall Calama S.A.	357,778	357,778
Inmobiliaria Las Condes S.A.	3,457,846	3,457,846
Construdecor S.A.	33,068,246	29,622,419
Tienda Mejoramiento del Hogar S.A.	194,931,670	184,575,128
Mall Plaza Perú S.A.	68,030,427	64,416,031
New TIN Linio I GmbH	104,128,164	104,128,164
Total	660,123,340	642,706,575

Goodwill impairment is determined through evaluating the recoverable amount of the cash generating units (or group of cash generating units) related to the goodwill.

When the recoverable amount of the cash generating units (or groups of cash generating units) is less than the total carrying amount of the cash generating units (or group of cash generating units) related to the goodwill, an impairment loss is recognized. Impairment losses related to goodwill cannot be reversed in future periods.

Impairment of intangible assets with indefinite useful lives is tested annually at an individual or cash generating unit level, as applicable.

The Company performs annual goodwill impairment tests and these tests have not resulted in adjustments to the recognized values.

Note 14 - Goodwill (continued)

Goodwill by segments as of December 31, 2023 and 2022, is detailed as follows:

Segment	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Home Improvement Stores	447,524,711	433,722,342
Real estate	88,540,566	84,926,170
Supermarkets	14,575,143	14,575,143
Other businesses	109,482,920	109,482,920
Total Goodwill by Segment	660,123,340	642,706,575

The Company performed goodwill impairment testing as of December 31, 2023, in accordance with accounting policies (Note 2.12). The value-in-use method was used, based on the future cash flows that are generated by the assets associated with goodwill.

The primary parameters and indicators used to evaluate impairment are:

a) Discount rate

To determine the discount rate, the weighted average cost of capital methodology (WACC) is used, using market inputs and data from comparable companies.

The discount rates used, are differentiated according to the business and the country where the evaluated cash-generating units are located.

As of December 31, 2023 and 2022, the weighted average discount rates used in each segment are detailed as follows:

Segments	Dec, 31, 2023	Dec, 31, 2022
Home Improvement	10.07%	10.61%
Real Estate	6.88%	6.74%
Supermarkets	5.90%	5.80%
Other Businesses	17.69%	16.56%

b) Cash flows projections

Cash flows projections are made for each country and business, considering the main variables of historical cash flows and the approved budgets. For projections beyond the approved budgets, macroeconomic variables that affect the markets in which the businesses operate are considered.

The main business variables considered are related to revenues, margins, and operating expenses, as well as maintenance costs of existing assets.

Note 13 – Goodwill, continued

b) Cash flow projections (continued)

As of December 31, 2023, the average growth rates of the variables are detailed as follows:

Segments	Average growth rates	
	Revenues	Costs and expenses
Home Improvement	3.67 % a 12.51%	2.87% a 10.05%
Real Estate	-0.75% a 9.70%	-0.1% a 3.1%
Supermarkets	8.75%	6.67%
Other Businesses	8.75% a 20.95%	4.24% a 7.14%

Revenue projections from shopping centers from the Real Estate segment are based on the sales projections of each business unit or type of leasable area.

For the Marketplace sub-segment, (included in the “Other Businesses” segment), the key variables considered are associated with the leverage of the business with the remaining segments of the Group (home improvement, department stores, supermarkets, etc.).

In determining projected cash flows, historical growth in recent years and the impact of inflation are taken into consideration.

c) Time period of cash flow projections

As of December 31, 2023, projections were made over a 5-year term, plus perpetuity, except for goodwill associated with New TIN Linio I GmbH (Other Businesses Segment: Marketplace), for which a period of 7 years was projected, as it is a growing business, located in dissimilar markets and countries.

For the Home Improvement segment, growth rates of perpetual cash flows fluctuate between 3% and 5%, depending on the country, In the case of the Supermarket segment, the growth rate amounts to 3%, whereas the Marketplace segment fluctuates between 2.5% and 4.5%, depending on the country. In the Real Estate segment, cash flows in perpetuity consider a 0.5% growth.

After being tested for impairment, no impairment losses were identified in Falabella S.A.’s goodwill.

Note 15 - Property, Plant and Equipment

a) Property, plant and equipment for the Non-Banking Business was as follows:

Description	Dec-31-23			Dec-31-22		
	Gross value	Accumulated depreciation and impairment	Net value	Gross value	Accumulated depreciation and impairment	Net value
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Land	767,665,713	-	767,665,713	746,594,823	-	746,594,823
Buildings	1,188,362,609	(273,364,766)	914,997,843	1,083,792,528	(248,020,602)	835,771,926
Plant and equipment	432,404,424	(255,738,013)	176,666,411	401,611,174	(217,001,306)	184,609,868
IT equipment	207,550,332	(158,102,391)	49,447,941	188,160,388	(135,810,465)	52,349,923
Fixtures and accessories	1,587,834,183	(974,024,545)	613,809,638	1,449,622,804	(856,156,760)	593,466,044
Motor vehicles	40,612,544	(28,123,599)	12,488,945	40,206,885	(27,341,541)	12,865,344
Construction in progress	152,907,601	-	152,907,601	168,692,742	-	168,692,742
Right of use assets ⁽¹⁾	1,500,707,129	(475,472,481)	1,025,234,648	1,345,426,134	(348,777,314)	996,648,820
Other property, plant and equipment ⁽²⁾	490,921,800	(348,893,393)	142,028,407	442,578,604	(305,007,386)	137,571,218
Total	6,368,966,335	(2,513,719,188)	3,855,247,147	5,866,686,082	(2,138,115,374)	3,728,570,708

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities and construction of stores.

⁽²⁾ Primarily furniture and equipment.

b) Property, plant and equipment in the Banking Business was as follows:

Description	Dec-31-23			Dec-31-22		
	Gross value	Accumulated Depreciation	Net value	Gross value	Accumulated Depreciation	Net value
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Land	173,909	-	173,909	173,909	-	173,909
Buildings	322,978	(322,978)	-	322,978	(322,978)	-
Plant and equipment	23,879,073	(18,927,189)	4,951,884	20,624,579	(16,650,354)	3,974,225
IT equipment	43,429,320	(33,653,454)	9,775,866	37,092,683	(27,427,529)	9,665,154
Fixtures and accessories	44,450,190	(30,224,197)	14,225,993	33,682,679	(26,614,524)	7,068,155
Motor vehicles	144,919	(102,732)	42,187	125,516	(79,295)	46,221
Construction in progress	797,965	-	797,965	7,961,570	-	7,961,570
Right of use assets ⁽¹⁾	52,583,262	(29,102,217)	23,481,045	46,050,524	(24,127,625)	21,922,899
Other property, plant and equipment ⁽²⁾	7,382,236	(4,733,998)	2,648,238	8,953,457	(4,687,660)	4,265,797
Total	173,163,852	(117,066,765)	56,097,087	154,987,895	(99,909,965)	55,077,930

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities.

⁽²⁾ Primarily furniture and equipment.

Note 15 - Property, Plant and Equipment (continued)

c) Movements for the Non-Banking Business for the year ended December 31, 2023, are detailed as follows:

Cost	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets ⁽¹⁾	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	746,594,823	1,083,792,528	401,611,174	188,160,388	1,449,622,804	40,206,885	168,692,742	1,345,426,134	442,578,604	5,866,686,082
Additions	-	534,686	10,632,530	6,094,095	6,991,975	374,980	197,755,582	166,732,609	3,064,113	392,180,570
Sales	-	(217,763)	(4,168,965)	(618,993)	(2,568,019)	(287,262)	(737,957)	-	(3,553,774)	(12,152,733)
Withdrawals	-	(3,653,216)	(2,857,469)	(1,509,892)	(22,936,642)	(2,400)	(1,420,711)	(51,991,148)	(3,863,945)	(88,235,423)
Reclassification of concept and capitalization	-	55,809,958	19,684,284	9,241,417	97,598,347	142,353	(217,289,495)	388	34,812,748	-
Transfers between accounts	-	159,995	233,204	2,514,437	1,247,103	-	(1,397,497)	-	12,922	2,770,164
Transfer to and from Investment Property	(1,661,987)	22,727,811	423,078	(18,504)	3,646,486	-	(759,327)	-	(528,062)	23,829,495
Transfers to non-current assets held for sale	(2,888,733)	(967,977)	-	-	(2,082)	-	(24,661)	-	-	(3,883,453)
Restatement and translation adjustment (Note 2.6)	25,621,610	30,176,587	6,846,588	3,687,384	54,234,211	177,988	8,088,925	40,539,146	18,399,194	187,771,633
Balance as of December 31, 2023	767,665,713	1,188,362,609	432,404,424	207,550,332	1,587,834,183	40,612,544	152,907,601	1,500,707,129	490,921,800	6,368,966,335

Depreciation and impairment	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	-	248,020,602	217,001,306	135,810,465	856,156,760	27,341,541	-	348,777,314	305,007,386	2,138,115,374
Depreciation for the year	-	24,569,564	41,047,993	20,827,838	107,725,470	730,748	-	124,899,838	38,204,694	358,006,145
Sales	-	(1,238)	(3,369,731)	(589,030)	(2,033,024)	(181,274)	-	-	(3,003,509)	(9,177,806)
Withdrawals	-	(1,102,688)	(2,205,834)	(1,418,721)	(19,874,128)	(2,400)	-	(9,124,963)	(3,351,547)	(37,080,281)
Transfers between accounts to Investment Property	-	(130,606)	(61,229)	(7,709)	(65,471)	-	-	-	(151,456)	(416,471)
Transfers between accounts	-	2,365	627	(48,141)	890	-	-	-	-	(44,259)
Transfers to non-current assets held for sale	-	(2,094)	-	-	-	-	-	-	-	(2,094)
Impairment losses	-	-	-	-	665,091	-	-	-	-	665,091
Restatement and translation adjustment (Note 2.6)	-	2,008,861	3,324,881	3,527,689	31,448,957	234,984	-	10,920,292	12,187,825	63,653,489
Balance as of December 31, 2023	-	273,364,766	255,738,013	158,102,391	974,024,545	28,123,599	-	475,472,481	348,893,393	2,513,719,188

Net balance as of January 1, 2023	746.594.823	835.771.926	184.609.868	52.349.923	593.466.044	12.865.344	168.692.742	996.648.820	137.571.218	3.728.570.708
Net balance as of December 31, 2023	767.665.713	914.997.843	176.666.411	49.447.941	613.809.638	12.488.945	152.907.601	1.025.234.648	142.028.407	3.855.247.147

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities.

Note 15 - Property, Plant and Equipment (continued)

d) Movements for the Non-Banking Business for the year ended December 31, 2022, are detailed as follows:

Cost	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets ⁽¹⁾	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	727,753,245	1,015,394,430	351,286,173	167,989,411	1,320,581,215	39,113,852	201,564,307	1,115,995,896	422,822,741	5,362,501,270
Additions	-	10,006,243	19,801,432	9,706,209	25,077,648	124,730	197,087,404	218,572,911	5,936,993	486,313,570
Sales	-	(122,842)	(5,103,471)	(849,583)	(3,341,741)	(247,652)	(476,230)	-	(4,150,918)	(14,292,437)
Withdrawals	-	(255,229)	(8,997,832)	(5,826,946)	(17,399,547)	(17,672)	(1,044,308)	(11,955,433)	(23,444,742)	(68,941,709)
Reclassification of concept and capitalization	-	33,542,607	40,109,766	11,763,575	101,357,604	1,102,321	(222,524,797)	-	34,648,924	-
Transfers between accounts	-	(524,813)	397,043	4,335,203	(3,061,427)	-	(2,498,781)	-	164,660	(1,188,115)
Transfer to and from Investment Property	(204,614)	(548,714)	-	-	-	-	(5,050,939)	-	-	(5,804,267)
Transfers to non-current assets held for sale	(645,596)	-	-	-	-	-	-	-	-	(645,596)
Restatement and conversion adjustment (Note 2,6)	19,691,788	26,300,846	4,118,063	1,042,519	26,409,052	131,306	1,636,086	22,812,760	6,600,946	108,743,366
Balance as of December 31, 2022	746,594,823	1,083,792,528	401,611,174	188,160,388	1,449,622,804	40,206,885	168,692,742	1,345,426,134	442,578,604	5,866,686,082

Depreciation	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	-	217,061,511	185,836,780	121,843,638	755,719,439	26,986,510	-	227,102,584	285,409,713	1,819,960,175
Depreciation for the year	-	23,323,644	40,598,039	19,111,574	105,251,234	662,647	-	115,676,010	38,714,136	343,337,284
Transfers to Investment Property	-	(177,380)	(2,811)	-	(3,094,739)	-	-	-	(5,589)	(3,280,519)
Sales	-	(20,883)	(3,894,149)	(600,430)	(1,793,793)	(193,117)	-	-	(2,190,125)	(8,692,497)
Withdrawals	-	(56,833)	(8,393,141)	(5,510,999)	(15,530,633)	(332,568)	-	(7,374,364)	(22,061,385)	(59,259,923)
Impairment losses	-	(267,296)	(32,087)	-	778,289	-	-	304,270	(66,959)	716,217
Restatement and conversion adjustment (Note 2,6)	-	8,157,839	2,888,675	966,682	14,826,963	218,069	-	13,068,814	5,207,595	45,334,637
Balance as of December 31, 2022	-	248,020,602	217,001,306	135,810,465	856,156,760	27,341,541	-	348,777,314	305,007,386	2,138,115,374

Net balance as of January 1, 2022	727,753,245	798,332,919	165,449,393	46,145,773	564,861,776	12,127,342	201,564,307	888,893,312	137,413,028	3,542,541,095
Net balance as of December 31, 2022	746,594,823	835,771,926	184,609,868	52,349,923	593,466,044	12,865,344	168,692,742	996,648,820	137,571,218	3,728,570,708

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities and the installation of its stores.

Note 15 - Property, Plant and Equipment (continued)

e) Movements for the Banking Business for the year ended December 31, 2023 are detailed as follows:

Cost	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets ⁽¹⁾	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	173,909	322,978	20,624,579	37,092,683	33,682,679	125,516	7,961,570	46,050,524	8,953,457	154,987,895
Additions	-	-	665,461	2,714,749	132,296	-	4,837,295	8,578,230	207,259	17,135,290
Withdrawals	-	-	(382,220)	(1,292,203)	(1,860,091)	-	(18,698)	(5,504,580)	(792,465)	(9,850,257)
Reclassification of concept and capitalization	-	-	1,514,026	1,761,571	9,898,077	-	(12,015,404)	-	(1,158,270)	-
Translation adjustment (Note 2.6)	-	-	1,457,227	3,152,520	2,597,229	19,403	33,202	3,459,088	172,255	10,890,924
Net balance as of December 31, 2023	173,909	322,978	23,879,073	43,429,320	44,450,190	144,919	797,965	52,583,262	7,382,236	173,163,852

Depreciation	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	-	322,978	16,650,354	27,427,529	26,614,524	79,295	-	24,127,625	4,687,660	99,909,965
Depreciation for the year	-	-	1,745,770	4,782,464	2,827,061	14,348	-	8,103,472	537,707	18,010,822
Withdrawals	-	-	(352,635)	(1,284,861)	(1,521,924)	-	-	(4,725,130)	(606,160)	(8,490,710)
Translation adjustment (Note 2.6)	-	-	883,700	2,728,322	2,304,536	9,089	-	1,596,250	114,791	7,636,688
Net balance as of December 31, 2023	-	322,978	18,927,189	33,653,454	30,224,197	102,732	-	29,102,217	4,733,998	117,066,765

Net balance as of January 1, 2023	173,909	-	3,974,225	9,665,154	7,068,155	46,221	7,961,570	21,922,899	4,265,797	55,077,930
Net balance as of December 31, 2023	173,909	-	4,951,884	9,775,866	14,225,993	42,187	797,965	23,481,045	2,648,238	56,097,087

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities.

Note 15 - Property, Plant and Equipment (continued)

f) Movements for the Banking Business for the year ended December 31, 2022, are detailed as follows:

Cost	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets ⁽¹⁾	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	173,909	322,978	20,280,923	36,591,288	32,308,101	135,467	7,786,778	40,600,383	6,853,039	145,052,866
Additions	-	-	656,144	3,589,950	351,304	-	3,812,970	8,954,545	509,723	17,874,636
Withdrawals	-	-	(208,363)	(821,459)	(1,077,502)	-	-	(3,104,024)	(124,323)	(5,335,671)
Reclassification of concept and capitalization	-	-	466,116	(1,201,665)	2,666,310	-	(3,636,524)	-	1,705,763	-
Translation adjustment	-	-	(570,241)	(1,065,431)	(565,534)	(9,951)	(1,654)	(400,380)	9,255	(2,603,936)
Balance as of December 31, 2022	173,909	322,978	20,624,579	37,092,683	33,682,679	125,516	7,961,570	46,050,524	8,953,457	154,987,895

Depreciation	Land	Buildings	Plant and equipment	IT equipment	Facilities and accessories	Motor vehicles	Construction in progress	Right of use assets	Other property, plant and equipment	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2022	-	322,978	15,224,638	25,146,494	25,188,054	66,136	-	18,107,934	3,358,836	87,415,070
Depreciation for the year	-	-	2,019,573	4,056,267	2,854,855	15,150	-	7,982,025	1,392,695	18,320,565
Withdrawals	-	-	(164,035)	(773,725)	(811,687)	-	-	(1,659,816)	(93,245)	(3,502,508)
Translation adjustment	-	-	(429,822)	(1,001,507)	(616,698)	(1,991)	-	(302,518)	29,374	(2,323,162)
Balance as of December 31, 2022	-	322,978	16,650,354	27,427,529	26,614,524	79,295	-	24,127,625	4,687,660	99,909,965

Net balance as of January 1, 2022	173,909	-	5,056,285	11,444,794	7,120,047	69,331	7,786,778	22,492,449	3,494,203	57,637,796
Net balance as of December 31, 2022	173,909	-	3,974,225	9,665,154	7,068,155	46,221	7,961,570	21,922,899	4,265,797	55,077,930

⁽¹⁾ Falabella mainly classifies right-of-use assets under this item related to real estate leased for the development of its activities.

The items of property, plant and equipment that have been fully depreciated and are still used by the Company are not significant.

The total depreciation charge for the year ended December 31, 2023 and 2022 was ThCh\$ 376,016,967 and ThCh\$ 361,657,849, respectively. These values are presented in the Statement of Net Income, by function, as follows:

- ThCh\$ 373,021,358 and ThCh\$ 358,765,748, as Administrative expenses as of December 31, 2023 and December 31, 2022, as presented in Note 32.
- ThCh\$ 2,995,609 and ThCh\$ 2,892,101 as Cost of Sales as of December 31, 2023 and 2022, respectively, mainly for depreciation on leased machinery.

Note 15 - Property, Plant and Equipment (continued)

- g) During 2023, the Company capitalized interest of ThCh\$ 228,678, The average capitalization rate was 6.21%. During 2022, the Company capitalized interest of ThCh\$ 1,482,637. The average capitalization rate was 5.98%

As of December 31, 2023, the Company had contractual commitments to suppliers to acquire Property, plant and equipment totaling ThCh\$ 13,117,644.

Falabella has pledged assets in guarantee of ThCh\$ 28,763,087 as of December 31, 2023, which form part of Property, plant and equipment.

- h) The Company has also carried out sale-and-leaseback transactions. These transactions are detailed as follows:

Purchaser	Seller	Assets involved	Nominal value	Contract term	Purchase price
SCOTIABANK (PERU)	OPEN PLAZA S,A,C,	BUILDINGS AND FACILITIES	7,053,641	09-05-2028	7,053,641
Total			7,053,641		7,053,641

There are no significant clauses in these lease contracts since they have normal terms for such contracts.

Sale-and-leaseback transactions have no effect on net income, because their sale prices are the same as their carrying amounts on the transaction date.

Note 16 – Investment Property

- a) As of December 31, 2023, investment property is as follows:

Changes in investment property Fair value model	ThCh\$
Balance at January 1, 2023	4,284,075,118
Additions	118,019,172
Retirements	(4,566,387)
Transfer to non-current assets held-for-sale	(41,740,570)
Transfer from/to property, plant and equipment	(24,937,529)
Increase in fair value	207,155,240
Translation adjustment	112,450,576
Balance at December 31, 2023	4,650,455,620

- b) Changes for the year ended December 31, 2022, are as follows:

Changes in investment property Fair value model	ThCh\$
Balance at January 1, 2022	4,059,301,738
Additions	122,089,379
Retirements	(5,096,871)
Disposals	(1,117,635)
Transfer to non-current assets held-for-sale	(6,975,065)
Transfer from/to property, plant and equipment	5,377,498
Increase in fair value	123,923,744
Translation adjustment	(13,427,670)
Balance at December 31, 2022	4,284,075,118

Investment property includes shopping centers, construction in progress and available land that is expected to be used for future shopping centers.

Note 16 – Investment Property, continued

This item also includes right-of-use assets of ThCh\$10,888,136 and ThCh\$12,188,926 as of December 31, 2023 and 2022, respectively, corresponding mainly to land.

During 2023, the Company capitalized interest in the amount of ThCh\$9,006,675. The average borrowing interest rate applied for the capitalization was 4.53%. During 2022, the Company capitalized interest in the amount of ThCh\$7,359,203. The average borrowing interest rate applied for the capitalization was 4.46%.

As of December 31, 2023, the contractual obligations to purchase, construct, repair, maintain and develop Investment Property amount to ThCh\$36,395,254.

Unused land on which no shopping center construction is being carried out as of December 31, 2023 and 2022 amount to ThCh\$87,569,993 and ThCh\$128,368,432, respectively. There are no maintenance expenses related to these investments, nor are there any restrictions on the realization of investment property, the collection of revenue derived therefrom, or the resources obtained from their sale or disposal by any other means.

c) Determination of fair value

The Company applies the following methodologies to determine the fair value of its investment property:

i). Valuation based on an appraisal by an independent third party

It is used for the Company's land and other non-operating properties. The appraisal is determined by an external, independent and qualified appraiser and is performed once a year.

ii). Valuation based on the future cash flow model discounted at WACC rate.

This is performed every six months for all investment property in operation through internal valuations. The determination of future cash flows considers rental income less direct costs and operating expenses.

The main parameters and indicators for the discounted future cash flows valuation model are as follows:

a) Discount rate

The discount rate is determined using the methodology of the weighted average cost of capital (WACC rate), which considers market inputs and inputs from comparable companies.

The discount rate is reviewed every six months and different rates are used for each country in which the investment property is located.

Note 16 – Investment Property, continued

The main inputs considered for constructing the WACC rate are as follows:

- BETA: This variable is determined using a sample of companies that are representative of the international real estate market, since the local market lacks sufficient depth. The time horizon used for the calculation is the last five years.
- Risk-free rate: estimated based on the U.S. 10-year treasury bond yield plus a country risk spread for Chile, Peru and Colombia.
- Risk premium: determined based on market information.
- Leverage ratio: determined using the same set of companies than those to determine the BETA.
- Tax rate: the rate in effect in each country is used.
- Debt spread: the average of spreads observed in the local market for companies with similar risks is used to estimate the return on debt.

The discount rate ranges used at each measurement date are as follows:

Country	Dec 31, 2023	Dec 31, 2022
Chile	6.16% to 6.81%	5.97% to 6.61%
Peru	6.26% to 6.90%	5.91% to 6.55%
Colombia	7.56% to 8.19%	7.45% to 8.07%

The discount rate (WACC) is calculated using all these inputs in actual and after-tax terms, which is used to discount the future cash flows of each country where the investment property is located.

b) Cash flow projections

Cash flow projections are made for each country and are based on budgets approved by the Board of Directors.

For the following years, revenue is defined based on parameters such as occupancy level, mix of fees, leasable meters, among other factors, whose growth is directly related to the level of maturity of each investment property.

The summary of average revenue growth rates used for each measurement date is as follows:

Country	Dec 31, 2023	Dec 31, 2022
Chile	-0.6% to 0.36%	0.3% to 1.4%
Peru	-0.4% to 1.23%	-0.9% to 0.36%
Colombia	-0.1% to 1.9%	-0.7% to 1.5%

As with revenue, costs are calculated for each investment property, considering historical growth factors and expected future evolution.

Note 16 – Investment Property, continued

The summary of average expense growth rates used at each measurement date is as follows:

Country	Dec 31, 2023	Dec 31, 2022
Chile	1.4% to 1.02%	0.2% to 0.8%
Peru	-2.67% to 0.93%	-1.17% to 0.5%
Colombia	0.3% to 1.0%	-2.1% to 0.8%

In addition, the projection includes disbursements for the maintenance of each of the assets that will incur to maintain such assets in their current condition.

The cash flow projections consider a 5-year period, plus perpetuity.

d) Group as lessor

The Company leases its Investment Properties as part of its operations. As of December 31, 2023 and 2022, the Company has the following lease receivables under non-cancellable contracts:

Detail	Dec 31, 2023 Minimum payments receivable ThCh\$	Dec 31, 2022 Minimum payments receivable ThCh\$
Less than one year	267,039,394	229,293,662
From one to five years	601,005,031	499,350,088
More than five years	521,023,652	475,335,959
Total	1,389,068,077	1,203,979,709

The Company leases premises that are part of its Investment Property to third parties. The lease agreements establish the term of the lease, the lease payments and how they are calculated, the characteristics of the leased property and other obligations related to promotion, services, and proper operation of the different premises.

Fixed and variable income from leases of investment property is as follows:

Payments from third parties	Jan 1, 2023 Dec 31, 2023 ThCh\$	Jan 1, 2022 Dec 31, 2022 ThCh\$
Fixed income	357,105,246	338,548,640
Variable income	32,280,037	31,647,021
Total	389,385,283	370,195,661

Lease payments of ThCh\$389,385,283 as of December 31, 2023 and ThCh\$370,195,661 as of December 31, 2022, correspond to revenue from leases with third parties for all Falabella's real estate companies; whereas in Note 38 "Financial Information by Segment", the revenue from the Real Estate Chile segment corresponds to the total real estate revenue from third and related parties in Chile.

Note 17 – Financial Derivatives from Banking Business

Financial Derivatives from Banking Business	December 31, 2023		December 31, 2022	
	Contract notional amount	Fair value of derivative	Contract notional amount	Fair value of derivative
	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Assets from Financial Derivatives				
Currency forwards	1,123,847,886	85,563,248	1,429,369,748	82,730,101
Swaps	16,886,518,261	597,253,035	14,105,879,092	725,200,886
Inflation insurance forwards	462,051,396	13,893,755	1,643,359,116	33,470,490
Arbitration forwards	-	-	2,582,097	210,563
Total derivatives held for trading	18,472,417,543	696,710,038	17,181,190,053	841,612,040
Liabilities from Financial Derivatives				
Currency forwards	1,528,594,802	80,839,449	1,689,115,095	107,074,339
Swaps	17,450,567,195	616,247,685	14,504,436,995	745,149,832
Inflation insurance forwards	1,242,504,538	10,926,056	1,271,054,606	32,206,778
Arbitration forwards	-	-	2,582,097	208,480
Total derivatives held for trading	20,221,666,535	708,013,190	17,467,188,793	884,639,429

Note 18 – Financial Assets from Banking Business

a) Financial assets held for trading at fair value through profit or loss

	December 31, 2023	December 31, 2022
	ThCh\$	ThCh\$
Bonds and promissory notes of the Chilean General Treasury	4,409,296	-
Mutual funds managed by third parties	164,000,000	50,000,000
Equity instruments	2,992,708	611,083
Total	171,402,004	50,611,083

b) Debt financial instruments

	December 31, 2023	December 31, 2022
	ThCh\$	ThCh\$
Bonds and promissory notes of the Chilean General Treasury	113,479,547	73,126,416
Debt financial instruments of other banks	19,479,620	5,433,845
Total	132,959,167	78,560,261

c) Financial assets at fair value through other comprehensive income

	December 31, 2023	December 31, 2022
	ThCh\$	ThCh\$
Instruments from the Chilean Government and the Central Bank of Chile		
Bonds of the Central Bank of Chile	891,862,439	825,985,325
Other instruments from the Chilean Government and the Central Bank of Chile	37,071,421	78,628,114
Instruments from Other National Entities		
Certificates of Time Deposits at domestic banks (negotiable)	314,141,037	276,727,867
Instruments from Foreign Entities		
Instruments from, Foreign Governments or Central Banks	256,907,040	194,959,520
Total	1,499,981,937	1,376,300,826

Note 19 - Other Banking Business Assets

The following Banking Business Assets are classified in this category:

Other Assets	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Guarantee deposits	61,942,246	102,271,270
Accrued commissions receivable	2,478,164	2,302,766
Deferred expenses	1,127,821	2,216,339
Bills receivable ⁽¹⁾	163,651,410	201,784,170
Investment in business support company	353,184	353,184
Software maintenance contracts	603,303	519,871
Others ⁽²⁾	4,871,909	6,885,914
Total	235,028,037	316,333,514

⁽¹⁾ Primarily "pending daily transactions", receivables for using ATMs, invoices for leasing areas in branches, and others.

⁽²⁾ Primarily licenses for using Redbanc, subscriptions, advertising contracts, balances due to card theft and cloning under investigation, stationery and others.

Note 20 - Other Current and Non-Current Financial Liabilities

a) Other current and non-current financial liabilities for the Non-banking Business are detailed as follows:

Other financial liabilities	Dec-31-23		Dec-31-22	
	Current ThCh\$	Non-Current ThCh\$	Current ThCh\$	Non-Current ThCh\$
Bank loans	234,443,753	802,109,268	582,667,211	482,063,980
Bond obligations	68,108,132	3,465,769,712	322,280,636	3,188,824,722
Other financial liabilities	43,257,998	4,650,240	70,473,977	-
Total	345,809,883	4,272,529,220	975,421,824	3,670,888,702

Dec-31-23

c) Bank Loans as of December 31, 2023, are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity							Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate %
							Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years	Total Non-Current				
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	25,010,444	25,010,444	-	-	-	At Maturity	7,66	25,000,000	7,52
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	530,292	530,292	24,994,154	-	24,994,154	At Maturity	8,76	25,000,000	8,58
90749000-9	FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	25,481,229	25,481,229	-	-	-	At Maturity	9,06	25,000,000	8,43
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	22,836,990	22,836,990	-	-	-	At Maturity	9,24	20,000,000	9,21
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	1,330,506	1,330,506	9,884,907	-	9,884,907	At Maturity	8,01	10,000,000	8,35
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	3,326,265	3,326,265	24,712,268	-	24,712,268	At Maturity	8,01	25,000,000	8,35
90749000-9	FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	15,063,736	15,063,736	-	-	-	At Maturity	9,63	15,000,000	8,97
90749000-9	FALABELLA S.A.	CHILE	0-E	THE BANK OF NOVA SCOTIA	CANADA	USD	-	-	793,221	793,221	86,551,397	-	86,551,397	At Maturity	7,83	87,642,979	6,74
90749000-9	FALABELLA S.A.	CHILE	0-E	BANCO BILBAO VIZCAYA ARGENTARIA	EE,UU,	USD	-	-	793,221	793,221	86,616,044	-	86,616,044	At Maturity	7,83	87,646,009	6,74
90749000-9	FALABELLA S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	CLP	-	-	1,056,375	1,056,375	88,814,852	-	88,814,852	At Maturity	11,55	90,000,000	10,65
90749000-9	FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	469,392	469,392	25,000,000	-	25,000,000	At Maturity	8,74	25,000,000	8,55
90749000-9	FALABELLA S.A.	CHILE	0-E	BANK OF CHINA LIMITED,	CHINA	USD	-	-	200,769	200,769	17,403,786	-	17,403,786	At Maturity	7,59	17,544,419	7,10
77261280-K	FALABELLA RETAIL S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	452,699	178,642	422,709	1,054,050	-	-	-	At Maturity	7,03	1,042,669	7,03
77261280-K	FALABELLA RETAIL S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	40,447	8,118	-	48,565	-	-	-	At Maturity	7,76	47,807	7,98
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	UF	58,656	-	36,788,442	36,847,098	-	-	-	At Maturity	2,61	36,789,360	2,58
96792430-K	SODIMAC S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	36,414	19,130	-	55,544	-	-	-	At Maturity	7,50	54,880	7,47
96792430-K	SODIMAC S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	617,220	324,259	-	941,479	-	-	-	At Maturity	7,43	931,408	6,77
76821330-5	IMPERIAL S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	4,035,541	4,035,541	-	-	-	Six monthly	9,55	4,000,000	9,41
76821330-5	IMPERIAL S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	-	99,008	-	99,008	-	-	-	At Maturity	8,43	98,478	7,89
0-E	FALABELLA S.A.	ARGENTINA	0-E	BANCO PATAGONIA S.A.	ARGENTINA	ARS	2	-	-	2	-	-	-	Monthly	73,50	1	73,50
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	2,719	-	-	2,719	18,927,047	-	18,927,047	At Maturity	8,70	18,957,600	8,43
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	29,833	44,361	207,304	281,498	1,189,685	-	1,189,685	Monthly	7,13	1,498,799	6,90
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	48,506	77,444	361,050	487,000	1,935,199	-	1,935,199	Monthly	7,13	2,443,121	6,90
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	31,138	49,716	231,778	312,632	1,244,089	-	1,244,089	Monthly	7,13	1,568,152	6,90
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	CITIBANK DEL PERÚ	PERÚ	PEN	21,175	-	-	21,175	-	-	-	At Maturity	0,80	21,175	0,80

Note 20 – Other Current and Non-Current Financial Liabilities (continued)

b) Bank loans as of December 31, 2023, are detailed as follows (continued):

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity							Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate %
							Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years	Total Non-Current				
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	SCOTIABANK	PERÚ	PEN	-	1,160,594	4,555,462	5,716,056	2,327,380	-	2,327,380	Three monthly	5.50	7,986,836	5.39
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	57,856	-	-	57,856	-	-	-	At Maturity	7.44	57,856	7.44
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	37,756	-	-	37,756	-	-	-	At Maturity	7.44	37,756	7.44
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	-	29,012	-	29,012	-	-	-	At Maturity	7.44	29,012	7.44
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	-	22,909	-	22,909	-	-	-	At Maturity	7.33	22,909	7.33
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	-	229,139	-	229,139	-	-	-	At Maturity	7.44	229,139	7.44
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO INTERAMERICANO DE FINANZAS (BIF)	PERÚ	USD	-	76,826	-	76,826	-	-	-	At Maturity	7.44	76,826	7.44
0-E	FALABELLA PERÚ S.A.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	155,991	150,409	11,783,489	12,089,889	23,660,895	-	23,660,895	Three monthly	5.30	35,545,500	5.20
0-E	FALABELLA PERÚ S.A.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	305,743	-	-	305,743	43,794,169	-	43,794,169	At Maturity	8.50	43,839,450	8.24
0-E	MALL PLAZA PERÚ S.A.	PERÚ	0-E	BANCO BCI PERÚ S.A.	PERÚ	PEN	-	-	3,769,349	3,769,349	-	-	-	At Maturity	9.20	3,554,550	9.20
0-E	MALL PLAZA PERÚ S.A.	PERÚ	0-E	BANCO BCI PERÚ S.A.	PERÚ	PEN	-	-	3,769,349	3,769,349	-	-	-	At Maturity	9.20	3,554,550	9.20
0-E	MALL PLAZA PERÚ S.A.	PERÚ	0-E	BANCO BCI PERÚ S.A.	PERÚ	PEN	265,807	531,614	2,393,143	3,190,564	45,620,790	-	45,620,790	Two monthly	6.76	49,440,076	6.76
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	-	30,338	-	30,338	15,103,735	-	15,103,735	Three monthly	3.05	15,106,838	3.03
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	947,880	1,026,366	2,813,241	4,787,487	6,582,170	-	6,582,170	Three monthly	2.73	11,374,560	2.70
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	-	595,028	-	595,028	71,047,866	-	71,047,866	Three monthly	7.78	71,091,000	7.56
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	445,030	-	-	445,030	23,640,360	-	23,640,360	Three monthly	8.70	23,697,000	8.43
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	233,169	-	-	233,169	16,556,959	-	16,556,959	Three monthly	9.81	16,587,900	9.47
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	-	104,759	-	104,759	18,918,397	-	18,918,397	Three monthly	8.53	18,957,600	8.27
0-E	TIENDAS DE MEJORAMIENTO DEL HOGAR S.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	-	-	16,949,848	16,949,848	-	-	-	At Maturity	7.14	16,943,355	7.14
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	COP	-	16,790,372	-	16,790,372	-	-	-	At Maturity	16.08	16,683,691	15.20
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	-	-	9,384,220	9,384,220	-	-	-	At Maturity	15.19	8,966,529	15.19
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE CREDITO	PERÚ	USD	-	-	3,692,862	3,692,862	-	-	-	At Maturity	14.24	3,516,286	14.26
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE CREDITO	PERÚ	USD	-	-	3,692,862	3,692,862	-	-	-	At Maturity	14.24	3,516,286	14.26
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE CREDITO	PERÚ	USD	-	-	2,215,717	2,215,717	-	-	-	At Maturity	14.24	2,109,272	14.26
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE CREDITO	PERÚ	USD	-	-	1,846,432	1,846,432	-	-	-	At Maturity	14.87	1,758,143	14.89
0-E	PATRIMONIO AUTONOMO CENTRO COMERCIAL CARTAGENA	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	254,788	485,556	2,184,999	2,925,343	6,750,746	-	6,750,746	Monthly	16.37	9,711,110	15.99
0-E	PATRIMONIO AUTONOMO CENTRO COMERCIAL MANIZALES DOS	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	214,433	-	-	214,433	6,037,648	-	6,037,648	At Maturity	17.90	6,037,648	17.90
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	SCOTIABANK COLOMBIA	COLOMBIA	COP	-	162,654	-	162,654	66,510,106	-	66,510,106	At Maturity	13.64	66,700,000	13.34
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	BANCO DAVIVIENDA	COLOMBIA	COP	-	-	-	-	9,199,804	41,056,019	50,255,823	At Maturity	5.76	70,980,300	3.73
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	-	-	-	-	18,028,796	-	18,028,796	At Maturity	5.76	20,700,000	5.76
Total Financial Liabilities							4,257,262	22,196,254	207,990,237	234,443,753	761,053,249	41,056,019	802,109,268				

When the nominal rate is equal to the effective rate in the above presented tables, it means that there were no costs or revenue directly associated with the transaction that will affect the original rate of the instrument.

Note 20 - Other Current and Non-Current Financial Liabilities (continued)

c) Bond obligations as of December 31, 2023 are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate of the Obligation according to Contract Conditions %	
					Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years					Total Non-Current
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	1,260,842	1,260,842	55,261,196	71,050,110	126,311,306	At Maturity	4,41	125,978,960	3,96
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	1,556,208	-	-	1,556,208	-	106,730,219	106,730,219	At Maturity	3,44	108,631,431	3,08
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	298,365	298,365	-	105,694,373	105,694,373	At Maturity	3,12	108,627,326	2,78
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	USD	3,407,934	-	-	3,407,934	183,053,505	-	183,053,505	At Maturity	4,57	182,417,359	4,38
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	USD	-	-	2,192,800	2,192,800	347,348,560	-	347,348,560	At Maturity	4,07	348,555,564	3,75
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	456,465	456,465	-	72,143,795	72,143,795	At Maturity	3,18	73,024,949	2,98
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	724,750	724,750	-	186,029,221	186,029,221	At Maturity	1,71	184,751,220	1,89
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	18,595,121	18,595,121	46,195,232	-	46,195,232	At Maturity	1,32	64,549,884	1,49
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	USD	8,819,168	-	-	8,819,168	-	541,715,989	541,715,989	At Maturity	4,02	568,147,687	3,37
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	-	1,488,512	1,488,512	-	185,325,879	185,325,879	At Maturity	3,14	184,223,323	3,27
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	1,405,303	-	1,405,303	-	111,679,812	111,679,812	At Maturity	2,92	110,510,417	3,08
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	-	438,407	-	438,407	36,861,285	-	36,861,285	At Maturity	2,85	36,800,090	2,88
90749000-9	FALABELLA S.A.	CHILE	Acreedores Varios	UF	2,398,206	-	-	2,398,206	-	176,284,421	176,284,421	At Maturity	3,25	183,634,067	2,68
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	1,289,814	1,289,814	4,937,549	1,863,844	6,801,393	Six monthly	4,72	8,097,841	4,50
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	811,994	811,994	-	109,038,363	109,038,363	At Maturity	4,00	110,368,080	3,85
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	540,412	540,412	-	72,734,469	72,734,469	At Maturity	3,99	73,578,720	3,85
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	443,493	443,493	-	88,995,933	88,995,933	At Maturity	3,90	91,973,400	3,50
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	370,941	370,941	-	109,795,068	109,795,068	At Maturity	3,92	110,368,080	3,90
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	1,591,041	-	1,591,041	-	110,433,648	110,433,648	At Maturity	3,76	110,368,080	3,80
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	725,692	-	-	725,692	-	73,558,320	73,558,320	At Maturity	2,09	73,578,720	2,10
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	165,605	165,605	-	150,332,943	150,332,943	At Maturity	1,32	147,157,440	1,70
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	628,955	628,955	-	80,613,193	80,613,193	At Maturity	4,76	87,876,392	3,60
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	-	1,095,902	1,095,902	-	118,522,791	118,522,791	At Maturity	3,66	110,368,080	4,20
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	506,341	-	506,341	36,083,811	-	36,083,811	At Maturity	3,32	36,789,360	2,80
76017019-4	PLAZA S.A.	CHILE	Acreedores Varios	UF	-	1,593,430	-	1,593,430	-	109,604,223	109,604,223	At Maturity	3,44	110,368,080	3,40
96792430-K	SODIMAC S.A.	CHILE	Acreedores Varios	UF	-	-	5,154,673	5,154,673	13,096,939	31,436,910	44,533,849	Six monthly	3,98	50,167,296	3,70
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	Acreedores Varios	PEN	19,141	107,760	334,156	461,057	2,295,878	4,035,821	6,331,699	Three monthly	7,61	6,812,272	7,40
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	Acreedores Varios	PEN	19,210	107,898	334,769	461,877	2,298,217	4,038,501	6,336,718	Three monthly	7,61	6,812,272	7,40
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	Acreedores Varios	PEN	24,015	134,878	418,485	577,378	2,872,860	5,048,227	7,921,087	Three monthly	7,61	8,515,342	7,40
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	Acreedores Varios	PEN	24,054	134,954	418,824	577,832	2,874,153	5,049,709	7,923,862	Three monthly	7,61	8,515,342	7,40
0-E	INVERFAL PERU S.A.	PERÚ	Acreedores Varios	PEN	343,266	-	-	343,266	7,445,900	15,675,566	23,121,466	Three monthly	8,31	23,223,061	8,06
0-E	INVERFAL PERU S.A.	PERÚ	Acreedores Varios	PEN	2,296,308	-	5,034,267	7,330,575	27,030,543	3,385,286	30,415,829	Three monthly	7,22	37,238,142	7,03
0-E	INVERFAL PERU S.A.	PERÚ	Acreedores Varios	PEN	-	395,773	-	395,773	47,297,450	-	47,297,450	Three monthly	5,91	47,394,000	5,78
Total Bond Obligations					19,633,202	6,415,785	42,059,145	68,108,132	814,953,078	2,650,816,634	3,465,769,712				

When the nominal rate is equal to the effective rate in the above presented tables, it means that there were no costs or revenue directly associated with the transaction that will affect the original rate of the instrument.

Note 20 - Other Current and Non-Current Financial Liabilities (continued)

d) Other financial liabilities as of December 31, 2023 and 2022, are detailed as follows:

Other Financial Liabilities	As of Dec 31, 2023		As of Dec 31, 2022	
	Current ThCh\$	Non-Current ThCh\$	Current ThCh\$	Non-Current ThCh\$
Financial liabilities at fair value through profit or loss	10,965,973	613,478	28,423,955	-
Hedge financial liabilities	32,292,025	4,036,762	42,050,022	-
Total	43,257,998	4,650,240	70,473,977	-

Note 20 - Other Current and Non-Current Financial Liabilities (continued)

Dec-31-22

e) Bank loans as of December 31, 2022, are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity							Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate of the Obligation according to Contract Conditions %
							Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years	Total Non-Current				
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	5.222	5.222	25.000.000	-	25.000.000	At Maturity	7,65	25.000.000	7,52
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	530.292	530.292	24.994.156	-	24.994.156	At Maturity	8,76	25.000.000	8,58
90749000-9	FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	515.167	515.167	24.864.223	-	24.864.223	At Maturity	9,06	25.000.000	8,43
90749000-9	FALABELLA S.A.	CHILE	97006000-6	BANCO DE CRÉDITO E INVERSIONES	CHILE	CLP	-	-	25.387.195	25.387.195	-	-	-	At Maturity	9,96	25.000.000	9,15
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	1.064.267	1.064.267	19.815.231	-	19.815.231	At Maturity	9,24	20.000.000	9,21
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	482.975	482.975	9.888.987	-	9.888.987	At Maturity	8,01	10.000.000	8,35
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	1.207.440	1.207.440	24.722.468	-	24.722.468	At Maturity	8,01	25.000.000	8,35
90749000-9	FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	93.500	93.500	14.910.044	-	14.910.044	At Maturity	9,63	15.000.000	8,97
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	25.295.860	-	-	25.295.860	-	-	-	At Maturity	13,98	25.000.000	12,12
90749000-9	FALABELLA S.A.	CHILE	97018000-1	BANCO SCOTIABANK	CHILE	CLP	25.296.458	-	-	25.296.458	-	-	-	At Maturity	14,00	25.000.000	12,14
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	25.248.534	-	-	25.248.534	-	-	-	At Maturity	13,54	25.000.000	12,21
90749000-9	FALABELLA S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	CLP	25.236.921	-	-	25.236.921	-	-	-	At Maturity	13,81	25.000.000	12,27
90749000-9	FALABELLA S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	CLP	25.236.616	-	-	25.236.616	-	-	-	At Maturity	13,83	25.000.000	12,27
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	25.252.962	-	-	25.252.962	-	-	-	At Maturity	14,73	25.000.000	12,64
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	25.257.991	-	-	25.257.991	-	-	-	At Maturity	14,05	25.000.000	12,64
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	25.064.631	-	-	25.064.631	-	-	-	At Maturity	13,86	25.000.000	12,18
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	15.004.504	15.004.504	-	-	-	At Maturity	11,41	15.000.000	11,4
90749000-9	FALABELLA S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	CLP	-	-	10.003.002	10.003.002	-	-	-	At Maturity	11,41	10.000.000	11,4
90749000-9	FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	38.814.879	-	-	38.814.879	-	-	-	At Maturity	2,00	38.814.879	2,00
77261280-K	FALABELLA RETAIL S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	1.189.466	538.652	-	1.728.118	-	-	-	At Maturity	5,89	1.721.053	5,93
77261280-K	FALABELLA RETAIL S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	48.767	-	-	48.767	-	-	-	At Maturity	5,89	48.398	5,93
78627210-6	HIPERMERCADOS TOTTUS S.A	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	175	25.279	233.275	258.729	-	-	-	At Maturity	6,11	258.554	6,11
96573100-8	MANUFACTURAS DE VESTUARIOS MAVESA LTDA.	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	-	709.264	-	709.264	-	-	-	At Maturity	2,34	708.551	2,32
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	UF	-	70.927.700	-	70.927.700	-	-	-	At Maturity	2,46	70.221.960	2,42
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	97006000-6	BANCO DE CRÉDITO E INVERSIONES	CHILE	UF	-	13.291.445	13.291.445	-	-	-	-	At Maturity	2,37	13.283.575	2,37
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	UF	-	-	55.964	55.964	35.099.986	-	35.099.986	At Maturity	2,61	35.110.980	2,58
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	14.375.892	14.375.892	-	-	-	At Maturity	1,70	14.358.260	1,70
76882330-8	NUEVOS DESARROLLOS S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	14.375.892	14.375.892	-	-	-	At Maturity	1,70	14.358.260	1,70
96792430-K	SODIMAC S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	48.438	25.447	-	73.885	-	-	-	At Maturity	7,59	73.419	6,26
96792430-K	SODIMAC S.A.	CHILE	97036000-K	BANCO SANTANDER	CHILE	USD	103.407	54.325	-	157.732	-	-	-	At Maturity	5,28	157.717	6,12
76821330-5	IMPERIAL S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	34.496	34.496	4.000.000	-	4.000.000	Six monthly	9,55	4.000.000	9,41
76821330-5	IMPERIAL S.A.	CHILE	76645030-K	BANCO ITAU	CHILE	USD	-	92.907	-	92.907	-	-	-	At Maturity	7,04	92.777	6,42
0-E	FALABELLA S.A.	ARGENTINA	0-E	BANCO PATAGONIA S.A.	ARGENTINA	ARS	34	-	-	34	-	-	-	Monthly	73,50	34	73,50
0-E	FALABELLA S.A.	ARGENTINA	0-E	ICBC S.A.	ARGENTINA	ARS	31.524	-	-	31.524	-	-	-	Monthly	90,00	31.524	90,00
0-E	TIENDAS DE MEJORAMIENTO DEL HOGAR S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	-	-	9.324.643	9.324.643	-	-	-	At Maturity	6,48	8.975.200	6,48
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	ABN AMBRO-BANK S.A.	PERÚ	PEN	27.706	41.817	194.890	264.413	1.250.208	154.167	1.404.375	Monthly	7,36	1.880.361	7,13
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	45.029	67.901	316.560	429.490	2.034.399	249.676	2.284.075	Monthly	7,36	3.065.085	7,13

Note 20 - Other Current and Non-Current Financial Liabilities (continued)

e) Bank loans as of December 31, 2022, are detailed as follows (continued):

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity							Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate of the Obligation according to Contract Conditions %
							Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years	Total Non-Current				
0-E	OPEN PLAZA S.A.C.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	28,907	43,592	203,225	275,724	1,305,921	162,038	1,467,959	Monthly	7.36	1,967,369	7.13
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	-	1,070,408	3,011,297	4,081,705	7,542,043	-	7,542,043	Three monthly	5.50	11,572,629	5.30
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	-	11,626,489	-	11,626,489	-	-	-	At Maturity	4.45	11,219,000	4.45
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	-	5,824,944	-	5,824,944	-	-	-	At Maturity	5.02	5,609,500	5.02
0-E	SAGA FALABELLA S.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	-	-	27,283,816	27,283,816	-	-	-	At Maturity	5.53	26,925,600	5.53
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	-	11,673,690	-	11,673,690	-	-	-	At Maturity	5.44	12,039,000	5.44
0-E	HIPERMERCADOS TOTTUS S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	-	11,626,489	-	11,626,489	-	-	-	At Maturity	4.45	12,039,000	4.45
0-E	FALABELLA PERÚ S.A.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	146,330	108,307	-	254,637	33,579,697	-	33,579,697	At Maturity	5.30	33,657,000	5.20
0-E	MALL PLAZA PERÚ S.A.	PERÚ	0-E	BANCO SCOTIABANK	PERÚ	PEN	172,348	344,695	19,342,523	19,859,566	-	-	-	Two monthly	9.34	19,899,499	8.81
0-E	MALL PLAZA PERÚ S.A.	PERÚ	0-E	BANCO DE CREDITO	PERÚ	PEN	167,790	335,580	1,512,177	2,015,547	46,218,397	-	46,218,397	Two monthly	6.76	49,755,333	6.76
0-E	INVERFAL PERU S.A.	PERÚ	0-E	ABN AMBRO-BANK S.A.	PERÚ	PEN	98,632	-	14,284,606	14,383,238	14,279,847	-	14,279,847	Six monthly	3.05	28,608,450	3.05
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	-	-	3,562,381	3,562,381	9,793,762	-	9,793,762	Three monthly	2.73	13,462,800	2.73
0-E	INVERFAL PERU S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	563,721	-	-	563,721	67,160,762	-	67,160,762	Three monthly	7.78	67,314,000	7.78
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO POPULAR	COLOMBIA	COP	357,505	8,338,780	-	8,696,285	-	-	-	At Maturity	4.31	8,338,780	4.26
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO BBVA COLOMBIA	COLOMBIA	COP	2,783,582	-	-	2,783,582	-	-	-	At Maturity	15.35	2,779,218	14.80
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO BBVA COLOMBIA	COLOMBIA	COP	2,704,240	-	-	2,704,240	-	-	-	At Maturity	15.35	2,700,000	14.80
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	5,201	7,879,108	-	7,884,309	-	-	-	At Maturity	13.74	7,879,108	13.30
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	1,380	2,090,128	-	2,091,508	-	-	-	At Maturity	13.79	2,090,128	13.35
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	5,030	7,619,357	-	7,624,387	-	-	-	At Maturity	13.78	7,619,357	13.34
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	2,601	3,939,554	-	3,942,155	-	-	-	At Maturity	13.67	3,939,554	13.24
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	2,000	3,030,426	-	3,032,426	-	-	-	At Maturity	13.67	3,030,426	13.24
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO BBVA COLOMBIA	COLOMBIA	COP	4,182,557	-	-	4,182,557	-	-	-	At Maturity	15.35	4,176,000	14.80
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO BBVA COLOMBIA	COLOMBIA	COP	2,884,522	-	-	2,884,522	-	-	-	At Maturity	15.35	2,880,000	14.80
0-E	FALABELLA DE COLOMBIA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	24,082	-	-	24,082	-	-	-	At Maturity	11.43	24,083	11.43
0-E	PATRIMONIO AUTÓNOMO CENTRO COMERCIAL CARTAGENA	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	203,981	380,000	1,710,001	2,293,982	7,540,075	-	7,540,075	Monthly	18.90	9,880,000	18.49
0-E	PATRIMONIO AUTÓNOMO CENTRO COMERCIAL MANIZALES DOS	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	162,869	-	-	162,869	4,725,116	-	4,725,116	Three monthly	17.90	4,725,116	17.90
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	SCOTIABANK COLOMBIA	COLOMBIA	COP	-	149,049	-	149,049	51,938,459	-	51,938,459	At Maturity	16.11	52,200,000	15.79
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	BANCO DAVIVIENDA	COLOMBIA	COP	-	-	-	-	5,412,555	32,491,291	37,903,846	At Maturity	5.76	55,549,800	3.73
0-E	FONDO DE CAPITAL PRIVADO MALLPLAZA	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	COP	-	-	-	-	12,930,472	-	12,930,472	At Maturity	5.76	16,200,000	5.76
Total Bank Loans							256,696,676	148,563,888	177,406,647	582,667,211	449,006,808	33,057,172	482,063,980				

When the nominal rate is equal to the effective rate in the above presented tables, it means that there were no costs or revenue directly associated with the transaction that will affect the original rate of the instrument.

Note 20 - Other Current and Non-Current Financial Liabilities (continued)

f) Obligations to the Public (Bonds payable) as of December 31, 2022 are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity							Repayment Terms	Effective Rate %	Contractually Stipulated Nominal Value of Obligation	Nominal Rate of the Obligation according to Contract Conditions %
					Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Over 5 years	Total Non-Current				
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	1,203,321	1,203,321	37,553,085	82,616,787	120,169,872	At Maturity	4.41	121,603,065	3.96
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	1,485,212	-	-	1,485,212	-	101,636,058	101,636,058	At Maturity	3.44	105,311,563	3.08
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	284,754	284,754	-	100,635,290	100,635,290	At Maturity	3.12	104,156,346	2.78
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	CLP	-	-	95,545,677	95,545,677	-	-	-	At Maturity	6.74	95,613,209	6.50
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	USD	-	-	165,244,918	165,244,918	-	-	-	At Maturity	4.03	162,228,715	3.75
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	USD	3,325,332	-	-	3,325,332	178,403,627	-	178,403,627	At Maturity	4.57	181,272,395	4.38
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	USD	-	-	2,139,650	2,139,650	338,124,044	-	338,124,044	At Maturity	4.07	342,388,132	3.75
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	435,639	435,639	-	68,775,521	68,775,521	At Maturity	3.18	70,189,369	2.98
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	691,686	691,686	-	177,837,974	177,837,974	At Maturity	1.71	176,883,764	1.89
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	8,996,369	8,996,369	61,764,143	-	61,764,143	At Maturity	1.32	70,581,767	1.49
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	USD	8,605,405	-	-	8,605,405	-	526,087,702	526,087,702	At Maturity	4.02	563,632,176	3.37
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	-	1,420,604	1,420,604	-	177,098,673	177,098,673	At Maturity	3.14	177,158,400	3.27
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	1,341,191	-	1,341,191	-	106,732,101	106,732,101	At Maturity	2.92	106,742,596	3.08
90749000-9	FALABELLA S.A.	CHILE	Misc. Creditors	UF	-	418,407	-	418,407	-	35,194,269	35,194,269	At Maturity	2.85	35,354,522	2.88
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	1,237,688	1,237,688	4,701,793	2,960,974	7,662,767	Six monthly	4.72	8,917,392	4.50
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	773,887	773,887	-	103,921,250	103,921,250	At Maturity	4.00	105,332,940	3.85
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	515,085	515,085	-	69,325,694	69,325,694	At Maturity	3.99	70,221,960	3.85
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	421,968	421,968	-	84,676,657	84,676,657	At Maturity	3.90	87,777,450	3.50
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	353,879	353,879	-	104,744,700	104,744,700	At Maturity	3.92	105,332,940	3.90
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	1,518,514	-	1,518,514	-	105,399,577	105,399,577	At Maturity	3.76	105,332,940	3.80
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	692,578	-	-	692,578	-	70,201,780	70,201,780	At Maturity	2.09	70,221,960	2.10
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	158,581	158,581	-	143,956,846	143,956,846	At Maturity	1.32	140,443,920	1.70
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	595,533	595,533	-	76,329,488	76,329,488	At Maturity	4.76	83,867,354	3.60
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	-	1,048,408	1,048,408	-	113,386,235	113,386,235	At Maturity	3.66	105,332,940	4.20
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	481,066	-	481,066	34,282,594	-	34,282,594	At Maturity	3.32	35,110,980	2.80
76017019-4	PLAZA S.A.	CHILE	Misc. Creditors	UF	-	1,520,455	-	1,520,455	-	104,584,572	104,584,572	At Maturity	3.44	105,332,940	3.40
96792430-K	SODIMAC S.A.	CHILE	Misc. Creditors	UF	-	-	4,932,682	4,932,682	14,208,079	32,967,961	47,176,040	Six monthly	3.98	52,666,470	3.70
0-E	SAGA FALABELLA S.A.	PERU	Misc. Creditors	PEN	283,019	-	278,890	561,909	-	-	-	Three monthly	5.09	902,925	5.00
0-E	HIPERMERCADOS TOTTUS S.A.	PERU	Misc. Creditors	PEN	19,247	94,741	293,660	407,648	1,876,259	4,536,926	6,413,185	Three monthly	7.61	6,843,634	7.40
0-E	HIPERMERCADOS TOTTUS S.A.	PERU	Misc. Creditors	PEN	19,314	94,875	294,255	408,444	1,879,202	4,539,525	6,418,727	Three monthly	7.61	6,843,634	7.40
0-E	HIPERMERCADOS TOTTUS S.A.	PERU	Misc. Creditors	PEN	24,144	118,596	367,832	510,572	2,349,071	5,674,466	8,023,537	Three monthly	7.61	8,554,541	7.40
0-E	HIPERMERCADOS TOTTUS S.A.	PERU	Misc. Creditors	PEN	24,183	118,674	368,179	511,036	2,350,787	5,675,980	8,026,767	Three monthly	7.61	8,554,541	7.40
0-E	INVERFAL PERU S.A.	PERU	Misc. Creditors	PEN	325,028	-	-	325,028	3,848,117	18,034,127	21,882,244	Three monthly	8.06	21,989,240	8.06
0-E	INVERFAL PERU S.A.	PERU	Misc. Creditors	PEN	25,479	1,822,235	1,823,088	3,670,802	-	-	-	Three monthly	7.19	3,646,176	7.19
0-E	INVERFAL PERU S.A.	PERU	Misc. Creditors	PEN	1,044,621	-	2,019,420	3,064,041	-	-	-	Three monthly	6.25	3,029,130	6.25
0-E	INVERFAL PERU S.A.	PERU	Misc. Creditors	PEN	2,269,323	705,194	4,083,404	7,057,921	25,643,485	9,543,447	35,186,932	Three monthly	7.03	41,670,571	7.03
0-E	INVERFAL PERU S.A.	PERU	Misc. Creditors	PEN	-	374,746	-	374,746	-	44,765,856	44,765,856	Three monthly	5.78	44,876,000	5.78
Total Bond Obligations					18,142,885	8,608,694	295,529,057	322,280,636	706,984,286	2,481,840,436	3,188,824,722				

When the nominal rate is equal to the effective rate in the above presented tables, it means that there were no costs or revenue directly associated with the transaction that will affect the original rate of the instrument.

Note 20 – Other Current and Non-Current Financial Liabilities (continued)

g) Reconciliation of current and non-current financial liabilities to the statement of cash flow required by IAS 7:

	Dec-31-22 ThCh\$	Cash flow ThCh\$	Interest and indexation ThCh\$	Other non-monetary movements ThCh\$	Dec-31-23 ThCh\$
Bank loans	1,064,731,191	(137,433,571)	87,139,859	22,115,542	1,036,553,021
Bond obligations	3,511,105,358	(220,101,632)	183,818,165	59,055,953	3,533,877,844
Other financial liabilities	70,473,977	(65,578,770)	77,770,085	(34,757,054)	47,908,238
Total current & non-current other financial liabilities	4,646,310,526	(423,113,973)	348,728,109	46,414,441	4,618,339,103

Falabella S.A. and Subsidiaries
Notes to the Consolidated Classified Financial Statements

Note 21 - Current and Non-Current Leasing Liabilities

a) As of December 31, 2023 and 2022, lease liabilities from Non-Banking Businesses are detailed as follows:

As of December 31, 2023

Debtor's Taxpayer ID	Debtor	Country	Creditor	Currency or Indexed Unit	Up to 90 days	From 91 days to 1 year	Total Current debt	More than 1 year up to 2 years	More than 2 years up to 3 years	More than 3 years up to 4 years	More than 4 years up to 5 years	More than 5 years	Total Non-Current debt	Total	Effective Rate	Nominal Rate
99556170-0	Falabella Inmobiliario S.A.	Chile	Misc. Creditors	U.F.	109,265	333,676	442,941	458,950	475,536	492,722	510,529	1,123,636	3,061,373	3,504,314	3.61%	3.61%
77261280-K	Falabella Retail S.A.	Chile	Misc. Creditors	U.F.	3,609,934	9,581,936	13,191,870	11,712,052	9,950,747	9,485,922	9,366,751	89,377,890	129,893,362	143,085,232	3.41%	3.41%
90749000-9	Falabella S.A.	Chile	Misc. Creditors	U.F.	255,930	552,604	808,534	717,871	739,580	761,959	961,389	616,519	3,797,318	4,605,852	3.04%	3.04%
76587847-0	Falabella Servicios Profesionales de TI SpA.	Chile	Misc. Creditors	U.F.	40,358	173,405	213,763	228,474	-	-	-	-	228,474	442,237	2.45%	2.45%
77612410-9	Falabella Tecnologia Corporativa Ltda.	Chile	Misc. Creditors	U.F.	433,750	145,424	579,174	-	-	-	-	-	-	579,174	3.54%	3.54%
76212492-0	Falabella.com SpA.	Chile	Misc. Creditors	U.F.	536,863	1,128,459	1,665,322	916,783	593,049	377,729	318,835	655,137	2,861,533	4,526,855	3.32%	3.32%
78627210-6	Hipermercados Tottus S.A.	Chile	Misc. Creditors	U.F.	5,582,672	12,076,771	17,659,443	11,686,432	9,864,152	8,910,020	9,230,213	88,802,229	128,493,046	146,152,489	3.00%	3.00%
76993859-1	Ikso SpA.	Chile	Misc. Creditors	U.F.	461,677	1,398,995	1,860,672	1,611,172	1,621,848	963,369	-	-	4,196,389	6,057,061	2.22%	2.22%
76821330-5	Imperial S.A.	Chile	Misc. Creditors	U.F.	1,707,798	5,143,188	6,850,986	7,018,216	5,614,632	5,250,065	5,401,863	15,480,306	38,765,082	45,616,068	2.85%	2.85%
76882330-8	Nuevos Desarrollos S.A.	Chile	Misc. Creditors	U.F.	56,009	186,747	242,756	313,403	318,185	237,760	119,753	6,316,952	7,306,503	7,548,809	3.40%	3.40%
99555550-6	Plaza Antofagasta S.A.	Chile	Misc. Creditors	U.F.	163,322	497,233	660,555	685,692	700,600	721,529	682,927	3,977,264	6,768,012	7,428,567	2.98%	2.98%
76000935-0	Promotora Chilena de Café Colombia S.A.	Chile	Misc. Creditors	U.F.	40,578	43,855	84,433	48,470	-	-	-	-	48,470	132,903	3.85%	3.85%
77099010-6	Seguros Falabella Corredores Ltda.	Chile	Misc. Creditors	U.F.	40,358	122,548	162,906	166,900	-	-	-	-	166,900	329,806	2.10%	2.10%
79598260-4	Servicios e Inversiones Falabella Ltda.	Chile	Misc. Creditors	U.F.	40,567	123,017	163,584	167,136	-	-	-	-	167,136	330,720	2.17%	2.17%
96792430-K	Sodimac S.A.	Chile	Misc. Creditors	CLP	11,789	33,033	44,822	37,245	39,946	42,842	6	-	120,039	164,861	7.04%	7.04%
96792430-K	Sodimac S.A.	Chile	Misc. Creditors	U.F.	6,651,407	18,402,881	25,054,288	25,587,624	25,790,494	25,748,454	24,916,842	228,993,819	331,037,233	356,091,521	3.77%	3.77%
O-E	Falabella S.A.	Argentina	Misc. Creditors	ARS	4,038	13,607	17,645	22,440	28,993	38,043	50,665	396,701	536,842	554,487	20.54%	20.54%
O-E	Falabella S.A.	Argentina	Misc. Creditors	USD	23,519	74,529	98,048	109,382	122,022	136,123	151,854	596,373	1,115,754	1,213,802	11.63%	11.63%
O-E	Construdacor S.A	Brasil	Misc. Creditors	BRL	1,989,209	6,603,490	8,592,699	8,332,278	8,297,471	5,528,634	5,941,698	54,906,948	83,007,029	91,599,728	12.12%	12.12%
O-E	ABC de Servicios S.A.S.	Colombia	Misc. Creditors	COP	21,335	70,172	91,507	109,838	131,842	158,254	122,748	-	522,682	614,189	6.73%	6.73%
O-E	Agencia de Seguros Falabella Ltda.	Colombia	Misc. Creditors	COP	30,670	95,065	125,735	134,197	143,228	152,867	163,155	-	593,447	719,182	8.00%	8.00%
O-E	Falabella Colombia S.A.	Colombia	Misc. Creditors	COP	2,588,240	8,429,934	11,018,174	8,724,015	6,918,356	6,962,654	5,772,284	10,901,260	39,278,569	50,296,743	10.75%	10.75%
O-E	Falabella.com S.A.S.	Colombia	Misc. Creditors	CLP	194,735	178,983	373,718	25,012	-	-	-	-	25,012	398,730	17.37%	17.37%
O-E	Ikso S.A.S.	Colombia	Misc. Creditors	COP	76,354	246,885	323,239	375,151	435,400	505,325	586,481	3,263,078	5,165,435	5,488,674	16.06%	16.06%
O-E	Falabella Corporate Services India Private Limited	India	Misc. Creditors	INR	107,405	317,541	424,946	505,992	532,262	582,428	258,593	-	1,879,275	2,304,221	10.15%	10.15%
O-E	Bazaya México S. A. de R.L. de C.V.	México	Misc. Creditors	MXN	74,924	233,933	308,857	331,151	354,563	314,545	-	-	1,000,259	1,309,116	7.07%	7.07%
O-E	Bazaya México S. A. de R.L. de C.V.	México	Misc. Creditors	USD	12,429	-	12,429	259,999	-	-	-	-	259,999	272,428	3.37%	3.37%
O-E	Corredora de Seguros Falabella S.A.C	Perú	Misc. Creditors	USD	40,980	72,168	113,148	108,024	113,637	39,465	-	-	261,126	374,274	3.97%	3.97%
O-E	Falabella.com S.A.C.	Perú	Misc. Creditors	PEN	198,100	549,029	747,129	763,686	197,071	-	-	-	960,757	1,707,886	3.99%	3.99%
O-E	Hipermercados Tottus Oriente S.A.	Perú	Misc. Creditors	PEN	38,111	119,460	157,571	171,970	187,684	204,834	223,552	3,547,369	4,335,409	4,492,980	9.14%	9.14%
O-E	Hipermercado Tottus S.A.	Perú	Misc. Creditors	PEN	371,464	775,526	1,146,990	1,233,365	1,342,479	1,417,442	1,449,922	27,154,605	32,597,813	33,744,803	7.47%	7.47%
O-E	Hipermercado Tottus S.A.	Perú	Misc. Creditors	USD	1,185,635	3,150,180	4,335,815	4,922,648	4,127,908	3,250,609	2,502,983	35,481,014	50,285,162	54,620,977	6.37%	6.37%
O-E	Inmobiliaria Domel S.A.C.	Perú	Misc. Creditors	USD	134,024	90,112	224,136	-	-	-	-	-	-	224,136	4.17%	4.17%
O-E	Mall Plaza Perú S.A.	Perú	Misc. Creditors	USD	42,539	106,464	149,003	7,342	-	-	-	-	7,342	156,345	5.11%	5.11%
O-E	SAGA Falabella Oriente S.A.C.	Perú	Misc. Creditors	PEN	41,087	94,829	135,916	105,465	150,956	165,907	182,339	3,057,785	3,662,452	3,798,368	9.90%	9.90%
O-E	SAGA Falabella Oriente S.A.C.	Perú	Misc. Creditors	USD	10,317	-	10,317	-	-	-	-	-	-	10,317	5.76%	5.76%
O-E	SAGA Falabella S.A.	Perú	Misc. Creditors	PEN	550,961	1,837,982	2,388,943	2,556,889	2,447,446	2,316,032	2,433,424	32,410,427	42,164,218	44,553,161	7.60%	7.60%
O-E	SAGA Falabella S.A.	Perú	Misc. Creditors	USD	1,101,194	3,185,585	4,286,779	4,484,224	3,791,279	3,870,804	3,487,468	24,674,744	40,308,519	44,595,298	5.77%	5.77%
O-E	Sodimac Perú Oriente S.A.C.	Perú	Misc. Creditors	PEN	48,596	152,260	200,856	219,281	500,505	596,156	339,530	3,872,687	5,528,159	5,729,015	9.14%	9.14%
O-E	Tienda de Mejoramiento del Hogar S.A.	Perú	Misc. Creditors	PEN	24,232	1,832,614	1,856,846	416,147	233,056	251,477	271,355	7,718,145	8,890,180	10,747,026	7.66%	7.66%
O-E	Tienda de Mejoramiento del Hogar S.A.	Perú	Misc. Creditors	USD	1,724,890	2,703,134	4,428,024	14,844,019	6,438,874	6,096,384	3,789,586	72,483,099	103,651,962	108,079,986	6.46%	6.46%
O-E	Homecenter Sodimac S.A.	Uruguay	Misc. Creditors	USD	82,768	170,163	252,931	418,227	418,227	188,256	188,256	-	1,212,966	1,465,897	5.66%	5.66%
O-E	Homecenter Sodimac S.A.	Uruguay	Misc. Creditors	UYU	260,167	539,579	799,746	1,391,118	1,391,118	957,863	957,863	4,410,538	9,108,500	9,908,246	5.90%	5.90%
Total					30,720,200	81,586,996	112,307,196	111,928,280	94,013,146	86,726,473	80,382,864	720,218,525	1,093,269,288	1,205,576,484		

Note 21 - Current and Non-Current Leasing Liabilities, (continued)

a) As of December 31, 2023 and 2022, lease liabilities from Non-Banking Businesses are detailed as follows: (continued)

As of December 31, 2022

Debtor's Taxpayer ID	Debtor	Country	Creditor	Currency or Indexed Unit	Up to 90 days	From 91 days to 1 year	Total Current debt	More than 1 year up to 2 years	More than 2 years up to 3 years	More than 3 years up to 4 years	More than 4 years up to 5 years	More than 5 years	Total Non-Current debt	Total	Effective Rate	Nominal Rate
79598260-4	Administradora de Servicios Computacionales y de Crédito CMR Falabella Ltda.	Chile	Misc. Creditors	CLP	21,026	63,100	84,126	84,182	77,208	-	-	-	161,390	245,516	0,07%	0,07%
77261280-K	Falabella Retail S.A.	Chile	Misc. Creditors	U.F.	3,571,548	9,275,207	12,846,755	9,354,470	8,742,784	7,376,781	7,188,315	92,801,293	125,463,643	138,310,398	3,36%	3,36%
90749000-9	Falabella S.A.	Chile	Misc. Creditors	U.F.	278,529	847,491	1,126,020	1,159,837	1,195,065	860,550	887,188	5,799,553	9,902,193	11,028,213	3,24%	3,24%
76587847-0	Falabella Servicios Profesionales de TI SpA.	Chile	Misc. Creditors	CLP	118,927	361,133	480,060	491,811	503,844	-	-	-	995,655	1,475,715	2,45%	2,45%
77612410-9	Falabella Tecnologia Corporativa Ltda.	Chile	Misc. Creditors	U.F.	238,837	728,973	967,810	1,001,723	1,036,854	1,073,245	1,110,941	15,502,918	19,725,681	20,693,491	3,60%	3,60%
76212492-0	Falabella.com SpA.	Chile	Misc. Creditors	U.F.	775,261	1,707,725	2,482,986	1,556,432	884,252	660,944	544,861	4,228,847	7,875,136	10,358,122	2,30%	2,30%
78627210-6	Hipermercados Tottus S.A.	Chile	Misc. Creditors	U.F.	5,240,616	15,489,235	20,729,851	15,424,836	9,701,284	7,922,195	6,998,334	85,579,426	125,626,075	146,355,926	2,85%	2,85%
76993859-1	Ikeo SpA.	Chile	Misc. Creditors	U.F.	431,884	1,308,689	1,740,573	1,775,785	1,537,666	1,547,857	919,418	-	5,780,726	7,521,299	2,17%	2,17%
76821330-5	Imperial S.A.	Chile	Misc. Creditors	U.F.	1,640,188	3,299,134	4,939,322	4,471,284	4,552,741	4,809,607	5,010,550	19,929,497	38,773,679	43,713,001	3,14%	3,14%
76882330-8	Nuevos Desarrollos S.A.	Chile	Misc. Creditors	U.F.	115,055	351,242	466,297	288,059	292,513	297,076	220,321	6,031,053	7,129,022	7,595,319	3,43%	3,43%
99555550-6	Plaza Antofagasta S.A.	Chile	Misc. Creditors	U.F.	156,513	460,792	617,305	630,423	649,249	668,638	688,612	4,447,586	7,084,508	7,701,813	2,98%	2,98%
76000935-0	Promotora Chilena de Café Colombia S.A.	Chile	Misc. Creditors	U.F.	79,799	228,310	308,109	60,841	29,737	17,801	-	-	108,379	416,488	2,24%	2,24%
77099010-6	Seguros Falabella Corredores Ltda.	Chile	Misc. Creditors	CLP	37,596	114,163	151,759	155,474	159,286	-	-	-	314,760	466,519	2,10%	2,10%
96847200-3	Servicios e Inversiones Falabella Ltda	Chile	Misc. Creditors	CLP	12,609	140,195	152,804	156,121	159,511	-	-	-	315,632	468,436	2,10%	2,10%
96792430-K	Sodimac S.A.	Chile	Misc. Creditors	CLP	12,135	9,816	21,951	10,094	-	-	-	-	10,094	32,045	4,20%	4,20%
96792430-K	Sodimac S.A.	Chile	Misc. Creditors	U.F.	5,377,544	16,454,366	21,831,910	21,616,559	22,970,852	23,302,080	23,224,161	223,337,062	314,540,714	336,282,624	3,18%	3,18%
O-E	DP Factory S.A.	Argentina	Misc. Creditors	ARS	4,167	11,473	15,640	-	-	-	-	-	-	15,640	48,21%	48,21%
O-E	Falabella S.A.	Argentina	Misc. Creditors	ARS	14,361	48,047	62,408	78,177	99,438	128,473	168,574	1,982,368	2,457,030	2,519,438	20,66%	20,66%
O-E	Falabella S.A.	Argentina	Misc. Creditors	USD	20,470	64,878	85,348	95,211	106,213	118,487	132,180	726,552	1,178,643	1,263,991	11,63%	11,63%
O-E	Construdcor S.A.	Brasil	Misc. Creditors	BRL	1,411,446	4,397,434	5,808,880	5,673,243	7,189,948	7,350,018	6,179,106	48,600,999	74,993,314	80,802,194	12,02%	12,02%
O-E	ABC de Servicios S.A.S.	Colombia	Misc. Creditors	COP	36,217	62,721	98,938	-	-	-	-	-	-	98,938	6,17%	6,17%
O-E	Agencia de Seguros Falabella Ltda.	Colombia	Misc. Creditors	COP	27,300	85,019	112,319	-	-	-	-	-	-	112,319	8,00%	8,00%
O-E	Falabella Colombia S.A.	Colombia	Misc. Creditors	COP	1,946,234	5,287,259	7,233,493	5,694,647	5,350,625	4,640,552	4,643,655	12,070,450	32,399,929	39,633,422	10,80%	10,80%
O-E	Falabella.com S.A.S.	Colombia	Misc. Creditors	COP	155,964	507,174	663,138	292,473	19,575	-	-	-	312,048	975,186	17,37%	17,37%
O-E	Falabella Corporate Services India Private Limited	India	Misc. Creditors	INR	141,914	96,533	238,447	-	-	-	-	-	-	238,447	10,15%	10,15%
O-E	Bazaya México S. A. de R.L. de C.V.	México	Misc. Creditors	MXN	59,586	184,986	244,572	261,863	280,377	300,199	266,316	-	1,108,755	1,353,327	7,07%	7,07%
O-E	Bazaya México S. A. de R.L. de C.V.	México	Misc. Creditors	USD	61,879	188,745	250,624	207,817	-	-	-	-	207,817	458,441	3,37%	3,37%
O-E	Corredora de Seguros Falabella S.A.C	Perú	Misc. Creditors	USD	35,001	68,027	103,028	106,324	124,428	123,954	-	-	353,806	456,834	4,00%	4,00%
O-E	Falabella.com S.A.C.	Perú	Misc. Creditors	PEN	218,175	663,549	881,724	708,570	723,112	186,601	-	-	1,618,283	2,500,007	3,97%	3,97%
O-E	Hipermercado Tottus S.A.	Perú	Misc. Creditors	PEN	322,570	642,173	964,743	1,003,248	1,093,208	1,177,842	1,271,112	25,549,674	30,095,084	31,059,827	7,45%	7,45%
O-E	Hipermercado Tottus S.A.	Perú	Misc. Creditors	USD	1,116,410	2,988,176	4,104,586	4,233,432	4,520,335	3,772,637	2,947,750	33,338,357	48,812,511	52,917,097	6,27%	6,27%
O-E	Inmobiliaria Domel S.A.C.	Perú	Misc. Creditors	USD	121,914	374,478	496,392	218,344	-	-	-	-	218,344	714,736	4,17%	4,17%
O-E	Mali Plaza Perú S.A.	Perú	Misc. Creditors	USD	39,709	98,185	137,894	152,354	-	-	-	-	152,354	290,248	5,11%	5,11%
O-E	SAGA Falabella Oriente S.A.C.	Perú	Misc. Creditors	PEN	3,698	35,093	38,791	45,175	48,030	51,066	54,296	38,072	236,639	275,430	6,22%	6,22%
O-E	SAGA Falabella Oriente S.A.C.	Perú	Misc. Creditors	USD	14,213	43,844	58,057	63,490	67,119	70,956	76,066	54,540	332,171	390,228	5,74%	5,74%
O-E	SAGA Falabella S.A.	Perú	Misc. Creditors	PEN	653,906	1,845,827	2,499,733	2,141,377	2,244,561	2,193,287	2,085,592	31,229,908	39,894,725	42,394,458	7,51%	7,51%
O-E	SAGA Falabella S.A.	Perú	Misc. Creditors	USD	886,183	2,733,049	3,619,232	4,247,038	4,318,131	3,503,115	3,599,707	25,944,216	41,612,207	45,231,439	5,76%	5,76%
O-E	Tienda de Mejoramiento del Hogar S.A.	Perú	Misc. Creditors	PEN	37,935	118,230	156,165	340,715	195,421	210,865	227,530	7,245,511	8,220,042	8,376,207	7,66%	7,66%
O-E	Tienda de Mejoramiento del Hogar S.A.	Perú	Misc. Creditors	USD	1,651,492	4,304,555	5,956,047	10,879,957	7,350,042	6,576,893	6,338,376	86,280,755	117,426,023	123,382,070	6,46%	6,46%
O-E	Homecenter Sodimac S.A.	Uruguay	Misc. Creditors	USD	76,701	157,693	234,394	254,676	254,672	425,122	425,122	75,778	1,435,370	1,669,764	5,66%	5,66%
O-E	Homecenter Sodimac S.A.	Uruguay	Misc. Creditors	UYU	87,653	180,455	268,108	959,083	959,083	1,362,244	1,362,244	4,777,244	9,419,898	9,688,006	5,89%	5,89%
Total					27,253,165	76,027,174	103,280,339	95,895,145	87,437,164	80,728,185	76,570,127	735,571,659	1,076,202,280	1,179,482,619		

Note 21 - Current and Non-Current Leasing Liabilities (continued)

b) As of December 31, 2023 and 2022, lease liabilities from Banking Businesses are detailed as follows

As of December 31, 2023

Debtor's Taxpayer ID	Debtor	Country	Creditor	Currency or Indexed Unit	Up to 90 days	From 91 days to 1 year	Total Current debt	More than 1 year up to 2 years	More than 2 years up to 3 years	More than 3 years up to 4 years	More than 4 years up to 5 years	More than 5 years	Total Non-Current debt	Total	Effective Rate	Nominal Rate
96509660-4	Banco Falabella	Chile	Misc. creditors	U.F.	1,049,556	3,272,263	4,321,819	2,854,957	1,603,210	800,424	291,132	-	5,549,723	9,871,542	2.77%	2.77%
O-E	Banco Falabella S.A.	Colombia	Misc. creditors	COP	325,216	1,044,788	1,370,004	1,168,394	847,211	782,393	795,755	2,038,758	5,632,511	7,002,515	7.15%	7.15%
O-E	Banco Falabella Perú S.A.	Perú	Misc. creditors	PEN	210,463	642,041	852,504	801,906	816,372	711,660	470,945	596,075	3,396,958	4,249,462	7.71%	7.71%
O-E	Banco Falabella Perú S.A.	Perú	Misc. creditors	USD	299,678	920,545	1,220,223	1,279,603	1,285,533	395,199	281,240	986,148	4,227,723	5,447,946	4.90%	4.90%
	Total				1,884,913	5,879,637	7,764,550	6,104,860	4,552,326	2,689,676	1,839,072	3,620,981	18,806,915	26,571,465		

As of December 31, 2022

Debtor's Taxpayer ID	Debtor	Country	Creditor	Currency or Indexed Unit	Up to 90 days	From 91 days to 1 year	Total Current debt	More than 1 year up to 2 years	More than 2 years up to 3 years	More than 3 years up to 4 years	More than 4 years up to 5 years	More than 5 years	Total Non-Current debt	Total	Effective Rate	Nominal Rate
96509660-4	Banco Falabella	Chile	Misc. creditors	U.F.	1,260,194	2,849,853	4,110,047	2,866,975	1,753,343	736,083	417,943	165,791	5,940,135	10,050,182	1.72%	1.72%
O-E	Banco Falabella S.A.	Colombia	Misc. creditors	COP	253,831	714,062	967,893	626,254	566,422	338,967	305,459	1,843,613	3,680,715	4,648,608	7.15%	7.15%
O-E	Banco Falabella Perú S.A.	Perú	Misc. creditors	PEN	154,641	479,586	634,227	668,525	624,307	632,295	544,411	880,086	3,349,624	3,983,851	7.57%	7.57%
O-E	Banco Falabella Perú S.A.	Perú	Misc. creditors	USD	273,827	826,130	1,099,957	1,148,840	1,205,515	1,201,533	365,305	1,179,193	5,100,386	6,200,343	4.91%	4.91%
	Total				1,942,493	4,869,631	6,812,124	5,310,594	4,149,587	2,908,878	1,633,118	4,068,683	18,070,860	24,882,984		

Lease payments were ThCh\$ 185,553,886 and ThCh\$ 177,868,595 as of December 31, 2023 and 2022, respectively, which are classified as operating cash flows in the Statement of Cash Flows.

Note 22 - Current and Non-Current Trade and Other Payables

Trade and other payables are detailed as follows:

Dec-31-23						
Liability	Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Total Non-Current
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Trade creditors	945,815,672	203,182,211	13,634,046	1,162,631,929	-	-
Miscellaneous creditors	17,373,101	2,324,334	4,235,468	23,932,903	1,216,263	1,216,263
Other payables	32,973,120	9,781,603	38,752,637	81,507,360	-	-
Total	996,161,893	215,288,148	56,622,151	1,268,072,192	1,216,263	1,216,263

Dec-31-22						
Liability	Up to 1 month	1 to 3 months	3 to 12 months	Total Current	1 to 5 years	Total Non-Current
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Trade creditors	772,692,245	181,018,415	24,502,715	978,213,375	-	-
Miscellaneous creditors	10,388,940	640,582	4,626,844	15,656,366	1,202,938	1,202,938
Other payables	54,774,245	2,449,550	607,933	57,831,728	-	-
Total	837,855,430	184,108,547	29,737,492	1,051,701,469	1,202,938	1,202,938

The Company's principal suppliers as of December 31, 2023, are detailed as follows. The average supplier payment term varies between 45 days and a maximum of 101 days, depending on the business and the country.

Supplier Name
Colceramica
Codepa
Corporación Aceros Arequipa
Gloria
Alicorp
Industria Metalúrgica
Volcan
Electrolux
Puig
Forestal Tres Eme

Note 22 - Current and Non-Current Trade and Other Payables (continued)

Creditors not due

Dec-31-23

Supplier	Amounts According to Payment Terms						Total ThCh\$
	Under 30 days	31-60 days	61-90 days	91-120 days	121-365 days	Over 365 days	
Goods	637,445,649	177,109,368	30,905,608	9,234,820	7,392,121	-	862,087,566
Services	245,036,884	13,116,408	4,024,870	783,581	1,919,732	-	264,881,475
Others	16,974,928	153,872	522,971	26,031	1,906,039	-	19,583,841
Total	899,457,461	190,379,648	35,453,449	10,044,432	11,217,892	-	1,146,552,882

Dec-31-22

Supplier	Amounts According to Payment Terms						Total ThCh\$
	Under 30 days	31-60 days	61-90 days	91-120 days	121-365 days	Over 365 days	
Goods	462,279,076	143,977,068	32,574,464	8,475,996	8,280,019	-	655,586,623
Services	260,389,147	15,195,351	3,635,818	828,896	6,290,673	-	286,339,885
Others	17,641,776	615,474	1,170,997	55,735	772,046	-	20,256,028
Total	740,309,999	159,787,893	37,381,279	9,360,627	15,342,738	-	962,182,536

Creditors overdue

Falabella has a conservative financial policy and a solid liquidity position that allows it to fulfill its suppliers' obligations without difficulties. Therefore, the overdue amounts owed to suppliers as of December 31, 2023 and 2022, are primarily due to invoices that contain unreconciled differences, the majority of which are timely resolved, due to ongoing management of supplier payables.

Dec-31-23

Supplier	Amounts According to Payment Terms						Total ThCh\$
	Under 30 days	31-60 days	61-90 days	91-120 days	121-180 days	Over 180 days	
Goods	5,228,775	77,730	741,887	56,463	225,243	1,457,324	7,787,422
Services	625,550	396,781	459,826	526,263	607,270	1,845,730	4,461,420
Others	107,541	159,787	822,442	438,678	315,567	1,986,190	3,830,205
Total	5,961,866	634,298	2,024,155	1,021,404	1,148,080	5,289,244	16,079,047

Dec-31-22

Supplier	Amounts According to Payment Terms						Total ThCh\$
	Under 30 days	31-60 days	61-90 days	91-120 days	121-180 days	Over 180 days	
Goods	6,423,133	1,179,192	426,226	210,495	182,962	3,810,770	12,232,778
Services	590,646	48,568	103,758	314,117	28,158	825,823	1,911,070
Others	464,434	312,998	400,745	229,780	439,847	39,187	1,886,991
Total	7,478,213	1,540,758	930,729	754,392	650,967	4,675,780	16,030,839

Note 23 - Current and Non-Current Provisions

a) Provisions for the Non-Banking Business are detailed as follows:

Non-Banking Business Provisions	Current		Non-Current	
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Legal claims and contingencies provisions ⁽¹⁾	20,890,711	26,968,199	3,164,697	5,857,863
Dismantling, restoration and rehabilitation costs ⁽²⁾	42,422	-	4,288,818	3,941,108
Other provisions ⁽⁴⁾	553,845	546,171	-	-
Total	21,486,978	27,514,370	7,453,515	9,798,971

b) Provisions for the Banking Business are detailed as follows:

Banking Business		
Provisions	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Legal claims and contingencies provisions ⁽¹⁾	1,061,663	1,135,745
Dismantling, restoration and rehabilitation costs ⁽²⁾	391,709	261,922
Allowances for unused lines of credit ⁽³⁾	11,071,600	16,056,520
Other provisions ⁽⁴⁾	1,417,507	626,828
Total	13,942,479	18,081,015

⁽¹⁾ Legal claims and contingencies provisions are claims that our legal advisors consider having a high probability of loss.

⁽²⁾ Dismantling, restoration and rehabilitation costs arise from the dismantling policy, and provisions are reviewed annually to ensure that the estimated amounts remain reasonable, and whether there are new amounts to be recorded for assets acquired or built.

⁽³⁾ Allowances for unused lines of credit are the expected credit losses on the unused portion of credit lines, which must be recognized according to IFRS 9.

⁽⁴⁾ Other provisions are other third-party obligations, where there is a high probability of payment.

Note 23 - Current and Non-Current Provisions (continued)

c) Movements in provisions for the Non-Banking Business are detailed as follows:

Movements in provisions	Legal claims provision		Dismantling, restoration and rehabilitation costs		Other provisions		Total	
	Current ThCh\$	Non-Current ThCh\$	Current ThCh\$	Non-Current ThCh\$	Current ThCh\$	Non-Current ThCh\$	Current ThCh\$	Non-Current ThCh\$
Balance as of January 1, 2023	26,968,199	5,857,863	-	3,941,108	546,171	-	27,514,370	9,798,971
Additional provisions	3,451,487	533,844	-	238,558	-	-	3,451,487	772,402
Increase (decrease) in current provisions	(2,811,462)	(3,375,966)	42,422	(69,623)	4,596	-	(2,764,444)	(3,445,589)
Translation adjustment	(6,717,513)	148,956	-	178,775	3,078	-	(6,714,435)	327,731
Balance as of December 31, 2023	20,890,711	3,164,697	42,422	4,288,818	553,845	-	21,486,978	7,453,515
Balance as of January 1, 2022	27,527,224	5,750,667	-	3,643,680	242,143	-	27,769,367	9,394,347
Additional provisions	4,514,959	713,969	-	54,953	10,505	-	4,525,464	768,922
Increase (decrease) in current provisions	(4,637,480)	(875,886)	-	(2,062)	292,823	-	(4,344,657)	(877,948)
Translation adjustment	(436,504)	269,113	-	244,537	700	-	(435,804)	513,650
Balance as of December 31, 2022	26,968,199	5,857,863	-	3,941,108	546,171	-	27,514,370	9,798,971

d) Movements in provisions for the Banking Business are detailed as follows:

Movements in provisions	Legal claims provision	Dismantling, restoration and rehabilitation costs	Unused lines of credit	Other provisions	Total
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Balance as of January 1, 2023	1,135,745	261,922	16,056,520	626,828	18,081,015
Additional provisions	714,056	-	-	-	714,056
Increase (decrease) in current provisions	(840,304)	44,301	(6,092,589)	617,776	(6,270,816)
Translation adjustment	52,166	85,486	1,107,669	172,903	1,418,224
Balance as of December 31, 2023	1,061,663	391,709	11,071,600	1,417,507	13,942,479
Balance as of January 1, 2022	1,963,780	304,135	50,988,653	504,913	53,761,481
Additional provisions	1,174,114	-	-	-	1,174,114
Increase (decrease) in current provisions	(2,046,659)	1,105	(34,732,274)	204,956	(36,572,872)
Translation adjustment	44,510	(43,318)	(199,859)	(83,041)	(281,708)
Balance as of December 31, 2022	1,135,745	261,922	16,056,520	626,828	18,081,015

Note 24 - Current and Non-Current Employee Benefits Provisions

a) Employee benefit expenses are included in the statement of net income under the item Administrative expenses and are detailed as follows:

Non-Banking Business

Employee Benefit Expenses	Jan 01-23	Jan 01-22
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Wages and salaries	1,011,167,009	1,016,434,608
Bonuses and other short-term benefits	291,613,966	308,008,428
Defined benefit expense	5,378,855	7,818,289
Termination expenses	67,623,091	40,252,139
Share-based payments	-	(3,208,152)
Other personnel expenses	32,002,584	30,978,413
Staff costs	1,407,785,505	1,400,283,725

Banking Business

Employee Benefit Expenses	Jan 01-23	Jan 01-22
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Wages and salaries	98,339,148	94,466,719
Bonuses and other short-term benefits	40,464,278	36,035,043
Termination expenses	8,034,536	7,146,502
Share-based payments	-	(290,991)
Other personnel expenses	6,069,807	6,593,349
Staff costs	152,907,769	143,950,622

b) Employee benefit provisions for the Non-Banking Business are detailed as follows:

Employee Benefit Provisions	Current		Non-Current	
	Dec-31-23	Dec-31-22	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Vacation provision	65,594,217	70,396,379	-	-
Profit sharing and bonuses provision	99,098,430	102,773,205	12,878,011	12,879,676
Defined benefit provisions	3,241,809	2,955,784	40,771,578	48,675,113
Retentions	30,169,846	30,227,486	-	-
Remuneration provisions	12,416,152	13,298,070	-	-
Other provisions	1,096,700	3,188,138	-	-
Total Employee Benefit Provisions	211,617,154	222,839,062	53,649,589	61,554,789

c) The Employee defined benefit provisions are detailed as follows:

	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Defined benefits provision, current	3,241,809	2,955,784
Defined benefits provision, non-current	40,771,578	48,675,113
Total Defined Benefits	44,013,387	51,630,897

Note 24 - Current and Non-Current Employee Benefits Provisions (continued)

c.1) A reconciliation of the benefit provisions, detailed expenses for the year and main assumptions used to calculate the obligation are as follows:

Reconciliation of Defined Benefits Plan Present Value	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Opening balance as of January 1	51,630,897	38,571,289
Cost of current service, defined benefits obligations ⁽¹⁾	2,791,425	5,765,148
Cost of interest on defined benefits obligations ⁽¹⁾	2,587,430	2,053,141
Actuarial gains (losses) on defined benefits obligation by experience and assumptions ⁽²⁾	(4,575,489)	13,317,496
Defined benefit payments	(3,929,363)	(6,323,823)
Termination settlements ⁽¹⁾	(4,491,513)	(1,752,354)
Closing balance as of December 31	44,013,387	51,630,897

⁽¹⁾ Recorded in the statement of net income for the year as Administrative Expense,

⁽²⁾ Recorded in the statement of other comprehensive income within "Other reserves" in equity,

c.2) Actuarial assumptions

The main actuarial assumptions are as follows:

	Dec-31-23	Dec-31-22
Discount rate used	BCU average rate	BCU average rate
Expected salary increase rate	2.22% actual average rate, according to position,	2.43% actual average rate, according to position,
Average staff turnover rate	9.72% turnover rate, according to historical company data,	8.57% turnover rate, according to historical company data,
Mortality table name	GS FMC 495	GS FMC 398
Other significant actuarial assumptions	Legal ages of retirement by gender	Legal ages of retirement by gender

c.3) Sensitivity analysis

As of December 31, 2023, the sensitivity of employee benefit actuarial liability to one-percent variations in the actuarial variables of the Company's most significant liabilities is detailed as follows:

Variables	1% decrease (in ThCh\$)	1% increase (in ThCh\$)
Discount rate	2,201,167	(1,917,073)
Turnover rate	4,624,041	(3,564,400)
Salary rate	(1,939,458)	2,184,270

d) Share-based payments and other long-term incentive plans:

At Extraordinary Shareholders' Meeting held on August 27, 2013, it was agreed a compensation plan for the Company's executives, by granting options to subscribe to shares, which executives may exercise within a 5-year term.

The 2013 program included the repurchase of those shares, but not newly issued shares, as exercised at 30%, 30% and 40% in years 3, 4 and 5, respectively.

Although the 2013 program expired on June 30, 2018, as of December 31, 2022, the Company had treasury shares related to the 2013 program for ThCh\$ 27,738,111, which have been recognized as an equity decrease. As of December 31, 2023, the company has no shares of own issuance.

Note 24 - Current and Non-Current Employee Benefits Provisions (continued)

d) Share-based payments and other long-term incentive plans (continued)

On April 23, 2019, the Board of Directors approved a new long-term incentive plan for the Company's executives. This new plan seeks to retain and align incentives for senior executives with those of shareholders. The incentive plan is divided into two components, each lasting for three years.

The first component is subject to the executive remaining with the Company for the duration of the program, where the Company agrees to pay a bonus in cash, equal to the average market value of the Company's shares 60 days prior to the date of payment, for a number of shares that will depend on the position and performance of the executive, subject to a minimum value of the average share price, which will increase according to a factor.

The second component offers the executive the option to acquire a number of Company shares and for each share acquired and kept continuously for the duration of the program, the Company will pay a cash bonus equivalent to a factor of such shares purchased, valued at the average market value of the Company's shares 60 days prior to the date of payment. Similarly, to the previous component, it depends on the position and performance of the executive.

The 2019 benefit plan was paid in May 2022.

The effect on net income for the years ended December 31, 2022, was a credit of ThCh\$ 3,499,143, and was charged to Administration expenses, with the counterpart in Employee benefit provisions.

The main assumptions used to calculate the fair value of the first component of these plans are detailed as follows:

	Plan 2019
Number of shares granted	2,115,285
Dividend yield (%)	4.02%
Expected volatility in the share price (%)	40.81%
Risk-free interest rate (%)	7.66%
Plan life (years)	3
Share price (\$)	2,329,30
Period covered	06-01-2019/ 05-15-2022
Model used	Monte Carlo Simulation
Model name	Bivariate Brownian Motion

The expected share price volatility reflects the assumption that historical volatility is indicative of future trends, which may not necessarily be the actual outcome.

On May 12, 2020, the Company's Board of Directors approved a new variable and contingent long-term incentive plan for certain executives of the Company and its subsidiaries, including but not limited to the Company's senior executives, for the period 2020 to 2023. This plan is designed to retain these executives and to align their objectives with the creation of medium and long term value for shareholders. The plan has two components: (i) an investment in Company shares by each executive, purchased on the stock exchange and financed with an exclusive loan granted by the Company for this purpose; and, ii) cash payment of a one-time fixed bonus in 2023, for two thirds of the exclusive loan value, which will only be paid if the executive has been continually employed the Company, any of its subsidiaries, or by any combination of these at the date of payment.

Note 24 - Current and Non-Current Employee Benefits Provisions (continued)

d) Share-based payments and other long-term incentive plans (continued)

The amounts of the loans and committed bonuses that are part of the 2020 to 2023 variable and contingent long-term commitment incentive plan vary depending on the executives to whom they are granted. All other terms and conditions, including the interest rate, are identical for all executives and were determined in accordance with the prices, terms and conditions prevailing in the market at the time of approval.

The plan 2020 was paid in May 2023.

The charge to profit or loss recognized for the years ended December 31, 2023 and 2022 for this plan was ThCh\$1,848,628 and ThCh\$4,265,174, respectively, and was recorded in Administrative Expenses, with a balancing entry in Provisions for Employee Benefits.

On March 30, 2021, the Company's Board of Directors approved a new variable and contingent long-term commitment incentive plan for certain executives of the Company and its subsidiaries, including but not limited to the Company's senior executives, for the period 2021 to 2024. This plan is designed to promote the permanence of the executives to whom it is addressed and to ensure the alignment of their objectives with the generation of value for shareholders in the medium and long-term. This benefit plan consists of two elements: i) an investment in the Company's shares for each target executive, acquired on the stock exchange and financed with an exclusive use loan granted by the Company for such purpose; and, ii) the payment of a one-time fixed bonus in 2024, for an amount in cash equivalent to two thirds of the exclusive use loan, which will be paid if and only if, at the date of payment, the executive has maintained an uninterrupted employment relationship with the Company, any of its subsidiaries, or a continuous succession of employment relationships with any combination of the above.

The amounts of the loans and bonuses of the 2021-2024 long-term variable and contingent incentive plan are different among the beneficiary executives. However, all remaining terms and conditions, including the interest rate, are identical for all executives and have been determined in accordance with the prices, terms and conditions prevailing in the market at the time of approval.

The effect on income recognized in the years ended December 31, 2023 and 2022 for this plan was a debit for ThCh\$4,137,614 and ThCh\$5,264,239, respectively, charged to Administrative Expenses, with a balancing item under Allowance for Employee Benefits.

On April 19, 2022, the Company's Board of Directors approved a new variable and contingent long-term commitment incentives plan for certain executives of the Company and its subsidiaries, including but not limited to the Company's key executives, for the 2022-2026 period. This plan is designed to promote the permanence of such executives and ensure the alignment of their objectives with the generation of value for shareholders in the medium- and long-term. This benefits plan consists of two parts: i) an investment in Company shares for each executive, acquired on the stock market and funded with an exclusive-use loan issued by the Company for this purpose; and ii) the payment of a fixed bonus distributed over four years from 2023 to 2026, for a total cash amount equivalent to two-thirds of the exclusive-use loan. This bonus will only be paid if, at the date of each payment, the beneficiary executive has continued to work, without interruption, for the Company, any of its subsidiaries, or a combination of the two.

Note 24 - Current and Non-Current Employee Benefits Provisions (continued)

d) Share-based payments and other long-term incentive plans (continued)

The loan and bonus amounts committed within the variable and contingent long-term commitment incentives plan for 2022-2026 vary for each of the executives. All the remaining terms and conditions, including interest rate, are identical for all executives and were determined based on the prevailing market prices, terms, and conditions at the time of approval.

The first tranche of this plan was paid in May 2023.

The charge to income recognized for the year ended December 31, 2023 and 2022, for this plan was a debit for ThCh\$5,651,640 and ThCh\$3,283,731, respectively, charged to Administrative Expenses, with a balancing item under Allowance for Employee Benefits.

On March 28, 2023, the Company's Board of Directors approved a new variable and contingent long-term commitment incentive plan for certain executives of the Company and its subsidiaries, including but not limited to the Company's senior executives, for the period 2023 to 2027. This plan is designed to promote the permanence of the executives to whom it is addressed and to ensure the alignment of their objectives with the generation of value for shareholders in the medium and long-term. This benefit plan consists of two elements: i) an investment in the Company's shares for each target executive, acquired on the stock exchange and financed with an exclusive use loan granted by the Company for such purpose; and, ii) the payment of a fixed bonus paid in four annual tranches from 2024 to 2027, for an amount in cash equivalent to two thirds of the exclusive use loan, which will be paid if and only if, at the date of payment, the executive has maintained an uninterrupted employment relationship with the Company, any of its subsidiaries, or a continuous succession of employment relationships with any combination of the above

The amounts of the loans and committed bonuses that are part of the 2023 to 2027 variable and contingent long-term commitment incentive plan vary depending on the executives to whom they are granted. All other terms and conditions, including the interest rate, are identical for all executives and were determined in accordance with the prices, terms and conditions prevailing in the market at the time of approval.

The charge to profit or loss recognized for the year ended December 31, 2023 for this plan was ThCh\$6,064,554, and was recorded in Administrative Expenses, with a balancing entry in Provisions for Employee Benefits.

The total amount of loans granted to executives in connection with these incentive plans is disclosed in Note 8 to these financial statements.

Note 25 - Other Current and Non-Current Non-Financial Liabilities

Current and non-current other non-financial liabilities are detailed as follows:

Other non-financial liabilities	Current		Non-Current	
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Guarantees received	877,897	582,646	22,861,348	24,135,525
Prepaid rent received	1,322,826	3,326,437	10,837,963	10,926,381
Deferred income from customer loyalty programs (CMR points)	16,016,702	21,155,134	-	-
Prepaid sales	80,751,658	91,695,476	-	-
Credit notes receivable	6,659,282	8,897,777	-	-
VAT payable	80,613,475	69,887,058	-	-
Withholdings	13,892,035	7,561,823	-	-
Unexpired risk reserve	7,534,956	8,756,331	18,761,964	12,763,586
Others	8,647,833	7,914,116	468,806	521,644
Total	216,316,664	219,776,798	52,930,081	48,347,136

Note 26 - Savings accounts and other term deposits - Banking Business

a) The detail of on demand deposits and other on demand liabilities is as follows:

On demand deposits and other on demand obligations	December 31, 2023 ThCh\$	December 31, 2022 ThCh\$
Current accounts	1,235,521,246	1,163,725,356
On demand deposits	432,466,320	500,673,529
Other on demand obligations	21,727,468	18,830,699
Total	1,689,715,034	1,683,229,584

b) The detail of on demand deposits and other deposits is as follows:

Time deposits and other deposits	December 31, 2023 ThCh\$	December 31, 2022 ThCh\$
Time deposits	3,226,105,602	2,703,013,755
Time savings accounts	315,083,916	263,509,963
Other term credit balances	426,828,755	709,072,277
Total	3,968,018,273	3,675,595,995

Note 27 - Bank Obligations - Banking Business

a) As of December 31, 2023, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
							Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97018000-1	BANCO ESTADO	CHILE	CLP	-	-	26,293,875	-	-	26,293,875	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	26,148,541	-	-	26,148,541	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25,725,625	-	-	25,725,625	At Maturity	25,000,000
96509660-4	BANCO FALABELLA S.A.	CHILE	97029000-1	BANCO CENTRAL DE CHILE	CHILE	CLP	-	-	-	102,664,278	-	102,664,278	At Maturity	102,660,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE CREDITO	COLOMBIA	USD	-	-	5,352,574	-	-	5,352,574	At Maturity	5,274,429
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	USD	11,741,896	-	-	-	-	11,741,896	At Maturity	11,427,929
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO SANTANDER COLOMBIA S.A.	COLOMBIA	USD	-	-	21,573,470	-	-	21,573,470	At Maturity	21,097,716
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	USD	-	-	8,865,802	-	-	8,865,802	At Maturity	8,790,715
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE BOGOTÁ	COLOMBIA	USD	-	-	1,771,969	-	-	1,771,969	At Maturity	1,758,143
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCOLOMBIA	COLOMBIA	COL	-	-	35,065,699	-	-	35,065,699	At Maturity	34,500,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCOLOMBIA	COLOMBIA	COL	-	-	23,093,323	-	-	23,093,323	At Maturity	23,000,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	-	10,370,816	-	-	10,370,816	At Maturity	10,235,000
0-E	BANCO FALABELLA PERU S.A.	PERÚ	0-E	BANCO DE CRÉDITO E INVERSIONES	PERÚ	PEN	8,298,466	-	-	-	-	8,298,466	At Maturity	8,293,950
0-E	BANCO FALABELLA PERU S.A.	PERÚ	0-E	BANCO CONTINENTAL	PERÚ	PEN	4,030,683	-	-	-	-	4,030,683	At Maturity	4,028,490
0-E	BANCO FALABELLA PERU S.A.	PERÚ	0-E	INTERBANK	PERÚ	PEN	2,370,990	-	-	-	-	2,370,990	At Maturity	2,369,700
0-E	BANCO FALABELLA PERU S.A.	PERÚ	0-E	CREDISCOTIA FINANCIERA S.A.	PERÚ	PEN	2,631,799	-	-	-	-	2,631,799	At Maturity	2,630,367
0-E	BANCO FALABELLA PERU S.A.	PERÚ	0-E	FONDO MI VIVIENDA	PERÚ	USD	1,224	1,238	5,772	7,520	-	15,754	Monthly	15,753
Total Bank Obligations							29,075,058	1,238	184,267,466	102,671,798	-	316,015,560		

Note 27 – Bank Obligations – Banking Business (continued)

b) As of December 31, 2022, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor ID number	Creditor Name	Creditor Country	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
							Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25.382.500	-	-	25.382.500	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	25.357.708	-	-	25.357.708	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97004000-5	BANCO DE CHILE	CHILE	CLP	-	-	25.419.444	-	-	25.419.444	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97018000-1	BANCO SCOTIABANK	CHILE	CLP	-	-	25.450.694	-	-	25.450.694	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25.444.583	-	-	25.444.583	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25.455.208	-	-	25.455.208	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25.451.215	-	-	25.451.215	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	25.448.818	-	-	25.448.818	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	6.125.325	-	-	6.125.325	At Maturity	6,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97018000-1	BANCO SCOTIABANK	CHILE	CLP	26.730.306	-	-	-	-	26.730.306	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97023000-9	BANCO ITAU	CHILE	CLP	-	25.287.625	-	-	-	25.287.625	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97018000-1	BANCO SCOTIABANK	CHILE	CLP	-	-	26.729.931	-	-	26.729.931	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97018000-1	BANCO SCOTIABANK	CHILE	CLP	-	-	26.546.750	-	-	26.546.750	At Maturity	25,000,000
90743000-6	PROMOTORA CMR FALABELLA S.A.	CHILE	97030000-7	BANCO ESTADO	CHILE	CLP	-	-	26.425.523	-	-	26.425.523	At Maturity	25,000,000
90743000-6	BANCO FALABELLA S.A.	CHILE	97029000-1	BANCO CENTRAL DE CHILE	CHILE	CLP	-	-	-	102.662.852	-	102.662.852	At Maturity	102,660,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	USD	-	8.372.403	-	-	-	8.372.403	At Maturity	8,225,442
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE BOGOTA	COLOMBIA	USD	-	7.470.767	-	-	-	7.470.767	At Maturity	7,359,606
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE BOGOTA	COLOMBIA	USD	7.467.445	-	-	-	-	7.467.445	At Maturity	7,359,606
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	USD	-	-	8.706.462	-	-	8.706.462	At Maturity	8,658,360
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO ITAU CORPBANCA COLOMBIA S.A.	COLOMBIA	USD	-	-	8.956.472	-	-	8.956.472	At Maturity	8,658,360
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE BOGOTA	COLOMBIA	USD	-	-	1.741.369	-	-	1.741.369	At Maturity	1,731,672
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	-	20.362.650	-	-	20.362.650	At Maturity	19,800,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	4.321.233	-	-	-	4.321.233	At Maturity	4,140,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO AV VILLAS	COLOMBIA	COL	-	707.485	-	-	-	707.485	At Maturity	693,720
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	-	7.414.409	-	-	7.414.409	At Maturity	7,200,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO SANTANDER COLOMBIA S.A.	COLOMBIA	COL	-	-	21.347.798	-	-	21.347.798	At Maturity	21,060,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO POPULAR	COLOMBIA	COL	-	-	9.228.217	-	-	9.228.217	At Maturity	9,000,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	3.929.425	-	-	-	3.929.425	At Maturity	3,780,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	183.052	-	12.600.000	-	12.783.052	At Maturity	12,600,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO GNB SUDAMERIS	COLOMBIA	COL	-	-	9.179.595	-	-	9.179.595	At Maturity	9,000,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO OCCIDENTE S.A.	COLOMBIA	COL	-	-	5.506.247	-	-	5.506.247	At Maturity	5,400,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	3.603.355	-	-	-	-	3.603.355	At Maturity	3,600,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	5.044.697	-	-	-	-	5.044.697	At Maturity	5,040,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	4.864.530	-	-	-	-	4.864.530	At Maturity	4,860,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	5.224.865	-	-	-	-	5.224.865	At Maturity	5,220,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	5.405.033	-	-	-	-	5.405.033	At Maturity	5,400,000
0-E	BANCO FALABELLA S.A.	COLOMBIA	0-E	BANCO DE LA REPUBLICA	COLOMBIA	COL	2.882.684	-	-	-	-	2.882.684	At Maturity	2,880,000
0-E	BANCO FALABELLA PERU S.A.	PERU	0-E	FONDO MI VIVIENDA	PERU	USD	644	1.300	5.369	15.470	-	22.783	Monthly	22,783
0-E	BANCO FALABELLA PERU S.A.	PERU	0-E	BANCO RIPLEY PERU S.A.	PERU	PEN	6.734.105	-	-	-	-	6.734.105	At Maturity	6,731,400
0-E	BANCO FALABELLA PERU S.A.	PERU	0-E	BANCO DE CREDITO	PERU	PEN	-	-	6.575.215	-	-	6.575.215	At Maturity	6,282,640
0-E	BANCO FALABELLA PERU S.A.	PERU	0-E	BANCO SANTANDER PERU	PERU	PEN	4.489.403	-	-	-	-	4.489.403	At Maturity	4,487,600
0-E	BANCO FALABELLA PERU S.A.	PERU	0-E	BANCO SANTANDER PERU	PERU	PEN	1.346.822	-	-	-	-	1.346.822	At Maturity	1,346,280
Total Bank Obligations							73,793,889	50,273,290	388,261,502	115,278,322	-	627,607,003		

Note 28 – Debt Instruments Issued and Other Financial Obligations – Banking Business

c) Debt Instruments Issued

As of December 31, 2023, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
					Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	5,171,993	20,687,971	33,617,951	59,477,915	Six monthly	60,202,492
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	3,106,194	-	3,106,194	24,849,553	24,849,553	55,911,494	Six monthly	56,088,885
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	2,951,147	11,804,589	33,938,192	48,693,928	At Maturity	48,630,419
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	11,802,716	35,408,147	-	47,210,863	Six monthly	46,646,769
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	CLP	-	4,138,069	4,138,069	28,966,480	-	37,242,618	Six monthly	37,745,401
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	23,669,833	-	-	-	-	23,669,833	At Maturity	21,840,553
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	12,199,165	-	-	-	12,199,165	At Maturity	11,360,788
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	-	13,821,846	-	-	13,821,846	At Maturity	13,123,228
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	-	10,969,602	-	-	10,969,602	At Maturity	10,533,458
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	-	10,233,593	-	-	10,233,593	At Maturity	10,006,707
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	-	13,358,590	-	-	13,358,590	At Maturity	13,245,490
0-E	BANCO FALABELLA PERU S.A.	PERÚ	Current Bonds	PEN	-	-	15,570,645	-	-	15,570,645	At Maturity	15,543,559
Total debt instruments					26,776,027	16,337,234	91,124,395	121,716,740	92,405,696	348,360,092		

As of December 31, 2022, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
					Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	4,779,331	19,117,325	36,694,644	60,591,300	Six monthly	61,068,387
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	438,059	-	4,818,650	21,026,836	27,057,449	53,340,994	Six monthly	52,666,470
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	2,575,632	10,302,528	32,853,616	45,731,776	At Maturity	45,644,274
96509660-4	BANCO FALABELLA	CHILE	Current Bonds	UF	-	-	8,788,694	35,154,775	634,739	44,578,208	Six monthly	43,888,725
0-E	BANCO FALABELLA PERUS.A.	PERÚ	Current Bonds	PEN	22,406,511	-	-	-	-	22,406,511	At Maturity	21,430,069
0-E	BANCO FALABELLA PERUS.A.	PERÚ	Current Bonds	PEN	-	18,536,568	-	-	-	18,536,568	At Maturity	17,660,085
0-E	BANCO FALABELLA PERUS.A.	PERÚ	Current Bonds	PEN	-	5,599,040	-	-	-	5,599,040	At Maturity	5,336,734
0-E	BANCO FALABELLA PERUS.A.	PERÚ	Current Bonds	PEN	-	-	14,578,484	-	-	14,578,484	At Maturity	14,472,858
Total debt instruments					22,844,570	24,135,608	35,540,791	85,601,464	97,240,448	265,362,881		

Note 28 - Debt Instruments Issued and Other Financial Obligations - Banking Business (continued)

b) Regulatory capital financial instruments issued:

As of December 31, 2023, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
					Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
96509660-4	BANCO FALABELLA	CHILE	Subordinated Bonds	UF	-	-	5,367,700	18,786,951	-	24,154,651	Six monthly	24,000,931
Total Regulatory capital financial instruments issued					-	-	5,367,700	18,786,951	-	24,154,651		

As of December 31, 2022, these are detailed as follows:

Debtor ID number	Debtor Name	Debtor Country	Creditor Name	Currency or Indexation unit according to Contract Conditions (ISO 4217)	Liability Exposed to Liquidity Risk by Maturity						Repayment Terms	Contractually Stipulated Nominal Value of Obligation
					Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total		
96509660-4	BANCO FALABELLA	CHILE	Subordinated Bonds	UF	-	-	4,960,806	19,843,228	2,880,024	27,684,058	Six monthly	27,410,623
Total Regulatory capital financial instruments issued					-	-	4,960,806	19,843,228	2,880,024	27,684,058		

c) Other financial obligations

Other Financial Obligations	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Mortgage bonds	49,007,394	54,707,088
Public-sector obligations	79,420	3,132,912
Total	49,086,814	57,840,000

Note 29 - Other Liabilities - Banking Business

Other Liabilities for the Banking Business are detailed as follows:

Other liabilities	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Suppliers and payables	114,227,933	179,622,559
Deferred income from client loyalty program	43,783,937	54,666,508
Associated trade	194,050,696	186,201,314
Vacation and employee benefits provision	11,931,721	11,143,029
Retentions and other employee withholdings	3,979,924	3,361,970
Profit sharing	5,153,202	4,099,097
Guarantees received for financial transactions	55,039,130	43,267,200
Other	4,633,738	4,675,253
Total	432,800,281	487,036,930

Note 30 - Revenue

30.1 Revenue - Non-Banking Business

a) The Company's revenue is detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Revenue from sales	8,913,576,426	10,067,950,267
Revenue from leased Investment property	441,538,231	396,435,027
Total operating revenue	9,355,114,657	10,464,385,294

30.2 Operating Revenue - Banking Business

a) The Company's operating revenue is detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Interest income	1,478,556,460	1,379,660,738
Indexation income	41,291,160	103,654,169
Commission income	348,379,315	320,766,143
Total operating revenue	1,868,226,935	1,804,081,050

b) Income from interest and commissions is detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Loan interest	1,449,123,336	1,358,858,587
Other interest income	29,433,124	20,802,151
Subtotal Interest income	1,478,556,460	1,379,660,738
Indexation income	41,291,160	103,654,169
Subtotal Indexation income	41,291,160	103,654,169
Commission income ⁽¹⁾	165,267,220	144,457,907
Payment services	183,112,095	176,308,236
Subtotal Commission income	348,379,315	320,766,143
Total interest and commission income	1,868,226,935	1,804,081,050

(1) Income from direct debits, financial brokerage and account maintenance.

Note 31 - Cost of Continuing Operations

31.1 Cost of Continuing Operations - Non-Banking Business

a) These are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Cost of sales of goods and services ⁽¹⁾	6,326,985,792	7,124,237,076
Cost of maintenance of investment properties	96,581,352	89,945,700
Total Cost of Continuing Operations - Non-Banking Business	6,423,567,144	7,214,182,776

(1) The cost of sales includes the cost of goods sold, provisions for net realizable value, shortening and obsolescence (both disclosed in Note 9 "Inventories") and depreciation of leased machinery (Note 15).

b) Costs of leased investment property are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Maintenance and other	96,581,352	89,945,700
Total	96,581,352	89,945,700

31.2 Cost of Continuing Operations - Banking Business

Description	01-ene-23	01-ene-22
	31-dic-23	31-dic-22
	ThCh\$	ThCh\$
Interest income	448,056,203	308,953,578
Indexation income	27,366,890	72,212,987
Commission expenses	102,362,057	132,047,614
Credit risk allowances	685,758,079	563,865,750
Total Cost of Continuing Operations - Banking Business	1,263,543,229	1,077,079,929

Note 32 - Administrative Expenses

a) Administrative Expenses for the Non-Banking Business are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Staff remuneration and costs ⁽¹⁾	1,407,785,505	1,400,283,725
Rent and common expenses	100,845,456	116,337,776
Depreciation and amortization	414,234,896	396,036,688
Basic energy and water services	66,086,239	59,920,009
Computer services	15,268,454	17,968,880
Materials and consumables	27,957,217	42,927,334
Travel and accommodation	18,520,783	20,720,756
Taxes, property taxes, vehicle taxes, insurance and other	66,277,244	76,886,280
Third party fees and services	139,323,631	158,002,751
Maintenance and repairs	55,807,028	65,664,232
Safety equipment	12,514,984	9,361,387
Communication	1,378,553	3,675,008
Commission	51,853,041	57,428,967
Other expenses	(19,974,450)	17,102,008
Total	2,357,878,581	2,442,315,801

⁽¹⁾ See Note 24.

b) Administrative Expenses for the Banking Business are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Staff remuneration and costs ⁽¹⁾	152,907,769	143,950,622
Administrative expenses	405,226,486	387,437,700
Depreciation and amortization	40,364,506	42,622,992
Other operating expenses	46,701,967	37,351,344
Total	645,200,728	611,362,658

⁽¹⁾ See Note 24.

Note 33 - Financial and Indexation Costs

a) Non-Banking Business Financial Costs and Indexed Units are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Interest expense on bank loans	79,448,887	63,493,723
Interest expense on bonds and other loans	125,490,117	125,335,119
Interest expense on leases ⁽¹⁾	61,302,749	57,353,325
Interest expense on swaps and forwards	77,770,085	62,008,949
Other financial costs ⁽²⁾	6,413,119	1,658,576
Subtotal interest costs	350,424,957	309,849,692
Cost of indexation	66,019,020	153,721,901
Total financial costs	416,443,977	463,571,593

⁽¹⁾ Includes interest of applying IFRS 16.

⁽²⁾ Includes the effects of subsidiaries' exposure to inflation in Argentina (Note 2.6).

Note 34 - Other Income (Losses)

Other income (losses) for the Non-Banking Business are detailed as follows:

Description	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
	ThCh\$	ThCh\$
Loss on business restructuring in Argentina ⁽¹⁾	207,155,240	123,923,744
Compensations	3,280,308	13,989,618
Losses on derecognition of property, plant and equipment	(3,941,950)	515,560
Reversal of provisions	19,338,176	4,380,904
Tax recoveries	909,899	6,164,170
Others	(170,606)	(1,447,030)
Total	226,571,067	147,526,966

⁽¹⁾ Corresponds to the effect of the valuation of investment property at fair value (Note 16).

Note 35 - Earnings per Share

Basic earnings per share are calculated by dividing net income attributable to the Company's shareholders by the weighted average of common shares outstanding in the year. Diluted earnings per share include incremental shares of share-based compensation plans assumed to have been exercised as of the date of the statement of financial position.

	Jan 01-23	Jan 01-22
	Dec-31-23	Dec-31-22
Earnings attributable to holders of equity interests in parent's equity	60,640,788	169,419,697
Basic earnings per share	0,024	0,068
Diluted earnings per share	0,024	0,068
Basic weighted average number of shares	2,508,844,629	2,508,844,629
Diluted weighted average number of shares	2,508,844,629	2,508,844,629

Note 36 - Financial Instruments and Risk Management

1. Risk Management

There are risks in the surrounding environment that could affect performance of the Falabella Group's business, The main issues include:

a) Changes in economic conditions that could affect consumption:

Changes in the economic conditions of the markets in which we operate could affect consumer confidence and spending. Additionally, future economic conditions that affect consumers' available income, such as unemployment rates, changes in the housing market conditions, the availability of credit, inflation, interest rates, tax rates and the costs of fuel and energy could also reduce the level of consumption.

b) Management of our inventory could affect the operation of our businesses:

We must maintain sufficient inventory to successfully operate our business, avoiding both a lack of stock and the accumulation of excess stock. Generally, our suppliers require significant advance notice to be able to fulfill product orders. Therefore, we have to place purchase and manufacturing orders well before the time these products are offered for sale, which is why we must precisely anticipate the future demand of a product or estimate the time to obtain inventory, in order to ensure that our inventories are appropriate.

1. Risk Management (continued)

c) Our sales have a seasonal component and may also be affected by weather conditions:

The climate and seasonality have an impact on the results of the operations of many of our business units. People purchase products to meet their needs for each season and we believe this tendency will continue in the future. In preparation for seasons of high demand, we must increase inventory to levels that are above the average and hire seasonal staff for our stores. Any unforeseen reduction in demand, error in our projections of demand or delay on the part of our suppliers obligates us to apply sales strategies to offset or mitigate these situations.

d) The effectiveness of our credit risk management depends on the quality and scope of the available information:

Our banking and credit card business could expose us to an increase in credit and financing risk. We mostly base our customer solvency assessment on the credit information available using our own internal databases, and on information that is freely available to the market. Our credit rating systems gather available information, to reflect customers' behavior, so that their credit risk may be correctly evaluated. However, we cannot ensure that this is sufficient to precisely predict their behavior.

e) A scarcity of funds in the market could cause an increase in our financing costs

Deposits are an important source of financing for our banking business. If a significant number of our depositors withdraw their cash deposits or fail to renew their time deposits, our liquidity position could be affected. Should there be a sudden or unexpected scarcity of funds in the money markets, we might have to incur greater costs to maintain our businesses.

f) Our growth and profitability depend on economic activity in Chile, Peru, Colombia, Argentina, Uruguay and Brazil:

Our financial position and operating income mostly depend on the prevailing economic conditions in each country. The economic conditions in these companies could be affected by a variety of factors that are beyond our control, including:

- Economic policies and/or other government-imposed policies;
- Other political, social and/or economic events;
- Changes in the legislation or administrative procedures of authorities;
- Inflation policies and the mechanisms used to combat inflation;
- Movements in currency exchange rates;
- World and regional economic conditions; and
- Other factors.

g) Economic and political issues in other countries could negatively affect the economy of the region, impacting our businesses.

We are exposed to the economic and political volatility of Asia, the United States and Europe, among other regions. If the economic condition of these regions deteriorate, the economy in this region in which the Company operates could also be affected, and experience slower growth than in recent years, potentially impacting our customers and suppliers. The crises and political uncertainties in other Latin American countries could also have an adverse effect on the region's economy, and consequently on our business.

Note 36 - Financial Instruments and Risk Management (continued)

1. Risk Management (continued)

h) We could be affected by currency fluctuations and devaluations.

The Chilean peso, and the other currencies in the countries where we operate, have been subject to great devaluations and appreciations in the past, and could be subject to significant fluctuations in the future, Most of the products that we sell are imported, which exposes us to the risk of currency fluctuation against the US dollar, Therefore, we have mitigation policies for this risk.

2. Financial Risk

Falabella's main financial instruments that arise either directly from its businesses or from its financing services consist of bank loans and overdrafts, debt instruments with the public such as bonds and commercial paper, derivatives, sales debts, short-term loans, loans granted and other services. They do not include lease liabilities arising from IFRS 16.

Financial assets and liabilities held by the Company are detailed as follows:

a) Non-Banking Business

Financial instruments by category	Dec-31-23	Dec-31-22
Financial assets		
Financial assets held for trading	55,485,889	62,350,399
Customer loans and receivables	543,736,782	495,815,435
Hedge assets	327,009,514	343,894,751
Total financial assets	926,232,185	902,060,585
Financial Liabilities	Dec-31-23	Dec-31-22
Financial liabilities at fair value	11,579,451	28,423,955
Hedging liabilities	36,328,787	42,050,022
Financial liabilities at amortized cost	5,874,278,405	5,651,051,937
Total financial liabilities	5,922,186,643	5,721,525,914

b) Banking Business

Financial instruments by category	Dec-31-23	Dec-31-22
Financial assets		
Financial assets held for trading and derivatives	878,955,850	892,223,123
Customer loans and receivables	5,694,515,206	6,111,897,228
Financial assets held for sale	132,959,167	78,560,261
Financial assets at fair value through other comprehensive income	1,499,981,937	1,376,300,826
Total financial assets	8,206,412,160	8,458,981,438
Financial Liabilities	Dec-31-23	Dec-31-22
Financial liabilities at fair value	708,013,190	884,639,429
Financial liabilities at amortized cost	6,400,848,516	6,337,319,521
Total financial liabilities	7,108,861,706	7,221,958,950

c) Total assets and financial liabilities:

Financial instruments by category	Dec-31-23	Dec-31-22
Financial assets		
Financial assets held for trading and derivatives	934,441,739	954,573,522
Customer loans and receivables	6,238,251,988	6,607,712,663
Financial assets held for sale	132,959,167	78,560,261
Financial assets at fair value through other comprehensive income	1,499,981,937	1,376,300,826
Hedge assets	327,009,514	343,894,751
Total financial assets	9,132,644,345	9,361,042,023
Financial Liabilities	Dec-31-23	Dec-31-22
Financial liabilities at fair value	719,592,641	913,063,384
Hedging liabilities	36,328,787	42,050,022
Financial liabilities at amortized cost	12,275,126,921	11,988,371,458
Total financial liabilities	13,031,048,349	12,943,484,864

2. Financial Risk (continued)

The carrying amount of the Company's financial assets and liabilities approximates to their fair value, except for certain long-term financial obligations. The fair value of instruments is determined using future cash flows discounted at current market rates as of the reporting date. The fair value and carrying amount of long-term financial obligations are detailed as follows:

	Dec-31-23		Dec-31-22	
	Book value	Market Value ⁽¹⁾	Book value	Market Value ⁽¹⁾
Interest-bearing loans	1,352,568,581	1,196,373,248	1,692,338,194	1,540,741,287
Bond obligations	3,906,392,587	3,609,170,518	3,743,031,694	3,659,737,410

⁽¹⁾ The fair value hierarchy according to IFRS 13 is Level 2

Derivatives

The Company uses derivative financial instruments such as forward contracts and swaps for the exclusive purpose of hedging risks associated with fluctuations in interest rates and exchange rates. Part of those instruments qualifies for hedge accounting, but the remainder are accounted for as for as an investment, even though they fulfill a hedge role, as they do not comply with the requirements in IAS 39.

For hedge accounting purposes, hedges are classified as:

- Fair value hedges when covering exposure to changes in the fair value of a recognized asset or liability or an unrecognized firm commitment; or
- Cash flow hedges when covering exposure to the variability of cash flows which are attributable to a particular risk associated with a recognized asset or liability, or a highly probable future transaction which can affect income for the year; or
- Hedges of a net investment in a foreign operation.

Hedges that comply with the strict hedge accounting criteria are accounted for as stated in IAS 39 "Financial Instruments: Recognition and Valuation".

As of December 31, 2023, the Company's derivative financial instruments include were 110 currency and interest rate swaps whose notional value amounts to ThCh\$ 2,620,904,108; and 211 currency forwards for ThCh\$ 374,235,217. All these derivative instruments add up to a total notional value of ThCh\$ 2,995,139,325. As of December 31, 2022, the Company's derivative financial instruments were 93 currency and interest rate swaps whose notional value amounts to ThCh\$ 2,280,270,055; and 225 currency forwards for ThCh\$ 529,340,446. All these derivative instruments add up to a total notional value of ThCh\$ 2,809,610,501.

Note 36 - Financial Instruments and Risk Management (continued)

2. Financial Risk (continued)

d) Assets and Liabilities at Fair Value

Financial instruments by category	Fair value as of the reporting date			
	Dec-31-23	Level 1	Level 2	Level 3
Financial assets				
Financial assets held for trading and derivatives	934,441,739	221,608,573	712,833,166	-
Financial assets at fair value through other comprehensive income	1,499,981,937	1,499,981,937	-	-
Hedge assets	327,009,514	-	327,009,514	-
Total financial assets	2,761,433,190	1,721,590,510	1,039,842,680	-

Financial Liabilities	Fair value as of the reporting date			
	Dec-31-23	Level 1	Level 2	Level 3
Financial liabilities at fair value	719,592,641	-	719,592,641	-
Hedging liabilities	36,328,787	-	36,328,787	-
Total financial liabilities	755,921,428	-	755,921,428	-

Financial instruments by category	Fair value as of the reporting date			
	Dec-31-22	Level 1	Level 2	Level 3
Financial assets				
Financial assets held for trading and derivatives	954,573,522	95,252,620	859,320,902	-
Financial assets at fair value through other comprehensive income	1,376,300,826	1,376,300,826	-	-
Hedge assets	343,894,751	-	343,894,751	-
Total financial assets	2,674,769,099	1,471,553,446	1,203,215,653	-

Financial Liabilities	Fair value as of the reporting date			
	Dec-31-22	Level 1	Level 2	Level 3
Financial liabilities at fair value	913,063,384	-	913,063,384	-
Hedging liabilities	42,050,022	-	42,050,022	-
Total financial liabilities	955,113,406	-	955,113,406	-

2.1. Financial Risk

The main risks to which the Company is exposed, and which arise from financial instruments are market risk, liquidity risk and credit risk, which are mainly generated by the uncertainty of financial markets.

2.1.1. Market Risk

The main market risks to which Falabella is exposed are exchange rates, inflation and interest rates.

a) Exchange Rate Risk

Various products purchased for our retail businesses to sell, such as department stores, home improvement stores and supermarkets, are imported and denominated in foreign currencies, primarily the US, dollar, which creates an exposure to foreign exchange risk between the local currency in each country and foreign currencies. The Company has an exchange rate risk hedging policy for the retail segment, where it divides exchange rate risk into two categories: i) Exchange rate risk on liabilities for importing merchandise, and ii) Exchange rate risk of an economic nature, arising on its merchandise purchasing commitments on future imports (firm commitments).

Therefore, as of December 31, 2023, the Company had consolidated payables for imported merchandise of Ch\$ 105,758 million, which includes Ch\$ 2,673 million in letters of credit.

2. Financial Risk (continued)

2.1. Financial Risk (continued)

2.1.1. Market Risk (continued)

a) Exchange Rate Risk (continued)

The hedging policy defines the financial instruments used to mitigate foreign exchange risk described above as: i) cash in foreign currency; ii) receivables in foreign currency; iii) currency forwards. The Company had a hedge of Ch\$ 210,362 million as of December 31, 2023, to cover current liabilities and future obligations in foreign currency, which generated a net book liability in US dollars of Ch\$ 71,747 million. The Company estimates its firm commitments associated with consolidated imports of Ch\$ 229,931 million. Thus, the Company had an economic exposure after hedges of Ch\$ 125,328 million.

The Company estimates with 95% reliability that the maximum financial loss that it may suffer in a 30-day period following simultaneous depreciation of the local currencies (Chilean Peso, Peruvian new sol, Colombian peso, Argentine peso, Brazilian real and Uruguayan peso) with respect to the US dollar would be Ch\$ 9,764 million, which is 7.79% of the exposure described in the previous paragraph. This simultaneous depreciation was calculated as the weighted average between the depreciation estimated by currency and the exposure after coverage for each country.

To minimize exposure to fluctuations in exchange rates, debt is mostly obtained in the currency of the countries where the Company operates. As of December 31, 2023, 83.19% of consolidated financial debt after derivatives, excluding the banking business and non-financial leases under IFRS 16, was expressed in Chilean pesos (including in UF), 11.51% in Peruvian soles, 4.56% in Colombian pesos, and 0.74% in US dollar. Our entire financial debt after hedges is contracted in local currency.

The Company has invested in businesses in Peru, Colombia, Argentina, Brazil, Uruguay, Mexico, Germany, India, and Hong Kong. Therefore, Falabella has an exposure of Ch\$ 1,852,096 million in Peruvian soles, Ch\$ 466,739 million in Colombian pesos, Ch\$ 22,294 million in Argentine pesos, Ch\$ 206,113 million in Brazilian reals, Ch\$ 68,650 million in Uruguayan pesos, Ch\$ 189,878 million in Mexican pesos, Ch\$ 14,898 million in Euros, Ch\$14,004 million in Indian rupees, and Ch\$ 1,579 million in Hong Kong dollars, as of December 31, 2023.

Fluctuations in the exchange rates of currencies with respect to the Chilean peso can affect the value of the net investment abroad. Considering this risk as of December 31, 2023, simultaneous depreciation of 19.68% in the nine foreign currencies described above with respect to the Chilean peso, keeping the remaining variables constant, would result in a comprehensive loss of Ch\$ 558,261 million. The depreciation percentage for these currencies was determined by averaging the maximum theoretical variation that could occur in one year in each of the currencies with respect to the Chilean peso with a significance level of 10%, over the last 3 years period.

IFRS 16 was adopted on January 1, 2019. Accordingly, the Company recognizes leasing liabilities that are denominated in local and foreign currencies. Therefore, 59.80% was denominated in Chilean pesos (including UF), 23.9% in Peruvian new soles, 0.05% in Argentine pesos, 5.20% in Colombian pesos, 2.52% in US dollar and 8.53% in other currencies, as of December 31, 2023 and after IFRS 16 hedges.

Note 36 - Financial Instruments and Risk Management (continued)

2. Financial Risk (continued)

2.1. Financial Risks (continued)

2.1.1. Market Risk (continued)

b) Inflation Risk

As of December 31, 2023, consolidated financial debt expressed in UF after derivatives, excluding the banking business, was Ch\$ 1,416,712 million or 33.99%. Most of this debt finances the real estate business in Chile, which generates income in the same currency unit, which naturally covers this risk. Therefore, by applying incremental inflation of 100 base points and keeping all other variables constant, the effect on the statement of net income resulting from net exposure to inflation on Falabella's financial debt would be a loss of approximately Ch\$ 14,167 million before tax.

c) Interest Rate Risk

Most of the Company's financial debt is at a fixed interest rate to avoid exposure to fluctuations that might occur in variable interest rates, which can increase financial expenses.

As of December 31, 2023, 96.38% of the Company's consolidated financial debt after derivatives, and excluding the banking business, was at a fixed interest rate, 3.58% at a variable interest rate and 0.04% was overdrafts and letters of credit, which due to their term can be treated as variable interest rate.

In summary, as of December 31, 2023, after derivatives and excluding the banking business, a total of Ch\$ 151,038 million or 3,62% was subject to short-term fluctuations in interest rates. A hypothetical increase of 100 base points during an entire year in all variable interest rates would generate an additional financial expense of Ch\$ 1,510 million.

2.1.2. Credit Risk

Credit risk is the risk of loss for Falabella in case a customer or other counterparty does not comply with their contractual obligations.

The retail and real estate segments do not have significant concentrations of credit risk since collection essentially occurs in cash or through credit cards, Falabella also limits its exposure to credit risk by investing exclusively in highly liquid and credit-rated products.

In addition, Banco Falabella Chile, Banco Falabella Peru and Banco Falabella Colombia are regulated by the superintendencies of banks or financial institutions of each country, which regulate and require the implementation of worldwide standards of credit review systems and processes.

Lastly, all Falabella's derivative transactions are with counterparties with a minimum risk rating, who are also subject to a credit analysis by the Company before initiating any transaction.

Note 34 - Financial Instruments and Risk Management (continued)

2. Financial Risk (continued)

2.1. Financial Risks (continued)

2.1.2. Credit Risk (continued)

Maximum Exposure to Credit Risk

The Company's maximum exposure to credit risk, without considering guarantees, as of December 31, 2023 and December 31, 2022, was detailed as follows:

	Maximum Exposure	
	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Cash equivalents	2,430,027,253	1,850,724,043
Term deposits	549,220,256	517,014,195
Highly liquid financial instruments	1,156,907,035	690,384,994
Liquidity transactions in progress, net (bank subsidiaries)	(170,898,374)	(88,902,023)
Other cash and cash equivalents	894,798,336	732,226,877
Financial assets at fair value, current	906,509,636	1,004,652,986
Derivative instruments	714,056,300	923,998,092
Others	192,453,336	80,654,894
Trade and other receivables, current	453,631,138	420,633,119
Trade receivables, net	246,840,031	237,398,320
Notes receivable, net	133,779,160	111,393,267
Miscellaneous receivables, net	73,011,947	71,841,532
Related party receivables, current	31,277,386	27,478,557
Loans and Receivables - Banking Business	132,959,167	78,560,261
Debt financial instruments	132,959,167	78,560,261
Loans and accounts receivable, Banking Business	5,705,359,014	6,111,897,228
Loans and accounts receivable from customers, net	5,692,414,849	6,108,823,284
Repurchase agreements and securities loans	10,843,808	-
Due by banks	2,100,357	3,073,944
Financial assets at fair value, non-current	344,097,809	293,815,287
Derivative instruments	310,829,431	269,626,144
Others	33,268,378	24,189,143
Trade and other receivable, non-current	26,749,492	14,308,768
Trade receivables, net	-	180,798
Notes receivable, net	24,045,533	11,363,649
Sundry receivables, net	2,703,959	2,764,321
Related party receivables, non-current	32,078,766	33,394,991
Total	10,062,689,661	9,835,465,240

2.1.3 Liquidity risk

The Company has various tools to limit liquidity risk. These include maintaining enough cash and cash equivalents to cover regular business obligations, Falabella S.A. and its main subsidiaries have access to bank financing such as overdrafts and loans and can quickly access debt instruments in the capital market through registered lines of bonds and commercial paper.

The fragmentation and diversification of the loan portfolio and its control mechanisms contribute to keeping expected cash flow receivables within adequate ranges.

All the above provides the Company with sufficient alternative sources of financing to meet its operating and financial obligations.

Note 36 - Financial Instruments and Risk Management (continued)

2. Financial Risk (continued)

2.1 Financial Risks (continued)

2.1.3 Liquidity risk (continued)

The contractual maturities of obligations that accrue interest, separated into capital and interest payable are detailed as follows:

ThCh\$	1 year	2 years	3 years	4 years	5 years	Over 5 years
Capital	4,111,258,740	988,877,743	576,722,557	627,633,621	178,126,795	2,898,974,251
Interest	284,004,800	163,293,980	135,283,357	127,941,445	109,069,374	525,594,475

The maturity of other financial liabilities is detailed in Note 20 “Other Current and Non-Current Financial Liabilities”.

2.2. Risk Management - Banking Business

Risk Management of the banking business is part of a comprehensive risk management system expressed in business targets that seeks to comply with profitability targets under a tolerable risk framework. Risk analysis is divided into four categories: Credit Risk, Liquidity Risk, Market Risk and Operational Risk.

2.2.1. Credit Risk

Credit risk is the potential loss from debtors not complying with their payment obligations.

Banking businesses have systems that generate risk indicators by customer segment based on their sociodemographic characteristics and payment behavior, which enables the bank to track the initiation, maintenance, collection, and recovery of written-off portfolios.

2.2.2. Liquidity Risk

Liquidity risk is the temporary breach between payable and receivable cash flows, both in local currency, indexed currency and foreign currency, which generate net liquidity requirements that are properly measured and controlled by banks.

The banking business has a portfolio of highly liquid instruments held in investment assets, to appropriately manage their short- and long-term liquidity positions, which are available to respond to exceptional but plausible situations. This process is monitored with regular reports, liquidity risk stress tests, early warnings and contingency plans.

2.2.3. Market Risk

Market risk considers interest rate risk, indexation risk and currency risk,

a) Interest Rate Risk

Interest rate risk is exposure to losses caused by adverse changes in market interest rates which affect the value of instruments, contracts and other operations recorded in the financial position statement.

b) Indexation Risk

Indexation risk is the exposure to losses caused by adverse changes in the units or indexation indexes defined in the local currency in which the instruments, contracts and other transactions recorded in the financial position statement are expressed.

Note 36 - Financial Instruments and Risk Management (continued)

2. Financial Risk (continued)

2.2. Risk Management - Banking Business (continued)

2.2.3. Market Risk (continued)

c) Currency Risk

Currency risk is exposure to losses caused by adverse changes in the value of foreign currencies, in which instruments, contracts and other transactions recorded in the financial position statement are expressed,

The banking business performs stress and sensitivity testing. to monitor and control these risks.

2.2.4. Operational Risk

Operating Risk is the risk of loss from an inadequacy or failure of processes, personnel and internal systems or external events, including areas related to information security and business continuity. The banking business is unable to eliminate all operational risks, but it reacts through a control and supervision framework to mitigate those risks. Therefore, banks have developed Integrated Risk Management, which is based on international standards, including technological risks, to have a comprehensive understanding of the risks within each process and prioritize mitigation with all their associated variables.

In addition, local regulations impose rules regarding minimum levels of equity for the banking business. As of December 31, 2023 and 2022, each Falabella banking subsidiary complies with these restrictions.

Note 36 - Financial Instruments and Risk Management (continued)

3. Categories presented in the Consolidated Statement of Financial Position classified by currency

a) Balances as of December 31, 2023, are detailed as follows:

	Chilean peso ThCh\$	US dollar ThCh\$	Euros ThCh\$	Peruvian new sol ThCh\$	Argentine peso ThCh\$	Colombian peso ThCh\$	Other currencies ThCh\$	Total ThCh\$
Assets – Non-Banking Business								
Cash and cash equivalents	695,380,684	23,233,833	90,990	252,219,872	8,403,269	66,994,523	31,495,973	1,077,819,144
Other financial assets, current	27,443,898	68,154	120,326	9,463,167	1,046,900	-	255,149	38,397,594
Other non-financial assets, current	94,334,939	1,925,406	16,672	32,657,982	384,334	17,771,346	5,600,076	152,690,755
Trade and other receivables, current	266,673,124	10,505,861	93,145	54,952,354	7,058,439	51,081,719	63,266,496	453,631,138
Related party receivables, current	26,581,933	-	-	-	-	4,695,453	-	31,277,386
Inventories	821,512,357	-	-	478,413,633	11,188,350	143,952,985	83,471,998	1,538,539,323
Current tax assets	51,380,721	-	-	27,632,678	298,070	20,651,682	3,744,063	103,707,214
Non-current assets or disposal groups held for sale	76,407,013	-	-	2,194,318	-	-	-	78,601,331
Total current assets	2,059,714,669	35,733,254	321,133	857,534,004	28,379,362	305,147,708	187,833,755	3,474,663,885
Other financial assets, non-current	109,055,767	235,042,042	-	-	-	-	-	344,097,809
Other non-financial assets, non-current	26,110,262	127,144	-	24,374,381	341,861	262,996	3,664,687	54,881,331
Trade and other receivables, non-current	25,963,157	87,213	-	623,155	-	75,967	-	26,749,492
Related party receivables, non-current	32,078,766	-	-	-	-	-	-	32,078,766
Equity method investments	280,335	-	-	-	-	184,061,953	185,699,697	370,041,985
Intangible assets other than goodwill	246,831,761	-	-	12,264,679	3,591	8,530,641	14,284,254	281,914,926
Goodwill	259,964,833	-	-	262,962,097	-	-	137,196,410	660,123,340
Property, plant and equipment	2,114,819,507	626	-	1,311,845,648	13,958,593	209,319,103	205,303,670	3,855,247,147
Investment properties	3,561,202,837	-	-	687,119,054	-	402,133,729	-	4,650,455,620
Tax assets, non-current	-	-	-	-	-	-	-	-
Deferred tax assets	403,626,791	-	-	119,124,646	1,133,535	42,335,614	38,957,283	605,177,869
Total Non-Current Assets	6,779,934,016	235,257,025	-	2,418,313,660	15,437,580	846,720,003	585,106,001	10,880,768,285
Total Assets – Non-Banking Business	8,839,648,685	270,990,279	321,133	3,275,847,664	43,816,942	1,151,867,711	772,939,756	14,355,432,170
Assets – Banking Business								
Cash and bank deposits	433,282,173	101,694,437	-	33,982,834	-	126,676,400	-	695,635,844
Transactions pending settlement	23,071,938	17,495,615	-	142,771	-	438,190	-	41,148,514
Financial assets to trade at fair value through profit or loss	170,444,748	-	-	-	-	957,256	-	171,402,004
Traded instruments	10,843,808	-	-	-	-	-	-	10,843,808
Debt financial instruments	132,959,167	-	-	-	-	-	-	132,959,167
Financial derivative contracts	484,341,404	212,368,634	-	-	-	-	-	696,710,038
Due by banks	2,100,357	-	-	-	-	-	-	2,100,357
Customer loans and receivables – commercial	74,906,419	18,827	-	669,617	-	69,875	-	75,664,738
Customer loans and receivables – housing	618,647,053	-	-	10,530	-	-	-	618,657,583
Customer loans and receivables – consumption	2,996,766,697	-	-	806,595,619	-	1,194,730,212	-	4,998,092,528
Investment instruments held for sale	1,243,074,897	-	-	103,398,380	-	153,508,660	-	1,499,981,937
Investments in companies	-	-	-	4,683,545	-	-	-	4,683,545
Intangible assets	23,065,709	-	-	22,181,538	-	22,040,820	-	67,288,067
Property, plant and equipment	29,938,728	-	-	20,829,875	-	5,328,484	-	56,097,007
Current tax liabilities	20,673,616	-	-	6,879,138	-	26,638,694	-	54,191,448
Deferred tax liabilities	61,509,460	-	-	20,598,851	-	41,359,300	-	123,467,611
Other assets	131,693,504	44,148,137	-	28,948,281	-	30,238,115	-	235,028,037
Total Assets - -Banking Business	6,457,319,678	375,725,650	-	1,048,920,979	-	1,601,986,006	-	9,483,952,313
Total Assets	15,296,968,363	646,715,929	321,133	4,324,768,643	43,816,942	2,753,853,717	772,939,756	23,839,384,483

Note 36 – Financial Instruments and Risk Management (continued)

4. Categories presented in the Consolidated Statement of Financial Position classified by currency (continued)

a) Balances as of December 31, 2023, are detailed as follows (continued)

	Chilean peso ThCh\$	US dollar ThCh\$	Euros ThCh\$	Peruvian new sol ThCh\$	Argentine peso ThCh\$	Colombian peso ThCh\$	Other currencies ThCh\$	Total ThCh\$
Liabilities - Non-Banking Business								
Other financial liabilities, current	205,511,951	46,239,044	-	66,820,262	2	27,238,624	-	345,809,883
Leasing liabilities, current	70,059,767	13,910,630	-	6,634,251	17,645	11,558,655	10,126,248	112,307,196
Trade and other payables	654,494,290	96,373,425	6,711,499	301,160,403	8,420,588	132,104,183	68,807,804	1,268,072,192
Related party payables, current	9,257,463	-	-	-	-	10,006,622	-	19,264,085
Other provisions, current	13,182,376	-	-	4,525,562	3,714,706	64,334	-	21,486,978
Current tax liabilities	31,506,431	342,057	50,386	7,863,146	932,914	1,127,550	539,711	42,362,195
Employee benefit provisions	142,845,558	8,605	-	37,591,298	3,020,159	13,514,794	14,636,740	211,617,154
Other non-financial liabilities, current	133,965,101	365,778	9,748	49,187,955	2,260,393	22,223,151	8,304,538	216,316,664
Total current liabilities	1,260,822,937	157,239,539	6,771,633	473,782,877	18,366,407	217,837,913	102,415,041	2,237,236,347
Other Non-Current Financial Liabilities	2,441,301,910	1,263,747,339	-	419,896,852	-	147,583,119	-	4,272,529,220
Leasing liabilities, non-current	656,935,432	197,102,830	-	98,138,988	536,842	45,560,133	94,995,063	1,093,269,288
Trade and other payables, non-current	1,216,263	-	-	-	-	-	-	1,216,263
Related party payables, current, non-current	-	-	-	-	-	15,295,000	-	15,295,000
Other provisions, non-current	467,110	-	-	5,783,158	-	208,068	995,179	7,453,515
Deferred tax liabilities	630,503,779	-	-	221,311,580	1,013,637	496	2,241,625	855,071,117
Non-current employee benefits provisions	51,929,197	8,884	-	725,061	132,696	646,531	207,220	53,649,589
Other non-financial liabilities, non-current	45,937,336	183,359	-	6,245,310	-	298,903	265,173	52,930,081
Total Non-Current Liabilities	3,828,291,027	1,461,042,412	-	752,100,949	1,683,175	209,592,250	98,704,260	6,351,414,073
Total Liabilities - Non-Banking Business	5,089,113,964	1,618,281,951	6,771,633	1,225,883,826	20,049,582	427,430,163	201,119,301	8,588,650,420
Liabilities - Banking Business								
Deposits and other demand obligations	1,466,655,266	3,093,322	-	34,969,437	-	184,997,009	-	1,689,715,034
Transactions pending settlement,	198,349,264	13,697,624	-	-	-	-	-	212,046,888
Repurchase agreements and securities loans	5,498,092	-	-	-	-	-	-	5,498,092
Savings accounts and other term deposits	2,178,500,714	163,000,560	-	590,377,815	-	1,036,139,184	-	3,968,018,273
Financial derivative contracts	461,549,985	246,463,205	-	-	-	-	-	708,013,190
Obligations to banks	180,832,319	49,321,465	-	17,331,938	-	68,529,838	-	316,015,560
Debt issued	248,536,818	-	-	99,823,274	-	-	-	348,360,092
Other financial obligations	24,154,651	-	-	-	-	-	-	24,154,651
Leasing liabilities	49,086,814	-	-	-	-	-	-	49,086,814
Current tax liabilities	9,871,542	5,447,946	-	4,249,462	-	7,002,515	-	26,571,465
Provisions	5,783,422	-	-	3,647,573	-	4,511,484	-	13,942,479
Other liabilities	332,988,563	3,580,574	-	38,458,556	-	57,772,588	-	432,800,281
Total Liabilities - Banking Business	5,161,807,450	484,604,696	-	788,858,055	-	1,358,952,618	-	7,794,222,819
Total Liabilities	10,250,921,414	2,102,886,647	6,771,633	2,014,741,881	20,049,582	1,786,382,781	201,119,301	16,382,873,239

Note 36 - Financial Instruments and Risk Management (continued)

3. Categories presented in the Consolidated Statement of Financial Position classified by currency (continued)

b) Balances as of December 31, 2022, are detailed as follows:

	Chilean peso ThCh\$	US dollar ThCh\$	Euros ThCh\$	Peruvian new sol ThCh\$	Argentine peso ThCh\$	Colombian peso ThCh\$	Other currencies ThCh\$	Total ThCh\$
Assets – Non-Banking Business								
Cash and cash equivalents	350,676,782	37,491,934	1,408,627	120,513,312	8,174,303	79,372,602	26,435,201	624,072,761
Other financial assets, current	19,136,093	70,241,475	-	15,669,340	-	7,178,863	204,092	112,429,863
Other non-financial assets, current	111,408,063	376,254	69,977	14,013,442	1,242,619	25,893,269	9,266,388	162,270,012
Trade and other receivables, current	260,159,628	7,462,549	421,370	50,229,337	6,466,055	35,276,740	60,617,440	420,633,119
Related party receivables, current	19,093,633	-	-	-	-	8,278,000	106,924	27,478,557
Inventories	1,179,321,632	-	-	567,499,545	21,027,914	101,411,360	82,131,777	1,951,392,228
Current tax assets	78,981,327	-	-	16,800,617	35,014	11,393,191	3,408,174	110,618,323
Non-current assets or disposal groups held for sale	38,539,572	-	-	645,596	-	-	-	39,185,168
Total current assets	2,057,316,730	115,572,212	1,899,974	785,371,189	36,945,905	268,804,025	182,169,996	3,448,080,031
Other financial assets, non-current	18,199,859	275,615,428	-	-	-	-	-	293,815,287
Other non-financial assets, non-current	26,003,960	1,953,064	-	27,291,865	-	180,260	3,508,009	58,937,158
Trade and other receivables, non-current	13,483,679	26,531	-	746,430	-	52,128	-	14,308,768
Related party receivables, non-current	33,394,991	-	-	-	-	-	-	33,394,991
Equity method investments	283,159	-	-	-	-	121,118,697	150,149,298	271,551,154
Intangible assets other than goodwill	290,561,627	-	-	14,884,133	10,895	3,894,758	14,248,179	323,599,592
Goodwill	259,964,833	-	-	248,991,159	-	-	133,750,583	642,706,575
Property, plant and equipment	2,154,986,619	814	-	1,247,455,146	22,545,486	117,134,131	186,448,512	3,728,570,708
Investment properties	3,376,973,233	-	-	642,570,017	-	264,531,868	-	4,284,075,118
Tax assets, non-current	4,950,220	-	-	-	-	-	-	4,950,220
Deferred tax assets	297,132,265	-	-	80,994,609	3,819,678	24,366,068	34,089,037	440,401,657
Total Non-Current Assets	6,475,934,445	277,595,837	-	2,262,933,359	26,376,059	531,277,910	522,193,618	10,096,311,228
Total Assets – Non-Banking Business	8,533,251,175	393,168,049	1,899,974	3,048,304,548	63,321,964	800,081,935	704,363,614	13,544,391,259
Assets – Banking Business								
Cash and bank deposits	354,082,059	190,259,978	-	48,079,052	-	46,474,007	-	638,895,096
Transactions pending settlement	43,174,043	44,391,440	-	63,977	-	2,970	-	87,632,430
Traded instruments	50,000,000	-	-	-	-	611,083	-	50,611,083
Rights for resale agreements and securities loans	78,560,261	-	-	-	-	-	-	78,560,261
Financial derivative contracts	566,619,664	274,992,376	-	-	-	-	-	841,612,040
Adeudado por bancos	3,073,944	-	-	-	-	-	-	3,073,944
Customer loans and receivables – commercial	76,429,716	-	-	-	-	-	-	76,429,716
Customer loans and receivables – housing	612,256,265	-	-	28,359	-	-	-	612,284,624
Customer loans and receivables – consumption	3,455,568,626	-	-	809,737,107	-	1,154,803,211	-	5,420,108,944
Financial assets at fair value through other comprehensive income	1,181,341,306	-	-	85,248,675	-	109,710,845	-	1,376,300,826
Investments in companies	-	-	-	4,553,335	-	-	-	4,553,335
Intangible assets	23,670,305	-	-	29,461,568	-	18,940,241	-	72,072,114
Property, plant and equipment	28,680,587	-	-	17,422,685	-	8,974,658	-	55,077,930
Current tax liabilities	87,496,948	-	-	2,833,877	-	14,685,597	-	105,016,422
Deferred tax liabilities	65,158,335	-	-	18,430,585	-	6,268,704	-	89,857,624
Other assets	246,862,335	5,490,126	-	42,802,705	-	21,178,348	-	316,333,514
Total Assets - -Banking Business	6,872,974,394	515,133,920	-	1,058,661,925	-	1,381,649,664	-	9,828,419,903
Total Assets	15,406,225,569	908,301,969	1,899,974	4,106,966,473	63,321,964	2,181,731,599	704,363,614	23,372,811,162

Note 36 – Financial Instruments and Risk Management (continued)

3. Categories presented in the Consolidated Statement of Financial Position classified by currency (continued)

b) Balances as of December 31, 2022, are detailed as follows (continued)

	Chilean peso ThCh\$	US dollar ThCh\$	Euros ThCh\$	Peruvian new sol ThCh\$	Argentine peso ThCh\$	Colombian peso ThCh\$	Other currencies ThCh\$	Total ThCh\$
Liabilities - Non-Banking Business								
Other financial liabilities, current	571,839,073	230,522,527	362,804	148,638,025	31,558	24,027,837	-	975,421,824
Leasing liabilities, current	68,947,638	15,045,602	-	4,541,156	78,048	8,107,888	6,560,007	103,280,339
Trade and other payables	578,049,961	112,966,945	9,682,771	212,105,059	11,576,251	64,542,756	62,777,726	1,051,701,469
Related party payables, current	8,900,055	-	-	-	-	13,233,119	177,807	22,310,981
Other provisions, current	9,260,770	94,306	4,059,575	4,969,986	5,199,883	2,723,091	1,206,759	27,514,370
Tax liabilities, current	29,886,603	-	-	5,172,322	137,637	657,761	378,584	36,232,907
Employee benefit provisions	148,595,110	100,685	-	46,807,657	5,026,952	9,820,136	12,488,522	222,839,062
Other non-financial liabilities, current	145,523,933	568,733	39,770	45,158,659	3,149,832	17,438,677	7,897,194	219,776,798
Total current liabilities	1,561,003,143	359,298,798	14,144,920	467,392,864	25,200,161	140,551,265	91,486,599	2,659,077,750
Other Non-Current Financial Liabilities	2,198,787,196	1,042,615,373	-	314,448,165	-	115,037,968	-	3,670,888,702
Leasing liabilities, non-current	663,717,287	211,729,246	-	80,064,773	2,457,030	32,711,977	85,521,967	1,076,202,280
Trade and other payables, non-current	1,202,938	-	-	-	-	-	-	1,202,938
Other provisions, non-current	460,946	-	-	7,909,916	-	159,011	1,269,098	9,798,971
Deferred tax liabilities	609,646,006	-	-	196,378,972	1,563,151	-	1,969,696	809,557,825
Non-current employee benefits provisions	58,907,511	-	-	1,541,094	296,900	598,765	210,519	61,554,789
Other non-financial liabilities, non-current	41,612,345	1,902,059	-	4,581,872	-	248,656	2,204	48,347,136
Total Non-Current Liabilities	3,574,334,229	1,256,246,678	-	604,924,792	4,317,081	148,756,377	88,973,484	5,677,552,641
Total Liabilities - Non-Banking Business	5,135,337,372	1,615,545,476	14,144,920	1,072,317,656	29,517,242	289,307,642	180,460,083	8,336,630,391
Liabilities - Banking Business								
Deposits and other demand obligations	1,458,472,010	2,302,484	-	34,231,280	-	188,223,810	-	1,683,229,584
Transactions pending settlement,	139,073,115	37,461,338	-	-	-	-	-	176,534,453
Savings accounts and other term deposits	2,039,476,891	219,998,815	-	618,921,825	-	797,198,464	-	3,675,595,995
Financial derivative contracts	601,574,622	283,064,807	-	-	-	-	-	884,639,429
Obligations to banks	443,918,482	42,737,701	-	19,145,545	-	121,805,275	-	627,607,003
Debt issued	204,242,278	-	-	61,120,603	-	-	-	265,362,881
Regulatory capital financial instruments issued	27,684,058	-	-	-	-	-	-	27,684,058
Other financial obligations	57,840,000	-	-	-	-	-	-	57,840,000
Leasing liabilities	10,050,182	6,200,343	-	3,983,851	-	4,648,608	-	24,882,984
Provisions	9,461,809	4,913,668	-	-	-	3,705,538	-	18,081,015
Other liabilities	222,998,941	30,080,371	-	170,848,402	-	63,109,216	-	487,036,930
Total Liabilities - Banking Business	5,214,792,388	626,759,527	-	908,251,506	-	1,178,690,911	-	7,928,494,332
Total Liabilities	10,350,129,760	2,242,305,003	14,144,920	1,980,569,162	29,517,242	1,467,998,553	180,460,083	16,265,124,723

Note 37 – Shareholders' Equity

a) The Company's capital management objectives, policies and processes

Falabella S.A. achieves appropriate capital ratios, to support and provide continuity and stability to its business, In addition, the Company continuously monitors its capital structure and that of its subsidiaries, to maintain an optimal structure that reduces the cost of capital.

Falabella monitors capital using an index of net consolidated financial debt (excluding the banking businesses) over equity, As of December 31, 2023, this index was 0.47.

The Company has been rated locally as follows by the Feller-Rate and Fitch Ratings credit ratings:

Local Ratings	Feller-Rate	Fitch Ratings
Shares	1st C.N. 2	1st C.N. 2
Bonds and lines of bonds	AA- / Negative Outlook	A+ / Negative Outlook

In addition, the Company has an international credit rating from Standard & Poor's (BB+, Negative Outlook) and Fitch Ratings (BB+, Negative Outlook).

b) Issued capital and number of shares

As of December 31, 2023, the Company's issued capital was detailed as follows:

Number of shares

Series	Number of Shares	Number of Shares	Number of Shares
	Subscribed	Paid	With Voting Rights
Single	2,508,844,629	2,508,844,629	2,508,844,629

Issued capital

Series	Dec-31-23		Dec-31-22	
	Subscribed capital	Paid capital	Subscribed capital	Subscribed capital
	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Single	923,902,113	923,902,113	923,902,113	923,902,113
Issuance cost	(4,482,724)	(4,482,724)	(4,482,724)	(4,482,724)
Total issued capital	919,419,389	919,419,389	919,419,389	919,419,389

c) Share Premium

As of December 31, 2023 and 2022, the cumulative amount was ThCh\$ 93,482,329.

Note 37 - Net Equity (continued)

d) Other reserves as of December 31, 2023 and 2022, is detailed as follows:

Other reserves	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Translation reserve	157,756,869	(93,972,992)
Cash flow hedge reserve	(104,044,924)	(84,867,633)
Actuarial gains or losses on defined benefit plans reserve	(27,517,155)	(30,857,262)
Gains or losses on financial assets held for sale reserves	(1,890,778)	(16,713,068)
Share-based payments reserve	40,106,269	40,106,269
Capital adjustment due to price-level restatement ⁽¹⁾	12,256,323	12,256,323
Other reserves ⁽²⁾	(239,793,291)	(202,350,494)
Total Other Reserves	(163,126,687)	(376,398,857)

Movement in Other Reserves	Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
Opening balance	(376,398,857)	(246,427,061)
Translation reserve	251,729,861	25,765,483
Cash flow hedge reserve	(19,177,291)	(149,424,766)
Actuarial gains or losses on defined benefit plans reserves	3,340,107	(9,721,774)
Gains or losses on financial assets held for sale reserves	14,822,290	7,038,841
Other reserves	(37,442,797)	(3,629,580)
Total Annual Movement	213,272,170	(129,971,796)
Closing balance	(163,126,687)	(376,398,857)

(1) This one-off effect was caused by adopting IFRS due to the obligation to apply the CPI for local purposes.

(2) Primarily due to reserves on the acquisition of minority interests.

e) Dividend policy

Falabella's dividend policy is to distribute at least 30% of the Company's distributable earnings each year.

At a meeting held on October 26, 2010, the Board approved a policy (hereinafter the "Policy") to calculate distributable earnings, in accordance with Circular 1,945, complemented by Circular 1,983, both issued by the FMC. This policy established that no deductions or additions would be made to distributable earnings, in response to the circumstances at the time the Policy was implemented. The policy has been consistently applied since it was approved. Consequently, since it was approved through to 2015, the Company has not adjusted the "Net Income (Loss) Attributable to Owners of the Parent" in its financial statements,.

On December 27, 2016, the Board agreed to amend the Policy based on the results for 2016, establishing that the net and distributable profit will be that recorded within "Profit (Loss) attributable to Owners of the Parent" in the annual financial statements, excluding:

- i. Unrealized gains on the fair value valuation of assets and liabilities, which arise as a result of business combinations or corporate restructuring, including at subsidiaries and associates, It will be reinstated when realized
- ii. Unrealized gains on the fair value valuation of investment properties, will be reinstated into distributable earnings when realized.
- iii. The effects of deferred taxes associated with the concepts indicated in i) and ii) above will be treated in the same manner as the item generating them.

Note 37 - Net Equity (continued)

e) Dividend policy (continued)

The determination of net and distributable profit as of December 31, 2023 is presented below:

	ThCh\$
Profit attributable to owners of the parent	60,640,788
Adjustments:	
Fair value of investment property	(124,570,445)
Deferred taxes on the fair value of investment property	29,368,871
Loss attributable to owners of the parent after adjustments	(34,560,786)
Net distributable profit	-

On April 18, 2023, the Shareholders' Meeting ratified as definitive the provisional dividend of Ch\$22 per share paid on October 19, 2022 charged to the results of fiscal year 2022, and it was resolved not to make additional distributions charged to the themselves.

On April 19, 2022, the Shareholders' Meeting approved the distribution of a final dividend of Ch\$65 per share, which was credited to profits for the year 2021, This dividend was paid on April 28, 2022.

On September 27, 2022, the Board of Directors approved the distribution of an interim dividend of Ch\$22 per share, which was credited to profits for the year 2022, This interim dividend was paid on October 19, 2022.

f) Summarized financial information for subsidiaries with non-controlling interests

The Chilean subsidiary Plaza S.A. has non-controlling interests that are significant for Falabella before inter-company eliminations and other adjustments for consolidation. Financial information regarding this subsidiary is detailed as follows:

	Dec-31-23	Dec-31-22
Non-controlling interest	40.72%	40.72%
Non-current assets	4,361,208,712	3,975,257,249
Current assets	435,126,875	538,685,347
Non-current liabilities	1,919,631,178	1,864,363,579
Current liabilities	244,016,891	217,902,059
Net assets	2,632,687,518	2,431,676,958
Revenue	419,903,778	370,898,935
Net income for the year	357,487,796	175,850,274
Comprehensive income	68,240,434	(30,399,574)
Net income (loss) attributable to non-controlling interests	7,728,943	18,183,519
Cash flow from operating activities	295,050,433	275,302,199
Cash flow from investing activities	(95,741,401)	(97,988,473)
Cash flow from financing activities, before dividends paid to parties with non-controlling interests	(310,952,843)	18,374,332
Cash flow from financing activities, cash dividends to parties with non-controlling interests	(11,351)	(18,768,632)

On August 31, 2022, Ripley Inversiones II S.A. ("Ripley Inversiones"), shareholder of the subsidiary Nuevos Desarrollos S.A. ("Nuevos Desarrollos"), notified the exercise of its right to sell its shares in Nuevos Desarrollos, in accordance with the shareholders' pact between Ripley Inversiones and Plaza Oeste SpA, with respect to their relations as shareholders of Nuevos Desarrollos, Therefore, the subsidiary Plaza Oeste SpA, shareholder and owner of 77.5% of the share in Nuevos Desarrollos, must get a third party to buy all of Ripley Inversiones' shares in Nuevos Desarrollos or else, purchase the shares itself. The purchase price will be the average company value established by two top-tier banks and must be paid within 30 days following the determination of that price.

Note 37 - Net Equity (continued)

f) Summarized financial information of subsidiaries with non-controlling interest, continued

On March 31, 2023, two leading banks provided their valuation of Nuevos Desarrollos S.A., determining that the price of all the shares owned by Ripley Inversiones, corresponding to 22.5% of the total shares of Nuevos Desarrollos S.A., amounts to UF4,620,204. Plaza Oeste SpA decided to acquire those shares, signing the respective purchase and sale agreement, the price of which was paid on April 12, 2023.

As a result of this acquisition, the Company, through its subsidiaries, now controls all of the shares of Nuevos Desarrollos S.A.

On November 20, 2023, Falabella S.A. and Plaza S.A. (hereinafter, "Plaza"), have entered into a memorandum of understanding, the purpose of which is that both parties develop the relevant analysis and negotiate in good faith, a framework agreement that will regulate the terms and conditions and structure of a possible transaction consisting of the integration into Plaza of real estate assets located in Peru, owned by Falabella Perú S. A.A. (hereinafter, "Falabella Perú") and its subsidiaries, which the parties agree to include in the potential consolidation in Plaza (which in any case must at least include mall-type shopping centers and power centers). Falabella Perú is also a subsidiary of the Company and currently its subsidiaries include the Peruvian companies Mall Plaza Perú S.A. and Open Plaza S.A. The signing of the memorandum of understanding was authorized by the Company's board of directors at an extraordinary meeting held on November 16, 2023, and involves a process of analysis, negotiation and valuation that could take up to 120 days.

Note 38 - Financial Information by Segment

General description of segments and their measurement:

The Company's operating segments have been selected in accordance with Falabella's main businesses, which are regularly reviewed by Senior Management, to measure performance, evaluate risks, allocate resources, and segmented information is available, Certain segments have been grouped because they possess similar financial characteristics, The information that the Company's Management regularly examines is net income from each of the operating segments in Chile and consolidated net income from each foreign subsidiary.

The same policies described in the accounting criteria note are used to produce Management and accounting reports. There are no overall differences between the accounting policies used to measure net income, assets and liabilities for each segment, Inter-segment eliminations are disclosed at an overall level; therefore, inter-segment transactions and income are disclosed at the value of the original transaction in each segment.

Falabella has the following business segments:

- a) Department stores: This segment operates under the Falabella brand and its activities are the sale of a range of products including retail sales of clothing, accessories and products for the home, electronics, beauty products and others.
- b) Home improvement: This segment operates mainly under the Sodimac brand and its activities are the sale of building and home improvement products, including building materials, hardware, tools, and accessories for kitchen, bathroom, garden and decoration, among other things.

Note 38 - Financial Information by Segment (continued)

- c) Supermarkets: This segment operates using the hypermarkets and supermarkets format under the Tottus brand, offering food and other non-food products,
- d) Real estate: Operates in the real estate segment through constructing and leasing malls,
- e) Other businesses and inter-segment eliminations include the remaining Falabella companies, which includes Linio, Falabella.com, Digital Payments, Ikea, Fazil, the industrial sector, Corredora de Seguros de Chile, CF Seguros de Vida, investments in Uruguay and Mexico, investment companies and eliminations. In addition, the consolidated operations of the following subsidiaries abroad have been defined as segments:
 - Argentina: Owns the home improvement business
 - Colombia It has department stores and retail financial businesses, Banco Falabella S.A., is shown in the Banking Business for segment information purposes.
 - Peru: It is the only foreign country with the same businesses as Chile, Banco Falabella Peru S.A. is shown in the Banking Business for segment information purposes.
 - Brazil It has a home improvement business.
- f) Banking Business: includes information on all banking business, in Chile and abroad.

The customer portfolio is highly spread and there are no individual customers that are significantly representative.

The information disclosed in each segment is presented net of eliminations for transactions and income between companies in each segment, Inter-segment income and transactions are eliminated at an overall level, and form part of Falabella's final consolidated figures. This presentation is the same used by management for its regular reviews of the Company's performance.

Revenue for the Chilean Real Estate segment of ThCh\$ 541,775,703 as of December 31, 2023 (ThCh\$ 482,129,690 as of December 31, 2022) corresponds to total revenue from third parties and related companies of the real estate companies in Chile, conversely, note 16 i) discloses revenue from leases with third parties for all real estate companies of Falabella.

Note 38 - Financial Information by Segment (continued)

Segment Information - Non-Banking Business

Segment Information Non-Banking Business	Department Stores Chile	Home Improvement and Construction Materials Chile	Supermarkets Chile	Real Estate Chile	Department Stores Peru	Home Improvement and Construction Materials Peru	Supermarkets Peru	Other Businesses and Eliminations Peru	Department Stores, Home Improvement and Construction Materials Argentina	Other Businesses and Eliminations Argentina	Department Stores Colombia	Other Businesses and Eliminations Colombia	Home Improvement and Construction Materials Brazil	Other Businesses and Eliminations Brazil	Other Businesses and Inter-segment eliminations	Segment Information Non-Banking Business
31-dic-23																
Operating revenue	1,723,393,276	2,364,993,261	963,647,709	541,775,903	826,167,373	702,724,687	1,172,012,082	75,929,783	89,519,945	-	443,551,773	45,531,435	255,306,229	-	130,561,201	9,355,114,657
Operating Costs	(1,258,908,529)	(1,697,824,015)	(733,839,056)	(116,566,566)	(605,871,387)	(500,561,704)	(898,011,365)	(780,225)	(50,665,283)	104,370	(316,896,200)	(11,757,487)	(166,454,589)	-	(65,535,108)	(6,423,567,144)
Non-Banking financial income	1,035,289	614,775	7,358	29,035,292	893,131	636,219	1,550,677	3,621,991	5,875,526	(398,967)	712,429	203,857	691,266	21,488	2,476,989	46,977,320
Non-Banking financial expenses	(36,602,157)	(53,895,688)	(18,495,129)	(134,596,353)	(21,363,096)	(23,175,305)	(25,311,877)	141,656	10,010,835	(908,563)	(38,036,343)	(1,638,838)	(10,853,560)	(4,213)	(61,707,988)	(416,443,977)
Net financial expenses all segments	(35,566,868)	(53,280,913)	(18,495,129)	(105,561,061)	(20,469,965)	(22,539,086)	(23,761,201)	3,763,647	15,886,361	(1,307,530)	(37,323,914)	(1,434,981)	(10,162,294)	17,275	(59,230,999)	(369,466,658)
Depreciation and amortization all segments	(80,057,900)	(120,317,647)	(60,114,479)	(12,912,385)	(32,125,404)	(30,810,741)	(40,605,915)	6,062,953	(1,520,502)	(104,370)	(20,447,247)	(2,371,001)	(15,502,164)	-	(6,403,703)	(417,230,505)
Net income before tax	(122,240,786)	(58,166,087)	(26,218,992)	458,396,365	17,611,382	14,308,363	13,989,469	74,200,847	1,801,580	660,211	(2,096,424)	20,706,481	(9,655,888)	(20,625)	(207,407,076)	175,868,820
Income tax (expense) income	33,765,305	13,636,633	9,364,383	(81,516,150)	(5,597,895)	(3,771,853)	(4,867,341)	(25,254,047)	(58,097)	(86,119)	109,567	2,923,187	(395,722)	(1,490)	33,836,626	(27,913,013)
Net income all segments	(88,475,481)	(44,529,454)	(16,854,609)	376,880,215	12,013,487	10,536,510	9,122,128	48,946,799	1,743,483	574,092	(1,986,857)	23,629,668	(10,051,610)	(22,115)	(173,570,449)	147,955,807
Share of net income of associates and joint ventures accounted for using the equity method	-	-	-	20,808	-	-	-	-	-	-	-	29,931,428	-	-	(10,907,687)	19,044,549
Trade and other receivables, current	65,218,797	76,870,639	17,890,876	119,746,766	15,826,047	10,566,032	17,104,742	13,834,300	7,052,220	-	12,848,775	2,881,585	53,514,287	-	40,276,072	453,631,138
Inventories	321,227,153	365,100,992	93,187,703	242,115	181,964,278	153,861,678	142,472,983	-	11,188,349	-	121,070,097	22,857,160	69,141,274	-	56,225,541	1,538,539,327
Trade and other receivables, non-current	-	460,965	-	25,502,191	259,169	-	85,404	365,796	-	-	75,967	-	-	-	-	26,749,492
Property, Plant and Equipment	492,936,079	963,946,565	366,942,662	816,704,931	256,330,951	337,980,118	502,503,695	210,939,650	13,662,629	-	124,923,569	82,185,227	153,933,357	-	(467,742,286)	3,855,247,147
Investment Properties	-	-	-	3,963,377,415	-	29,943,086	-	657,135,119	-	-	-	-	-	-	-	4,650,455,620
Total segment assets	1,103,752,777	1,557,023,756	540,779,108	5,551,985,166	544,176,376	833,956,742	799,052,599	1,006,323,914	48,835,159	(1,646,162)	315,245,524	340,172,998	324,407,108	46,463,018	1,344,904,087	14,355,432,170
Equity method investments	-	-	-	280,335	-	-	-	-	-	-	-	184,061,953	-	-	185,699,697	370,041,985
Other current financial liabilities	1,399,869	10,762,333	254,232	49,913,148	6,893,299	18,353,977	3,575,569	38,450,915	2	-	44,937,775	(169,488)	-	-	171,438,252	345,809,883
Trade and other payables	198,908,699	216,955,180	96,565,429	86,809,169	80,033,591	70,657,925	167,468,317	15,916,224	13,082,902	4,397	96,722,943	19,484,201	54,735,877	-	150,727,338	1,268,072,192
Other Non-Current Financial Liabilities	-	44,533,849	-	1,214,097,274	3,021,015	-	28,513,367	388,362,471	-	-	-	-	-	-	2,594,001,244	4,272,529,220
Leasing liabilities, non-current	309,025,453	732,366,030	193,539,913	20,645,596	127,559,278	156,626,017	179,279,834	(171,772,788)	1,652,597	-	47,343,747	20,411,895	83,007,030	-	(606,415,316)	1,093,269,288
Total segment liabilities	839,828,099	1,422,012,818	461,406,146	2,549,378,556	371,343,059	402,959,798	541,521,289	158,323,666	25,026,112	(790,993)	239,399,380	39,414,353	160,282,663	4,474,316	1,374,071,158	8,588,650,420
Disbursements of the segment's non-monetary assets	(21,464,591)	(32,638,222)	(22,114,489)	(131,290,569)	(11,363,417)	(14,269,161)	(45,462,122)	(10,426,258)	(9,295,574)	-	(22,416,487)	(42,636,467)	(17,724,564)	-	(35,531,488)	(416,633,409)
Segment's operating cash flow	118,720,500	242,008,457	39,553,412	344,243,136	87,489,898	75,570,039	141,348,857	55,492,841	22,518,825	1,640,831	69,577,959	(37,152,046)	29,391,771	-	(197,166,382)	993,238,098
Segment's investing cash flow	(21,676,064)	(30,516,632)	(21,924,899)	(106,976,567)	(542,727)	(11,104,409)	(22,253,323)	(35,466,982)	(1,049,583)	-	(23,449,448)	(105,514,215)	(15,567,865)	-	53,468,714	(342,574,000)
Segment's financing cash flow	(109,263,120)	(212,795,837)	(18,904,302)	(348,252,152)	(82,971,003)	(65,030,474)	(78,800,027)	54,640,973	(2,289,661)	-	(43,222,023)	103,815,868	(11,133,820)	-	227,097,431	(587,108,147)

Falabella S.A. and Subsidiaries
Notes to the Consolidated Classified Financial Statements

Note 38 - Financial Information by Segment (continued)

Segment Information - Non-Banking Business (continued)

Segment Information Non-Banking Business	Department Stores Chile	Home Improvement and Construction Materials Chile	Supermarkets Chile	Real Estate Chile	Department Stores Peru	Home Improvement and Construction Materials Peru	Supermarkets Peru	Other Businesses and Eliminations Peru	Department Stores, Home Improvement and Construction Materials Argentina	Other Businesses and Eliminations Argentina	Department Stores Colombia	Other Businesses and Eliminations Colombia	Home Improvement and Construction Materials Brazil	Other Businesses and Eliminations Brazil	Other Businesses and Inter-segment eliminations	Segment Information Non-Banking Business
31-dic-22																
Operating revenue	2,016,957,012	2,957,797,459	1,006,466,991	482,129,690	911,099,899	847,426,525	1,238,960,364	71,868,306	125,101,854	9,581,869	509,922,795	25,416,758	277,686,780	-	(16,031,008)	10,464,385,294
Operating Costs	(1,460,343,379)	(2,082,239,782)	(753,955,227)	(97,803,728)	(639,129,015)	(593,811,457)	(960,067,077)	(14,669,438)	(71,562,693)	152,135	(356,888,304)	(6,727,229)	(177,517,348)	-	379,766	(7,214,182,776)
Non-Banking financial income	144,040	2,377,376	295,379	26,577,164	873,206	826,918	1,253,520	2,002,282	3,845,137	186,996	18,209,301	3,427,429	1,883,145	10,815	(97,118)	61,815,590
Non-Banking financial expenses	(31,806,690)	(60,644,862)	(16,012,493)	(201,969,217)	(19,741,621)	(31,421,681)	(30,270,142)	237,317	15,894,232	(1,189,126)	(12,218,307)	(544,243)	(8,704,026)	(297)	(65,180,437)	(463,571,593)
Net financial expenses all segments	(31,662,650)	(58,267,486)	(15,717,114)	(175,392,053)	(18,868,415)	(30,594,763)	(29,016,622)	2,239,599	19,739,369	(1,002,130)	5,990,994	2,883,186	(6,820,881)	10,518	(65,277,555)	(401,756,003)
Depreciation and amortization all segments	(81,626,461)	(112,342,390)	(55,693,279)	(12,768,408)	(31,258,610)	(32,837,576)	(41,192,459)	5,973,635	(2,728,178)	(110,809)	(21,093,172)	(1,087,736)	(14,289,545)	-	2,126,199	(398,928,789)
Net income before tax	(68,121,202)	63,126,501	(36,524,133)	259,621,339	50,798,383	36,000,532	3,323,298	68,724,276	(3,505,805)	729,246	11,067,028	27,837,772	(124,104)	(13,203)	(301,199,139)	111,740,789
Income tax (expense) income	35,473,306	(11,046,543)	15,456,618	(43,337,672)	(14,315,770)	(8,143,404)	(2,801,989)	(20,880,929)	(921)	(506,404)	(2,544,729)	(208,203)	(285,167)	-	73,840,543	20,698,736
Net income all segments	(32,647,896)	52,079,958	(21,067,515)	216,283,667	36,482,613	27,857,128	521,309	47,843,348	(3,506,726)	222,842	8,522,299	27,629,569	(409,271)	(13,203)	(227,358,596)	132,439,526
Share of net income of associates and joint ventures accounted for using the equity method	-	-	-	23,261	-	-	-	-	-	-	-	31,261,229	-	-	(14,468,774)	16,815,716
Trade and other receivables, current	68,788,111	76,806,303	13,867,575	107,051,959	8,854,526	7,790,600	16,797,302	16,584,193	6,450,072	-	6,579,028	4,886,717	47,797,867	-	38,378,866	420,633,119
Inventories	456,678,861	543,891,669	126,705,605	231,192	213,247,819	187,131,211	167,058,482	-	21,027,914	-	101,313,286	53,566	64,951,362	-	69,101,261	1,951,392,228
Trade and other receivables, non-current	-	471,680	-	13,011,999	245,400	11	-	527,550	-	-	52,128	-	-	-	-	14,308,768
Property, Plant and Equipment	524,988,558	991,829,541	380,199,766	792,564,457	251,672,876	327,838,224	454,917,453	209,901,881	21,934,002	-	94,998,167	10,308,900	137,264,326	-	(469,847,443)	3,728,570,708
Investment Properties	-	-	-	3,642,308,355	-	35,692,486	-	606,074,277	-	-	-	-	-	-	-	4,284,075,118
Total segment assets	1,248,572,774	1,750,554,838	570,336,914	5,265,425,470	546,826,102	822,254,893	734,578,932	883,748,589	66,076,461	(3,258,692)	260,700,826	197,377,077	294,701,342	41,643,486	864,852,247	13,544,391,259
Equity method investments	-	-	-	283,159	-	-	-	-	-	-	-	121,118,697	-	-	150,149,298	271,551,154
Other current financial liabilities	3,344,015	6,707,992	647,146	131,767,000	51,838,584	13,702,499	27,598,268	55,498,674	31,558	-	45,996,722	-	-	-	638,289,366	975,421,824
Trade and other payables	155,647,350	186,627,629	95,461,683	57,028,966	59,193,078	71,733,724	123,717,733	11,309,714	13,451,357	191	48,613,681	11,169,992	44,552,580	3,487	173,190,304	1,051,701,469
Other financial liabilities, non-current	-	51,176,040	-	1,168,610,114	8,220,841	-	28,882,216	277,345,108	-	-	-	-	-	-	2,136,654,383	3,670,888,702
Leasing liabilities, non-current	319,571,810	751,002,679	198,075,662	20,235,986	118,099,717	159,888,686	154,591,547	(145,226,039)	3,635,672	-	38,465,257	75,264	74,993,314	-	(617,207,275)	1,076,202,280
Total segment liabilities	905,672,116	1,579,473,440	479,152,768	2,479,688,976	390,408,844	432,872,083	501,120,007	51,268,201	60,336,067	(1,175,321)	201,083,368	16,229,804	137,762,416	4,012,697	1,098,724,925	8,336,630,391
Disbursements of the segment's non-monetary assets	(39,877,697)	(63,246,774)	(29,393,199)	(140,400,570)	(19,650,372)	(6,886,029)	(21,783,942)	(13,115,464)	(590,510)	(134,254)	(8,793,097)	(10,308,958)	(30,132,977)	-	(109,974,422)	(494,288,265)
Segment's operating cash flow	(47,000,496)	59,484,213	27,583,413	326,047,071	62,807,932	63,606,505	76,269,267	(72,659,567)	5,794,244	(11,244,146)	(3,857,393)	29,081,191	23,141,505	-	(299,519,132)	239,534,607
Segment's investing cash flow	(40,082,288)	(60,934,220)	(29,406,730)	(102,365,274)	(20,395,484)	1,244,011	(35,975,024)	11,655,923	(6,041,066)	12,941,585	6,534,827	13,670,407	(30,132,977)	-	(160,900,041)	(440,176,351)
Segment's financing cash flow	72,063,869	(18,711,899)	4,008,916	(46,917,397)	(64,544,474)	(65,492,473)	(39,571,994)	45,799,011	31,523	(10,714)	(18,653,366)	(4,273,546)	(9,063,559)	(2)	383,189,988	237,853,883

Note 38 - Financial Information by Segment (continued)

Segment Information Banking Business

Segment Information Banking Business	Banking Business Chile	Banking Business Peru	Banking Business Colombia	Total Banking Business
31-dic-23				
Banking interest and indexation income	968,427,032	263,311,595	288,108,993	1,519,847,620
Banking interest and indexation expense	(258,679,145)	(68,843,364)	(147,900,584)	(475,423,093)
Banking commission income	184,642,904	82,735,091	81,001,320	348,379,315
Banking commission expense	(72,618,650)	(10,363,822)	(19,379,585)	(102,362,057)
Other operating income	5,985,316	2,424,158	13,608,465	22,017,939
Provisions and other operating costs	(337,689,801)	(135,830,936)	(171,530,185)	(645,050,922)
Net interest income all segments	821,772,141	266,839,500	201,830,144	1,290,441,785
Depreciation and amortization all segments	(18,110,250)	(13,515,672)	(8,738,584)	(40,364,506)
Net income before tax	105,120,425	2,433,449	(84,458,839)	23,095,035
Income tax (expense) income	(13,024,329)	(602,888)	31,160,886	17,533,669
Net income all segments	92,096,096	1,830,561	(53,297,953)	40,628,704
Share of net income of associates and joint ventures accounted for using the equity method	-	886,961	-	886,961
Cash and bank deposits	444,625,103	95,126,819	155,883,922	695,635,844
Financial assets to trade at fair value through profit or loss	170,444,748	-	957,256	171,402,004
Traded instruments	3,690,320,169	807,294,593	1,194,800,087	5,692,414,849
Customer receivables and loans	1,243,074,897	103,398,380	153,508,660	1,499,981,937
Property, Plant and Equipment	29,938,728	15,982,520	10,175,839	56,097,087
Total segment assets	6,736,830,842	1,106,503,525	1,640,617,946	9,483,952,313
Investment in associates and joint ventures accounted for using the equity method	-	4,683,545	-	4,683,545
Deposits and other demand obligations	1,466,688,896	38,029,129	184,997,009	1,689,715,034
Savings accounts and other term deposits	2,239,845,963	692,033,126	1,036,139,184	3,968,018,273
Total segment liabilities	5,487,403,794	896,507,969	1,410,311,056	7,794,222,819
Disbursements of the segment's non-monetary assets	(10,258,052)	(2,361,569)	(5,298,527)	(17,918,148)

Banking Business Chile	Banking Business Peru	Banking Business Colombia	Total Banking Business
31-dic-22			
983,848,389	234,610,855	264,855,663	1,483,314,907
(234,661,093)	(50,676,066)	(95,829,406)	(381,166,565)
166,158,256	66,279,753	88,328,134	320,766,143
(92,170,606)	(13,944,532)	(25,932,476)	(132,047,614)
13,061,190	1,454,201	2,703,920	17,219,311
(361,994,186)	(86,530,180)	(106,762,543)	(555,286,909)
823,174,946	236,270,010	231,421,915	1,290,866,871
(18,334,196)	(15,426,374)	(8,862,422)	(42,622,992)
129,882,109	3,947,243	8,692,517	142,521,869
4,174,198	(2,109,629)	(3,544,220)	(1,479,651)
134,056,307	1,837,614	5,148,297	141,042,218
-	1,085,254	-	1,085,254
374,000,704	215,471,059	49,423,333	638,895,096
50,000,000	-	611,083	50,611,083
4,144,254,607	809,765,466	1,154,803,211	6,108,823,284
1,181,341,306	85,248,675	109,710,845	1,376,300,826
28,680,587	17,422,685	8,974,658	55,077,930
7,225,889,474	1,213,218,737	1,389,311,692	9,828,419,903
-	4,553,335	-	4,553,335
1,458,546,199	36,459,575	188,223,810	1,683,229,584
2,140,814,226	737,583,305	797,198,464	3,675,595,995
5,820,412,473	902,442,893	1,205,638,966	7,928,494,332
(7,362,472)	(4,002,718)	(5,768,227)	(17,133,417)

Falabella S.A. and Subsidiaries
Notes to the Consolidated Classified Financial Statements

Segment's operating cash flow	589,211,005	(16,203,788)	129,993,599	703,000,816	(44,622,432)	9,509,880	(37,359,018)	(72,471,570)
Segment's investing cash flow	88,192,365	(17,379,537)	(44,564,413)	26,248,415	5,291,797	(26,088,711)	(27,440,155)	(48,237,069)
Segment's financing cash flow	(265,361,522)	38,702,671	-	(226,658,851)	(169,291,540)	61,120,603	-	(108,170,937)

Note 38 - Financial Information by Segment (continued)

Revenue from external customers by country of domicile and geographic area is detailed as follows

Operating revenue	Dec-31-23
Revenue from external customers by country of domicile,	6,903,426,603
Revenue from external customers, all foreign countries	4,341,932,928

Operating revenue by geographical area, outside the country of domicile of the company is detailed as follows:

Operating revenue	Dec-31-23	
	Country	Revenue
Operating revenue	Perú	3,125,304,768
Operating revenue	Colombia	871,801,986
Operating revenue	Brasil	255,306,229
Operating revenue	Argentina	89,519,945

The distribution of non-current assets by geographical area is detailed as follows:

Non-Current Assets	Dec-31-23
Non-current assets by country of domicile	8,448,318,103
Non-current assets, all foreign countries	3,001,886,976

The distribution of the most significant non-current assets by geographical area, outside the country of domicile of the company is detailed as follows:

Non-Current Assets	Dec-31-23	
	Country Assets	Attributed to a Foreign Country
Property, plant and equipment (net)	Peru	1,323,736,934
Investment property (net)	Peru	687,078,205
Customer loans and banking receivables	Peru	225,458,642
Property, plant and equipment (net)	Argentina	13,662,629
Property, plant and equipment (net)	Colombia	217,284,635
Credits and Accounts receivable from clients (Banking)	Colombia	812,439,773
Property, plant and equipment (net)	Brazil	153,933,357

Note 39 - Contingencies, Lawsuits and Other Legal Issues

a) Litigation

- a,1) The Parent Company and its subsidiaries have litigation or administrative proceedings, which are being resolved by the respective courts or administrative bodies. The Company has recognized provisions to reflect unfavorable contingencies. No provision has been recognized where these matters have low probabilities of success and should be resolved in the Company's favor.

The litigation as of December 31, 2023, is detailed as follows:

Proceedings	Number of cases	Amount ThCh\$	Provision Recognized ThCh\$
Civil	498	32,513,788	2,497,850
Consumer	1,051	16,270,397	4,949,523
Employment	1,848	31,204,338	9,630,819
Tax	59	20,482,918	7,099,016
Others	336	1,951,339	939,863

- a,2) Taxation matters include the situation facing our Peruvian subsidiary SAGA Falabella S.A. As a consequence of the review of income tax returns from 2000 to 2005, the National Tax Administration Superintendent (SUNAT or "Superintendencia Nacional de Administración Tributaria") sent it assessments and penalties related to general sales tax and income tax for these periods, On July 27, 2022, the Peruvian Tax Court issued a resolution terminating the administrative phase for the years 2000 and 2001, On October 27, 2022, SUNAT and SAGA Falabella S.A., filed a lawsuit against the Tax Court's resolution, On October 28, 2022, SAGA Falabella S.A. received the final settlement payments from SUNAT for these proceedings, which generated credits in favor because a payment under protest was made in 2012, The legal advisors do not estimate any greater liabilities than those already posted.

Also, SUNAT reviewed the 2013, 2014 and 2017 tax returns for the subsidiaries SAGA Falabella S.A., and Hipermercados Tottus S.A. and subsequently issued several resolutions and fines related to income tax for that period that total approximately 52,425,000 Peruvian new soles (ThCh\$ 12,423,152) and 14,717,000 Peruvian new soles (ThCh\$ 3,487,487), respectively. The subsidiaries have filed the corresponding appeals before the tax authority, which have reached the administrative stage. Legal advisors believe that these appeals will be .

- a,3) In view of the non-compliance with the obligation to return the funds prepaid by Mallplaza for a real estate project in the city of Bogotá, on December 13 and 14, 2022, the collection of such amount was legally required from the trust that owned the real estate where the project would be built, the project manager and the investor trustors that were constituted as guarantors of the advance payment, through executive lawsuits filed before the 20th and 23rd Civil Courts of the Circuit of Bogotá. As of the date of these financial statements, payment orders have been issued requiring the debtors to repay the advances granted, and precautionary measures (attachments) have been ordered on real estate, bank accounts, trust rights and other assets owned by the debtors. These proceedings are following the respective procedural stages and instances. The legal advisors believe that the outcome of the legal proceedings would be favorable to the Company.

b) Others

Falabella Argentina has provided customs guarantees of ThCh\$ 5,238,251 as of December 31, 2023.

Falabella Peru has assets in guarantee totaling ThCh\$ 28,763,087 as of December 31, 2023.

Note 40 - Guarantees with Third Parties

a) Performance bonds and other instruments received

a.1) The Company has received contract performance bonds amounting to ThCh\$ 127,284,134 as of December 31, 2023, which primarily guarantee construction and contract performance obligations

a.2) As of December 31, 2023, Falabella S.A, has pledged ThCh\$ 24,268,281 as collateral to support the Cross Currency Swap contracts with banks, of which ThCh\$ 18,449,546 have been received in cash, ThCh\$ 5,818,735 are Term Deposits and Bonds of the General Treasury of the Republic, the latter two pledged in favor of the Company.

a.3) Sodimac Chile had received checks in guarantee for ThCh\$ 605,367 as of December 31, 2023.

b) Performance bonds provided

The Company has provided guarantees amounting to ThCh\$ 7,460,789 as of December 31, 2023.

c) Indirect guarantees

Guarantees managed by subsidiaries with financial institutions are detailed as follows:

Guarantee creditor	Debtor Name	Relationship	Guarantee	Balance pending	
				Dec-31-23 ThCh\$	Dec-31-22 ThCh\$
SCOTIABANK	SAGA FALABELLA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	2,888,207	2,937,709
BBVA BANCO CONTINENTAL	SAGA FALABELLA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	5,734,506	7,155,566
BANCO DE CRÉDITO	SAGA FALABELLA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	-	1,168,249
BANCO DE CRÉDITO	SAGA FALABELLA S.A.	SUBSIDIARY	CARTA FIANZA	275,492	20,093,660
SCOTIABANK	SAGA FALABELLA S.A.	SUBSIDIARY	CARTA FIANZA	20,610,397	233,456
BANCO FALABELLA	SAGA FALABELLA S.A.	SUBSIDIARY	CARTA FIANZA	5,075,443	4,816,514
BBVA BANCO CONTINENTAL	HIPERMERCADOS TOTTUS S.A.	SUBSIDIARY	CARTA FIANZA	198,881	-
BANCO DE CRÉDITO	HIPERMERCADOS TOTTUS S.A.	SUBSIDIARY	CARTA FIANZA	35,332	118,571
SCOTIABANK	HIPERMERCADOS TOTTUS S.A.	SUBSIDIARY	CARTA FIANZA	372,564	352,770
BANCO DE CRÉDITO	TIENDAS DEL MEJORAMIENTO DEL HOGAR S.A.	SUBSIDIARY	CARTA FIANZA	4,967,611	7,911,040
SCOTIABANK	TIENDAS DEL MEJORAMIENTO DEL HOGAR S.A.	SUBSIDIARY	CARTA FIANZA	-	207,775
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	131,219	137,393
BBVA S.A.	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	526,272	513,516
BBVA S.A.	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	5,227,114	4,935,597
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	675,382	299,551
BBVA S.A.	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	294,895	278,449
BBVA S.A.	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	679,035	641,165
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	23,000,000	23,000,000
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	350,848	342,344
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	-	10,698,250
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	101,855	96,175
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	877,120	855,860
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	116,406	109,914
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	368,390	359,461
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	506,931	486,315
BANCO CHILE	FALABELLA RETAIL S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	306,177	-
SCOTIABANK	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	1,736,390	2,189,121
CITIBANK	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	8,050,000	6,300,000
CITIBANK	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	1,403,392	1,032,167
ITAU	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	350,848	342,344
BANCOLOMBIA	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	219,280	-
BANCOLOMBIA	FALABELLA DE COLOMBIA S.A.	SUBSIDIARY	STANDBY LETTER OF CREDIT	679,035	91,595

The subsidiary Falabella Inversiones Financieras S.A. granted guarantees for MXN 714 million (Ch\$ 37,021 million) to a Mexican bank for loans contracted by the associate Servicios Financieros Soriana S.A.P.I. de C.V.

d) Indirect guarantees, (continued)

The subsidiary Nueva Falabella Inversiones Internacionales SpA, granted guarantees in the amount of MXN 775 million (Ch\$40,184 million) to Mexican banking entities for the loans taken out by its associate Comercializadora SDMHC S,A, de C.V.

Plaza S.A. constituted guarantees of M\$COP 90 million (MM\$ 20.700) in favor of Itau CorpBanca Colombia S.A. bank for the amount of the credit held by Mallplaza Private Capital Fund with that institution, which is renewed annually until the maturity of the credit.

Note 41 - Environment

At Falabella, we manage our environmental impact throughout our value chain, and we recognize that the use of raw materials, energy and water are key to achieving sustainable operations.

Environmental compliance and public-private initiatives

Our operations in the region are subject to regulations applicable to the different processes that are carried out in our stores and shopping centers. Accordingly, our business units have specialized environmental management teams that carry out the required control measures and execute adequate projects to comply with environmental regulations in each jurisdiction.

During 2023, Falabella, through its different companies in Chile, has formally incorporated into two major Collective Management Systems (GRANSIC) in order to fulfill its obligations in the collection and recovery of priority products established in the Producer's Extended Liability Act (Rep LAW).

At a regional level, our business units maintain non-hazardous waste management projects and alliances with stakeholders that allow us to recover and diminish the amount of waste that ends up in public landfills. To this end, we promote comprehensive waste management that involves the collection, segregation, transportation, treatment, and final disposal of waste. On the other hand, hazardous waste is managed according to the requirements and needs of each of the units, using protocols aligned with current regulations in each of the jurisdictions where the Group operates.

In addition, in 2023 we implemented energy management systems in three business units in Chile, to comply with regulatory requirements for being cataloged as consumers with Energy Management capability.

Strategic environmental initiatives

At Falabella, we have adopted a transversal environmental strategy to our business units, through two pillars: Climate action, where we look to align ourselves with global goals of reducing our carbon footprint and adapting to the climate crisis, as well as promoting a circular economy and reducing the generation of waste.

One of our main decarbonization initiatives is the modernization of our supermarkets to implement refrigeration systems with lower global warming potential, lower maintenance costs and higher energy efficiency. This adoption of new technologies at Tottus is key to mitigating our Scope 1 emissions, as fugitive emissions account for more than 75% of this category in our emissions baseline.

The supply of renewable energy in our operations represents an opportunity to reduce our carbon footprint and contribute to the decarbonization of the energy matrix in the countries where we operate, therefore we promote sales agreements with suppliers who supply certified and traceable electricity from renewable sources to our facilities. Currently, we have supply agreements in Chile and Peru, supplying a total of 248 renewable energy facilities.

Note 41 - Environment (continued)

Summary of the main disbursements made or expected to be made:

Name of the parent or subsidiary	Name of project to which the disbursement relates	Disbursement	Asset or expense	Description of the asset or expense	Amount of the disbursement ThCh\$	Actual or estimated date on which future disbursements will be made	Project in progress or completed
Inmobiliaria Mall Calama SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	70,194	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	30,167	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	18,836	Monthly	In progress
Inmobiliaria Mall Las Américas S.A.	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	41,940	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	16,187	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	12,361	Monthly	In progress
Nuevos Desarrollos S.A.	Carbon footprint	Carbon Footprint Roadmap	Expense	Generation of a roadmap with priorities to meet SBT and carbon neutrality goals based on a defined work plan. Service includes support.	11,773	Monthly	In progress
	Noise control	Acoustic studies	Expense	Exterior acoustic measurement, noise that affects Mall neighbors, complemented with an acoustic modeling study which estimates the noise level depending on the emission source.	15,872	Monthly	In progress
	Hazardous waste control	Hazardous waste removal	Expense	Compliance with DS 148 art. 31, removal of hazardous waste stored in the Mall's hazardous waste warehouse.	5,757	Monthly	In progress
	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	386,436	Monthly	In progress
	Organic Digester	Rental of organic digester	Expense	System for biodegradation of organic waste from foodcourt premises to generate fertilizer for landscaping	20,749	Monthly	In progress
	Water Footprint	Measurement of water footprint	Expense	Project associated with updating the Water Footprint calculator, including updating factors and quantification.	5,922	Monthly	In progress
	Urban Orchard	Orchard Maintenance	Expense	Maintenance of the Urban Orchard, final stage of the Plaza 0 Project.	8,831	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	158,194	Monthly	In progress
	Bottle and can recycling machine	Recycling machine	Expense	Automatic recycling machine for PET bottles and aluminum cans; each time the user recycles, he/she earns discounts at the Mall.	5,708	Monthly	In progress
	Recylink Platform	Waste control platform	Expense	Online platform for entering and controlling waste generated by each of our stores, ensuring traceability for RECT's Sinader statement.	23,177	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	106,395	Monthly	In progress
Clean Point	Clean Point Operation	Expense	The operation includes processing of the material, maintenance and administration of the area. It includes a monthly management report	22,756	Monthly	In progress	
Patrimonio Autónomo Centro Comercial Barranquilla	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	21,523	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	12,227	Monthly	In progress
Patrimonio Autónomo Centro Comercial Calima	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	12,006	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	6,520	Monthly	In progress

Note 41 - Environment (continued)

Summary of the main disbursements made or expected to be made, continued:

Name of the parent or subsidiary	Name of project to which the disbursement relates	Disbursement	Asset or expense	Description of the asset or expense	Amount of the disbursement ThCh\$	Actual or estimated date on which future disbursements will be made	Project in progress or completed
Patrimonio Autónomo Centro Comercial Cartagena	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	11,537	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	17,584	Monthly	In progress
Patrimonio Autónomo Centro Comercial Manizales	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	21,485	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	7,838	Monthly	In progress
Plaza Antofagasta S.A.	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	52,535	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	35,318	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	20,308	Monthly	In progress
Plaza del Trébol SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	92,709	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	23,251	Monthly	In progress
	Bottle and can recycling machine	Recycling machine	Expense	Automatic recycling machine for PET bottles and aluminum cans: each time the user recycles, he/she earns discounts at the Mall.	5,708	Monthly	In progress
	Recylink Platform	Waste control platform	Expense	Online platform for entering and controlling waste generated by each of our stores, ensuring traceability for RECT's Sinader statement.	6,622	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	26,930	Monthly	In progress
Plaza La Serena SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	39,291	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	35,465	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	8,388	Monthly	In progress
Plaza Oeste SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	116,548	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	92,893	Monthly	In progress
	Bottle and can recycling machine	Recycling machine	Expense	Automatic recycling machine for PET bottles and aluminum cans: each time the user recycles, he/she earns discounts at the Mall.	5,708	Monthly	In progress
	Recylink Platform	Waste control platform	Expense	Online platform for entering and controlling waste generated by each of our stores, ensuring traceability for RECT's Sinader statement.	6,622	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	29,579	Monthly	In progress

Falabella S.A. and Subsidiaries
Notes to the Consolidated Classified Financial Statements

Note 41 - Environment (continued)

Summary of the main disbursements made or expected to be made, continued:

Name of the parent or subsidiary	Name of project to which the disbursement relates	Disbursement	Asset or expense	Description of the asset or expense	Amount of the disbursement ThCh\$	Actual or estimated date on which future disbursements will be made	Project in progress or completed
Plaza Tobalaba SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	32,227	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	20,749	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	19,866	Monthly	In progress
Plaza Vespucio SpA	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	39,733	Monthly	In progress
	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	60,923	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	15,452	Monthly	In progress
Falabella Inmobiliario S.A.	Energy saving	Energy saving fee	Expense	Service provided by SIF when managing energy supply tenders	7,959	Dec 23	In progress
	Carbon footprint	Environmental service	Expense	Measurement of water footprint	3,558	April 23	Completed
	Plague control tender	Plague control	Expense	Rat extermination, fumigation and plague control	8,234	Jan 24	In progress
	Tender for waste removal	Waste removal	Expense	Compaction and waste removal service	4,193	Dec 23	In progress
Open Plaza SpA	Energy saving	Energy saving fee	Expense	Service provided by SIF when managing energy supply tenders	13,265	Dec 23	In progress
	Sanitation of hygienic containers	Sanitation of hygienic containers	Expense	Sanitation of hygienic containers, Office restrooms	1,289	Dec 23	In progress
	Recycling Assistant	Container recycling	Expense	Recycling assistant who manages the BZERO containers.	21,854	Dec 23	In progress
	Plague control tender	Plague control	Expense	Rat extermination, fumigation and plague control	26,056	Jan 24	In progress
	Tender for waste removal	Waste removal	Expense	Compaction and waste removal service	137,992	Dec 23	In progress
	Well cleaning	Drinking water well cleaning	Expense	Cleaning and sanitation of drinking water ponds	750	July 23	Completed
	Well cleaning	Sewage water well cleaning	Expense	Cleaning of Bath Tanks	300	July 23	Completed
	Well cleaning	Grease water well cleaning	Expense	Unblocking of grease water drains	21,742	Nov 23	Completed
	Well cleaning	Grease water well maintenance	Expense	Grease water well maintenance	1,894	July 23	Completed
	Waste recycling	Removal of waste for recycling	Expense	Waste recycling service provided by BZERO and Reciclajes CAD	34,309	Dec 23	In progress
	Hazardous waste removal	Hazardous waste residue removal	Expense	Hazardous waste removal from "Hazardous waste" warehouses	3,061	Dec 23	Completed
	Pond sanitation	Sanitation of water ponds	Expense	Sanitation of drinking water ponds	3,046	Dec 23	In progress
	Environmental service	Environmental service	Expense	Carbon Footprint Impact Measurement Service	47,213	May 24	In progress
Signature service	Sanitation of hygienic containers	Expense	Sanitation of hygienic containers, Open Kennedy restrooms	14,739	Dec 23	In progress	
Falabella Retail S.A.	Ennvironmental Management	Ministry of the Environment requirement for Metropolitan Region Stores	Expense	Waste transportation and final disposal	648,014	Continuous	In progress
	Ennvironmental Management	Ministry of the Environment requirement for Metropolitan Region Stores	Expense	Hazardous waste transportation and final disposal	41,680	Continuous	In progress
	Ennvironmental Management	Implementation of the EPR Law in all stores	Expense	Environmental Advisory	106,990	Continuous	In progress
	Environmental Compliance	Ministry of the Environment requirement	Expense	Regulatory Compliance	49,527	Continuous	In progress
	Ennvironmental Management	Huella Chile Program in all stores	Expense	Carbon footprint Certification	18,519	Dec 23	Completed
	Ennvironmental Management	Memberships	Expense	Memberships	35,142	Continuous	In progress
	Maintenance of Generator Sets	Ministry of the Environment requirement	Expense	Maintenance	149,100	Continuous	In progress
Climate Control Equipment Maintenance	Ministry of the Environment requirement	Expense	Maintenance	606,410	Continuous	In progress	

Note 41 - Environment, continued

Summary of the main disbursements made or expected to be made, continued:

Name of the parent or subsidiary	Name of project to which the disbursement relates	Disbursement	Asset or expense	Description of the asset or expense	Amount of the disbursement ThCh\$	Actual or estimated date on which future disbursements will be made	Project in progress or completed
Hipermercados Tottus S.A.	Implementation of Cd Frescos Photovoltaic Panels	Solar panel implementation	Asset	Property, machinery and equipment	46,643	Dec 23	Completed
Saga Falabella S.A.	LEED Efficiency Implementation	Consulting for LEED Certification process (SF Comas)	Asset	Property, machinery and equipment	22,572	Sept 23	Completed
	LEED Efficiency Implementation	Consulting for LEED Certification process (SF Cuzco)	Asset	Property, machinery and equipment	18,233	Sept 23	Completed
Mallplaza Perú S.A.	Integral waste management	Comprehensive management from collection to final disposal	Expense	Comprehensive management considers waste similar to disposable - recyclable household waste, and organic waste. Hazardous waste and debris will be treated upon request by Mall Plaza.	5,687	Monthly	In progress
	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	28,237	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	4,375	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	15,378	Monthly	In progress
	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	21,145	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	802	Monthly	In progress
	Control and treatment of wastewater and sewage	Sanitary control of the treatment of wastewater and sewage	Expense	Preventive and corrective service for the industrial treatment of wastewater (liquid industrial waste) in accordance with current environmental regulations.	31,522	Monthly	In progress
	Plague control program	Plague prevention and control (e.g., mice) and flying insects control	Expense	Fumigation, sanitization and rat extermination	12,172	Monthly	In progress
Sodimac S.A.	Clean Points	Client Recycling	Expense	Environmental Sustainability	1,055,167	Continuous	In progress
	Inventory of materials (FIFO) Extended Producer Responsibility (EPR)	Legal Compliance (EPR)	Expense	Environmental Sustainability	12,762	Continuous	In progress
	Environmental Statements	Legal Compliance	Expense	Environmental Sustainability	115,104	Continuous	In progress
	Environmental Platform	Environmental Compliance	Expense	Environmental Sustainability	144,104	Continuous	In progress
	Waste Treatment	Hazardous Waste	Expense	Environmental Prevention	237,705	Continuous	In progress
	Measurement of carbon footprint	Carbon footprint	Expense	Environmental Sustainability	1,063	Continuous	In progress
	Replacement of lighting fixtures	Led Lighting	Asset	Projects - Environment	257,006	Continuous	In progress
Hipermercados Tottus S.A.	Energy Management System	Regulatory Compliance	Expense	Implementation of the energy management system within the framework of the requirements	26,723	Semiannual	In progress
	Hazardous waste removal	Regulatory Compliance	Expense	Hazardous waste removal in order to comply with D.S. 148 of the Ministry of Health.	337	Annual	In progress
	2023 Quota Management System	Regulatory Compliance	Expense	Payment of the annual fee for joining the collective management system to comply with the EPR law.	68	Annual	In progress
Falabella Colombia S.A.	Environmental Management	Waste Management	Expense	Disposal and treatment of operational waste.	18,000	Monthly	In progress
	Environmental Management	Waste Management	Expense	Waste containers project: strengthening and separation of waste at source at the company's facilities.	6,000	Annual	In progress
	Environmental Management	Carbon footprint	Expense	Audit and validation of results	13,000	Semiannual	In progress
	Environmental Management	Carbon footprint	Expense	Carbon footprint management	24,000	One time	In progress
	Environmental Management	Legal Compliance	Expense	Environmental legal advisory	3,000	Monthly	In progress
	Environmental Management	Legal Compliance	Expense	Legal regulatory compliance	5,000	Annual	In progress
	Environmental Management	Extended Producer Responsibility	Expense	Contribution to post-consumer collective organizations and containers on the sales floor.	19,000	Quarterly	In progress
	Environmental Management	Awareness raising	Expense	Environmental awareness raising activities for employees and customers	5,000	Quarterly	In progress

Note 42 - Main Financial Covenants

As of December 31, 2023, Falabella S.A. and its subsidiaries have complied with all the covenants connected with their financial agreements, These are detailed as follows.

Falabella S.A.

- **Bonds issued in Chile**

Line Number	Series	Currency	Amount	Placement Date	Maturity
579	J	UF	3,500,000	April 1, 2009	April 1, 2033
467	M	UF	3,000,000	Jul 15, 2014	Jul 15, 2037
578	P	UF	2,000,000	April 15, 2016	April 15, 2039
847	S	UF	3,000,000	November 25, 2016	November 25, 2039
858	Z	UF	2,000,000	June 4, 2020	June 4, 2027
857	AC	UF	5,000,000	June 4, 2020	June 4, 2030
857	AE	UF	5,000,000	April 13, 2022	April 13, 2029
858	AG	UF	1,000,000	August 11, 2022	August 11, 2028
859	AD	UF	3,000,000	August 11, 2022	August 11, 2031
1,134	AK	UF	5,000,000	January 11, 2023	January 5, 2033

Main Restrictions in the Bond contracts issued in Chile

Covenants applicable only to Series J Bonds:

- The Issuer and/or its relevant subsidiaries may not establish pledges and mortgages that guarantee new issues of Bonds or any other monetary credit transaction or any other loan, insofar as the total cumulative amount of all obligations guaranteed by the Issuer and/or its relevant subsidiaries exceeds 5,3% of the Issuer's Total Consolidated Assets.

As of December 2023, the Issuer does not have any guaranteed pledges or mortgages, so the restriction is met.

- Financial Borrowing Limit as of March 31, 2010, at the close of each quarter keep the Net Financial Debt in the Issuer's Financial Statements, defined as (i) total liabilities for the Non-Banking Business on the Financial Position Statement, Other Current Financial Liabilities, and Other Non-Current Financial Liabilities, However, this sum shall not take into consideration the sub-account "Other Financial Liabilities," which belongs to the note Other Current and Non-Current Financial Liabilities of the Non-Banking Business (ii) less the Non-Banking Business Assets account of the Financial Position Statement, Cash and Cash Equivalents, **no greater than the Maximum Borrowing Limit** defined in Appendix Two of the respective issue contract.

As of December 31, 2023, the financial borrowing limit was ThCh\$ 11,440,132,054 and the financial borrowing was ThCh\$ 3,492,611,721, Therefore, the maximum borrowing restriction is satisfied (the methodology for calculating financial covenants is as follows).

Note 42 - Main Financial Covenants (continued)

Financial Covenant Calculations

CALCULATION OF FINANCIAL BORROWING LIMIT FOR BOND LINE 579 COVENANT (SERIES J) ⁽¹⁾

Figures expressed in ThCh\$

	Currency	As of December 31, 2023	As of September 30, 2023
Period end _i		31-12-2023	30-09-2023
Period end _{i-1}		30-09-2023	30-06-2023
UF _i	Ch\$/UF	36,789,36	36,197,53
Variation UF	%	1,64%	0,30%
Variation % Sol/US\$		(2.51%)	4.79%
Variation % ARS/US\$		130.88%	36.32%
Variation % COP/US\$		(4.89%)	(2.23%)
Variation % Real/US\$		(3.22%)	4.65%
Variation % UYU/US\$		0.97%	2.88%
Variation % MEX/US\$		(2.80%)	1.63%
Variation % EUR/US\$		(4.43%)	3.24%
Variation % HKD/US\$		(0.26%)	(0.07%)
Variation % INR/US\$		0.20%	1.22%
Third party guarantees _i	ThCh\$	111,346,201	82,380,890
Variation in third party guarantees _i	ThCh\$	27,618,383	(273,308)
Total Equity _i	ThCh\$	7,456,511,244	7,329,717,099
Dividends payable _i	ThCh\$	20,389,330	650,353
Equity variation _i	ThCh\$	26,681,536	246,636,720
Fixed assets in Chile _{i-1} ^a	ThCh\$	6,308,553,314	6,250,144,370
Deferred taxes in Chile _{i-1} ^b	ThCh\$	839,141,737	828,358,703
Adjustment for initial revaluation to IFRS in Chile ^c	ThCh\$	1,378,565,594	1,378,565,594
Deferred taxes in Chile ^d	ThCh\$	284,395,520	284,395,520
Indexation of fixed assets in Chile _{i-1}	ThCh\$	71,535,245	12,956,653
Investment in Peru _i	ThCh\$	1,852,096,200	1,636,475,041
Investment in Argentina _i	ThCh\$	22,953,976	29,632,808
Investment in Colombia _i	ThCh\$	466,738,854	416,756,127
Investment in Brazil _i	ThCh\$	206,113,136	204,557,985
Investment in Uruguay _i	ThCh\$	68,650,177	69,713,147
Investment in Mexico _i	ThCh\$	189,877,688	189,828,551
Investment in Germany _i	ThCh\$	14,897,704	9,039,364
Investment in Hong Kong _i	ThCh\$	1,579,225	1,558,842
Investment in India _i	ThCh\$	14,003,948	14,034,827
Investment adjustment, outside of Chile _i	ThCh\$	(51,227,039)	94,928,440
Financial Borrowing Limit _{i-1}	ThCh\$	11,223,164,906	10,729,888,520
Borrowing Limit _i	ThCh\$	11,440,132,054	11,223,164,906
Net Financial Debt	ThCh\$	3,492,611,721	3,889,382,236

⁽¹⁾ Given the inclusion of Promotora CMR Falabella S.A, in the banking business, the borrowing limit is calculated as defined in Appendix 2 of the Series J Bond Issue Agreements.

^a Net of accumulated depreciation.

^b Associated with "Property Plant and Equipment" and "Investment Property".

^c Associated with "Property, Plant and Equipment and "Investment Property" as of December 31, 2009.

^d Associated with the initial revaluation adjustment of "Property, Plant and Equipment" and "Investment Properties" as of December 31, 2009.

Covenants applicable to J, M and P Series Bonds

- Keep the revenue from retail sales, shopping mall administration and credit assessment, authorization and administration at a level of at least 70% of the Issuer's total consolidated revenue, throughout the entire effective term of this Bond issue, Total consolidated revenue is Operating Revenue in the Issuer's Financial Statements and is measured quarterly for the previous rolling twelve-month period.

Note 42 - Main Financial Covenants (continued)

Covenants applicable to J, M and P Series Bonds (continued)

As of December 31, 2023, 95.52% of total consolidated revenue came from these businesses, so the covenant was met.

Covenants applicable to M, P, S, Z, AC, AD, AE, AG and AK Series Bonds

- The Issuer and/or its relevant subsidiaries may not establish pledges and mortgages that guarantee new issues of Bonds or any other credit operation or any other loan, insofar as the total cumulative amount of all obligations guaranteed by the Issuer and/or its relevant subsidiaries exceeds 7.5% of the Issuer's Total Consolidated Assets.

As of December 2023, the Issuer does not have any guaranteed pledges or mortgages, so the restriction is met.

Covenants applicable to M, P and S Series Bonds

- Ensure that the Financial Debt Ratio does not exceed 1.3 at every quarter end, based on the Issuer's Financial Statements. The Financial Debt Ratio is understood to be the ratio between // Net Financial Debt: /defined as total Non-Banking Liabilities, Other Financial Liabilities, Current, and Other Financial Liabilities, Non-current, However, this summation does not include the sub account "Other Financial Liabilities" that is presented in Note Non-Banking Business - Other Financial Liabilities Current and Non-current , less the Non-Banking Business Asset account, Cash and Cash equivalents, and (ii) Equity without any revaluation gains or losses on the re-adoption of IFRS, net of deferred taxes, defined as the Total Equity account minus three hundred sixty-five thousand three hundred thirteen million two hundred twelve thousand pesos (ThCh\$ 365,313,212).

As of December 31, 2023 the ratio is 0,49, which complies with the limit.

Figures expressed in ThCh\$

	Currency	As of December 31, 2023	As of September 30, 2023
Net Financial Debt ⁽¹⁾	ThCh\$	3,492,611,721	3,889,382,236
Total equity	ThCh\$	7,091,198,032	6,964,403,887
Financial Debt Ratio		0.49	0.56

⁽¹⁾ Net Financial Debt does not include Promotora CMR Falabella S.A, This ratio cannot exceed 1,30 due to its covenants.

Covenants applicable to Z, AC, AD, AE, AG and AK Series Bonds

- Ensure that the Financial Debt Ratio does not exceed 1,3 at every quarter end, based on the Issuer's Financial Statements. The Financial Debt Ratio is understood to be the ratio between // Net Financial Debt: defined as the sum of the accounts under Non-Banking Liabilities in the Balance Sheet, Other Financial Liabilities, Current, and Other Financial Liabilities, Non-current; however, this summation does not include the sub account "Other Financial Liabilities" that is presented in the Note Non-Banking Business - Other Financial Liabilities Current and Non-current , less the Non-Banking Business Asset account in the Balance Sheet, Cash and Cash equivalents, and (ii) Equity, defined as Total Equity.

Note 42 - Main Financial Covenants (continued)

Covenants applicable to Z, AC, AD, AE, AG and AK Series Bonds (continued)

As of December 31, 2023 the ratio is 0,47, which complies with the limit.

Figures expressed in ThCh\$

	Currency	As of December 31, 2023	As of September 30, 2023
Net Financial Debt ⁽¹⁾	ThCh\$	3,492,611,721	3,889,382,236
Total equity	ThCh\$	7,456,511,244	7,329,717,099
Financial Debt Ratio		0,47	0,53

⁽¹⁾ Net Financial Debt does not include Promotora CMR Falabella S.A, This ratio cannot exceed 1,30 due to its covenants.

- International Bonds

International bonds as of December 31, 2023, pursuant to Regulation 144 A of the Securities Act of the United States of America dated 1933 and its corresponding regulations are detailed as follows.

Currency	Amount Placed	Placement Date	Maturity
USD	208,961,000	October 27, 2014.	January 27, 2025.
USD	400,000,000	October 30, 2017.	October 30, 2027.
USD	650,000,000	October 15, 2021.	January 15, 2032.

Main restrictions in the International Bond contracts

- The Issuer and/or its relevant subsidiaries cannot establish guarantees, pledges, mortgages and sales with leaseback that guarantee new Bond issues or any other monetary credit operation or any other loan, insofar as the total cumulative amount of all obligations guaranteed by the Issuer and/or its relevant subsidiaries exceeds 20% of the Total Net Consolidated Tangible Assets.

As of December 31, 2023 the Issuer has complied with the restrictions of the issue contract.

- Other Financial Obligations

The other current and non-current financial obligations assumed by the Company with Banks or Financial Institutions are not subject to any financial covenants.

Note 42 - Main Financial Covenants (continued)

Sodimac S.A.

- **Bonds issued in Chile**

Line Number	Series	Currency	Amount	Placement Date	Maturity
677	K	UF	1,500,000	January 11, 2013	December 3, 2033

Covenants applicable to K Series Bonds

- The financial debt ratio should be less than 1.5. The financial debt ratio is understood to be the Consolidated Net Borrowing Ratio, which is defined as the ratio between (i) Net Financial Debt, which is total other current and non-current financial liabilities, less cash and cash equivalents, and (ii) Equity, defined as total equity plus dividends.

As of December 31, 2023, the financial debt ratio was 0.33 so the covenant was met.

- The book value of assets free of any pledge, mortgage or other encumbrance must be at least 1.2 times liabilities without guarantees, calculated quarterly according to the Issuer's quarterly consolidated financial statements, Therefore, the Issuer shall send the Bondholders' Representative, within the same period that the Financial Statements must be sent to the Financial Market Commission, details of total assets free of any pledge, mortgage or other encumbrance, and liabilities without guarantees.

As of December 31, 2023, Sodimac S.A. had complied with all the obligations and financial indicators set out in these contracts.

- **Other Financial Obligations**

The other current and non-current financial obligations of Sodimac S.A. with Banks or Financial Institutions are not subject to any restrictions or guarantees.

Plaza S.A.

Line Number	Series	Currency	Amount	Placement Date	Maturity
583	D	UF	3,000,000	October 25, 2010	October 25, 2031
584	C	UF	338,636	May 2, 2009	May 2, 2030
584	E	UF	2,000,000	October 25, 2010	October 25, 2031
670	H	UF	2,500,000	May 15, 2011	May 15, 2033
670	K	UF	3,000,000	May 30, 2012	May 30, 2034
767	N	UF	3,000,000	August 15, 2013	August 15, 2035
669	P	UF	2,000,000	February 5, 2020	January 15, 2045
980	S	UF	4,000,000	June 19, 2020	December 1, 2029
767	U	UF	2,388,636	September 23, 2020	November 2, 2032
980	Z	UF	3,000,000	April 7, 2022	April 7, 2043
979	AA	UF	1,000,000	August 18, 2022	August 18, 2027
979	AC	UF	3,000,000	August 18, 2022	August 18, 2047

Note 42 - Main Financial Covenants (continued)

Plaza S.A. (continued)

Financial borrowing

Based on the Financial Statements as of December 31, 2023, maintain at the closing of the quarterly Financial Statements, a Debt Level, defined as the ratio between Net Financial Debt and Total Equity, less than or equal to 2.0 times. For these For purposes, Net Financial Debt will be understood as the sum of the accounts "Other current financial liabilities" and "Other non-current financial liabilities" less the result of the sum of the account "Cash and cash equivalents" and investments in time deposits. or repurchase agreements greater than 90 days from the "Other current financial assets" account; and for Total Equity to the sum of the accounts "Equity attributable to the owners of the controlling company" and "Non-controlling interests".

For the purposes of calculating the Level of Indebtedness, the amount of all guarantees, simple or joint guarantees, joint and several co-debts or other guarantees, personal or real, that the Issuer or its Subsidiaries have granted to guarantee obligations is included in the Net Financial Debt. from third parties, with the exception of: (i) those granted by the Issuer or its Subsidiaries for obligations of other Subsidiaries of the Issuer; and (ii) those granted by Subsidiary companies for obligations of the Issuer. In the Financial Statements of the Issuer, a note will be included that will contain all the information that will be used to calculate the Level of Debt, including additions for guarantees, simple or joint guarantees, joint and several co-debts or other guarantees, personal or real, that the Issuer or its Subsidiaries have granted to guarantee obligations of third parties, as well as the exceptions indicated in paragraphs (i) and (ii) above.

The financial safeguard related to the level of indebtedness was modified at Bondholders' Meetings held on November 7, 2023. On December 1, 2023, Plaza S.A. submitted to the FMC the information regarding the modifications of Lines 583, 584, 669, 670, 767, 979 and 980, 1148, 1149 and 1150, which are in the registration process before the Financial Market Commission.

CALCULATION OF FINANCIAL BORROWING LIMIT FOR BOND LINES 583, 584, 669, 670, 766, 767, 979, 980, 1148, 1149 and 1150 COVENANTS

	Moneda	Dec-31-2023
Other current financial liabilities	ThCh\$	49,913,148
Other non-current financial liabilities	ThCh\$	1,214,097,274
Cash and Cash Equivalents for the Period	ThCh\$	202,015,648
Net financial debt	ThCh\$	1,061,994,774
Equity attributable to owners of the parent	ThCh\$	2,601,053,165
Non-controlling interests	ThCh\$	31,634,353
Equity	ThCh\$	2,632,687,518
Net Financial Debt / Equity		0.40

Note 42 - Main Financial Covenants (continued)

Plaza S.A. (continued)

Essential assets

Essential assets according to Bonds charged to Lines 583, 584, 669, 670 and 767.

Assets corresponding to five hundred thousand square meters of commercial leases in Chile that are directly owned by the issuer or through subsidiaries or Coligadas, Or in respect of which the issuer or any of its subsidiaries or Coligadas are concessionaires under concession contracts whose term of validity is equal to or greater than the term of maturity of the current bonds issued against the lines. For this purpose, in order to determine the commercial rentable square meters in Chile that are owned by subsidiaries or Coligadas of the issuer, or of which these are concessionaires according to the above mentioned, Only the amount resulting from multiplying (i) the totality of the commercial leased square meters in Chile that are owned by each subsidiary or Coligada or that they have in concession; By (ii) the percentage of direct or indirect ownership of the issuer in the respective subsidiary or Coligada.

Essential assets according to Bonds charged to Line 979, 980, 1148, 1148 and 1150.

A leasable area of five hundred thousand square meters in Chile (three hundred thousand square meters for the 980 line), which are directly owned by the Issuer or owned through Subsidiaries or Associates, or with respect to which the Issuer or any of its Subsidiaries or Associates are concessionaires through a concession contract with a term equal or greater than the term of the Bonds issued under the Lines. For these purposes, the leasable square meters in Chile that are owned by Subsidiaries or Associates of the Issuer, or for which they are concessionaires in accordance with the above terms, is calculated by multiplying (i) the total square meters leasable in Chile that are owned by each Subsidiary or Associate, or which they have under concession; by (ii) the percentage of the Issuer's direct or indirect interest in the respective Subsidiary or Associate.

Financial Institutions

Plaza S,A, has negotiated several loans with financial institutions as of December 31, 2023, which are associated with the following financial covenants:

Company	Covenant	Limit	Actual as of December 31-2023	Actual as of September 30-2023
Nuevos Desarrollos S.A.	Consolidated Current Liabilities + Non-current Liabilities / Total Equity	$\leq 2.00x$	1.51x	0.57x
Patrimonio Autónomo Centro Comercial Cartagena	(EBITDA + Cash) / Debt Servicing	$\geq 1.10x$	1.70x	1.60x
	Net Financial Debt < Borrowing Limit	MMCOP 560.498	MMCOP 32.936	MMCOP 35.871
Patrimonio Autónomo Centro Comercial Manizales Dos	(EBITDA + Cash) / Debt Servicing	$\geq 1.00x$	5.90x	6.40x
	Net financial debt / Equity	$\leq 2.30x$	0.50x	0.50x
Mallplaza Private Equity Fund. Compartment One	Net financial debt / Equity	$\leq 2.00x$	0.53x	0.56x

1) Does not include the change in accounting policy indicated in Note 3.

As of December 31, 2023, all the covenants in these debt contracts have been satisfied.

Note 42 - Main Financial Covenants (continued)

Banco Falabella

There are bonds issued by Banco Falabella within the banking business in Chile, These bonds have no financial covenants. Additionally, Banco Falabella has lines of credit with no financial covenants.

Businesses in Peru

As of December 31, 2023, there are approximately fifteen financial safeguards that companies in the Falabella Group in Peru (Falabella Peru, Inverfal Peru, SAGA Falabella, Hipermercados Tottus, Open Plaza and Mall Plaza Peru) must comply with and disclose to their respective creditors (banks and bondholder representatives) every quarter.

Financial safeguards that apply to Peruvian companies can be grouped into three categories, which are debt ratios, solvency ratios and guarantee ratios, The most restrictive covenants are detailed as follows:

Company	Covenant	Limit	Actual as of December 31-2023	Actual as of September 30-2023
Inverfal Perú S.A.	Net financial debt excluding the Banking Business / Equity	$\leq 1.30x$	0.11x	0.22x
SAGA Falabella S.A.	Financial Debt - Cash / Equity	$\leq 1.30x$	0.36x	0.65x
Hipermercados Tottus S.A.	Total liabilities / Equity	$\leq 2.50x$	1.23x	1.09x
Open Plaza S.A.C.	EBITDA / Debt Servicing (last 12 m)	$\geq 1.20x$	13.76x	14.58x
Open Plaza S.A.C.	Ceded Flows / Debt Servicing (next 12 months)	$\geq 1.30x$	5.21x	5.15x
Mall Plaza Perú S.A.	EBITDA / Debt Servicing	$> 1.20x$	2.86x	2.43x
Mall Plaza Perú S.A.	Financial debt / Equity	$< 2.00x$	0.50x	0.51x

As of December 31, 2023, all the covenants established in the loan agreements have been met.

Note 43 - Subsequent Events

The Consolidated Financial Statements of Falabella S.A. and Subsidiaries as of December 31, 2023, have been approved at the Ordinary Board of Directors' Meeting held on February 27, 2024, which was attended by the following Directors and Chief Executive Officer:

- Enrique OstaléCambiaso, Chairman
- Juan Carlos Cortés Solari, Vice Chairman
- María Cecilia Karlezi Solari, Director
- Paola Cúneo Queirolo, Director
- Carlo Solari Donaggio, Director
- Alfredo Moreno Charme, Director
- José Luis del Río Goudie, Director
- Germán Quiroga Vilardo, Director
- Andrés Roccatagliata Orsini, Director
- Alejandro González Dale, Chief Executive Officer (i)

From December 31, 2023 and the date of issuance of these consolidated financial statements, there have been no other events of a financial or other nature that would significantly affect the balances or interpretation of these consolidated financial statements.