1Q25
RESULTS
Grupo Falabella



#### 1. COMMENTS FROM THE CEO

- During the first quarter of 2025, we maintained solid performance and continued to strengthen Grupo Falabella's leadership in a macroeconomic environment moving toward normalization. We improved profitability and strengthen our five growth engines Sodimac, Falabella Retail, Tottus, Mallplaza and Banco Falabella— with an increasingly attractive commercial proposition and a more focused, simple, and efficient operation.
- In this period, we accelerated the development of our ecosystem, strengthening synergies between businesses and capturing new growth opportunities. This progress is reflected in an **increase in consolidated revenues of 9% YoY**, and a significant improvement in our EBITDA margin, which reached 15.1% (+471 bps vs 1Q24), driven by operational improvements across our businesses, allowing net income to triple (US\$201 million).
- Our Digital Bank showed consistent progress in risk management (consolidated NPL of 2.9%; -18 bps vs 4Q24), and resumed portfolio growth, which reached US\$6.8 billion (+2% YoY), highlighting the dynamism of the operation in Chile (+10% YoY). In the region, purchases with our payment methods grew 19% YoY and the digital proposal maintained a strong momentum, with over 715 thousand new accounts and cards, surpassing 8 million active customers.
- Our retailers continue showing a solid revenue performance (+10% YoY), with Falabella Retail leading with a 19% YoY increase, driven by its multi-specialist strategy and positive results in the stores (+21% SSS) as well as in the e-commerce (+12% YoY). Furthermore, the adjustments in our digital strategy continue to gain traction: the online GMV of the ecosystem grew 17% YoY, and the sales of our sellers increased 33% YoY, strengthening and complementing our retailers' value proposition. Together, we are delivering a more comprehensive and specialized experience to our customers.
- Mallplaza received +93 million visitors, reflecting the continued strengthening of our urban offering. In Peru, we moved forward with the integration of our real estate assets, initiating a process of transformation and remodeling for more than 200 stores, in line with our evolution toward experience-focused urban centers.
- In a context that continues to be marked by volatility and uncertainty—particularly around global trade tensions—we are maintaining a firm execution of our strategic roadmap, with a clear focus on operational flexibility and generating sustainable long-term value.
- This quarter represents a new step in our mission to transform the experience of those who choose us, making their lives simpler and more enjoyable. At the same time, we continue to consolidate solid and sustainable profitability, strengthening our financial position.

# 1Q25 Main Indicators (US\$)

36 million

**Ecosystem Customers** 

\$3,278 million

Revenues (+9% YoY)

\$494 million

EBITDA (15.1% margin)

\$201 million

Net Income (6.1% margin)

531/47

Stores / Malls (+1 YoY / 0 YoY)

\$6.8 billion

Loan Portfolio (+2% YoY)

20.8 million

Loyalty Program Participants

\$647 million

Online GMV (+17% YoY)



### 2. 1Q25 RESULTS EXPLANATIONS (US\$ million)<sup>1</sup>

|                                   | 1Q24 % | revenues | 1Q25 % | revenues | Var (%) |
|-----------------------------------|--------|----------|--------|----------|---------|
| TOTAL SALES                       |        |          |        |          |         |
| Total sales                       | 2.835  |          | 3.148  |          | 11%     |
| GMV Online                        | 554    |          | 647    |          | 17%     |
| Total sales of physical stores    | 2.281  |          | 2.501  |          | 10%     |
| FINANCIAL RESULTS                 |        |          |        |          |         |
| Non-Banking Revenue               | 2.510  | 83,6%    | 2.784  | 84,9%    | 11%     |
| Financial Services Revenue        | 494    | 16,4%    | 494    | 15,1%    | 0%      |
| Total Revenue                     | 3.004  | 100,0%   | 3.278  | 100,0%   | 9%      |
| Gross profit                      | 1.044  | 34,8%    | 1.273  | 38,8%    | 22%     |
| SG&A expenses                     | (855)  | -28,5%   | (894)  | -27,3%   | 5%      |
| EBITDA                            | 312    | 10,4%    | 494    | 15,1%    | 59%     |
| Net Income                        | 61     | 2,0%     | 201    | 6,1%     | 228%    |
| BALANCE SHEET                     |        |          |        |          |         |
| Cash (non-banking)                | 996    |          | 1.128  |          | 13%     |
| Gross Loan Book                   | 6.683  |          | 6.823  |          | 2%      |
| Financial Net Debt (Exc. Banking) | 3.600  |          | 2.731  |          | -24%    |

### Revenues US\$3,278 million +9% YoY

Consolidated revenues grew 9% YoY, mainly driven by solid performance of all the retailers in local currency, thanks to an attractive and well executed commercial proposition. Falabella Retail stood out with a growth of 19% YoY, a reflection of improvements in the multi-specialist and for a greater flow of tourists to our stores in Chile, and the growth of our online business (Ecosystem's GMV: +17% YoY). Meanwhile, the banking business showed a stable evolution, with a loan portfolio that grew 2% YoY.

### EBITDA US\$494 million +59% YoY

Consolidated EBITDA grew 59% YoY, reaching US\$ 494 million, with an EBITDA margin of 15.1% in the quarter. This result was driven by a gross profit 22% higher than that of the previous year, underscoring the contribution of the banking business (+US\$ 80 million), attributed to greater net financial income and lower levels of cost of risk, and to Falabella Retail (+US\$ 66 million), due to lower promotional activity, better inventory management and improvements in the profitability of the online channel. At the same time, SG&A expenses increased 5% at a consolidated level, in line with the average inflation rate of our markets, reflecting the efficiency in our structures.

# Net Income US\$201 million +3.3 times YoY

As a results of the operational improvements of our businesses described previously and, in addition to a non operating income which decreased 4% YoY, net income reached US\$201 million, three times higher than in 1Q24.

<sup>&</sup>lt;sup>1</sup> Values are in the functional currency of Chilean pesos converted to US dollars at constant exchange rates. In reference to the loan portfolio, it includes Financial Services in Mexico, which does not consolidate.



#### 3. PROGRESS IN BUSINESSES



### **US\$ 1,494** million

Home Improvement<sup>(2)</sup> (+6% YoY)

#### US\$ 897 million

Falabella Retail (+19% YoY)

#### US\$ 634 million

Tottus (+9% YoY)



#### US\$ 647 million

Ecosystem (+17% YoY)

### 46%

Click & Collect deliveries (stable YoY)

#### **HOME IMPROVEMENT**

- We continue to observe a sustained recovery in sales, driven by a solid performance of the e-commerce (online GMV +27% YoY), meanwhile SSS increased 7%, a reflection of an enhanced customer experience and a more robust commercial offer, leveraged in a greater participation in sales of our private label portfolio (+1.8 pp in share vs 1Q24).
- In Peru, we concluded the transformation of 4 Maestro stores to Sodimac stores (Chacarilla, Cuzco, Chincha y Tacna), advancing in our strategy of renovation of our physical portfolio.
- In the PRO segment, private label brands already represent over 30% of sales (+2.3 pp vs 1Q24), thanks to a differentiated strategy focused on said client. This progress is aligned with the positioning of the *Círculo de Especialistas* program, which already reaches 2.2 million customers.

#### **FALABELLA RETAIL**

- Our multi-specialist proposition, being strategic partners of the best brands, continues to consolidate thanks to "The Latest, First in Falabella", driven a solid performance in our stores (+21% in SSS, local currency; highlighting Chile with 31.6% growth, favored by a greater flow of tourist to our stores).
- Our omnichannel strategy continues gaining momentum: online GMV grew 12% YoY, with a significant increase in the penetration of our sellers in the online channel (+4 pp vs 1Q24), which complements and amplifies our multi-specialist proposition.

#### **TOTTUS**

- The adjustments to our value proposition, especially in the food segment, along with a better in-store experience and greater depth of assortment (+12% YoY in *food* in Chile), drove consolidated revenue growth of 9% YoY.
- Our new omnichannel strategy continues to show good results, with an online GMV that grows 25% YoY.
- In Peru, our discounter format, Precio Uno, continues gaining strength, with sales growing 12% YoY in local currency, leveraged in a low prices proposition with optimized assortment and layout.

<sup>2</sup> Includes the operations of Sodimac Colombia and Mexico, which do not consolidate in the Financial Statements.





### 3. PROGRESS IN BUSINESSES

#### **MALLPLAZA**

- During the first quarter, Mallplaza received +93 million visitors in its urban centers and reached 96.1% in occupancy levels, allowing SSS to increase in 9.9% (vs +0.9% in 1Q24). Also, as part od the integration of the assets in Peru, we carried out the rebranding of 3 shopping centers (Mallplaza Angamos, Mallplaza Piura and Mallplaza Huancayo).
- In Chile, the opening of the Lifestyle sector of Mallplaza Vespucio, has performed well registering a 15.1% YoY increase in visitors, 18.7% increase in Business Partners' sales and a 12.1% increase in the shopping center's revenues.

#### **DIGITAL BANK**

- Oue simple and digital proposition continues to gain traction. During the quarter we opened over 715 thousand new accounts and cards (+17% YoY) and, in Chile, we continue to consolidate our position as the leading bank in terms of the number of current accounts and active credit cards.
- At the same time, we continue to observe improvements in the risk levels of our consolidated loan portfolio (2.9% NPL), which has allowed us to expand the loan portfolio in a sustainable manner (+2%), underscoring the growths of our bank in Chile (+10% YoY) and our credit card in Mexico (+30% YoY in local currency).
- Our over 8 million active customers continue to choose our payment methods, growing 19% YoY in purchases with our payment methods, primarily driven by the solid performances in Chile (+20% YoY) and Mexico (+30% YoY in local currency).

#### **LOYALTY PROGRAM**

- During the quarter, our Loyalty Program reached 20.8 million active participants (+5% YoY).
- We continue strengthening our Puntos + Pesos(\$) proposition in Chile, allowing us to double the number of new customers redeeming their point in our stores. In addition, during May we will begin its implementation in the online channel of Falabella Retail in Peru.





### US\$ 1,573 million

Business Partners' Sales Mallplaza (+12% YoY)



#### US\$6.8 billion

Loan portfolio (3) (+2% YoY)

# US\$6,382

Purchases with debit and credit<sup>(3)</sup> (+19% YoY)



### 20.8 million

Active Loyalty Participants (+5% YoY)

<sup>3</sup> Includes Financial Services in Mexico which does not consolidate in the Financial Statements

#### 4. LEVERAGE METRICS



Net Financial Debt (-24% YoY)



#### CASH AND LIQUIDITY

The company's consolidated cash and cash equivalents totaled US\$3,062 million, as of March 2025:

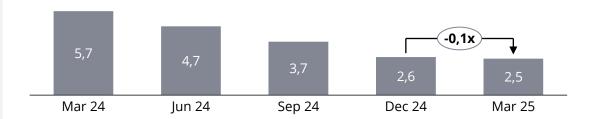
- Non-banking businesses: US\$1,128 million (+13 % YoY).
- Banking businesses: US\$1,934 million (+9 % YoY).

#### **LEVERAGE**

- Financial debt (after hedging derivatives)<sup>4</sup> of the non-banking businesses reached US\$3,859 million, as of March 2025, a 16% lower than the comparable period.
- Net financial debt reached US\$2,731 million, as of March 2025, a 24% YoY decrease.

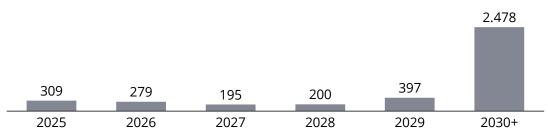
#### **Net Financial Debt / EBITDA**

Non-banking businesses<sup>5</sup>



### **Debt Maturity Profile (US\$ million)**

Non-banking businesses, after hedging derivatives<sup>6,7</sup>





#### US\$3,859 million

Financial debt (non-banking businesses)

obligations +Other financial liabilities +
Hedging assets + Derivative instruments.

<sup>5</sup>EBITDA LTM = Gross margin - distribution
costs - administrative expenses - expenses
by function + depreciation. Net financial
debt = current financial liabilities +
non-current financial liabilities - hedging
assets - cash and cash equivalents.

<sup>6</sup> Balances in US\$ are converted at the
closing exchange rate for each country.

<sup>7</sup>Total consolidated financial debt does not
include Falabella's Banking businesses,
which are Banco Falabella Chile, Banco
Falabella Peru and Banco Falabella
Colombia.

<sup>4</sup>Financial Debt = Bank loans + Bond







**In our more than 135 years of history**, we have built our leadership and sustainability based on responsibility for our impacts, innovation and the ability to permanently create value and opportunities for people and society.

#### **ENVIRONMENTAL**

- By the end of 2024, Falabella achieved a 27% reduction in its controlled emissions compared to the 2021 baseline and a 78% supply of renewable sources in its operations, in line with our decarbonization plan. Likewise, during 2024, we managed to reduce food waste in supermarkets by 26% compared to 2021 and donate a total of 1,054 tons of these products.
- Falabella Retail Chile began the year implementing footwear recycling, cell phone recycling, and textile recovery initiatives, while in Peru, two Trueque + Verde Fairs and a jeans recycling campaign were held.

#### SOCIAL

- In January, the 5th edition of Pride Connection Chile's "Inter-Company LGBTI+ Mentoring Program" recognized Grupo Falabella, Falabella Retail, Banco Falabella, Sodimac and Tottus as mentor companies, highlighting their key role in promoting inclusion.
- Banco Falabella Colombia launched a new version of the Emprendedoras Gennials Program, which seeks to promote women-led ventures through responsible financial management, skills development, and female entrepreneurial empowerment.
- Falabella Retail Chile is recognized as "outstanding" and is ranked third in the national ranking of companies in "Migrant Commitment," a distinction awarded by the State of Chile for promoting labor relations with an inclusive, intercultural, and discrimination-free approach.

#### **GOVERNANCE**

- Falabella and Mallplaza are once again part of the S&P Sustainability Yearbook 2025, a publication that highlights companies for their commitment to sustainability and transparency in the disclosure of information.
- Tottus is the first supermarket chain in Peru to obtain ISO 9001 certification for the development of its private label brands, thus guaranteeing high-quality and safe products.
- in Chile, Sodimac, Falabella Retail and Mallplaza stand out among the 50 most recognized companies in the Merco ESG 2024 Ranking, each leading their industries. In Peru, for the third consecutive year, Sodimac has earned first place in the Specialized Retail Sector of the same ranking.

#### 6. EVENTS OF THE PERIOD

- **Bank debt prepayment.** In February 2025, Falabella prepaid US\$200 million in bank loans maturing in November 2026
- Bonds repurchased. On March 20, 2025, Falabella successfully completed the repurchase process for the outstanding principal of international bonds maturing in 2027, a process initiated on March 12, 2025. The repurchase amount amounted to US\$210,094,000. The transaction has no significant effects on the consolidated net debt levels, nor does it alter the Company's net leverage ratios.

### 7. SUBSEQUENT EVENTS

- In line with our strategy of simplification and focus within the ecosystem
  - 1. Juan Valdez (Chile). On April 2, 2025, Falabella Retail and Copec announced the signing of a Framework Agreement for the sale of Falabella Retail's 65% stake in the company that develops the Juan Valdez franchise in Chile. The closing of the transaction is subject to compliance with certain customary conditions for this type of transaction and the approval of the National Economic Prosecutor's Office.
  - 2. Open Plaza Kennedy (Chile). On April 14, 2025, the sale of Open Plaza Kennedy to Parque Arauco was completed, for a total of 4.4 million Unidades de Fomento (plus applicable VAT), approximately US\$180 million.
- 2025 Ordinary Shareholder's Meeting. On April 22, 2025, the Ordinary Shareholders' Meeting of Falabella S.A. was held, in which, among other agreements adopted, was the distribution of a definitive and final dividend, charged to the distributable and liquid profits of Fiscal Year 2024, of \$47 per share, which was paid on May 6, 2025. This dividend is additional to the interim dividend of \$22 per share paid on January 8, 2025. For more details on the agreements adopted, visit the corporate website.





### **US\$200** million

Bank debt prepayment during the quarter

### **US\$210** million

Bonds repurchased during the quarter

### 8. ANNEXES

| #1  | Results by Business Unit  |
|-----|---|
| #2  | Financial Business - Main Indicators                                  |
| #3  | Consolidated Results as of March 2025                                 |
| #4  | 1Q25 Retail Revenues  |
| #5  | Online Channel Indicators   |
| #6  | Number of Stores and Sales Areas for Retail Formats                   |
| #7  | Number of Shopping Centers and Leasable Area of Real Estate Operators |
| #8  | Collection Days, Payment Days and Inventory Rotation Days             |
| #9  | Leverage and Debt Repayment Profile (CLP million)                     |
| #10 | Consolidated Financial Statements                                     |

#### Notes:

- All figures in US dollars are calculated at the official exchange rate on April 1, 2025: 953.07 \$/US\$.
- Symbols for quarters: 1Q, 2Q, 3Q y 4Q.
- Symbols for cumulative periods: 6M, 9M, 12M.
- Symbols for currencies: CLP: Chilean pesos; US\$: US dollars; PEN: Peruvian nuevos soles; COP: Colombian pesos; ARS: Argentine pesos; BRL: Brazilian reales; MXN: Mexican pesos.
- Th: thousands; M: millions; B: billions.
- YoY: compared to the same period of last year.
- q/q: compared to the immediately preceding quarter.
- LTM: last twelve months.



### 1. RESULTS BY GROWTH ENGINE® (CLP million)

### **1Q25**

|                  |           | Sodimac <sup>(8)</sup> |          | Fa        | abella Retail |          | Tottus <sup>(8)</sup> |           |          |  |
|------------------|-----------|------------------------|----------|-----------|---------------|----------|-----------------------|-----------|----------|--|
|                  | 1Q24      | 1Q25                   | (%, pbs) | 1Q24      | 1Q25          | (%, pbs) | 1Q24                  | 1Q25      | (%, pbs) |  |
| Revenues         | 938.403   | 1.006.734              | 7,3%     | 719.132   | 854.726       | 18,9%    | 556.427               | 604.597   | 8,7%     |  |
| Gross Profit     | 276.027   | 308.830                | 11,9%    | 243.393   | 306.282       | 25,8%    | 138.845               | 152.901   | 10,1%    |  |
| Gross Margin     | 29,4%     | 30,7%                  | 126      | 33,8%     | 35,8%         | 199      | 25,0%                 | 25,3%     | 34       |  |
| SG&A             | (256.278) | (271.748)              | 6,0%     | (293.613) | (298.872)     | 1,8%     | (125.561)             | (137.625) | 9,6%     |  |
| SG&A / Revenues  | -27,3%    | -27,0%                 | 32       | -40,8%    | -35,0%        | 586      | -22,6%                | -22,8%    | (20)     |  |
| Operating Profit | 19.749    | 37.082                 | 87,8%    | (50.220)  | 7.410         | NA       | 13.284                | 15.276    | 15,0%    |  |
| Operating Margin | 2,1%      | 3,7%                   | 158      | -7,0%     | 0,9%          | 785      | 2,4%                  | 2,5%      | 14       |  |
| EBITDA           | 64.565    | 81.218                 | 25,8%    | (13.242)  | 43.011        | NA       | 40.082                | 41.587    | 3,8%     |  |
| EBITDA Margin    | 6,9%      | 8,1%                   | 119      | -1,8%     | 5,0%          | 687      | 7,2%                  | 6,9%      | (32)     |  |

|                  | Ва        | nco Falabella |          | Plaza S.A. |          |          | Other, elimination & annulment |        |          | FALABELLA |           |          |  |
|------------------|-----------|---------------|----------|------------|----------|----------|--------------------------------|--------|----------|-----------|-----------|----------|--|
|                  | 1Q24      | 1Q25          | (%, pbs) | 1Q24       | 1Q25     | (%, pbs) | 1Q24                           | 1Q25   | (%, pbs) | 1Q24      | 1Q25      | (%, pbs) |  |
| Revenues         | 470.574   | 470.608       | 0,0%     | 114.106    | 156.045  | 36,8%    | 64.458                         | 31.077 | -51,8%   | 2.863.100 | 3.123.787 | 9,1%     |  |
| Gross Profit     | 220.445   | 296.639       | 34,6%    | 101.372    | 142.705  | 40,8%    | 15.220                         | 5.448  | -64,2%   | 995.302   | 1.212.805 | 21,9%    |  |
| Gross Margin     | 46,8%     | 63,0%         | 1.619    | 88,8%      | 91,5%    | 261      | 23,6%                          | 17,5%  | (608)    | 34,8%     | 38,8%     | 406      |  |
| SG&A             | (162.829) | (170.643)     | 4,8%     | (15.767)   | (22.126) | 40,3%    | 38.850                         | 48.880 | 25,8%    | (815.198) | (852.134) | 4,5%     |  |
| SG&A / Revenues  | -34,6%    | -36,3%        | (166)    | -13,8%     | -14,2%   | (36)     | 60,3%                          | 157,3% | 9.701    | -28,5%    | -27,3%    | 119      |  |
| Operating Profit | 57.616    | 125.996       | 118,7%   | 85.605     | 120.579  | 40,9%    | 54.070                         | 54.328 | 0,5%     | 180.104   | 360.671   | 100,3%   |  |
| Operating Margin | 12,2%     | 26,8%         | 1.453    | 75,0%      | 77,3%    | 225      | 83,9%                          | 174,8% | 9.093    | 6,3%      | 11,5%     | 526      |  |
| EBITDA           | 67.730    | 134.669       | 98,8%    | 86.851     | 123.847  | 42,6%    | 50.965                         | 46.780 | -8,2%    | 296.951   | 471.112   | 58,6%    |  |
| EBITDA Margin    | 14,4%     | 28,6%         | 1.422    | 76,1%      | 79,4%    | 325      | 79,1%                          | 150,5% | 7.146    | 10,4%     | 15,1%     | 471      |  |

<sup>&</sup>lt;sup>8</sup> Sodimac considers the Home Improvement operations in Chile, Peru, Brazil, Argentina and Uruguay, excluding the IKEA operation in these countries (Other Segment) and the operations in Colombia and Mexico which do not consolidate. Tottus considers the supermarket businesses in Chile and Peru, under the Tottus and Precio Uno brands. These segments, consolidated by engine, are the linear sum of the businesses by country and do not consider possible intersegment eliminations.



### 1. RESULTS BY BUSINESS UNIT 1Q25 (CLP million)

|                  | Home Ir   | nprovement | Chile    | Falab     | ella Retail Ch | nile     | Tottus Chile |          |          |  |
|------------------|-----------|------------|----------|-----------|----------------|----------|--------------|----------|----------|--|
|                  | 1Q24      | 1Q25       | (%, bps) | 1Q24      | 1Q25           | (%, bps) | 1Q24         | 1Q25     | (%, bps) |  |
| Revenues         | 624.369   | 676.045    | 8,3%     | 411.502   | 522.857        | 27,1%    | 238.696      | 256.886  | 7,6%     |  |
| Gross Profit     | 175.770   | 201.224    | 14,5%    | 146.825   | 191.326        | 30,3%    | 63.393       | 68.027   | 7,3%     |  |
| Gross Margin     | 28,2%     | 29,8%      | 161      | 35,7%     | 36,6%          | 91       | 26,6%        | 26,5%    | (8)      |  |
| SG&A             | (162.125) | (177.309)  | 9,4%     | (182.878) | (187.919)      | 2,8%     | (61.469)     | (67.051) | 9,1%     |  |
| SG&A / Revenues  | -26,0%    | -26,2%     | (26)     | -44,4%    | -35,9%         | 850      | -25,8%       | -26,1%   | (35)     |  |
| Operating Profit | 13.645    | 23.915     | 75,3%    | (36.053)  | 3.407          | NA       | 1.924        | 976      | -49,3%   |  |
| Operating Margin | 2,2%      | 3,5%       | 135      | -8,8%     | 0,7%           | 941      | 0,8%         | 0,4%     | (43)     |  |
| EBITDA           | 44.403    | 54.387     | 22,5%    | (15.416)  | 23.280         | NA       | 16.918       | 15.525   | -8,2%    |  |
| EBITDA Margin    | 7,1%      | 8,0%       | 93       | -3,7%     | 4,5%           | 820      | 7,1%         | 6,0%     | (104)    |  |

|                  | Banco    | Falabella Ch | ile      |          | Plaza S.A. |          |
|------------------|----------|--------------|----------|----------|------------|----------|
|                  | 1Q24     | 1Q25         | (%, bps) | 1Q24     | 1Q25       | (%, bps) |
| Revenues         | 265.800  | 287.746      | 8,3%     | 114.106  | 156.045    | 36,8%    |
| Gross Profit     | 148.246  | 192.691      | 30,0%    | 101.372  | 142.705    | 40,8%    |
| Gross Margin     | 55,8%    | 67,0%        | 1.119    | 88,8%    | 91,5%      | 261      |
| SG&A             | (94.148) | (93.239)     | -1,0%    | (15.767) | (22.126)   | 40,3%    |
| SG&A / Revenues  | -35,4%   | -32,4%       | 302      | -13,8%   | -14,2%     | (36)     |
| Operating Profit | 54.098   | 99.452       | 83,8%    | 85.605   | 120.579    | 40,9%    |
| Operating Margin | 20,4%    | 34,6%        | 1.421    | 75,0%    | 77,3%      | 225      |
| EBITDA           | 59.205   | 104.046      | 75,7%    | 86.851   | 123.847    | 42,6%    |
| EBITDA Margin    | 22,3%    | 36,2%        | 1.388    | 76,1%    | 79,4%      | 325      |

|                  | Peru      |           |          |          | Colombia |          | Brazil   |          |          |  |
|------------------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|--|
|                  | 1Q24      | 1Q25      | (%, bps) | 1Q24     | 1Q25     | (%, bps) | 1Q24     | 1Q25     | (%, bps) |  |
| Revenues         | 828.518   | 879.827   | 6,2%     | 244.360  | 236.619  | -3,2%    | 71.715   | 62.477   | -12,9%   |  |
| Gross Profit     | 253.338   | 297.582   | 17,5%    | 83.645   | 101.332  | 21,1%    | 26.450   | 22.765   | -13,9%   |  |
| Gross Margin     | 30,6%     | 33,8%     | 325      | 34,2%    | 42,8%    | 859      | 36,9%    | 36,4%    | (44)     |  |
| SG&A             | (214.584) | (235.251) | 9,6%     | (93.382) | (96.495) | 3,3%     | (26.458) | (22.620) | -14,5%   |  |
| SG&A / Revenues  | -25,9%    | -26,7%    | (84)     | -38,2%   | -40,8%   | (257)    | -36,9%   | -36,2%   | 69       |  |
| Operating Profit | 38.754    | 62.331    | 60,8%    | (9.737)  | 4.837    | NA       | (8)      | 145      | NA       |  |
| Operating Margin | 4,7%      | 7,1%      | 241      | -4,0%    | 2,0%     | 603      | 0,0%     | 0,2%     | 24       |  |
| EBITDA           | 68.925    | 94.626    | 37,3%    | 1.529    | 16.847   | 1001,8%  | 4.419    | 3.998    | -9,5%    |  |
| EBITDA Margin    | 8,3%      | 10,8%     | 244      | 0,6%     | 7,1%     | 649      | 6,2%     | 6,4%     | 24       |  |

|                  | Other, elimi | nation & anı | nulment  | F         | ALABELLA  |          |
|------------------|--------------|--------------|----------|-----------|-----------|----------|
|                  | 1Q24         | 1Q25         | (%, bps) | 1Q24      | 1Q25      | (%, bps) |
| Revenues         | 64.034       | 45.285       | -29,3%   | 2.863.100 | 3.123.787 | 9,1%     |
| Gross Profit     | (3.737)      | (4.847)      | 29,7%    | 995.302   | 1.212.805 | 21,9%    |
| Gross Margin     | -5,8%        | -10,7%       | (487)    | 34,8%     | 38,8%     | 406      |
| SG&A             | 35.613       | 49.876       | 40,1%    | (815.198) | (852.134) | 4,5%     |
| SG&A / Revenues  | 55,6%        | 110,1%       | 5.452    | -28,5%    | -27,3%    | 119      |
| Operating Profit | 31.876       | 45.029       | 41,3%    | 180.104   | 360.671   | 100,3%   |
| Operating Margin | 49,8%        | 99,4%        | 4.966    | 6,3%      | 11,5%     | 526      |
| EBITDA           | 30.117       | 34.556       | 14,7%    | 296.951   | 471.112   | 58,6%    |
| EBITDA Margin    | 47,0%        | 76,3%        | 2.928    | 10,4%     | 15,1%     | 471      |



### 2. FINANCIAL BUSINESS - MAIN INDICATORS

#### **Banco Falabella: Net Income Statement**

|                                      | Banco    | Falabella Ch | ile    | Banco     | Falabella Po | eru    | Banco F   | alabella Colo | mbia   |
|--------------------------------------|----------|--------------|--------|-----------|--------------|--------|-----------|---------------|--------|
|                                      | 1Q24     | 1Q25         | Var. % | 1Q24      | 1Q25         | Var. % | 1Q24      | 1Q25          | Var. % |
| MAIN RESULTS                         |          | (Mn CLP)     |        |           | (Th PEN)     |        |           | (Mn COP)      |        |
| Interest and indexation income       | 214.811  | 229.371      | 6,8%   | 294.211   | 298.506      | 1,5%   | 321.181   | 239.041       | -25,6% |
| Interest and indexation expense      | (50.075) | (32.905)     | -34,3% | (54.742)  | (39.770)     | -27,4% | (177.832) | (112.210)     | -36,9% |
| Net interest and indexation income   | 164.736  | 196.465      | 19,3%  | 239.469   | 258.736      | 8,0%   | 143.349   | 126.831       | -11,5% |
| Fee and commission income            | 46.562   | 56.647       | 21,7%  | 78.700    | 78.272       | -0,5%  | 108.808   | 126.042       | 15,8%  |
| Fee and commission expense           | (23.400) | (27.038)     | 15,5%  | (7.569)   | (7.812)      | 3,2%   | (23.664)  | (18.634)      | -21,3% |
| Net fee and commission income        | 23.162   | 29.609       | 27,8%  | 71.131    | 70.460       | -0,9%  | 85.144    | 107.408       | 26,1%  |
| Net income from financial operations | 9.387    | 8.604        | -8,3%  | 5.032     | 9.022        | 79,3%  | 18.295    | 12.750        | -30,3% |
| Other operating net income           | 4.427    | 1.727        | -61,0% | 7.225     | 2.708        | -62,5% | 28.659    | 4.314         | -84,9% |
| Operational Income                   | 201.712  | 236.407      | 17,2%  | 322.858   | 340.926      | 5,6%   | 275.446   | 251.303       | -8,8%  |
| Provision for loan losses            | (53.466) | (43.716)     | -18,2% | (176.477) | (102.642)    | -41,8% | (127.758) | (65.653)      | -48,6% |
| Operating expenses                   | (94.148) | (93.239)     | -1,0%  | (139.596) | (174.534)    | 25,0%  | (138.830) | (139.324)     | 0,4%   |
| Operating Income                     | 54.098   | 99.452       | 83,8%  | 6.784     | 63.750       | 839,7% | 8.858     | 46.325        | 423,0% |
| Net Income                           | 41.639   | 77.893       | 87,1%  | 7.815     | 47.536       | 508,2% | 2.932     | 30.351        | 935,1% |
| Efficiency ratio                     | 46,7%    | 39,4%        |        | 43,2%     | 51,2%        |        | 50,4%     | 55,4%         |        |

### 2. FINANCIAL BUSINESS - MAIN INDICATORS

#### **Banco Falabella: Statement of Financial Position**

|                                  | Banco     | Falabella ( | Chile  | Banc      | o Falabella | Peru   | Banco F   | alabella Col | ombia   |
|----------------------------------|-----------|-------------|--------|-----------|-------------|--------|-----------|--------------|---------|
| SELECTED                         | mar-24    | mar-25      | Var. % | mar-24    | mar-25      | Var. % | mar-24    | mar-25       | Var. %  |
| BALANCE SHEET ACCOUNTS           |           | (Mn CLP)    |        |           | (Th PEN)    |        |           | (Mn COP)     |         |
| Cash and deposits in banks       | 482.076   | 279.889     | -41,9% | 451.847   | 802.011     | 77,5%  | 608.730   | 426.047      | -30,0%  |
| Trading investments              | 1.420.235 | 1.748.784   | 23,1%  | 436.514   | 523.355     | 19,9%  | 619.730   | 545.485      | -12,0%  |
| Loans from customers, gross      | 3.855.470 | 4.240.451   | 10,0%  | 3.570.746 | 3.461.972   | -3,0%  | 5.285.234 | 4.817.728    | -8,8%   |
| Allowance for loan losses        | (233.452) | (228.782)   | -2,0%  | (367.423) | (317.934)   | -13,5% | (477.390) | (303.213)    | -36,5%  |
| Loans from customers, net        | 3.622.018 | 4.011.670   | 10,8%  | 3.203.323 | 3.144.038   | -1,9%  | 4.807.844 | 4.514.515    | -6,1%   |
| Total Assets                     | 6.638.828 | 7.123.295   | 7,3%   | 4.665.062 | 4.940.917   | 5,9%   | 6.668.154 | 6.039.311    | -9,4%   |
| Deposits                         | 1.495.019 | 1.661.839   | 11,2%  | 499.321   | 894.339     | 79,1%  | 763.661   | 1.034.658    | 35,5%   |
| Time deposits                    | 2.197.083 | 2.117.305   | -3,6%  | 2.594.261 | 2.484.535   | -4,2%  | 4.082.101 | 3.719.057    | -8,9%   |
| Total deposits                   | 3.692.101 | 3.779.145   | 2,4%   | 3.093.581 | 3.378.873   | 9,2%   | 4.845.762 | 4.753.715    | -1,9%   |
| Other financial liabilities      | 47.400    | 42.585      | -10,2% | 322.668   | 206.219     | -36,1% | 515.565   | 0            | -100,0% |
| Total Liabilities                | 5.547.001 | 5.895.868   | 6,3%   | 3.769.068 | 3.932.425   | 4,3%   | 5.873.057 | 5.195.255    | -11,5%  |
| Total Equity                     | 1.091.827 | 1.227.427   | 12,4%  | 895.994   | 1.008.492   | 12,6%  | 795.097   | 844.056      | 6,2%    |
| Total Liabilities + Total Equity | 6.638.828 | 7.123.295   | 7,3%   | 4.665.062 | 4.940.917   | 5,9%   | 6.668.154 | 6.039.311    | -9,4%   |
| ROAE                             | 10,9%     | 20,1%       |        | 3,1%      | 11,1%       |        | -25,3%    | 0,7%         |         |
| ROAA                             | 1,7%      | 3,4%        |        | 0,6%      | 2,2%        |        | -3,0%     | 0,1%         |         |

### Banco Falabella and Financial Services Mexico: Operating data and Ratios

|  | Banco     | Falabella Ch | ile    | Banco     | o Falabella Pe | eru    | Banco Fa  | alabella Colo | mbia   | Financial | Services Me | exico  |
|--|-----------|--------------|--------|-----------|----------------|--------|-----------|---------------|--------|-----------|-------------|--------|
|  | mar-24    | mar-25       | Var. % | mar-24    | mar-25         | Var. % | mar-24    | mar-25        | Var. % | mar-24    | mar-25      | Var. % |
| OPERATIONAL INFORMATION                        |           | (MM CLP)     |        |           | (M PEN)        |        |           | (MM COP)      |        | (         | M MEX)      |        |
| Loans from customers, gross                    | 3.855.470 | 4.240.451    | 10,0%  | 3.570.746 | 3.461.972      | -3,0%  | 5.285.234 | 4.817.728     | -8,8%  | 4.205.144 | 5.477.641   | 30,3%  |
| Allowance for loan losses                      | (233.452) | (228.782)    | -2,0%  | (367.423) | (317.934)      | -13,5% | (477.390) | (303.213)     | -36,5% | (511.911) | (584.311)   | 14,1%  |
| Loan delinquency (+90 days)                    | 136.045   | 108.114      | -20,5% | 192.534   | 106.385        | -44,7% | 317.832   | 183.003       | -42,4% | 173.913   | 176.192     | 1,3%   |
| Current, Saving and checking Accounts          | 2.092.676 | 2.500.506    | 19,5%  | 1.387.675 | 771.123        | -44,4% | 2.423.974 | 2.489.327     | 2,7%   | -         | -           |        |
| Open Accounts (with balance)                   | 2.496.671 | 2.699.503    | 8,1%   | 883.233   | 955.826        | 8,2%   | 994.942   | 923.318       | -7,2%  | 396.833   | 479.890     | 20,9%  |
| Average Loan (local currency)                  | 1.544.244 | 1.570.827    | 1,7%   | 4.043     | 3.622          | -10,4% | 5.312.103 | 5.217.843     | -1,8%  | 10.597    | 11.414      | 7,7%   |
| Duration (months)                              | 9,8       | 9,2          | -5,6%  | 10,1      | 10,5           | 4,3%   | 9,6       | 9,2           | -4,2%  | 4,8       | 5,3         | 10,4%  |
| Branches                                       | 88        | 87           | -1,1%  | 51        | 52             | 2,0%   | 75        | 66            | -12,0% | -         | -           |        |
| RATIOS   |           |              |        |           |                |        |           |               |        |           |             |        |
| Loan delinquency / Loans from customers, gross | 3,5%      | 2,5%         |        | 5,4%      | 3,1%           |        | 6,0%      | 3,8%          |        | 4,1%      | 3,2%        |        |
| Allowance for loan losses/NPL                  | 1,7       | 2,1          |        | 1,9       | 3,0            |        | 1,5       | 1,7           |        | 2,9       | 3,3         |        |
| Basilea  | 21,0%     | 19,4%        |        | 18,9%     | 22,1%          |        | 13,2%     | 15,7%         |        | 21,7%     | 22,4%       |        |

### Sales percentage using our payment methods (LTM)

|                                   | % CM  | IR    | % Total pa<br>methods of |       |
|-----------------------------------|-------|-------|--------------------------|-------|
|                                   | 1Q24  | 1Q25  | 1Q24                     | 1Q25  |
| Chile - Falabella                 | 38,8% | 36,0% | 46,5%                    | 43,9% |
| Chile - Sodimac                   | 22,3% | 22,2% | 31,2%                    | 32,2% |
| Chile - Tottus                    | 12,8% | 14,2% | 23,5%                    | 27,1% |
| Peru - Falabella, Sodimac, Tottus | 32,6% | 30,9% | 34,1%                    | 33,5% |
| Colombia - Falabella y Sodimac    | 20,4% | 18,3% | 25,1%                    | 23,4% |
| Mexico - Sodimac                  | 12,8% | 11,9% | 12,8%                    | 11,9% |



|                                    | 1Q24        | % Rev. | 1Q25        | % Rev. | Var %  |
|------------------------------------|-------------|--------|-------------|--------|--------|
| Revenues of Non-Banking Operations | 2.392.526   |        | 2.653.179   |        | 10,9%  |
| Revenues of Banking Operations     | 470.574     |        | 470.608     |        | 0,0%   |
| Total Revenues                     | 2.863.100   | 100,0% | 3.123.787   | 100,0% | 9,1%   |
| COGS of Non-Banking Operations     | (1.617.669) |        | (1.737.013) |        | 7,4%   |
| COGS of Banking Operations         | (250.129)   |        | (173.969)   |        | -30,4% |
| Gross Profit                       | 995.302     | 34,8%  | 1.212.805   | 38,8%  | 21,9%  |
| SG&A Expenses (Exc.Dep + Amort.)   | (698.351)   |        | (741.693)   |        | 6,2%   |
| Depreciation + Amortization        | (116.847)   |        | (110.441)   |        | -5,5%  |
| SG&A                               | (815.198)   | -28,5% | (852.134)   | -27,3% | 4,5%   |
| Operational Income                 | 180.104     | 6,3%   | 360.671     | 11,5%  | 100,3% |
| EBITDA of Non-Banking Operations   | 229.221     |        | 336.443     |        | 46,8%  |
| EBITDA of Banking Operations       | 67.730      |        | 134.669     |        | 98,8%  |
| EBITDA                             | 296.951     | 10,4%  | 471.112     | 15,1%  | 58,6%  |
| Other Income                       | 8.962       |        | 8.024       |        | -10,5% |
| Net Financial Income / (Cost)      | (76.652)    |        | (92.136)    |        | 20,2%  |
| Profit / (Loss) in Associates      | 5.778       |        | 10.277      |        | 77,9%  |
| Exchange Rate Differences          | (2.032)     |        | 12.201      |        | NA     |
| Non-Operating Profit               | (63.944)    | -2,2%  | (61.634)    | -2,0%  | -3,6%  |
| Profit Before Tax Expenses         | 116.160     | 4,1%   | 299.037     | 9,6%   | 157,4% |
| Income Tax                         | (36.858)    |        | (72.771)    |        | 97,4%  |
| Minority Interest                  | (20.802)    |        | (34.259)    |        | 64,7%  |
| Net Profit / (Loss)                | 58.500      | 2,0%   | 192.007     | 6,1%   | 228,2% |

- Consolidated **revenues** grew 9.1% YoY, mainly driven by solid performance of all the retailers in local currency, thanks to an attractive and well executed commercial proposition. Falabella Retail stood out with a growth of 18.9% YoY, a reflection of improvements in the multi-specialist and for a greater flow of tourists to our stores in Chile, and the growth of our online business (Ecosystem's GMV: +17% YoY). Meanwhile, the banking business showed a stable evolution, with a loan portfolio that grew 2.1% YoY.
- Consolidated EBITDA grew 58.6% YoY, reaching CLP 471,112 million, with an EBITDA margin of 15.1% in the quarter. This result was driven by a gross profit 21.9% higher than that of the previous year, underscoring the contribution of the banking business (+CLP 76,194 million), attributed to greater net financial income and lower levels of cost of risk, and to Falabella Retail (+CLP 62,889 million), due to lower promotional activity, better inventory management and improvements in the profitability of the online channel. At the same time, SG&A expenses increased 4.5% at a consolidated level, in line with the average inflation rate of our markets, reflecting the efficiency in our structures.
- Non-operating income decreased 3.6% YoY, while net financial cost increased 20.2% YoY. This increase is primarily explained by the negative impact of the Chilean peso appreciation on foreign trade-related derivatives, as well as the effect of inflation on Plaza's debt, factors that were partially offset by lower gross debt. The above is partially compensated by foreign exchange gains associated with merchandise purchases. With this, **net income** reached CLP 192,007 million, tripling the figure recorded in 1Q24.

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|                  | Sodimac <sup>(8)</sup> |           |          |  |  |
|------------------|------------------------|-----------|----------|--|--|
|                  | 1Q24                   | 1Q25      | (%, pbs) |  |  |
| Revenues         | 938.403                | 1.006.734 | 7,3%     |  |  |
| Gross Profit     | 276.027                | 308.830   | 11,9%    |  |  |
| Gross Margin     | 29,4%                  | 30,7%     | 126      |  |  |
| SG&A             | (256.278)              | (271.748) | 6,0%     |  |  |
| SG&A / Revenues  | -27,3%                 | -27,0%    | 32       |  |  |
| Operating Profit | 19.749                 | 37.082    | 87,8%    |  |  |
| Operating Margin | 2,1%                   | 3,7%      | 158      |  |  |
| EBITDA           | 64.565                 | 81.218    | 25,8%    |  |  |
| EBITDA Margin    | 6,9%                   | 8,1%      | 119      |  |  |

#### Revenues

- Our revenues increased 7.3% YoY, highlighting the growths in Chile (+8.3% YoY, +5.1% SSS) and Peru (+8.3% YoY, +4.7% YoY in local currency and +5.2% SSS), in an environment of recovery in the construction sector.
  - Chile: transactions grew 3.9% YoY, mainly driven by the Retail customer, underscoring the Home and Garden & Outdoor categories. Additionally, continuing the trend seen the previous quarter, the B2B customer presents sales growth, driven mainly by adjustments to our strategy and value proposition.
  - Peru: growth during the quarter primarily explained by the Retail and PRO segment, highlighting the growth of the Hardware category (with positive performance in Tools) and Finishes (highlighting the performance in Bathrooms & Kitchen). Also, we progressed we concluded with the transformation of 4 Maestro stores to the Sodimac format, which have shown positive results in revenue increase (during the quarter 4 store transformations were concluded, totalizing 7 stores by the end of 1Q25).
  - Brazil: Revenue growth of 1.2% in local currency, mainly explained by an increase in average ticket prices, with stable sales in the Retail segment.
- Our e-commerce continues advancing in its strategy to become a specialist website, highlighting the 27% YoY, complementing our omnichannel proposition. In terms of SKUs, we multiplied by 5 and by 7 our online catalog in Chile and Peru, respectively, driven by the presence of sellers who contribute to our specialist proposal.

#### **Operating Income**

- In terms of profitability, we continue the recovery trend of our EBITDA margin, reaching 8.1% (+119 bps vs 1Q24 and +30 bps vs 4Q24), driven by better gross margin levels (+126 bps vs 1Q24), optimization of inventory levels and increased penetration of private labels (+1.8 pp vs 1Q24).
- In terms of SG&A expenses we see a 6.0% YoY growth, where Chile grows 9.4% YoY and Peru grows 4.0% YoY. In the case of Chile, the increase is explained, in part, by a larger penetration of the e-commerce, which responds to a strategy of expansion and strengthening of the digital channel.

<sup>&</sup>lt;sup>8</sup> Sodimac considers the Home Improvement operations in Chile, Peru, Brazil, Argentina and Uruguay, excluding the IKEA operation in these countries (Other Segment) and the operations in Colombia and Mexico which do not consolidate.



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|---|----|---|----|-----|-----|----|----|----|
|---|----|---|----|-----|-----|----|----|----|

|                  | Falabella Retail |           |          |  |  |
|------------------|------------------|-----------|----------|--|--|
|                  | 1Q24             | 1Q25      | (%, pbs) |  |  |
| Revenues         | 719.132          | 854.726   | 18,9%    |  |  |
| Gross Profit     | 243.393          | 306.282   | 25,8%    |  |  |
| Gross Margin     | 33,8%            | 35,8%     | 199      |  |  |
| SG&A             | (293.613)        | (298.872) | 1,8%     |  |  |
| SG&A / Revenues  | -40,8%           | -35,0%    | 586      |  |  |
| Operating Profit | (50.220)         | 7.410     | NA       |  |  |
| Operating Margin | -7,0%            | 0,9%      | 785      |  |  |
| EBITDA           | (13.242)         | 43.011    | NA       |  |  |
| EBITDA Margin    | -1,8%            | 5,0%      | 687      |  |  |

#### Revenues

- Consolidated revenues increased 18.9% YoY, where Chile grows 27.1%, Peru grows 9.1% (+5.7% in local currency) and Colombia grows 5.6% (+11.9% in local currency), reflecting positive progress in our multi-specialist strategy.
  - Chile: the stores experienced a 31.6% increase in SSS, an acceleration vs 4Q24, attributed
    to attributed to a renewed commercial proposal, with positive results in the school
    campaign and, due to a greater flow of tourists to our stores. The 5 core categories show
    over 20% growth, highlighting the performance of Technology (both in stores and online,
    with positive performance of sellers) and Apparel.
  - Peru: we highlight the performance of the stores (+6.5% SSS), Leveraged in the Technology, Apparel and Beauty categories, with an online channel that grows mainly thanks to the Technology category.
  - Colombia: revenues grow driven by the Deco and Beauty categories, the latter thanks to a differentiating commercial offer, where both the stores (+14.4% SSS) and the online channel show significant YoY improvements.

#### **Operational Income**

- Gross margin reached 35.8% (+199 bps), with margin level improvements in the 3 countries (Chile: +91 bps; Peru: +435 bps; Colombia: +119 bps) due to lower levels of promotional activities leveraged by successful inventory planning, where the average age of inventories in Chile was reduced by 37% YoY.
- In terms of SG&A expenses, they grew 1.8% at a consolidated level, continuing the operational improvements and reaching a consolidated EBITDA margin of 5.0% (+687 bps vs 1Q24), where all 3 countries achieve a positive EBITDA margin, in one of the most challenging quarters for retail due to being a promotional period (Chile: 4.5% EBITDA margin, +820 bps YoY; Peru: 9.1%, +643 bps; Colombia: 0.1%, +287 bps).



| Tottus |                  |           | Tottus <sup>(8)</sup> |          |
|--------|------------------|-----------|-----------------------|----------|
|        |                  | 1Q24      | 1Q25                  | (%, pbs) |
|        | Revenues         | 556.427   | 604.597               | 8,7%     |
|        | Gross Profit     | 138.845   | 152.901               | 10,1%    |
|        | Gross Margin     | 25,0%     | 25,3%                 | 34       |
|        | SG&A             | (125.561) | (137.625)             | 9,6%     |
|        | SG&A / Revenues  | -22,6%    | -22,8%                | (20)     |
|        | Operating Profit | 13.284    | 15.276                | 15,0%    |
|        | Operating Margin | 2,4%      | 2,5%                  | 14       |
|        | EBITDA           | 40.082    | 41.587                | 3,8%     |
|        | EBITDA Margin    | 7,2%      | 6,9%                  | (32)     |

#### Revenues

- Our revenues increased 8.7% YoY, where Chile grew 7.6% YoY (+5.9% SSS), similar levels to those experienced in the last quarters, whereas Peru grows 9.4% YoY (+6.1% YoY in local currency; +4.4% SSS), despite the impact of the calendar effect of Easter (which occurred during the second quarter in 2025).
  - Chile: sales were driven by the food segment (+8.0% YoY), highlighting categories of Meats, Cold Cuts, Dairy and Frozen Foods with growth exceeding double digits, in line with the strategy of strengthening our assortment (+12% in food vs 1Q24) and of optimizing the layout of our stores (food increases its sales' participation in 52 bps vs 1Q24). This, allows an increase in number of customers, a greater purchase frequency and a higher average ticket.
  - Peru: we observe similar sales growth in the food and non-food categories, highlighting the
    categories of Prepared Dishes, Fruits and Vegetables and Electro with double-digit growth.
    In terms of format, Precio Uno grows 12% in local currency vs 1Q24, driven by its value
    proposition with a focus on low prices, assortment optimization and layout.
- E-commerce continues with positive performance, growing 25% YoY. Meanwhile, online penetration reached 5% (+73 bps vs 1Q24).

#### **Operational Income**

- During the quarter, we reached an EBITDA margin of 6.9% (-32 bps vs 1Q24), with improvement in gross margin (+34 bps vs 1Q24), explained by Peru (+66 bps vs 1Q24). In the case of Chile, we observed similar levels of gross margin (-8 bps vs 1Q24), mainly explained by the sales mix towards categories with lower margin levels, but with a positive impact on sales.
- In terms of SG&A expenses we registered a 9.6% YoY growth, where Chile grew 9.1% YoY and Peru grew 10.1%. In the case of Chile, SG&A expenses were impacted by the closure of two stores (Gerónimo Alderete in Santiago and Los Andes in Valparaíso), with higher severance pay expenses in the period, the operation of the Quillayes store (opened in December 24) and an increase in energy costs, while in Peru, the increase is explained in part by the adjustment to higher maintenance expenses, performance-related bonuses linked to 2024 results, the minimum wage (effective January 25), and the opening of a new store in Punta Hermosa.

<sup>8</sup> Tottus considers the supermarket businesses in Chile and Peru, under the Tottus and Precio Uno brands.



| Banco Falabella | 1                | Baı       | nco Falabella |          |
|-----------------|------------------|-----------|---------------|----------|
|                 |                  | 1Q24      | 1Q25          | (%, pbs) |
|                 | Revenues         | 470.574   | 470.608       | 0,0%     |
|                 | Gross Profit     | 220.445   | 296.639       | 34,6%    |
|                 | Gross Margin     | 46,8%     | 63,0%         | 1.619    |
|                 | SG&A             | (162.829) | (170.643)     | 4,8%     |
|                 | SG&A / Revenues  | -34,6%    | -36,3%        | (166)    |
|                 | Operating Profit | 57.616    | 125.996       | 118,7%   |
|                 | Operating Margin | 12,2%     | 26,8%         | 1.453    |
|                 | EBITDA           | 67.730    | 134.669       | 98,8%    |
|                 | EBITDA Margin    | 14,4%     | 28,6%         | 1.422    |

#### Revenues

- Our strategy to build the leading digital bank in the Andean region continues progressing.
  - Chile: the loan portfolio grew 10% YoY in the quarter, which added to lower funding cost levels due to increased sight deposits (11.2% YoY) and lower rates, in line with our strategy to become the primary bank of our customers, which allowed us to increase net financial income by 19.3% YoY. In addition, net commission income grew by 27.8%, explained by the greater predominance of our products and an increase in transaction levels.
  - Peru: loan portfolio decreased 3.0% YoY, slowing its rate of decline compared to previous quarters. Net financial income grew 8% YoY, in local currency, mainly by a 79.1% YoY increase in sight deposits and to financial expenses.
  - Colombia: loan portfolio decreased 8.8% YoY in local currency with net commission income growing 26.1% YoY in local currency.

#### **Operational Income**

- Gross margin reached 63.0% (+1,619 bps vs 1Q24), explained by lower levels of funding costs and better levels of risk in the 3 countries (NPL of 2.5% in Chile, 3.1% in Peru and 3.8% in Colombia), which allows us to continue the positive trend of 2024. In the case of the bank in Chile, we see cost of risk levels lower than those of recent years, while in Peru and Colombia we continue to make progress in normalization.
- SG&A expenses grew 4.8% YoY, where Chile declined 1.0% YoY, Peru increased 29.2% YoY (+25% in local currency) and Colombia decreased 4.7% YoY (stable YoY in local currency). In the case of Peru, SG&A expenses are growing mainly due to higher spending on loyalty and advertising.



| Mallplaza |                  |          | Plaza S.A. |          |
|-----------|------------------|----------|------------|----------|
|           |                  | 1Q24     | 1Q25       | (%, pbs) |
|           | Revenues         | 114.106  | 156.045    | 36,8%    |
|           | Gross Profit     | 101.372  | 142.705    | 40,8%    |
|           | Gross Margin     | 88,8%    | 91,5%      | 261      |
|           | SG&A             | (15.767) | (22.126)   | 40,3%    |
|           | SG&A / Revenues  | -13,8%   | -14,2%     | (36)     |
|           | Operating Profit | 85.605   | 120.579    | 40,9%    |
|           | Operating Margin | 75,0%    | 77,3%      | 225      |
|           | EBITDA           | 86.851   | 123.847    | 42,6%    |
|           | EBITDA Margin    | 76,1%    | 79,4%      | 325      |

#### Revenues

• Consolidated revenues increased 36.8% YoY, largely explained by the consolidation of the operation of the assets of Mallpalza and Open Plaza in Peru (which has no impact at the level of Falabella S.A.), in addition to improvements in revenue from contract indexation, higher revenue from parking and from the start of the operation of Mallplaza Cali at the end of 1Q24. The strength and attractiveness of our value proposition is reflected in our 2.34 million of m<sup>2</sup> of GLA, with 96.1% levels of occupation and the over 93 million people who visited us during the quarter.

#### **Operational Income**

• EBITDA margin reached 79.4 % (+325 bps vs 1Q24), explained by greater level of gross margin +261 bps vs 1Q24) and by SG&A expenses which grew 40.3% YoY, mainly due to the consolidation of the operation in Peru and, to a lesser extent, due to higher expenses in employee benefits, offset by lower expenses for provision for doubtful accounts.

### 4. RETAIL REVENUES (CLP million)

|                  | 1Q24    | 1Q24 1Q25 | May 0/ | Var Local         | SSS Local         |
|------------------|---------|-----------|--------|-------------------|-------------------|
|                  |         |           | Var %  | <b>Currency %</b> | <b>Currency %</b> |
| SODIMAC          |         |           |        |                   |                   |
| Chile            | 624.369 | 676.045   | 8,3%   | 8,3%              | 5,1%              |
| Peru             | 195.558 | 211.857   | 8,3%   | 4,7%              | 5,2%              |
| Colombia         | 353.398 | 373.698   | 5,7%   | 11,6%             | 8,6%              |
| Mexico           | 48.297  | 43.820    | -9,3%  | 7,2%              | -3,2%             |
| Brazil           | 71.715  | 62.477    | -12,9% | 1,2%              | 1,9%              |
| Argentina        | 26.884  | 36.134    | 34,4%  | 90,7%             | 101,3%            |
| Uruguay          | 19.876  | 20.220    | 1,7%   | 10,7%             | 9,8%              |
| FALABELLA RETAIL |         |           |        |                   |                   |
| Chile            | 411.502 | 522.857   | 27,1%  | 27,1%             | 31,6%             |
| Peru             | 198.819 | 216.965   | 9,1%   | 5,7%              | 6,5%              |
| Colombia         | 108.811 | 114.904   | 5,6%   | 11,9%             | 14,4%             |
| TOTTUS           |         |           |        |                   |                   |
| Chile            | 238.696 | 256.886   | 7,6%   | 7,6%              | 5,9%              |
| Peru             | 317.731 | 347.711   | 9,4%   | 6,1%              | 4,4%              |
|                  |         |           |        |                   |                   |

### 5. ONLINE CHANNEL INDICATORS (CLP million)9,10

| Online GMV            | 1Q24    | % Total | 1Q25     | % Total  | Var % | LTM       |
|-----------------------|---------|---------|----------|----------|-------|-----------|
| Home improvement      | 150.560 | 29%     | 191.833  | 31%      | 27%   | 741.336   |
| Falabella Retail      | 350.833 | 66%     | 391.986  | 64%      | 12%   | 1.795.865 |
| Tottus                | 26.187  | 5%      | 32.825   | 5%       | 25%   | 139.938   |
| Total Online GMV      | 527.580 | 100%    | 616.644  | 100%     | 17%   | 2.677.139 |
| Online GMV by country | 1Q24    | % Total | 1Q25     | % Total  | Var % | LTM       |
| Chile                 | 317.004 | 60%     | 390.261  | 63%      | 23%   | 1.630.887 |
| Peru                  | 130.317 | 25%     | 139.907  | 23%      | 7%    | 669.844   |
| Colombia              | 48.675  | 9%      | 56.416   | 9%       | 16%   | 244.231   |
| Others                | 31.583  | 6%      | 30.060   | 5%       | -5%   | 132.177   |
| Total GMV by country  | 527.580 | 100%    | 616.644  | 100%     | 17%   | 2.677.139 |
| Online Penetration    | 1Q24    | 1Q25    | UDM 1Q24 | UDM 1Q25 |       |           |
| Home improvement      | 13%     | 15%     | 14%      | 16%      |       |           |
| Falabella Retail      | 39%     | 37%     | 40%      | 39%      |       |           |
| Tottus                | 4%      | 5%      | 5%       | 5%       |       |           |
| <b>Total</b>          | 20%     | 21%     | 21%      | 22%      |       |           |

 $<sup>^{10}</sup>$  As of the first quarter of 2024, the GMV calculation has been reprocessed in Home Improvement and Falabella Retail.



<sup>&</sup>lt;sup>9</sup> Figures from Argentina have been re-expressed to nullify the effect of hyperinflation. As of the report of 1Q24 and, given the closure of Linio México, the values exclude said operation both in the base and in the current period.

# 6. NUMBER OF STORES AND SALES AREAS FOR RETAIL FORMAT<sup>11</sup>

|                  | March 2024       |            | March 2025       |            |  |
|------------------|------------------|------------|------------------|------------|--|
|                  | Sales Area (sqm) | Stores (#) | Sales Area (sqm) | Stores (#) |  |
| Sodimac          | 1.993.833        | 263        | 2.005.068        | 261        |  |
| Chile            | 786.622          | 87         | 790.131          | 86         |  |
| Peru             | 392.939          | 56         | 385.241          | 55         |  |
| Colombia         | 399.656          | 42         | 400.730          | 42         |  |
| Mexico           | 115.122          | 13         | 132.674          | 15         |  |
| Brazil           | 193.669          | 54         | 190.466          | 52         |  |
| Argentina        | 72.207           | 7          | 72.207           | 7          |  |
| Uruguay          | 33.619           | 4          | 33.619           | 4          |  |
| Falabella Retail | 668.812          | 103        | 668.976          | 104        |  |
| Chile            | 295.007          | 44         | 297.877          | 44         |  |
| Peru             | 195.297          | 33         | 196.909          | 35         |  |
| Colombia         | 178.509          | 26         | 174.191          | 25         |  |
| Tottus           | 515.379          | 161        | 516.149          | 161        |  |
| Chile            | 228.733          | 72         | 226.666          | 71         |  |
| Peru             | 286.646          | 89         | 289.483          | 90         |  |
| IKEA             | 41.415           | 3          | 70.161           | 5          |  |
| Chile            | 27.055           | 2          | 27.055           | 2          |  |
| Colombia         | 14.360           | 1          | 43.106           | 3          |  |
| Total Stores     | 3.219.439        | 530        | 3.260.354        | 531        |  |

# 7. NUMBER OF SHOPPING CENTERS AND LEASABLE AREA OF REAL ESTATE OPERATORS<sup>12,13</sup>

|                   | March 2024 | March 2024            |           | 25                    |  |
|-------------------|------------|-----------------------|-----------|-----------------------|--|
|                   | GLA (sqm)  | Shopping<br>Malls (#) | GLA (sqm) | Shopping<br>Malls (#) |  |
| Mallplaza         | 2.323.297  | 37                    | 2.342.178 | 37                    |  |
| Chile             | 1.429.946  | 17                    | 1.450.909 | 17                    |  |
| Peru              | 621.601    | 15                    | 619.333   | 15                    |  |
| Colombia          | 271.750    | 5                     | 271.936   | 5                     |  |
| Open              | 224.106    | 10                    | 224.126   | 10                    |  |
| Chile             | 224.106    | 10                    | 224.126   | 10                    |  |
| Total Real Estate | 2.547.403  | 47                    | 2.566.304 | 47                    |  |

<sup>&</sup>lt;sup>11</sup> As of the first quarter of 2024, the sales area for Tottus in Chile has been reprocessed.

<sup>13</sup> Sarting from 4Q24, the GLA in square meters corresponding to Open Plaza Peru's operations was incorporated under Mallplaza Peru.



<sup>&</sup>lt;sup>12</sup> Open includes Power Centers and Shopping Centers, which are locations where there are two anchor stores and smaller stores, other than those operated by Mallplaza. Autoplaza is not considered a separate shopping center.

#### 8. COLLECTION DAYS<sup>14</sup>, PAYMENT DAYS AND INVENTORY DAYS<sup>15</sup> CHILE

|                           | Home Improv | ement | Falabella R | etail | Tottu | IS   | Plaza S | .A.  |
|---------------------------|-------------|-------|-------------|-------|-------|------|---------|------|
|                           | 1Q24        | 1Q25  | 1Q24        | 1Q25  | 1Q24  | 1Q25 | 1Q24    | 1Q25 |
| Average Collection Period | 11,1        | 14,1  | 15,0        | 13,5  | 6,7   | 7,9  | 38,0    | 33,0 |
| Average Payment Period    | 43,5        | 50,7  | 76,8        | 72,3  | 49,6  | 48,2 | NA      | NA   |
| Days of Inventory         | 70,5        | 76,7  | 109,0       | 100,9 | 51,9  | 50,7 | NA      | NA   |

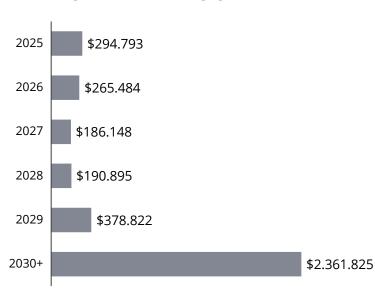
#### INTERNATIONAL OPERATIONS<sup>16</sup>

|                           | Peru |      | Colomb | ia    | Brazil |       |
|---------------------------|------|------|--------|-------|--------|-------|
|                           | 1Q24 | 1Q25 | 1Q24   | 1Q25  | 1Q24   | 1Q25  |
| Average Collection Period | 5,7  | 4,4  | 10,9   | 12,4  | 67,2   | 68,0  |
| Average Payment Period    | 56,5 | 65,8 | 133,3  | 129,0 | 108,8  | 119,0 |
| Days of Inventory         | 92,1 | 96,6 | 155,0  | 153,4 | 152,1  | 149,4 |

### 9. LEVERAGE AND DEBT PROFILE (CLP million)<sup>17</sup>

|                                   | Note   |             |
|-----------------------------------|--------|-------------|
| DEBT (CLP\$ million)              | #      | 1Q25        |
| Total Banks                       | 19. a) | 565.308     |
| Total Bonds                       | 19. a) | 3.355.959   |
| Total Other financial liabilities | 19. a) | 71.072      |
| Other financial assets            | 4.     | (314.373)   |
| ( - ) Cash and cash equivalents   | 3.     | (1.074.929) |
| Net Financial Debt                |        | 2.603.037   |
| EBITDA (CLP\$ million)            |        | 1Q25 LTM    |
| EBITDA non banking                |        | 1.257.891   |
| Adjustments to exclude IFRS16     |        | (208.785)   |
| EBITDA non banking w/o IFRS16     |        | 1.049.106   |
| Net Financial Debt /EBITDA        |        | 2,5x        |

## **Debt Maturity Profile**Non-banking businesses, after hedging derivatives



Financial Debt: CLP 3,677,966 million

<sup>14</sup> Collection days do not include receivables from Promotora CMR and retail formats, which are Department Stores, Home Improvement and Supermarkets.

<sup>15</sup> Average collection days excluding Plaza S.A.: Trade and other receivables, current, net x 90 / Operating revenue. Average collection days for Plaza S.A. are collection days. Average payment days: Trade and other payables, current x 90 / Cost of sales Inventory days: Inventory, net x 90 / Cost of sales. Starting with this report, working capital days are calculated using the quarterly average for balance sheet accounts.

<sup>&</sup>lt;sup>16</sup> These indicators include retail businesses only, except for Peru, which includes Maestro's two real estate companies.

<sup>&</sup>lt;sup>17</sup> Financial Debt = Bank loans + Bond obligations +Other financial liabilities + Hedging assets + Derivative instruments.

As of

### **10. FINANCIAL STATEMENTS - STATEMENT OF INCOME**

|   | As of           | As of             |
|---|-----------------|-------------------|
|   | March 31st,     | March 31st,       |
|   | 2025            | 2024              |
| STATEMENT OF INCOME   | TH\$            | TH\$              |
| Non-banking Business  |                 |                   |
| Revenue from continuing operations  | 2.653.179.247   | 2.392.525.649     |
| Cost of sales   | (1.737.013.039) | (1.617.669.169)   |
| Gross Profit  | 916.166.208     |                   |
|   |                 | 774.856.480       |
| Distribution costs  | (45.055.521)    | (37.683.197)      |
| Administrative expenses Other expenses by function                                      | (611.779.617)   | (592.391.917)     |
| Other expenses, by function   | (24.655.229)    | (22.293.910)      |
| Other gains (losses)  | 8.023.633       | 8.961.685         |
| Financial income  | 20.760.631      | 28.765.129        |
| Financial expenses  | (94.038.014)    | (90.388.715)      |
| Equity interest in profits (losses) of associates accounted for using the equity method | 10.036.743      | 5.606.295         |
| Foreign currency translation  | 12.201.239      | (2.032.213)       |
| Income from indexation units  | (18.860.288)    | (15.027.684)      |
| Profit (Loss), before Taxes   | 172.799.785     | 58.371.953        |
| Income tax profit (expense)   | (43.348.541)    | (23.193.990)      |
| Profit (Loss) from Non-banking Business   | 129.451.244     | 35.177.963        |
| Banking Services (Presentation)   |                 |                   |
| Interest revenue  | 351.193.012     | 358.719.206       |
| Interest expenses   | (61.589.132)    | (105.697.939)     |
| Net Income from Interest  | 289.603.880     | 253.021.267       |
| Indexation revenue  | 10.724.148      | 6.483.274         |
| Indexation expenses   | (7.410.802)     | (4.777.198)       |
| Net Income from Indexation  | 3.313.346       | 1.706.076         |
| Fee revenue   | 105.917.900     | 92.675.791        |
| Fee expenses  | (33.351.858)    | (31.024.919)      |
| Net Fee Income  | 72.566.042      | 61.650.872        |
| Net income from financial operations  | 9.188.611       | 17.189.688        |
| Net exchange gains (losses)   | 4.685.951       | 2.935.271         |
| Other operating income  | 2.772.930       | 12.696.023        |
| Provision for loan losses   | (85.492.186)    | (128.754.126)     |
| Total Operating Income, net   | 296.638.574     | 220.445.071       |
| Employee remunerations and expenses   | (39.946.260)    | (38.782.184)      |
| Administrative expenses   | (108.089.941)   | (100.257.194)     |
| Depreciation and amortization   | (8.673.006)     | (10.113.516)      |
| Other operating expenses  | (13.933.774)    | (13.675.971)      |
| Total Operating Expenses  | (170.642.981)   | (162.828.865)     |
| Operating Income  | 125.995.593     | 57.616.206        |
| Income from equity method investments in companies                                      | 240.191         | 171.756           |
| Income before Income Taxes  | 126.235.784     | 57.787.962        |
| Income tax expense  | (29.421.836)    | (13.664.267)      |
| Profit (loss) from Banking Business   | 96.813.948      | 44.123.695        |
| Profit (Loss)   | 226.265.192     | 79.301.658        |
| Profit (loss), Attributable to:   |                 | 1010011100        |
| Owners of the parent  | 192.006.501     | 58.499.798        |
| Non-controlling interests   | 34.258.691      | 20.801.860        |
| Profit (Loss)   | 226.265.192     | <b>79.301.658</b> |
| Earnings (loss) per share   | 220,203,132     | 75.501.050        |
| Basic earnings (loss) per share   |                 |                   |
|   | 0.077           | 0.022             |
| Basic earnings (loss) per share from continuing operations                              | 0,077           | 0,023             |
| Basic Earnings (Loss) per Share   | 0,077           | 0,023             |
| Diluted Earnings (Loss) per Share   | 0.077           | 0.000             |
| Diluted earnings (loss) per share from continuing operations                            | 0,077           | 0,023             |
| Diluted Earnings (Loss) per Share   | 0,077           | 0,023             |
|   |                 |                   |



### **10. FINANCIAL STATEMENTS - BALANCE SHEET**

| Assets           Non-banking Businesses           Current assets           Current assets           Current assets           Current assets           Current assets           Current assets         1.074.923.69         1.08.838           Other non financial assets         1.074.923.69         1.08.838           Other non financial assets         1.074.923.69         1.08.838           Cold for current accounts receivable         4.33.009.04         4.06.44           Counts receivable from related parties         1.78.500.177         1.08.15           Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.04         2.25.81           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         3.18.01.02         2.25.81           Total Current Assets         2.38.940.50         4.18.80         4.18.80           Other convinancial assets         2.89.400.50         4.18.80         4.18.80           Other convinancial assets         2.89.400.50         4.18.80         4.18.80         4.18.80         4.18.80         4.18.80         4.18.80         4.18.80         4.18.80         4.18.80   |   | As of          | As of                  |
|--|---|----------------|------------------------|
| Part    |   | •              | December 31st,<br>2024 |
| Current assets   Curr | BALANCE SHEET   |                | TH\$                   |
| Current assets   Curr | Assets  |                |                        |
| Current assets         Can and cash equivalents         1,074,292,69         1,688,888           Other financial assets         78,095,785         1,084,00           Other confinancial assets         166,716,037         1,086,00           Trade and other accounts receivable         436,00         1,085,333,00         18,183           Inventory         1,553,333,00         18,183         1,085,518,00         50,51   |   |                |                        |
| Cash and cash equivalents         1.074.929.269         1.68.83.80           Other Innancial assets         78.055.78         1.09.00           Trade and other accounts receivable         16.07.60.03         1.09.00           Accounts receivable from related parties         1.785.005.177         1.684.55           Tax assets         95.518.09         90.08           Toxal of current assets different from those assets or disposal groups classified as held for sale or as held for faster or as held for sale or as held sale or as held for sale or as held sale or as held sale or as  | -   |                |                        |
| Other Innancial assets         78.095,785         14.94           Other non-Innancial assets         16.0716,037         15.086           Trade and other accounts receivable         433,030,944         496.44           Accounts receivable from related parties         15.785,005,177         18.184,56           Towestory         95.518,900         90.68           Total of current assets different from those assets or disposal groups classified as held for sale or as held for sale   |   | 1 074 929 269  | 1.638.385.191          |
| Other non-financial assets         166.716.037         150.86           Trade and other accounts receivable         433.039.44         496.44           Accounts receivable from related parties         1.785.005.177         1.843.55           Inventory         1.785.005.177         1.684.55           Tax assets         5.518.990         90.68           Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners         3.649.029.78         4228.48           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         338.010.62         428.48           Non-current assets         289.470.507         41.88           Mon-current Assets         289.470.507         41.89           Other financial assets         289.470.507         41.89           Accounts receivable from clients         75.354.684         72.09           Accounts receivable from clients         30.110.03         30.00           Investments accounted for using the equity method         33.181.29         240.01           Intensible assets orther than goodwill         38.27.879.122         309.06           Investment properties         487.346.03         489.324           Property, plant and equipment         38.27.879.122         30.00 <td>·</td> <td></td> <td>149.409.699</td>  | ·   |                | 149.409.699            |
| Trade and other accounts receivable from related parties         433.03.09.44         486.44           Accounts receivable from related parties         15.78.30         18.81.35           Tax assets         95.518.90         90.68           Total of current assets different from those assets or disposal groups classified as held for sale or as held   |   |                | 150.866.320            |
| Accounts receivable from related parties         15,733,376         18,18,10           Inventory         1,785,005,77         16,845,50           Tax as sets         9,518,890         90,508           Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners         231,581,044         225,81           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         338,061,062         246,428           Non-current Assets         38,061,062         446,428           Non-current Assets         28,9470,507         411,89           Other inon-financial assets         75,354,684         72,09           Other inon-financial assets         75,354,684         72,09           Accounts receivable from clients         70,77,333         71,28           Accounts receivable tron clients         70,77,333         71,28           Accounts receivable from clients         30,000         100,000           Intensity assets other than goodwill         30,000         100,000           Investments accounted for using the equity method         31,818,42         23,000           Investment properties         487,345,40         23,000         100,000           Roodwill         28,27,279,12         30,000   |   |                | 496.440.453            |
| Inventory         1.785.005.177         1.684.56           Tax assets         95.518.390         90.68           Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81           Non-current Assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81           Total Current Assets         80.000.000         404.29         404.29           Other financial assets         289.470.507         411.89         40.000           Other non-financial assets         70.727.383         71.28         47.209           Accounts receivable from clients         70.727.383         71.28         47.209           Accounts receivable from clients         30.111.093         30.909         10.000         10.00  |   |                | 18.134.711             |
| Tax assets         95.518.990         90.68           Total of current assets different from those assets or disposal groups classified as held for sale or as held for distribution to owners         3.649.029.578         4.228.48           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81           Total Current Assets         3.880.610.622         4.464.29           Non-current Assets         289.470.507         411.89           Other financial assets         75.354.684         72.09           Accounts receivable from clients         75.354.684         72.09           Accounts receivable for not clients         30.111.093         30.90           Investments accounted for using the equity method         391.88.561         381.47           Intagible assets other than goodwill         632.542.250         687.15           Property, plant and equipment         3.827.879.122         3.99.66           Investment properties         4.887.334.603         4.893.23           Deferred tax assets         11.079.919.70         63.25.1           Total Non-current Assets         11.079.919.70         11.330.98           To  | ·   |                | 1.684.564.942          |
| Accounts receivable from clients   Accounts receivable from series   Acc |   |                | 90.685.950             |
| for distribution to owners         4,28,8           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         231,581,044         255,81           Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         3,880,610,622         4,464,29           Non-current Assets         289,470,507         411,89           Other financial assets         289,470,507         411,89           Other fon-financial assets         75,354,684         72,09           Accounts receivable from clients         70,727,383         71,28           Accounts receivable to related parties         30,111,99         30,90           Investments accounted for using the equity method         391,885,68         381,47           Intengible assets other than goodwill         682,542,29         240,01           Investment properties         487,334,603         483,232           Investment properties         487,334,603         483,232           Investment properties         619,64,787         633,21           Total Non-current Assets         11,107,919,70         11,330,88           Total Assets - Non-banking Business         10,108,91         623,51           Total Assets - Non-banking Business         555,941,108         623,51           Ti   |   |                |                        |
| Non-current assets or disposal groups classified as held for sale or as held for distribution to owners         231.581.044         235.81.044           Total Current Assets         3.880.610.622         4.464.29           Non-current Assets         289.470.507         411.89           Other non-financial assets         75.354.668         77.209           Other non-financial assets         70.727.383         71.28           Accounts receivable from clients         70.727.383         71.28           Accounts receivable from clients         30.111.093         30.90           Investments accounted for using the equity method         331.861.599         240.01           Goodwill         682.542.250         687.15           Froperty, plant and equipment         882.542.250         687.15           Investment properties         4.887.334.603         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         619.647.897         633.21           Total Assets - Non-banking Business         14.988.503.28         18.795.22           Broad Assets - Non-banking Business         585.941.10         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading  | · · · ·   | 3.649.029.578  | 4.228.487.266          |
| Total Current Assets         A.886.610.622         4.464.72           Non-current Assets         289.470.507         411.88           Other financial assets         75.354.684         720.90           Accounts receivable from clients         70.727.383         71.28           Accounts receivable from clients         30.111.093         30.90           Investments accounted for using the equity method         391.188.568         381.47           Intangible assets other than goodwill         682.542.259         687.15           Goodwill         682.542.259         687.15           Property, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.603         4893.23           Deferred tax assets         619.647.897         632.21           Total Non-current Assets         11.07.919.76         633.21           Total Non-current Assets         11.07.919.76         632.51           Total Non-current Assets         11.07.919.76         632.51           Total Non-current Assets         11.07.919.76         632.35           Total Non-current Assets         11.07.919.76         632.21           Total Non-current Assets         11.07.919.76         632.21           Total Non-current Assets         11.07.91   | Non-current assets or disposal groups classified as held for sale or as held for distribution to owners | 231.581.044    | 235.811.138            |
| Non-current Assets         289,470,507         411,88           Other Innancial assets         289,470,507         411,88           Accounts receivable from clients         70,723,33         71,28           Accounts receivable from clients         30,111,093         30,90           Investments accounted for using the equity method         391,188,568         381,47           Intenting Bible assets other than goodwill         333,613,99         240,101           Goodwill         662,542,259         687,15           Property, plant and equipment         3,827,879,122         3,909,69           Investment properties         4,887,384,603         4,893,23           Deferred tax assets         619,647,887         632,21           Total Non-current Assets         11,07,919,766         633,25           Total Assets - Non-banking Business         11,07,919,766         632,55           Tash and bank deposits         555,941,108         623,51           Tansactions with settlement in progress         10,011,334         116,88           Financial assets at fair value held for trading         555,941,108         623,51           Pinancial assets at fair value held for trading         55,941,108         623,51           Due from banks         75,89         73,53  | Non-current assets or disposal groups classified as held for sale or as held for distribution to owners | 231.581.044    | 235.811.138            |
| Other financial assets         289,470.507         411.89           Other non-financial assets         75.354,684         72.09           Accounts receivable from clients         70.772.383         71.28           Accounts receivable for elated parties         30.111.093         30.90           Investments accounted for using the equity method         391.185.66         381.47           Intangible assets other than goodwill         233.613.99         240.01           Goodwill         3827.879.122         3.909.69           Property, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.60         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         11.079.197.06         11.330.89           Total Non-current Assets (Presentation)         11.309.89         632.21           Total Specifical Speci  | Total Current Assets  | 3.880.610.622  | 4.464.298.404          |
| Other non-financial assets         75.354.64         72.09           Accounts receivable from clients         70.707.233         71.28           Accounts receivable from clients         30.111.093         30.09           Investments accounted for using the equity method         391.188.58         381.47           Intangible assets other than goodwill         23.361.359         240.01           Goodwill         682.542.25         687.15           Property, plant and equipment         4887.384.603         48.93.23           Investment properties         48.873.484.603         48.93.23           Deferred tax assets         619.647.897         63.22           Total Non-current Assets         11.079.997         613.23           Total Assets - Non-banking Busines         11.908.20         18.98.20           Total Assets of Presentation         18.98.20         19.58.20           Tansactions with settlement in progress         107.017.34         11.69.20           Financial assets at fair value held for trading         585.941.08         62.35.1           Retro-purchase agreements and securities loans         22.003.10         11.34           Due from banks         79.58.4         79.33           Loans and receivables from clients - Nortgage         55.54.46.0         60.05 <td>Non-current Assets</td> <td></td> <td></td>  | Non-current Assets  |                |                        |
| Accounts receivable from clients         70.727.383         71.28           Accounts receivable to related parties         30.111.093         30.90           Investments accounted for using the equity method         39.118.568         38.147           Intengible assets other than goodwill         233.613.599         240.01           Goodwill         682.542.203         687.15           Property, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.879         63.321           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.98.530.328         15.752.77           Basing Services Assets (Presentation)         855.941.08         62.35.1           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         460.09           Retro-purchase agreements and securities loans         75.58         75.58           Inear financial instruments         654.387.58         75.58           Inancial assets at fair value held for trading         654.387.58         75.58           Due from banks         75.58   | Other financial assets  | 289.470.507    | 411.897.329            |
| Accounts receivable to related parties         30.111.093         30.90           Investments accounted for using the equity method         391.188.568         381.47           Intengible assets other than goodwill         233.613.599         240.01           Goodwill         682.542.255         687.15           Froperty, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.03         4.893.23           Deferred tax assets         619.647.897         633.21           Total Ano-current Assets         111.07.919.06         13.308.8           Total Assets - Non-banking Business         11.07.919.06         13.308.8           Total Assets - Non-banking Business         18.85.30.32         13.508.25           Total Assets - Non-banking Business         85.991.108         623.51           Tanking Services Assets (Presentation)         85.991.108         623.51           Tanking Interceivables for Vices Assets (Presentation)         58.991.108         623.51           Transactions with settlement in progress         107.017.33         116.88           Financial instruments         20.03.91         11.34           Better purchase agreements and securities loans         75.83         75.33           Duars and receivables from clients - Commercial  | Other non-financial assets  | 75.354.684     | 72.096.177             |
| Investments accounted for using the equity method         391.88.56         381.47           Intangible assets other than goodwill         233.613.59         240.01           Goodwill         662.542.20         687.15           Froperty, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         111.07.919.06         11.303.88           Total Assets - Non-banking Business         14.885.30         15.25           Banking Services Assets (Presentation)         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         2.003.910         11.34           Pobet financial instruments         41.018.197         12.22           Financial derivative contracts         75.83         715.38           Due from banks         75.83         60.02           Loans and receivables from clients - Commercial         75.84         60.02           Loans and receivables from clients - Mortgage         51.34.68.11 <td< td=""><td>Accounts receivable from clients</td><td>70.727.383</td><td>71.282.998</td></td<>   | Accounts receivable from clients  | 70.727.383     | 71.282.998             |
| Intangible assets other than goodwill         233.613.599         240.01           Goodwill         682.542.250         687.15           Property, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.988.530.328         15.795.27           Banking Services Assets (Presentation)         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         41.018.197         12.228           Financial derivative contracts         654.387.580         715.38           Due from banks         79.5894         9.99           Loans and receivables from clients - Commercial         1.486.227         3.33           Loans and receivables from clients - Mortgage         652.442.405         650.00           Loans and receivables from clients - Consumer         5.111.1   | Accounts receivable to related parties  | 30.111.093     | 30.909.031             |
| Goodwill         682.542.250         687.15           Property, plant and equipment         3.827.879.122         3.909.69           Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.897         633.23           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.988.530.32         15.795.27           Banking Services Assets (Presentation)         585.941.108         623.51           Transactions with settlement in progress         107.017.34         116.88           Financial assets at fair value held for trading         451.196.222         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Due from banks         22.003.910         11.34           Due from banks         654.387.580         715.38           Due from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.27         73.53           Loans and receivables from clients - Mortgage         55.2442.405         640.05           Loans and receivables from clients - Mortgage         55.153.468.116         51.11.17           Financial assets at fair value with impact in other comprehensive income         <   | Investments accounted for using the equity method   | 391.188.568    | 381.476.705            |
| Property, plant and equipment         3.827.879.122         3.90.60           Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.98.530.32         15.795.27           Banking Services Assets (Presentation)         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         22.003.910         11.34           Use from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.227         73.53           Loans and receivables from clients - Mortgage         652.442.405         640.05           Loans and receivables from clients - Consumer         5.153.468.116         5.111.17           Financial assets at fair value with impact in other comprehensive income         1.83.940.88         998.80           Investments in companies         62.833.79         63.00         63.00         6  | Intangible assets other than goodwill   | 233.613.599    | 240.019.893            |
| Investment properties         4.887.384.603         4.893.23           Deferred tax assets         619.647.897         633.21           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.988.530.328         15.795.27           Banking Services Assets (Presentation)         585.941.108         623.51           Transactions with settlement in progress         107.017.334         111.68           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         41.018.197         12.22           Financial derivative contracts         654.387.580         715.38           Due from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.227         73.53           Loans and receivables from clients - Mortgage         652.442.405         640.05           Loans and receivables from clients - Consumer         1.11.77         51.11.17           Financial assets at fair value with impact in other comprehensive income         1.48.340.988         98.00           Investments in companies         62.893.791         63.00         63.00   | Goodwill  | 682.542.250    | 687.154.476            |
| Deferred tax assets         619.647.897         633.21           Total Non-current Assets         11.107.919.706         11.330.88           Total Assets - Non-banking Business         14.988.530.328         15.795.27           Banking Services Assets (Presentation)           Cash and bank deposits         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         41.018.197         122.28           Financial derivative contracts         654.387.580         715.38           Due from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.227         73.53           Loans and receivables from clients - Mortgage         652.442.405         640.05           Loans and receivables from clients - Consumer         5.153.468.116         5.111.17           Financial assets at fair value with impact in other comprehensive income         1.483.940.98         99.880           Investments in companies         62.893.791         63.00           Property, plant and equipment <td< td=""><td>Property, plant and equipment</td><td>3.827.879.122</td><td>3.909.695.152</td></td<>   | Property, plant and equipment   | 3.827.879.122  | 3.909.695.152          |
| Total Non-current Assets         11.107.919.706         11.30.98           Total Assets - Non-banking Business         14.988.530.328         15.795.27           Banking Services Assets (Presentation)         585.941.108         623.51           Cash and bank deposits         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         41.018.197         122.28           Financial derivative contracts         654.387.580         715.38           Due from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.227         73.53           Loans and receivables from clients - Mortgage         652.442.405         640.05           Loans and receivables from clients - Consumer         5.153.468.116         5.111.17           Financial assets at fair value with impact in other comprehensive income         1.483.940.988         998.80           Investments in companies         62.893.791         63.00           Property, plant and equipment         46.873.229         48.41           <  | Investment properties   | 4.887.384.603  | 4.893.232.252          |
| Total Assets - Non-banking Business         14,988,530,328         15,795,277           Banking Services Assets (Presentation)         Cash and bank deposits         585,941,108         623,51           Transactions with settlement in progress         107,017,334         116,88           Financial assets at fair value held for trading         451,196,722         469,09           Retro-purchase agreements and securities loans         22,003,910         11,34           Debt financial instruments         41,018,197         122,28           Financial derivative contracts         654,387,580         715,38           Due from banks         795,894         9,39           Loans and receivables from clients - Commercial         71,486,227         73,53           Loans and receivables from clients - Mortgage         652,442,405         640,05           Loans and receivables from clients - Consumer         5,153,468,116         5,111,17           Financial assets at fair value with impact in other comprehensive income         1,483,940,988         998,80           Investments in companies         4,822,108         5,16           Intangibles         62,893,791         63,00           Property, plant and equipment         46,873,229         48,41           Current taxes         42,045,433         39,36   | Deferred tax assets   | 619.647.897    | 633.217.565            |
| Banking Services Assets (Presentation)         Cash and bank deposits       585.941.108       623.51         Transactions with settlement in progress       107.017.334       116.88         Financial assets at fair value held for trading       451.196.722       469.09         Retro-purchase agreements and securities loans       22.003.910       11.34         Debt financial instruments       41.018.197       122.28         Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Total Non-current Assets  | 11.107.919.706 | 11.330.981.578         |
| Cash and bank deposits         585.941.108         623.51           Transactions with settlement in progress         107.017.334         116.88           Financial assets at fair value held for trading         451.196.722         469.09           Retro-purchase agreements and securities loans         22.003.910         11.34           Debt financial instruments         41.018.197         122.28           Financial derivative contracts         654.387.580         715.38           Due from banks         795.894         9.39           Loans and receivables from clients - Commercial         71.486.227         73.53           Loans and receivables from clients - Mortgage         652.442.405         640.05           Loans and receivables from clients - Consumer         5.153.468.116         5.111.17           Financial assets at fair value with impact in other comprehensive income         1.483.940.988         998.80           Investments in companies         4.822.108         5.16           Intangibles         62.893.791         63.00           Property, plant and equipment         46.873.229         48.41           Current taxes         42.045.433         39.36           Deferred taxes         136.943.815         144.61  | Total Assets - Non-banking Business   | 14.988.530.328 | 15.795.279.982         |
| Transactions with settlement in progress       107.017.334       116.88         Financial assets at fair value held for trading       451.196.722       469.09         Retro-purchase agreements and securities loans       22.003.910       11.34         Debt financial instruments       41.018.197       122.28         Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Banking Services Assets (Presentation)  |                |                        |
| Financial assets at fair value held for trading       451.196.722       469.09         Retro-purchase agreements and securities loans       22.003.910       11.34         Debt financial instruments       41.018.197       122.28         Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Cash and bank deposits  | 585.941.108    | 623.511.756            |
| Retro-purchase agreements and securities loans       22.003.910       11.34         Debt financial instruments       41.018.197       122.28         Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Transactions with settlement in progress  | 107.017.334    | 116.883.940            |
| Debt financial instruments       41.018.197       122.28         Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Financial assets at fair value held for trading   | 451.196.722    | 469.091.803            |
| Financial derivative contracts       654.387.580       715.38         Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Retro-purchase agreements and securities loans  | 22.003.910     | 11.344.807             |
| Due from banks       795.894       9.39         Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Debt financial instruments  | 41.018.197     | 122.289.433            |
| Loans and receivables from clients - Commercial       71.486.227       73.53         Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Financial derivative contracts  | 654.387.580    | 715.383.422            |
| Loans and receivables from clients - Mortgage       652.442.405       640.05         Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Due from banks  | 795.894        | 9.395.914              |
| Loans and receivables from clients - Consumer       5.153.468.116       5.111.17         Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61  | Loans and receivables from clients - Commercial   | 71.486.227     | 73.531.841             |
| Financial assets at fair value with impact in other comprehensive income       1.483.940.988       998.80         Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Loans and receivables from clients - Mortgage   | 652.442.405    | 640.051.754            |
| Investments in companies       4.822.108       5.16         Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Loans and receivables from clients - Consumer   | 5.153.468.116  | 5.111.178.283          |
| Intangibles       62.893.791       63.00         Property, plant and equipment       46.873.229       48.41         Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Financial assets at fair value with impact in other comprehensive income                                | 1.483.940.988  | 998.809.575            |
| Property, plant and equipment         46.873.229         48.41           Current taxes         42.045.433         39.36           Deferred taxes         136.943.815         144.61  | Investments in companies  | 4.822.108      | 5.162.193              |
| Current taxes       42.045.433       39.36         Deferred taxes       136.943.815       144.61   | Intangibles   | 62.893.791     | 63.007.626             |
| Deferred taxes 136.943.815 144.61  | Property, plant and equipment   | 46.873.229     | 48.414.576             |
|  | Current taxes   | 42.045.433     | 39.365.581             |
| 01 70 010  | Deferred taxes  | 136.943.815    | 144.613.865            |
| Other assets 215.709.313 274.52  | Other assets  | 215.709.313    | 274.523.714            |
| Total Bank Services Assets 9.732.986.170 9.466.56  | Total Bank Services Assets  | 9.732.986.170  | 9.466.560.083          |
| Total Assets 24.721.516.498 25.261.84  | Total Assets  | 24.721.516.498 | 25.261.840.065         |



### **10. FINANCIAL STATEMENTS – BALANCE SHEET (CONT.)**

|   | As of March 31st,               | As of December 31st,            |
|---|---------------------------------|---------------------------------|
| BALANCE SHEET                                     | <b>2025</b><br>TH\$             | <b>2024</b><br>TH\$             |
|   | ·                               | ·                               |
| Net Equity and Liabilities Non-banking Business   |                                 |                                 |
| Current Liabilities                               |                                 |                                 |
| Other financial liabilities                       | 465.643.527                     | 615.774.402                     |
| Leasing liabilities, current                      | 126.109.394                     | 123.373.888                     |
| Trade and other accounts payable                  | 1.441.396.945                   | 1.603.267.517                   |
| Accounts payable to related parties               | 16.803.472                      | 19.219.003                      |
| Other current provisions                          | 24.686.995                      | 24.262.692                      |
| Current tax liabilities                           | 44.953.838                      | 41.711.867                      |
| Employee benefits provisions                      | 178.189.503                     | 233.403.736                     |
| Other non-financial liabilities                   | 184.097.939                     | 230.930.270                     |
| Total Current Liabilities                         | 2.481.881.613                   | 2.891.943.375                   |
| Non-current Liabilities                           |                                 |                                 |
| Other financial liabilities                       | 3.526.695.351                   | 3.992.765.385                   |
| Leasing liabilities, non-current                  | 1.255.105.804                   | 1.275.826.503                   |
| Trade and other accounts payable, non-current     | 1.422.929                       | 1.418.748                       |
| Accounts Payable to Related Entities, non-current | 15.295.000                      | 15.295.000                      |
| Other long-term provisions                        | 15.171.920                      | 15.384.646                      |
| Deferred tax liabilities                          | 945.570.011                     | 962.860.540                     |
| Employee benefits provision                       | 65.155.595                      | 62.029.525                      |
| Other non-financial liabilities                   | 89.752.862                      | 88.988.319                      |
| Total Non-current Liabilities                     | 5.914.169.472                   | 6.414.568.666                   |
| Total Non-banking Business Liabilities            | 8.396.051.085                   | 9.306.512.041                   |
| Banking Services Liabilities (Presentation)       |                                 |                                 |
| Deposits and other demand liabilities             | 2.131.909.253                   | 2.189.551.483                   |
| Transactions with settlement in progress          | 202.746.238                     | 102.150.285                     |
| Time deposits and other term deposits             | 3.617.474.948                   | 3.489.493.252                   |
| Financial derivative contracts                    | 697.553.105                     | 748.627.973                     |
| Due to banks                                      | 87.486.645                      | 9.801.281                       |
| Debt instruments issued                           | 314.104.255                     | 324.850.982                     |
| Issued regulatory capital financial instruments   | 20.400.899                      | 19.970.764                      |
| Other financial obligations                       | 42.585.102                      | 43.976.226                      |
| Leasing liabilities                               | 21.856.975                      | 21.531.519                      |
| Current taxes                                     | 64.404.093                      | 50.662.964                      |
| Provisions  | 28.024.648                      | 31.807.252                      |
| Other liabilities                                 | 471.193.288                     | 481.350.268                     |
| Total Banking Services Liabilities                | 7.699.739.449                   | 7.513.774.249                   |
| Total Liabilities                                 | 16.095.790.534                  | 16.820.286.290                  |
| Net Equity  |                                 |                                 |
| Issued capital                                    | 919.419.389                     | 919.419.389                     |
| Retained earnings                                 | 5.993.298.574                   | 5.801.292.073                   |
| Share premium Other years as                      | 93.482.329                      | 93.482.329                      |
| Other reserves                                    | (17.958.311)                    | 14.173.400                      |
| Equity attributable to owners of the parent       | 6.988.241.981                   | 6.828.367.191                   |
| Non-controlling interests                         | 1.637.483.983                   | 1.613.186.584                   |
| Total Equity Total Equity and liabilities         | 8.625.725.964<br>24.721.516.498 | 8.441.553.775<br>25.261.840.065 |
| rotal Equity and nathrities                       | 24.721.310.438                  | 25.201.040.005                  |



### **10. FINANCIAL STATEMENTS - CASH FLOW**

|  | As of  | As of   |
|--|--|---|
|  | March 31st,<br>2025  | March 31st,<br>2024   |
| TATEMENT OF CASH FLOW  | TH\$   | TH\$  |
| on-banking Business (Presentation)   |  |   |
| asses of cash receipts from operating activities   |  |   |
| sceipts from sales of goods and services   | 3.214.107.580  | 2.855.329.364   |
| asses of cash payments  lyments to suppliers for goods and services  | (2.666.413.183)  | (2.451.634.276)   |
| lyments to and on behalf of employees  | (381.297.313)  | (360.463.078)   |
| come taxes paid  | (49.384.866)   | (43.458.184)  |
| ther outflows of cash  | (110.124.347)  | (91.976.399)  |
| btotal net cash flows from operating activities from Non-Banking Businesses  | 6.887.871  | (92.202.573)  |
| nking Businesses (Presentation)  |  |   |
| onsolidated net income (loss) for the period   | 96.813.948   | 44.123.695  |
| arges (credits) to income that do not involve cash movements:  | 0.570.005  | 40.440.546  |
| epreciation and amortization   | 8.673.006  | 10.113.516  |
| edit risk allowances<br>et income from investments in companies with significant influence   | 114.885.683<br>(240.191)   | 156.910.250<br>(171.756)  |
| ther (credits) charges not affecting cash flows  | 29.421.836   | 13.664.267  |
| et changes in accrued interest, indexation and commission on assets and liabilities  | (6.044.458)  | (3.387.955)   |
| nanges in assets and liabilities that affect operating cash flows:   | ,  | ,,  |
| crease (decrease) from repurchase agreements and securities loans  | (10.659.103)   | (2.538.816)   |
| et increase from due from banks  | 8.600.020  | 933.553   |
| crease (decrease) in customer loans and receivables  | (139.956.310)  | (171.640.112)   |
| et (increase) decrease in instruments held for trading   | 86.137.697   | 45.724.417  |
| crease (decrease) in deposits and other demand obligations   | (57.642.230)   | 38.236.684  |
| crease (decrease) in savings accounts and other term deposits  | 106.461.912  | 37.227.353  |
| ecrease in obligations to banks<br>ther inflows (outflowss) of cash  | 77.685.364<br>38.646.983   | 930.482   |
| ibtotal net cash flows from operating activities from Banking Businesses   | 352.784.157  | 150.193.185   |
| et cash flows from operating activities  | 359.672.028  | 57.990.612  |
| ash flows from (used in) investing activities  |  |   |
| on-Banking Businesses (Presentation)   |  |   |
| nsh flows from loss of control of subsidiaries or other businesses   | 388.390  | -   |
| ontributions to associates   | (7.168.000)  | (7.327.950)   |
| ans to related parties   | 2.378.496  | 7.139.826   |
| oceeds from sales of property, plant and equipment   | 1.007.929  | 7.728.425   |
| rrchases of property, plant and equipment rrchases of intangible assets  | (19.732.403)   | (54.162.403)  |
| oceeds from other long-term assets   | (2.089.028)<br>3.835.356   | 7.821.832   |
| urchases of other long-term assets   | (16.522.785)   | (20.216.461)  |
| vidends received   | 6.483  | 5.906   |
| terest received  | 10.965.905   | 14.187.538  |
| ther inflows (outflows) of cash  | (106.665)  | 6.913.023   |
| btotal net cash flows used in investing activities for Non-Banking Businesses  | (27.036.322)   | (39.530.112)  |
| nking Businesses (Presentation)  |  |   |
| et decrease (increase) in financial assets at fair value through other comprehensive income  | (26.371.316)   | 222.912.623   |
| rchases of property, plant and equipment   | (4.883.442)  | (2.938.489)   |
| vidends received   | 144.212  |   |
| ubtotal net cash flows from (used in) investing activities for Banking Businesses<br>et cash flows used in investing activities  | (31.110.546)   | 219.974.134<br>180.444.022  |
| ash flows from (used in) financing activities  | (58.146.868)   | 180.444.022   |
| on-Banking Businesses (Presentation)   |  |   |
| oceeds from issuing shares   | -  | 3.607.770   |
| oceeds from short-term borrowings  | 281.491.457  | 201.056.693   |
| otal proceeds from borrowings  | 281.491.457  | 201.056.693   |
| epayment of borrowings   | (694.733.004)  | (206.916.174  |
| vidends paid   | (,   | (2.000.000)   |
| terest paid  | (55.497.999)   | (2.908.005)   |
|  | (55.497.999)<br>(51.468.449)   | (57.979.741)  |
| ther (outflows) of cash  | (55.497.999)<br>(51.468.449)<br>(6.206.348)  | (57.979.741)<br>461.851   |
| bbotal net cash flows from (used in) financing activities for Non-Banking Businesses   | (55.497.999)<br>(51.468.449)   | (57.979.741)<br>461.851   |
| btotal net cash flows from (used in) financing activities for Non-Banking Businesses<br>unking Businesses (Presentation)   | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br><b>(526.414.343)</b>  | (57.979.741)<br>461.851<br>( <b>62.737.666</b>  |
| btotal net cash flows from (used in) financing activities for Non-Banking Businesses<br>Inking Businesses (Presentation)<br>Itters of credit redeemed  | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br><b>(526.414.343)</b><br>(1.990.794)   | (57.979.741)<br>461.851<br>(62.737.666)<br>(2.608.608)  |
| btotal net cash flows from (used in) financing activities for Non-Banking Businesses<br>unking Businesses (Presentation)   | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br><b>(526.414.343)</b><br>(1.990.794)<br>(19.464.979)   | (57.979.741)<br>461.851<br>( <b>62.737.666</b><br>(2.608.608<br>(20.532.802   |
| ibtotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Inpayment of borrowings and other liabilities   | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br><b>(526.414.343)</b><br>(1.990.794)   | (57.979.741)<br>461.851<br>(62.737.666<br>(2.608.608<br>(20.532.802<br>(23.141.410  |
| ibtotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Inpayment of borrowings and other liabilities Inbtotal net cash flows from (used in) financing activities for Banking Businesses  | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br>(526.414.343)<br>(1.990.794)<br>(19.464.979)<br>(21.455.773)                                      | (57.979.741<br>461.851<br>(62.737.666<br>(2.608.608<br>(20.532.802<br>(23.141.410<br>(85.879.076  |
| btotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Impayment of borrowings and other liabilities Inbtotal net cash flows from (used in) financing activities for Banking Businesses Institute of the cash flows from (used in) financing activities for Banking Businesses  | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br>(526.414.343)<br>(1.990.794)<br>(19.464.979)<br>(21.455.773)<br>(547.870.116)                     | (57.979.741<br>461.851<br>(62.737.666<br>(2.608.608<br>(20.532.802<br>(23.141.410<br>(85.879.076  |
| ibtotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Ipayment of borrowings and other liabilities Ibitotal net cash flows from (used in) financing activities for Banking Businesses Iet cash flows from (used in) financing activities Increase (decrease) in cash and cash equivalents before effect of exchange rate changes If fect of exchange rate changes on cash and cash equivalents If of exchange rate changes on cash and cash equivalents   | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br>(526.414.343)<br>(1.990.794)<br>(19.464.979)<br>(21.455.773)<br>(547.870.116)                     | (57.979.741) 461.851 (62.737.666  (2.608.608 (20.532.802 (23.141.410 (85.879.076 152.555.558  |
| bitotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Impayment of borrowings and other liabilities Inbitotal net cash flows from (used in) financing activities for Banking Businesses Incident cash flows from (used in) financing activities Incident cash (activities) Incident cash and cash and cash equivalents before effect of exchange rate changes Incident changes on cash and cash equivalents Incident cash and cash equivalents | (55.497.999) (51.468.449) (6.206.348) (526.414.343) (1.990.794) (19.464.979) (21.455.773) (547.870.116) (246.344.956) (28.743.642) (275.088.598) | (57.979.741) 461.851 (62.737.666) (2.608.608 (20.532.802 (23.141.410) (85.879.076) 152.555.558 61.839.459   |
| ibtotal net cash flows from (used in) financing activities for Non-Banking Businesses Inking Businesses (Presentation) Itters of credit redeemed Ipayment of borrowings and other liabilities Ibitotal net cash flows from (used in) financing activities for Banking Businesses Iet cash flows from (used in) financing activities Increase (decrease) in cash and cash equivalents before effect of exchange rate changes If fect of exchange rate changes on cash and cash equivalents If of exchange rate changes on cash and cash equivalents   | (55.497.999)<br>(51.468.449)<br>(6.206.348)<br>(526.414.343)<br>(1.990.794)<br>(19.464.979)<br>(21.455.773)<br>(547.870.116)<br>(246.344.956)    | (2,968.065)<br>(57,979,741)<br>461.851<br>(62.737.666)<br>(2.608.608)<br>(20.532.802)<br>(23.141.410)<br>(85.879.076)<br>152.555.558<br>61.839.459<br>214.395.017<br>2.430.027.253<br>2.644.422.270 |



#### 10. FINANCIAL STATEMENTS -BALANCE SHEET EXPLANATIONS

|   | As of          | As of       |        |
|---|----------------|-------------|--------|
|   | December 31st, | March 31st, | Var %  |
|   | 2024           | 2025        |        |
| Current Assets - Non Banking Business           | 4.464.298      | 3.880.610   | -13,1% |
| Non Current Assets - Non Banking Business       | 11.330.982     | 11.107.920  | -2,0%  |
| Total Assets - Non Banking Business             | 15.795.280     | 14.988.530  | -5,1%  |
| Total Assets - Banking Business                 | 9.466.560      | 9.732.986   | 2,8%   |
| Total Assets                                    | 25.261.840     | 24.721.516  | -2,1%  |
|   |                |             |        |
| Current Liabialities - Non Banking Business     | 2.891.943      | 2.481.882   | -14,2% |
| Non Current Liabialities - Non Banking Business | 6.414.569      | 5.914.169   | -7,8%  |
| Total Liabialities - Non Banking Business       | 9.306.512      | 8.396.051   | -9,8%  |
| Total Liabialities - Banking Business           | 7.513.774      | 7.699.739   | 2,5%   |
| Total Liabialities                              | 16.820.286     | 16.095.790  | -4,3%  |
| Total Equity                                    | 8.441.554      | 8.625.726   | 2,2%   |
| Total Liabilities + Equity                      | 25.261.840     | 24.721.516  | -2,1%  |

#### **Assets**

Non-banking current assets decreased by CLP 583,688 million compared to December 2024, mainly driven by a decrease in cash and cash equivalents by CLP 563,456 million due to the payment and prepayment of financial liabilities and dividend payments, and a decrease in other current financial assets by CLP 71,314 million due to derivatives, partially offset by an increase in inventories by CLP 100,440 million due to higher products for sale.

Meanwhile, non-banking non-current assets decreased by CLP 223,062 million, explained, in large part, by a decrease in non-current financial assets of CLP 122,427 million for derivatives, in addition to a decrease in property, plant and equipment in CLP 81,816 million, mainly due to depreciation and conversion, partially offset by additions according to the investment plan.

In the case of banking businesses, total assets increased by CLP 266,426 million compared to December 2024, mainly due to the increase in financial assets at fair value with changes in other comprehensive income by CLP 485,131 million, offset by the decrease in debt financial instruments by CLP 81,271 million, decrease in financial derivative contracts by CLP 60,996 million, in addition to lower cash and bank deposits by CLP 37,571 million due to lower term deposits.

As a result of the above, the consolidated **total assets** decreased by CLP 540,324 million.



#### 10. FINANCIAL STATEMENTS -BALANCE SHEET EXPLANATIONS

|   | As of          | As of       |        |
|---|----------------|-------------|--------|
|   | December 31st, | March 31st, | Var %  |
|   | 2024           | 2025        |        |
| Current Assets - Non Banking Business           | 4.464.298      | 3.880.610   | -13,1% |
| Non Current Assets - Non Banking Business       | 11.330.982     | 11.107.920  | -2,0%  |
| Total Assets - Non Banking Business             | 15.795.280     | 14.988.530  | -5,1%  |
| Total Assets - Banking Business                 | 9.466.560      | 9.732.986   | 2,8%   |
| Total Assets                                    | 25.261.840     | 24.721.516  | -2,1%  |
|   |                |             |        |
| Current Liabialities - Non Banking Business     | 2.891.943      | 2.481.882   | -14,2% |
| Non Current Liabialities - Non Banking Business | 6.414.569      | 5.914.169   | -7,8%  |
| Total Liabialities - Non Banking Business       | 9.306.512      | 8.396.051   | -9,8%  |
| Total Liabialities - Banking Business           | 7.513.774      | 7.699.739   | 2,5%   |
| Total Liabialities                              | 16.820.286     | 16.095.790  | -4,3%  |
| Total Equity                                    | 8.441.554      | 8.625.726   | 2,2%   |
| Total Liabilities + Equity                      | 25.261.840     | 24.721.516  | -2,1%  |

#### **Liabilities and Equity**

Non-banking current liabilities decreased by CLP 410,061 million compared to December 2024, mainly explained by a decrease in trade and other payables by CLP 161,871 million and other current financial liabilities by CLP 150,131 million. In turn, non-banking non-current liabilities decreased by CLP 500,400 million mainly due to the decrease in other non-current financial liabilities by CLP 466,070 million due to prepayment of bonds and loan payments.

Meanwhile, the total liabilities of banking businesses increased by CLP 185,965 million, mainly due to an increase in deposits and other term deposits and operations with settlement in progress.

As a result, **total liabilities** decreased by CLP 724,496 million.

**Total equity** increased by CLP 184,172 million compared to December 2024, mainly due to the result of the period, offset by translation and hedging reserves.



#### **10. FINANCIAL STATEMENTS – CASH FLOW EXPLANATIONS**

|  | As of<br>March 31st,<br>2024 | As of<br>March 31st,<br>2025 | Var %  |
|--|------------------------------|------------------------------|--------|
| Cash flow from operating activities - Non Banking Business       | (92.203)                     | 6.888                        | NA     |
| Cash flow from operating activities - Banking Business           | 150.193                      | 352.784                      | 134,9% |
| Cash flow from operating activities                              | 57.990                       | 359.672                      | 520,2% |
| Cash flow from investment activities - Non Banking Business      | (39.530)                     | (27.036)                     | -31,6% |
| Cash flow from investment activities - Banking Business          | 219.974                      | (31.111)                     | NA     |
| Cash flow from investment activities                             | 180.444                      | (58.147)                     | NA     |
| Cash flow from financing activities - Non Banking Business       | (62.738)                     | (526.414)                    | 739,1% |
| Cash flow from financing activities - Banking Business           | (23.141)                     | (21.456)                     | -7,3%  |
| Cash flow from financing activities                              | (85.879)                     | (547.870)                    | 538,0% |
| Decrease in cash and cash equivalents                            | 152.555                      | (246.345)                    | NA     |
| Impact of exchange rate differences on cash and cash equivalents | 61.839                       | (28.744)                     | NA     |
| Cash and cash equivalents at the beginning of the period         | 2.430.027                    | 3.193.022                    | 31,4%  |
| Cash and cash equivalents at the end of the period               | 2.644.422                    | 2.917.933                    | 10,3%  |

**Non-banking operating cash flow** increased by CLP 99,091 million, mainly due to higher customer collections by CLP 358,778 million, this is offset by higher payments to suppliers by CLP 214,779 million, by payments for inventory purchases in December and higher purchases during the current year. The **operating cash flow** of the banking business increased by CLP 202,591 million, due to an increase in obligations with banks in CLP 76,755 million, an increase in deposits and time deposits in CLP 69,235 million, a decrease in instruments for trading in CLP 40,413 million and an increase in other operating cash flow due to higher collections of guarantees in CLP 58,579 million, this is offset by a decrease in demand deposits in CLP 95,879 million.

**Non-banking investment cash flow** show a positive variation of CLP 12,494 million, mainly due to lower purchases of property, plant and equipment and other long-term assets (investment properties). **Banking business investment cash flow** show a negative variation of CLP 251,085 million, mainly due to financial assets at fair value with changes in other comprehensive income, which generate a variation of CLP 249,284 million, as a result of higher investments in the current year compared to sales made the previous year.

**Non-bank financing cash flow** show a negative variation of CLP 463,676 million, mainly due to higher loan payments and higher dividend payments. **Banking business financing cash flow** show a positive variation of CLP 1,685 million, mainly due to lower loan payments.



#### **10. FINANCIAL STATEMENTS – CASH FLOW EXPLANATIONS**

### **Cash Flow - Chilean Businesses (CLP million)**

As of March 31st, 2025

|  | Home<br>Improvement | Falabella Retail | Tottus      | Banco Falabella | Plaza S.A.   |
|--|---------------------|------------------|-------------|-----------------|--------------|
| Cash flow from operating activities                              | 6.418.474           | (4.423.292)      | 5.354.550   | 347.537.314     | 117.636.945  |
| Cash flow from investing activities                              | (1.745.906)         | (3.129.526)      | (453.137)   | (27.474.492)    | (15.604.927) |
| Cash flow from financing activities                              | (6.962.047)         | 14.976.157       | (8.328.663) | (7.999.494)     | (21.566.253) |
| Increase (decrease) in cash and cash equivalents                 | (2.289.479)         | 7.423.339        | (3.427.250) | 312.063.328     | 80.465.765   |
| Impact of exchange rate differences on cash and cash equivalents | 2.284.079           | (349.791)        | (26.892)    | (1.594.103)     | (1.449.422)  |
| Cash and cash equivalents at the beginning of the period         | 10.813.593          | 73.102.258       | 5.916.860   | 1.226.406.164   | 179.173.763  |
| Cash and cash equivalents at the end of the period               | 10.808.193          | 80.175.806       | 2.462.718   | 1.536.875.389   | 258.190.106  |

As of March 31st, 2024

|  | Home<br>Improvement | Falabella Retail | Tottus       | Banco Falabella | Plaza S.A.   |
|--|---------------------|------------------|--------------|-----------------|--------------|
| Cash flow from operating activities                              | 31.002.330          | (138.133.028)    | (10.609.492) | 110.625.023     | 67.202.271   |
| Cash flow from investing activities                              | (2.624.490)         | (1.751.102)      | (2.571.471)  | 217.752.750     | (16.585.562) |
| Cash flow from financing activities                              | (22.562.545)        | 113.860.275      | 12.645.936   | (8.638.835)     | (50.839.945) |
| Increase (decrease) in cash and cash equivalents                 | 5.815.295           | (26.023.855)     | (535.027)    | 319.738.938     | (223.236)    |
| Impact of exchange rate differences on cash and cash equivalents | (2.531.805)         | (471.538)        | (20.352)     | 3.496.706       | 2.596.145    |
| Cash and cash equivalents at the beginning of the period         | 10.795.142          | 71.604.181       | 6.175.379    | 1.100.575.975   | 202.015.648  |
| Cash and cash equivalents at the end of the period               | 14.078.632          | 45.108.788       | 5.620.000    | 1.423.811.619   | 204.388.557  |

### **Cash Flow - International Operations (CLP million)**

As of March 31st, 2025

|  | -             |              |             |  |
|--|---------------|--------------|-------------|--|
|  | Peru          | Colombia     | Brazil      |  |
| sh flow from operating activities                              | (180.659.249) | (88.916.976) | (2.404.904) |  |
| sh flow from investing activities                              | (1.294.236)   | (10.582.569) | (394.779)   |  |
| h flow from financing activities                               | (33.729.262)  | 42.505.200   | (2.139.559) |  |
| ase (decrease) in cash and cash equivalents                    | (215.682.747) | (56.994.345) | (4.939.242) |  |
| pact of exchange rate differences on cash and cash equivalents | (16.144.596)  | 1.120.827    | 184.111     |  |
| h and cash equivalents at the beginning of the period          | 585.285.124   | 225.113.043  | 6.744.427   |  |
| sh and cash equivalents at the end of the period               | 353.457.781   | 169.239.525  | 1.989.296   |  |

As of March 31st, 2024

|  | Peru         | Colombia     | Brazil      |
|--|--------------|--------------|-------------|
| Cash flow from operating activities                              | (47.193.128) | (93.026.280) | 1.617.225   |
| Cash flow from investing activities                              | (453.734)    | (34.396.686) | (1.756.251) |
| Cash flow from financing activities                              | (38.614.561) | 93.334.955   | (3.824.826) |
| Increase (decrease) in cash and cash equivalents                 | (86.261.423) | (34.088.011) | (3.963.852) |
| Impact of exchange rate differences on cash and cash equivalents | 39.271.901   | 16.710.589   | 695.999     |
| Cash and cash equivalents at the beginning of the period         | 348.790.990  | 199.430.413  | 10.055.237  |
| Cash and cash equivalents at the end of the period               | 301.801.468  | 182.052.991  | 6.787.384   |



#### **DISCLAIMER**

This document contains "forward-looking statements," relating to, among other things, future operating and financial results, project performance, expenses, the impact of acquisitions and divestments, business strategy and any restructuring plans. These statements use words, and variations thereof, such as the future tense verbs generally, "plan", "intend", "expect", "anticipate", "estimate", "maintain", "project", "continue", "reduce" and "grow". We caution you not to rely on these forward-looking statements as the basis for any investment or divestment decisions regarding securities issued by the Company. These statements are based on assumptions and expectations of future events at the time they are made and, therefore, are subject to uncertainty. The information contained in this document pertain to the dates and for the time periods indicated therein, and the company assumes of the information in If the underlying assumptions prove to be inaccurate, or known or unknown risks or uncertainties materialize, actual results could vary materially from the expectations and projections expressed in these forward-looking statements. Uncertainties relate to, among other things, the company's ability to successfully execute its planned projects and strategic plans, the possibility that expected benefits and opportunities may not materialize in the expected timeframe or at all, the impact of divestments, as well as risks related to the political and economic scenario; new regulations or more demanding regulatory changes; breach of rules and/or regulations; inability to attract and retain talent; cyber-attacks; failures or crashes of key systems; technological obsolescence; financial and market risks (exchange rate, inflation, interest rate, credit and liquidity); climate change causing natural disasters that affect operational continuity and/or increase costs in the value chain; inconsistency between ESG declarations and implementation; damage to infrastructure affecting physical security and operational continuity; conflicts with the community; accidents, illnesses or other events that impact the minimum number of people required to operate; failures in the supply chain and inventories; relationships with suppliers who fail to meet minimum standards; sale of products harmful to people's health or safety; inadequate identification and response to the preferences of our current and prospective customers. A more detailed list and description of these risks can be found in the Annual Report and in the notes to the financial statements of Falabella S.A., which are available online at the company's website (https://investors.grupofalabella.com), as well as on the website of the Financial Market Commission (www.cmfchile.cl).

The original text is the Spanish version, therefore, there may be some discrepancies or differences created in the translation. If any questions arise related to the accuracy of the information contained in the translated version, refer to the Spanish version published on the website

#### **MAIN DEFINITIONS**

#### **Definition for Non-Banking Business Units:**

- 1. Clients: Consider a person who made at least one purchase at our retailers, online or in-store, or a transaction at our banking businesses in the last 12 months.
- 2. Loyalty Participants: Customers who have accumulated points in the last 12 months. CMR holders and customers with other means of payment are considered.
- 3. Total Sales: Total sales are the total value of merchandise sold, including our own products (1P) and those of third parties (3P), through our omni-channel platform covering both physical and online stores. Includes value-added taxes. Calculated with neutral exchange rates.
- 4. GMV: is gross online sales including VAT using a neutral exchange rate for Falabella Retail in Chile, Peru, Colombia; Home Improvement in Chile, Peru, Argentina, Brazil and Uruguay; Tottus Chile and Peru, and those of third parties. Amounts for Argentina have been re-expressed to cancel the effect of hyperinflation.
- 5. Online Penetration: Ratio of the total gross sales of the online channel and the total gross sales of the physical and online channels.
- 6. Same Store Sales (SSS): sales of the same stores in both periods that have been open at least 2/3 of each month of the quarter. Excludes store openings, closings and significant remodeling. All growth is in nominal terms and has been calculated in the local currency of each country. In Argentina they are net of the gross income tax (IIBB).

#### **Definitions for Banking Business Units:**

- 1. Active customers: considers main and additional credit cardholders and/or current transactional accounts (delinquency of under 90 days) with voluntary transactions during the last 12 months.
- 2. Demand Deposits: Deposits in current and saving accounts, and other demand deposits.
- 3. Other financial liabilities: Debt instruments issued, bank credits and other financial obligations.
- 4. Loan-loss provision expense: Provision expense for loan losses, plus write-offs of recoveries.
- 5. NPL (90+ days): Loans with +90 days delinquency.
- 6. Passive accounts: Non-interest-bearing accounts, such as checking and saving accounts, with a balance.
- 7. Credit cards with balance: Number of main cardholders with a balance, arrears of less than 90 days and with voluntary transactions in the last 12 months.
- 8. Average loan: Gross customer loans divided by total credit cards with a balance.
- 9. Duration: Weighted average of the expected payment flows over the total credit card and consumer loan portfolio. It is calculated from customer payments, taking into account both the contractual maturity flows and the modeling of those without a defined maturity.
- 10. Basel Index: Effective equity over risk-weighted assets, as defined by each country's financial services regulator.
- 11. Efficiency ratio Banks: Operating expense over operating revenue.
- 12. ROAE Banks: Net Income of the last 12 months over the simple average of the equity on the last 5 quarters.
- 13. ROAA Banks: Net Income of the last 12 months over the simple average of the total assets on the last 5 quarters.

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